

**Appendix A: Consultation Comments Received**

**Comments on Question Number 3: Do you agree with the proposal that starting from April 2020 the concession offered to older people's concessionary bus holders using the ECCs park and ride services should be a £1.50 per day instead of free as it is at present ?**

**Question 4: If you answered Yes to Question 3, why?**

Responder ID Number	Question Number	Customer Response	Subject of Comment	Response
<a href="#">ANON-X7K2-K1EW-4</a>	4	It is disappointing to have to pay but still better than and more convenient than parking in Chelmsford	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
<a href="#">ANON-X7K2-K1UT-H</a>	4	I have noted that concessionary passes are presented against payment machine for both journey directions and no ticket is issued. Whilst this saves resources, I also suspect that operator is charging council full price for each stage of journey.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
<a href="#">ANON-X7K2-K1BZ-4</a>	4	The bus is always full at evening rush hour and most of this seems to be concession tickets who are the surprised about the number of people on the bus. Also the concession holders take a long while to get on the bus and it just slows everything down.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
<a href="#">ANON-X7K2-K1VY-Q</a>	4	The service needs to continue, so needs more income	General Comment	Its recognised the P&R needs to continue and changes need to be made.
<a href="#">ANON-X7K2-K1CC-E</a>	4	Pensioners should not be allowed on to the park & ride buses until 9.30am weekdays.	General Comment	Anyone can travel before 9am, but they can not use their concessionary passes at the moment. They have to pay the daily ticket price
<a href="#">ANON-X7K2-K17M-C</a>	4	Equality in its true form.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
<a href="#">ANON-X7K2-K1K4-7</a>	4	It does seem unfair that concessionary bus holders can get on the bus before 9.30, causing congestion whilst those who need to get to work either have to wait for another bus (then being late) or feeling like you are on a cattle truck when bus gets filled to more than capacity (not very good H&S practice)	General Comment	Any person travelling before 9am currently pays a full fare. Passes can only be used after 9am for concessionary use at present
<a href="#">ANON-X7K2-K1PX-G</a>	4	i am a commuter travelling to county hall every day, i see that same pensioners using the same service every day for free, this is not fair!	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
<a href="#">ANON-X7K2-K1WK-A</a>	4	Provide money for public transport	General Comment	Concessionary passes are still free to use on local bus services after 9am

<a href="#">ANON-X7K2-K1GU-4</a>	4	In the absence of a Park & Ride there will be a charge to meet for parking - if it can be found	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
<a href="#">ANON-X7K2-KPU1-D</a>	4	destination on even tochigi utsunomiya doujyoyjyucu 791-1 japan when gone	General Comment	This comment does not relate to the subject of the consultation
<a href="#">ANON-X7K2-KP7Y-Q</a>	4	It helps people with a disability who are working and using services before 09:00	General Comment	Positive comment for the charge and the changes for disability passes
<a href="#">ANON-X7K2-KPNV-B</a>	4	However it must be made easier to pay...buy a ticket at station	General Comment	Comment is not regarding the concessionary pass, but will be passed onto P&R team
<a href="#">ANON-X7K2-KP91-H</a>	4	Often there are no spaces for fee paying passengers.	General Comment	Positive comment for the change
<a href="#">ANON-X7K2-KPDM-R</a>	4	Children already pay to use the bus	General Comment	This comment does not relate to the subject of the consultation
<a href="#">ANON-X7K2-KPWN-C</a>	4	We commuters are the only ones who pay regularly and bear the brunt of fare increases.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
<a href="#">ANON-X7K2-KPYT-M</a>	4	It helps safeguard other services	General Comment	Positive comment for the charge
<a href="#">BHLF-X7K2-KPAW-Y</a>	4	Better to pay for an annual pass.	General Comment	ECC acknowledge your comment
<a href="#">ANON-X7K2-K1C1-V</a>	4	Only reason we use it is because of the difficulty in parking in Chelmsford	Congestion	P&R cuts down on additional travel and parking in Chelmsford
<a href="#">ANON-X7K2-K137-J</a>	4	So much easier than searching a parking space at Broomfield	Congestion	The P&R is a cheaper option then hospital parking, depending on time spent and is stress free as spaces are always available
<a href="#">ANON-X7K2-K1EX-5</a>	4	At £1.50 it is less than I would have to pay for parking in Chelmsford, so still encourages me to use Park and Ride rather than driving straight into town.	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K15B-Y</a>	4	It is still cheaper than parking in Chelmsford and more in line with other cities	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1BW-1</a>	4	Both older and disabled should have to pay to ride.£1.50 s half what everyone else pays plus they still get to park for free, everyone else pays extra to park. If disabled do continue to travel free it should not include a companion.	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1VU-K</a>	4	If they chose to park in the city the would incur a charge so it's fare they should also contribute if using parking at p&r	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1VJ-8</a>	4	The proposed payment is still cheaper and more convenient than driving in to Colchester and paying for parking	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1VH-6</a>	4	If students are forced to stay in full time education until 16+ and can't work full time to earn a living have to pay full price for this service, why should OAP's get to use it for free considering most are 80/90 years old and have money to run a car/ other luxuries. Personally I think they should pay the same as students whether that be half price or full price.	Cost	Positive comment regarding the price increase

<a href="#">ANON-X7K2-K1VX-P</a>	4	Gives the council more money to spend on better things	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1CB-D</a>	4	Balance of spending priorities	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1SZ-N</a>	4	It's still cheaper than paying to park your car.	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1SC-X</a>	4	I have long felt £1 per day could have been ap lied from day 1. £1.50 would take into account benefits already received.	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1S7-J</a>	4	Only if standard charges are reduced from £3 to £1.5o	Cost	£1.50 is only for concessionary passes, this consultation is currently not a change for regular tickets
<a href="#">ANON-X7K2-K1KD-Q</a>	4	Regular buses run alongside the Park and Ride schemes and those with passes can utilise the regular bus if they have affordability issues	Cost	There is still the option for concessionary pass holder to use local bus routes instead
<a href="#">ANON-X7K2-K1NB-R</a>	4	Agree with the reduction but this will impact the retail / hospitality sector as well.	Cost	The cost is an increase for concessionary pass holders. We still encourages the use of the P&R and local bus services
<a href="#">ANON-X7K2-K1P1-9</a>	4	It is still cheaper than parking in town and reduces CO2 emmissions	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1DE-H</a>	4	I would regret this change, but can understand the financial pressures on the council.	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1D3-Y</a>	4	Until Young people on apprenticeship wages get a fairer support for their travel costs, why should old people get subsidise travel. Also, since when was 16 an adult? They can't vote until age 18. Can't drive until 17.	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1W3-J</a>	4	It is still cheaper than parking in Chelmsford and I begrudge paying to get to work when currently others get this free	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K12B-V</a>	4	To include disabled . and £1	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K12Q-B</a>	4	it is still very good value	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K16A-Y</a>	4	It a Park and Ride - so I agree with Riding for free with a bus pass but feel that a contribution towards the Park element is a fair idea.	Cost	Currently this is for the cost of the ride element, there are no current plans to change free parking
<a href="#">ANON-X7K2-K1Y7-R</a>	4	Remains cheaper than in town parking	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1HR-2</a>	4	Cheaper that Parking in town & all the traffic	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1HU-5</a>	4	I assume this is for a return fare and is not unreasonable	Cost	The £1.50 is for a return fare. Depending on time spent this is cheaper then town parking
<a href="#">ANON-X7K2-K14Y-N</a>	4	The fare + park would still be cheaper than parking in Chelmsford City Centre car parks.	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K14G-3</a>	4	It's an improvement - as it enables a discounted fare for pass holders at any time	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-K1TC-Y</a>	4	it would cost more to park in the City	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-K1MF-U</a>	4	As long as the parking remains free of charge	Cost	There are no current plans to amend the free parking
<a href="#">ANON-X7K2-K1ZA-3</a>	4	My yes is based on continued unlimited free parking at Sandon or Chelmer Valley	Cost	There are no current plans to amend the free parking
<a href="#">ANON-X7K2-KPV7-M</a>	4	Many pensioners in the area are able to afford the proposed daily fare	Cost	Positive comment regarding the price increase

<a href="#">ANON-X7K2-KPCT-X</a>	4	All the other busses are free to them. Some elderly have good health. If they are disabled they can get disabled bus passes. Anyone who is disabled can get one. Disabled are often less able than the average elderly, and there are not enough disabled parking bays in chelmsford. Some disabled people need to travel by car because of equipment or illness or living in rural areas, and park and ride is the only option. It can be expensive for a disabled and carer to travel.	Cost	Positive comment for the charge and the changes for disability passes
<a href="#">ANON-X7K2-KP71-F</a>	4	Park and ride is an exception and £1.50 is not an overly disproportionate sum to get backwards and forwards to town	Cost	Positive comment regarding the price increase
<a href="#">ANON-X7K2-KP7K-9</a>	4	Still cheaper than parking in town	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-KPN4-9</a>	4	It's still good value for parking	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-KPPS-A</a>	4	£1.50 to park is very cheap, you can't park in town for free. There are plenty of buses that can be used for free to get you to town	Cost	The P&R is a cheaper option then parking in town depending on time spent
<a href="#">ANON-X7K2-KPD6-1</a>	4	Fairer for senior citizens to pay contibution - but believe there is case for disabled people to always have free (equalities Act) travel	Cost	Positive comment for the charge and the changes for disability passes
<a href="#">ANON-X7K2-KP2G-Z</a>	4	If people can afford to pay, they should do so regardless of age.	Cost	Positive comment for the charge
<a href="#">ANON-X7K2-KPY5-N</a>	4	Reduces the burden on the tax payer	Cost	Positive comment for the charge
<a href="#">ANON-X7K2-KPQ9-H</a>	4	Most if not all users can probably use existing bus services to travel into Chelmsford or Colchester but choose for convenience to use the park and ride service.	Local Bus	The concessionary pass can be use on any local bus service after 9am, free of charge
<a href="#">ANON-X7K2-KPHP-Y</a>	4	Elderly have a bus pass to use any buses they should use this	Local Bus	The concessionary pass can be use on any local bus service after 9am, free of charge
<b>Question 5. If you answered no to Question 3, Why?</b>				
<b>Responder ID Number</b>	<b>Question Number</b>	<b>Customer Response</b>	<b>Subject of Comment</b>	<b>Response</b>
ANON-X7K2-K1VV-M	5	Older People should not be discriminated against when considering all eligable concessionary groups. Disabled drivers with "Blue Badges" can park for FREE in the town itself, Older people don not have this privilege.	Accessibility	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride
ANON-X7K2-K1SE-Z	5	This is s alifeline for older people to prevent isolation.	Accessibility	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1PB-T	5	it helps people with disabilities by reducing isolation	Accessibility	This consultation would mean a reduced rate before 9am for disabled pass holders, and free after 9am- reducing the issue of isolation
ANON-X7K2-K1EH-N	5	Apart from the above which are very important, it enables me to shop in Chelmsford regularly, particularly like the market. Therefore I am helping Chelmsford businesses as well as giving me a day out.	General Comment	ECC encourages the use of the P&R service as a stress free means of travel.
ANON-X7K2-K151-E	5	I think this is a badly produced meanand unkind suggestion. Victimising people who are least able to defend their position and disgraceful.	General Comment	ECC understands your concerns but disagrees with your analysis



ANON-X7K2-K1BU-Y	5	older people using this service spend money in the town and keep the shops and centre busy	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1R1-B	5	We bloody paid for this all our life, and you are screwing us to the GRAVE. Gold plated pensions again, look at how much money you waste which is more than the £444K. Poorer countries fund this free, yet your government waste millions on abandoned Brexit ferries and such like. They including you can find the money at will yet its us that continue to have fewer services. Looking after our welfare - my ass. You close rubbish tips, cut police stations, cut refuse collections - Do you want me to Go on?	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1RT-E	5	no information about BETTER service, eg later buses. Also will you be able to return to car and return on bus on same ticket ( as at Ipswich) Generally not enough detail..	General Comment	No changes are proposed to the operation of the services. Day ( standard) tickets ( allowing all day travel on P&R) will be available as now.
ANON-X7K2-K1R4-E	5	If people who receive a bus pass use buses on which they receive free travel instead of the park and ride this could actually cost the council more.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1RC-W	5	I am a blue badge holder although do not have a disability bus pass. I cannot use the High Chelmer multi storey car park as it is no longer disable friendly.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1RV-G	5	Oldder people have contributed SIGNIFICANTLY more than others in ALL respects. We ALL get old sometime and they should be treated with dignity and respect, and helped whenever possible.	General Comment	The cost is only for the P&R service. ECC also encourages use of the pass on local bus services which is free after 9am Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1RN-8	5	older people will feel isolated and not all can afford the fare. the 31x from Maldon is often full because it goes through all the villages and there is no other route	General Comment	The P&R is primarily used by people with cars. The change is not for local bus services, and ECC encourages full use of other services
ANON-X7K2-K1QQ-A	5	There will be confusion across the national system. Elderly will find different processes in place at different locations nationally. Charges for the parking element should be considered.	General Comment	Each authority will have different policies regarding the concessionary passes. There is going to be no charge with regards to the free parking at P&R
ANON-X7K2-K1QC-V	5	Reduces pressure on town center car parks.	General Comment	ECC acknowledges your comment
ANON-X7K2-K1QA-T	5	Perhaps weekdays and weekends could have different rules for older folk?	General Comment	The £1.50 would apply everyday at the moment
ANON-X7K2-K1CD-F	5	Prevents excess traffic in town centres and is more of an incentive to use the town centres rather than out of town shopping areas.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1C4-Y	5	It helps reduce the use of cars into Chelmsford causing traffic congestion and pollution	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1CS-X	5	By using this scheme it reduces other vehicles in city, across city roads and need for car parking in town	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K177-P	5	Reduces use of cars	General Comment	ECC acknowledges your comment

ANON-X7K2-K1SR-D	5	From my experience, if it weren't for the older people using the park and ride the buses would be empty. Then the council would reduce the service provided for everyone.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1ST-F	5	Helps to stop car use in Chelmsford City Centre. Also you say in your comments that you do not have to give a concession on Park and Ride services. However the bus from Sandon to Chelmsf	General Comment	This is correct. Local bus services that also call outside Sandon (31 and 36) will still accept concessionary passes after 9am
ANON-X7K2-K1SA-V	5	Keeps traffic from town centres	General Comment	ECC acknowledges your comment
ANON-X7K2-K1SX-K	5	I suspect if you make a charge this will affect the town of Chelmsford's shops etc as well as all the points above.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1SN-9	5	If a charge is made I am unlikely to visit Chelmsford to shop, I will go where parking is free	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1KT-7	5	It reduces the emissions in the city centre, helps keep the city's shops open personally I will not visit Chelmsford if the concessions are taken from older persons.	General Comment	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-K1NY-F	5	Using the car-park enables access to the Chelmsford Railway Station, when a car has to be used because direct bus service is not available.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1N5-B	5	Why not charge say £1.50 per day per car to park at park & ride?	General Comment	The consultation is for the charge of the ride element. There are no current changes to the free parking
ANON-X7K2-K1NH-X	5	Don't old people deserve anything in this country !!	General Comment	The ENCTS makes statutory provision for older people
ANON-X7K2-K1N2-8	5	I Older people have paid a lot in taxes and fares over the years	General Comment	The ENCTS makes statutory provision for older people
ANON-X7K2-K1NM-3	5	It reduces traffic in town	General Comment	ECC acknowledges your comment
ANON-X7K2-K1PU-D	5	Lack of parking in Chelmsford and less bus services available on the outskirts of Chelmsford.	General Comment	The £1.50 charge is a cheaper option than using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1PQ-9	5	While I'm not registered disabled, like many older people, I do have a disability. A 'shoulder replacement' mechanism (hemi-arthroplasty) due to a nasty accident. I'm also likely to need a knee replacement operation soon. Maybe many other older citizens are in my position.	General Comment	Older people with qualifying disabilities may apply for a pass on disability grounds.
ANON-X7K2-K1PV-E	5	The people have been paying council tax all their life and feel like they are now owed	General Comment	The ENCTS makes statutory provision for older people
ANON-X7K2-K19U-P	5	Decrease in local facilities such as banking mean that travel into town is not a luxury.	General Comment	ECC recognises your concerns
ANON-X7K2-K19T-N	5	It encourages more use of town centre shops to help maintain/develop the local economy. Much needed, I think.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K195-P	5	It Keeps the local economy alive	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1WR-H	5	as mental health is so prevalent at the current time charging preventing older people from getting out and about would go against all that is being put in place to help at the moment so very false economy - need to see the big picture	General Comment	The consultation is only for the P&R service. There are no changes to the pass used on local bus services after 9am

ANON-X7K2-K1WE-4	5	Too many concessions are being removed so we won't benefit as we near the retirement age. Bear in mind that age has been raised considerably by the government especially for women. All these increases and losses will affect pensioners depending on them. Immobile pensioners leads to more care needed, so a false saving. Mind you, there probably won't be any care either by the time we need it!	General Comment	The ENCTS makes statutory provision for older people and those with disabilities
ANON-X7K2-K1WX-Q	5	A lot of older people continue to pay tax in retirement!	General Comment	ECC acknowledges your comment
ANON-X7K2-K1WS-J	5	Essex residents use other countys p&r's.	General Comment	Concessionary passes can be used all over the country. Each county will have its own policy regarding their P&R services
ANON-X7K2-K1WM-C	5	Its a means to get out and about.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K12D-X	5	Older people get very little finacial help from the Council. When compared to London (where the tube is a cpncession as well as busses) and the rest of Europe (where concessions are significantly greater for older peoplke	General Comment	The change is only to the P&R service. Concessionary passes are still free to use on all local bus services after 9am
ANON-X7K2-K122-C	5	supports those on state pension	General Comment	ECC acknowledges your comment
ANON-X7K2-K11T-D	5	It will dissuade people from visiting Colchester	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K11X-H	5	Private icome is less and less. How can we pay for 'care' in the future?	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K16P-E	5	Reduces traffic into Chelmsford	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K16J-8	5	It allows me to do voluntary charity work without having to pay for the privilege	General Comment	The proposed fare is lower than most town centre parking charges and passes will still allow free travel on all local bus services
ANON-X7K2-K16X-P	5	Disabled people should pay the same as everyone else. They receive more benefits than just the state pension and I don't see why they shouldn't pay for parking the same as everyone else.	General Comment	The discounted rate is for disabled passes before 9am if people have work, appointments etc.
ANON-X7K2-K16N-C	5	Why victimise older people who have paid their dues all through their lives?	General Comment	The ENCTS makes statutory provision for older people and those with disabilities
ANON-X7K2-K1YY-T	5	Older people may be unable to walk to ordinary bus stop, whereas they drive to park and ride	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1YS-M	5	Most pensioners are on restricted income having worked hard all their lives to get the benefits in retirement.	General Comment	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1H1-1	5	The buses on Chelmer Village are extremely unreliable otherwise they would be more convenient	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1HB-J	5	Essex County Council should look harder at its budget.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1HD-M	5	There are parking facilitieson other bus routes- toilets are there for transport staff!	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am. The toilets are there for members of the public

ANON-X7K2-K1G1-Z	5	Centrol government should fund county council rather than cut, cut and cut. Also been informed Chelmsford City Council cutting Swimming concessions. Next TV licences. Pensions cut from RPI to CPI. Winter fuel allowances. etc. Not acceptable.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1GY-8	5	The Park and Ride buses have considerable spare capacity outside of commuting hours. Bus pass holders are not depriving the company of fare-paying customers at these times.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1GV-5	5	Encourages economic activity in the Town centre	General Comment	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1AE-E	5	Please see typed insert attached to page 9. (reference 1)	General Comment	No attachment submitted
ANON-X7K2-K1A5-X	5	Colchester P&R offers an alernative to the parking situation at the hospital. Also cuts the number of vehicles driving through the town	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1A6-Y	5	Town centre shops would suffer	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K13H-3	5	Should be same as disabled. Both are disadvantaged. Many disabled earn.	General Comment	This consultation does include a reduced charge for the disability pass before 9am
ANON-X7K2-K13C-X	5	All fare should be Free for OVER 60s the same as the London 60+ pass. Otherwise you are discriminating in terms of area of residents. All London residents get free bus passes all over the country!!!	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K143-F	5	I a am disabled and have never heard of a disabled bus pass. How do I get one?	General Comment	All information regarding concessionary passes are on the Essex County Council Website
ANON-X7K2-K149-N	5	It helps the shops have more customers than they would otherwise have. It therefore helps to put more money into the system, helping High Streets to remain viable.	General Comment	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1TN-A	5	Older people are keeping the High Streets alive. If they have to pay they will stop going into towns.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1TF-2	5	It keeps cars away from the scandalous scenario at hospitals and it keeps cars out of the town. To every ones benefit. Older people have funded with NI contributions all their lives. They don't need the goal posts moving. They don't online shop. And they are about to take a £150 hit on TV licences as are some of the more vulnerable groups. Not your problem of course. And may I just say I do not see the need for NPR at the Colchester Park and Ride when there were over 700 free spaces and we are trying to encourage use and reduce town traffic in the congested roads and inadequate car parks for everyone.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K186-P	5	The cost to the council is relatively low and brings business to the town centre	General Comment	The pass can still be used on all local bus services after 9am free of charge
ANON-X7K2-K1MD-S	5	Supports people carrying out charity work both in the city centre and at the hospital.	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1M7-C	5	Parking problems at hospital.	General Comment	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services



ANON-X7K2-K1FR-Z	5	Is supports individuals with mobility problems and other disabilities . It assists provides reliable access to Broomfield Hosptial for clinic and hospitals between 9:00-12:00. According to reports along with the bus passes it has increased the footfall in Chelmsford at a time when high street stores are struggling!	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1FT-2	5	Will put me off going to chelmsford city centre for shopping - would go to lakeside or basildon on bus instead	General Comment	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1FV-4	5	We would not go to Chelmsford shopping without the free pass and would simply shop elsewhere.	General Comment	ECC still encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services to cut down on car use
ANON-X7K2-K1JP-2	5	This proposal is the thin end of the wedge. and this would make older people wellbeing worse	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-K1JY-B	5	I and other older people payu local taxes including VAT on almost everything.	General Comment	The ENCTS makes statutory provision for older people and those with disabilities
ANON-X7K2-K1JB-M	5	Older people pay taxes and in a rural community it is essential to have a car.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-K1JK-W	5	I come to Chelmsford to do volunteer work. If I had to pay for park and ride I would not come.	General Comment	The proposed fare is lower than most town centre parking charges and passes will still allow free travel on all local bus services
ANON-X7K2-K1J2-4	5	What next? They say this is costing the tax payers. Well I've been a tax payer for the past 60yrs and I'm still paying tax so please give us OAPs and people with disabilities a break. Keep the bus pass concessions for Park & Ride please.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1ZP-J	5	Too much being withdrawn from older people, TV licence, pensions, swim passes Chelmsforf CC etc....	General Comment	The ENCTS makes statutory provision for older people and those with disabilities
ANON-X7K2-K1ZE-7	5	It would potentially cause more people to drive into town where parking can be difficult at times . There are many older people who have mobility problems who are not bad enough to qualify for a disabled pass for whom being dropped off in the centre of town makes shopping there a good option.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1ZY-U	5	Having paid full taxes all our working lives and so supporting others, we feel we should now receive benefits ourselves.	General Comment	The change is only to the P&R service. Concessionary passes are still free to use on local bus services
ANON-X7K2-K1XP-G	5	The park and ride service is the only reliable route into Chelmsford, local buses are hopeless. If the proposal is accepted it will be difficult to access the town centre to reach the facilities there. Having used the system for 15 years it is a bit of a cheek were it withdrawn as apart from rubbish collection it is the only service used by most people.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

ANON-X7K2-K1XX-R	5	I don't agree that the service includes a special amenity. Therefore you should not be charging.	General Comment	ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation.
ANON-X7K2-K1X6-P	5	We have a poor public transport in our area and lack of amenities and this would provide a lifeline	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of bus passes on local bus services
ANON-X7K2-KPE5-1	5	As i live in East Hanningfield where the last bus leaves Chelmsford at 5.10 and if full the driver will refuse to take additional standing passengers. so the park and ride offers additional time for either hospital appointments or other appointments and not having to worry about catching the last bus. we do not all leave in Beaulieu Paerk which is served by 2 bus routes.	General Comment	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPEH-M	5	Prevents congestion in town centre	General Comment	This is correct
ANON-X7K2-KPEX-4	5	withdrawing it will have a negative impact on retail businesses in Chelmsford	General Comment	ECC encourages people to use the P&R service as a cheaper and stressfree option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KP5J-6	5	Will make me use Internet purchasing more, less likely to meet others in town.	General Comment	ECC recognises your concerns. The proposed fare is lower than most town centre parking charges and passes will still allow free travel on all local bus services
ANON-X7K2-KP5B-X	5	Yet again, another thing to take away from the pensioners. This country is becoming like it doesn't want us around anymore.	General Comment	The change is only to the P&R service. Concessionary passes are still free to use on all local bus services
ANON-X7K2-KP5H-4	5	It encourages older people to park outside town leaving more parking space for those with less time to park in the city carparkss	General Comment	ECC recognises your concerns
ANON-X7K2-KP5C-Y	5	By encouraging the use of Park and Ride through concessionary fares the number of vehicles entering Chelmsford City centre is reduced thus reducing pollution. I	General Comment	Non responsive comment
ANON-X7K2-KP5F-2	5	Older people should be free after 9 and £1.50 before 9	General Comment	The consolation would mean a discounted charge of £1.50 anytime of the day for a elderly pass holder
ANON-X7K2-KPU5-H	5	This is E.E.C jumping on the band wagon of the B.B.C getting away with ending the free TV licence, when they are both paying there staff far to much money, mainly the people at the top who don't do a lot, I have paid all my taxes for my whole working life which I might add started at 15, not like the kids of to day at 25 just to keep them off the unemployment list, I strongly disagree with any moves to take away any services for the elderly, the kids of today want all these big cars and houses and should work for them, not hit the people who have already paid there due's.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPUF-2	5	All of the above	General Comment	No response possible
ANON-X7K2-KPU6-J	5	Get rid of Deadwood in the government that will save thousands.	General Comment	This comment does not directly relate to the subject of the consultation

ANON-X7K2-KPUX-M	5	Would stop visitors to Chelmsford	General Comment	ECC encourages people to use the P&R service as a cheaper and stressfree option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPBX-1	5	The bus should be free to everyone but the Car Parking should be paid for.	General Comment	This consultation regards the concessionary charges, we can not comment on parking charges
ANON-X7K2-KPR2-B	5	Stop penalising older people	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPRF-Y	5	For many older people the ability to get out and about is crucial to their mental health and wellbeing	General Comment	Older people still have the use of a car if using the P&R service. ECC would encourages full use of a local bus service if they can instead
ANON-X7K2-KPQR-A	5	You need to encourage use of park and ride, buses are frequently empty and drivers frequently refuse to stop to pick up passengers.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPQP-8	5	P&R eases parking at Broomfield hospital where it is usually difficult a place. Free P&R encourages us to use this facility, if I have to pay, even just £1.50, I'd probably just drive to Supermarkets with free parking and rely on Amazon more.	General Comment	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPQT-C	5	to and from a town centre helps the shops trade would lose revenue	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPQD-V	5	Older people prefer to visit the High Street shops which are already struggling. ECC should be doing all it can to promote the existing shops and thus provide a vibrant and living city centre.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPQK-3	5	I have been affected by changes already and only just received my pass at 65 and 3 months.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPVJ-7	5	I would not visit Colchester Town Centre without	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPV4-H	5	To encourage older people to use the shops in the chelmsford	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPCB-C	5	Cannot afford taxis	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPC9-3	5	There are no bus services where I live & this is the only time I can use my bus bus	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPC5-Y	5	Reduces pollution because those individuals may decide to use cars and park near normal bus stops. Also neither Park and Ride is ever full.Once again this is another political gesture from the conservative led County Council.	General Comment	ECC encourages the use of the P&R service. ECC also fully promote the use of local bus routes which would cut down on all car use
ANON-X7K2-KPCD-E	5	Your cost calculations do take into account that the qualification age is increasing to 67. So less folk will be able to get a pass.	General Comment	The number in each age cohort is rising, so these effects broadly cancel out
ANON-X7K2-KP7S-H	5	Would no longer visit town centre	General Comment	ECC encourages people to use the P&R. Or to not use their cars at all and use local bus services
ANON-X7K2-KPS9-K	5	Many	General Comment	No response possible

ANON-X7K2-KPSQ-B	5	Pak out of city. We reduce city centre air polluyion when social dsy centres are closing it helps people to get out, maintain their social activities.	General Comment	ECC encourages people to use the P&R. Or to not use their cars at all and use local bus services
ANON-X7K2-KPKU-7	5	There are economic reasons why this award should be made to all over pension age. If this concession is withdrawn a lot folder people would be unable to travel into Chelmsford. So it's not cost effective. Also prevents isolation by affording the positive experience of shopping in Chelmsford.	General Comment	This charge is only for the P&R service. It is still free to travel on all local bus services which ECC encourages.
ANON-X7K2-KPK1-3	5	If you remove the income currently generated from bus pass passengers the viability of the service will be reduced causing services to be withdrawn or costs for other users to increase. The operating costs of the park and ride service will not change if you reduce the number of passengers.	General Comment	ECC encourages more people to continue to use the P&R services
ANON-X7K2-KPKV-8	5	We are one of the largest counties, with a high percentage of tax payers, therefore the money should be available to support the bus pass holders. The huge amount of new residents coming into Essex to the new builds of housing saturating this county, should be paying taxes towards the cost of all amenities in this county. After all ,housing in Chelmsford City has exploded and near the bus station, the developers have built houses with no extra 'affordable" houses, therefore bringing in commuters from London city to reside here. Braintree council has also referred to people having second homes here in Essex. Therefore, taxes should be there.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPNE-T	5	I think it likely that there is a cut off age point for older people in defined poverty in the county o f Essex-and I think that free transport at park and ride should be provided for all older people from this age upwards	General Comment	This charge would be for anyone with an age related concessionary pass and will not be based on age or income of a user
ANON-X7K2-KPN5-A	5	Why not cut the frequency of the service outside working hours rather than charging older people	General Comment	The P&R has to travel regular as people use this service to commute, shop, attend appointments etc.
ANON-X7K2-KPNK-Z	5	helps economy of chelmsford by encouraging pensioners to visit and spend at shops, cafes, etc.	General Comment	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KPPB-S	5	It supports local businesses and our town centre economy	General Comment	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KP9T-M	5	It reduces the demand placed on town centre parking	General Comment	ECC encourages the use of the P&R services as a cheaper stress free option then parking in the town centre
ANON-X7K2-KP9H-8	5	older people travel less and this would mean raising the fare for commuters such as myself and my partner	General Comment	This consultation regards the concessionary charges, ECC can not comment on future costs of tickets
ANON-X7K2-KPW1-F	5	Older people lifeline from isolation	General Comment	The change is only to the P&R service. Concessionary passes are still free to use on all local bus services after 9am
ANON-X7K2-KPWB-Z	5	Restaurants and other shops will be affected. The last thing needed is less footfall.	General Comment	ECC encourage people to use the P&R. £1.50 to park depending on time spent, could be cheaper then parking in town. Also the P&R is stress free travel



ANON-X7K2-KPWW-N	5	Shop in Chelmsford at present. Will reduce use of shops thus effecting the town centre which is already struggling.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPWM-B	5	Shopping, entertainment, pleasure facilities, parks and leisure.	General Comment	No response possible
ANON-X7K2-KPW3-H	5	It is a positive inducement for I and my friends to visit Chelmsford	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of bus passes on local bus services
ANON-X7K2-KP2P-9	5	It would deter me from shopping in Chelmsford due to the increased costs, which in turn would contribute to the high street decline.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP2R-B	5	Helps keep high streets open and viable.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP25-E	5	once you have given a concession you shouldn't take it away. It will upset too many older people	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KP1Y-H	5	Apply to AOP driver and charges will passengers . How long before fee increased?	General Comment	No response possible
ANON-X7K2-KP1T-C	5	It helps to keep the town centre a viable shopping destination. That's why I use it. Plus the occasional hospital visit.	General Comment	ECC encourages people to use the P&R service, ECC also fully encourages the use of bus passes on local bus services
ANON-X7K2-KP18-G	5	Frees parking at hospital	General Comment	The consultation does include the shuttle to Broomfield hospital. £1.50 is cheaper then parking at the hospital and stress free as there are always spaces
ANON-X7K2-KP1V-E	5	I am am also a taxpayer of funded transport	General Comment	No response possible
ANON-X7K2-KP12-A	5	It helps lonely older people (pensioners with limited funds) out and into the community to see life .	General Comment	ECC encourages people to use the P&R service and also their local bus services to visit town centres
ANON-X7K2-KP6R-F	5	Older people find driving in the city and parking more difficult and it is better if they do not drive in the city	General Comment	ECC encourages people to use the P&R service and also their local bus services to visit town centres
ANON-X7K2-K1D8-4	5	Businesses in Chelmsford and the surrounding town/villages benefit from the extra visitorss	General Comment	ECC encourages people to use the P&R service and also their local bus services to visit town centres
ANON-X7K2-KP6Q-E	5	It will initiate a reduction in the incentive for commercial bus operators to continue their services with "free" travel. It also seems unfair that the majority of elderly people concerned with this are not "IT Familiar" and thertefore have not had their opinions heard.	General Comment	Government policy means operators have to take concessionary passes on local bus service, that will stay free after 9am. The consultation was available in paper form as well
ANON-X7K2-KP6C-Z	5	Am also unclear why the park and ride buses are deemed to provide a `special amenity` and therefore seen to fall outside statutory provision. In practice they are used for the same purpose and have the same effect as other bus services. Therefore, they should be treated in the same way as concessionary.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules

ANON-X7K2-KP6A-X	5	In Colchester or other locations P&R BUSES serve hospitals such services can reduce free bus travel options on commercial services that reduce: although much is made about a reduced rate fare - most clinics will be after - although if minor ops are involved that requires arriving at 7 a.m. before most commercial or community transport runs bus services start	General Comment	Concessionary passes only work after 9am, before that on any bus service a fee is charged
ANON-X7K2-KPY3-K	5	Older people can access Chelmsford without taking their cars into town thus saving on pollution	General Comment	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPHG-P	5	The proposal will have a significant detrimental impact on shops and businesses in Colchester town centre as even less people will travel into Colchester.	General Comment	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPG3-1	5	why not have us old ones put down every thing else is being taken away	General Comment	This change is only for the P&R service. The use of the pass on local bus services will not be charged or changing
ANON-X7K2-KPGT-2	5	Each year there is an increase in house taxes (rates) and a reduction in services. This has been happening year after year and it is time to either stop this reduction or reduce taxes so that we get value for money	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPGZ-8	5	This service is important for older passengers. The convenience of driving very near to the bus park and the convenience of the bus stop at the Town Hall enable older people to shop in the High Street, and collect books from the library without having to carry heavy loads too far. Also the Park and Ride Bus is the only bus that can be relied on to be punctual!	General Comment	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPGC-H	5	I will just take the car into town instead.	General Comment	ECC encourages people to use the P&R service. If more than two hours is spent in town this is a cheaper option
ANON-X7K2-KPGX-6	5	I cannot drive to Broomfield hospital because there is inadequate parking there; I cannot drive into Chelmsford to use a registered bus service because there is inadequate parking and the failure to maintain and keep the Army and Navy flyer open makes it impossible; and the bus service from Howe Green into Chelmsford has been taken away (and replaced with a farcical minibus running a couple of times a day!)	General Comment	ECC encourages people to use the P&R. Depending on time spent it is cheaper and easier to use the shuttle to the hospital than park.
ANON-X7K2-KPY9-S	5	Compared to other areas, local residents are already at a disadvantage as to WHEN they receive their pass. For example London residents can access a range of transport free of charge from age 60 and, according to websites for Wales and Scotland, the age at which one obtains a pass is not dependent upon the age at which a female worker may retire.	General Comment	ECC can not comment on the age of which passes are available to people
BHLF-X7K2-KPAD-C	5	It reduces congestion in the centre of Chelmsford & encourages shopping etc there.	General Comment	ECC encourages people to use the P&R and promote the use of the pass on local bus services
BHLF-X7K2-KPAH-G	5	B1 using service 17 reduces cars in town.	General Comment	No response possible
BHLF-X7K2-KPAA-9	5	Vus travek by older users supoports economy of shop services.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1E3-Z	5	It will encourage people to park in Chelmsford city centre instead, leading to greater congestion and pollution.	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services

ANON-X7K2-K16M-B	5	People will park in town causing more congestion and pollution	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K14H-4	5	Helps cut down on other vehicles on the roads and should be encouraged .	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K18H-8	5	reduces conjection in chelmsford.	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-KPWE-3	5	Prevent congestion in town trying to use payable parking.	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of bus passes on local bus services
ANON-X7K2-KPHS-2	5	Cuts pollution	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-K1E4-1	5	Some residents will elect to drive into town leading to increased congestion and hence pollution	Congestion	ECC still encourages the use of the P&R service as a stress free means of travel.
ANON-X7K2-K1EC-G	5	They support local commerce and the resulting increased parking in Chelmsford will cause probkens	Congestion	ECC encourages the use of the P&R service as a stress free means of travel.
ANON-X7K2-K1ES-Z	5	Helps to stop car use in Chelmsford City Centre	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1UA-X	5	The use of Park & Ride reduces poluution, particularly at the Army & Navy. If i am chatged, I will drive into Chelmsford and park in a street, where I am able to at no charge.	Congestion	ECC encourages the use of the P&R service as a stress free means of travel. Many streets in Chelmsford are permitted and would mean a long walk
ANON-X7K2-K1UM-A	5	Older people use the park and ride because many bus routes do not pass close enough to their home to be able to walk to and as they can drive to the park facility they can have easy access to the town without clogging up the roads leading into the town. This also eases the pressure on city parking and with the ease of the park and ride the city shops benefit from the great number of older people who frequent this service.	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1VR-G	5	Many older people will not use the park and ride if they have to pay. This will affect the town by reducing trade to our retail sector which is already struggling. It will also eourage them to drive into town, which will increase pollution.s	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1V3-H	5	Older people still have to contribute through local taxes towards services they don't use, therefore concessionary bus fares on P&R are not completely free as taxes are still paid. PLUS P&R concessionary fares mean cars are NOT used to travel to town, and hence less congestion and pollution on roads and in car parks. Loss of this concession will result in more older people driving to town and cancelling out these environmental benefits. Isn't that the reason for P&R?	Congestion	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1S9-M	5	Living in Langham, we will be forced to drive into town and park. This act will completely go against the aim of reducing traffic congestion, air pollution in a town which is often at gridlock anywY	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1KB-N	5	It keeps cars out of the town centres without reducing visitor numbers	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.

