

For a better quality of life

Multi Agency Allocation Group Case Study

MAAG District: Harlow

Age of child/ young person Presenting Issues from the CAF,	The CAF concerned a child who was 18 months old when the case was presented at MAAG. There were two older siblings in the family. There were concerns on the CAF about the child having a misshaped head and questions raised about whether this was because she was spending too much time in a bouncy chair. The child was not meeting developmental milestones. There were concerns about the level of stimulation at home, safety at home, and lack of routines. The referrer was concerned that without improvements for the child a referral would be needed to Children's Social Care.
Decision at MAAG: • Resource allocated • Lead Professional	 Resource allocated at MAAG: Health visitor requested to make referral for paediatric assessment Children's Centre was asked to offer outreach support to help mum address issues above (routines, safety at home, stimulation) The Lead agency was encouraged to be up front with mum about the concerns and inform her that significant and substantial changes were needed to be put in place to avoid escalation to children's social care Lead Professional: At MAAG it was agreed that the HomeStart who had an established relationship with the family would take the lead role.
Desired Outcome:	 Prevent escalation within CSC Child to reach milestones Improve routines and boundaries in the home Paediatric assessment Improved safety and stimulation at home
Intervention/ activity:	As above Appointment made for paediatric assessment and HomeStart Volunteer accompanied mum to appointment. Individual work undertaken by Children's Centre with

	implementing boundaries at home.
	Mother will access a parenting group
Impact on the child and family/school improvement outcome	Routines were established at home regarding cleaning, washing clothes, making up the beds, bed times and meal times
	Additional targets were identified with mum and addressed – including advice on debt issues, and routines for getting an older sibling to school on time
Child/family feedback:	Reviews received by MAAG manager note that the children appear much happier and child the CAF was written for is reaching her developmental milestones. Mother fed back that she has stopped treating the child as a baby and is more aware of her needs. The mother sees the CAF as a "positive thing" and is very proud of her achievements and said that the family are enjoying living in a cleaner flat.
Spot Purchase service and Cost : (If applicable)	N/A