

Years 1 and 2 - Transition to the new service

Annex 2

1 Nov 15 - Start of new service

- ★ Publish transformation plan
- ★ Enhance single points of access for Southend, Essex and Thurrock
- ★ Further needs assessment
- ★ Start of recruitment

1 Apr 16 - Set up new locality teams

- ★ Recruitment continues
- ★ Develop protocols
- ★ Develop joined-up working and links with other services
- ★ Implement new models of care

1 Jun 16 - Engagement

- Pilot peer support for young people
- ★ Launch "Reprezent" - connecting with young people

During Year 2 – Transformation in 2016/17

Developing services

- Enhance crisis services and extend home treatment
- Training to improve response to self-harm
- IAPT training
- Improve services for eating disorders

Reviews and planning

- Suicide and self-harm prevention
- Medicines management
- Weekly, monthly and quarterly monitoring
- Data and information technology
- Review outcomes

Building resilience in communities

- Pilot with schools
- Develop website and self-help tools
- Developing relationships

Year 3 and beyond

Implement and test new practice

- Suicide and self harm prevention
- Medicines management
- Better waiting times standards for eating disorders

Reviews and planning

- Improve service for Attention Deficit Hyperactivity Disorder (ADHD)
- Support for schools and other services

Building resilience in communities

- Continue building capacity with schools, health and care services
- Further development of technologies for service users
[PILOT APP ALREADY IN PROGRESS]