ANON-X7K2-K1NS-9	5	Park and ride, like bus concessions, were intended to reduce congestion and pollution in Colchester and encourage shoppers to use the town centre. If the charges are introduced senior citizens will shop elsewhere thus putting another nail in the coffin of the town centre and when visiting we will use our cars increasing congestion and air pollution.	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1PF-X	5	the fewer cars that go into Chelmsford the better. The unintended consequence of changing the long standing arrangement would see a decline in p&r usage and more cars driving into town. .additionally older folk would be able to travel on earlier buses making it more likely that those travelling for work will have to wait longer - as buses get full - and discourage them from relying on the p&r and, instead going by car,	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K199-T	5	It will encourage more people to park their car in Chelmsford, creating more congestion and adding to the vehicle pollution already in existence.	Congestion	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1DV-2	5	It keeps cars out of Chelmsford	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1DA-D	5	Reduces vehicle movement into town centre.	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K12G-1	5	It helps keep chelmsforn city shops open and cuts car emissions	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1YZ-U	5	Using park and ride reduces the number of vehicles in the centre of Colchester and surrounding area	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1GW-6	5	Park and ride reduces traffic congestion in town.	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1T9-N	5	I would probably drive in & park, causing more pollution. Or not go into Chelmsford & order my items on line.	Congestion	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1T2-E	5	Park and ride schemes are to reduce traffic in the city, charging discourages this.	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K18C-3	5	it will add traffic to an overcongested chelmsforc city centre	Congestion	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1F8-6	5	We are trying to reduce cars entering towns this will increase pressure on towns. But mainly i do not trust polititians to not use this as thin edge of the wedge. Cut this...then how long before your eyescwill be cast on regular bus travell	Congestion	ECC still encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services to cut down on car use
ANON-X7K2-K1FX-6	5	To support the objective of reduced traffic going into Chelmsford Town Centre and its car parks, lessening emissions in the town.	Congestion	ECC still encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services to cut down on car use
ANON-X7K2-K1J9-B	5	Congestion and parking and cost	Congestion	ECC recognises your concerns
ANON-X7K2-K1ZK-D	5	Keeps cars away from town centre reducing congestion and pollution	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP5D-Z	5	I think all of the above, but also take into consideration the extra traffic and pollution for the city centre when we have to drive in	Congestion	ECC acknowledges your comment



ANON-X7K2-KPUU-H	5	It encourages people to shop in Chelmsford if there is free park & ride. If it is not free, people may stay away or, alternatively, drive into the town, causing more congestion and pollution.	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPU3-F	5	Reduces congestion and allows older less active people the opportunity to access the town centre relatively easily. Parking in Colchester is problematic and often involves using sites which are a distance from the centre, removing the concession would discourage older people from accessing the town centre, the hospital and increase congestion if they choose to continue to visit.	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPBP-S	5	It will result in older people not visiting the city centre shops or driving in to park and adding to traffic congestion	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPB1-T	5	Extra congestion in city centre and hospital car parks	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPBR-U	5	With regard to the hospital park & ride, it would encourage people to drive to the hospital and can only exacerbate the already parking problems at the hospital.	Congestion	The £1.50 charge is a cheaper option than using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPBB-B	5	Savings would not be as expected as patronage would move to local services still requiring the council to reimburse fares "forgone" on other services. further to this more cars would enter the city centre for short trips.	Congestion	ECC encourages people to use the P&R service as a cheaper and stressfree option rather than town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPRA-T	5	Older people will be more inclined not to use the park and ride facilities and drive into Chelmsford and Colchester iincreasing congestion in those towns/cities which undermines the objective of providing park and ride facilities.	Congestion	The £1.50 charge is a cheaper option than using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPQ2-A	5	encourages travel to Town Centre, is safer for elderly people and supports town centre business	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP7E-3	5	It keeps traffic out of congested places	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KP7Q-F	5	Will would use our car instead to get round the army and navy roundabout	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KPKY-B	5	It helps to relieve pressure on parking and traffic in Chelmsford town centre and Broomfield Hospital	Congestion	ECC continue to encourages people to use the P&R. Or to not use their cars at all and use local bus services
ANON-X7K2-KPK4-6	5	The current scheme encourages drivers to consider environmental elements of not driving into already congested town centres.	Congestion	ECC continue to encourages people to use the P&R. Or to not use their cars at all and use local bus services

ANON-X7K2-KPP9-G	5	1. This will encourage more people to drive into town thus cancelling out the reason the Park & Riode exists in the first place (to keep as much traffic as possible out of the town centres. 2. As a large proportion of users have a concessionary pass, this reduction in users would probably make the whole scheme unviable and it would have to close.	Congestion	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KPPT-B	5	If we have to pay to use the bus we may as well park in town, spend less time there and therefore less money, not eat in restaurants/coffee shops, add to congestion and emissions and use up available parking spaces - commuters should be charged more not older people penalised. One commuter in a car only has to pay one bus fare but two pensioners or more in a vehicle will have to pay multiple fares.	Congestion	£3 is cheaper than parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-KPP4-B	5	The proposal could increase traffic congestion and pollution and limit still further the parking spaces in C	Congestion	ECC encourages the use of the P&R services as a cheaper stress free option than parking in the town centre. ECC also promote full use of the local bus services
ANON-X7K2-KP9G-7	5	Encourages reduction in car use. Public transport is a good way to reduce pollution.	Congestion	ECC encourages the use of the P&R services as a cheaper stress free option than parking in the town centre. ECC also promote full use of the local bus services
ANON-X7K2-KP9M-D	5	Increases footfall to city centre shops and supports high street shoppes. Reduces traffic congestion	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP9N-E	5	The need to encourage people not to bring their vehicles into the centre of town, which causes pollution and congestion.	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPD1-V	5	Your policy is ageist as disabled people will still receive free travel. The eco nutters constantly bleat on about saving the planet but your policy will encourage people to use their cars instead.	Congestion	ECC encourages people to use the P&R service, we also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPDQ-V	5	The continuance of free travel may encourage older drivers not to use their cars unnecessarily	Congestion	ECC encourage full use of the concessionary pass on local bus services so no part of the journey is needed in a car
ANON-X7K2-KPDZ-5	5	Avoids the need to jam up the roads in Chelmsford	Congestion	ECC encourages people to use the P&R service, we also fully encourages the use of bus passes on local bus services
ANON-X7K2-KPDN-S	5	Stops travelling into town centre in own cars and eases congestion, encourages people to use town centre.	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP1H-Z	5	It forces older people to go to elsewhere or block up streets by parking nearer to city and taking buses	Congestion	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KP1K-3	5	It will lead to more vehicles using the already frail infrastructure into Chelmsford and adding to the congestion. A thing the P&R is supposed to alleviate.	Congestion	ECC encourages people to use the P&R service and also their local bus services to visit town centres
ANON-X7K2-KP6V-K	5	It encourages less vehicles in the town centre.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services

ANON-X7K2-KP62-F	5	I thought I was responding to the proposal to charge bus pass holders £1.50 per trip from April 2020. The reason I object is that the park and ride was set up to to remove as many vehicles as possible from the city centre. I think ECC should consider the effect of drivers deciding to park in city centre car parks instead of the park and ride and the congestion that this will cause.	Congestion	ECC encourage people to use the P&R. £1.50 to park depending on time spent, could be cheaper then parking in town. Also the P&R is stress free travel
ANON-X7K2-KP6M-A	5	Not using Park&Ride would cause more congestion in the centre of cities & towns	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPHC-J	5	This could potentially increase car use straight into Chemsford and increase conjection around the Army and Navy flyover.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPGP-X	5	Environmentally more friendly reducing traffic and pollution in the town centre	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPGR-Z	5	It lessens the number of cars trying to get into town	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPG1-Y	5	Enables some use of a vehicles either owned or other as guest in others car specially where there are no near bus services and Park & Ride helps keep cars out of the town centre.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPGG-N	5	Less cars going into already congested towns.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPG8-6	5	You have said previously that you want as few cars as possible to enter the city centre. The only way some older people can help to reduce the number of cars is to us the park & ride. As a lot of these people also have blue badges they would not have to pay for parking in the city centre therefore by charging for the park & ride bus you would not make it financially viable for them to park their car & continue into the city centre on the bus. This will not, therefore, help in reducing traffic & pollution in the city centre. Please rethink this.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-KPAR-T	5	The numerous retailers in the city centre rely on the custom from over 65's. I suspect that charging for this age group will dramatically reduce the numbers travelling to the city centre.	Congestion	ECC encourages people to use the P&R and promote the use of the pass on local bus services
ANON-X7K2-K1EZ-7	5	Chelmsford and Colchester are congested. Being able to use the bus pass encourages pensioners, who are less likely to have time critical journeys, to leave their car outside the town rather than further clog up the roads.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services as well
ANON-X7K2-K1EV-3	5	There will be no money saved. It is just a way to extract money from the more vulnerable members of our society.	Cost	ECC analysis indicates that the county will save money
ANON-X7K2-K15F-3	5	Being taken to the park and ride it eases traffic within the town it helps me get out and about as there is no daily bus where i live. Please consider very limited budgets for many older people. £1.50 may not seem a lot yet it is when my social visits to the town would be seriously affected. It is not stated whether £1.50 is a single ticket or return. You only quote £1.50 as a day ticket, what does that mean?	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1UJ-7	5	I do not beleive it is correct to say that the fare charged includes an amenity element for parking. Surely if this were that case, VAT would be charged? <a href="https://www.gov.uk/hmrc-internal-manuals/vat-government-and-public-bodies/vatgpb8810">https://www.gov.uk/hmrc-internal-manuals/vat-government-and-public-bodies/vatgpb8810</a>	Cost	P&R is a special amenity as it is not a local bus service. Only local bus services are covered by the concessionary pass rules

ANON-X7K2-K1B3-W	5	The prime reason for park and ride schemes is to reduce congestion and air pollution in towns by encouraging car owners to use this well thought out mass transportation option. I appreciate the service needs financial support, but the proposal to charge older persons is not the answer. More importantly, the car drivers who fail to take advantage of Park and Ride schemes need to be persuaded to use the service, which will generate income. At the moment too many people fail to appreciate the benefits of using Park and Ride,	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1BG-H	5	The free pass stops people travelling into town because it is cheaper. Increasing costs mean they for two people it may be not much different from paying parking charges	Cost	£3 is cheaper then parking in town depending on time spent. ECC encourages full use of the local bus services
ANON-X7K2-K1BA-B	5	Free bus passes on park and ride provides a safe service. Keeps cars off the road. Chelmsford city centre soon gets grid locked with too much traffic. Parking costs are high, even if you manage to find a space.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1RU-F	5	it reduces congestion and Carbon emmissions. If older people had to pay they would be more ;ike;y to use their cars and clogg up Colchester and Chelmsford during the day. The park and Ride would lose a high percentage of its passengers which could lead to closure of the Park and Ride.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1R3-D	5	It will increase traffic and air pollution in Colchester. It will increase illnesses in the population from increased air pollution. It will encourage people with two senior or disabled passes to park in Colchester as it will be cheaper.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1RH-2	5	I agree with the charge except for the hospital shuttle which I think should remain free	Cost	Positive comment regarding the cost
ANON-X7K2-K1VE-3	5	The park and ride is meant to encourage people not to take cars into the town centre. Charging us for this service might discourage footfall into town centre shops which are already in decline. People visiting Broomfield use this service because the car parking is totally inadequate at the hospital. Very often they travel to the hospital as a couple if one of them has a consultation. Charging would therefore mean the park and ride is no longer cheaper than the hospital and will push the pressure back onto the hospital car park which simply cannot take it.	Cost	£3 is the same price as hospital parking for a couple travelling, P&R is less stressful as there are always spaces.
ANON-X7K2-K1V9-Q	5	If access to town is only needed for 30minutes cheaper to park in town car park which defeats whole object of park an d ride to keep cars out of town centre	Cost	ECC encourages the use of local bus services using the concessionary bus pass
ANON-X7K2-K1V8-P	5	Older people are increasingly being targeted by government and local councils to save money. Not all would find it easy to find the money to use the service.	Cost	The charge is only for the P&R services. The pass is still free to use on local bus services after 9am.
ANON-X7K2-K1VS-H	5	It would mean fewer visits by older people to Chelmsford thus affecting shops and cafes/restaurants in the area adversely. I rarely visited Chelmsford before I had a bus pass but now visit every couple of weeks. It could also lead to more traffic in the city causing more pollution & greater pressure on parking spaces.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services



ANON-X7K2-K1CE-G	5	They have more than contributes throughout their life and paid taxes, council taxes, NI etc etc for many years so deserve something back.	Cost	The charge is only for the P&R services. The pass is still free to use on local bus services after 9am.
ANON-X7K2-K1Q8-H	5	Not everyone can afford to pay.	Cost	The charge is only for the P&R services. The pass is still free to use on local bus services after 9am.
ANON-X7K2-K1C9-4	5	It will encourage quite a few older people to drive into Chelmsford instead, negating the intended effect of reducing congestion, of critical importance for the city	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K17B-1	5	It will push more people into an overcrowded town with cars to use car parks	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K179-R	5	Many people over the age of 70 start to doubt their driving and parking abilities and are also anxious about the fast pace of traffic so give up driving and rely solely on bus schemes as family is often not close enough to take over driving for them. I do think that pensioner bus passes should be means tested though as there is a split at this age; some are wealthy but some are on pension credit and this group will struggle to pay for bus travel especially if required regularly for hospital appts.	Cost	The charge is only for the P&R service. The £1.50 charge is cheaper then parking at the hospital car park. The passes will not be means tested on income
ANON-X7K2-K17G-6	5	As a older tax payer and council tax payer I consider I already contribute. It may be free but I contribute towards it through my taxes	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services after 9am
ANON-X7K2-K17K-A	5	It's an additional cost they shouldn't have to pay	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1S3-E	5	Easy access to chelmsford and Broomfield is essential for older people and if there are two people traveling it might be cheaper to park in Chelmsford so the car parks will be full	Cost	£3 is cheaper then parking in town depending on time spent. ECC encourages full use of the local bus services
ANON-X7K2-K1SG-2	5	You are taking away a benefit from a group who have limited income and limited opportunities to increase their income	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services after 9am
ANON-X7K2-K1SD-Y	5	If the charge is more than £1 I will use my car.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1SV-H	5	With a terrible state pension this would make life harder for so many people.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1S6-H	5	Older people should pay full fares at all times	Cost	Positive comment regarding cost
ANON-X7K2-K1K1-4	5	Its a disgrace to charge old people who can probably least afford it.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services

ANON-X7K2-K1KF-S	5	It will add to the already ridiculous traffic congestion in Chelmsford...Senior bus pass holders will shun the P & R and drive into town and park.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1NE-U	5	Broomfield hospital cannot provide parking spaces for all who choose to visit by car. As the population contains a high percentage of senior citizens, that will continue to get bigger , more visits to Broomfield will need to be made. The current scheme enables any visitor to park and transfer to and from the hospital in a stress free environment . One of the biggest stressors visiting Broomfield. I use this ride regularly with my wife as we both have conditions that require regular visits to Broomfield. The consultation makes no reference to any increase in ordinary use of the park and ride system. There should be consideration to increase those fares to absorbe the alleged shortfall in the hospital part of the service. When we have used the service a very high percentage of users make no use of the main park and ride. they use the bus and leave the car park . To impose a charge will create more stress for the main users of the scheme and will lead to a reduction in use which in turn will mean a larger short fall that will of course have to be cancelled out by further rises in any charge made. Again leading to yet even less people using the scheme. In the same wY that the reduction in users of the main scheme has taken place as fares have been increased . In the end leading to the withdrawal of this service as uneconomic to run. To impose a charge will lead to circumstances that users will not remain healthy and independent and require other statutory services such as care visits at home and entry into care homes by not getting the healthcare they need now by use of the hospital bus service.	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K1NC-S	5	The £1.50 fares should not be applied to existing pass holders. A fairer way is to apply it to new pass holders.	Cost	The £1.50 would be applied to all existing pass holders
ANON-X7K2-K1B6-Z	5	We use it to get into the city as it saves parking costs. For 2 people it will now be cheaper to park in town	Cost	£3 is cheaper then parking in town depending on time spent. ECC encourages full use of the local bus services
ANON-X7K2-K1NN-4	5	If you take your car to Colchester it costs a fortune to park !	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1NF-V	5	Firstly, it has not been made clear if the £1.50 is a single or return fare. Secondly, many older passengers cannot afford even a few pounds and as such any charge may prevent them travelling into Chelmsford or Colchester centres. My own view is that, if a fare is charged, I would only travel into Chelmsford only if absolutely necessary, in which case I would probably drive in if my wife is with me and use a short term parking facility.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services

ANON-X7K2-K1PG-Y	5	I would have thought that a prime reason for P&R is to reduce pollution and traffic in town centres. I for one, will return to using my car to go into town or use another bus service where it will still be free to me. With (say) 3,000 new houses in Chelmsford and (say) an average of £1,000 pa in Council Tax, there should be sufficient to cover your £447,000. You won't save that amount of course as many people, like me. will simply use an alternative.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K19P-H	5	Access healthcare but would be willing to pay a smaller contribution of £0.50 for day pass	Cost	Positive comment regarding cost
ANON-X7K2-K191-J	5	I agree with charges for normal use but shuttle to hospital should be free to Concessionary pass holders	Cost	Positive comment regarding cost
ANON-X7K2-K19Y-T	5	Reduces traffic volume & air pollution a known cause of many ailments. Pensioners face reduced disposable income because of long standing low interest rates.	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K19B-3	5	I will no longer shop in Chelmsford - if I have to pay to park I will use out of town centres where parking is free - more pressure on the high street! If I do have to travel inot the Town Centre it will easier to use the Town Centre Car Parks and thus increase the emmision levels in the town which I thought ECC would be trying to reduce.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC also encourages use of the local bus services
ANON-X7K2-K19S-M	5	Only the hospital shuttle service should be offered at £1.50 per ticket. For all other routes, the tickets should be no different than anybody else paying to park	Cost	Positive comment regarding cost
ANON-X7K2-K1DJ-P	5	It should be the same as disability free after 09:00	Cost	Local bus services are still free for concessionary users after 9am
ANON-X7K2-K1DY-5	5	Not possible from our village to use 'public' transport to get to Chelmsford. We have to drive part of the way.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces.
ANON-X7K2-K1D5-1	5	Many people DO NOT have a bus service that allows access to Chelmsford without spending the whole day getting there -and possibly not be able to get home the same day. This service actually gives a small bit of equality to rural residents. It also means we use the facilities that Chelmsford has to offer. I don't want to have to park in the city centre - if I'm lucky!	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces.
ANON-X7K2-K1DQ-W	5	It helps avoids town centre traffic congestion as older people will drive into town and park there if there is a cost to park and ride and the service less convenient.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1DD-G	5	I believe it is civilised and respectful to offer free public transport to pensioners.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1D4-Z	5	Instead of paying £3 for two of us to use Park and Ride we would probably use the money for a car park in town	Cost	£3 is cheaper then parking in town depending on time spent. ECC encourages full use of the local bus services

ANON-X7K2-K1DW-3	5	less people will use Colchester for shopping.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1WU-M	5	The hospital bus should be exempt from these changes	Cost	The consultation does include the shuttle to Broomfield hospital. £1.50 is cheaper then parking at the hospital and stress free as there are always spaces
ANON-X7K2-K1WT-K	5	The charge should be lower - eg one pound.	Cost	Positive comment to the cost
ANON-X7K2-K1W8-Q	5	Some older people will find that the additional cost too expensive	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K12X-J	5	£1.00 would be reasonable	Cost	Positive response to the cost
ANON-X7K2-K12F-Z	5	Older people deserve a bit of recognition for their input in taxes and without the park and ride facility parking in Chelmsford is extortionate and denies access to the towns shopping centre	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K115-E	5	It would be cheaper to park in chelmsford also adding to pollution of more cars driving to the city centre	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K11K-4	5	You should be aiming to reduce traffic in town centres this will increase it. I can do what i need in chelmsford in less than 1 hour, why would i want to pay to park miles away and have wait for buses? If i take my wife and damily the cost becomes £6.00 each way. Not a good idea either way.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K11N-7	5	The High Street is already in decline. Imposing a charge on the considerable number of senior citizens who use P & R services will encourage them to use out of town shops making the high street situation even worse.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K161-F	5	the park and ride scheme is meant to incentivise people to refrain from using their cars in the town centre any charge will have the opposite effect. They might as well pay a psrking charge as not many pensioners require long term parking, unlike working age citizens.	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K169-Q	5	It will discourage older people using high street shops so further increasing their decline. It will encourage them to use retail parks where parking is free.	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1YV-Q	5	If its after 9 am then spaces are filled that are not otherwise and £1.50 doesn't stop if a couple goes its £3 from same income	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-K1Y6-Q	5	When on a state pension only, and with all the other cut backs, it would become unaffordable to pay for bus fares.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services



ANON-X7K2-K1HP-Z	5	Many older people are still paying full council tax as well as income tax and receive few concessions. This is a small concession in the big scheme of things and it would be a pity to have it withdrawn	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1G5-4	5	There are hundreds of older people who live out in the country where bus services have been DRASTICALLY reduced in recent years. For accessing hospital services the P& R are indispensable for Colchester hospital and Broomfield hospital. For those of us unfortunate enough to be living at the extreme boundaries of Chelmsford hospital services, distances of 45 mile round trip to Broomfield hospital for instance - with no bus in villages to get to Chelmsford - 10 miles from a train station - the older rural dwellers are being penalised all the way; the P& R is the only sensible way to get there and should certainly be free. Councils are supposed to be encouraging cars out of town centres and older people cannot walk miles to access services. This is not a 'benefit'. Staff from the hospitals should be encouraged to use them also and not have to pay a fortune in order to do so either. I have used the P& R in Colchester today and there were 800 plus spaces left in the car park when I returned at 3pm. Who is going to be using these if you start charging us older users?! There are problems with high streets shops closing because they're not used and how is this going to encourage us from not just using online all the time and adding to the traffic on the roads? The rural dweller has a hard enough time of it already with lack of services without this -very small-'perk' being taken away. Those of us with cars and still young enough to use them will just use the car to get to the hospitals and add to the chaos in the car parks at either of these major hospitals.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1GF-N	5	It would cost the same as parking in car parks in town centre. Therefore more congestion.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1A3-V	5	Increase car use into Chelmsford town centre. The reason the service was introduced. Plus older people may travel with people who do pay so you'll lose that revenue too.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K14A-W	5	The savings are so minimal compared to other budget items. It has a great psychological impact	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1TU-H	5	The service BEFORE 9am will be overloaded. Traffic in town will increase or town will be deserted and shops will close.	Cost	The £1.50 is for anytime of the day. After 9am it is free on local bus services
ANON-X7K2-K1TA-W	5	Free transport to town centres encourages people into town centres thereby helping to support businesses there.	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1T7-K	5	A £1.00 charge I feel would be acceptable.	Cost	Positive comment - with alternative price
ANON-X7K2-K18J-A	5	It allows us to go to the town without spending from our low pension	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services

ANON-X7K2-K1ME-T	5	These fare increases should not apply to the Broomfield Hospital service	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1MX-D	5	Older people should be encourages to park out of town. Most park and ride buses after 9am are not full. Thus simply not allowing elderley people to travel free with not save money.	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1M6-B	5	A £1,50 charge would drive users away from supporting the town centre and towards free parking available in out of town shopping centres a strange way to encourage the High St!	Cost	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1FY-7	5	Increased use of bus services to Broomfield are expected by paying passengers due to hospitals mergers therefore demand for regular passengers would cover costs	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1F9-7	5	If two in a family travel together this will cost £3.00. It will be cheaper for them to take the car into town and parkin a car park. This will cause more traffic and congestion in the town	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-K1F5-3	5	Older people tend not to use most facilities funded by Council Tax.. the one they use should not be removed.!	Cost	The cost is only for the P&R service. ECC encourages use of the pass on local bus services which is free after 9am
ANON-X7K2-K1FM-U	5	will be forced to seek cheaper parking in Chelmsford	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1FF-M	5	Being able to get into the city centre for a variety of reasons. A lot of older people are on restricted incom	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1JR-4	5	It would cause confusion after being free, and inconsistent, and mean taking away a benefit.	Cost	The change is only to the P&R service. Concessionary passes are still free to use on local bus services
ANON-X7K2-K1JG-S	5	Particularly important to me as I frequently need to travel to Broomfield for appointments and find the cost astromnomical	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1Z1-K	5	The cost for 2 people will be within 20p of the cost of using a car park in Chelmsford for up to 3 hours. This will encourage car use direct into the city centre car parks or, even worse, encourage unofficial park and ride by parking in badow residential streets and using the normal bus with no cost	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-K1XH-8	5	As my wife and I always travel together,it would be cheaper to into town and use perhaps Tesco car park.	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-K1XW-Q	5	Many older people do not have online access and would need to pay on the bus. This would result in queues and prevent the service from operating on time.	Cost	Money can be taken on the bus and also tickets can be purchased beforehand at Sandon and Chelmer Valley. Also the buses except card payments

ANON-X7K2-KPEC-F	5	People attending hospital often have several appointments, therefore could be very costly on a limited income.	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPEA-D	5	This would be detrimental to chelmsford businesses if you look at the numbers of seniors using off peak services this is the majority. If you walk around the town mid week other than lunch time the majority of potential customers are senior. The charge would increase the burden on Broomfield car park that can not coup now. Seniors are all tax payers be it paye or vat.	Cost	ECC encourages people to use the P&R service as a cheaper and stressfree option rather then town parking. Using a local bus service will cut down on full congestion
ANON-X7K2-KPEM-S	5	The current arrangement reduces traffic cogestion in Chelmsford during weekdays which is when many older people use the service rather than driving into the city. It will encourage more people to park in the centre of Chelmsford.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPEN-T	5	It may lead to more people parking their cars in Chelmsford if their stay is short.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KP5A-W	5	The excessive cost of parking in Chelmsford would make visits to the city of Chelmsford impossible for many elderly people	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KP5K-7	5	Chelmsford car parks are very expensive	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KP52-E	5	The £3 cost for 2 will make using a car in Chelmsford more attractive defeating park and ride. Poorer pensioners may stop using the service too.	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-KPUV-J	5	If you want to get cars out of town, it should be free	Cost	Local bus services are free to concessionary pass holders. The charge would only be for the P&R service
ANON-X7K2-KPBY-2	5	A charge of £1.50 per person will result in increased use of town centre car parks, a loss of revenue to the council and increase in traffic related pollution to the town centre. Increased difficulty in accessing Colchester and Chelmsford hospitals.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPU2-E	5	The Broomfield Shuttle bus should be excluded from this proposal. Parking is usually impossible on the hospital site, and the nearest available (legal) places are often 1/4 - 1/2 a mile away. While this is feasible for the fit and healthy, it can be a challenge for some older people and is therefore a form of dicrimination.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPB5-X	5	The fare will be a disincentive to use the service and could jeopardise the service.	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPB7-Z	5	Charging will result in fewer people using the service and this shouldn't be the aim	Cost	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPRU-E	5	Might as well go to a car park in town for convenience. Or is that the idea?	Cost	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services

ANON-X7K2-KPRB-U	5	The elderly are generally the first port of call (victims) when it comes to the authorities saving money. Pensions are below the living wage and pension poverty is a very real thing. This proposal will cost pensioners ££s that they can ill afford	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-KPRG-Z	5	disabled persons receive extra money to pay for travel expenses. oap is what it means old age people that get a pension for years worked	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-KPRK-4	5	I have paid for this pass many times over already in the form of taxation. Why should I be expected to pay again.	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-KPRV-F	5	Wouldn't travel to Chelmsford as often, knock on effect to shops/coffee shops etc	Cost	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPQU-D	5	I agree to a nominal charge of say 50p any more and we can get any other bus from our area for free	Cost	Positive comment for the charge- the concessionary pass is still free to use on local bus services after 9am
ANON-X7K2-KPQN-6	5	The proposed charge discriminates against older people who use the facility for necessary health/health issues and healthy earth treatment and services so should be subsidised to help with the financial burden those issues bring.	Cost	The £1.50 charge is a cheaper option than using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPCJ-M	5	With parking at the hospital so often full there is no alternative. Old people (including me all too often) have no alternative. You will be making money from people's poor health.	Cost	The £1.50 charge is a cheaper option than using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPC1-U	5	Car parking in many car parks is a prohibitive price leading to those on a limited income not visiting larger towns and Chelmsford. Visiting Broomfield hospital will become an impossibility for some; again the cost of parking there is prohibitive IF you can find a parking space. We do not attend such remote hospitals through choice but from necessity. Albeit some older people on limited incomes do not have the necessary income to spend vast amounts in the shops, the little they may spend helps the local economy. The proposal is to charge £1.50 at the present time; we all know that this amount will steadily increase when Essex County Council has captured its victims.	Cost	The £1.50 charge is a cheaper option than using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPC3-W	5	One again you hit the pensioner. There has already been a hike in Council Tax, taking another chunk from what is already a meager pension. Have a conscience for goodness sake.	Cost	The cost change is only for the P&R Service. There will be no changes to the concessionary pass and the free use on local bus services
ANON-X7K2-KPC7-1	5	The city centre is primarily used by older people during the day to spend money other than lunchtime. Imposing this charge will be a death knell for the City centre wasting all the monies spent trying to save it	Cost	ECC encourages the use of the P&R service. ECC also fully promotes the use of local bus routes which would cut down on all car use
ANON-X7K2-KP78-P	5	Older people find city centre driving stressful and parking fees too high.	Cost	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KP7C-1	5	A £1.00 charge would be a fairer amount	Cost	Positive comment regarding the cost
ANON-X7K2-KP7A-Y	5	I'm 75 yrs of age. I still pay taxes. As a commuter all my working life. I think I deserve a concession.	Cost	There are no changes to the concessionary pass on local bus services, this is only for the P&R service which is a special amenity



ANON-X7K2-KPSX-J	5	Low income makes it unaffordable	Cost	The cost is only for the P&R service. ECC encourages use of the pass on local bus services which is free after 9am
ANON-X7K2-KPS2-C	5	We use the bus because it is more environmentally than driving in town Since you have changed the route it is difficult to walk to get the bus back to Chelmer Valley The stop behind the High Street was more convenient I think if you change the combination of the charge and the inconvenience will mean we will revert to driving in town and parking at Tesco	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPKE-Q	5	Once a charge is applied it always increases	Cost	This consultation regards the concessionary charges, ECC can not comment on future costs of tickets
ANON-X7K2-KPK8-A	5	I use P&R to shop and not take a car into town. for 2 it is cheaper to use a car park!	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-KPKC-N	5	In Colchester, older people use Park & Ride to access hospital services, this still be free.	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPK2-4	5	Helping out at hospice voluntarily and other places in town which au would not do if I had to pay fare	Cost	ECC encourages people to use the P&R service as a cheaper and stress free option rather then parking in town.
ANON-X7K2-KPKM-Y	5	While ideally a means-tested approach would discriminate between those who can reasonably afford to pay and those who cannot, the likely cost of such a scheme would be prohibitive against the revenue generated, so to ensure those who can least afford the proposed new fare are not discriminated against, the free access system should be maintained.	Cost	Free concessionary trips will still be available on all local bus services after 9am. P&R is a special amenity and not included in this. We can legally means test concessionary pass entitlement
ANON-X7K2-KPP1-8	5	It's unfair to charge pensioners with the concessionary bus pass - goes against the spirit of the free bus pass	Cost	There are no charges to the concessionary pass on local bus services. This cost is for the special amenity of the P&R only
ANON-X7K2-KPDP-U	5	I have one family member in residential care in Colchester and another with a terminal cancer condition needing frequent hospital treatment. Finances are stretched to the limit already and so ANY extra cost is difficult to cope with.	Cost	The £1.50 charge is a cheaper option then using hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-KPDT-Y	5	For 2 people, if the time in town is about 1 hour, the cost would be greater than going to a car park in Colchester	Cost	£3 is cheaper then parking in town depending on time spent. ECC also encourages full use of the local bus services
ANON-X7K2-KPDK-P	5	3 People travel= cost = might as well use car park + will impact shops	Cost	Depending on the time spent in town £4.50 may be a cheaper option then parking. P&R is also a stress free way of travel
ANON-X7K2-KPWZ-R	5	My feeling is that parking is at a premium both at Broomfield Hospital and in Chelmsford town centre and this decision will only add to the problem making parking much more difficult. Some elderly people on low incomes will be particulary affected.	Cost	ECC encourages people to use the P&R. £1.50 to park depending on time spent, could be cheaper then parking in town. Also the P&R is stress free travel
ANON-X7K2-KPW7-N	5	Older people have paid taxes for years and are entitled to free fares.	Cost	Concessionary passes are still free to be used on all local bus services after 9am

ANON-X7K2-KP13-B	5	Older people live on reduced incomes; this proposal will increase their expenses	Cost	ECC encourage people to use the P&R. £1.50 to park depending on time spent, could be cheaper than parking in town. Also the P&R is stress free travel
ANON-X7K2-KP1C-U	5	Older persons have a much reduced income and I, in common with many other pass holders use the P& R regularly to reduce the single use of polluting vehicles entering the city. As a senior citizen, I have paid taxes all my life and now consider it is time for the State, through Local Government to provide a much needed payback to the considerable amount of money I have paid in tax now that my income has been severely reduced. Imposing the charge as proposed will cause hardships of a type that will affect our standard of living. It will be an additional straw which will eventually contribute to the breaking of the camel's back and this to a section of society that are less able to cope.	Cost	ECC encourage people to use the P&R. £1.50 to park depending on time spent, could be cheaper than parking in town. Also the P&R is stress free travel
ANON-X7K2-KP6J-7	5	I will revert to Lakeside / Bluewater where parking is free. I only shop in Chelmsford because of the park & ride facility.	Cost	ECC encourages people to use the P&R service and also their local bus services to visit town centres
ANON-X7K2-KP68-N	5	OK if tickets can be paid with cash. Ticket machines taking cards are often unreliable as I have found in car parks.	Cost	Tickets can be purchased on the bus, along with ticket machines, app and the use of contactless card
ANON-X7K2-KP6K-8	5	The Park and Ride system was set up to reduce traffic flow in the towns it served and has been sponsored by the Council which aided its initial set up. To start charging for fares for the elderly would go against the reasons it was set up in the first place. To see the fares introduced would be another tax on the elderly in society. More taxes from ECC.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KP6F-3	5	£1:50 is too much, for two people that is £3:00, we can park the car in Colchester for £3:30 for 3 hours so if the charge is applied we will probably park in town rather than use P&R. As a comparison the P&R in York only charge £1:10 and the service is excellent, they also use electric buses which is more environmentally friendly	Cost	ECC encourages people to use the P&R. £3 to park depending on time spent, could be cheaper than parking in town. Also the P&R is stress free travel
ANON-X7K2-KPYB-2	5	If they have to pay, people will park in towns and not use the service	Cost	ECC encourage people to use the P&R. £1.50 to park depending on time spent, could be cheaper than parking in town. Also the P&R is stress free travel
ANON-X7K2-KPHE-M	5	Sadly with changes to old age pension, particularly for women, many will struggle to keep up with basic costs and this is yet another service that is likely to be denied to our older residents .	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-KPH4-3	5	It should be free for pensioners on low income and benefits but those who can afford to pay should pay	Cost	The cost would be for everyone using a concessionary pass- this wouldn't be means tested
ANON-X7K2-KPGQ-Y	5	We travel in from Ipswich to shop, but will not do this if we have to pay £1.50 each. We would accept £1.50 for two people.	Cost	ECC encourages the use of the P&R. £3 to park is cheaper than parking in town if staying longer than 3hours
ANON-X7K2-KPGD-J	5	Should be regarded as part of the living allowances provided to persons of pensionable age	Cost	The P&R is a special amenity and is not a local bus service. The pass is still free to use on all local bus services after 9am

ANON-X7K2-KPG4-2	5	Unbelievable you are even asking this question? ECC this will get more drivers into Chelmsford you should be marketing and reducing the costs for everyone. Not now charging OAP's. The park and Ride for Broomfield will become a joke. As a payee I pay 3.60 if I parked at Broomfield 3 00. Now you will get all the OAP's unbelievable. Should be free for OAP's and £1 for everyone else.	Cost	ECC encourages people to use the P&R. Depending on time spent it is cheaper and easier to use the shuttle to the hospital than park.
ANON-X7K2-KPGW-5	5	I agree to the £1.50 fare, with the EXCEPTION of the Broomfield Hospital shuttle service.	Cost	Positive comment regarding cost- the consultation does include all services on the P&R including the hospital shuttle service
BHLF-X7K2-KPA7-Y	5	Over the years, people have helped the county by paying their dues, when we live in uncertain times is nice to have this benefit as a thank you for the money paid by us to you over the years. Pensioers do not recieve discounts on utility bills, phone bills, restaurant bills, all to be paid for on reduced income!	Cost	The charge would only be for the P&R service. The concessionary pass is still free to use on local bus services
ANON-X7K2-K15R-F	5	Gives access to town when not living close to bus route	Local Bus	ECC encourages use of the P&R services as a stress free means of travel
ANON-X7K2-K15S-G	5	The park and rise should be no different from any other route.	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1UK-8	5	The whole policy sounds very much like age discrimination. With more and more traffic on the roads the elderly should be encouraged to use public transport outside of peak travel times and concessionary fares would encourage this.	Local Bus	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1BN-R	5	It is a fudge to make park and ride different to other bus services	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1V2-G	5	numbers will drop, they will use on street parking and use "normal"bus and no smartphone	Local Bus	ECC encourages the use of local bus services using the concessionary bus pass
ANON-X7K2-K1S5-G	5	Park and ride schemes reduce town centre pollution. I have found the county bus services to be unreliable since a number of routes have been taken out of servioce. The park and ride facility allows me to get to my destination more reliably. I have missed appointments when using the First bus service as the buses do not always arrive on time. Sometimes they do not arrive at all.	Local Bus	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1N6-C	5	A bus pass should apply to all services include p and r.	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1WW-P	5	some older people do not have a bus service near their home.	Local Bus	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K11J-3	5	Local bus services have been cut so the Park & ride fills this gap so many old people would be penalised if they need to use this bus service	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1AH-H	5	Park and ride should not be excluded from the local offer. It gets older people and their questionable driving out of busy town centres.	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules

ANON-X7K2-K1FU-3	5	Older people like me are using Park & Ride only because it is free and convenient. We are using seats on timetabled services which would otherwise remain empty. If ECC start charging for P & R services I will instead use service buses on which I can travel free using the bus pass.	Local Bus	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1JE-Q	5	Should be no different than other bus services. Helps cut congestion in Chelmsford.	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KPPU-C	5	numbers will drop, they will use on street parking and use "normal" bus and no smartphone	Local Bus	ECC encourages the use of local bus services using the concessionary bus pass
ANON-X7K2-KP9K-B	5	Many people like us live in country areas or villages with no local bus services at all. The only use of the pass we have is P&R to the city or hospital. Again people in the larger communities are getting a major advantage for which we are all paying , as taxpayers, whereas we have to travel by car 6 miles into a town to even find a bus route.	Local Bus	ECC encourages the use of the P&R services as a cheaper stress free option then parking in the town centre
ANON-X7K2-KP1B-T	5	Living in Springfield, there is no direct bus service to Broomfield Hospital.	Local Bus	ECC encourages people to use the P&R service, ECC also fully encourages the use of bus passes on local bus services
ANON-X7K2-K1UN-B	5	it supports environmental policy re reducing pollution and congestion....a charge would be a step away from achieving sustainability goals.	Pollution	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K142-E	5	If senior citizens decide to drive into the city centre to use car parks, it will increase the environment pollution issues and this should be taken into consideration.	Pollution	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K14M-9	5	It helps to prevent parking in the City Centre thus reducing pollution.	Pollution	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-KPVX-N	5	Use it or lose it....I.e. More vehicles off the road causing more congestion and pollution	Pollution	ECC still encourages the use of the P&R service. ECC also fully promote the use of local bus routes which would cut down on all car use
ANON-X7K2-K1NU-B	5	People who are able to drive will do so and add to parking problems and pollution	Pollution	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K11R-B	5	Cuts down on pollution by cars sitting in traffic. It will be cheaper to park in town for 2 people. Eases congestion in the town centre. Access to the hospital and parking will increase. Without a reduced or free service	Pollution	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K11B-U	5	We are supposed to be saving the planet and reducing emissions. How can you possibly say you are taking this serious when what you propose will put more cars on the road?	Pollution	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services
ANON-X7K2-K1GC-J	5	Extra traffic in town as a result of this proposal creates poorer air quality	Pollution	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1M2-7	5	It is important in encouraging the use of fewer cars trying to enter town centres thereby reducing congestion and air pollution	Pollution	ECC encourages the use of the P&R service. Also the use of local bus services after 9am.
ANON-X7K2-K1MN-3	5	Without the incentive of free travel, older people may as well use their own car which, in turn will add to the pollution at the Army and Navy.	Pollution	The £1.50 charge is a cheaper option then using town parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services



ANON-X7K2-KP53-F	5	It is environmentally friendly to use public transport rather than cars.	Pollution	ECC encourage the full use of the local bus service, so no car service is needed at all.
ANON-X7K2-KPR1-A	5	avoids more city-centre air-pollution by keeping vehicles owned by older people out of city-centre car parks	Pollution	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services so no cars have to be used for journeys
ANON-X7K2-KPVN-B	5	It stops pollution, which should be cut down.	Pollution	ECC still encourages the use of the P&R service. ECC also fully promote the use of local bus routes which would cut down on all car use
ANON-X7K2-KPCS-W	5	With free park and ride, fewer cars enter Chelmsford city centre, reducing pollution	Pollution	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KPS3-D	5	Park & Ride usage reduces vehicular traffic which in turn contributes to a reduction in air pollution which in turn lead to a reduction in carbon monoxide (greenhouse gas) Additionally, a further benefit being children and those who are affected with breathing issues. Finally, traffic reduction and it's byproducts, contribute the wider Government plan to be carbon neutral by 2040.	Pollution	ECC encourages people to use the P&R. Or to not use their cars at all and use local bus services
ANON-X7K2-KPN1-6	5	To save on traffic using own vehicle in town and vehicle emissions	Pollution	ECC encourages people to use the P&R service as a cheaper and stress free option rather than parking in town.
ANON-X7K2-KPWF-4	5	keeping vehicles outside town centres reduces pollution for those walking within the towns, and such a facility encourages older people to visit shops - and spend money - in town centres	Pollution	ECC encourages people to use the P&R service, ECC also fully encourages the use of their bus pass on local bus services
ANON-X7K2-KPHU-4	5	The whole idea of the park and ride scheme is to radically cut the number of cars going into the centre of Colchester. This reduces congestion on the roads ,queuing cars at traffic lights, roundabouts, ,car parks, in built up areas especially, where the effects of air pollution are increasing dramatically, causing all sorts of health problems, now and in the future. If my husband and I both go into Town (there are lots of couples who use the P&R) then it would be cheaper for use our car, than pay to travel on P&R bus, defeating the whole purpose of the scheme. We would think twice about using the bus, along with other couples I'm sure, and buses would be running almost empty, OR not at all!! What a waste of such a useful facility. It's possible that we would avoid going unto town at all, and that would have a detrimental effect on town centre shops that rely on footfall for their trade. SO many knock on effects of starting to charge bus pass holders to consider.	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
<b>Comments on Question 8: Would you continue to use the County Council Park and Ride services if you have to pay a £1.50 day fare?</b>				
<b>Question 9. If you responded No to Question 8, what would you use instead?</b>				
BHLF-X7K2-KPAX-Z	9	Forced to because of lowsy bus service. No 54.	General Comment	Non responsive comment

BHLF-X7K2-KPAA-9	9	Reluctantly: e.g hospital parking poor/costly.	Cost	The £1.50 charge is a cheaper option then using town & hospital parking, it is also stress free as there are available spaces. ECC encourages use of the local bus services as well
ANON-X7K2-K1E4-1	9	Restrict visiting to town to attending hospital	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K15J-7	9	Get a lift to and from the rail station	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K155-J	9	Go to Tesco and park and buy £5 of food to get it free	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K15F-3	9	I am taken to the park and ride as this is closest to my home (no buses) as I visit the town mainly for social purposes. Taking a vehicle into town adds to congestion and emissions. Please do not take away the free concession, it is what keeps me going to socially interact.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1UZ-Q	9	Staff permit (volunteer) at the hospital	Alternative	This comment does not relate to the subject of the consultation
ANON-X7K2-K1UM-A	9	Only go into the town when absolutely necessary.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1BA-B	9	It would be a worry to drive into the city centre and not be able to find a space to park.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1V4-J	9	Not go to town as much.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1VS-H	9	Not go to Chelmsford - isolation!	Alternative	The concessionary pass is still free to use on local bus services and the parking element will remain free
ANON-X7K2-K17G-6	9	Shop online	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K17A-Z	9	probably not go	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1SG-2	9	Get my wife to transport me by car	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1PP-8	9	I am a frequent user of the Hospital shuttle due to medical conditions. I would have to use two buses to get to Broomfield and two buses home using my Free Bus pass. If appointments are earlier I would drive to hospital and try to find a parking space.	Alternative	ECC encourages the use of concessionary passes on local bus service. £1.50 is a cheaper option then parking at the hospital, and stress free
ANON-X7K2-K1PB-T	9	Not go at all.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services

ANON-X7K2-K1PK-3	9	Ask family and friends to take me to places, which will be difficult	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K195-P	9	more online shopping	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K198-S	9	shop online	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1DQ-W	9	Avoid Chelmsford more than I do already and drove to Wanstead and get the tube there.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1WW-P	9	Park in street near hospital	Alternative	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K11X-H	9	Husband/wife dries off in city and collects. Cycle or walk slowly.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K11K-4	9	Some things i can get on subscription by post and others online. It will kill off the town centre!	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1H1-1	9	Ask Family to drop me at station or University. Extra journeys extra pollution	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1HC-K	9	Chose another local shopping centre	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1GY-8	9	I probably would not go into Chelmsford unless I absolutely had to, which doesn't happen very often.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1GM-V	9	Not go out so often	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1AE-E	9	I would go to any other convenient option	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1AJ-K	9	Hospital visits if any are essential; to get into Chelmsford. Park in tesco use m&s.	Alternative	£1.50 is a cheaper option than parking in town depending on time spent.
ANON-X7K2-K134-F	9	Variable	Alternative	Non Responsive comment
ANON-X7K2-K13N-9	9	Not go to Chelmsford so often	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K149-N	9	Shop online more	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services

ANON-X7K2-K147-K	9	Park in free car parks such as Riversides (currently two hours free) or Tesco where I would buy some essential groceries to receive free parking.	Alternative	£1.50 can be cheaper than parking in town depending on time spent. P&R is also a stress free option with plenty of available spaces
ANON-X7K2-K14M-9	9	Stay at home. We sometimes use the parking facility to eat lunch in or around Chelmsford.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1T9-N	9	Shop on line	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1M8-D	9	Go online more	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1MW-C	9	Shop locally	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1MA-P	9	Go to local shops	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1MX-D	9	Not use chelmsford shops.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1FF-M	9	Not go into town at all	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1J9-B	9	Not sure I will be getting out much!	Alternative	The charge is only for the P&R service, the concessionary pass is still free to use after 9am on local bus services
ANON-X7K2-K1JK-W	9	I would not come to Chelmsford or Colchester	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP5J-6	9	use internet for shopping	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP53-F	9	I would not visit Chelmsford as often	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPU3-F	9	Use my local areas facilities and shops.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPUX-M	9	Get family and friends to drop me off	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPRU-E	9	Go to Lakeside, free parking.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services



ANON-X7K2-KPQP-8	9	Shop online more	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPQY-H	9	A nearer town.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPQD-V	9	Do more shopping online	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPQH-Z	9	Stay at home	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPQN-6	9	Be driven and dropped off and picked up thereby adding to the traffic congestion all over Chelmsford due to lack of planning for infrastructure and over crowded new houses	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPVG-4	9	I will not go into Chelmsford Town shopping centre	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPC8-2	9	Disabled parking on street	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPCF-G	9	For shopping I would order goods on line.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPS5-F	9	Have blue badge.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPPN-5	9	Stay at home	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP92-J	9	Park on street and risk fine	Alternative	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP2R-B	9	do more online shopping	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP22-B	9	Park at the supermarket in town for free while shopping.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP1H-Z	9	Possibly use train	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPH2-1	9	use internet shopping	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services

