

Matters Arising - 4 March 2024 – Everyone's Essex quarterly performance update: Further information received

Decarbonisation Fund

Following the December deadline highlighted in the report, the Government has confirmed a reduced target for the number of homes retrofitted is acceptable given the supplier issues. A further update will be available in Q4 report, as we liaise with the ECC partners who lead on this work

SEND Ombudsman

The People and families scrutiny recently received a report on SEND, including the outcome of the ombudsman complaints referenced in scrutiny. The service are responding to the significant increases in need presenting since the pandemic, and looking to address:

- Recruitment, retention and capacity across the system, including educational psychologists.
- Capacity in specialist provision and support for mainstream schools.
- Increasing capacity to deal with backlogs and improve timeliness.

Crime figures

Fraud is not included in the high level crime figures included in the performance pack, and this has been increasing in volume and complexity. Essex police publish their own suite of reports on crime, broken down by district, and can be found here: [Essex Police Stats and Data](#).

A dashboard showing fraud data is produced by City of London police. This identifies that over the last 13 months, there have been 10,923 reported incidences, relating to £47.6m reported losses This can be found here: [NFIB Dashboard](#).

Saved miles

The mileage savings are generated from the proportion of reported delivery (against social value commitments) from our providers in our supply-chain switching to EVs or using greener transport options. This is reported by our suppliers using the social value calculator, generating saved mileage.

Family Solutions

Do we track long term outcomes for those families.

For families that are supported through Family Solutions as part of the Department of Levelling Up, Housing and Communities "Supporting Families Programme", 'sustainability' checks are completed 6 months after programme completion as part of the 'payment by results'. To achieve a successful Payment by Results, claim, the key worker is required to work with the whole family, to identify 'concerns' and involve the right partner at the right time to work with the family. The sustainability checks ensure the family has not been referred to Intensive Early Help or Statutory Services and that every child in the family has 90% school attendance. ECC has achieved 100% of its Supporting Families Programme payment by results programme since its commencement.

What are the positive outcomes that we are achieving?

Positive outcomes are measured against the headline factors of the supporting families framework and there is the potential for up to 10 factors on a family plan. These factors relate to: Education, Mental & Physical health, Substance Misuse, EY Development, Finance, Housing, Family Relationships, Abuse & Exploitation, Domestic Abuse and Crime. However, it should be noted that a positive outcome is based on the needs of the family and this can sometimes be outside of this framework.

Can we share the geographical impact?

The service reports on outcomes based on quadrant level information, not with specific districts, so this breakdown is not currently available.

Job creation and entry to work

For our entry to work schemes (jobs in ECC) 129 of the roles related to graduate jobs, 67 were apprenticeships and 30 work experience placements.

Where we support the wider business community, the roles that have been created or safeguarded as a result of our interventions are across a range of sectors, with hospitality and tourism, retail and finance together representing about half of the roles created or safeguarded through the schemes supported by ECC and its partners.

Street light replacement

The expected savings over the next 25 years is £39m, and 6,500 tonnes of carbon. The street lights are also subject to the renewable energy tariffs that we have adopted ECC-wide.

Road casualties (OFLOG proposed measure)

Casualties on Essex roads can be presented as a per 100,000 or as a proportion of road use. For the population figures, Essex is slightly higher than similar authorities with 54.3 per 100,000 population, compared with 46.4 for other areas (data covers 2016-18). When considered per billion vehicle miles, Essex is slightly below similar authorities 78.2 compared with 82 for other authorities. (Latest data is for 2022).

The ECC Road Safety Team sits in Ringway Jacobs and supports the council's approach to reducing injuries on our roads.

Social Value – contribution to supporting NEET young people– shared after meeting

Of the roles currently created which are tagged as local NEET roles on the suppliers' submissions, the largest number (968 FTE out of 996.2 FTE) are linked to contracts in the Domiciliary Care sector supporting older people. The roles are not necessarily as domiciliary carers but are linked to suppliers who provide such services, the roles may be within housekeeping, back office/administration, maintenance, drivers or catering for example as well as caring duties. Further roles are also in residential care, waste, housing and public health.