

Equalities Comprehensive Impact Assessment - Head of service review

Reference: ECIA424955205

Submitted: 08 June 2022 17:30 PM

Executive summary

Title of policy / decision: Social Care Platform Programme – Procurement of Social Care Case Management Platform

Policy / decision type: Cabinet Decision

Overview of policy / decision: The purpose of this report is to seek approval of the following decisions:

- a) To undertake a procurement of a long-term IT solution for social care case management
- b) To earmark funding required from the Technology and Digitisation Reserve to deliver the procurement and implementation of a social care case management platform
- c) To delegate appropriate authority to the relevant Cabinet Member(s) to award the contract following procurement

What outcome(s) are you hoping to achieve?: Permission to undertake procurement to source a long-term IT solution for social care case management. As social care practice evolves and technology advances, ECC needs to understand how the market and social care case management solutions have changed, particularly around integration with health providers and interoperability across health and social care systems. It is critical that ECC has a solution meets the needs of social care practitioners and the wider organisation to enable the delivery of quality services to Essex residents

Executive Director responsible for policy / decision: Nick Presmeg (Adult Social Care (DASS))

Cabinet Member responsible for policy / decision: Christopher Whitbread (Finance, Resources and Corporate Affairs)

Is this a new policy / decision or a change to an existing one?: New policy / decision

How will the impact of the policy / decision be monitored and evaluated?: The programme is focused on ensuring the best quality solution that is value for money. The procurement will be subject to a robust evaluation process and will be processed through the appropriate governance and due diligence processes. The funding will be used to resource the programme team, and any internal or external recruitment associated with forming this team will be carried out in accordance with the Council's relevant policies and related legislation.

Will this policy / decision impact on:

Service users: No

Employees: Yes

Wider community or groups of people: No

What strategic priorities will this policy / decision support?: Health, Independence and Wellbeing for All Ages, A good place for Children and Families to Grow

Which strategic priorities does this support? - Health: Promoting independence

Which strategic priorities does this support? - Families: Family resilience and stability, Safety, Outcomes for vulnerable children

What geographical areas of Essex will the policy / decision affect?: All Essex

Digital accessibility

Is the new or revised policy linked to a digital service (website, system or application)?: Yes

What steps you have taken to meet the digital accessibility: User and business requirements have been captured and validated through a series of engagement sessions with system users. Accessibility requirements are included in the tender documentation. The programme will establish each supplier's ability to meet these requirements through a robust evaluation process. User acceptance testing will be undertaken during the design and implementation phases of the programme

How have you tested accessibility?: Testing is not applicable at this stage as a supplier has not yet been selected/procured. Digital accessibility testing will take place during the design and implementation phase once a supplier has been selected.

How will you monitor and maintain accessibility once it has gone live?: These steps will be detailed in the Programme transition plan and will be managed through contract management procedures

Equalities - Groups with protected characteristics

Age

Nature of impact: None

Disability - learning disability

Nature of impact: None

Disability - mental health issues

Nature of impact: None

Disability - physical impairment

Nature of impact: None

Disability - sensory impairment

Nature of impact: None

Sex

Nature of impact: None

Gender reassignment

Nature of impact: None

Marriage / civil partnership

Nature of impact: None

Pregnancy / maternity

Nature of impact: None

Race

Nature of impact: None

Religion / belief

Nature of impact: None

Sexual orientation

Nature of impact: None

Rationale for assessment, including data used to assess the impact: No impacts identified at this stage. Further assessments will be undertaken throughout the life of the programme

What actions have already been taken to mitigate any negative impacts: N/A

Levelling up - Priority areas & cohorts

Children and adults with SEND, learning disabilities or mental health conditions (taking an all-age approach)

Nature of impact: None

Children on Free School Meals

Nature of impact: None

Working families

Nature of impact: None

Young adults (16-25 who have not been in education, training or employment for around 6-12 months)

Nature of impact: None

Harlow

Nature of impact: None

Jaywick and Clacton

Nature of impact: None

Harwich

Nature of impact: None

Basildon (Town) housing estates

Nature of impact: None

Canvey Island

Nature of impact: None

Colchester (Town) - Housing Estates

Nature of impact: None

Rural North of the Braintree District

Nature of impact: None

Rationale for assessment, including data used to assess the impact: No impacts identified at this stage. Further assessments will be undertaken throughout the life of the programme

What actions have already been taken to mitigate any negative impacts: n/a

Equalities - Inclusion health groups and other priority groups

Refugees / asylum seekers

Nature of impact: None

Homeless / rough sleepers

Nature of impact: None

Offenders / ex-offenders

Nature of impact: None

Carers

Nature of impact: None

Looked after children

Nature of impact: None

Veterans

Nature of impact: None

People who are unemployed / economically inactive

Nature of impact: None

People on low income

Nature of impact: None

Working families

Nature of impact: None

Rationale for assessment, including data used to assess the impact: No impacts identified at this stage. Further assessments will be undertaken throughout the life of the programme

What actions have already been taken to mitigate any negative impacts: n/a

Equalities - Geographical Groups

People living in areas of high deprivation

Nature of impact: None

People living in rural or isolated areas

Nature of impact: None

People living in coastal areas

Nature of impact: None

People living in urban or over-populated areas

Nature of impact: None

Rationale for assessment, including data used to assess the impact: No impacts identified at this stage. Further assessments will be undertaken throughout the life of the programme

What actions have already been taken to mitigate any negative impacts: n/a

Families

Family formation (e.g. to become or live as a couple, the ability to live with or apart from children)

Nature of impact: None

Families going through key transitions e.g. becoming parents, getting married, fostering or adopting, bereavement, redundancy, new caring responsibilities, onset of a long-term health condition

Nature of impact: None

Family members' ability to play a full role in family life, including with respect to parenting and other caring responsibilities

Nature of impact: None

Families before, during and after couple separation

Nature of impact: None

Families most at risk of deterioration of relationship quality and breakdown

Nature of impact: None

Rationale for assessment, including data used to assess the impact: No impacts identified at this stage. Further assessments will be undertaken throughout the life of the programme

What actions have already been taken to mitigate any negative impacts: n/a

Climate

Does your decision / policy involve elements connected to the built environment / energy?: No

Does your decision / policy involve designing service provision and procurement to minimise freight and staff travel and enable use of active and public transport options?: No

Does your decision / policy involve elements connected to waste?: No

Action plan to address and monitor adverse impacts

Does your ECIA indicate that the policy or decision would have a medium or high adverse impact on one or more of the groups / areas identified?: No

Details of person completing the form

I confirm that this has been completed based on the best information available and in following ECC guidance: I confirm that this has been completed based on the best information available and in following ECC guidance

Date ECIA completed: 08/06/2022

Name of person completing the ECIA: Rebecca Donovan

Email address of person completing the ECIA: Rebecca.Donovan@essex.gov.uk

Your function: People and Transformation

Your service area: Transformation Delivery and Support

Your team: Transformation Delivery and Support - on behalf of Social Care Platform Programme (SCPP)

Are you submitting this ECIA on behalf of another function, service area or team?: No

Email address of Head of Service: tony.wisken@essex.gov.uk