ANON-X7K2-K1JP-2	9	This will help make the parking in Chelmsford and Brookfield hospital worse.	Alternative	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPG1-Y	9	Try to get lifts in others car (both ways)	Alternative	ECC still encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1BG-H	9	Are we not trying to encourage people to use public transport	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1BQ-U	9	Hospital visits if any are essential; to get into Chelmsford. Park in Tesco use M&S.	General Comment	ECC encourages the use of concessionary passes on local bus service. £1.50 is a cheaper option than parking at the hospital, and stress free
ANON-X7K2-K1R1-B	9	NONE OF YOUR BUSINESS - Why should you care	General Comment	This comment does not relate to the subject of the consultation
ANON-X7K2-K1PC-U	9	Undecided	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1WV-N	9	Q8 - answer - Don't know	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K16J-8	9	Would have to give up my charity work	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K143-F	9	Never heard of disabled bus pass.	General Comment	All the information is on the Essex County Council website
ANON-X7K2-KPNK-Z	9	may still visit Chelmsford but not as often.	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP9Z-T	9	Don't know	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPDN-S	9	Wouldn't go to Colchester as frequently.	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP19-H	9	Blue badge space	General Comment	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KP6K-8	9	It will reduce the number of times that we visit Colchester to the detriment of shops in the town.	General Comment	ECC still encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-KPHR-1	9	Not go out	General Comment	ECC still encourages people to use the P&R services, and the full use of their concessionary passes on local bus services

ANON-X7K2-KPHQ-Z	9	As there will be no viable alternative I will have a problem	General Comment	ECC still encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K1C8-3	9	I would still use it but less often	Cost	Positive comment about using the service
ANON-X7K2-K1SX-K	9	The hospital shuttle is excellent for older people would cause considerable hardship. Parking at hospital is too stressful	Cost	£1.50 for the P&R shuttle, is a cheaper option then hospital parking, and is stress free as there are always spaces available
ANON-X7K2-K1WR-H	9	would have no choice but to park at hospital when having appointment at present the drop off and pick against hospital is amazing and quite invaluable and only just introduced - should have been right at the beginning - don't make another mistake and eliminate it for older bus pass holders through charging only just introduced	Cost	£1.50 is cheaper then parking at the hospital, and is a stress free option.
ANON-X7K2-K1G1-Z	9	limit Parking in Chelmsford as too expensive compared to Basildon and Lakeside. Not good for City Shops	Cost	ECC encourages people to use the P&R services, and the full use of their concessionary passes on local bus services
ANON-X7K2-K13P-B	9	M&S now on old britvis site. Park in tesco free subject to spending minnimal amount.	Cost	£1.50 is a cheaper option then parking in town depending on time spent.
ANON-X7K2-K135-G	9	Would probably have to have hospital transport, we have to pay a lot in petrol eveyr week so the added cost is not acceptable.	Cost	£1.50 is cheaper then parking at the hospital, and is a stress free option.
ANON-X7K2-KPC9-3	9	As I always travel with my husband it will cost £3, might as well drive straight to hospital/town car park	Cost	£3 for a couple can still be a cheaper option depending on time spent. ECC still encourages full use of the concessionary bus pass
ANON-X7K2-KPK4-6	9	Please understand elderly on restricted income will look for the cheapest option, for two persons travelling together and convenience town centre parking will become a viable option for short stay parking thus cancelling the original aim and justification of the service. As an option why not follow other County Councils and charge for holders of passes from outside of Essex?	Cost	£3 for a couple can still be a cheaper option depending on time spent. ECC encourages full use of the concessionary bus pass
ANON-X7K2-KP9M-D	9	I would probably drive to city centre and use one of car parks	Cost	£1.50 is a cheaper option then parking in town depending on time spent.
ANON-X7K2-KP1Z-J	9	Costly on my pension	Cost	Depending on time spent in town £1.50 is a cheaper option, same with hospital parking.
ANON-X7K2-KP6M-A	9	Check all options to find the cheapest	Cost	Depending on time spent in town £1.50 is a cheaper option, same with hospital parking.
ANON-X7K2-K197-R	9	I'd just have to stay home without any other option.	Isolation	ECC still encourages use of the concessionary passes on local bus services, passenger still has a car.
ANON-X7K2-K1A6-Y	9	Stay indoors	Isolation	ECC encourages use of the concessionary passes on local bus services, passenger still has a car.
ANON-X7K2-K1ET-1	9	Use my local bus service albeit not that regular and use my bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1EM-T	9	Park close to a bus route into Chelmsford	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1EV-3	9	Park in a side street and catch a normal bus into town or hospital.	Local Bus	ECC encourages use of the concessionary pass on local bus services

ANON-X7K2-K15G-4	9	Park free in residential areas just outside town and use bus pass on a local bus route	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K157-M	9	Use normal buses 31 31x etc:	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K152-F	9	Go by service buses (2 Or 3) instead	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1U3-G	9	Use the other bus services which will take me longer to make the trips and not save you money	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1R4-E	9	Use buses which accept bus passes enabling free travel	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1Q4-D	9	travel by bus and use bus pass for free	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1VE-3	9	plan to use normal bus services for free which would take longer and would be less frequent.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1V3-H	9	Use the local buses. Problems with timing reliability and frequency on some routes is the reason P&R used in the first place	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1V9-Q	9	Park in a side street and use free bus route	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1V8-P	9	Use other (free) bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1VQ-F	9	Normal bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1VW-N	9	Will use ordinary buses rather than park and ride	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1CQ-V	9	Stay at home, or be forced to use another free bus service even though this wouldn't be so practical living outside of a major town (multiple bus changes required).	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1CS-X	9	Use ordinary buses with free pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K17D-3	9	Use X30 or when available Essex Cricket parking facility	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1KX-B	9	Use other bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1KK-X	9	Cycle or use regular bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1KS-6	9	Use local bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1NE-U	9	Use my bus pass for free on the main bus system even though this may be more difficult to do especially in the winter months getting to and from bus stops and buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1NN-4	9	Use the bus.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1PQ-9	9	Bus services or taxi.	Local Bus	ECC encourages use of the concessionary pass on local bus services



ANON-X7K2-K19U-P	9	Use a normal bus service - with difficulty	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K19Y-T	9	Park at a nearby bus stop & use free bus pass. This of course will increase congestion & on -street parking.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K19T-N	9	Will also use other bus services which continue to 'free' concessionary travel.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K19Z-U	9	Go on a bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1W1-G	9	Use First buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1W6-N	9	Use local bus service to travel into town	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K12M-7	9	use other buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K11A-T	9	Local Bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K16R-G	9	use first bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K16H-6	9	May use bus service but that is not so convenient as park and ride	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K16C-1	9	Use the very limited First Bus Service and suffer the restricted times (four buses a day)	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K16X-P	9	Use bus from my home town which takes twice as long and is not as convenient but would be free.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1YZ-U	9	Park near a bus stop and use the bus pass on the bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1YV-Q	9	Maybe use the bus service instead	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1HE-N	9	Use normal bus service.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1HD-M	9	use other bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1HW-7	9	use normal bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1GV-5	9	Use other bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1A5-X	9	Use the town bus services for free thereby making fewer trips on the P&R	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K13Q-C	9	Park on the edge of town and use my bus pass to catch a service bus in	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K14R-E	9	Use normal bus service re: 31 or 36	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K188-R	9	Use first buses	Local Bus	ECC encourages use of the concessionary pass on local bus services

ANON-X7K2-K1MS-8	9	Use local bus service.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1M6-B	9	For Broomfield visits I would use other free bus travel albeit less convenient than park and ride	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1FU-3	9	Use a service bus (I live in Springfield and use Chelmer Valley P & R mainly because it's good for going to the station)	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1F5-3	9	Use the main public bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1JE-Q	9	Use normal service bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1ZR-M	9	use normal bus services where possible	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1Z1-K	9	park in residential street and then use normal bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1ZX-T	9	Use local bus services	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1Z7-S	9	Use normal bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-K1XQ-H	9	I would have to use normal bus service instead	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPED-G	9	Use concession pass to use local bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPEC-F	9	Use First Essex bus which only runs hourly and returns from Chelmsford at approx. 18.30 and not always runs to the timetable.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPEA-D	9	use local buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPBB-B	9	use local bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPB7-Z	9	Use another Colchester bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPR6-F	9	use other bus services, takes much longer but its free	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPQR-A	9	Use an alternative bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPQU-D	9	Use the regular bus services for free	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPQT-C	9	use other bus routes . i only use park and ride when getting heavy bag shopping	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPVD-1	9	Use the totally free bus from our town	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPC3-W	9	Take the whole trip from home by bus.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPC7-1	9	Catch a normal bus to the hospital	Local Bus	ECC encourages use of the concessionary pass on local bus services

ANON-X7K2-KP78-P	9	Use service buses but less frequently.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP7Z-R	9	use another bus service where one can use a bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP7A-Y	9	Use No3 bus which has a limited service.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP7S-H	9	Use out of town facilities or park in road and catch regular bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPST-E	9	Use my bus pass on local buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPS4-E	9	Go by bus (not park and ride)	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPS7-H	9	Use the normal bus service which will be free	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPSA-U	9	Park up and use other buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPK9-B	9	Use a bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPKK-W	9	CATCH LOCAL BUS	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPK2-4	9	Ordinary bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPN5-A	9	Use local much less reliable bus service	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPPG-X	9	Take a Chambers Bus where I can use my free pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP9T-M	9	Use the Dengie Dart service which is door-to-door and allows for the use of concessionary bus passes	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPDX-3	9	Use other buses to travel free into town	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPD7-2	9	Local bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPWM-B	9	Park at my daughter's house and catch a normal service bus.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP2M-6	9	Using a service bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP1B-T	9	Use bus - 2 needed from Springfield to Broomfield hospital!	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP1K-3	9	Use the Public Transport System	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP1V-E	9	Park in side street and use bus from a sheltered stop	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KP12-A	9	Use our 'close by' local bus with our pensioners bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services

ANON-X7K2-KP6D-1	9	try to use ordinary buses that take the bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPY7-Q	9	Normal bus and use bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPYS-K	9	Use ordinary buses	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPHY-8	9	Get another bus into town, using my free bus pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPHZ-9	9	Park in a street further out and use ordinary bus with pass	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPHA-G	9	Use other public transport from home for as long as I can walk to the bus stop	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPGG-N	9	Use service bus.	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPG5-3	9	Get local bus to hospital	Local Bus	ECC encourages use of the concessionary pass on local bus services
ANON-X7K2-KPG6-4	9	Service bus	Local Bus	ECC encourages use of the concessionary pass on local bus services
BHLF-X7K2-KPA5-W	9	I would use it less often. Use ordinary buses instead.	Local Bus	ECC encourages use of the concessionary pass on local bus services
BHLF-X7K2-KPA4-V	9	Park in side street and use a pass on a bus.	Local Bus	ECC encourages use of the concessionary pass on local bus services
<b>Comments on Question 10 - Do you agree with this proposal (To charge £1.50 per day to age related pass holders )</b>				
<b>Question 11: If you do not agree with the proposal in Q 10, Why?</b>				
<b>Responder ID Number</b>	<b>Question Number</b>	<b>Customer Response</b>	<b>Subject of Comment</b>	<b>Response</b>
ANON-X7K2-K1E7-4	11	Financial hardship	General Comment	Non responsive comment
ANON-X7K2-K1EX-5	11	I do not feel I have sufficient knowledge of their circumstances to be able to agree that any one of their benefits should be reduced.	General Comment	Non responsive comment
ANON-X7K2-K155-J	11	<p>Senior Citizens are often on a limited income and welcome any help that can be offered. Free bus travel should continue to be offered to help those people, which includes myself.</p> <p>I personally worked all my life until 66. I paid taxes and I now still pay a lot for my Council Tax. I know it's my choice but I live in a road with no lighting and an unmade Road. Surely I deserve something for what I pay.</p> <p>My friend in London gets much more help than me. I haven't heard any suggestion of this being taken away from her and all the other Londoners. I am quite shocked at your proposal.</p> <p>Also lonely Seniors can just get on park and ride free at the moment to just</p>	General Comment	<p>P&amp;R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules</p>



		go and look round the shops and have a coffee and mix with other people. And this is an inexpensive thing to do.		
ANON-X7K2-K157-M	11	We use this park & ride service 3 times a week, during the hours of 10am till 14:00 during this time most of the passengers are OAP with passes, so why run a service between this time , as the bus will be empty.	General Comment	Not everyone travelling during the day is using a pass, it still needs to run for other people
ANON-X7K2-K15S-G	11	They may have to use it for trips to the hospital.	General Comment	The charge before 9am is discounted so it is easier to go to hospital appointments
ANON-X7K2-K1UJ-7	11	I believe this is also covered by the act and disagree that an amenity element is charged as VAT receipts are not provided and I believe therefore it is not being paid <a href="https://www.gov.uk/hmrc-internal-manuals/vat-government-and-public-bodies/vatgpb8810">https://www.gov.uk/hmrc-internal-manuals/vat-government-and-public-bodies/vatgpb8810</a>	General Comment	ECC is aware of this view.
ANON-X7K2-K1U1-E	11	Concession park and ride should be for those retired if the price is reduced pre 0900 it will be used by commuters rather than shoppers and visitors	General Comment	ECC acknowledge your concerns
ANON-X7K2-K1U5-J	11	Free use of buses should be free to older people and the disabled. It helps towards clean air, eases congestion and saves on energy.	General Comment	Concessionary pass holders still have free travel on local bus services
ANON-X7K2-K1US-G	11	Same policy should be applied to both elderly and disabled.	General Comment	Comment regarding equality for both has been noted
ANON-X7K2-K1BG-H	11	Don't disabled people get motorbility allowances which they can use to offset the cost of travel or acquire a vehicle?	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride
ANON-X7K2-K1B5-Y	11	I think that it should be full fare before 9.00 am as an elderly persons bus pass does not need to be used before that time. It shouldn't be a commuters concession so I think it should be full fare	General Comment	Positive comment and comment for times used
ANON-X7K2-K1BW-1	11	Every one else pays to park and ride. Older and disabled should continue to have free parking ( to free up town parking and encourage use of the site ) but have to pay to ride.  £1.50 is half the fare that everyday people pay.  hospital workers receive the same offer.	General Comment	Positive comment for cost
ANON-X7K2-K1B7-1	11	pay to park the car and then free travel. ALL drivers should pay to park then travel. too many cars left there all day for free	General Comment	The consultation is for the charge on the ride element, ECC can not comment on the free park element

ANON-X7K2-K1BF-G	11	Because older people using this service wish it to remain the same.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1R1-B	11	Read the previous statements. also disability should also NOT have to pay	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride . Disability based pass holders will still be able to travel free after 09:00 and the £1.50 charge before 09:00 is a reduction from the current fare
ANON-X7K2-K1R3-D	11	Increased traffic and worsening air pollution in Colchester.	General Comment	ECC encourages use of the P&R and local bus services
ANON-X7K2-K1RW-H	11	Everyone is treated a bit more fairly, P&R isn't a necessity but a choice .	General Comment	Positive comment regarding the cost increase
ANON-X7K2-K1RV-G	11	It is an ABSOLUTE disgrace and morally irreprehensible to treat older people in such a way, and even considering this option is vile - shame on ALL involved.	General Comment	Negative comment regarding concessionary passes
ANON-X7K2-K1RS-D	11	Why need to travel so early?	General Comment	Many people need to travel for work or appointments
ANON-X7K2-K1R2-C	11	I think this is disgusting I currently help with isolated and lonely people I'm chair of the PPG at a Medical Centre this will be a dreadful decision as it will prevent the elderly from going out £1.50p is a lot of money to a retired person  Look at some of your salaries £160.000 earned for what ? I know for a fact it's true with freedom of information a total shock of overpaid workers for ECC give back to the poor 🙄	General Comment	The majority of people using the P&R access it with a car, which cuts down on isolation. £1.50 is still cheaper then hospital and town parking, and local buses remain free after 9am
ANON-X7K2-K1QH-1	11	It should be free	General Comment	Passes are still free to use after 9am on local bus services
ANON-X7K2-K1QS-C	11	It's the same old policy of penalising the aged and disabled, because of the general misconception that the old and disabled are living the high life on benefits at the expense of the young.	General Comment	The change is positive before 9am as this is a discounted rate. £1.50 after is also cheaper then parking in town and hospital, with less stress
ANON-X7K2-K1VE-3	11	I think it is disgraceful that you are charging at any time for these type of concessionary fares.	General Comment	The change is positive. Before 9am as this is a discounted rate, £1.50 all day is also cheaper then parking in town and hospital, with less stress
ANON-X7K2-K1VA-Y	11	Some people may depend on free travel to get out and about	General Comment	There is no change to local bus service which remain free
ANON-X7K2-K1CB-D	11	We should maximise help to this group.	General Comment	ECC acknowledges your comment and the current proposals will increase the benefit to people with disabilities
ANON-X7K2-K1CA-C	11	Works at present	General Comment	ECC acknowledge your concerns
ANON-X7K2-K1C7-2	11	I cant see the need	General Comment	ECC acknowledge your concerns
ANON-X7K2-K1CN-S	11	Arbitrary cut off time	General Comment	The charges do have cut off times for disabled pass holders

ANON-X7K2-K171-G	11	Equal treatment	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1C8-3	11	Again this could cause isolation and loneliness for a lot of people.It may cause people to drive into town (as will people who hold the older age bus pass). When the public are being urged not to drive into towns and cities because of pollution this idea is not going to help the environment.	General Comment	Most people using the P&R service have a car, so there is no isolation. Local bus services also remain free for the pass
ANON-X7K2-K17S-J	11	The buses are crowded enough with full paying fares before 9.30 - any fare reductions should be introduced after 9.30 when the buses are not as busy & older bus passes should be valid after 9.30 too.	General Comment	Comment will be noted as additional comment
ANON-X7K2-K1ST-F	11	<p>It hurts the rural poor. Few if any bus services remain in some locations. Encourages car use in the city centre. Will decrease further the use of the service at a time you are trying to enhance it. Also you say that there is no need to give this service because it is a park and ride and therefore outside the scope of normal registered services. However the service from Sandon to Chelmer Valley is used as a normal service the Council itself advertises the short hop service from the City Centre to Anglia Ruskin. I contend therefore that you no longer can use that argument.</p> <p>I mislaid my original submission so please add these remarks to ANON-X7KZ-KIES-Z</p>	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1KB-N	11	<p>The use of my bus pass on Park &amp; Ride services is a key element in my decisions as to where to shop. I live in Bury St Edmunds (with a Suffolk bus pass) and have a selection of larger towns in Suffolk, Norfolk, Essex and Cambs where I can choose to shop. I have not visited Ipswich since the concessionary free fare was withdrawn some time ago and would not visit either of the Essex towns if the same were to happen there</p> <p>The proposed withdrawal of this concession is adding an extra burden to those least able to afford it and will certainly impact on poorer pensioners who need to visit Broomfield &amp; Colchester hospitals or just shop in the town centres</p>	General Comment	ECC still encourages the use of the P&R service
ANON-X7K2-K1NR-8	11	People who have bus passes and who work should be able to travel to work for free	General Comment	If they are working after 9am and using a local bus instead then this will be free. P&R is a special amenity and this is why there is a charge
ANON-X7K2-K1NE-U	11	I have already set out my reasons on previous answer.	General Comment	No response possible
ANON-X7K2-K1NC-S	11	Many current age related pass holders will have their own disabilities so things should stay the same for all. Most of these people wouldn't use the service before 9am anyway and if they have to for the hospital bus for example, they expect to pay full price.	General Comment	Older people with a qualifying disability can apply for a disability based pass
ANON-X7K2-K1N6-C	11	Leave the scheme complying with general bus pass rules	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules

ANON-X7K2-K1P8-G	11	Trying to get on a bus near rush hour on the way home from work having paid 3.60 for my journey is sometimes impossible as the bus is full of older people who didn't pay complaining the bus and full and no one will give them a seat.	General Comment	This charge would encourages people to travel at different times, or use their local bus service instead
ANON-X7K2-K1PQ-9	11	Lack of help for us elderly people.	General Comment	Passes are still free to use after 9am on local bus services
ANON-X7K2-K19U-P	11	Present arrangement seems fair and lines up with the old age bus pass on the park and ride	General Comment	ECC acknowledge your comments
ANON-X7K2-K191-J	11	For purposes of going out, everyone can wait until after 9am.	General Comment	Not everyone can wait till after 9am if they have work, appointment etc
ANON-X7K2-K19Y-T	11	See my comments before.	General Comment	Non responsive comment
ANON-X7K2-K198-S	11	they have enough to put up with	General Comment	Passes will still remain free to use on local bus services after 9am
ANON-X7K2-K194-N	11	Older and disabled deserve the concession. If taken away the use of public transport will fall and eventually this would mean cuts to services and more jams and pollution	General Comment	The passes are still free to use on local bus services. £1.50 is a cheaper option then parking in town and hospital, and is stress free travel
ANON-X7K2-K19M-E	11	Passes already issues should be honoured	General Comment	The change would be for all existing passes
ANON-X7K2-K1D1-W	11	Why should there be any differences between older people and those who are disabled - it is discrimination	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1DJ-P	11	Why should older people be discriminated against for not being registered disabled if there are changes then should be free after 09:00	General Comment	Passes are still free to use after 9am on local bus services
ANON-X7K2-K1DY-5	11	Concession rates should be the same for all with concessionary pass.	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1D5-1	11	Disabled (Blue Badge) parking is meant to be free	General Comment	All parking is free at the P&R sites
ANON-X7K2-K1DS-Y	11	Same rules for OAPs should apply to disability permit holders	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1W4-K	11	Anyone with a bus pass will just wait until it's free before using the service.	General Comment	The pass would only be free on the P&R after 9am for disabled pass holders. Local bus services will remain free to use after 9am for all concessionary pass holders
ANON-X7K2-K1WH-7	11	Answered N/A	General Comment	ECC can not comment on the use of passes on other forms of travel then buses



		One question, why in London zone 1-6 you can use pass on B/T/Train yet in Essex only buses.		
ANON-X7K2-K1WV-N	11	They have enough problems without this.	General Comment	ECC encourages people to continue to use the P&R service, and the use of their full pass on local bus services
ANON-X7K2-K1WM-C	11	A disability is not a choice. Nor is age, we must stop and think and be thankful.	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1WF-5	11	for all the above reasons	General Comment	No response possible
ANON-X7K2-K12Z-M	11	All Essex do is take take and no give	General Comment	The ENCTS makes statutory provision for older people and those with disabilities
ANON-X7K2-K12H-2	11	It should be free all the time	General Comment	Passes are still free to use after 9am on local bus services
ANON-X7K2-K12M-7	11	see answer to q5	General Comment	No response possible
ANON-X7K2-K11D-W	11	as stated earlier treat all the same	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K114-D	11	Same as question 5	General Comment	No response possible
ANON-X7K2-K16B-Z	11	If youve a bus pass whether age or disability. It should be free ! Stop paying extortionate wages to Essex County Council CEO. Disgusting worse Council EVER!	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K162-G	11	Before 9am is set due to people having to work. If someone works they can afford to pay the full fare. If they don't then they should travel after 9am when it's free.	General Comment	ECC hope people using the earlier buses are using them for work, appointments etc
ANON-X7K2-K1Y3-M	11	Restriction on movement	General Comment	ECC believes charging £1.50 for a daily ticket at any time will cut down on time restrictions if people have early appointments, or work etc
ANON-X7K2-K1YS-M	11	Unless hospital visits are involved I do not see why it would be necessary to use early buses, if it is purely to go early shopping such a concession seems unwarranted.	General Comment	ECC hope people using the earlier buses are using them for work, appointments etc
ANON-X7K2-K1H5-5	11	They may need to travel earlier for medical reason hospital dental GP General appointments	General Comment	The change would mean a discount to all pass holders before 9am on the P&R service
ANON-X7K2-K1HX-8	11	it is discriminating	General Comment	ECC acknowledge the comment
ANON-X7K2-K1G1-Z	11	Have done so already	General Comment	No response possible

ANON-X7K2-K1GQ-Z	11	I think the 9 o clock limit should remain for all pass holders.	General Comment	Comment will be noted as additional comment
ANON-X7K2-K1GX-7	11	Equality - why should those with a disability be treated differently from everyone else?	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1AR-U	11	Free travel for some older people is the possibly the only link they would have to get out and meet/mix with others and may even be the only time they leave their house. Not everyone has fiends/family to visit them or take them shopping. This proposal could lead to isolating these people even more.	General Comment	People accessing P&R mainly use their cars so this would cut isolation. ECC encourages use of the P&R as a stress-free option, local buses are still free after 9am
ANON-X7K2-K1AJ-K	11	totally reject this changing proposal	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1AH-H	11	It should be the same for all bus pass owners.	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1AW-Z	11	Isolating and causing extra anxiety in an already stressful situation-	General Comment	People accessing P&R mainly use their cars so this would cut isolation. ECC encourages use of the P&R as a stressfree option, local buses are still free after 9am
ANON-X7K2-K1A6-Y	11	Same rules should apply to everyone with a bus pass	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K13P-B	11	Because I not agree with you changing current arrangement for bus pass or disabled badge holders.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K13H-3	11	Disabled travelling before 9 are likely to be earners. The reason for pre 9am travel being charged still applies to both disabled and old people. Currently both are discouraged from travelling before 9am and encouraged to travel when traffic is lighter. Keep both old and disabled the same. I am happy to pay full fare if I travel when it's busy.Beware of unintended consequences:- Everyone receives the benefit of fewer cars on the road but charges might get people back into cars.	General Comment	ECC encourages the use of 9am travel for workers and hospital appointments, which is cheaper then parking charges. Local bus services are still free after 9am
ANON-X7K2-K13M-8	11	Allows me to use the shops in Chelmsford instead of Maldon or onlone	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

ANON-X7K2-K136-H	11	Why remove the concession from one class of user but not another?	General Comment	The change is only for the P&R service. It is still free to all pass holders on local bus services after 9am. The cost is the same for everyone before 9am on the P&R
ANON-X7K2-K1TT-G	11	Older people and Disabled who do not drive use the buses to enable them to lead a normal life.	General Comment	The change is only to the P&R service. Passes are still free to use on local bus services after 9am
ANON-X7K2-K188-R	11	Because they might need to get to a hospital appointment.	General Comment	With the reduced charge before 9am and the standard price for elderly passengers, they can access the hospital for a discount rate of £1.50. It is full price normally before 9am
ANON-X7K2-K18A-1	11	Public bus is FREE	General Comment	The local bus routes will remain free to concessionary pass holders after 9am
ANON-X7K2-K186-P	11	I consider it a 'ploy' by the council to deflect from taking away free travel from the elderly. It is a 'sop' to make us feel guilty.	General Comment	Free travel will still remain on local bus services. The charge will only be for the P&R service
ANON-X7K2-K1MU-A	11	The 9 am start will not benefit me as I would not go to town at this time.	General Comment	ECC encourages people to travel when they like and use free bus services after 9am if they wish
ANON-X7K2-K1MD-S	11	For the same reasons listed in question 5 for older people.	General Comment	No response possible
ANON-X7K2-K1JB-M	11	Presumably they are going to work no matter what.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1ZE-7	11	As far as I am aware there is no difference in ability to pay between a disabled customer and an older person on a pension therefore no justification for this.	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1Z1-K	11	will use other methods that are similar cost or free	General Comment	ECC acknowledge your comment
ANON-X7K2-K1XP-G	11	They already get plenty of help.	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride
ANON-X7K2-K1XQ-H	11	Why should we be penalised for our age. It is another way for the council to pick on pensioners.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1XH-8	11	N/a	General Comment	No response possible
ANON-X7K2-KPEG-K	11	Through this proposal, Essex County Council (ECC) will be encouraging the use of the internet and other townships, rather than ECC high streets. Look for savings elsewhere - have you looked at the cost and need of senior management ?	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.

ANON-X7K2-KPE2-X	11	I think this will have an adverse effect on an ever increasing older and more isolated generation and a small minority group of disabled people.	General Comment	Most people using the P&R service have a car, so there is no isolation. The changes are to benefit disabled pass holders so they can travel before 9am at a discounted rate
ANON-X7K2-KP5P-C	11	There is no relationship between disability and income be it bus passes, car parking charges, or whatever.	General Comment	The consultation is for concessionary passes which there are two types elderly and disabled passes- this is why they are in one consultation
ANON-X7K2-KP5B-X	11	As previously stated on question before.	General Comment	Non responsive comment
ANON-X7K2-KPU9-N	11	Special needs should also be free	General Comment	Anyone who has a disabled concessionary pass would travel free after 9am
ANON-X7K2-KPU5-H	11	We have have worked all our lives from the age of 15 and we do not get as much pension as other EU countries and I think as the B.B.C. has now done with the TV licence it is the thin end of the wedge and the E.E.C should be looking after its older generation not making life harder for them to get around to hospitals etc, also the cheif ex and a lot more staff at these places are paid far to much for what the don't do.Yours, XXXXXXXX	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPU6-J	11	There is more money wasted in our government than any other government in Europe is taking them 3 years to get out of Europe and is still not sorted that's how ridiculous it is.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPBY-2	11	Decrease of accessability to town centre	General Comment	ECC encourages people to use the P&R, as a stress-free option for travel. Also full use of passes on local bus services after 9am
ANON-X7K2-KPU2-E	11	This would only be acceptable if it was a completely separate proposal, and not connected with the penalisation of older people.	General Comment	The consultation is for concessionary passes which there are two types elderly and disabled passes- this is why they are in one consultation
ANON-X7K2-KPB8-1	11	Why do you need to differentiate between older travellers and disabled travellers based on the current arrangement.	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPBK-M	11	Hospital appointments start before 9:00, many people use the park and ride for access due to parking issues at hospitals.	General Comment	Concessionary passes should not be used before 9am currently, so if people are they would be paying full fare. This change would mean only £1.50 before 9am
ANON-X7K2-KPQT-C	11	already stated in survey	General Comment	No response possible
ANON-X7K2-KPQN-6	11	See comments The facility is helping also to reduce traffic congestion due to poor planning	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking



ANON-X7K2-KPVC-Z	11	This will affect those already on a very tight budget and may increase traffic flow in the town centres and healthcare facilities. Help is available for those arriving in adapted transport to board the bus from very helpful staff. This facility is not available at any town centre carpark or the hospital.	General Comment	We still encourages people to use the P&R service, and their passes on local bus services
ANON-X7K2-KPV2-F	11	It maybe that I will not shop as often in the Town centre	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPCE-F	11	All people despite their age or ability should pay a full fare before 9:30am. The buses are packed enough and should enable those that require to be at work at a certain time to have this service available to them exclusively. IF anyone else wants to travel at this time then they should pay the same fare.	General Comment	Comment regarding times will be passed on for consideration Disability response plus acknowledged
ANON-X7K2-KPCY-3	11	This is yet another way of taxing seniors. Park and ride fees, TV licences! I feel sure that Essex County Council are jumping on the bandwagon and senior bus passes will be the next to suffer. My pension comes nowhere near the salary of your executives at the council.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KPC4-X	11	I feel that this is the thin end of the wedge. Next will be the old people's bus pass. We as pensioners have a concession to park outside our home in a no parking area will this also be stopped?.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPCK-N	11	Prefer proposal 1	General Comment	No response possible
ANON-X7K2-KP7A-Y	11	If you are travelling before 9am you are probably working and on full pay! and not on a pension.	General Comment	If the option is there to travel before 9am it might mean less cars on the road, especially to the hospital
ANON-X7K2-KP7M-B	11	n/a	General Comment	No response possible
ANON-X7K2-KPS4-E	11	Trust ECC to think of this scatterbrain idea. (this will be the tip pf the iceberg) We will end up paying on all buses.	General Comment	This price increase is only for the P&R as it is a special amenity, not on local bus services
ANON-X7K2-KPSA-U	11	The shops in Colchester need to be supported. There have been too many close and stay empty. People do not come into the town as they can use the outside shopping centres and park for free. Surely Colchester should be encouraging people to come back into the Town to shop . Colchester has become one big Bar area, not a very nice place to be.	General Comment	ECC encourages people to use the P&R as a cheaper and less stress-full travelling option
ANON-X7K2-KPKB-M	11	They are having to travel to more centralised locations. Usage of cars should be discouraged.	General Comment	ECC encourages the use of the P&R service and concessionary passes on local bus services
ANON-X7K2-KPK9-B	11	May need early hospital appointments	General Comment	A full charge applies before 9am at the moment for all concessionary pass holders
ANON-X7K2-KPNJ-Y	11	Central Government has passed the buck on to others to pick up the tab so they can pass tax cuts to Big Business the the wealthy . You are a TORY run Council, get off your arses and instruct Tory MP's in this area and the Ministers involed in carrying out these instructions from the Treasury. Cannot wait to the next election.	General Comment	This comment does not directly relate to the subject of the consultation

ANON-X7K2-KPNF-U	11	Disabled and able body over 60 should get bus service free.	General Comment	The concessionary age is over 65, and pass holders travel free on local bus services.
ANON-X7K2-KP93-K	11	This is a start of a slippery slope with fares. I suggest you should look at the amount of staff you employ who just sit about talking or asking adults to form a queue. Which the British are best at and is rather demining for adults.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP9B-2	11	Why do they need to travel before 9 these should be reserved for business travellers	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP9N-E	11	For the same reason as before.	General Comment	No response possible
ANON-X7K2-KPDK-P	11	again - why?	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KP2P-9	11	Discriminating against older people who hold Bus Passes	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KP2S-C	11	Many abuse the blue badge scheme	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP2F-Y	11	This proposal has no basis I am a tax payer as well as a pensioner	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KP1J-2	11	Before 9am they are more likely to be workers.	General Comment	Comment regarding times will be passed on for consideration
ANON-X7K2-KP13-B	11	Before 9 am is needed for workers; retired people can wait	General Comment	Comment regarding times will be passed on for consideration
ANON-X7K2-KP1C-U	11	See my comments on the standard Concessionary Bus Pass Consultation	General Comment	No response possible
ANON-X7K2-KP63-G	11	It should be left as it was.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KP6B-Y	11	Think that both age and disabled bus pass holders should be treated similarly	General Comment	ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation
ANON-X7K2-KP6T-H	11	Both types of bus pass holders should be treated the same	General Comment	ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation

ANON-X7K2-KP69-P	11	<p>The Broomfield hospital service should not be included in view of the difficult parking problems at the hospital. The park &amp; ride facility makes hospital visits much less stressful for keeping appointments. As regards £1 - 50 fee for the journey Chelmer Valley to Chelmsford this would be acceptable in view of the considerable benefit provided for shopping in Chelmsford. You might give consideration to reducing the service between</p> <p>10 00 &amp; 15 00 to cut costs &amp; keep the free pass facility. There is no need to run a bus every 10 minutes in this period as they are nearly always lightly used. The offer of free travel before 09 00 is unlikely to benefit older pass holders going to Chelmsford, but would certainly be appreciated by Broomfield hospital users.</p>	General Comment	<p>The shuttle is included £1.50 is cheaper than parking at the hospital and stress free. ECC can't comment on frequency of the buses but people depend on them regular for work, appointments etc</p>
ANON-X7K2-KP6Q-E	11	I cannot agree with the previous question having disagreed with the whole project.	General Comment	No response possible
ANON-X7K2-KP6A-X	11	Park & Ride Services were targeted at those driving to Town Centre from car parks on fringes. But where these are used to provide a link to hospitals they will be used by patients arriving at rail stations in town centres; Where these P&R compete with commercial services these can be undermined by such services - removing an option for Bus Pass travel to / from the hospital. Patients should not have to subsidise car drivers	General Comment	The charge is not to subsidise car drivers, it is for the concessionary pass being used. ECC encourages the use of the pass on local bus services
ANON-X7K2-KP6S-G	11	Should be free before 9	General Comment	The fee would be after 9am, before then would be £1.50
ANON-X7K2-KPY3-K	11	You are comparing 2 unconnected outcomes. The park and ride is a great alternative to driving to Broomfield Hospital (which is ridiculously expensive for long stays). Their vehicle is safe and they have convenient transport direct to the hospital door, knowing their vehicle is safely parked.	General Comment	ECC encourages people to use the P&R shuttle service, as a cheaper and stress free option
ANON-X7K2-KPY4-M	11	It should be fair for everyone. Older people and people with a disability. We live in a society that is all about equality. We should be treating people equally.	General Comment	Currently people are not being treated equally as it is free for concessionary pass holders.
ANON-X7K2-KPY1-H	11	I live in Rayleigh and use the park and ride as I like Chelmsford for shopping. The council has worked hard to create a nice shopping environment. I would probably not use the service as much as I do now. It could have a big impact on the businesses in Chelmsford when high street shops need help to combat online shopping.	General Comment	ECC encourages the P&R as a cheaper and stress free option to travel
ANON-X7K2-KPYS-K	11	I would have to carry heavy goods from the bus to my house.	General Comment	ECC encourages the P&R as a cheaper and stress free option to travel
ANON-X7K2-KPHB-H	11	You stated that Demographic changes - particularly an ever-ageing, ever-growing population - creates demand pressures, yet these two 'pressures' cancel each other out. As people grow older and receive concessionary fares, so do the young grow up and need the services of transport. The ever-growing population will also contribute to an influx of adults paying for your services. Therefore the view that the population is ever-ageing, and will be a burden on your finances, is one-sided and short-sighted.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride. Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.

ANON-X7K2-KPH7-6	11	There are other free options before 9am, the discount fare option is likely to slow loading before 9am	General Comment	All concessionary passes should not be accepted till after 9am on local bus services, before this it will be a full charge at present
ANON-X7K2-KPG6-4	11	<p>If you live in Chelmsford chances are this will not affect you but it will impact on those not living in Chelmsford &amp; therefore discriminates. Those living outside Chelmsford also pay council tax, at an increased rate, and therefore subsidises those living in Chelmsford.</p> <p>Further the forces that be are causing facilities to be closed in satellite towns &amp; villages resulting in the need to find these facilities in the main town ie Chelmsford.</p> <p>Not satisfactory &amp; indefensible.</p>	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPA1-S	11	Older people need to get out so as not to be lonely, also it keeps them fitter.	General Comment	The charge is only for the P&R service, concessionary passes are still free to use on local bus services after 9am
ANON-X7K2-K14T-G	11	<p>The free travel is an incentive to use the park and ride facility.</p> <p>Although there are petrol costs to get to the car park, a bus fare charge would lead to extra traffic and car parking in town.</p>	Congestion	£1.50 is a cheaper option than town and hospital parking, it is also stress-free travel.
ANON-X7K2-K1MK-Z	11	If I answered yes I would disgrace from my previous answers. I use park and ride to avoid driving in town.	Congestion	ECC encourages people to use the P&R instead of driving into towns. Or even full use of the local bus services
ANON-X7K2-K1J9-B	11	Again congestion going into town and loneliness.	Congestion	ECC encourages people to continue to use the P&R service. Also full use of their passes on local bus services
ANON-X7K2-KPRA-T	11	More older persons will seek to park in Chelmsford and Colchester town centres.	Congestion	£1.50 can be a cheaper option than parking in town and hospital, and is also stress-free. We encourage the use of passes on local bus services also
ANON-X7K2-KPS1-B	11	<p>There is not enough parking at the hospital, older people in particular would find trying to park there extremely stressful. As Chelmsford continues to expand this can only get worse. The access road to the hospital is inadequate already. Add more cars and the ambulances would be stuck.</p> <p>Common sense would tell you that you should be encouraging people not to drive to the hospital.</p> <p>High streets are becoming empty. Should be not be encouraging people into the town. Can't park there so people will use the internet to shop.</p>	Congestion	ECC encourage people to use the P&R service. Or if they can full use of their local bus services



ANON-X7K2-KPAE-D	11	<p>Older people rely on this service for Broomfield Hospital, Chelmsford shopping including the Indoor Market. The roads in Chelmsford are a joke and by taking away a little perk will increase traffic in Chelmsford city centre.</p> <p>This will cause more pollution and congestion in a city with very poor road infrastructure ( due in no small part to poor planning by ECC)</p> <p>More money is wasted by ECC on other brainwaves and this is yet another poor idea.</p> <p>I only stumbled on this Park &amp; Ride Concessionary Bus Pass Consultation by accident and think many people have not heard of it.</p>	Congestion	£1.50 maybe a cheaper option then travelling into town and hospital, and it is a stress free journey. The consultation was publicised on all P&R buses and on the ECC website
ANON-X7K2-KPA3-U	11	Without the service people will rely on cars thus adding to congestion in the city	Congestion	£1.50 maybe a cheaper option then travelling into town and hospital, and it is a stress free journey
ANON-X7K2-K1ET-1	11	People have appointments at the hospital before 9am why should they be penalised, for that.	Cost	The changes are a positive for disability pass holders with hospital appointments as the current £3.60 fare will be reduced to £1.50
ANON-X7K2-K1EB-F	11	<p>The present buss pass system is part of the present state pension. It is something which most people of state pensionable age have contributed to over there working life. expecting them to make this payment is reducing part of there pension.Perhaps you should consider what happened in London a few years ago when the age you received your pass was increased with state pension starting age. Boris Johnson the then mayor of london replaced the pass with oyster cards. The main reasons being it got pensioners out and would improve there health , and while they were in London they spent money helping the economy of the city.They question you must ask is how many more shops will close in Chelmsford if this sad idea is perssued.</p>	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1ES-Z	11	For some it is their only means of transport. Rural areas are now often completely lacking a regular bus service. You are further taxing the rural poor	Cost	ECC encourages the use of the P&R service, as a cheaper and stress free travel option
ANON-X7K2-K15T-H	11	Proposal is discriminatory against older people. Removal of facility will place additional stress on parking spaces In Chelmsford, and increase traffic congestion in the city.	Cost	ECC encourages the use of the P&R service, as a cheaper and stress free travel option
ANON-X7K2-K1U9-P	11	An early hospital or doctors' appointment should not be penalised by having to pay.	Cost	Currently travel before 9am everyone has to pay full price. The change would mean a discounted fee for pass holders for earlier appointments
ANON-X7K2-K1UG-4	11	I think it should be the same as the older person's bus pass, i.e. £1.50 at all times	Cost	Positive comment for the cost
ANON-X7K2-K1UM-A	11	If you have to travel early pay like the people over 60	Cost	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride

ANON-X7K2-K1RD-X	11	If this goes ahead the fare should be the same for all types of passes.	Cost	The price would be the same for all before 9am, and after disabled passengers would travel free. Local bus services remain free after 9am
ANON-X7K2-K1Q2-B	11	Every one who uses the service should pay towards it. ( equality for all) A lot of disabled people will be working and drive. We have people who have ailments and mobility is restricted but not disabled.	Cost	Positive comment regarding cost
ANON-X7K2-K1VV-M	11	It is discriminatory against older people, many of whom are on low or fixed incomes, whereas many disabled people enjoy additional benefits not available to older people.	Cost	The £1.50 charge is still a cheaper option then parking in town and hospital parking, and is a stress free option. ECC also encourages full use of the pass on local buses
ANON-X7K2-K1CD-F	11	it appears to discriminate against disabled persons and will make life burdensome for the elderly and disabled especially those without alternative suitable transport.	Cost	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free. For elderly there will be a discounted fee before 9am
ANON-X7K2-K1C4-Y	11	Those travelling before 9am are likely to be employed and therefore its unnecessary to offer reduced price travel.	Cost	The discount before 9am would encourages people to travel on the P&R for work, appointments rather than driving into town
ANON-X7K2-K1CC-E	11	I think it should still remain at the full fare before 9am,.	Cost	The discount before 9am would encourages people to travel on the P&R for work, appointments rather than driving into town
ANON-X7K2-K1CS-X	11	Why increase for some and reduce for others  As a retired person I have paid significant taxes and continue to pay taxes and the concessionaire fares is one of the only benefits I receive	Cost	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K17X-Q	11	The charge may put me off using the service and could mean that I am more isolated.	Cost	Most people using the P&R service have a car, so there is no isolation. Local bus services also remain free for the pass
ANON-X7K2-K17K-A	11	They shouldn't have to pay	Cost	ECC acknowledge your concerns
ANON-X7K2-K17V-N	11	Why do you need to do this? Older people don't get a lot and they should be allowed this... it encourages older and disabled people to travel as they lose confidence to drive, they can get to appointments and go and do shopping. Although it is not a lot to pay it is still something and that would make a difference to the numbers using the service.	Cost	ECC still encourages people to use the P&R service, and their passes on local bus services
ANON-X7K2-K172-H	11	Should be a standard price for all old people	Cost	Positive comment for cost
ANON-X7K2-K17M-C	11	Everyone should pay for the service, any additional disability related expenditure is met through benefits etc. Why should it be free or subsidised. Everyone should pay the same.	Cost	Positive comment for cost
ANON-X7K2-K1S8-K	11	People rely on bus at park and ride, often hard to park in Chelmsford. Why is it always the pensioners who suffer. Maybe a charge of 50p to start with, then annual increase, would be more acceptable.	Cost	The charge from April 2020 is £1.50 a day, which is a cheaper option then town and hospital parking
ANON-X7K2-K1SD-Y	11	It should stay as is - full fare before nine.	Cost	Alternative charge for morning transport
ANON-X7K2-K1S6-H	11	Older people should pay full fares at all times. If anything students and ECC staff should be given discounts/free transport to encourage traffic out of the city centre. Often those eligible for free bus passes can well afford the fares, working families and students cannot.	Cost	Positive comment for the cost

ANON-X7K2-K1K7-A	11	<p>If I have to pay to use the P and R then I may as well go into town even though it will cost more to park. It will be more convenient. I use the P and R to save congestion in town. The council don't want people parking in town. They can't have it all their way. Older people should get a concession they have worked hard all their lives and deserve a perk! Would the council prefer to run empty buses and have people parking in town more.</p>	Cost	£1.50 is a cheaper option than parking in town and hospital, and is also stress free. ECC also encourages the use of passes on local bus services
ANON-X7K2-K1NT-A	11	<p>Many disabled people are more able than many elderly people. Why should they get a disproportionate benefit. If you plan to charge age related users, then there is no reason why disabled users should not also pay this charge albeit that I do not agree with it.</p> <p>Also, I would propose that residents of the Borough/City in which the P&amp;R is based should continue to receive the service at zero cost. People coming from outside the area should pay a small charge.</p>	Cost	The price would be the same for all pass holders before 9am, and then free for disabled holders after. If people live in the local area they can use the local bus service free of charge as an alternative
ANON-X7K2-K1ND-T	11	Full fare should apply to all users of the service regardless of age or disability	Cost	Positive comment regarding full price charge
ANON-X7K2-K1B6-Z	11	<p>Users will want to pay on boarding as it is a small value cash payment. This will cause boarding delays at busy times.</p> <p>Solution would be no fares being paid on boarding and very fast prepayment devices positioned in or outside building which are debit/credit card only but also scan concession card</p>	Cost	Positive comment regarding how to pay which will be passed over to the P&R team
ANON-X7K2-K1PR-A	11	charging people to park and ride will force people to park in town or at the hospital.	Cost	ECC encourages the use of the P&R service as a cheaper and stress free option for hospital and town parking
ANON-X7K2-K1PP-8	11	<p>It is almost impossible to find a parking place at Broomfield without having to drive around and hope you get a space. It is stressful and raises anxiety, which is not what you want when attending a hospital. You have to get there at least an hour before your appointment to try to park.</p> <p>I have had to leave the hospital and go to the park and ride in order to use the shuttle to get to my appointment on time.</p> <p>The hospital service makes use of the unused spaces that are not used by commuters and shoppers. Which I believe have reduced by 25% since the park and ride was opened.</p>	Cost	ECC encourages the use of the P&R service as a cheaper and stress free option for hospital and town parking
ANON-X7K2-K1PF-X	11	If folk can afford to run a car they ought to be able to pay for bus travel like everyone else.	Cost	Positive comment regarding cost
ANON-X7K2-K1D9-5	11	If you can afford a car you can afford to pay. Many disabled people receive a higher income than the elderly and should not be given special treatment.	Cost	Positive comment regarding cost

ANON-X7K2-K1DZ-6	11	People should be able to enjoy some benefits from being a council tax payer	Cost	There is no change to the local bus services being free for concessionary pass holders. P&R is not a local bus service
ANON-X7K2-K1D4-Z	11	Anyone travelling before 9am should pay full fare.	Cost	ECC acknowledges your comment.
ANON-X7K2-K1DW-3	11	The state pension is quite low compared with other European countries and many pensioners have paid National Insurance for 50 years so free travel on the Park and ride is not too much to ask for. Also my wife and I use the Colchester service a lot, this can be for something minor as a walk round the park on a nice day followed by a coffee. or for us to go shopping. I would like to point out that most of the people traveling on the bus are like us pensioners or visitors to the hospital without us the buses would be empty outside the busy periods. hoping it won't change.	Cost	£3 a couple can be cheaper than town depending on time spent. Also parking is stress-free and there are always spaces
ANON-X7K2-K1DA-D	11	This will further discriminate the already disadvantaged section of our community.	Cost	There are no changes to local bus services being free to pass holders after 9am. £1.50 can be a cheaper option than town or hospital parking
ANON-X7K2-K1WD-3	11	It is the "thin end of the wedge". It starts at an increase of £1.50 before 9 a.m. and then the next change will be full fare.	Cost	ECC can only comment on price from April 2020
ANON-X7K2-K1WS-J	11	Pensioners' incomes do not keep up with rising prices and we need to reduce out expenditure. CPI is a false measure of real inflation.	Cost	Travel is still free after 9am on local bus services, if the P&R is not a cost option
ANON-X7K2-K12G-1	11	They may have early hospital appointments.	Cost	The new cost would mean a reduction in fares before 9am for earlier appointments down to £1.50
ANON-X7K2-K12C-W	11	Will be cheaper to park in town as a couple.	Cost	Depending on time spent £3 is cheaper than parking in town as a couple. Also P&R always has spaces and is a stress-free option to travel
ANON-X7K2-K127-H	11	It is not right we're often on a very limited budget	Cost	This change is only for the P&R service as this is not a local bus service. Concessionary passes will not change on local bus services
ANON-X7K2-K111-A	11	I think it is unfair to continue with disabled concessions but charge the older person the full fare. Perhaps a reduced fare for both concessions would be fairer.	Cost	There is a reduced fare for both concessions before 9am. After there is still a reduced fare for elderly passengers
ANON-X7K2-K11K-4	11	Earners should be expected to pay. They at least have some options to improve what they are paid.	Cost	ECC hope people using the earlier buses are using them for work, appointments etc
ANON-X7K2-K112-B	11	is it £1.50 each way?	Cost	£1.50 for a daily ticket on any service of the P&R
ANON-X7K2-K165-K	11	The charge will discourage older people from using the Park and Ride service.	Cost	£1.50 is a cheaper option than hospital or town parking for appointments, P&R is also a stress-free option to travel
ANON-X7K2-K166-M	11	We should all contribute	Cost	Positive comment regarding the cost increase
ANON-X7K2-K1YV-Q	11	Shops are closing at a fast pace and it's mostly elderly using these in midweek £1.50 becomes £3 when a couple travel. My husband has disabled parking so just make it busier in towns.  Just maybe stop and think 50pence is fine and maybe just Monday to Friday	Cost	£3 a couple can be cheaper than town depending on time spent. Also parking is stress-free and there are always spaces
ANON-X7K2-K1HQ-1	11	Once charges come in it will increase, this will be the start of getting rid of free passes. Which I feel we have all worked for and paid out taxes etc. We don't get much do we!	Cost	The change is only for the P&R service, as it is not a local bus service. The pass will not change on local bus services



ANON-X7K2-K1GT-3	11	Been tax payers for 35 yrs + need to use Hospital routes oftenLike to pop into Chelmsford often to shop, this will affect the way we shop and where we shop! At £3 per couple, I could park any where , Maybe Southend? So Chelmsford loses! Do you need any more high street shop closures , because our age group keeps you high streets open! Are we to be an easy target group? Please don't kill the Goose that lays the Golden Eggs!	Cost	£3 a couple can be cheaper then town depending on time spent. Also parking is stress-free and there are always spaces
ANON-X7K2-K1GG-P	11	Under the new proposal older people would subsidise disabled people	Cost	Under the new proposal older people would subsidise their own fares
ANON-X7K2-K1GK-T	11	Use before 9am should remain at full fare.	Cost	Comment will be noted as additional comment
ANON-X7K2-K1A8-1	11	Our pensions are small enough and this would be another added expense	Cost	The cost is only for the P&R service, still free after 9am on local bus services
ANON-X7K2-K1A2-U	11	Older people could be going to health appointments for park and ride it should be the council's own buses	Cost	£1.50 is a cheaper option then hospital or town parking for appointments, P&R is also a stress-free option to travel
ANON-X7K2-K1AN-Q	11	This should be £1.50 for all hours the same as a concession. If you can pay to run a car you can pay for the bus.	Cost	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K13U-G	11	It penalises disadvantaged people.	Cost	Local bus services would still be free to use after 9am
ANON-X7K2-K131-C	11	I think this is outrageous and disgraceful - plus you are expecting us to pay £1.50 each way not even return fare!	Cost	£1.50 is the cost of a return fare
ANON-X7K2-K13T-F	11	Should be free	Cost	Local bus services would still be free to use after 9am
ANON-X7K2-K139-M	11	Should be free	Cost	Local bus services would still be free to use after 9am
ANON-X7K2-K135-G	11	When we use the hospital shuttle we are not doing something nice, we are going for treatment. Not shopping.	Cost	The £1.50 charge would mean earlier appointments can be attended for a cheaper price then the hospital car park. P&R is an option for stress-free travel
ANON-X7K2-K13C-X	11	All London residents get free bus passes from 60 to use on buses across the country. You are discriminating in terms of area of residence. If you continue you are in danger of incurring high payouts if a case is won against you. 60+ is valued approx £240 per person ... Think about it!	Cost	DFT set the policy regarding age and ability for a pass, this isn't down to Essex County Council. Also P&R is not a local bus service it is a special amenity
ANON-X7K2-K143-F	11	Bus passes were made a right to the elderly and now placing certain conditions. eg. At Leigh on Sea I now have to pay because I live in Billericay so I do not go there anymore.  Now the benefits are being chipped away while Council Executives earn millions. Yes, their salaries are published.  It is unfair and you should make everyone pay for council tax including parking charges for travellers when they park on council owned land.	Cost	The charge is only for the P&R service. Using local bus services after 9:00am should always be free to concessionary card holders

ANON-X7K2-K1T5-H	11	If you are a pensioner and can afford to a car to drive to the park and ride then you should pay, whatever time of day you use it. It should be a fare service for all ages , pensioner or not.	Cost	Positive comment for price change
ANON-X7K2-K1TQ-D	11	Everyone should pay a fee all day, if a pensioner can afford to run a car and drive to the park and ride, then they should pay the same as a parent with young children, or a person on benefits.	Cost	Positive comment for price change
ANON-X7K2-K1TD-Z	11	Everyone who uses this service should pay a fee. Why should I pay £3.50? The buses are full of pensioners driving in their cars to the park and ride and using the buses for free, I have to pay for the same service, it's not fair.	Cost	Positive comment for price change
ANON-X7K2-K1TZ-P	11	Disabled people get benefits as do pensioners, everyone should pay a fee.	Cost	Positive comment for price change
ANON-X7K2-K1TC-Y	11	Again - if they can afford to run a car then they can afford the £1.50	Cost	Positive comment for price change
ANON-X7K2-K1TN-A	11	Cost will stop older people using the service. 2 travelling together will be £3.	Cost	£3 a couple can be cheaper then town depending on time spent. Also parking is stress-free and there are always spaces
ANON-X7K2-K181-H	11	£1.00 is more reasonable.	Cost	Positive comment regarding the cost increase
ANON-X7K2-K18X-R	11	A trip to Broomfield Hospital from Maldon where I live, would cost £6 (return park and ride journey, plus return hospital shuttle journey) which, with the cost of petrol getting to and from the park and ride site, makes for an expensive day out.I understood that my bus pass, like the free TV licence for over 75s, was a reward for a lifetime's hard work and paying taxes.Why does Essex County Council insist on making it's savings by cutting from the bottom up, from the poor, the sick, the vulnerable, the very young and the elderly - those who can least afford to lose vital services? Libraries? Whatever next.This is extremely unfair. I cannot believe cuts cannot be made further up the social tree. Why not lose a few highly paid county council officers' posts for a change?	Cost	The cost would be £1.50 a day and you can use this all day on any service for P&R
ANON-X7K2-K1MT-9	11	Bus passes for elderly people are given for free travel - if you introduce payment you are crossing the line !	Cost	P&R is a special amenity and not a local bus route. Concessionary passes are only free on local bus routes, other usage is down to the local authority
ANON-X7K2-K1MQ-6	11	I would assume that the % of travellers in this category who travel before 9am is small. Therefore the revenue raised would be insignificant.	Cost	ECC encourages people to use the P&R service instead of driving into towns if they did need to be somewhere before 9am
ANON-X7K2-K1MW-C	11	Being unable to shop in chelmsford would affect shops and businesses.	Cost	ECC encourages people to use the P&R instead of driving into towns. Or even full use of the local bus services
ANON-X7K2-K1MC-R	11	People may need to travel early to meet hospital appointments. They are not 9-5.	Cost	Currently all transport before 9am is £3.60 for everyone. This price will be discounted to £1.50 before 9am for all concessionary pass holders
ANON-X7K2-K1MA-P	11	Being unable to shop in Chelmsford would also affect shops and businesses in Chelmsford.	Cost	ECC encourages people to use the P&R instead of driving into towns. Or even full use of the local bus services

ANON-X7K2-K1MM-2	11	I worked for 46 years paying full income tax and council taxes and still pay income tax on my pension. I feel that the retention of the bus pass is the least that people like me deserve. If the charge is implemented I will no longer visit Colchester to shop. Ipswich is just as close for me and will be my choice.	Cost	£1.50 charge is still cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders
ANON-X7K2-K1MN-3	11	Few Blue Badges are issued now and yet many elderly people have mobility problems. It would be a double whammy situation - no Blue Badge and a new bus charge to boot. This seems wrong.	Cost	£1.50 charge is still cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders
ANON-X7K2-K1FY-7	11	This could prejudice against low income passengers using the transport to get to appointment	Cost	£1.50 charge is still cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1FG-N	11	Pay £1.50	Cost	Positive comment regarding cost
ANON-X7K2-K1FD-J	11	The category this applies to would already be pushed financially for various reasons and charge would add to their stress	Cost	£1.50 charge is still cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1FF-M	11	A lot of older people are on restricted incomes. If numerous visits are required to attend the hospital this cost would quickly mount up, it may also restrict older people being able to visit the town as frequently as they would like due to cost.	Cost	£1.50 charge can be cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1FN-V	11	I have to go regularly to Broomfield Hospital and I need my wife to come with me so it will work out expensive for me to use the Park and Ride. Parking is difficult at the hospital and expensive. I use the Sandon Park & Ride on a regular basis and once again it will work out expensive and by using the Park & Ride I do not have to worry about where I am going to park. The same goes for the Colchester Park & Ride as Colchester is even more expensive to park. With the Colchester, Sandon and Chelmer Way Park & Ride bus stops it means I do not have to walk too far at my destination or on my return.	Cost	£1.50 charge can be cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1JP-2	11	This proposal is the thin end of the wedge, £1.50 now more next year to when you take it away completely!?	Cost	The £1.50 charge is from April 2020, ECC can not comment on future changes
ANON-X7K2-K1JK-W	11	1. I am 79 , a widow and on a pension. I like to volunteer, Chelmsford and Colchester BUT if I have to pay for park and ride I will give up volunteering/ AND shopping in Chelmsford/Colchester.2. Pensioners need to get out and about or else they do nothing and are a burden on the State. A bored pensioner gets imagined illness and makes random hospital appointments which are not always kept.Please keep free park and ride. It is a brilliant AND HAPPY SERVICE TO MANY PEOPLE.	Cost	£1.50 charge can be cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1ZY-U	11	I feel it would be unfair to those who need to travel earlier than 9am eg to attend hospital.	Cost	Currently if you travel before 9am it would be full fare. Following this consultation it would be £1.50 before 9am for all concessionary pass holders
ANON-X7K2-K1Z9-U	11	People should be encouraged to travel off peak	Cost	ECC encourages people to travel off peak, that is why local bus services are free after 9am

ANON-X7K2-K1ZG-9	11	As OAP's we deserve something back after years of fighting 2 wars,paying tax for numerous years,always being employed to fund future generations who are mainly on benefits at our expense, don't take our independence away from us,it would create more loneliness,depression & isolation among pensioners who use their bus passes to be able to visit the town & attend hospital appointments without taking up valuable parking at hospitals for disabled patients.	Cost	£1.50 charge is can still be cheaper then parking in town and at the hospital. Local bus services are still free to use for pass holders after 9am
ANON-X7K2-K1XK-B	11	I feel that such a proposal could be the harbinger of changes to all conditions for concessionary fares. I live alone, I have no transport of my own and without the free bus fare system I would certainly not go out anywhere near as frequently as I do now. Thus I would lose touch with friends in Colchester and could become more isolated than I am at present. If older people received better retirement pension provision then such things as free transport on buses, free tv licences and winter fuel allowances would not be necessary, but as things stand these special provisions - albeit somewhat demeaning overall, are essential if older people are to maintain independence and take part in society. Furthermore I do not see why disabled people should keep the privelege of free bus fares and the elderly lose them - age brings its own crop of disabilities which are not so obvious but nevertheless can be equally disabling.	Cost	The cost charge is only for the P&R service. Local bus services are still free of charge after 9am for concessionary pass holders
ANON-X7K2-KPE1-W	11	There should be a flat charge for parking and the bus fare should be free for bus pass holders. This is exactly what many other councils do, e.g. Cambridge	Cost	There are no changes to the free parking on site. Cars can be parked for free and a local bus can be used for free as well as an alternative after 9am
ANON-X7K2-KPEA-D	11	Disable people get benefits so why take that away by charging from that benefit transport. Pensioners receive pension again tax payers money why give it back to taxpayers funded transport. Somebody needs to join the dots.	Cost	Disable passes are still free after 9am. The charge is for elderly pass holders. Local bus routes are still free to use after 9am for all pass holders
ANON-X7K2-KPEN-T	11	No reason to reduce full fare to £1.50 before 9am.	Cost	This is to encourages people to use the P&R service before 9am rather then travelling into town and causing congestion
ANON-X7K2-KP5U-H	11	I have already been denied my state pension until I am 66 (2020) and have been looking forward to receiving my bus pass as I use the P&R quite regularly. Friends of mine have had a bus pass for years even though they are 65 or 66.  Pensioners need all the financial help available, having worked and paid taxes for years.	Cost	The concessionary passes are still free to use on local bus services. £1.50 can also be cheaper then parking in town and at the hospital
ANON-X7K2-KP5A-W	11	In my opinion providing a bus pass to older people is a service to allow those people to travel, outside of busy commuter periods, avoiding the excessive parking charges that are in place there. It also reduces congestion and pollution within the town. Looking purely at the cost to Essex Council without looking at the overall cost to older people on limited budgets and the environmental impacts is a very short sighted view in my opinion.	Cost	The cost charge is only for the P&R service. Local bus services are still free of charge after 9am for concessionary pass holders



ANON-X7K2-KPBW-Z	11	The majority of people should be able to pay £1.50 for a bus ride to help keep the services going.	Cost	Positive comment regarding the cost increase
ANON-X7K2-KPBF-F	11	Older people use the service to get health care in the community , will cause a change in traffic in towns or stop people visiting all together.	Cost	£1.50 can be a cheaper option then parking in town and hospital, and is also stress-free. ECC encourages the use of passes on local bus services as well
ANON-X7K2-KPRG-Z	11	they get money for travel in other circumstances they receive a free bus pass and are able to have a buddy go free with them as well ! and yet again it is the OAP that lose out	Cost	The cost charge is only for the P&R service. Local bus services are still free of charge to concessionary pass holders after 9am
ANON-X7K2-KPR5-E	11	Both proposals ignore the disadvantages faced by those who are retired and on lower income and those who are disabled and unable to access paid employment.  It is only fair that those who have worked and paid community charges and taxes all their lives and are now unable to earn the money to pay the fare increases should be supported by their community.	Cost	The cost charge is only for the P&R service. Local bus services are still free of charge to concessionary pass holders after 9am
ANON-X7K2-KPRV-F	11	Students travel for free, ECC employees of all ages no doubt travel free, disability people travel for free so why pick on older people who need to get out and about, have the time to get out and about and contribute to shopping in Chelmsford, the markets, coffee shops etc  I do not think removing the bus stop believing m and s for return journey to chelmer valley was an improvement either!	Cost	The only people which travel for free are concessionary pass holders and police officers
ANON-X7K2-KPQY-H	11	Because general living expenses are getting harder and harder for pensioners. They are taking away the tv licence which will be a large amount to find. What next. We do not all have several pension's like some. Lots of people really struggle. The park and ride was a lovely bo us ,it did not last long did it. I am very disappointed.	Cost	£1.50 can be a cheaper option then parking in town and hospital, and is also stress-free. ECC also encourages the use of passes on local bus service
ANON-X7K2-KPQH-Z	11	This will stop me and everybody over bus pass ages visiting Chelmsford as all pensioners are being penalised all ways now got to pay tv licences as well . Absolutely disgusted	Cost	£1.50 can be a cheaper option then parking in town and hospital, and is also stress-free. ECC also encourages the use of passes on local bus service
ANON-X7K2-KPOX-G	11	We used this during May and June nearly every day to accesss the hospital to visit a relative who was seriously ill and found it to be effective. The charge of £1.50 each for just 1 stop would be expensive.	Cost	£1.50 can be cheaper then hospital daily parking, the local bus is still free to use after 9am
ANON-X7K2-KPVY-P	11	Disability affected already have car parking previliges via blue badge .If someone is disabled it does not necessarily mean they are in a worse financial state then a pensioner.Stop hitting the elderly.They have paid into the tax system all their working lives and through experience with my relatives it is a life line to them and should be free especially now there are proposals to move hospital services around the County.	Cost	£1.50 charge is still cheaper then hospital and town parking, it is also stress-free. Use of the local bus will remain free

ANON-X7K2-KPVG-4	11	Why do OAP 's have to pay and if your a disabled person you don't have to, OAP's who are NOT on benefits as myself never claim for anything and now we have to pay when using Park & Ride we have to watch our money to live with the expense of everything that keeps on going up and now you want us to pay for Park & Ride if the OAP's don't use it the busses would be empty when using P & Ride we are the only people on the bus. Business people that use it go before 9am and return later in-between those times it is used by the OAP's and the buses almost empty.	Cost	£1.50 charge is still cheaper then hospital and town parking, it is also stress-free. Use of the local bus will remain free
ANON-X7K2-KPV4-H	11	Parking at broomfield hospitial can be impossible at times the park and ride is a great help. Also the shops in chelmsford need as many people coming in to exist the park and ride being free is ideal for us oldies.	Cost	£1.50 charge is still cheaper then hospital and town parking, it is also stressfree
ANON-X7K2-KPVX-N	11	Because I feel that I already pay enough in my council tax and being on a low weekly pension income, every penny counts.	Cost	The change is only to the P&R service. Passes are still free to use on local bus services after 9am
ANON-X7K2-KPV6-K	11	Thin end of the wedge. First TV licences, park and ride. Next will be the bus pass itself. The elderly do not choose to have hospital appointments and should be able to attend them without having to pay. For some who do not quite qualify for tax credits, this could put them over the edge. Shopping trips would become a thing of the past.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KP7R-G	11	I don't agree with taking benefits from older people. This could cause an older person to become lonely & isolated.	Cost	Majority of people using the P&R drive there, so there is no isolation. The passes are still free to use on all local bus services after 9am
ANON-X7K2-KPS3-D	11	All senior citizens should be treated equally!	Cost	Currently they are not treated equally as they travel for free on the P&R service
ANON-X7K2-KPST-E	11	There are far more pensioners than disabled bus users. This is a money making exercise which will force pensioners in to their cars or on to local buses. You won't make money this way!	Cost	ECC encourage people to use the P&R service. Or if they can full use of their local bus services
ANON-X7K2-KPSG-1	11	Should always be free	Cost	ECC acknowledge your comment
ANON-X7K2-KPS8-J	11	Disability pass holders should not have to pay £1.50 at any time.	Cost	ECC acknowledge your comment
ANON-X7K2-KPSD-X	11	Not necessary - assume not often required for travel pre 9am?	Cost	If the option is there to travel before 9am it might mean less cars on the road, especially to the hospital
ANON-X7K2-KPSX-J	11	Both concessions should be the same rate	Cost	Comment will be noted as additional comment
ANON-X7K2-KPS2-C	11	I disagree with the charge altogether	Cost	ECC acknowledge your comment
ANON-X7K2-KPKM-Y	11	I only agree with the proposal if the cost of administering the collection of the £1.50 fares is not prohibitive (that is, it is cost effective). If it is not, or even if it is cost neutral, I would propose that all travel for eligible disabled travellers is free at all times.	Cost	The £1.50 fee would be cost neutral as of April 2020

ANON-X7K2-KPNQ-6	11	I believe that all users should contribute to using the service. I see no reason to discriminate between a state pensioner and a person entitled to a disability buss pass. Presumably 99% of all users are using a car to get to the Park & Ride and therefore could afford to make a small contribution to the running costs of the scheme.	Cost	Positive comment regarding cost changes
ANON-X7K2-KPPU-C	11	Having wasted £12million on Ipswich Road roundabout there should be adequate funding to support free travel- also not all bus pass holders are drivers - they might be giving lifts to them. And do not assume everyone has a smartphone or even a mobile	Cost	If people are not drivers and getting lift, they can use a close local bus service for free with their pass. All buses except contactless payments and money
ANON-X7K2-KPP1-8	11	It should be free for concessionary bus pass pensioners	Cost	The charge would only effect the P&R service. The pass is still free to use after 9am on local bus services
ANON-X7K2-KPP6-D	11	It's alleged that it costs £447,000 which is untrue as the buses are already running so it costs nothing to transport a concession holder.	Cost	This information is incorrect as ECC pay for every concessionary pass used on the P&R service
ANON-X7K2-KP98-R	11	Town centres are already struggling- by applying this charge you are putting another nail in their coffin. People will think twice about a trip to town if they have an added cost. Being able to access shops healthcare and friends is important to the wellbeing of particularly pensioners who can suffer from loneliness and isolation.	Cost	£1.50 is a cheaper option then many town and hospital car parks, ECC encourages people to keep on using the service, or use the local bus services for free
ANON-X7K2-KP9D-4	11	These busses have to run to a timetable so without us using them they would just run empty most pensioners will find other alternatives .	Cost	£1.50 is a cheaper option then many town and hospital car parks, ECC encourages people to keep on using the service, or use the local bus services for free
ANON-X7K2-KP9H-8	11	lowering a fare for one group of people means the gap has to be filled by another. this proposal will raise the fare yet again for commuters and as you charge per customer then this would mean more money for myself and my partner who use this service daily. older or disabled customers do not travel as frequently therefore will not see the benefit whereas a working household will see the benefit of a lower fare as they are already paying for childcare or school clubs as well as travel whilst heavily contributing to the tax purse. working households are always targeted to provide the funds.	Cost	The consultation is only for the charge for concessionary pass holders. ECC can not comment on future price increases for other passengers
ANON-X7K2-KP9F-6	11	I have to pay £3.50 at any time. Just seems unfair.	Cost	Negative comment regarding concessionary free travel
ANON-X7K2-KPDT-Y	11	I live in Boxted and the Council tax is £181 a month. We have no shop and no facilities at all, so need to go further afield to shop (or do it online). We have 2 buses in the morning from Boxted into Colchester and 1 in the afternoon but if you get the afternoon bus, you cannot get back from Colchester to Boxted. It is in the afternoon that I generally want to shop so the park & ride works for me. If I am going with friends it will be cheaper and more convenient (roadworks notwithstanding) to drive and pay the car park charges if we all have to pay £1.50 each.	Cost	Depending on how many travelling, parking maybe cheaper in town. But one person travelling the P&R would be a cheaper, stress-free solution
ANON-X7K2-KPWU-K	11	should be completely free 24/7	Cost	The concessionary passes now are only accepted after 9am on P&R and all local bus services
ANON-X7K2-KPWB-Z	11	Chelmsford needs people in town, this proposal will only deter travel in and out of city, for the savings it might make it will not offset the numbers not going into town.	Cost	ECC encourages people to use the P&R service, and their passes on local bus services

ANON-X7K2-KP2A-T	11	Once again the elderly and disabled are being used as the easy option for cuts.	Cost	This would be a positive change for disabled pass holders for future travel
ANON-X7K2-KP1E-W	11	All users, whether able bodied or disabled, should make a contribution if they can afford to do so.	Cost	Positive comment regarding cost
ANON-X7K2-KP11-9	11	Next year £2.50, £3.50, £4.50?	Cost	The charge would be from April 2020, ECC can not currently comment on future prices
ANON-X7K2-KP1Y-H	11	This charge will apply to car driver and disables/elderly passengers. How long before the charge is increased? I think park and ride to broomfield hospital should be free/.	Cost	The charge would be from April 2020, ECC can not currently comment on future prices
ANON-X7K2-KP19-H	11	They have enough problems with a stick/s etc. Without handing money when they get on a bus too.	Cost	Tickets can be brought before travel on the Sandon and Chelmer Valley sites. Also tickets can be purchased through the app and cards are accepted on buses
ANON-X7K2-KP14-C	11	Start charging - the only way will be up!	Cost	The charge would be from April 2020, ECC currently can not comment on future prices
ANON-X7K2-KP17-F	11	A free bus pass should include all travel. I have used the park and ride to Broomfield hospital regularly in the last couple of months and the majority of people using are elderly with free passes  I feel it would be wrong to take away this service that enables them then to access places without the stress and cost of parking	Cost	The P&R is a special amenity and not included in local bus services. Local bus can still be used free after 9am for pass holders
ANON-X7K2-KP6J-7	11	Explained earlier . If I shop I object to having to pay parking fees.	Cost	ECC encourages the use of the local bus services, as these remain free to use after 9am
ANON-X7K2-KP66-K	11	All you will do is increase the amount of traffic in the town centre. 2 people cost £3 under your proposal, you can park your car for that without having the inconvenience of waiting for a bus.	Cost	£3 for a couple maybe cheaper then parking in town, depending on time spent. Concessionary passes can still be used free on local bus services
ANON-X7K2-KPYZ-T	11	As I have only had my bus pass for a short time always worked and payed into the system I think that it's time that the government helped to contribute to helping the elderly. Also if this happens and I expect it will how long will it be before they start asking people to pay on the normal bus service.	Cost	This change is only for the P&R service as this is not a local bus service. Concessionary passes will not change on local bus services
ANON-X7K2-KPYH-8	11	should be free for all pass holders all the time	Cost	The pass is only free of charge at the moment after 9am. Local bus routes will remain unchanged to the passes
ANON-X7K2-KPYA-1	11	Disability comes in all forms and lots of people have the capability to join the bus and the ability to afford to pay. Secondly a lot of the oaps u are targeting fall into this bracket for various reasons so it seems you will lose a lot of revenue going forward.  I will be 66 next year and happy to pay my way still. I have always been astounded that I am sometimes the only fare paying person on a full bus and wondered how you can afford to run such a free service I didn't realise I the tax payer was paying for it as well as paying my fare. Lots of oaps are very well off.	Cost	Positive comment regarding the cost increase
ANON-X7K2-KPYF-6	11	The service should be available to use free of charge to all bus pass holders at all times	Cost	The pass is only free of charge at the moment after 9am. Local bus routes will remain unchanged to the passes



ANON-X7K2-KPHJ-S	11	Often they need to be at an early appointment, costs soon mount up	Cost	The change would be positive as an early appointment before 9am would be £1.50 a day, currently would be £3.60
ANON-X7K2-KPH3-2	11	Please stop the relentless pursuit towards elderly and disabled who rely on these services  Many on low fixed income	Cost	We still encourages people to use the P&R service, and their passes on local bus services
ANON-X7K2-KPHT-3	11	I think it should be £1.50 any time of the day. They are still receiving a service as do the older generation and a service which costs. £1.50 is a reasonable and already heavily discounted rate.	Cost	Correct it would be £1.50 all day for elderly pass holders.
ANON-X7K2-KPHQ-Z	11	This provides a really useful service to me as a pensioner. I do not think elderly persons should have to pay, after all we pay council tax	Cost	ECC encourages the use of the P&R service, and concessionary passes on local bus services
ANON-X7K2-KPH4-3	11	It should be means tested so those on low incomes are subsidised and those who can afford it should pay	Cost	Everyone with an age related concessionary pass will be charged the same, there will be no income means testing
ANON-X7K2-KPHA-G	11	Given that most of us pensioners struggle with very little income and the difficulty of those in rural areas to simply reach a bus stop the park and ride makes things a little easier. If we are forced financially to take a bus from home and avoid the park and ride you will have an empty space in the car park and still incur the cost of the fare. Who does that help?	Cost	ECC encourages the use of the P&R service, and concessionary passes on local bus services
ANON-X7K2-KPGP-X	11	I think the principle of free travel for concessionary bus passes should be maintained, but would not object to the payment of a small sum, say £2 for the parking at the park and ride site.	Cost	There will be no change to local bus service. The price would be £1.50 daily ticket, to use the P&R service
ANON-X7K2-KPG3-1	11	You want cars of the road so how else do we get to town WALK???????	Cost	ECC encourages the use of the P&R as a cheaper option then parking and travelling into town centres
ANON-X7K2-KPG9-7	11	All elderly people and disabled are entitled to a life, to visit the high street, for sum that's all they have.	Cost	ECC encourages the use of the P&R as a cheaper option then parking and travelling into town centres
ANON-X7K2-KPGZ-8	11	This is an important service for older people. The service is punctual, it is possible to wait for the bus in a shelter on a seat. Older people find it difficult to carry heavy shopping very far and the convenience of the stop in the High Street enables us to shop and collect Library Books at the same time. It is a socially important service. Often conversations are struck up and I have conversed with an old person who told me I was the first person they had spoken to for three days. The other bus services are not punctual and often the weather is too cold for older people to go out if they know they may wait for a bus for up to 45 minutes. The service cuts down on congestion, caused by a totally inadequate solution to the congestion in Colchester	Cost	£1.50 maybe a cheaper option then travelling into town and hospital, and it is a stress free journey. ECC encourages full use of the concessionary bus pass

ANON-X7K2-KPG4-2	11	<p>ECC should discouraging people using their cars. This proposal will not help. All the OAP'S will now drive onto Chelmsford. Unbelievable .</p> <p>The park in Ride for Broomfield will stop! How will this help with parking and the environment!!</p> <p>I have used park and ride at Chelmer Village to go to Broomfield too expensive 3.60 against 3.00 and we are meant to use public transport. Joke ECC unbelievable</p> <p>Why this not on Facebook only on Twitter? Game play!</p>	Cost	<p>£1.50 maybe a cheaper option then travelling into town and hospital, and it is a stress free journey. The consultation was publicised on twitter and the ECC website.</p>
ANON-X7K2-KPGX-6	11	It should be free at all times.	Cost	Currently it is only free after 9am to concessionary pass holders.
ANON-X7K2-KPY9-S	11	Without means testing, there is no evidence that being unfortunate enough to have a disability equates with being unable to pay the same amount as is proposed for the 'merely' elderly. Quite often those attending hospital appointments are accompanied, often by a spouse of similar age, which instantly doubles the cost which would be an added concern for already anxious people making what may be one of a considerable number of journeys. It is likely people visiting Broomfield hospital (which surely implies a disability/concern of some nature) would have to continue to use the shuttle even if payment were to be levied because of the difficulties of parking there, not only on account of the cost but because of the sheer volume of traffic.	Cost	£3 for a couple is the same price as parking at the hospital. P&R always has spaces available and is a stressfree option
BHLF-X7K2-KPA4-V	11	Once this starts it will increase.	Cost	ECC can not comment on future cost, this consultation is from April 2020
ANON-X7K2-K1NH-X	11	<p>1/ We use the service to Brookfield hospital every 6 weeks due to myself having Glucoma , I am in my seventies.</p> <p>2/ My wife and I go to Chelmsford every week to shop, using the bus service stops me from driving into town and causing pollution problems, of which every one seems to talk about. I have paid fares for years so it was a bonus when I retired, but now you want to take it away. Money seems take over everything.!</p>	Cost	£3 for a couple is a cheaper option then parking in town and at the hospital. It also cuts the stress out of driving and finding a space
ANON-X7K2-K1WR-H	11	I obviously do not know everyone's needs but I wouldn't think the percentage needing a bus before 9 .00 outweighs having to charge older bus pass holders otherwise which seems to me an excuse for charging	Cost	Travelling before 9am is encourages for work and appointments to keep cars off the road, and have stress-free travel

ANON-X7K2-K11E-X	11	I feel that this service gives retired people a way to visit Chelmsford without the hassle of trying to find a car parking space there. The car parking facilities in Chelmsford are congested enough already. It would mean people would stop shopping in the town centre and this is hardly a good step forward for shops in town	Cost	£1.50 is a cheaper option than hospital or town parking for appointments, P&R is also a stress-free option to travel
ANON-X7K2-K1ED-H	11	It would be fairer if all users paid the same amount. If disabled users can afford a car then they can pay for the use of the bus. Disabled badge holders also normally have free parking in town car parks or can park where they wish.	Disability	Not all disabled pass holders have a blue badge. It would be a discount for pass holders before 9am, and then free travel for disabled pass holders only
ANON-X7K2-K158-N	11	As a pensioner I receive less per week than someone on disabled benefit..... why should I be penalised and not them.	Disability	ECC acknowledge your concerns
ANON-X7K2-K151-E	11	If you are suggesting that people with disabilities might use the park and ride buses earlier in the day then let them, but don't charge them.	Disability	If a disabled pass holder travels before 9am now they are charged the full rate, the change would mean a discount
ANON-X7K2-K152-F	11	Bad for the disabled	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1UU-J	11	I would estimate that the number of passengers who use this concession is quite small and therefore the amount of revenue gained would be minimal. The goodwill lost from not only disabled passengers but other travellers will be detrimental to the County Council. Disabled drivers know they can park with ease at the Park and Ride sites which enables them to have easy access to their place of work, Chelmsford rail station and Chelmsford town centre.	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1U3-G	11	Does not aid people with disabilities	Disability	ECC acknowledge your concerns
ANON-X7K2-K1UQ-E	11	If a disabled person can drive then they can pay just like the rest of us. There are far too many with disabled badges that appear very able bodied.	Disability	Not all disabled pass holders have a blue badge or a disability that can be seen. Still free on local bus services after 9am for all passes
ANON-X7K2-K1UF-3	11	Disabled passengers should be able to use the park and ride facilities at any time without payment.	Disability	There would be a discounted fee before 9am, and then after the travel will be free
ANON-X7K2-K1BV-Z	11	Those who are disabled deserve the concession.	Disability	They will still receive the concession. A discounted fee before 9am and free after this time
ANON-X7K2-K1BS-W	11	Disabled people should have free access at all times. Promoting inclusion in the work place and allowing easy park and ride for free would reduce carbon emissions in the city centre. Disabled parking can be found free of charge in town	Disability	Not all disabled pass holder have a blue badge. The use of the P&R before 9am would be a discounted rate to cut down on travelling into town or hospitals
ANON-X7K2-K1RE-Y	11	Age related concessionaries pay full fare before 9am the same as disability related concessions, then why can't disability related concessionaries pay the £1.50 after 9am the same as age related concessionaries would have to pay - there seems to be a bit of disparity here!	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1Q3-C	11	Disabled people have little option but to use their car and would use disabled badge to park for free elsewhere.	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town

ANON-X7K2-K1Q9-J	11	There should be no charge for disabled people's travel.	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1QQ-A	11	Equality of access and fares should remain. The cost of provision of disability access is higher than for able bodied individuals which is not directly accounted for at present. If revenue generation is considered via the parking element then disabled parking can be provided for free offering the cost differential proposed here.	Disability	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride
ANON-X7K2-K1VY-Q	11	Another tax on disabled people! I assume the rationale behind this proposal is that if disabled people are travelling before 9 then they are working. This would be an erroneous conclusion - what about disabled people with hospital appointments or other appointments in town that have to be before 9?	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1V9-Q	11	People with disabilities should have free travel at all times	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1V5-K	11	People with disabilities shouldn't have to pay	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1VH-6	11	I think disabled people would want to be treated the same as anyone else their age.	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free.
ANON-X7K2-K1CE-G	11	Being disabled does not automatically mean unable to be able to afford to pay.	Disability	It doesn't, but it encourages people to use the P&R rather than driving into town as a cheaper option
ANON-X7K2-K1C6-1	11	If you are disabled, probably unemployed, where do you find the extra money?	Disability	If you are disabled and use the service after 9am it is free. If you have to use it before it is discounted fee to £1.50 rather than the current £3.60
ANON-X7K2-K1CF-H	11	Because many disabled passengers would use the service before 9 am to access Broomfield Hospital	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free
ANON-X7K2-K17Y-R	11	Because disabled people shouldn't have to pay.	Disability	The change is positive for disabled passengers as a discount fee would apply before 9am and after travel will be free
ANON-X7K2-K17G-6	11	Should be treated the same as those with age related passes, ie free as now, or pay if that is introduced.	Disability	Everyone with a pass would pay before 9am, then it would continue to be free for disabled pass holders after
ANON-X7K2-K17A-Z	11	This would impact on disabled people getting to work	Disability	The change is positive for disabled passengers as a discounted fee would apply before 9am, and after travel will be free
ANON-X7K2-K1SR-D	11	Disabled people have enough difficulty getting out and socialising. The park and ride gives them more freedom to get into town without having to struggle to find one of the very few disabled parking spaces. Their lives are already costing more because of their disabilities. I think it would be very mean	Disability	The change is positive for disabled passengers as a discounted fee would apply before 9am and after travel will be free
ANON-X7K2-K1KT-7	11	These people are disabled and this is just another discrimination.	Disability	Before 9am disabled pass holders would be charged £1.50 and then after this it would be free to travel



ANON-X7K2-K1KM-Z	11	It should continue to be free for the disabled at all times.	Disability	Local buses will remain free after 9am and this will be the same for the P&R for disabled holders. Discounts would apply before 9am
ANON-X7K2-K1KF-S	11	Disabled people already struggle to find work and it is often low paid. Any charge will have a significant affect for many who use the P & R to get to work.	Disability	Currently anyone using the service before 9am pays £3.60, the change would mean any travel before 9am with a pass would be £1.50
ANON-X7K2-K1NP-6	11	Many disabled people have hospital appointments in the morning which requires using the service - especially to Broomfield hospital before 9.00 am	Disability	Any pass holder using the service before 9am to the hospital will get a discounted ticket of £1.50
ANON-X7K2-K1P5-D	11	Its not fair on the disabled	Disability	The charge is positive for disabled pass holders as it means a discounted fare before 9am, currently they have to pay full price
ANON-X7K2-K19P-H	11	With due respect, disabled people should pay the same as people who are "just" older.  Being disabled does not mean you have any less income than an older, retired person.  It should be the same for both categories of concessionary bus pass holder.	Disability	Not all disabled pass holders are immobile and unable to work. Before 9am the fare is discounted for all pass holders to encourages travel to work, appointments etc rather than travelling into town
ANON-X7K2-K193-M	11	Charging will reduce the flexibility of travel time for the disabled	Disability	Currently travel before 9am everyone has to pay full price. The change would mean a discounted fee for pass holders for earlier travel if needed
ANON-X7K2-K195-P	11	Haven't disabled people enough to contend with?	Disability	The change would be a positive for disabled pass passengers. As a discount would apply before 9am and free travel will conclude after 9am
ANON-X7K2-K192-K	11	Disabled people travelling before 9 are very likely working so should be treated same as other workers	Disability	Not all disabled passengers travelling before 9am are going to work, this included the shuttle service to the hospital
ANON-X7K2-K19F-7	11	Disabled people are on average in a lower paid job on on benefit	Disability	The earlier access to the P&R at a discounted rate will allow people to get to work or appointments easier
ANON-X7K2-K1DQ-W	11	Why would a disabled person get a concessionary rate for travelling in the crowded rush hour? If they're so disabled they can't work they should avoid the rush hour. If they do work they should pay full fare. Same with those of pensionable age. There is no reason to give an early travel concession to either. All proposals must be reasonable.	Disability	Not all disabled pass holders are immobile and unable to work. Before 9am the fare is discounted for all pass holders to encourages travel to work, appointments etc rather than travelling into town
ANON-X7K2-K1WE-4	11	It should be free all the time. If a disabled person needs to travel before 9 am, there is likely to be a very pressing reason for it. Again, do not put barriers in the way of people who need, deserve, have paid for it all their lives at work etc.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1W1-G	11	Disabled people need all the help they can get to remain independent and the Park and Ride buses are a much easier option, particularly if they can arrange a lift in a car to the Park and Ride car park.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1WW-P	11	It penalises those within a disability who work.	Disability	It would meant a discounted fare for disabled workers if they travel before 9am, as now they have to pay the full amount

ANON-X7K2-K1WX-Q	11	Disabled people have enough problems getting out without added expense too.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K12P-A	11	Disabled people get parking in most places 24/7 but spaced full up quickly after 9am.	Disability	Not all disabled passengers have blue badges, ECC encourages the use of the P&R to stop travel into town and hospital as a stress-free option
ANON-X7K2-K12U-F	11	If a person with disability needs to be in at the hospital for 9 they would have no choice. (I realise they can park free at the hospital but spaces are limited).	Disability	The new cost would mean a reduction in fares before 9am for earlier appointments down to £1.50
ANON-X7K2-K123-D	11	Disabled means there is more than one person to help disabled person, hence more than £1.50!	Disability	Not all disabled pass holders travel with others
ANON-X7K2-K128-J	11	1. small; number of people affected 2. disabled people already have financial funding	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K12D-X	11	Very limited concessions to people with a disability, these should not be undermined	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K12A-U	11	You are penalising the afflicted	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K12V-G	11	Isn't disability enough to contend with - don't add a financial penalty.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K12N-8	11	you cannot help your disability, it is an added burden	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K11J-3	11	Why is there a distinction between the disabled & the elderly as many of the latter are unable to walk far or carry heavy bags whereas the disabled already have concessionary parking so can easily access the town centre hospital or other bus services.	Disability	Not everyone with a disabled pass has a blue badge to park. The discount before 9am would encourage use for people who drive into town for work, appointments etc
ANON-X7K2-K11B-U	11	Why does having a disability impair your ability to pay? Most disabled people I know have more disposable income than pensioners. You cannot give a blanket exemption because of disability, it is no reflection on their ability to pay.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K11G-Z	11	Seems unfair if a disabled person has early hospital appointments.	Disability	Currently travel before 9am is £3.60. The new changes would mean £1.50 ticket for all concessionary pass holders before 9am
ANON-X7K2-K118-H	11	People with a disability may work therefore needing to access the service before 9am.	Disability	Currently travel before 9am is £3.60. The new changes would mean £1.50 ticket for all concessionary pass holders before 9am
ANON-X7K2-K16P-E	11	Disabled passengers should have free transport at all hours. Disabilities already add a premium on everyday living.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare

ANON-X7K2-K11F-Y	11	I feel the proposals are two items and the questions asked are biased in if you disagree with not charging normal age related bus passes with the proposal for charging disabled pass owners only £1-50 before 9 am, what are the number of passengers using disabled passes prior to this time, or is this just a `red herring` to make the proposal look good ? .	Disability	£1.50 before 9am for all concessionary pass holders is to encourages them to use the P&R rather than driving into town or hospital parking
ANON-X7K2-K161-F	11	There should be no charges for disabled people	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K16T-J	11	I feel that this service should remain free for disabled users, partly due to the reliance this group may have in using the service to access nessecary services, partly to encourage access to work when possible	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K16C-1	11	disability travel should be free at all times	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K16X-P	11	Those with disability passes are still in receipt of the same pension as others, in fact, they in many cases receive disability payments. I know this as my partner is disabled. It is grossly unfair to those on a limited income whose car is a lifeline when they live in a rural area with an extremely limited public bus service.	Disability	£1.50 is a cheaper option then hospital or town parking for appointments, P&R is also a stressfree option to travel
ANON-X7K2-K1YZ-U	11	Disabled people need all the help they can get	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1YA-2	11	People with disability should have free transportation in order to give them the independence they need to integrate into the local community	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1HP-Z	11	If a disabled person needs to travel before 9am it is likely to be for important appointments. Costs should not be added to this.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1HU-5	11	If they are able to get to the car park I don't see why it should be less than the elderly who often are equally disabled but not registered.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1H1-1	11	Disabled people often need to access transport before 9:00 e.g. to hospital appointments	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1HB-J	11	Before or after 9:00 am should not affect the disabled in this way.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1H9-9	11	I have never understood why disabled people are assumed to have little money. Many are wealthier than age related persons.	Disability	ECC encourages the use of the P&R in the morning for disabled passengers which may need to go to work, appointments before 9am

ANON-X7K2-K1HD-M	11	Why are disabled more deserving than 'older people'? Is it, you would be ashamed to pick on disables but its okay to pick on age?	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1HC-K	11	I understand that only a few people with disability will travel before 9am. The only for hospital or doctors appointments.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1HA-H	11	People with disabilities need to access medical and healthcare facilities before 9am sometimes should not be discriminated against.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1HN-X	11	Disabled people will be further disadvantaged in the job market leading to isolation! This is also unfairly targeted at those living in rural areas.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1GP-Y	11	It should be the same whether you are disabled or not.  In most cases if you are disabled you receive more money than a pensioner who is able. Seems very unfair. Pensioners will be penalised for being able.	Disability	The passes are still free to use on local bus services
ANON-X7K2-K1GE-M	11	If the ability exists to offer free travel after 9am, it should be available ALL the time. Why should a disabled person have to travel at certain times to get free transit? What if they had a job interview at 8:30?	Disability	Currently it is full charge on any service before 9am. With the change disabled and elderly pass holders will get a discount before 9am
ANON-X7K2-K1GY-8	11	I do not see why disabled pass holders should receive different treatment from other pass holders - the passes are all issued to facilitate the holders' mobility. Many older people holding bus passes are disabled due to age-related conditions and yet do not qualify for a disabled bus pass.	Disability	If a person has a disability that matches the DFT list, then they would be able to receive one
ANON-X7K2-K1GS-2	11	Why are disabled people being made to pay anyway? They have needs that may require money such as care, etc.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1AE-E	11	In my opinion any disabled person should be paying at all.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1AY-2	11	It is difficult to park at Broomfield hospital, and can involve a long walk to get to the entrance. For a disabled person this can be a real problem. The shuttle bus however drops you off just by the entrance, and picks you up there.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am, before this will be a discounted fare
ANON-X7K2-K1A9-2	11	Disabled people should have free transport at all times	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am
ANON-X7K2-K13R-D	11	They need to get to work, and other appointments.	Disability	Disabled passes are only free after 9am. If used before 9am then the person will be getting a discounted fare of £1.50
ANON-X7K2-K13E-Z	11	If disabled people use it to get to work, they will be victimised.	Disability	Disabled passes are only free after 9am. If used before 9am then the person will be getting a discounted fare of £1.50



ANON-X7K2-K13Q-C	11	I would not think that the number of disabled passengers travelling before 9am would merit such a change. I don't really see why they should travel free for the rest of the day when most town car parks seem to be free for those with a disability permit and they have to use a car to get to the park and ride bus.	Disability	Not everyone with a disabled pass has a blue badge to park. The discount before 9am would encourages use for people who drive into town for work, appointments etc
ANON-X7K2-K14E-1	11	Many other older bus pass holders have walking and mobility issues. This will not increase usage and income on these buses. Why should the disabled have special privileges which will reduce income when they can park free in town centre locations. This idea discriminates against older people who use their bus passes to get out and about. Also there is a huge amount of non disabled badges being used illegally. Totally against this idea.	Disability	The consultation is for concessionary passes not badges. ECC encourages the use of the P&R service for everyone, as a stress-free form of transport
ANON-X7K2-K14H-4	11	Disabled passengers get free travel after 9am if passengers wish to travel at commuter time they should pay the same	Disability	The £1.50 would encourages disabled pass holders who may drive to town or hospital to use the P&R instead
ANON-X7K2-K14F-2	11	there should not be any discrimination between people who are registered to receive disability passes and elderly people who may have difficulty walking, or other difficulties, but do not actually have disability passes. Please reconsider the proposal.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1T7-K	11	Disabled people sometimes cannot work to a timetable so it should be without cost at all times.	Disability	This change would mean a discount before 9am, instead of driving into town. After 9am transport would still remain free for disabled pass holders
ANON-X7K2-K1T2-E	11	Equality of treatment. Disabled people need help with access not subsidies.	Disability	This change would mean a discount before 9am, instead of driving into town. After 9am transport would still remain free for disabled pass holders
ANON-X7K2-K18Y-S	11	People with disabilities tend to be financially worse off than others and should get more help not less in this regard.  If the park and ride is not free then more disabled parking should be available in the city centre, free of all charges.	Disability	P&R will be free for disabled passengers after 9am and a discounted rate before 9am of £1.50
ANON-X7K2-K18D-4	11	why are disabled passengers less able to pay than OAPs	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K18Z-T	11	that means if they are lucky to have a job you are going to charge them to get there	Disability	This would mean a discounted rate before 9am so it encourages people to use the P&R instead of driving to town or hospital
ANON-X7K2-K18C-3	11	No information provided on the cost of this. Not very clear about demand pre 9am from disability holders. Does not seem necessary.	Disability	ECC hope to encourages people not to drive into town or hospital before 9am if they have work, appointments etc
ANON-X7K2-K1ME-T	11	Disability Concession Pass holders are well catered for and looked after on all buses. I do not think it helps to apply different rules to them, dependent simply on what time of day they are travelling.	Disability	ECC encourages people to use the P&R service instead of driving into towns if they did need to be somewhere before 9am

ANON-X7K2-K1M9-E	11	A lot of the people I know with disability bus passes are fitter then me	Disability	If people have been approved for a disabled pass then they can travel after 9am free, and £1.50 before regardless of fitness
ANON-X7K2-K1FR-Z	11	Disability passes should be free to use on public transportation before 9:00 to assist people with getting to work. Limiting there access to 9:00 (9:30 in my area due to the lack of an appropriate service) and classing them along with OAP passes makes them for the most part redundant, and also sends the wrong message. Whilst a disability pass is by no means a replacement for my driving license, it would be a start!	Disability	ECC hope the discount before 9am would encourages people into stress-free travel at the P&R. Transport remains free after 9am for disabled pass holders
ANON-X7K2-K1F7-5	11	There should no charge for blue badge holders at anytime	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-K1JD-P	11	Why are you suggesting reducing payment for the disabled and not for the older bus pass holders... seems unfair	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1ZP-J	11	Disabled people need to get to work why charge. Far too many cuts imposed from central government.	Disability	Currently if anyone travels before 9am they have to pay full fare. This consultation would mean a discounted fare for all concessionary pass holders before 9am
ANON-X7K2-K1ZS-N	11	This could be classed as a lacklustre scheme, charging a nominal fee against a disability.  Either charge everyone all the time, or don't.	Disability	The charge is a discounted rate before 9am to deter people from parking in town or hospital if early travel is needed.
ANON-X7K2-K1Z2-M	11	We should provide 100% support to genuine disabled people. They have enough difficulties to contend with.	Disability	ECC hope the discount before 9am would encourages people into stress-free travel at the P&R. Transport remains free after 9am for disabled pass holders
ANON-X7K2-K1XY-S	11	Disability is a 24 hr condition and not regulated to a timetable.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1XZ-T	11	Prior to 9 AM we should be attracting people to use the service to access the city. Able and disabled should be treated equally especially if working though after 9, reducing to free may help reduce soail isolation for those who are not in work.	Disability	ECC hope the 9am discount would encourages people not to drive into town. Local bus services are still free after 9am to all pass holders
ANON-X7K2-K1XW-Q	11	I think disabled and older people (who are often less mobile but do not meet the stringent criteria for a disabled pass) should be treated the same.	Disability	If anyone meets the criteria of the DFT disability list then they can receive a disabled bus pass

ANON-X7K2-K1XF-6	11	Disabled people should be entitled to free travel at all times	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am
ANON-X7K2-KPEP-V	11	It is unfair to people with disabilities	Disability	ECC are helping as we are offering a discounted fare before 9am so people can travel to appointments, work etc.
ANON-X7K2-KPER-X	11	Disability presents itself in many ways and your not helping the least able to travel.	Disability	ECC are helping as we are offering a discounted fare before 9am so people can travel to appointments, work etc.
ANON-X7K2-KPE8-4	11	Both disabled (need a definition) and older passengers should have free transport. It is unlikely any will need before 9am but if they do it will be for an important reason.	Disability	Definitions are on the ECC website which the DFT state as a disability. Travel before 9am could be for work, appointments etc and maybe needed as a cheaper option then other parking
ANON-X7K2-KPEX-4	11	Disabled people should be treated the same as everyone else. They should not be penalised if they are trying to get to employment, appointments or just meeting up with able bodied friends	Disability	They are not being penalised, this is to give disabled pass holders a discounted fare before 9am so they can use the service to go to work, appointments etc
ANON-X7K2-KPES-Y	11	those with disabilities should have free transport	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am
ANON-X7K2-KP5E-1	11	People who are disabled get as much money as an old age pensioner. In some car parks people who are disabled don't have to pay. I think that for ECC to make more money why not make a parking charge of 1£ per car at the park and ride. Some people on blue badges are fitter than I am I have applied for a badge but have been turned down.	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-KP51-D	11	Disabled people receive disability allowances and as you intend to continue free service after 9am I would have thought that was sufficient.	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed, if they work or not.
ANON-X7K2-KP5C-Y	11	The probable reason for travelling before 9 am is because of employment. I feel that is not the responsibility of the taxpayer to subsidise travel it is the responsibility of employers to pay their workforce adequately to cover transport	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed, if they work or not.
ANON-X7K2-KP57-K	11	Its tough enough for disabled people. When equality is achieved, disabled people should receive reduced concessions.	Disability	Positive comment regarding the disability changes
ANON-X7K2-KP5F-2	11	Disabled get free parking everywhere, but they shouldn't as if they are out in a car then they or someone with can pay for the parking as they are able to get out. Why discriminate against the able body people all the time.  Employers cannot discriminate against disabled people so they can work. Usually get benefits of some kind so they can have as much money as others.	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-KPUU-H	11	Disabled people have enough to contend with in their lives; let's be charitable and give them free travel at all times.	Disability	Anyone who has a disabled concessionary pass would travel free after 9am
ANON-X7K2-KPU4-G	11	Disabled persons should be charged £1.50, the same as age related bus pass holders. This is to pay for the parking and sanitation facilities.	Disability	Before 9am disable pass holders would be charged £1.50 and then after this it would be free to travel
ANON-X7K2-KPU7-K	11	Even more important that travel for the disabled should be absolutely free	Disability	Positive comment regarding changes to disabled passes

ANON-X7K2-KPBP-S	11	Disables people want to and should be treated equally and if they are using an early service to get to work then it could be argued that they should pay. On the other hand I would not be upset if they were allowed to travel for free earlier.	Disability	The earlier travel for disabled passengers would be at a cost of £1.50, after 9am this would be free.
ANON-X7K2-KPBG-G	11	You are losing revenue by reducing the amount to be paid for travel before 9.00 a.m. Also I feel that you are discriminating other users by allowing disabled free travel after 9.00a.m.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPBQ-T	11	Disabled users are much more likely to need to use the services to enable them to attend medical appointments.	Disability	The £1.50 charge before 9am would be a discounted rate to the now full fare of £3.60. Meaning it is more of an incentive then parking elsewhere
ANON-X7K2-KPBC-C	11	a lot of these people are in full time employment, and can afford to pay full fares	Disability	The P&R maybe an easier option for people who are in full time employment and disabled, so they can travel stress-free and there is less congestion in town
ANON-X7K2-KPBX-1	11	If the disability pass is for mobility then they can use the many spaces in town. If the disability pass is for another reason then they can be issued with a pass without time restrictions.	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-KPBM-P	11	Disabled pass holders should be able to park at the park and ride for free before 9.00am	Disability	Parking is always free at the P&R service. Currently there is no discount for disabled pass holders, this change would mean a discount for travel before 9am for all concessionary pass holders
ANON-X7K2-KPR3-C	11	Disabled drivers already have the benefit of parking places made available in towns which are generally free. Park and ride have to be paid for so a fee (say £1.00) per day would help meet the cost. Even if they have mobility costs met they still have to pay for fuel, £1.00 is part of a fuel cost saving	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-KPR4-D	11	Many disabled folk are on benefits and this will penalise them	Disability	The changes would be positive for disabled pass holders as it will be cheaper in the morning if they need to travel and still free after 9am
ANON-X7K2-KPRZ-K	11	Some special needs people who do work experience have to use a bus before 9am.  I think the pass for disabled people should be free all the time as many are on benefits and find it hard to find this extra money for bus fares.	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed
ANON-X7K2-KPQP-8	11	Disabled folk need all the help they can get. It beggars belief that politicians should wish to squeeze a budget cut out of this kind of support when it ticks so may environmental benefits - what about the millions wasted on the Brexit fiasco - a monumental cock-up of the politicians own making	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KPQE-W	11	People with disabilities don't necessarily use the Park and Ride for health reasons.  People with disabilities don't necessarily have a limited income.	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed



ANON-X7K2-KPQ5-D	11	Why should disabled people get it free and not the elderly	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPQK-3	11	Blue badge holders have other options	Disability	Not all disabled pass holders have a blue badge. This alternative would mean before 9am people could use the P&R service without travelling into town
ANON-X7K2-KPVD-1	11	Many disabled people are in jobs earning a lot more than pensioners. Some , such as those who had childhood arthritis are now fine but have kept a blue badge and don't need it should not be treated better than pensioners on a limited income.	Disability	The charge is for people with disabled concessionary passes only. We hope the discount charges will encourages more holders to use the pass before 9am
ANON-X7K2-KPCA-B	11	I think it's disgraceful that disabled people have to pay when they are probably in the lower income bracket anyway. Maybe they also have to attend hospital appointments and need access to travel before 9am for an early appointment.	Disability	The charge is only before 9am after this it is free. ECC hope this encourages disabled pass holders to use the service rather than driving into town
ANON-X7K2-KP7E-3	11	T hose with disabilities have enough to contend with in their everyday life. Getting out is often a challenge and helps prevent depression and promote independence and inclusion. Charging them would cause them to consider not using the service and staying at home. Why would Essex even consider this imposing this on the disadvantaged of society... shocking	Disability	The charge is only before 9am after this it is free. We hope this encourages disabled pass holders to use the service rather than driving into town
ANON-X7K2-KP7Y-Q	11	If you plan to provide support for people with a disability it needs to recognise that people work. The 09:00 cut off is irrelevant - disability doesn't change at 09:00	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed
ANON-X7K2-KP7Q-F	11	Disabled should get all free	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed
ANON-X7K2-KP78-P	11	Disabled people have enough to put up with in life.  Very few disabled people use the Park and Ride so there will be minimal loss of fare income if all is kept as it is already.	Disability	ECC hope the 9am discount would allow people to use the P&R earlier rather than parking elsewhere if needed
ANON-X7K2-KP7W-N	11	Why are disabled users more worthy than pensioners?	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPSS-D	11	Because people with disabilities may have to be at Broomfield hospital for an early appointment not of their choosing.	Disability	The £1.50 charge before 9am would be a discounted rate to the now full fare. Meaning it is more of an incentive then parking elsewhere
ANON-X7K2-KPKU-7	11	Surely disabled people already suffer major inconveniences in life, why add to it by withdrawing this concession. Some disabled people will need to attend hospital, social care organisations etc. To withdraw this is to be petty when we are talking about a half hour slot.	Disability	The concessionary for disabled pass holders is not being withdrawn, it will be cheaper for them to use the P&R before 9am to travel

ANON-X7K2-KPK3-5	11	Lots of disabled persons are in a better financial position than lots of older persons .	Disability	ECC encourages people to use the P&R service before 9am for disabled pass holders to stop travelling into town
ANON-X7K2-KPKT-6	11	Most disabled users are on a low income and can not afford to pay	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KPK8-A	11	If a disabled person needs to get into Chelmsford it is presumably to get to a place of work. In which case I see no reason for them to receive a subsidy.	Disability	An earlier start could also mean hospital or other appointments. Encouraging people to use the P&R rather than driving into towns
ANON-X7K2-KPK6-8	11	Quite a lot of disabled people are not hard up and have jobs so do not need everything for free	Disability	Concessionary passes are already free on local bus services after 9am. ECC hope the change would encourage disabled pass holders to use the P&R service if needed before 9am for a discounted rate
ANON-X7K2-KPN1-6	11	Disabled persons should be able to travel at all times free of charge.	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am
ANON-X7K2-KPNT-9	11	I think people with a disability should be allowed free transport on production of the relevant bus pass	Disability	Disabled pass holders do have free travel on P&R and local bus services after 9am
ANON-X7K2-KPN5-A	11	Because if disabled people are travelling before 9am I would assume they are working and thus wage earning	Disability	A discounted rate before 9am would encourage people to use the P&R service rather than using other means of transport or driving into town centres
ANON-X7K2-KPNW-C	11	Disabled persons' disabilities are with them for life, they do not disappear before 9.00, anything that can enable people with a disability to access the community, should be available to them at all times.	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KPPD-U	11	Disabled should be the same as older persons. I.e. free after 9am	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KPPV-D	11	You are discriminating against disabled people by only allowing them to travel for free at certain times	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KP9R-J	11	Disabled people shouldn't be singled out for your penny pinching attitude	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KP91-H	11	I feel that disabled passengers should enjoy free transport. It's hard enough being disabled. I think this particular group deserves support and concessions.	Disability	Positive comment regarding disability pass changes
ANON-X7K2-KP9K-B	11	Disabled people outside larger communities can already be more isolated, and many have to have the costs of private transport to be able to get anywhere, whereas their equivalent in towns have either a whole local bus network, or at least a town to town service. You are proposing that they carry a further disadvantage by this charge. Also you are pushing people back towards driving into the city centre, which is what the P&R system was set up to combat.	Disability	The change for disability pass holders would benefit them to a discounted rate before 9am, and free travel after on the P&R service
ANON-X7K2-KPDP-U	11	Disabled already have Blue Badge parking privileges to offset costs.	Disability	ECC hope more people would use the P&R service instead of driving into town centres

ANON-X7K2-KPD1-V	11	People with disabilities receive a fortune in benefits and most only have limited disabilities. Whilst pensioners have to survive on £140.	Disability	Non responsive comment
ANON-X7K2-KPDX-3	11	Disabled people should have free travel on any transport	Disability	At the moment before 9am disabled passes are charged the full amount. This change would mean a discount for pass holders before 9am travel from £3.60 to £1.50
ANON-X7K2-KPD6-1	11	This proposal is an improvement on previous charges so good but believe there is case for completely free travel for disabled people	Disability	At the moment before 9am disabled passes are charged the full amount. This change would mean a discount for pass holders before 9am travel from £3.60 to £1.50
ANON-X7K2-KPWM-B	11	People with disability should not be restrict by a charge when they wish to travel	Disability	Concessionary passes can not be used before 9am at the moment on P&R and local bus services, passengers have to pay a full fare
ANON-X7K2-KPW3-H	11	Rather than introducing it as part-pay part-free benefit, make it free all day to encourage more use by the disabled	Disability	Currently the plan is only free travel on the P&R after 9am
ANON-X7K2-KPWF-4	11	If a disabled person is using the service before 9am, it is likely that that person has work in the town. Disabled people face enough difficulty in finding and keeping work opportunities, and the charge of £1.50 would add yet one more hurdle. The cost to the Council is miniscule in relation to the proportionate cost to the disabled person.	Disability	The £1.50 charge before 9am would be a discounted rate to the now full fare. Meaning it is more of an incentive then parking elsewhere
ANON-X7K2-KP21-A	11	Park and ride services are critical,for enabling disabled to access hospitals and also shopping , clubs , friends etc.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KP2B-U	11	Disabled people get free travel during the day, if needed to be used before 9am then a full rate fayre is fair.	Disability	ECC hope the discount before 9am would allow people to use the P&R earlier rather then parking elsewhere if needed
ANON-X7K2-KP2T-D	11	There is ample (maybe too much) free disabled parking in the city centre already. Disabled people often go on about being treated the same as non-disabled people except when they get a better deal out of it !	Disability	ECC hope with the change more people with disability passes will use the P&R, rather then travelling into towns or hospitals
ANON-X7K2-KP29-J	11	Most disabled people have a limited income	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KP2Q-A	11	It must be difficult for persons with disabilities to travel even when it is free. At least free travel gives them a chance to be independent and prevents social isolation. It is very difficult taking a benefit away once it is given freely. This is a good way to decrease footfall on the high street and only hurts businesses in the town centre and it defeats the purpose of having a park and ride service since it will only force people to use their cars.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KP18-G	11	Disabled people may include those working at hospital.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KP1Z-J	11	Disabled persons need all the help they can get to keep expenses down on pensions. Set up a means test to check who needs help and can afford to have and use a bus pass or not.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am

ANON-X7K2-KP1H-Z	11	Disabled people who commute to work in often lower paid jobs will suffer economically the discouraged from working productively in Chelmsford.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KP6Z-Q	11	Most people with blue badges currently park outside Debenhams or at the back of the mercury - so whats the point??	Disability	ECC hope more people would use the P&R service instead of driving into town centres
ANON-X7K2-KP6M-A	11	I do not think the fare should be reduced for travel before 9am. All people should be able to arrange appointments that do not require early travel.	Disability	The reduced fare would be for all concessionary pass holders before 9am to encourages to not drive into town centres or hospital
ANON-X7K2-KPYJ-A	11	Because they get special dissability allowances	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPYX-R	11	It penalises disabled people whom may need to get to hospital before 9am.	Disability	Passes can only be used after 9am free of charge. If this were to go ahead disabled pass holders would be better off as it would be £1.50 before 9am
ANON-X7K2-KPHG-P	11	Disabled people have enough issues related to independent travel without facing increased charges.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-KPH8-7	11	It allows disabled people to commute to employment and lead as independent life as possible.	Disability	With the charge it would mean a discount to travel before 9am to work, and after 9am would remain the same
ANON-X7K2-KPHH-Q	11	Some of the disabled concession art are alcoholics and drug users why give them more money to spend on their habitat. And you can't treat one type of people to another	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPHX-7	11	Disability Benefits are not generous and disabled people have higher expenses than able bodied people.	Disability	This is a positive comment regarding a discount fare before 9am, and free travel after 9am
ANON-X7K2-KPGR-Z	11	Anything that helps a disabled person to get around should be a benefit they receive	Disability	Positive comment regarding disability pass changes
ANON-X7K2-KPGJ-R	11	They obviously have a car if using the services so why should they benefit more than anyone else?	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPGT-2	11	Presumably, if they are using Park and Ride, disabled people have a car . Therefore why should they pay less than able bodied people.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPGC-H	11	Why are they more entitled than anyone else	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass



ANON-X7K2-KPGK-S	11	I believe disabled people are still in a position to pay for their bus service as long as this is a reasonable fare.	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
BHLF-X7K2-KPAZ-2	11	People with a disability need free hassles as it is difficult for them.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
BHLF-X7K2-KPAH-G	11	Most people with disability passes are unable to work hence start of money.	Disability	The change would mean a discount for disability pass holders before 9am and no fee after 9am
ANON-X7K2-K1UP-D	11	If this proposal goes through I will have no option other than to use my bus pass on my local town bus service which will incur two buses each way to the same destination as the Park & Ride. I do not need to use the Park & Ride for local travel as there is a perfectly good alternative service to use my bus pass and travel free of charge. I will definitely not use the Park & Ride if this proposal is introduced.	Local Bus	ECC encourages the use of the pass on local bus services, to cut down on car use
ANON-X7K2-K1R4-E	11	I would use buses which accept bus passes enabling free travel. Doing so could cost the council more.	Local Bus	ECC encourages the use of the pass on local bus services, to cut down on car use
ANON-X7K2-K1PG-Y	11	It will be uneconomic. I will use my car or another bus service that remains free.	Local Bus	ECC encourages the use of the pass on local bus services, to cut down on car use
ANON-X7K2-K1WJ-9	11	Free bus passes mean free nothing else	Local Bus	Passes are free on local bus service. The P&R is not a local bus service
ANON-X7K2-K11Z-K	11	Should be free for anyone to encourage people to park outside town.	Local Bus	Local bus services are still free after 9am to use. £1.50 is a cheaper option then parking in town and hospital parking
ANON-X7K2-K1G5-4	11	For all the reasons previously stated-rural dwellers need to be considered a lot more than they are-there are a couple of buses a day from my village-then another bus to catch from the town centre to get to Colchester hospital-goodness knows where you would get a bus to Broomfield hospital and it's very difficult to access them if you're disabled and also to find a bus back again. The bus stops in the villages do not have digital displays so it's difficult to know whether a bus has gone-etc etc etc..  The council leads to lead the way with this service, encouraging its use and thereby also encouraging green attitudes and leading the way with those.	Local Bus	ECC encourages the use of the P&R service, as a cheaper and stress-free travel option
ANON-X7K2-KPB6-Y	11	Register the park & ride service as a normal bus service so it would fall into the category of normal bus services.	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
<b>Question 12: Do you have other comments about these proposals (i.e to charge age related pass holders a £1.50 all day fare to use the park and ride and to reduce the charge to disability pass holders travelling before 09:00 to £1.50- They will continue to travel free after 09:00) and/or an alternative suggestion related to the park and ride services</b>				
<b>Responder ID Number</b>	<b>Question Number</b>	<b>Customer Response</b>	<b>Subject of Comment</b>	<b>Response</b>

ANON-X7K2-K1UT-H	12	Disabled passengers often find it difficult to use park & ride. My own son is in a wheelchair and drivers have refused to lower ramp / driven off as he is clearly positioning chair to get on (so don't have to lower ramp). There should be greater advertising on buses and key locations in town regarding group fares and lower Saturday rate. I only found out about these by accident when checking running times on line.	Accessibility	Will pass comment to P&R team about accessibility issues
ANON-X7K2-K16U-K	12	Your proposal is correct, older people should contribute & disabled people should be considered different in this respect in terms of support.	Accessibility	Positive comment for the charge, and the reduction in cost for the disabled pass
ANON-X7K2-K1GK-T	12	Keep fare free for all pensioners who have applied for a bus pass. Disabled should remain at full fare before 9am	Accessibility	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K1AW-Z	12	Just consider in this time of trying to not cause extra isolation or destroying mental health and well-being - dementia afflicted folk can still cope with this travel as less communication needed and independence retained longer both for health appointments and being still inclusive in community normality - there are elderly folk that use this lifeline as their only means of perceived contact with community as not all have family or friends and this is promoting further isolation and anxiety-	Accessibility	The P&R is a facility where many people use their cars to access the service. If isolation is an issue and they are not using their cars, we encourage use of the pass on full local bus services
ANON-X7K2-K18N-E	12	Please don't penalise oaps, the present service encourages people to visit the town centre who would otherwise become more isolated	Accessibility	ECC encourages people to use the P&R. ECC also promote the full use of the pass on local bus services
ANON-X7K2-K1MX-D	12	The current service is excellent and gives elderly citizens the opportunity to extend their engagement of the last years of their lives by visiting Chelmsford, visiting restaurant, cinemas libraries etc. Shops in Chelmsford benefit from the increased shoppers. To stop the free bus fare scheme on park and ride buses would reduce the quality of life for many elderly citizens.	Accessibility	ECC encourages people to use the P&R to town. ECC also encourages full use of passes on local bus services into town centres
ANON-X7K2-KPR8-H	12	I believe the proposals are a direct attack on pensioners ability to be able to shop and socialise and therefore encourage isolationism and have a detrimental effect shops in Chelmsford and Colchester.	Accessibility	The charge is only for the P&R service. ECC still encourages people to use the service and also their local bus routes.
ANON-X7K2-KPCT-X	12	Lowering the price of morning travel for disabled is great, it helps disabled people have the chance to work when they might not otherwise be able, be at appointments that would otherwise be practical and encourage social communities despite disability where there would otherwise be isolation. Making park and ride and all busses, free entirely would remove all barriers for disabled travel, and allow equal access and accessibility. This is why I make a counter proposal, for free busses to all disabled and carers.	Accessibility	Positive comment regarding the changes to the disability passes and access on the P&R

ANON-X7K2-KPCA-B	12	I absolutely disagree with charging older people to travel into Chelmsford City centre. I use it quite regularly on market days (by-passing my local stores) purely because of this superb service you are offering. When travelling, I notice that during the day, on any given day I travel, it is mostly old people using it or students going to the University. After all, working age people are at work. Footfall in the town is again mostly pensionable people either shopping or meeting up for a friendly chat in the coffee shops. Surely, when High Streets are suffering from low footfall, this idea of now charging older people, will not do the businesses any favours. It gives older people the reason to get out, without choking up the town with unnecessary traffic. It adds to their communication with the outside world, especially if they are lonely and the odd chat on the bus is maybe all the interaction some might get during the day. The car park at the P&R is fabulous with nice wide spaces and of course a toilet (essential maybe for the elderly!) is welcome. It's so well run and the staff are really friendly. Please don't start charging. I will abandon Chelmsford for another nearer area such as FREEPORT/BRAINTREE where I can park for free in both areas and as Chelmsford wants to be at the forefront, surely this can't and shouldn't be the norm for disgruntled pensioners.	Accessibility	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages shopping in town and full use of the pass on local bus services.
ANON-X7K2-KP7Z-R	12	I feel that the fare before 9.00 am for disability passengers should be free at all times	Accessibility	Currently all concessionary passes do not start until 9am at the moment on local bus services and the P&R.
ANON-X7K2-KP2E-X	12	While I am largely in favour of the proposals, I do have a concern that some elderly people may not have the means to afford the £1.50 fare and not being in the category of disabled, will end up losing out because of the charge. Not everyone uses a car to get to the Park and Ride as they get a lift and then get their local/usual bus home. The charge may mean they make less frequent journeys to the City centre, which could exacerbate isolation.	Accessibility	The charge is only for the P&R service. The pass is still free to use at the allocated time on local bus services.
ANON-X7K2-KP6D-1	12	It seems to be that pensioners are being hit hard in their pockets with this proposal as someone who uses this service frequently it would make a considerable difference to the weekly spend. As someone who unfortunately also needs to attend hospital more often than I would like the shuttle bus has been invaluable and taken the anxiety out of getting to and from there by using the bus pass. If I have to use public transport the service is not as frequent, if I need to use the car park at the hospital that would cause unnecessary added stress. Why try to change what has worked extremely well up to now ! If pensioners have to pay the £1.50 per day it may well prevent some of them from getting out and about as much and cause them more stress and isolation.	Accessibility	ECC encourages people to use their full local bus services and also the P&R services. Parking at the hospital maybe more time and cost consuming than Chelmer Valley or a local bus service.
ANON-X7K2-KP6K-8	12	The Park and Ride system provides great access to the towns it serves and it would be to the detriment of its users if additional charges for the elderly were introduced.  Don't spoil the existing service. It is well run and provides a good service for the less able in society - but why should ECC care about that!!!!	Accessibility	ECC realise the service is used by many concessionary pass holders. ECC still encourages people to use the service or even local bus service for travelling.

ANON-X7K2-KPGW-5	12	<p>I feel it is very important to maintain the free access to the Broomfield Hospital shuttle service, as parking at the hospital is extremely difficult,expensive and stressful.</p> <p>Some elderly users may struggle to afford the fare on top of a car journey made necessary by difficulties with public transport or disability.</p>	Accessibility	ECC encourages people to use the P&R and their local bus services for hospital visits.
ANON-X7K2-K1ET-1	12	Does the mean I cannot park in a disabled space for free as well	General Comment	Parking is remaining free at P&R just the bus travel is under consultation
ANON-X7K2-K1EZ-7	12	The Broomfield Hospital Shuttle is a waste of resources.It is far more efficient in terms of time and flexibilty to park in the Broomfield area - around The Angel or Kings Head - and then catch one of the frequent local buses to the Hospital, than rely on an infrequent and un-memorable timetabled shuttle service.	General Comment	The shuttle service is one which many people use and find very useful and stress free
ANON-X7K2-K1EW-4	12	I would love to be able to visit Chelmsford centre on Sundays but there is no P&R. Also disappointing that there is no Christmas service from the Chelmer Valley location.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1EH-N	12	Well, disability pass holders could wait until after 9am and travel free, therefore freeing up seats on the busses before 9am for commuters.	General Comment	Some disability pass holders need to travel before 9am for various reasons
ANON-X7K2-K1E7-4	12	If increased, shoppers could be deterred from visiting towns several times in a week. Maybe just once a week. Increased isolation, financial hardship,	General Comment	ECC encourages people to use the P&R, also promote the use of the local bus service
ANON-X7K2-K1EK-R	12	All park and ride for concessions should be free after 9am	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1ES-Z	12	<p>Looking at the usage of the Sandon Park and Ride. There has already been a reduction in use. Introduce this and you will be able to give back half to nature.</p> <p>As I stated earlier the rural poor already use the park and ride extensively through lack of local services.. Hit them some more.</p> <p>Also a number of people from out of town use it to visit the City. Will they still come, probably not</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.</p>
ANON-X7K2-K1E6-3	12	I am appalled that you are considering withdrawing the age-related bus pass. I have paid, and continue to pay since I was 17, Income tax. Paid National Insurance contributions up to my retirement and have paid Council tax since I was 22 years of age and continue to do so. There are very few benefits given to retirees that we haven't paid for and the bus pass currently is a wonderful concession allowing me to meet with friends and shop in the town centre and to travel to hospital without the added stress of finding (if you are lucky) a parking space. Please think carefully about withdrawing the bus pass.	General Comment	The charge would only be for the P&R service. It is still free to use on local bus services after 9am Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.



ANON-X7K2-K15J-7	12	No	General Comment	No response possible
ANON-X7K2-K1EV-3	12	There is no saving associated with this proposal it is just a way of attempting to extract money from the old and disabled who will simply park in the side streets out of town and catch a normal bus into town.	General Comment	ECC acknowledge your comment
ANON-X7K2-K15G-4	12	Will find free parking just outside Chelmsford and take one of the local bus routes into city centre using our bus pass.	General Comment	ECC encourages the use of the passes on local bus services
ANON-X7K2-K155-J	12	Leave it alone.	General Comment	ECC acknowledge your comment
ANON-X7K2-K15Z-Q	12	I think older people will use the bus less if they have to pay , and only go to Chelmsford if absolutely necessary therefore the shops will suffer indirectly because of less footfall .I have been paying tax for 62 years now so feel I have already paid for my bus-pass which I use weekly .	General Comment	ECC encourages use of the P&R service, and the pass on local bus services
ANON-X7K2-K151-E	12	I find it distasteful that this scheme was even suggested, go and find someone else to fund the gap in budgets, or better yet stop wasting money on other schemes which are largely to bolster councillors ego.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K15F-3	12	This service works well for people visiting the town or hospital. It also helps ease traffic congestion in the town and vehicle emissions. It must have been known what the cost of park and ride would be for a number of years. Why dangle a carrot for those with bus passes and who live in an environment where buses no longer have a route, to allow them to travel free to places which gets them out and to socially interact, and whose budget is invariably so restricted, only to consider introducing a charge. This is the closest service for many to allow public transport to be used, which is what the council wants, isn't it? Please seriously consider the needs of those who use these passes, for one day you will be at an age where, with the help and kindness of others to take you to a place where you can use public transport, keeps you and your mind socially interactive. Or do you wish to be confined to four walls and vegetate?	General Comment	ECC encourages people to use the service, also to use their passes on local bus services.
ANON-X7K2-K1UE-2	12	Why discourage the use of a very useful service which keeps traffic out of towns?	General Comment	ECC encourages people to use the P&R service, ECC also promote the use of the local bus service
ANON-X7K2-K1UU-J	12	Many holders of concessionary bus passes use the Chelmer Valley P & R to access Broomfield Hospital both for appointments and visiting patients.  The chance of finding a parking space at the hospital is virtually non existent during the hours of out patient appointments and visiting times.  The provision of the shuttle bus takes the worry out of finding a parking space at the hospital.  More drivers will look to park on public roads along the route of the town bus services which go to the hospital and then use their concessionary passes. The County Council will, therefore, still be funding the journeys and and the same time exacerbate the problems of on street parking.	General Comment	£1.50 is cheaper then parking at the hospital, it is also stress free as there are space available
ANON-X7K2-K1UJ-7	12	It is a good service. WiFi at the site would be helpful but not essential	General Comment	Positive comments will be passed onto P&R

ANON-X7K2-K1U3-G	12	Fairly typical County Council approach to make life harder for the elderly and disabled	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1U9-P	12	It's just one more result of this government's austerity measures, and general penny pinching. We've lost libraries, tourist offices, police and police stations, I could go on, but doubt anyone would read it.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1UQ-E	12	I am rather sceptical that where any savings that accrue will be used for the purposes outlined in the reasons for discontinuing with this valuable service.	General Comment	Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate
ANON-X7K2-K1UA-X	12	I would recommend the extension of concessionary bus fares to reduce car travel and therefore the need for expensive road improvements.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1UX-N	12	None	General Comment	No response possible
ANON-X7K2-K1UK-8	12	What are the likely savings to be generated by this age and disability charge, I doubt it would put much of a dent in the savings. The Council should thing of other ways to generate significant savings, probably through better procurement and contract administration.	General Comment	The amount expected to be saved was confirmed at the start of the consultation information
ANON-X7K2-K1U6-K	12	No. The Colchester Park & Ride offers a good service.	General Comment	Positive comments will be passed onto P&R
ANON-X7K2-K1UM-A	12	Why is the council not looking at 50p short hop like students or children at £1.00. It always seems to be the case "lets pick on old people". Let's hope as the council members become older they then vote to have all age related benefits removed from them!	General Comment	P&R already has hop on tickets available to everyone at a discounted rate.
ANON-X7K2-K1BT-X	12	I use the Park & Ride to go to and from my voluntary job at Colchester Hospital. This frees up parking at the hospital where volunteers can park free of charge and it is obviously less time consuming to park at the hospital.  I give my time and my skills free of charge and I am very happy to do so. I am on a limited income and am not prepared to be out of pocket.	General Comment	ECC acknowledges your comment
ANON-X7K2-K1B3-W	12	My opinion is very few persons with disability concessions are likely to use park and ride before 9:00a.m., other than persons with Hospital appointments i.e.timed from 9.00a.m. to 10.00a.m.. Hence adoption will not generate any significant income.	General Comment	ECC are encouraging people to use the P&R service for any travel, rather than driving into the town centres
ANON-X7K2-K1BG-H	12	We need to limit the use of cars and this goes against that. You need electric buses with solar panels on the roof!	General Comment	ECC acknowledge your comment Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.

ANON-X7K2-K1B5-Y	12	I would rather see a minimal increase in parking charges. I use the Colchester Park and Ride and it is barely used. Car park is rarely more than a quarter full. Advertise the service by comparing the cost to the cost comparison of parking in Colchester and I'm sure the uptake would create more revenue.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1B4-X	12	Park and Ride encourages out of town parking-introduction of fares would reduce financial advantage of out of town parking and hence more traffic would enter town centre car parks	General Comment	ECC encourages people to use the P&R. Or their full passes on the local bus services to cut down on congestion
ANON-X7K2-K1B7-1	12	Park and Ride to be open on Sundays and Bank Holidays.  All cars parked to be charged £3 then free use of bus, this would increase usage instead of £3 per person, it is cheaper for two or three people to drive into town and park up.	General Comment	Comment is not regarding the Charges to concessionary travel on the P&R
ANON-X7K2-K1B2-V	12	I have no other comments	General Comment	No response possible
ANON-X7K2-K1BS-W	12	Financial cost should not be at the expense of environmental cost	General Comment	ECC encourages people to use the P&R. Or their full passes on the local bus services to cut down on congestion
ANON-X7K2-K1RR-C	12	As someone who is being denied her pension by the government I would like to have been given the chance of an older persons pass for the bus as I now still have to work but have to pay full fares. I would like to see it come in line with other parts of the country. I feel we have been neglected on this issue	General Comment	There are no changes to Essex ENCTS passes and the age they can be applied for and used on Local Bus Services.
ANON-X7K2-K1R1-B	12	Continue the STATUS QUO  and stop you staff herding us as animals when queuing up , we have the intelligence to work things out ourselves	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1RE-Y	12	A £1.50 charge for concessions is not a lot to ask for, but this needs to be across the board, aged and disability related - if people don't want to pay it then they can use the local bus services available in and around the park and ride schemeYou could retain the rush hour timetable in the mornings and evenings but have a reduced service for example from 10 - 4pm - again there is always the opportunity to use local buses should the need arise within that timeframeAs already stated if people can afford to run cars then they can afford the £1.50, which is a lot cheaper than paying for a car park ticket within the City Centre or at the hospital	General Comment	Positive comment for price change
ANON-X7K2-K1RC-W	12	Since it has been changed to go from Sandon straight through to Chelmer Valley it is not possible for me to go to New London Road from Sandon unless I get off at the railway station and catch the one from Chelmer Valley into New London Road. Rather a haste for someone with a mobility problem!!	General Comment	Comment is not connected to the concessionary passes
ANON-X7K2-K1RK-5	12	There should be a cheaper fair for users who start their journey in the afternoon	General Comment	ECC have set the same fee for all day travel, passes remain free to use on local bus services after 9am

ANON-X7K2-K1RV-G	12	Leave it exactly as it is. Perhaps instruct SOME of the drivers to be a bit more friendly and happy though!	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1R2-C	12	Cut your corners overpaid workers I worked for the NHS for 41yrs nobody got a bonus Get a grip those who are trying to line their pockets and keep the big salary	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1QP-9	12	I can't believe this on a personnel basis. I can't get my bus pass until I'm nearly 66 yrs - so unfair when previously it was 60 yrs	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QE-X	12	I see this as discrimination of the elderly and disabled if you need to save expenditure cut it from your staff and councillors expenses, to the bare minimum. I am aware this is not the case, due to people publicly boosting about it.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QJ-3	12	Essex county council should consider other ways of finding the money to keep the system as it is, for example reducing the salaries and bonuses of the most highly paid management in County Hall.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QG-Z	12	Owing to the age of retirement free bus passes should start at age of 65 66 or 67 etc because a lot of people under those ages are still working and therefore would be a lot fairer and save the council a lot of money	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QZ-K	12	Offer a discounted weekly ticket or monthly one.  Car share discount	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1QH-1	12	Why change an excellent facility	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QC-V	12	Park and ride works well as presently structured, it relieves town center car park, reduces congestion and brings trade to the town center shops. All this should be encouraged rather than deterred through changing the present structures.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1QA-T	12	I am concerned about the increase of vehicle traffic and the safety of pedestrians and cyclists, I hope that this concern will be addressed if usage of the P&R falls after the changes take effect.	General Comment	ECC encourages people to still use the P&R and local bus service, to cut down on congestion
ANON-X7K2-K1QV-F	12	Good thinking- keep going.	General Comment	Positive comment for changes



ANON-X7K2-K1QS-C	12	This is part of a double whammy, whereby this increase will be forced through and also Chelmer Valley will be shut on a Saturday in the interest of fiscal efficiency and not considering community need.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1QM-6	12	I'm 64 this year, so I'm not just a youngster wanting the older P&R users to pay. I just think it's fair to pay a P&R fee that is only 10p more than 1 hour's parking in Chelmsford.	General Comment	Positive comment for the change
ANON-X7K2-K1VR-G	12	I don't understand why you have made the park and ride system more complicated by having to register your car each time. Previously it was a one-off registration monitored by cameras. The new system will create ques and frustrations with people missing the buses as a result.	General Comment	The consultation is regarding the cost for concessionary pass holders, not the P&R machines
ANON-X7K2-K1V9-Q	12	Keep as now but advertise it more and sign post it better	General Comment	ECC acknowledge your comment
ANON-X7K2-K1V8-P	12	If parking charges in towns were increased it might encourage people to use park and ride services, which would increase revenue.  If people with disabilities are using the park and ride before 0900, they are likely to be in employment and should, therefore, pay for transport.	General Comment	ECC encourages people to use the P&R service, the £1.50 charge is cheaper then parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K1V4-J	12	No	General Comment	No response possible
ANON-X7K2-K1VX-P	12	Please make the Park and Ride stop in Osborne Street as people go to Osborne Street and cannot get on your service. Also, it will be better for the drivers as they have a rest room in town and the one at the P&R site is so small that they could make changeovers in town.	General Comment	The Consultation is regarding concessionary passes, ECC can not comment on the service of the P&R facilities at this time, but comments will be passed onto P&R team
ANON-X7K2-K1VM-B	12	No	General Comment	No response possible
ANON-X7K2-K1VF-4	12	The buses need to be more comfortable, they throw the disabled and old people all over the place, I am surprised there are not more complaints. how about some seat belts for buses going outside the city areas, from one town to the next, the buses pick up a lot of speed. The hospitals take more people from a wider area for day treatments and tests, this is not the public's fault. Maybe the NHS can sponsor its own bus services from the park and ride. Parking costs are unaffordable for sick people, let alone their stress levels.	General Comment	The Consultation is regarding concessionary passes, we can not comment on the service of the P&R areas
ANON-X7K2-K1CR-W	12	I think disabled use should be free at all times. I am concerned that any kind of charging will discourage some people. I can afford it and am happy to pay as long as my contribution is used to subsidise people who are not in the same position	General Comment	Positive comment regarding the cost and the disability changes
ANON-X7K2-K1CE-G	12	If I had to pay to use my concessionary pass, I would go elsewhere for shopping, leisure etc	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1C9-4	12	What is needed is a commitment to retain the existing situation for age-related concessionary pass holders and show environmental concern. In addition, a third Park & Ride is required.	General Comment	ECC encourages people to use the P&R service, and their passes on local bus services for free during the allotted times

ANON-X7K2-K1CD-F	12	The extant arrangements appear to work very well. The withdrawal of the concession will diminish the use of the City centre as free parking elsewhere becomes a viable alternative.	General Comment	Positive comment
ANON-X7K2-K1CA-C	12	Older people get confused by changes in an already established system. It's a good day out for some and they can mix socially with people. Braintree town is rubbish now and Chelmsford has all the facilities we lack. Hospital bus should be free to all that have an appointment at the hospital the parking there is shocking.	General Comment	P&R could be cheaper than parking in town or hospital depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1CS-X	12	See previous comment about increased cars on roads and requiring parking	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1CF-H	12	It seems that Essex County Council will be discriminating against older people	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K17R-H	12	As pensioner living on my own, I go to Colchester purely for a day out. Without concessional parking, I wouldn't bother.	General Comment	ECC continue to promote the use of the Local Bus Services with concessionary passes
ANON-X7K2-K171-G	12	Children should go free with a paying adult (or maybe two per adult). To make this affordable for parents with children.  The bus stop for the hospital is ridiculous !! The walk from the bus stop to the day unit is too far.	General Comment	This consultation is for concessionary P&R passes. Other comments will be passed to the P&R team.
ANON-X7K2-K17Y-R	12	It should be free to anyone who has a bus pass.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K17G-6	12	I consider that the amount it costs could be offset by cutting waste ie inflated salaries and increased attendance fees for councillors. It would appear that the council sees older people as an easy target, however, it should be remembered that it is older people who mostly vote	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K174-K	12	I believe that these concessions should be funded by central government, but as long as the government continues to hive off its responsibilities it will be the most vulnerable of the population who will ultimately pick up the cost through reductions in services.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.

BHLF-X7K2-K17C-2	12	<p>As you are aware many of our service users, families &amp; carers make use of the park &amp; ride buses in Colchester to access our hospital services. Naturally, given their health conditions &amp; age, a high proportion of these people make use of concessionary passes. They are also likely to be frequent attenders to our site.</p> <p>Outpatient services will commence between 0800-0830 hours, depending on the service.</p> <p>You will also be aware that we have significant challenges regarding public parking at our site. In the last 3 years we have extended parking provision by some 400 spaces. Despite this, there is still congestion, particularly at peak times from 0900 to 1700hrs.</p> <p>The trust has a concern that there may be unintended consequences of this change in access, specifically:</p> <ol style="list-style-type: none"> <li>1. Vulnerable people may be disadvantaged from accessing outpatient services.</li> <li>2. Pressure on the site, in terms of parking, may be increased by service users travelling by car instead of bus.</li> <li>3. Congestion in outpatient &amp; other circulation spaces may be increased by service users travelling during peak hours.</li> </ol> <p>I would be grateful if you can consider these issues in your response to the consultation.</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. ECC encourages people to use the P&amp;R service and the £1.50 before 09:00 for all pass holders is a reduction on the current fare and is also still be cheaper than hospital parking. ECC also encourages the full use of the pass on local bus services</p>
ANON-X7K2-K17X-Q	12	Leave the scheme as it is.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1C8-3	12	Why can't the frequency of the buses outside the rush hour be lengthened - to say every 30 minutes. Sometimes during the day the buses are running with just a handful of people on them. Cutting down the number of buses during these times would cut down on running costs and pollution.	General Comment	The P&R is used by people accessing town, work and hospital appointments so services need to be regular.
ANON-X7K2-K17N-D	12	Personally my wife and I used Park and Ride whenever possible. Reason more reliable and better buses and both being in late 70's and age related issues convenience of P&R a Gods send. Can walk 100 yards with some difficulty but under present rules do not qualify for Disable Passes. Why are there so many parking spaces in P&R when most who use them have very little problems walking around the shops and arrive back at park and hurry off to their cars. A real joke. Having a vehicle and live out of town we can visit Sudbury, Ipswich and Braintree retail parks all within 25 minutes from home. Why do I need to visit Colchester Town Centre. At present we use Town Centre mostly for social/meet friends for lunch and whilst there purchase small items of food. We can find local alternative convenient shops therefore many will decrease the already falling footfall in Town Centres. Colchester dying on its feet, needs all the visitors it can attract.	General Comment	ECC encourages people to use the P&R service, and full use of local bus services

ANON-X7K2-K1SR-D	12	<p>Yes. I am very keen for the park and ride to link with Colchester General Hospital. The car parking facilities at the hospital are very limited for staff, patients visitors and disabled people.</p> <p>The fact that there is one stop on the main road for the hospital is not really useful for the sick, disabled or elderly. Let's face it, it's a long walk from the bus stop to the main hospital even if you are well and able.</p> <p>I think that one bus an hour should have its route diverted to go through the hospital grounds so everyone can have free access to the hospital.</p> <p>Even better there should be a hospital shuttle bus from the park and ride directly to the hospital every 20 mins. That would enable the hospital car park to have more disabled parking spaces for those who cannot access the buses.</p>	General Comment	Comment is not regarding the concessionary passes, will pass onto P&R team
ANON-X7K2-K1SU-G	12	It would also make sense to restrict the hours of travel for the return journey as is common with off peak rail travel whereby the return journey must be completed prior to the peak travel period for those that have paid the full fare	General Comment	The charge for concessionary pass holders would be the same throughout the day and there will be no time limits to travel
ANON-X7K2-K1SE-Z	12	More local community groups with different activities for older people to access. This may reduce the use of the park and ride services.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1S9-M	12	In view of all the extra revenue from developers and council tax receipts following CBC building boom over the last 10 years then some of these profits should be set aside to maintain the service as it is. On the P & R bus yesterday there were 20 people, 18 of whom used concessionary bus passes!	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1S5-G	12	Sandon park and ride is an excellent facility and encourages me to shop in chelmsford far more frequently than if I had to park in the town centre.	General Comment	Positive comment regarding P&R
ANON-X7K2-K1S4-F	12	A reduction in the time table after 10am	General Comment	ECC can only comment on the concessionary price change at this time, currently no changes to the hours of the P&R
ANON-X7K2-K1SC-X	12	I am a disabled person in receipt of high rate DLA and need to get into Broomfield several times a year for follow up appointments at a number of clinics. It would help me and Broomfield Hosptial if I could board the shuttle in time to attend 9am appointments. I have never held anything other than an Old Persona pass. I hope if it could be extended to enable me to use the shuttle it would save me having to take my car into an already oversubscribed car park.	General Comment	Positive comment regarding the disability pass changes
ANON-X7K2-K1S7-J	12	Keep all fares at £1.50 and don't discriminate ordinary full paying passengers. I paid £3 yesterday but the bus was full of older people so was hard to find a seat.	General Comment	The consolation is for the charge on concessionary passes, currently no changes to the ticket price for other passengers
ANON-X7K2-K1S2-D	12	Yes, close the Chelmer Valley park, which will reduce the running cost of this service and reduce the staff levels at the park and ride terminals to the correct level of business. Reduce the frequency of the buses on the off peak times, instead of charging OAP's for the service to compensate the lack of efficiency!	General Comment	The consolation is for the charge on concessionary passes. There are no changes to the running of P&R sites



ANON-X7K2-K1S6-H	12	Concessionary passes should be available for ECC staff. With regards Colchester a park and ride scheme should be made available at the Stanway end of the town.	General Comment	Concessionary passes are only age or disability related. This consultation is only for the charge to its users.
ANON-X7K2-K1SN-9	12	There is less and less to attract shoppers to Chelmsford (particularly if Debenhams goes). This could be another nail in the coffin and drive people back to places like Bluewater and Lakeside where there is a wider selection of larger stores (the M & S in Chelmsford is much too small).	General Comment	ECC encourages people to use the P&R service, and full use of local bus services
ANON-X7K2-K1KR-5	12	Free bus passes allows not so well off pensioners get into Chelmsford to meet friends and family and keeps them active and contact with other people.	General Comment	Consultation is just for the P&R. The concessionary pass is still free to use on Local Bus routes.
ANON-X7K2-K1KB-N	12	Along with excessive parking charges, this proposal will only hasten the demise of the traditional town shopping centre. You should be encouraging people to go into town, not discouraging them	General Comment	ECC promote the use of the P&R as the service is cheaper than parking in town depending on time spent. ECC also promote the full use of the local bus service
ANON-X7K2-K1K9-C	12	Although I'm not disabled, as a society we need to offer as much assistance to this group of people as possible.	General Comment	Positive comment regarding the changes to the disability passes and access on the P&R
ANON-X7K2-K1K8-B	12	We have had to pay a small amount on several park and ride sites in the UK. Recently Norwich, £1.50 return seems a very fair charge to me.  Please keep the bus running from Chelmsford Valley on Saturdays !!!!	General Comment	Positive comment
ANON-X7K2-K1KQ-4	12	More buses that are on time.	General Comment	Comment passed to P&R
ANON-X7K2-K1KZ-D	12	It's still cheaper than town centre parking and keeps many vehicles out of the town. We need additional P&R sites for Colchester.	General Comment	positive comment
ANON-X7K2-K1K4-7	12	Perhaps, a nominal fee of £1 to those with concessionary passes if they travel after 10am	General Comment	Positive comment regarding the cost an alternative
ANON-X7K2-K1K7-A	12	No.	General Comment	No response possible

ANON-X7K2-K1KK-X	12	<p>It is little wonder that the Colchester P&amp;R is struggling. Members were told that modeling suggested it was not viable but they still went ahead and implemented it. Colchester does not satisfy the requirements for a successful P&amp;R which works best in the so called honeypot towns (eg Oxford, York etc) where it functions as displaced parking due to an inability to provide enough town centre parking. Also it works only as part of an integrated parking strategy where the pricing structure is designed to encourage use. Although not a honeypot town, Chelmsford's success is partly due to its lack of station parking which has been displaced to the P&amp;R. Colchester in comparison has ample cheap station parking and an abundance of cheap town centre parking. Why they went ahead with P&amp;R is a complete mystery, maybe envy of the County town was a factor. The only thing making usage look even vaguely respectable is the number of bus pass users. Without their support the lack of core users will become very apparent and the viability of the service will be clearly visible. Unless a clear case can then be made for subsidizing this expensive white elephant then it should be immediately closed down and the money saved spent upon more cost effective ways of encouraging sustainable travel. For my own part, and a number of people whom I know, driving to the P&amp;R (a distance of about 1.5 miles) is pleasanter and quicker than using local bus services (which are plentiful but circuitous). I would certainly not pay to use the P&amp;R and would maybe travel by bus (subsidized) or shop elsewhere.</p>	General Comment	ECC encourages people to use the P&R service. Also full passes are encourages on local bus services
ANON-X7K2-K1KS-6	12	Try reducing bus timetable to every 15minutes outside rush hour	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1KF-S	12	It works, why change it? There are other ways to save money....councillors allowances would be a good place to start.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1NP-6	12	Most pensioners who use the Sandon service car share - there are usually at least 2 persons in a car. This compares with commuters where there is almost always only 1 person in a car. Pensioners who use the service therefore require less parking spaces - also after 9.00 am, the busses are not busy and pensioners are taking a seat which otherwise would be empty.	General Comment	ECC encourages people to use the P&R and their local bus services.
ANON-X7K2-K1NR-8	12	If this proposal is agreed you will have a lot of empty buses running during the day	General Comment	ECC encourages people to use the P&R and their local bus services.
ANON-X7K2-K1NT-A	12	<p>Leave it as it is and why are there soooo! many disabled slots at Sandon that are never, ever used.</p> <p>Charge users from outside the area in which the P&amp;R is located</p>	General Comment	Consultation is about the charge for concessionary users. There are no comments about the disability spaces and other costs
ANON-X7K2-K1NH-X	12	<p>Yes I do, for one thing, to save money! ,why don't you cut the buses on saturday by half, and only have one inspector in the bus terminal office.</p> <p>There you go money saved !</p>	General Comment	Consultation is for the cost changes for concessionary passes. There are no comments about the P&R facility

ANON-X7K2-K1NC-S	12	I accept the funding difficulties all local government authorities find themselves in, but its wrong to make savings at the expense of the elderly.	General Comment	The changes will not effect concessionary pass holders using their passes on local bus services
		Through service Sandon to Chelmer Valley needs to be reduced by one bus per hour replaced by a loop service from Sandon that turns back at the university once an hour off peak and Saturdays.		
		All payments need to be before boarding, especially at busy times, to avoid delays. Card only very fast payment machines need to be installed as the current cash and card machines are too slow.		
		Colchester pay system should be replaced with Chelmsford system.		
ANON-X7K2-K1B6-Z	12	Consider using APNR system to allow payment online similar to Greater Anglia Autopay system.	General Comment	Comment isn't regarding the concessionary pass, will pass to P&R team
ANON-X7K2-K1NK-1	12	I think his is a very good proposal. I have always felt that if you are disabled and trying to work you need to use public services before 9am. If you are eligible for a disabled travel scheme these should be treated differently to those for older people, not of working age.	General Comment	Positive comment regarding the disability pass changes
ANON-X7K2-K1NS-9	12	Unlike most park and ride schemes, Colchester's scheme only serves one area of the Borough. It should be extended to cover other areas.	General Comment	The Consultation is regarding concessionary passes, we can not comment on the service of the P&R areas
ANON-X7K2-K1N6-C	12	Concessionary passes should apply across the board so that elderly passengers know the score. Any changes to buss pass usage should happen nationally.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1NN-4	12	I suggest we leave things as they are ,it is good service that many people rely on.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1PR-A	12	yes. leave as it is. if money needed just put up council rates.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1PJ-2	12	No	General Comment	No response possible
ANON-X7K2-K1P3-B	12	As it stands, the Sandon Park and Ride is clogged up in the afternoon, which is mainly made up of concessionary pass holders. Why don't ECC say that they should be able to travel between 10am-3pm ONLY, and be charged a FULL fare when travelling outside of these times.	General Comment	The price for the concessionary passes would be all day for elderly passes and only until 9am for disabled passes. There are no time restrictions for travel
ANON-X7K2-K1PB-T	12	free parking in colchester park and ride.	General Comment	Parking is remaining free at P&R just the bus travel is under consultation
ANON-X7K2-K1PT-C	12	An alternative could be to make a charge to park, with a reduced fare on the bus for those who currently have to pay to use the service. This would not affect blue badge holders as they could use their blue badge to park.	General Comment	The consultation is regarding the cost for concessionary pass holders, EE can not comment on pay for the parking element from this consultation

ANON-X7K2-K1P9-H	12	Stop card payment on buses at peak times it takes far to long to load buses in rush hour, maybe the four men that seem to do very little could have handheld card machines & go along queues in mornings and take the contactless payments	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1P5-D	12	always hitting the old folks	General Comment	ECC acknowledge your comment
ANON-X7K2-K1PZ-J	12	Raise the qualifying age for age related bus passes to 65 or 70.	General Comment	The ENCTS qualification age is set by statute, this is not something ECC can change
ANON-X7K2-K1PG-Y	12	Most of the day away from the rush hour, the buses are not full. If you decide to charge concessionary pass holders, I respectfully suggest you do it (say) up to 10.00 am and after 4.00 pm.	General Comment	The charge for concessionary pass holders would be the same throughout the day and there will be no time limits to travel
ANON-X7K2-K1PV-E	12	It feels like you are starving peter to feed Paul. The general park and ride price is too high as well and should be lowered.	General Comment	The consultation is regarding the cost for concessionary pass holders, not the everyday ticket prices
ANON-X7K2-K1P2-A	12	<p>I would be keen for you to also look at the ages where full fare is applicable. currently, young people aged 16+ are required to pay a full adult fare. I believe that 16-19 year olds in full time education should be able to access a reduced rate at all times. This is mainly based on the fact that those in education are not able to work significant hours to pay full rates for everything , and ultimately, this additional fee will fall to parents.</p> <p>Young people are required to stay in education or training until they are at least 18, both of these options do not enable a young person to earn a significant income to meet the same level of expenditure as an older adult.</p>	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K19U-P	12	No	General Comment	No response possible
ANON-X7K2-K19E-6	12	Town centres are dying already. This proposal will just add to less people like myself going into town	General Comment	ECC encourages people to use the P&R service. ECC also promote the full use of local bus services
ANON-X7K2-K19J-B	12	Don't like it ,get the gov to stop the cuts ,we pay more for less service.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K19Q-J	12	NO	General Comment	No response possible
ANON-X7K2-K19Z-U	12	No.	General Comment	No response possible
ANON-X7K2-K194-N	12	You could reduce non peak to 4 per hour	General Comment	The P&R service is for commuting, leisure and appointments etc so there needs to be a regular service
ANON-X7K2-K1DP-V	12	Reduce costs in other areas, having worked with the council there is much inefficiently	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC

ANON-X7K2-K1DJ-P	12	Why change this elderly have A lot taken away from them now and by making changes the elderly would not leave there homes which would not be correct as we should be encouraged to get out and about.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1DG-K	12	I approve of the proposal.	General Comment	Positive comment for the increase
ANON-X7K2-K1DZ-6	12	You will speed up the decline in the high street if you go ahead with this proposal	General Comment	ECC still encourages people to use the P&R and local bus services to travel into town
ANON-X7K2-K1DA-D	12	It is likely that savings made in the cost of running the park&ride would not be achieved as the group's affected by the proposal would not use the facility.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1DS-Y	12	The savings a year of £ 447.000 is not even worth bothering. You would save more money by forcing able bodied adults, mums with multiple children, to work to instill a sense of responsibility for their future and not just relying on the state for life. OAPs have work hard for what they have and they deserve something back.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1WR-H	12	only to please keep park and ride free for older bus pass holders it makes such a difference to older people - if only a chat on the bus to a stranger - please see the bigger picture as always I'm sure a lot of money is wasted in other ways and obviously in turn would affect economy on the town and maybe even the demise again please think much longer term	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1WE-4	12	As I said, increasing pension age, threatening to take away guaranteed pension rises, removing benefits of being retired causes concern and natural resentment. Pensioners, by and large, are not rich and struggle to survive, with increasingly little help or support. As I and my wife near 66, we don't want what we have worked for and paid for, which others had earlier than us, taken from us. It is not fair.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1WJ-9	12	Once again elderly and disabled being affected by typical Conservative views, some pensioners could not afford the £1.50p because we are the lowest paid pensioners in Europe	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1W1-G	12	When the Park & Ride was first established the service was excellent. However now the whole Chelmer Valley / Sandon is all one big circular route it is just generally good. Road congestion on one or both of these routes must be a big headache for the bus drivers.  We are a city and this should be reflected in the service to the residents.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC



ANON-X7K2-K1WB-1	12	<p>I believe the Park &amp; Ride provision has been a lifeline to many people living in the outlying areas of Chelmsford and, in particular, being able to use the shuttle to Broomfield Hospital. For the elderly, who often have to attend Broomfield on a regular basis, it is an essential service. Getting to Broomfield from outlying villages can be extremely difficult and time consuming. Also, the proposal to no longer accept free elderly bus passes seems to be deliberately designed to penalise those who need it most. I believe it will reduce significantly the number of people using the Park &amp; Ride facility and force older people to make more use of other bus services which are very often not at convenient times and probably involve several changes in order to get to Broomfield Hospital. Personally, being able to use my bus pass on the Park &amp; Ride has made it possible for me to visit Chelmsford more often either for shopping, going to events, visiting friends, going to the cinema and even eating out. If there is a charge for the Park &amp; Ride - even a modest one, it adds to the cost of going out and a lot of elderly people are already struggling to manage on a limited income. This seems to me to be a rather petty way of Essex County Council reducing its costs at the expense, once again, of a section of the population who do not have a significant voice to object and are just expected to accept any change that is made.</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-K1W8-Q	12	<p>I think that classifying the park and ride as an amenity is stretching the definition to breaking point. Currently we pay the highest council tax that we have ever paid and the constant talk is of cuts; to schools, libraries, road maintenance, litter collection, recycling; the list is almost endless. How about recovering the costs of working age adults benefits from the government and invest in service improvements. With the cuts, we are becoming more like a third world country instead of the 5th richest in the world.</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-K1WD-3	12	<p>My suggestion is: stop hammering elderly people because they are soft targets. No doubt if the Council had the temerity to target students in a similar way there would be all sorts of protests and marches.</p>	General Comment	<p>This comment does not directly relate to the subject of the consultation</p>
ANON-X7K2-K1WW-P	12	<p>Leave things as they are as the proposals are probably illegal anyway.</p>	General Comment	<p>P&amp;R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules</p>
ANON-X7K2-K1WK-A	12	<p>Money saved should be invested in cycle paths.</p>	General Comment	<p>ECC acknowledge your comment</p>
ANON-X7K2-K1WM-C	12	<p>Don't want young people to pick up burden because I live and do things. Fix it when its broken, thank you.</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.</p>

ANON-X7K2-K1WF-5	12	We would go to a Cambridge park and ride if we wanted town day of shopping.	General Comment	ECC acknowledge your comment
ANON-X7K2-K123-D	12	This is the start of all towns taking away, slowly, the free bus pass.	General Comment	This consultation is for a charge on a special amenity. There will be no changes to the Concessionary pass on local bus service.
ANON-X7K2-K129-K	12	Park and Ride is a brilliant service	General Comment	Positive comment for the P&R team
ANON-X7K2-K128-J	12	no	General Comment	No response possible
ANON-X7K2-K12Z-M	12	Start thinking of older people not how you can make more money this council is a waste of space.	General Comment	ECC acknowledge your comment
ANON-X7K2-K124-E	12	They should not be functionally penalised having a disability is sufficient burden and life should be made as easy as possible.	General Comment	Positive comment regarding the reduction for disability passes
ANON-X7K2-K12X-J	12	Age-related pass holders should still have to wait until after 9am as commuters going to work will not be too pleased if they cant get on a bus because it is full of pensioners!	General Comment	Positive comment regarding age related passes after 9am
ANON-X7K2-K12A-U	12	Leave it as it is,we have paid our taxes and insurance to retirement . it is the only perk we have to get out and will mean more housbound pensioners.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K127-H	12	it is such a good service and is well used some people will no longer shop in Chelmsford	General Comment	ECC encourages people to still use the P&R as charges can be cheaper then parking in town. ECC also encourages use of local bus services
ANON-X7K2-K12V-G	12	this is an attack on the old and frail. not all over 65s have prepared for retirement very well	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K12N-8	12	keep it as it is	General Comment	ECC acknowledge your comment
ANON-X7K2-K11E-X	12	There is no real alternative to this service including Broomfield Hospital where the car parking ,eaves a lot to be desired.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K11T-D	12	Colchester, like all towns, needs to attract people to its town centre and attractions. A free Park and Ride is a valuable incentive for older people to visit Colchester.	General Comment	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K118-H	12	See comments on next page.	General Comment	No response possible
ANON-X7K2-K11D-W	12	it is a well run service m thank you for it	General Comment	Positive comment
ANON-X7K2-K16S-H	12	No	General Comment	No response possible
ANON-X7K2-K162-G	12	None	General Comment	No response possible
ANON-X7K2-K1YP-H	12	Why are older people being targeted?	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.

ANON-X7K2-K1YU-P	12	I do not use this facility often but for using hospital facilities it is a boon as one never knows how long you will be there and it takes away some of the concerns over finding relevant coins and knowing that you will be able to park and get to your appointment on time	General Comment	Positive comment regarding the shuttle service to Broomfield
ANON-X7K2-K1YB-3	12	Make it easier for people with hidden disabilities to get bus pass	General Comment	The disabilities are set out by the Department of Transport, ECC can not comment.
ANON-X7K2-K1HE-N	12	I am not disabled, therefore section 2 does not apply to me.	General Comment	No response possible
ANON-X7K2-K1HB-J	12	This service is excellent. It saves on journeys into Chelmsford centre and relieves congestion as well as air pollution.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1HD-M	12	The park and ride was to keep traffic from the city centre so why is it now different? If we stop using park and ride and use normal services where is the saving?	General Comment	ECC encourages people to use their passes on local bus service to stop congestion of extra vehicles
ANON-X7K2-K1HW-7	12	you should not discriminate between elderly people, treat equally.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1HA-H	12	If this proposal comes into force it could mean that the buses could run completely empty during the off peak times.	General Comment	ECC encourages people to use the P&R service. Depending on time spent in town this is a cheaper option. ECC also promote full use of the local bus services
ANON-X7K2-K1HX-8	12	I answered Q8 because the fare would be exactly the parking charge of 43 at the hospital if spaces are available	General Comment	ECC acknowledge your comment
ANON-X7K2-K1HN-X	12	No thanks	General Comment	No response possible
ANON-X7K2-K1HF-P	12	Reducing the cost of park and ride to Broomfield hospital. £3.60 is 60 pence more than up to three hours at the hospital. Invariably two people go together to hospital and to do so via the parc and ride then costs £7.20. A reduction in the fee would probably encourage greater use of the parc and ride by paying customers and remove the some of the strain of parking at the hospital. Having recently travelled by the parc and ride to Broomfield I was the only paying customer!!	General Comment	The consultation is for the charge of concessionary pass holders. ECC can not comment on the full price tickets at this time
ANON-X7K2-K1GP-Y	12	Pensioners are always one of the first sectors to have things taken away from them. We have paid the most in but get the least out.	General Comment	The cost is for the P&R. The local bus remains free for pass holders to access different locations
ANON-X7K2-K1G1-Z	12	Proper central funding.	General Comment	Non responsive comment
ANON-X7K2-K1GT-3	12	No, seems to be well run! Please don't kill it!	General Comment	ECC acknowledge your comment
ANON-X7K2-K1GG-P	12	keep it as it is	General Comment	ECC acknowledge your comment
ANON-X7K2-K1GW-6	12	Perhaps a one or two pound fee could be charged to park the car instead.	General Comment	This consultation is for the concessionary pass cost. ECC can not comment on the free parking service and charges at this time
ANON-X7K2-K1G2-1	12	P&R should extend time to run later into evening! Colchester runs far better than Chelmsford!	General Comment	The consultation is for the charge of pass holders. Comment can be passed onto the P&R team

ANON-X7K2-K1AR-U	12	No	General Comment	No response possible
ANON-X7K2-K1AP-S	12	Perhaps lengthen time between buses during the day (out of rush hours).	General Comment	The P&R is used by people accessing town, work and hospital appointments so services need to be regular.
ANON-X7K2-K1AU-X	12	I hope that holders of a disability pass will still be able at access park and ride on a Saturday.	General Comment	The consultation is for a charge to pass holders. ECC can not comment on the days of operator for P&R at this time
ANON-X7K2-K1AE-E	12	Please see typed attached paper.	General Comment	Response elsewhere
ANON-X7K2-K1AH-H	12	It's a ridiculous idea.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1AM-P	12	I believe there should be a flat fee per car to encourage car share to these sites as in some cases it is cheaper for three/four people to car share and pay to park all day at in-town parks	General Comment	The consultation is for the concessionary pass charge, not on the parking fee per car. Group tickets and discounts can be passed on as a comment
ANON-X7K2-K13C-X	12	Yes there needs to be more commitment of all bus companies in the area to come together to put on more buses per sa with a companion to use the car less. This would bring in much more revenue allowing you to offer discount to the elderly/those with a disability and colleague students/apprentices. If London can do it why not Essex... hope your politicians are reading this ... take it to the government to get cars off the road.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K13N-9	12	We need a change of government. One that looks after it's senior citizens.  But God knows who that would be.  I paid all my taxes and due including high interest rates on my mortgage. Now it comes to my retirement I and still going to still pay.  When will it be my turn to benefit.....	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K14E-1	12	Now we have a bus stop at the Colchester Hospital (which should have been there at the start of the service) more use of the park and ride has been made. Management should be putting their efforts into increasing passenger numbers instead of reducing them. What about a bus stop at all the new housing in North Colchester linking working people to the train station and town centre increasing revenue.Since Ipswich park and ride introduced payment for bus pass holders we have noticed a steady decline in usage of this service. Last time we used it there was about 15 cars in the car park with an air of disuse with toilets and office block all locked up. We used to use this on a regular basis but now only when we have to go to Ipswich for anything important. Dead against the idea of older bus pass people paying on Essex park and ride especially Colchester.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K143-F	12	No but I need to get a disabled bus pass.	General Comment	Please visit the Essex County Council website for concessionary pass information
ANON-X7K2-K14H-4	12	The route in Chelmsford is confusing  as to where the buses return to you can only get a sandon bus back to the park and ride	General Comment	If using Traveline or visiting the First shop, there are local bus services which pass the Sandon P&R



ANON-X7K2-K14F-2	12	I would suggest that a small nominal annual payment may be more acceptable to obtain a bus pass. We elderly passengers very much rely on the Park & Ride service.	General Comment	The concessionary bus pass is a DFT lead policy, where ECC do not charge for passes. Passes can still be used free on local bus services
ANON-X7K2-K1TJ-6	12	I will be less likely to go to Chelmsford	General Comment	ECC encourages use of the P&R instead of parking in town. ECC also encourages full use of the concessionary bus pass
ANON-X7K2-K1T1-D	12	No	General Comment	No response possible
ANON-X7K2-K1TY-N	12	No	General Comment	No response possible
ANON-X7K2-K1TB-X	12	No	General Comment	No response possible
ANON-X7K2-K1TG-3	12	No other comments	General Comment	No response possible
ANON-X7K2-K1TZ-P	12	If you vacancy drive to the park and ride, you should pay.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1T7-K	12	Build better and cheaper parking areas in towns. Stop the Park and Ride facility altogether	General Comment	This consultation is regarding concessionary pass cost, not the building of parking spaces in Chelmsford
ANON-X7K2-K1T6-J	12	I propose leave it as it is as many people use this service from out of the Chelmsford area, it has worked very well so far so why change something that works well! Chelmsford city doesn't have enough affordable parking as it is	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1TN-A	12	Usage will drop and town centre car parks will become fuller.	General Comment	ECC encourages the use of the P&R and also local bus services.
ANON-X7K2-K1TF-2	12	See earlier comments. At a guess most disabled users are unlikely to have high incomes and some hospital appointments are before 9am. So £1.50 is helpful. Free would be better. You make it look like a lot of money when you show figures of the order of £400,000/year but this is pocket money for governments and the knock on benefits are felt by everyone, not just bus users. How much would it cost to sort town and hospital parking so that it is adequate for the community? How much disruption to do it? Free park and ride for town workers should be considered with a registration system confirmed by employers. Then traffic might flow and CO2 would drop, Think outside the box a bit please.	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K18J-A	12	There are other ways where savings can be achieved-you should not subject the elderly,poor and some lonely pensioners suffer more.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K181-H	12	Stop paying extremely high salaries to so many staff.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K18Y-S	12	Lobby the government to restore grants to local authorities.	General Comment	This comment does not directly relate to the subject of the consultation



ANON-X7K2-K18B-2	12	This is in addition to taking away Free TV license for over 75s.I wonder if any person receiving a pension credit should be offered the option of having their card marked so it would be possible not to charge them with this charge, assuming that somehow they could afford to run a car.I am not sure how the service costs an extra £447000 to run due to the pensioners using it as most pensioners travel at times when the buses are half empty.I have used the Sandon P & R as a worker and pensioner and I think it is the most efficient and staff friendly one I have seen in the country.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K18T-M	12	This Park and Ride provides a fantastic service to all who use it. It is not there specifically to get older people out and about, it's more about reducing traffic in Chelmsford isn't it? Car users would have to pay to park in town, if it was not available, so just do it and spend the money on worthy causes instead of freebies!	General Comment	Positive comment regarding cost
ANON-X7K2-K18G-7	12	surely if old people have to pay. and if people stop using park and ride. the council will have to provide more road improvements which would cost more than a subsidy. i blame this Government for cutting the amount given to bus companies. Just like blaming the bbc for doing away with old peoples tv licences when it was their decision to stop paying the bbc to do so.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K188-R	12	See other comments section at end.	General Comment	No response possible
ANON-X7K2-K18C-3	12	Council will need to provide more parking spaces in Chelmsford and allow more street parking.	General Comment	Parking spaces and street parking is the responsibility of the local county council
ANON-X7K2-K18A-1	12	Some have walking problems but do not have blue badge. To many parent and child passes. One side should be for pension age who have problems walking/	General Comment	ECC can not currently comment on the P&R facilities in this consultation
ANON-X7K2-K18X-R	12	A cut to the number of park and ride journeys operating between the morning rush hour and the late afternoon/evening rush hour could save quite a bit of money.If well advertised, and with the addition of comfortable seating at the park and ride sites, I'm sure most elderly users would not mind waiting a little longer for a bus.	General Comment	The bus is used for commuters, leisure and appointments so the bus needs to run regularly to be effective
ANON-X7K2-K18K-B	12	I have used the Colchester park & ride, I've never seen a disabled person use the bus on any occasion. So this proposal is not going to help anyone.	General Comment	Not all disabilities can be seen and ECC know from the concessionary disability pass the usage of certain routes
ANON-X7K2-K18V-P	12	If you are going to charge anything what about £1	General Comment	Positive comment about the price change
ANON-X7K2-K18M-D	12	Leave well alone, stop picking on older people, you are already trying to take away vital library services. Your proposals will only discourage older people from using town/city centres and penalise ill people having to get to hospital appointments...please think again.	General Comment	ECC encourages people to use the P&R. ECC also promote the full use of the pass on local bus services

ANON-X7K2-K186-P	12	Just leave it as it is. We in Little Baddow have already suffered from a very much reduced local bus service. Shame on you.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1MU-A	12	No	General Comment	No response possible
ANON-X7K2-K1MT-9	12	Yes - we need an additional request stop at the top of Queen Street in Colchester in the lay-by for buses to give access to first site and curzon cinema etc otherwise it's a long walk from the top of High Street	General Comment	This comment doesn't relate to the concessionary P&R charges, ECC will pass it onto the P&R team
ANON-X7K2-K1M8-D	12	Disabled people are disables no matter what the time is!!!	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride
ANON-X7K2-K1M4-9	12	No	General Comment	No response possible
ANON-X7K2-K1MC-R	12	I have worked and my wife all out lives and paid out dues now they are being removed just when it is out turn for benefits.	General Comment	There are no changes to using passes on regular local bus routes, these are still free after 9am.
ANON-X7K2-K1M2-7	12	The Park and Ride is an excellent service no changes should be made that discourage its use	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1MN-3	12	Look into the current public transport arrangements for Great Baddow which have been pared to the bone. If the current buses ran more frequently, there would be less need to make use of the regular Park and Ride buses. After all, the people who will be affected are those with age, health and mobility issues who find it difficult to stand for a length of time waiting for a bus.	General Comment	The comment is not related to the concessionary consultation, ECC can't comment on commercial bus times.
ANON-X7K2-K1MF-U	12	The car parking at Colchester Park and ride is too expensive .it is cheaper to park in town for up to 4 hours	General Comment	ECC can not comment at this time on parking charges for full fare from this consultation
ANON-X7K2-K1FJ-R	12	Oxfords park & ride allow you travel free but you have to pay £2 to park your car, which works really well.	General Comment	The consultation is for the concessionary pass charge. ECC can not comment on parking charges at this time
ANON-X7K2-K1FT-2	12	The service reduces congestion and air pollution in Chelmsford city centre. Any reduction in the benefits of the scheme is sure to cause reduction in the overall use of the scheme meaning it would take even longer to recoup the capital and running costs of the scheme. Therefore likely to result in even higher fares in future.  Restoring the No 1 bus service from Canvey to Writtle via the villages (with a more reliable operator!) would also reduce pollution and congestion in the city centre.	General Comment	ECC can not comment on future use, but continue to promote people to use the P&R service as a stress-free option for transport as well as the local bus services
ANON-X7K2-K1F8-6	12	The park and ride is an excellent scheme that helps reduce traffic in chelmsford. Parking charges are exhorbitent in some chelmsford car parks..that is of course if you can find acspace	General Comment	Positive response to the use of the P&R
ANON-X7K2-K1F4-2	12	Park and ride has been a great way to reduce pollution in our towns and I did think councils wanted to encourage that. Older people are on a low income so having to pay may mean they can't afford to into town resulting in more shops closing and a rise in pollution. Crazy !!	General Comment	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages full use of the pass on local bus services as well

ANON-X7K2-K1FH-P	12	JUST CHARGE £1.50 TO PARK ALL DAY REGARDLESS OF THE NUMBER OF PASSENGERS. i COULD LIVE WITH THAT.	General Comment	The consultation is for the concessionary pass charge. ECC can not comment on parking charges.
ANON-X7K2-K1FC-H	12	Charge for parking at Park and ride sites for vehicles left more than 6 hours, doubled if over night.	General Comment	The consultation is for the concessionary pass charge. ECC can not comment on parking charges.
ANON-X7K2-K1FX-6	12	The whole idea of using Park and Ride is to avoid clogging up Chelmsford Town Centre with cars and its car parks. If you start to charge for this service, I will revert to driving into the town and use a car park, thereby undermining the objective of a reduced traffic flow in and out of the town, and subsequent dependence on its car parks.	General Comment	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-K1F7-5	12	Run it late at night for people going to the theatre cinema etc . Oxford have an excellent park and ride system that continues until about 11.30pm	General Comment	This comment will be passed onto the P&R team, as this doesn't relate to the concessionary costs.
ANON-X7K2-K1F2-Z	12	<p>Park &amp; ride is designed to stop congestion &amp; pollution in the towns/city, which appears to work well at present.</p> <p>Cambridge Park &amp; ride has abolished all payment for their thereby encouraging visitors and boosting the local economy.</p> <p>I have observed that on a Saturday the Chelmsford Park and Ride timetable could be significantly reduced and still meet demand.</p>	General Comment	ECC encourages people to use the P&R and also local bus services.
ANON-X7K2-K1FF-M	12	Yes, please let the status quo remain!	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1JE-Q	12	Charge everyone for the car park. Bus service free for all.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1JJ-V	12	<p>Council may wish to consider the system that Cambridge uses - charge for parking in park-and-ride car park for all users in car park and then reduce the bus fare for all users plus free for concession passes.</p> <p>Say £2 per car per day parking and £1 off daily fare (reduce to £2.60) and pro-rata on weekly and monthly etc. Concession holders would pay the £2 to park and travel free (after 9 am) as now.</p> <p>Greg@rickford.org</p>	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1J1-3	12	Accept proposals excellent service	General Comment	positive response to price
ANON-X7K2-K1JG-S	12	It is a well used and much loved service by Pensioners - it will speed up the demise of the city centre into a charity shop arcade and a "home" for the homeless.If you really want to lose our city centres this proposal is going the right way about it - I will no longer use the restaurants either for lunches out or for shopping - the silver economy should be ignored at your peril	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1JD-P	12	Keep as is	General Comment	ECC acknowledge your comment

ANON-X7K2-K1J7-9	12	This will lead to higher use of retail parks, where parking is free, to the detriment of Chelmsford city centre shops at a time when high street shops/restaurants are under great pressure. Does this make sense - increasing carbon footprint by more car usage and moving away from the city centre	General Comment	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also.
ANON-X7K2-K1JK-W	12	Staff at Sandon are the BEST.	General Comment	Positive comment passed to P&R Team
ANON-X7K2-K1ZR-M	12	Older people have, as a rule, more need to travel to hospital. Many of them may not consider themselves to be disabled to the degree of claiming for a blue badge but if they are ill coupled with being old they are probably finding life much more difficult and easier transport is a necessity. Contrary to popular belief, a high proportion of older people who are not entitled to benefits really struggle with their finances. Being ill or supporting someone who is ill can add a huge financial pressure which in turn puts extra pressure on their health and certainly does not aid recovery.	General Comment	ECC encourages people to use the P&R. ECC also promote the full use of the pass on the local bus services
ANON-X7K2-K1Z1-K	12	This idea has not taken into account the unexpected consequences.  As the park and ride bus will run anyway, it does not matter to the cost, how many passengers it has. There will be little saving in running expenses	General Comment	The charges to passengers does matter and has an effect on the buses running daily
ANON-X7K2-K1Z8-T	12	I would not use the Park & Ride so much if there was a charge, and would take my car into Chelmsford for short visits, thereby contributing to the traffic problem in Chelmsford, or I would visit Chelmsford less often. Whilst I understand the need for continued savings it seems regrettable that pensioners and retired citizens should be targeted in this instance.	General Comment	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also.
ANON-X7K2-K1ZW-S	12	Run on Sundays?	General Comment	Comment does not relate to concessionary fares on P&R

ANON-X7K2-K1ZA-3	12	<p>My experience &amp; comparison with other P&amp;R cities* is that Chelmsford is the best including the facilities at both car parks &amp; the Broomfield hospital shuttle. Whilst the support services would be difficult and costly, you might do a big trade with a Costa type coffee or drink dispenser at Sandon and Chelmer valley. You would however have to ensure that NO drinks or food can be taken onto the bus. Alternatively, the private type food caravan that you see in retail trading estate car parks where the owner is presumably fully responsible for keeping the surrounding area clean and tidy.</p> <p>Apart from the bus service, the free unlimited parking is very good and must be retained free.</p> <p>I just hope that I don't have to queue to pay £1.50 and miss the bus that may be about to depart.</p> <p>Could a dedicated bus pass ticket machine be available for a speedy £1.50 transaction and speed entering the bus without the driver having to dispense cash change? This is often a slow process that might disrupt the bus time table.</p> <p>Clearly, it will be essential to retain the paid for ticket for the return journey to the car park and that may cause some delays until users remember to keep it safe and have it ready when entering the return bus.</p> <p>* Leicester, Nottingham, Salisbury*</p> <p>David Chapman 633597 0200 9439 7754</p>	General Comment	<p>With regards to the facilities at the P&amp;R ECC can not comment but will be passed onto the P&amp;R team. P&amp;R have ticket machines available, as well as card payments on the bus and also an app payment.</p>
ANON-X7K2-K1Z2-M	12	No	General Comment	No response possible
ANON-X7K2-K1Z6-R	12	I use this service to meet up with friends in the city centre as I find it too expensive to park in the city and its not always easy to find a parking space. I also use the chelmer valley park and ride for my hospital appointments, again find it hard to park at the hospital and also too expensive. Please don't take this facility away from me	General Comment	The facility is not being taken away, this consultation is for a charge on the special amenity on the P&R service. The use of the pass on local bus services is still available after 9am
ANON-X7K2-K1ZN-G	12	Will this proposal not increase traffic flow to and around the town.	General Comment	ECC encourages people to use the P&R service and also the use of the local bus services.
ANON-X7K2-K1XP-G	12	You talk about customer service on site, yet the numerous staff usually lounging around the terminal mostly seem to be reading the paper. The only people appearing to help work for the LA.	General Comment	This comment is regarding P&R facilities but will be passed onto the team to look into
ANON-X7K2-K1XT-M	12	<p>I am always impressed with the way the Chelmer Valley facility is maintained and operated.</p> <p>A small charge seems worthwhile to keep this excellent service operational.</p>	General Comment	Positive comment regarding the cost change.
ANON-X7K2-K1XV-P	12	<p>Leave it alone. It keeps cars put of the city centre.</p> <p>Why does it always come down to money?</p> <p>You should look after us old people and not try and take money from our pension.</p>	General Comment	ECC acknowledge your concerns



ANON-X7K2-K1XS-K	12	You could consider further income generation by having a car wash concession operating at the car park.	General Comment	This comment doesn't relate to the concessionary P&R charges, it will be passed onto the P&R team
ANON-X7K2-KPER-X	12	Your encouraging use of the park & ride with concessions and reducing congestion. Good. Let alone town centre pollution. Let's not forget pressures on Colchester hospital parking that's eased. Next thing you'll be using financial data to descriminate against user groups.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPEJ-P	12	If you do go ahead with your plan I think the buses into Colchester will be the best part of empty from mid morning to late afternoon. I agree if the money that is saved is spent on other age related services.	General Comment	ECC encourages people to use the P&R and also their local bus service
ANON-X7K2-KPEB-E	12	None at this time	General Comment	No response possible
ANON-X7K2-KPE5-1	12	Maybe an additional pass for £20 per year to allow senior citizens to continue using the park and ride over the year for 'free'. this could be purchased at the park and ride office and renewed every year. To avoid a rush with the first cohort it could be fazed in over 3 months by alphabetical order.	General Comment	The concessionary pass charges will have to be in line with the other tickets on the P&R service. The option is for a daily charge for travelling
ANON-X7K2-KPE8-4	12	No	General Comment	No response possible
ANON-X7K2-KPEZ-6	12	I do not agree with reducing the cost for elderly bus permit holders before 9am as this may increase the number of users for the sandon park & ride service which is already at full capacity.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPEA-D	12	Those people making this decision need to look back as to why park and ride was introduced. As chargers have increased has use fallen.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPE2-X	12	Taxes should be raised to keep this service.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPEN-T	12	No!	General Comment	No response possible
ANON-X7K2-KP5G-3	12	I am quite happy with the proposals.	General Comment	Positive comment regarding price increase
ANON-X7K2-KP5A-W	12	Other than previously stated, no.	General Comment	No response possible
ANON-X7K2-KP5F-2	12	Maybe it should be different, first 1 and 2 occupants of a car pay full price and then all others £1.50	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPUP-C	12	I'm not convinced the Colchester Park & Ride is actually working well at all. What incentive is there for people to park out of town, get on a bus to sit in traffic when it's cheaper to pay to park in town if you are a family.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPUU-H	12	No, I've given my reasons above.	General Comment	No response possible
ANON-X7K2-KPU1-D	12	.	General Comment	No response possible
ANON-X7K2-KPUT-G	12	Free bus travel for older people should stop completely, it's not fair on others who use and pay for the service.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPU9-N	12	The high street will die even more than currently if your proposals are put through	General Comment	ECC encourages people to use the P&R.ECC also promote the use of local bus services for all journeys

ANON-X7K2-KPU3-F	12	Sadly this appears to be another example of targeting the retired, as a group that are perceived as being overly privileged, in order to balance the books. Clearly central government is responsible for chronic underfunding of local authorities but the removal of library services and this proposal, simply exemplify retrograde steps which will leave older people feeling more isolated, more vulnerable and more of an unwanted burden.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPU7-K	12	No	General Comment	No response possible
ANON-X7K2-KPUV-J	12	The Colchester Park & Ride needs be supported, to get cars out of the town.  Should pick up / drop at North Station in both directions.  Car Parking in town is per car, the bus fare for 2 paying people needs to be cheaper than 2 people in a car.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPU6-J	12	this is just a start eventually they will take everything away bus passes whatever dumbledore rapes there's no stopping you people.	General Comment	The charges are for the P&R. The concessionary passes will remain free to use on local bus services in the allocated times
ANON-X7K2-KPUS-F	12	This is another example of Essex County Council making a decision but paying lip service by having a " consultation " at the eleventh hour !  If you are really so desperate for money have you considered  1) reducing " expenses and freebies " for councillors  2) stop planting baskets and tubs around Parkway and the High St. Yes they look pretty  but do not persuade people to shop in town.  3) instead of closing libraries which are a safe haven reduce the number of parks which  are increasingly becoming the target areas for muggings as there are no police deterrents  I have taken the time to complete this document and would appreciate a response please.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPBU-X	12	Should be free to disabled holders and age holders at all times	General Comment	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KBPB-S	12	No	General Comment	No response possible

ANON-X7K2-KPBT-W	12	As usual Essex County Council do not respect or help old people	General Comment	The charge is only for the P&R service. ECC encourages people to use the service and also their local bus routes.
ANON-X7K2-KPU2-E	12	As previously stated, the Broomfield Shuttle should be excluded from these proposals. I don't see that it has any particular 'amenity' value - it has become a necessary alternative to a long foot-slog from side street parking, often in bad weather, which is not exactly conducive to good health in the ailing elderly.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KPBB-B	12	I do not agree with the argument that providing toilet facilities at the park and ride falls outside of the remit of the scheme. similar facilities are provided at bus stations by the operator and surely this is no different?	General Comment	The P&R having a toilet does not make it a special amenity, these toilets are for everyone to use
ANON-X7K2-KPB8-1	12	Why not make a small charge for parking in the park and ride which will generate income across all travellers. Making a charge for older travellers could force them to find somewhere to park on a bus route and still receive free travel and still incurring a cost to the Council.	General Comment	The charge is only for the P&R service. ECC encourages people to use the service and also their local bus routes. ECC can not comment on the charging permits at the moment.
ANON-X7K2-KPBQ-T	12	There appears to be a trend among local authorities to aim cost cutting measures first at the elderly and disabled I.e. libraries, subsidised travel concessions.	General Comment	The charge is only for the P&R service. ECC still encourages people to use the service and also their local bus routes.
ANON-X7K2-KPBX-1	12	Only, as before Charge for the parking and Not for riding on the bus.	General Comment	Comments is not related to the P&R concessionary pass, we can not comment on the parking charges
ANON-X7K2-KPB7-Z	12	Stop at the Football ground on match days	General Comment	Comments is not related to the P&R concessionary pass, but will pass to the P&R team
ANON-X7K2-KPRU-E	12	A retrograde step !	General Comment	ECC acknowledge your comment
ANON-X7K2-KPRB-U	12	Having a disability does not mean you are short of money	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KPR4-D	12	No	General Comment	No response possible
ANON-X7K2-KPRH-1	12	No	General Comment	No response possible
ANON-X7K2-KPRK-4	12	No comment other than this yet another small minded penny pinching proposal that will have no overall effect on Council budgets.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPR2-B	12	At the moment we are threatened with losing the free television licenses and now another go at the elderly by taking away their free park & ride.	General Comment	This comment does not directly relate to the subject of the consultation

ANON-X7K2-KPRF-Y	12	It's important for many elderly and disabled persons that they are able to reach Broomfield hospital with the least amount of stress and worry. There are many many elderly persons who are not wealthy, and even though they may own a car they would struggle without use of the bus. Many would not be able to pay which would mean a valuable tool (the bus) would be removed from their use with detrimental affect on mental and physical health as well as removing a vital link to socialise.	General Comment	The £1.50 is a cheaper option then parking in the hospital depending on time spent. ECC also encourages the use of the local bus routes
ANON-X7K2-KPQR-A	12	Park and ride drivers frequently will not allow passengers to board at Colchester railway station Southbound when the service is published as doing so, net result, totally empty bus running around town.	General Comment	This comment isn't related to the concession charges, but will be passed onto the P&R team
ANON-X7K2-KPQP-8	12	The service should be kept just as it is.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPQ1-9	12	Until a national review of help given to older people is completed at a national level local changes should not be made.  Taxing all such benefits and giving the proceeds to local authorities to fund social and health care would be simple and fair.	General Comment	The charge is only for the P&R service. The pass is still free to use at the allocated time on local bus services.
ANON-X7K2-KPQT-C	12	no	General Comment	No response possible
ANON-X7K2-KPQ5-D	12	Police Officers get to continue to use the service for FREE. This should NOT be free. They are of working age and this could actually offset the financial situation. Everyone else who works has to pay why should they be exempt ?!	General Comment	Police Officers with a warrant card ( not civilian staff) get free transport on local bus service. ECC have elected to do the same on the P&R service.
ANON-X7K2-KPQX-G	12	Free to hospital please.	General Comment	The £1.50 charge is for all services including the shuttle bus
ANON-X7K2-KPQ7-F	12	With regards to Colchester, establish greater links with the Community Stadium so parking is available for evening events.	General Comment	This comment isn't related to the concession charges, but will be passed onto the P&R team
ANON-X7K2-KPQ6-E	12	The questions you have posed in this survey are weighted towards you getting agreement towards your proposal. There is no opportunity for free text and whilst I understand this increases the analysis of the survey it does not allow for individual points of view to be expressed or alternate proposals offered.	General Comment	This question was free text to give feedback and also any alternative views
ANON-X7K2-KPQN-6	12	No keep it as it is	General Comment	ECC acknowledge your comment
ANON-X7K2-KPVR-F	12	I wonder if your view that the service contains an amenity element is correct. Surely all services must contain some amenity element for things like toilets at bus stations and depots.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KPVT-H	12	I am 81 and only drive short distances  Maybe the pass could be restricted to people over75 and disabled people?	General Comment	There are no changes to the age related element of the pass as this is a government policy
ANON-X7K2-KPVG-4	12	OAP's can use it with their buss pass between 10.00am till 4.00pm then they will have to pay, however saying that the busses will be going back and forward to Chelmer Valley empty.	General Comment	The charge would be for all day travel for concessionary passes
ANON-X7K2-KPVX-N	12	If the powers that be raised the parking charges in the town centre,let's say ,for the more well off driver. This increased revenue could be used to support the p and r scheme	General Comment	ECC are responsible for P&R, whereas City councils are responsible for town and city parking charges

ANON-X7K2-KPVS-G	12	waited some time for park and ride service to be installed. The systematic theft of taxpayers funds re. bus pass tv licence nhs facilities etc is a clear demonstration that the CONSERVATIVE party is unashamedly robbing the less well off and expect to get away with it. Wrong. We dont get fooled again. Be prepared for a loss of seats and Government. THE INABILITY OF CONSERVATIVES TO USE FUNDS FOR USEFUL PURPOSES IS OVER. Instead of paying for US wars and other useless practices go back to supporting the less well off.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPV6-K	12	It's a long walk!	General Comment	No response possible
ANON-X7K2-KPCJ-M	12	Provide a car park, not park and ride, to suppliment the hospital car park. This would need to be close enough for people like me with osteoarthritis, but not counted as disabled, can walk.	General Comment	This consultation is about the P&R charges. ECC can not comment on new car parks being built at this time
ANON-X7K2-KPC3-W	12	Nothing I could put in writing.	General Comment	No response possible
ANON-X7K2-KPCB-C	12	I have no car and cannot afford taxis, so with no concessionary bus pass I am limited to local streets.	General Comment	This consultation is for a charge on the P&R. There are no changes to the concessionary pass on local bus services
ANON-X7K2-KPC5-Y	12	The conservative authorities are making it very difficult for pensioners. I live on a local bus route so I use that if I want to go to Chelmsford. In addition the change in provision of the TV licences is the government's fault because they passed the responsibility to the BBC.  You are only making a rod for your own backs for the next County Council or UK elections	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPC4-X	12	No because I do not agree with this it is a life line for many people.	General Comment	The charge is for the P&R. ECC still encourages people to use their passes on local bus services
ANON-X7K2-KPCX-2	12	At the present time the Community Shuttle Bus operating to/from Broomfield Hospital is ONLY A 15-SEATER BUS and is vital for a lot of elderly people attending appointments at Broomfield, due to exorbitant parking charges at the hospital!! As it is, these buses get very full at certain times.Would it be possible to use buses with an increased capacity?	General Comment	Comment is regarding capacity on the shuttle. Will pass on to the P&R team regarding capacity on the shuttle bus.
ANON-X7K2-KPCV-Z	12	As I agree with this proposal can an assurance be given that this is not an increase that you will consider changing if the take up does not cover the costs.Also will you propose in the future to increase the charges on a yearly basis.	General Comment	Currently the consultation is for 2020 at £1.50. ECC can not comment on future price changes at this time
ANON-X7K2-KPC2-V	12	It could be a problem with the 50p piece. the machines would have to give change of notes and coins.	General Comment	The machines give full change and also you can use cards on the bus and the app.
ANON-X7K2-KP7P-E	12	Yes, does Southend on sea have a park and ride service  Parking is terrible	General Comment	ECC can not comment on Southend parking. Please contact their district council for more information regarding parking in that area



ANON-X7K2-KP7Y-Q	12	Only that the ticket machines interface is unduly infantile and confusing to all but a 12 year old. Why use childish cartoon images - make it clear and similar to cash machines - it really is a ghastly user interface whether one has a disability or not.	General Comment	ECC acknowledge your comment but can not comment on the ticket machines
ANON-X7K2-KP7Q-F	12	Have a look.	General Comment	Non responsive comment
ANON-X7K2-KP7K-9	12	Ask Cllr Bentley regarding the army and navy problems	General Comment	At the moment it is a flat rate of £1.50 for a day ticket.
ANON-X7K2-KP7K-9	12	Will there be a reduced charge for those regularly attending Broomfield hospital i.e. a weekly or monthly ticket	General Comment	ECC encourages people to still use the P&R as stress-free travel
ANON-X7K2-KP7F-4	12	I moved to Tolleshunt D'Arcy recently and we have very limited buses in the village. I now need to use our car for all the journeys we need to make as it is much quicker for us to get around. I very seldom go to Chelmsford but use the Park and Ride, and prefer to use it as I will not travel into Chelmsford by car as it is too much hassle to find somewhere to park, so prefer the P&R	General Comment	ECC encourages people to still use the P&R as stress-free travel
ANON-X7K2-KPSP-A	12	I do not choose to drive into Chelmsford as it is too much hassle which is why I use the P&R when I want to, which is usually about once a month.	General Comment	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KPSR-C	12	This move demonstrates, together with the removal of free TV licences for older people, that older people are no longer valued, despite their years of service to the nation	General Comment	If a person is unable to drive and travel alone on public transport a companion pass is available. This is free to use on local bus services.
ANON-X7K2-KPSU-F	12	My bus pass expires on the 30th April 2022. I am disabled and have a blue badge. However I have had a bus pass for 15 years but have never had one with an orange stripe to show I am disabled, so I now presume I will have to apply for a new one to travel free on the P&R.  My wife does all the driving and will not drive into Chelmsford as it is too busy and hard to park. Therefore when we choose to travel into town we use the P&R which is about once a month.	General Comment	If a person is unable to drive and travel alone on public transport a companion pass is available. This is free to use on local bus services.
ANON-X7K2-KPSE-Y	12	I am disabled and have a blue badge. My wife does all the driving. Therefore as my carer she should also be entitled to travel free on the P&R as I cannot travel on my own.  I have had a bus pass for 15 years but never has a disabled one. It expires on the 30th April 2022.	General Comment	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KPSB-V	12	How about making the Park and Ride stop the only destination for which you have to pay? It is possible that the Park and Ride route could be the closest bus route to where they live.  In addition it seems like something is about to be built adjacent to the park and ride site. If this is housing should older people have to pay just because its their closest bus route.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPST-E	12	Yes, leave it as it is!!	General Comment	

ANON-X7K2-KPSS-D	12	The park and ride is a very good service to have. I don't have a free ticket and during the day I'm the only person on the bus to pay. However I fully respect the right of the holders of passes to travel for free. The bus is going anyway and the cost of a ticket for myself and my traveling companion is more expensive than parking in the main town car parks, for a short stay.	General Comment	ECC acknowledge your comment
ANON-X7K2-KPKU-7	12	This would be the beginning of withdrawing all concessionaire bus passes which benefit the older/ elderly people in society. There are wider implications in that all older members of society benefit from travel and social interaction with others	General Comment	The provision of the ENCTS bus pass is a statutory duty and it would require a change to primary legislation to end this duty. ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation.
ANON-X7K2-KPK1-3	12	Concessionary fares, similar to the park and ride £1 child fare, should be introduced for young people on all bus services county wide. This will increase the number of school commuting journeys taken by bus and will reduce rush hour traffic with no need to invest in park and ride infrastructure or operate near empty bus services during non-peak hours.	General Comment	ECC acknowledge your comment Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPK3-5	12	It would be helpful to be able to use credit/debit card by swiping method at the pay machines.  It would be sad if Saturday Service was withdrawn. Parking in Chelmsford is difficult. So much easier to drive to the Park & Ride and better for the environment, less fumes in built up Chelmsford.  I also wonder about a nominal charge for the privilege of a Bus Pass.	General Comment	Cards can be accepted on all buses. There are no current changes to Saturday Services. There is no charge for entitlement to a concessionary bus pass
ANON-X7K2-KPKB-M	12	No.	General Comment	No response possible
ANON-X7K2-KPKT-6	12	By using a retail park instead of the park and ride with further the decline of our high streets and should be avoided	General Comment	ECC encourages people to use the P&R services into town. ECC also promote the full use of the pass on local bus services all through Essex
ANON-X7K2-KPK2-4	12	Do what Cambridge do and just charge £1 to park.	General Comment	The consultation is regarding the charge of concessionary passes and not related to parking cost.

ANON-X7K2-KPKM-Y	12	<p>I believe the Council should invest far more in an integrated public transport infrastructure (including P&amp;R facilities) which makes it more attractive to those who otherwise use private transport, and certainly not just focusing as this consultation does on age/disability considerations, as important as they are. Schemes which prevent (or make prohibitively expensive) the use of cars in city/town centres should be given far greater emphasis and priority. Greater use of public transport creates significant income streams which make such ventures self-financing and even profit-making in the long-term. Other cities in the UK have made much more progress in this area - the Council's mindset needs to be reset to achieve both short-term gains and longer-term benefits. Rather than constantly considering perennial (and apparent insolvable) issues such as the Army and Navy flyover, the Council needs to think big and create an environment where it becomes an exemplar of change, not a follower of old-fashioned, reticent approaches.</p>	General Comment	ECC encourages people to use the P&R.ECC also promote the full use of the pass on local bus services
ANON-X7K2-KPKV-8	12	<p>I think disabled users should get free access to Park &amp; Ride any time. As in an earlier comment to a question about cost, the county is a large county, with many more people coming to reside in Essex, from London and other areas, moving into very expensive new builds, therefore I would expect them to have a decent income and contributing to the community via taxes.</p> <p>Very hard to comprehend how a small country like Austria can give visitor's to their country free passes on local trains and buses, for the duration of their visit.</p> <p>France and Spain also have very inexpensive travel on buses. Portugal also give visitor's reduced rates on their trains to visitors on sight of passport to prove one is a pensioner. Also the normal rate is far cheaper than the UK.</p> <p>I thought the idea was to keep car's out of large towns and cities. Also parking at Broomfield hospital is sometimes nigh on impossible, and from villages like Terling or Fairstead there are no bus routes to connect to Broomfield. Park and Ride was a way to solve such issues.</p>	General Comment	The proposed revision to pre- 9am charges to £1.50 for disabled and older pass holders is a reduction from the current change. ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride after 9 am
ANON-X7K2-KPNE-T	12	<p>Why not start the free park and ride for disabled persons from 800am. It is likely that some people might use the park and ride for commuting - but they may not be working full hours, and so might be disadvantaged by their disability and more likely to be living in poverty. This would also allow people to be able to get to early morning hospital appts and treatments as necessary. A saving of £7.50 per week, assuming someone was using the service daily would be significant for the individual.</p>	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride after 9am. Before 9am charges would be reduced to £1.50 for disabled and age related pass holders
ANON-X7K2-KPNJ-Y	12	<p>Leave it as it is.</p>	General Comment	ECC acknowledge your comment
ANON-X7K2-KPNT-9	12	<p>no</p>	General Comment	No response possible

ANON-X7K2-KPNW-C	12	YES. I do not understand , why money was completely wasted at Colchester Park and Ride, I do not I understand how the changes brought in from May 2019 will save money or increase revenue, removing all the expensive equipment that existed already, cannot be right.	General Comment	ECC can not comment regarding Colchester P&R facilities in this consultation
ANON-X7K2-KPNC-R	12	Funding for the present free system comes from council tax and business rates, perhaps you should be looking at the sports clubs particularly golf clubs receiving 80% discounts courtesy of HMRC, approval granted following a box ticking application with no apparent checking that the clubs are following the CASC guidelines	General Comment	
ANON-X7K2-KPNV-B	12	Using before 0900 hrs suggest travelling to work. However if disable people not working attending hospital won't help them.	General Comment	The £1.50 charge before 9am is a discount to the current £3.60. A cheaper option to travel before 9am for all concessionary pass holders
ANON-X7K2-KPPU-C	12	Mess from the start - esp all the bus lanes and un joined up thinking. When numbers drop will the cost go up - once you charge you willthen increase the charge	General Comment	ECC can not comment at this time regarding prices after April 2020
ANON-X7K2-KPPC-T	12	Don't shut Chelmer valley route on a saturday	General Comment	Comment is not regarding the charges to concessionary travel on the P&R, but will be passed onto the P&R team
ANON-X7K2-KPPX-F	12	HANDS OFF OUR CONSESSIONS	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPPV-D	12	Travel for older and disabled passengers should be free	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-KPP6-D	12	Leave it as it is	General Comment	ECC acknowledge your comment
ANON-X7K2-KP9U-N	12	Park and Ride encourages older people and others to not take cars into town and helps town centres.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KP9H-8	12	commuters should be offered stable fare or a reduced scheme as they are the ones keeping projects like the park and ride operating with their regular use and continuous tax payments.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KP9M-D	12	As I said earlier, free pensioner use of park & ride increases footfall to city centre shops and supports high street shopping. It reduces city centre congestion. I do not believe the costs you state are that high and I do not believe you will make the stated savings.	General Comment	Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate
ANON-X7K2-KP96-P	12	Is the £1.50 fare the total cost of a ride to the town centre and back to the car park, or would this be £3?	General Comment	£1.50 a day for all day travel on park and ride services - its not a per trip rate.
ANON-X7K2-KPDP-U	12	I am usually accompanied by two or three others when using Park & Ride who pay full fares for the bus journeys. Make sure you also properly cost in the loss of this income when deciding on any changes.	General Comment	ECC acknowledge your comment

ANON-X7K2-KPDG-J	12	<p>The park and ride enables people to get into the town centre from all areas of Colchester and the neighbouring villages. The town centre would be affected with shops and restaurants/coffee shops losing trade so any suggestion of revising "the High Street" can be forgotten.</p> <p>I know of some people who visit Colchester most days of the week to meet up with friends and as one of the other questions asked their social life would be affected enabling mental health decline etc</p>	General Comment	<p>Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPDZ-5	12	<p>If someone is disabled and travelling prior to 9 am they are probably working. Disabled asked to be treated as if they aren't and should pay parking/bus fees - post 9 am they may well need help</p>	General Comment	<p>ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride</p>
ANON-X7K2-KPWP-E	12	<p>I'm living in Chelmsford for few months now. My property being a new build from 3 years ago, I did not benefit of a resident car park permit - to go on the street parking. Also, my property does not benefit of a parking space. The cost of parking in the city is way too expensive to take as a regular solution. The park and ride should be the solution but it not made for it: - no service on Sundays - stop of the shuttle not convenient for me (I'm living near the Tesco in town) - cost is high if I was to go and collect my car everyday - long travel to the parking to collect the car. I think that the service is an excellent idea, but is not designed to take into account the resident. A direct line from the center (typically the tesco) to the park and ride is the solution, with regular service (every hour ?) And at a good cost (combo of 10 journeys for £20 ?)</p>	General Comment	<p>This comment does not directly relate to the consultation but will be held for further consideration by ECC</p>
ANON-X7K2-KPWE-3	12	<p>I have never seen the Colchester Park &amp; Ride more than 20% full. To take away the concessionary pass would reduce the use further and turn this park from a 'white elephant' into a total disaster!</p>	General Comment	<p>ECC encourages the use of the P&amp;R service and also the use of the local bus service.</p>
ANON-X7K2-KPW8-P	12	<p>I assume that the persons who qualify for a Concessionary Bus Pass do pay for their car parking at the Park &amp; Ride?</p>	General Comment	<p>Currently if you use the concessionary bus pass on the P&amp;R you do not have to pay to use the service after 9am</p>
ANON-X7K2-KPWZ-R	12	<p>May I suggest that the free bus pass is kept for people attending Broomfield Hospital to help alleviate some of the parking problems at this site.</p>	General Comment	<p>ECC acknowledge your comment</p>



ANON-X7K2-KPWM-B	12	The service needs to remain attractive to all possible users to prevent town centre congestion and air pollution. More park and ride schemes at additional locations.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPWN-C	12	I have seen on many occasions that the disabled spaces at the park and ride are being use in the afternoons for those picking up school children. This cannot be acceptable as those spaces are resevred for the diabled. I have noticed that almost all of the spaces are being used daily not by disabled users. I have disabled relatives who on many occasions have struggled to park in the afternoon because of those who are picking up / metting people getting off the bus.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KP2J-3	12	Have an easier return pick up point in Chelmsford.  It is a long way to walk from town centre to Moulsham St Car Park or the library...too far for older people! We used to get picked up near M& S.....  Thank you  We value the Park and Ride very much....please do not charge us! We will have to change our shopping ways.	General Comment	The route of the P&R does still access the stops near M&S in Chelmsford. ECC encourages the use of local bus services.
ANON-X7K2-KP21-A	12	Its totally wrong	General Comment	ECC acknowledge your comment
ANON-X7K2-KP2B-U	12	ECC employees to get a discount on buses running in Essex. only offer in Chelmsford. Extend the offer to Colchester park and ride	General Comment	This consultation is for concessionary P&R cost. ECC can not give comments on the discounts ECC employees want or get.
ANON-X7K2-KP29-J	12	Stop penalising older people	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-KP28-H	12	Please can we have a park and ride on the east side of colchester. Why cant you be charged pr car instead of per person. As it doesnt make sense to me as its still cheaper for me to go into town and park in a car park. ....yet i would like to use a park and ride, but dong as its cheaper to park the car in town.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. Comments regarding another P&R will be held by ECC for further consideration
ANON-X7K2-KP2Q-A	12	no	General Comment	No response possible
ANON-X7K2-KP24-D	12	How come disabled users don't have to pay but an older person does?	General Comment	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-KP2W-G	12	All seems fair to me.	General Comment	Positive Comment

ANON-X7K2-KP2A-T	12	<p>1. Once again the elderly and disabled are being used as the easy option when a Council is looking for cuts.</p> <p>2. This new initiative should never have left the drawing board. The Pass should be usable all the time on the Park and Ride, with no extra charges being levied</p> <p>3. However, I had to say yes to the "would you still use the service if you had to pay" question as I need it to get to the hospital.</p> <p>4, Not everyone has a card, and not everyone who has chooses to use contactless payments. However, having observed people using this method on the bus, it takes twice as long for the machine to process it as it does to swipe the bus pass, therefore creating more delays. Also, trying to find money in a purse or wallet would cause stress for some elderly people if they thought they were causing a delay.</p> <p>5. This proposal should be shelved.</p>	General Comment	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. ECC encourages people to use the P&amp;R and even more their local bus service or a service near the P&amp;R. Ticket machines are still available and cash can be accepted on all buses.</p>
ANON-X7K2-KP13-B	12	This has been brought about by the reduction by central government of money available to local government. Essex County Council should be lobbying their friends in central government for a return to previous levels of funding before George Osborn decimated public services	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP19-H	12	I ned a blue badge parking space and these are hard to find in Chelmsford. There should be more of them I have never not found a blue badge space at Sandon.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP1G-Y	12	Limited parking in Chelmsford where I shop.	General Comment	ECC encourages the use of the P&R service as an alternative option
ANON-X7K2-KP12-A	12	As pensioners we never normally go out before 9am!	General Comment	Consultation will be passed to members once all information has been gathered and then a decision will be made.
ANON-X7K2-KP6U-J	12	The Sandon park and ride should go into the centre of town, I have not used the park and ride since the change.	General Comment	The P&R from Sandon does go into the centre of town. The bus from Sandon which is marked Chelmer Valley does the CV loop
ANON-X7K2-KP6J-7	12	Suggest you take up the issue with the govt. who have reduced their financial Input.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KP69-P	12	You might need to look again at splitting the service Chelmer Valley / Sandon back to the original operation. I am sure this through schedule is not cost effective with the traffic problems Chelmsford / Sandon. Not such a problem on the Chelmer Valley sector .	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC

ANON-X7K2-KP6Z-Q	12	Hours should be extended for all stadium events. hours need to be reviewed with regards to train commuters who find it more convenient to park up Bergholt road outside the golf course etc rather than using the park and ride	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KP6C-Z	12	No	General Comment	No response possible
ANON-X7K2-KP6M-A	12	People who must go to an early hospital appointment could be given a slip showing that they attended the appointment and that it was not possible to arrange for a later time and they can claim a refund.	General Comment	Currently concessionary passes can not be used before 9am on any service. Full price would apply before 9am regardless of a pass.
ANON-X7K2-KPYJ-A	12	No	General Comment	No response possible
ANON-X7K2-KPYT-M	12	It's an excellent service.	General Comment	Positive comment will be passed onto P&R
ANON-X7K2-KPY8-R	12	No	General Comment	No response possible
ANON-X7K2-KPYQ-H	12	Please do not penalise the elderly who cannot arrange for HNS appointments etc to fit into the 9:00am window specified.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride. Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPYZ-T	12	Perhaps change it to paying £2 parking for the car and extra occupants a £1 per person. As you know that your car will not get damaged or broken into.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPY7-Q	12	No	General Comment	No response possible
ANON-X7K2-KPY1-H	12	No	General Comment	No response possible
ANON-X7K2-KPYS-K	12	Maybe to only have retired pensioners given free bus passes.	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPHU-4	12	I have already written my comments, further back on this form, as I presumed that was what I was being asked to do..... not very well explained on the form!  I hope that you will read those	General Comment	ECC acknowledge your comment
ANON-X7K2-KPHT-3	12	No	General Comment	No response possible
ANON-X7K2-KPHB-H	12	You should promote and encourage Park & Ride schemes, instead of hitting the elderly and vulnerable, who are easy targets.	General Comment	P&R is promoted and ECC encourages people to use the P&R and their local bus services
ANON-X7K2-KPH9-8	12	No	General Comment	No response possible
ANON-X7K2-KPHQ-Z	12	No	General Comment	No response possible
ANON-X7K2-KPHH-Q	12	Older people and disabled should be treated the same	General Comment	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride

ANON-X7K2-KPHW-6	12	It is very difficult to park at Broomfield Hospital and have been late for appointments, the service needs to be resumed from Sandon Park & Ride passing through the town, not everyone lives on the Braintree side of town.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPHV-5	12	<p>I think the park and ride is a great asset and works very well and is used greatly.</p> <p>The idea is to keep traffic out of the city and that alone is extremely important even more so with the army and navy issues.</p> <p>It should always be free when ever possible and be as cheap as possible.</p> <p>It should also offer over night parking as that's limited in the city</p>	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPG3-1	12	Once again this government wants to ROB the elderly.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPG4-2	12	See previous comments	General Comment	No response possible
ANON-X7K2-KPGV-4	12	We need another park and ride on the Hylands Park side of town	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPAJ-J	12	Keep it as it is	General Comment	ECC acknowledge your comment
ANON-X7K2-KPA1-S	12	No other comments	General Comment	No response possible
ANON-X7K2-KPAE-D	12	Badly advertised - many people will be unable to air their views because they didn't know about it.	General Comment	Advertisement for the consultation was widely advertised at the P&R and on every bus. There was also publication on the ECC website and via other media
BHLF-X7K2-KPAX-Z	12	P&R service every 10 mins is better! Bus services for getting to work from trent road shops (no 54). 1st bus using bus pass is not until 9:15 am and does not touch Chelmsford station until 9:31 (if on time). Latest start time at ECC is 9:30am.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K1BX-2	12	I do not believe your proposal takes account of reducing traffic in town.	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1QK-4	12	I think more people will park in town adding to the congestion. Same with visiting the hospital. £1.50 is a steep hike from nothing.	Congestion	ECC continue to focus on reducing congestion on roads in Essex and promote public transport
ANON-X7K2-K1V7-N	12	The introduction of a charge will increase traffic in the city where parking is already difficult. This will make it worse.	Congestion	ECC still continue to focus on reducing congestion on roads in Essex and promote public transport

ANON-X7K2-K1CT-Y	12	I totally disagree with this proposal, this is the only, as pensioners, concession we receive. Given the problems with parking in Chelmsford, I feel this is hitting the older population, who rely on the park and ride to be able to get to Chelmsford town centre easily	Congestion	ECC encourages people to use the P&R service, the £1.50 charge is cheaper then parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K17B-1	12	I can only speak for Colchester and if the free passes are scrapped on the park and ride buses will run empty for the majority of the day. More cars will be forced to go into an already gridlocked town centre. The elderly will be deprived of an easy journey into town.	Congestion	ECC encourages people to use the P&R service, the £1.50 charge is cheaper then parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K1SX-K	12	I think if you make older people pay they will have to use their cars more - arent we supposed to be using them less? The council tax should be funded by income tax not a house tax as it is now becoming a very unfair tax. We will then hopefully fund a lot more services that everybody needs.	Congestion	ECC encourages people to use the P&R service, and full use of local bus services
ANON-X7K2-K1KW-A	12	This is an excellent service that has reduced traffic congestion in Chelmsford. It is used extensively during the day by elderly people - many of whom have very limited disposable income and this action would limit their access to Chelmsford, reduce their use of the shopping facilities in Chelmsford which may ultimately lead to loss of shops and loss of business rates to the Council. This could leave a net loss to the Council rather than any savings being made.	Congestion	ECC promote the use of the P&R as the service is cheaper then parking in town depending on time spent. ECC also promote the full use of the local bus service
ANON-X7K2-K1NB-R	12	Think it is a valuable, well used and efficient service which has to be paid for. In most instances £1.50 is a bargain when compared to the parking fees in Car Parks in Chelmsford, etc.  It also lowers the congestion on the roads especially around the Army and Navy thereby contributing to reducing carbon emissions.	Congestion	Positive comment regarding cost and congestion
ANON-X7K2-K1NG-W	12	As we use the hospital shuttle quite often as a couple for regular appointments, the cost to us will be £3, therefore we will park at the hospital for £3 and help to congest the hospital car park as before the park & ride was introduced.	Congestion	ECC encourages people to use the P&R and their local bus services.
ANON-X7K2-K1NM-3	12	Every effort should be made to reduce the use of private cars when possible. As many of the bus services have been cut the only way many people can travel to town by public transport is via the park and ride service.	Congestion	ECC encourages people to use the P&R service, and full use of local bus services
ANON-X7K2-K1PU-D	12	Many of the people I see when I use the park and ride service are elderly and might not be up to driving into Chelmsford town centre and worrying about whether they (as do I) will find a parking space. Although the fee proposed is not high and less than the cost of parking in town it's still something more to think about when going out. Also more cars in town leads to more pollution and we are told to use public transport to help in keeping down pollution. If the fee proposed can be used to help towards care home costs I would be happy to pay it.	Congestion	Depending on the time spent £1.50 is cheaper then parking in town. ECC also encourages full use of the pass on local bus services



ANON-X7K2-K1PF-X	12	It is all very delicate. The unintended consequences need to be thought about. I am particularly concerned about any proposal that potentially puts more cars onto the southbound routes into Chelmsford/northbound routes out of Chelmsford, both routes being horribly congested at busier times of the day even now. Sadly there will be bloody- minded people who will drive in simply to avoid paying (and currently you can park for two hours free at the car park to the north of Riverside.)	Congestion	Depending on the time spent £1.50 is cheaper then parking in town. We also encourages full use of the pass on local bus services
ANON-X7K2-K1DM-S	12	If the fare was inceased pensioners would be tempted to drive into Chelmsford and park. The Council admits Chelmsford traffic is at near saturation point and this would increase the problem.  It could be cheaper to park in Chelmsford that use the Park and Ride. The P:R seems to be used alot by Council Employees.	Congestion	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K11J-3	12	During the day the bus is well used by bus pass holders with less fee paying passengers so if you continue the existing regular 10 minute service which is necessary for a successful service, the bus pass users are merely filling what would otherwise be empty space. This makes me sceptical about your costing relating to pass holders & your proposals would appear to merely be a money making exercise at the expense of the welfare of older people. To prevent isolation it's important for older people to get out to get social contact so bringing in charges could well prevent this. Since one of the aims of the Park & Ride is to reduce traffic in the town this proposal will have the opposite effect as we might as well drive in!	Congestion	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K113-C	12	The park and ride keeps the traffic from the city which is very crowded.  The chelmer valley route is very busy and will increase in volume of traffic as the Channels and beauley park developments are completed.  If the costs rise many people may not use the service so frequently.	Congestion	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K161-F	12	Do not disincentivise people from using park and ride. We are trying to keep our cities free from traffic pollution. Short term financial penalties do not help!	Congestion	ECC encourages people to use the P&R. ECC also encourages people to use their passes on local bus services
ANON-X7K2-K16C-1	12	The demographic of Essex must include a high proportion of elderly persons, of whom the majority will be home owners paying Council Tax. This should be the source of support for transport service for the elderly and particularly those from rural locations where public transport is limited. This proposal will also futher increase the traffic congestion in Chelmsford and probably decrease the footfall in Chelmsford Shops.	Congestion	ECC encourages the use of the P&R and travelling into towns. ECC also promote the full use of the pass on local bus services.

ANON-X7K2-K1YS-M	12	I suggest that the number of pensioners who would stop using the service would be large. Either avoiding the town or worse using town centre car parks and thus adding to the fumes and congestion would be awful. There are far more aspects to this than just the financial ones.	Congestion	ECC encourages people to use the P&R, £1.50 is cheaper than town parking depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1YM-E	12	Quite often it is older couples using park and ride. Two persons paying £1.50 for a short trip would make it cheaper to use a short stay city car park meaning more pollution and congestion in the city.	Congestion	The £1.50 charge, even £3 for couples is still cheaper than parking in town depending on the length of stay. Also the P&R is promoted as a stress free service, so don't need to drive into town or find a space
ANON-X7K2-K1H3-3	12	Park & Ride is a victim of its success and I use it to get to work daily. The age pass should be available after 9.30 as the busses are so busy and they are not in need of the service until later and it may allow us that pay daily to get to work or university on time	Congestion	Comment will be noted regarding the use of the pass after 9am staying in place
ANON-X7K2-K1GA-G	12	A properly run Park and Ride scheme would substantially reduce road use in the town centre thus saving significant sums of money in terms of maintenance and traffic management costs. The lack of congestion would also make the town more attractive to visitors. The proposal lacks vision and would add to the downward spiral of Colchester by encouraging people to go elsewhere.	Congestion	ECC encourages people to use the P&R services into town. ECC also promote the full use of the pass on local bus services all through Essex
ANON-X7K2-K1A3-V	12	Please think about how this will affect the congestion in Chelmsford. A family may travel as the older members currently travel free. Soon everyone will pay so the entire family will just drive into town.	Congestion	ECC encourages people to use the P&R service as depending on time spent it is cheaper than parking in town. ECC also promote the use of the full pass on local bus services
ANON-X7K2-K13U-G	12	Charging a fare will only make people drive into Chelmsford, causing more traffic problems there.	Congestion	The £1.50 charge is cheaper than parking in town centres depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K134-F	12	The sustainability of North Colchester's transport infrastructure is, according to Essex Highways, dependent upon modal shift from private car usage to public transport (plus walking & cycling). Anything that undermines or threatens to undermine this modal shift would be unacceptable. Imposing £1.50 on older people may undermine their usage of the Park & Ride.	Congestion	If the P&R is not used by people with concessionary passes, ECC hope they use the full pass on local bus services
ANON-X7K2-K147-K	12	I already pay large sums in income tax, Council tax, fuel duty, road tax and VAT. Enough is enough.  This policy will only result in two things. More town centre congestion and another nail in the coffin for town centre retailers.	Congestion	ECC encourages use of the P&R instead of parking in town. ECC also encourages full use of the concessionary bus pass
ANON-X7K2-K1JP-2	12	The older people travelling free takes the pressure off Chelmsford traffic, but this probably a done deal already !	Congestion	There is no conclusion from the consultation as of yet. All buses on the local bus route are still available for concessionary pass holders after 9am.

ANON-X7K2-K1X3-K	12	Its a necessity not only for freedom of movement for older people but also as an incentive to shop in Chelmsford and reach Broomfield Hospital from some outside of town villages and remote areas. Also, traffic will increase on the road into Chelmsford and will require more parking facilities at Broomfield and in the town.	Congestion	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages full use of the pass as well on local bus services.
ANON-X7K2-KPEG-K	12	The current road structures in the centres of Chelmsford and Colchester are poor and encourage the use of Park and Ride facilities to reduce traffic congestion, pollution, cost of policing and traffic management. Remove Park and Ride to your detriment.	Congestion	P&R is not being removed. ECC still encourages people to use the P&R service, or use their passes on local bus routes when possible
ANON-X7K2-KPE4-Z	12	The Park and Ride service has been a huge benefit to those residents who pay their Council Tax, and live on the outskirts of the town. We cannot at our age ...80...continue to battle with increasing traffic to drive in to the town centre....our village has a minimal bus service so we have to find alternative ways of shopping/ getting to the library and the Bank.	Congestion	ECC encourages the use of the P&R and also Local bus services for town transport. P&R is still a cheaper option then most town car parks depending on time spent.
ANON-X7K2-KPEX-4	12	<p>I believe the current system encourages visitors to the town who are not then time limited by car park fees so can stay longer, using restaurants for lunch, afternoon tea etc.</p> <p>The comparatively modest financial saving is more than compensated by the positive impact on the environment of fewer cars driving into town.</p> <p>Loneliness in older people is now widely acknowledged as having a huge detrimental impact on mental and physical health. Creating any sort of barrier to older people going out should be avoided.</p>	Congestion	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KP5J-6	12	<p>I thought park and ride was to reduce congestion and poor air quality.</p> <p>It also reduces the need for car parks in the town which Chelmsford are using for housing etc unless privately owned.</p> <p>Towns are dying due to internet why put more stress on this??</p>	Congestion	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPUR-E	12	Don't be so short sighted and look at the small monetary saving over the benefits to inividuals, congestion and air quality.	Congestion	ECC encourages people to use the P&R. ECC also promote the use of local bus services for all journeys
ANON-X7K2-KPUZ-P	12	Park and Ride's objective is to reduce road traffic in city/town centres. Anything including charging of any kind that frustrates that objective is unhelpful.The decision that does need to be clear is whether Park and Ride should also help commuters. The present closure time means few commuters will risk using Park and Ride and be left stranded when the car park is shut/buses stop when the trains service fails.A related issue is hospital car parking where charges are outside the control of ECC despite the desire for better integration of Social and health care. Not one for this consultation I suspect .	Congestion	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.

ANON-X7K2-KPUX-M	12	<p>Pollution and congestion in the town should be factored into the proposals if people get friends or relatives to drop them off. Also Broomfield hospital parking is at maximum capacity and will need expanding to cope in the future. There is a push to make all hospital parking free. If this happens it's imperative that park and ride takes the pressure off the hospital parking.</p>	Congestion	<p>The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.</p>
ANON-X7K2-KPBR-U	12	<p>The whole idea of the Park &amp; Ride scheme was to ease congestion and pollution in towns.</p> <p>To encourage people to shop in town rather than drive out to Retail Parks.</p> <p>If a charge is made, especially if there are two people travelling together, then it would be far less inconvenient and no more expensive to park in town.</p> <p>This obviously negating the whole concept of Park &amp; Ride</p>	Congestion	<p>The £1.50 charge is still cheaper than most car parks in town depending on stay. ECCs encourages full use of the pass as well on local bus services.</p>
ANON-X7K2-KPBM-P	12	<p>I think it will cause more congestion in town as bus pass holders try to find alternative places to park which are free. It will affect trade as people may opt to shop elsewhere. The disabled have enough financial problems without charging them to park their cars before 9.00am especially if they have hospital appointments</p>	Congestion	<p>The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services. All use before 9am should be charged at full price currently</p>
ANON-X7K2-KPQF-X	12	<p>By making a charge it will decrease the mobility of older people and discourage them to get out and about increasing the sense of loneliness that older people suffer from.</p> <p>It will also increase the number of people bringing cars into the two city centres, increasing congestion and pollution.</p> <p>Also it will be another attack on a generation that has served the country and have based their retirement on conditions that are being withdrawn.</p> <p>Also it increases the discrimination felt by many compared to those older people living in London who receive it at the age of 60 and are able to use it on all of their public transport, not just the bus service.</p> <p>(particular when parts of TFL services are extended into Essex, where there is no accountability.)</p>	Congestion	<p>The charge is only for the P&amp;R service. The pass is still free to use at the allocated time on local bus services.</p>
ANON-X7K2-KPVJ-7	12	<p>Removing free travel on Park and Ride would be another nail in the coffin for Colchester, already suffering severe decline. Surely you want measures that stimulate visitor numbers, decrease number of cars clogging the streets and improve the environment.</p>	Congestion	<p>The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.</p>

ANON-X7K2-KPV9-P	12	The less cars on the road the better the proposed changes will put more cars on the roads and into the city centre creating congestion pollution etc	Congestion	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPVC-Z	12	I consider the proposal to be counter productive. It will increase town centre traffic flow and associated pollution; it will add to carpark queues and increase the number of vulnerable pensioners feeling unable to make a town centre visit and potentially add a burden to care costs. The proposal is also likely to reduce revenue as pensioners will seek alternative venues for shopping that do not have carparking restrictions or charges.	Congestion	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPC9-3	12	People will just drive into town/hospital & add to the congestion	Congestion	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also
ANON-X7K2-KP78-P	12	Reduce the daytime off-peak frequency to every 15 or 20 minutes like other cities.  This will save fuel, maintenance, wages and lower total vehicle emissions.	Congestion	The P&R is used by people accessing town, work and hospital appointments so services need to be regular.
ANON-X7K2-KP7V-M	12	This is a valuable concession. I find driving & parking in busy towns quite stressful and expensive and would begin to feel isolated if I was put off visiting the towns.	Congestion	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KPSH-2	12	No incentive to not drive into town - congestion Chelmsford already 98% capacity. Pollution and climate change concerns.	Congestion	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC encourages shopping in town and full use of the pass on local bus services.
ANON-X7K2-KPKY-B	12	One alternative might be to introduce a small charge per car to park at the P&R site such as £1 per vehicle. I believe such a scheme operates at some if not all P&R sites for Cambridge. Older persons often car share when going shopping in Chelmsford town centre and this would raise more revenue while still minimising cost to individual older people.  Your current proposal is more likely to deter older people from using the P&R site and potentially clogging the streets in the town centre or even deterring older people from visiting the town centre shops!	Congestion	The consultation is for the charge to concessionary but passes. Currently there are no changes to the free parking of cars. ECC encourages people to use their passes on all local bus services.
ANON-X7K2-KPK4-6	12	This is in line with the justification policy to reduce town centre traffic. It could also be limited to Essex residents thus bringing an income from those outside the county who make no direct contribution to running costs through taxation.	Congestion	ECC encourages people to use the P&R. ECC also promote the full use of the pass on local bus services to help cut down on congestion further



ANON-X7K2-KPKC-N	12	<p>Whenever I go to Chelmsford I use a train as parking in the City is not close and I have difficulty walking far. However I know people who do use the Park &amp; Ride in Chelmsford for work and find it very useful. I live in the Mile end area of Colchester and I think as the Park &amp; Ride is so close to Colchester Hospital that anyone travelling with a valid letter to attend the hospital should get a free journey there. If they need a carer then those too. We need to reduce the congestion around the hospital as it causes major air pollution to local residents and this is a major cause of traffic congestion here. I think that anything that discourages people from using public transport should be avoided and Essex County Council need to find other ways to save this £500,000. I think that better use by commuters to the railway station should make the Colchester Park &amp; Ride self supporting. Colchester town centre is dying partly due to on-line shopping but also due to out of town shops with free parking and we need to encourage people to go into Colchester town centre for leisure and shopping not deter them.</p>	Congestion	<p>The £1.50 charge currently would be for all services on the P&amp;R including going to the hospital. ECC encourages people to use local bus services</p>
ANON-X7K2-KPNY-E	12	<p>The traffic congestion at times in Chelmsford is terrible and the parking charges too high. We use the Park and Ride as a comfortable way to get into the town centre. If charges are applied we will not use Chelmsford for shopping, cinema etc. and will divert to Brentwood (on the bus) and Billericay/Basildon where free parking can be found.</p>	Congestion	<p>P&amp;R would still be cheaper than most car parks depending on the time spent. ECC also encourages full use of the local bus service.</p>
ANON-X7K2-KPN5-A	12	<p>As previously suggested reduce the frequency of the park and ride bus during off-peak hours to save money rather than stopping the concession for the elderly</p>	Congestion	<p>The P&amp;R has to run regular to appeal to all members of the public either shopping or commuting, paying or currently not paying.</p>
ANON-X7K2-KPNQ-6	12	<p>To encourage walking and cycling all such users should have a free bus pass at this time. An alternative suggestion would be to charge all car users to pay for parking at the Park &amp; Ride and make the bus travel free. (Look at the Norwich City scheme). This has an attractive benefit of encouraging car sharing.</p>	Congestion	<p>ECC encourages people to continue to use the P&amp;R, also encourages the use of local bus services. There is no current change to the park side or park and ride.</p>
ANON-X7K2-KPP9-G	12	<p>If the service is running, it costs no more to let pass holders travel free. But a substantial loss in customers would make the service unviable and then it wouldn't run at all. The whole point of the service is to keep the town centres free of as much traffic as possible, both to ease congestion and to minimise pollution. Surely this is a service that warrants subsidising for the good of the population as a whole, not just those who use the service.</p>	Congestion	<p>The cost to the P&amp;R service may still be cheaper than parking in town depending on time spent. ECC still promote the use of the local bus services</p>
ANON-X7K2-KPPH-Y	12	<p>I and my husband frequently use the Sandon P&amp; Ride to avoid driving into the city centre. If people start using their cars instead of the Park &amp; Ride this will cause more pollution and congestion. We would definitely have to rethink our options regarding travel into Chelmsford.</p>	Congestion	<p>ECC encourages people to use the P&amp;R the service is still cheaper than parking in town depending on the length of stay. ECC encourages the use of local bus services also</p>

ANON-X7K2-KP9G-7	12	<p>This is seen as a discouragement to the use of public transport by one group of users. It will result in fewer riders which could be used as an excuse to reduce p&amp;r services further. This is an excellent service, better than (unreliable) routes like 42a. It takes cars out of central Chelmsford and should be encouraged as a means of transport at a time when the country is supposed to be working towards lower vehicle emissions.</p> <p>Basically this proposal is sending the wrong message which is why I am not in favour of it. It also discriminates against the elderly, a trend we are seeing in other areas.</p>	Congestion	ECC encourages people to use the P&R and promote the use of local bus services
ANON-X7K2-KPD1-V	12	<p>The general consensus at present is to reduce car travel and pollution. This policy will encourage people to use their cars instead. Always the pensioner that are portrayed as villians with everyone wanting to cut their benefits etc. Pensioners have paid tax all their lives and they should be looked after in old age, not treated as parasites. Should the free bus travel be suspended, perhaps I will get my horse and trap out and travel to Chelmsford with that. Think of the congestion that would cause.</p>	Congestion	ECC hope the charge will not deter people from using the P&R or using their local bus service for the full journey.
ANON-X7K2-KPW1-F	12	<p>Park and Ride allows less confident mature drivers to travel into congested town. It also allows pensioners on low income a day out, making them pay would stop this, increasing their isolation to detriment of their mental wellbeing.</p>	Congestion	ECC encourages the use of the P&R service and also the use of the local bus service.

ANON-X7K2-KPW3-H	12	<p>Current System encourages visiting Chelmsford and the friends I bring to Chelmsford use this facility regularly during the County Cricket season. I also use it at other times, especially around the Christmas / New Year period. We therefore contribute to the economic well-being and prosperity of the City, as well as reducing the traffic burden with its attendant congestion, pollution and air quality impacts on the city-centre environment. Our preference would be to continue with the free concession because it encourages us to visit the city and thereby contribute to the benefits described above. The downside of introducing it. If however you do decide to introduce it, this creates a deterrent effect. It would discourage us from making visits as frequently as now, especially on match days where only a limited amount of play is expected. Is your ticketing system up to the job? One of the benefits of the current concession is that it makes for quick boarding and vehicle turn-round at Sandon throughout the day, after the morning rush hour. Introducing ticketing for everyone, i.e. every driver and every passenger, will introduce a significant increase in access to the ticket machine. Everyone is going to have to use it, all day, throughout the day. Queueing to buy / pay at the one ticket machine there currently is, will introduce a significant bottleneck and delay. It will make the whole parking / boarding experience much slower and much less friendly, presenting a less positive image of the city. Practicalities - Ease of Use Currently you either buy a ticket from the Car Park machine and show that to the Driver, or you use your Buss Pass on the ticket machine on the bus. It's quick, simple and easy. So what will happen in future? Will you have to show both ticket and pass every time you board to show that you qualify for the reduced charge rate? Or is the £1.50 charge intended to apply to all who use the service, irrespective of age, so the Driver only has to check the ticket itself and will not have to inspect the holder's Buss Pass as well? What types of payment will be accepted in future? Will you allow on-line purchase at home, in advance of arriving at Sandon itself? Conclusion Thank You for the opportunity to contribute to this Survey.</p>	Congestion	<p>Currently the P&amp;R is still cost effective if staying longer than a certain amount of time in town. ECC encourages the use of using local bus services as well. There are currently ticket machines which can be used, payments can be made on the bus by cash or card. And e ticketing can be used before.</p>
ANON-X7K2-KPWF-4	12	<p>Keeping older people linked in to the social/economic vitality of the town, and keeping [often older, and more polluting] vehicles out of town centres is to be desired. Placing financial obstacles in the way could mean town centre car parks potentially becoming clogged, but the more likely result is the older person deciding to stay at home. Social isolation is a major problem, and results in more calls on expensive social care as physical and mental health decline.</p>	Congestion	<p>ECC encourages people to use the P&amp;R as it may still be cheaper in some cases than parking in town. ECC also promote full use of passes on local bus services</p>
ANON-X7K2-KP2R-B	12	<p>It keeps pollution down in the town centre</p> <p>Reduces congestion</p> <p>Helps keep bus companies running</p> <p>Avoids elderly drivers coming into the town centre</p> <p>Just the above few would surely negate any savings made by altering the concession.</p>	Congestion	<p>ECC encourages people to use the P&amp;R as it may still be cheaper in some cases than parking in town. ECC also promote full use of passes on local bus services</p>

		Whist I can see the council needs to make savings due to the drastic cuts made by the government, I really feel this is being short sighted.		
ANON-X7K2-KP25-E	12	Will add to more car use and traffic congestion	Congestion	ECC encourages people to still use the P&R and the local bus services
ANON-X7K2-KP2C-V	12	this proposal defeats the main object of park and ride. i.e. keeping vehicles away from town centre and the hospital	Congestion	ECC encourages people to use the P&R service and their local bus services.
		Done use pensioners as 'cash cows' we re not all wealthy and struggle to run a car charge (if you must) per car to be 'green' and encourage car sharing. This would encourage those who still drive to taker non drivers and reduce their social isolation and do a good deed.		
ANON-X7K2-KP1H-Z	12	Continued in Reference 6.	Congestion	ECC encourages people to use their passes for full use on a local bus service, this would cut down on car use all together.
ANON-X7K2-KP1K-3	12	Central Chelmsford's Road are already reaching bursting point, and with the addition on the Aldi supermarket on the edge of town and the closure of the A&N flyover, things are only going to get worse.Any plan that will increase the traffic in and around Chelmsford, and this proposal undoubtedly will, should not be implemented.A retired couple, with a car, have a choice to drive to the park and Ride, walk to the bus, pay £3 fare, visit Chelmsford, wait for a bus back, lug their shopping back to their car and Drive home. or drive into Chelmsford, park, maybe undercover, pay for parking, maybe £3, maybe more or less depending on length of stay, put their shopping in the car and drive straight back to their home. So maybe they pay a little more for the convenience, but the net result is more vehicles travelling into Chelmsford, something the P&R was supposed to decrease, not increase.The proposal is flawed in that it only looks as the financial side, not the impact on the community side.	Congestion	ECC encourages people to use the P&R and also to utilise the local bus services. The P&R can be cost effective rather than town parking depending on the amount of time spent

ANON-X7K2-KP6R-F	12	<p>I think it is a false economy. More older people shop in the traditional way in the city centre than younger people who tend to shop on line. Charging them for the park and ride would make them less likely to visit the city and certainly less frequently. The Park and Ride facility is invaluable if they are travelling by train from Chelmsford railway station.</p> <p>Older people using their cars to go into town would increase congestion and be more likely to increase the number of traffic incidents in town. It would definitely affect the economy of the city if these people are deterred from going there. Older people are also more likely to need to visit Broomfield Hospital and the park and ride facility is very useful for them.</p>	Congestion	ECC encourages people to use the P&R and also full use of the local bus services. Parking at P&R can be more cost effective than other town car parks/ hospital depending on time spent.
ANON-X7K2-KP6E-2	12	<p>I think it is perfectly fair, right and proper for age-related concessionary bus pass holders to contribute towards the service. The Park and Ride scheme is an extremely valuable service which must not be jeopardised by lack of financial support. Parking in Chelmsford is limited and expensive as well as detrimental to the environment. Would consideration be given to a permanent Sunday service? Say, for example, running from 10.30 - 5.00 with four buses per hour?</p>	Congestion	Positive comment regarding the changes. Comments regarding a Sunday Service will be passed over to the P&R team.
ANON-X7K2-K1D8-4	12	<p>Paying to use the Park and Ride for me personally could be manageable, and many like me, but I am concerned for people who use it a lot and have limited means. I am also concerned that more elderly people would choose to drive into Chelmsford (especially if they are a couple or group of friends) and this would increase traffic, cause even more congestion and pollution. If a charge were made it would be better to have an annual charge rather than a charge per journey.</p>	Congestion	ECC encourages people to use the P&R and also full use of the local bus services. Depending on the time spent in town, P&R can still be cost effective
ANON-X7K2-KP6B-Y	12	<p>It could force more traffic into town if the concessionary free fare is withdrawn. This is at odds with taking /reducing traffic in town centre</p>	Congestion	ECC still encourages people to use the P&R and also their local bus service
ANON-X7K2-KP6T-H	12	<p>Likely less will use the P&amp;R and so more cars on road and therefore more congestion</p>	Congestion	ECC still encourages people to use the P&R and also their local bus service
ANON-X7K2-KP6H-5	12	<p>I have some concern that this survey appears to be on line only and therefore not available to many age related bus pass holders who do not have computer access.</p> <p>This proposal also seems counter productive to reducing traffic levels in the town centre, whilst also adversely affecting the numbers using high street stores.</p>	Congestion	The consultation was available in paper copies and were completed by many this way. ECC still encourages use of the P&R and also full use of local bus services.



ANON-X7K2-KP62-F	12	<p>Although I have ticked yes to the question "Would I pay for the use of the park and ride" the real answer is maybe. What is certain is that I would consider alternatives. I used to drive into the city centre and park there since it is more convenient as if I have shopping I can take it to my car then continue shopping. If many bus pass holders are of the same mind then this will cause congestion that the park and ride scheme was meant to alleviate. Also, the Broomfield hospital link is excellent as parking at the hospital is a lottery so it would be regressive if the introduction of parking charges caused parking problems there.</p>	Congestion	<p>ECC encourages the use of the P&amp;R and also local bus services for town transport. P&amp;R is still a cheaper option then most town car parks depending on time spent.</p>
ANON-X7K2-KP6N-B	12	<p>The facility of park and ride is particularly important for older people attending Broomfield Hospital. The car parking at the hospital is not sufficient to provide spaces for all those who need a space, in addition the cost for a long appointment visit is expensive. By driving to the park and ride and using the shuttle eliminates this</p>	Congestion	<p>The P&amp;R shuttle is a better option for more people then to park in the hospital car park. And is more cost effective if staying for longer then 3 hours.</p>
ANON-X7K2-KPYY-S	12	<p>I cannot see how you are "subsidising" a service which is owned and run by Essex County Council or how the costs will reduce when less people use the service and the buses will run with less / no passengers.</p> <p>It seems if this proposal goes ahead I have three alternatives:</p> <ol style="list-style-type: none"> <li>1. Use my uncomfortable local bus service (subsidised by ECC), with seat spacing not suitable for a person of over 6 feet in height, twice the journey time and half the number of buses per hour.</li> <li>2. Drive into town in my 11 year old diesel vehicle and park, reducing my total travel time by 40 minutes but increasing pollution in the city centre. Not my preferred option</li> <li>3. Stop my voluntary charity work</li> </ol>	Congestion	<p>ECC still encourages both use of the P&amp;R services and also local bus services using concessionary passes to help with town congestion and encourages growth.</p>
ANON-X7K2-KPY3-K	12	<p>Compared to continental European cities, Essex was extremely late in introducing park and ride. Those cities have managed to decrease congestion and keep down pollution whilst encouraging people to use the city centre shop and facilities. As always, UK local authorities only look at short term finances without considering the long term benefits of providing acceptable alternatives to congestion and pollution. Inner city shopping will become a thing of the past soon, destroying local jobs and accelerating city decline.</p>	Congestion	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPGE-K	12	<p>By charging OAP's and the disabled to use the park and ride facility with reduce the footfall in the city centre considerably.</p>	Congestion	<p>Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPGT-2	12	<p>The only purpose for Park and Ride is to reduce traffic in town centres. If a large group of people stop using the service, and drive into town instead, it defeats the purpose of this system.</p>	Congestion	<p>Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>

		The service is beginning to be used on a regular basis by a lot more people. It would be a great pity to ruin the progress made by this illogical and counter productive proposal.		
ANON-X7K2-KPGD-J	12	The policy should be to encourage greater use of the bus service and discourage the unnecessary use of cars driving to the town.	Congestion	ECC encourages people to use the P&R and their local bus services to travel into Chelmsford and Colchester.
ANON-X7K2-KPGC-H	12	Presumably the buses will still be running so they will just be half empty. If the service is running anyway what difference does it make if people are paying or not. A lot of pensioners have blue badges anyway so will just park in town.	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPGH-P	12	The policy should be to encourage bus use and discourage cars driving to town.  The proposal is therefore illogical and counter productive.  Local government should support businesses in the town centre by facilitating the public visiting the town.  The service is growing more popular; so why are you considering ruining the progress made?	Congestion	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride. Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPGA-F	12	One of the purposes of Park and Ride is the reduction of city centre traffic and associated pollution. Getting rid of free service will mean increase in traffic congestion and deterioration of air quality in city centres. Will have a negative impact on business as people more likely to shop at retail parks where free parking is available. Fewer buses will be required which will result in job losses for drivers and other staff.	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPGF-M	12	If the proposal goes ahead more people will go back to using cars making Chelmsford even more congested than it is already	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
BHLF-X7K2-KPAQ-S	12	It encourages shopping in Chelmsford & reduces congestion there.	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
BHLF-X7K2-KPA7-Y	12	Persons with three or more friends in their vehicle will probably find it cheaper to park their car in town adding congestion and as a popular topic in this day, toxic air! How will ECC explain a possible increase in poor public health? Propose more laws to contain people eating and drinking habits?	Congestion	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1E8-5	12	If the disabled are to pay £1-50 before 9am, it would seem fair to charge the same after 9am alongside the elderly.	Cost	Positive comment regarding disability passes

ANON-X7K2-K1EA-E	12	I think that that it is an excellent suggestion that a contribution is made by concessionary bus pass holders. Users benefit not just from the bus service but from being able to park in the car park and use facilities such as the toilet all of which carry a cost and it is only fair that all users make a contribution to the service.	Cost	Positive comment regarding cost
ANON-X7K2-K1EC-G	12	This is very shortsighted  Older people are using off peak services and contribute hugely to the commerce in Chelmsford shops  The majority of the older users will decide to park in the town which I believe the Park and Ride was created to avoid	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1EX-5	12	I cannot be the only person who compares the cost of parking at the Park and Ride with parking in Chelmsford. When I am on my own it makes sense, but the more people in the car the more cost effective it is to park in Chelmsford because there is only one parking fee whereas all passengers have to pay a fare. So, I wonder if the fee ought to be for the parking.	Cost	£1.50 may still be cheaper then parking in town depending on time spent, ECC also promote the use of local bus services
ANON-X7K2-K15H-5	12	Either no charge for older people, or, fall in line with other Park and Rides ie. Norwich charges £2 return for older people to use their park and ride.	Cost	Positive comment regarding the charge
ANON-X7K2-K157-M	12	if you have to make a charge 50 p would be more then enough, or charge £25 a year for our bus passes,	Cost	Positive response for charge, note different amount suggested
ANON-X7K2-K1UN-B	12	It has taken several years for the Colchester Park and ride scheme to become relatively well used. To start charging the majority uses is to potentially increase pressure on town centre roads and put senior citizens at risk and could jeopardise the whole P&R project but seeing numbers drastically reduced.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1UF-3	12	It was difficult to answer on a yes/no questionnaire.  If I had to pay £1.50 I would not use the park and ride facilities to travel to and from Chelmsford town centre, preferring to use the local bus service.  However, I would be willing to pay the £1.50 fare if travelling to Broomfield Hospital. I would find the cost worthwhile to avoid parking at the hospital as it would ease the stress of a hospital visit.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

ANON-X7K2-K1BU-Y	12	<p>One of the major reasons for the decline of high street shops and increasing use of internet is the cost of parking and difficulty of getting to the high street. This proposal would add to this. I used to feel guilty about using my bus pass to come to Chelmsford but then realised part of the journey might be free, but I spent money; shopping, coffee, lunch which I would not have spent otherwise. Southend and Basildon are both nearer for me but I do all my major shopping in Chelmsford but this would not happen if this charge is introduced. Also £1.50 is not a large amount but many people would feel this is the "thin end of the wedge" and prices would increase quite quickly after its introduction. Finally, older people would become more isolated if a charge on their trips to the town centre meant they travelled less often. It is a valuable social service you are providing. An excellent service it is too! Thank you</p>	Cost	<p>ECC encourages people to use the P&amp;R service, parking may still be cheaper than in town depending on time spent. ECC promote full use of the pass on local bus services</p>
ANON-X7K2-K1BE-F	12	<p>Many older people live alone and having this free bus pass helps them to get out and take a ride on the bus, this breaks up the day and keeps them active. Please do not charge the poor old people!</p>	Cost	<p>ENCTS passes are not being changed on Local Bus services. The charge is only for the ride element of P&amp;R</p>
ANON-X7K2-K1B8-2	12	<p>I think perhaps there should be a charge, but why not make it £1!</p>	Cost	<p>Positive comment regarding cost</p>
ANON-X7K2-K1BZ-4	12	<p>Concessions could be restricted to between 9am -3pm to ease the evening rush hour pressure. A charge could apply outside this time.</p>	Cost	<p>Positive comment regarding cost and times</p>
ANON-X7K2-K1BC-D	12	<p>It's too expensive for families. A family of 4 costs £12! It's cheaper to park all day in any car park in Colchester!!!! This is not reducing traffic in town or encouraging people to use the bus!</p> <p>Make the service longer hours for station commuters!</p>	Cost	<p>ECC acknowledge your comment</p>
ANON-X7K2-K1BA-B	12	<p>If you charge for park and ride, people will stop using it. This will run down the service. Drivers will be made redundant. It will be seen that the council does not care about the older generation. We have paid our taxes, council tax etc and when we can benefit from something you want to take it away. Pensions are paid at an older age now anyway. What you could do is reduce the council tax for the over 65's</p>	Cost	<p>ECC encourages people to use the P&amp;R. Or their full passes on the local bus services to cut down on congestion</p>
ANON-X7K2-K1RB-V	12	<p>I'm in favour of removing the free entitlement for bus pass holders completely.</p> <p>They are running a car - free bus passes are to ease them into a life without the reliance on a motor vehicle.</p>	Cost	<p>The consultation is only for charging on the P&amp;R. This does not relate to any other charges.</p>

ANON-X7K2-K1RT-E	12	P&R is expensive for younger people - why not reduce all fares and see if increase usage results in more income. There are daily rates in Colchester cheaper than P&R, and, open longer !	Cost	The Consultation is only for the charge of ENCTS passengers. This does not relate to any other charges
ANON-X7K2-K1RG-1	12	A bus pass, for me, was a small plus when I retired. A concession under attack for some time, what next? We are all (most of us) tax payers. I have only used the park and ride twice and amazed at the service and clean facilities. I take it the £1:50 is a day pass? How long before the next increase? Maybe an option to pay £10-£15 for a yearly pass.	Cost	The consultation is for the charge on the ride element of P&R. There are no changes to local bus services
ANON-X7K2-K1R5-F	12	A fare or contribution to the cost of the bus should be applicable to all commuters using the park and ride during the morning peak times. It can be extremely busy and perhaps this would encourage users of the service to consider whether their journey is necessary during the rush hour.	Cost	Positive comment for the cost change
ANON-X7K2-K1RD-X	12	Hospital shuttle should be free for all passes. You are going to hospital because you are ill and in need of help. The cost of the fare may well be too much, depending on the type and length of treatment needed.	Cost	£1.50 for the shuttle is cheaper then hospital car parking, and is stressfree as there are plenty of spaces
ANON-X7K2-K1RH-2	12	Given the cuts in payments to people with disabilities it is a pity they can't have free transport but maybe reduce to £1 instead of £1.50	Cost	Positive comment for the cost and the disability changes
ANON-X7K2-K1RA-U	12	I think a lot of pensioners are on a limited budget and Park and Ride is a life-line especially for people who live on their own and this will mean they may become more isolated as they may decide not to use it as much	Cost	ECC encourages people to use the P&R service. The pass remains free on local bus services
ANON-X7K2-K1RX-J	12	I qualify for a concessionary pass as I'm 67 but my wife does not as she is 62, so if I have to pay£1;50 and my wife £3;00 then it will be cheaper to park in town  The Standard mentions 131,000 concessionary journeys last year, one wonders how many of these journeys might now clog up the town car parks in the future  A way of making more use of the "park" facility could be to increase the opening times for Colchester United evening match days  A further use of the Park and Ride is to increase the opening hours for special occasions such as Castle Park events etc	Cost	ECC encourages people to use the P&R service and also their passes on local bus services to cut down on congestion
ANON-X7K2-K1RN-8	12	Older people usually fill the park and ride bus to Chelmsford thus contributing to the success of the City. I fear that a charge would not be fair to a lot of older people	Cost	ECC encourages people to use the P&R service and also their passes on local bus services to cut down on congestion



ANON-X7K2-K1QQ-A	12	The park and ride charges need to be considered against the wider roads and parking infrastructure. Enhancing the use of park and ride schemes should be paramount with other charges and facilities focussed on directly usage to the P&R facility. The focus should be on additional revenue generation from P&R schemes across the age range rather than just the elderly.	Cost	ECC encourages people to use the P&R service and also their passes on local bus services to cut down on congestion
ANON-X7K2-K1QD-W	12	I don't agree that charges should be imposed for older people on the Hospital Park and Ride. People should be encouraged to use this service as parking at Broomfield hospital is so limited. Keeping it free would encourage use of the Hospital bus. I think the Hospital bus should be free at all times for disabled people.	Cost	The charge of £1.50 is cheaper than parking at the hospital. It is also less stressful as there are spaces available
ANON-X7K2-K1Q4-D	12	It is all very well proposing a charge of just £1,50 return now, but this will gradually increase like the charge for ordinary paying people has since introducing the park & ride scheme.	Cost	Currently the price is for April 2020, there is no plans for an increase at the moment
ANON-X7K2-K1VU-K	12	Introduce a system where people pay as they enter the terminal rather than bus - the queues contribute to poor time table scheduling and would allow more passengers to get on (currently people get stopped from joining queue to board bus as it takes so long and they are trying to keep to a schedule. Also parking ticket machines keep breaking - please resolve rather than trying to force people to pay on bus or via mobile - it doesn't suit everyone (we don't all have latest mobiles out there) and as I said contributed to queues.	Cost	The consultation is regarding the cost for concessionary pass holders, not the cost for parking
ANON-X7K2-K1VJ-8	12	My husband and I regularly used the Colchester Park & Ride. It is a very good service. Now that I have an age related bus pass, I do not have to pay but I would happily pay the new proposed amount of £1.50.  However, I do think that the new system of having to give your number plate to a person for them to input into a computer each time it is used is a big backwards step. Many people are not familiar with the new system, despite notices about it, and often there is a queue to register your number at busy times. Perhaps this system could be checked into as well and revised.	Cost	Positive comment regarding price increase
ANON-X7K2-K1VE-3	12	I think you will find that if you were to take into account all the repercussions of this suggestion and the likely impact of this on town centre footfall etc you would find that there would not be a net saving at all. Perhaps you should lobby central government to extend the reimbursement of the bus pass usage to park and ride schemes under the umbrella of their initiative for cleaner air in town centres by reducing vehicle emissions, rejuvenating "High Streets" and all the other environmentally friendly schemes they are currently championing.	Cost	ECC encourages people to use the P&R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K1VY-Q	12	Yes, charge for car parking if people aren't using the park and ride - eg combined fee for parking and/or travel. With number plate recognition, it should be simple to get people to input a number plate to pay either for parking or to get free parking if they're buying a ticket	Cost	The consultation is regarding the cost for concessionary pass holders, not the cost for parking

ANON-X7K2-K1VB-Z	12	At last it has been noticed that the Colchester P and R service is basically just an free ride(literally!) for people with bus passes. Bus passes are a lifeline to those without cars but people who can afford to purchase, insure, maintain and fuel a car and can drive it to the bus station can afford to contribute to the service. Every time I use the service it is pretty much exclusively pass holders, with usually only myself who pays for a ticket. This has made me furious for a long time, when there is no money to keep facilities and clubs running for the elderly who really need them, the free P and R is outrageous.	Cost	Positive comment regarding price increase
ANON-X7K2-K1VG-5	12	The hospital shuttle bus should be cheaper, maybe £1, as often older couples go to appointments together which would then cost a couple £3 under the new proposal which is the minimum car parking cost at the hospital. We need to encourage people to use this service as parking is at a premium at the hospital but if it's the same cost, they may feel that they may as well drive and park at the hospital as there's no saving for them.	Cost	£3 for a couple to the hospital is the same price as hospital parking. P&R is stress free and there are always spaces.
ANON-X7K2-K1V5-K	12	Older people rely on free transport for the hospital and for shopping in town which gives independent living	Cost	This charge is only for the use of the P&R bus, there is no charge for the ENCTS bus pass on local bus services
ANON-X7K2-K1VD-2	12	<p>I think it is acceptable to pay a charge for P R, we have been extremely lucky so far to not have had to pay. A fee of £1.50 for any length of time is far cheaper than using car to get into City and park. I would not agree with not being able to use bus pass on this service, it enables older people to get into city and onwards if they wish, so improving their quality of life.</p> <p>With reference to Chelmer Valley P R on Saturdays and the possible decision to cancel this service. Would it be possible to run it but with fewer journeys through to Chelmer Valley. If times were broadcast I am sure people would get used to a timetable service. Maybe a timed bus three times an hour, is better than no service at all.</p>	Cost	Positive comment regarding price increase

ANON-X7K2-K1VZ-R	12	<p>Very much support the proposal of a nominal fare for those with an older person's bus pass. As a daily user of the Colchester park and ride, it is very common for at least two-thirds of the bus to be made up of non-fare paying pass holders. The proposed half fares would generate a considerable amount of revenue for the park and ride to be invested in other areas. Free bus travel on local bus services is extremely important for those with older person's bus passes as it generates a much needed form of travel for the elderly that otherwise could not get out to the shops/town etc. However, those using the park and ride services have already driven, so if they can afford to run and insure a car then it is only fair to charge a reduced amount for the park and ride services. As a monthly season ticket holder it has been very frustrating on multiple occasions when travelling on the 09:00 bus or the 09:30 bus for these departures to be delayed by 5 minutes or more to wait for the bus passes to become valid. Why should those PAYING full price for their fare be delayed waiting for those that get it for free?</p>	Cost	Positive comment regarding price increase
ANON-X7K2-K1VH-6	12	<p>Students should not have to pay a full fare considering they are forced to stay in education until they are 16+. OAPs should pay the same as students whether that be full price or a discount. Colchester needs facilities for cash payments as it is time consuming and not accessible to everyone requiring smartphone payments. After 10am buses are every 20 minutes which is not ideal and the return journeys are often late. Finally, most of the drivers are very friendly which is great, however it would be great if all drivers were friendly and welcoming.</p>	Cost	<p>The Consultation is regarding concessionary passes, ECC can not comment on the service of the P&amp;R facilities at this time, but comments will be passed onto P&amp;R team</p>
ANON-X7K2-K1VK-9	12	<p>If a charge is introduced for older people, it may cause more car journeys into Chelmsford (already congested enough) and you buses may run empty for large parts of the day. Seems daft to me to deter old people from using the service by charging them, and putting more vehicles on the road. For a couple would be as cheap to use the car to travel into Chelmsford with the convenience of that, rather than use the park &amp; ride.</p>	Cost	<p>ECC encourages people to use the P&amp;R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services</p>
ANON-X7K2-K1VV-M	12	<p>Concessionary bus passes are issued as a benefit for those groups in MOST need, it is unjust to differentiate one group from another. If a charge is to be introduced for concessionary bus pass holders, then it should be the same for ALL groups as at present.</p>	Cost	<p>ECC encourages people to use the P&amp;R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services</p>
ANON-X7K2-K1VS-H	12	<p>Pay £1 to park (maybe via automatic barrier) &amp; reduce full fare amount by £1 so that commuters etc, are not penalised. Concessionary pass holders will therefore be making some contribution. £1 per car would be less of a deterrent than £3 per senior couple. It may also encourage car sharing thus having a beneficial environmental impact.</p>	Cost	<p>ECC encourages people to use the P&amp;R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services</p>
ANON-X7K2-K1V2-G	12	<p>this will not increase income and only alienate customers. This free scheme relieves parking pressure at the hospital. Bring back the machines for payment. It is not reasonable to say OAP with cars can afford it - they might be transporting other OAP or even paying customers</p>	Cost	<p>ECC encourages people to use the P&amp;R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services</p>

ANON-X7K2-K1Q8-H	12	If disabled travel early they probably work and can afford to pay. They are frequently more able to afford to pay rather than pensioners.	Cost	The P&R changes are for concessionary pass holders, not based on which type of pass or personal background
ANON-X7K2-K1CJ-N	12	Everyone should pay £1.50	Cost	These plans are only for concessionary pass holders only- no other cost changes to be included
ANON-X7K2-K1C1-V	12	We only use the Park & Ride once a week when we travel into Chelmsford from Rayne to shop, however it could prove expensive for more regular users. We do not have the luxury of having a bus that goes directly to the city from our village, therefore we have to use a combination of car and P&R. We know that the bus is used during the day by predominately older people and if they do not use it then surely the buses will run mostly empty and that cannot be cost effective. For us a cost of £1.50 is not prohibitive as parking is more expensive, however you could be driving more people back on the road leading to even more congestion on the roads so you must take into account whether the annual saving is worth the increase in traffic and pollution.	Cost	ECC encourages people to use the P&R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K1CQ-V	12	I strongly believe it is important that older people have free bus travel in order for them not to be socially isolated. It is extremely disappointing that implementing a charge is even being considered (this in my opinion is a form of ageism). For some pensioners having to pay £1.50 will be too much and they will be forced to either stay at home, or use another bus service which depending on their location could mean having to take more than one bus to reach their destination and also spend additional time travelling which again may deter them from getting out and socialising or accessing essential healthcare appointments. It will also potentially cause our towns and roads to be more congested if current (older) Park and Ride users decide to try to Park in towns or side streets. For some older Park & Ride users not having the Broomfield Hospital service may mean that they will need to request hospital transportation (which will have its own associated costs). I personally am new to holding an older person's bus pass as I have only just turned 65 this year but I know that having free use of the Park & Ride service certainly encourages me to go out and about and be active and engage with others (which alleviates feelings of depression). So I am sure for the older or less able bodied pensioners, this service is invaluable and I would not like to think that some pensioners who cannot afford to pay a fee of £1.50 would be forced to stay at home.	Cost	The charge is only for the P&R service, which is mainly used by drivers so not causing isolation. The pass is still free to use during the allocated times on local bus services

ANON-X7K2-K1C4-Y	12	<p>Its stretching a point to try and claim that the Park and Ride service offers special amenities that then takes the service provision into another category.</p> <p>Why not charge all users to park their cars in the parking area (perhaps £1) ? This would then enable collection from all users of the 'special' facilities not just concessionary pass holders. It would also enable charges for those who use the car park as a car pool facility where they meet up and travel onwards in one vehicle.</p>	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1CW-2	12	These proposals will cause hardship to many old people dependent on these services, and whose budgets are very limited - but there is no firm evidence that introducing the proposals will result in the savings that are being sought.	Cost	ECC encourages people to use the P&R service, the £1.50 charge is cheaper than parking in town depending on the length of stay. ECC also promote the use of the pass on local bus services
ANON-X7K2-K1CC-E	12	Due to working people's core hours generally being 10am-4pm I think that the bus pass holding pensioners should not be allowed on to the park and ride buses until 9.30am and I agree that they should pay an extra £1.50.	Cost	Positive comment regarding the cost change and about timing
ANON-X7K2-K1C7-2	12	<p>Quite a lot of older people need to travel into town in order to socialise rather than sit alone at home. A couple travelling together just once a week would be spending £150 a year on travel. Using other public transport is not appropriate as some live a way from a bus stop.</p> <p>If you have to start charging (and I don't see why you do) then use incremental increases over 3 years (50p -£1 - £1.50) to ease the burden rather than the full charge from year 1.</p>	Cost	ECC encourages people to use the P&R service, parking may still be cheaper than in town depending on time spent. ECC promote full use of the pass on local bus services
ANON-X7K2-K1CV-1	12	Reduced older fee should only be after 9.30am before should be full price as bus so packed	Cost	Positive comment regarding the price change
ANON-X7K2-K17U-M	12	For myself a fee of £1.50 would not pose a problem providing this was maintained for a long period of time. If it were to go up every year then I think many people would not use Park and ride but the normal bus services where they are able to still have free transport after 9 am.	Cost	Positive comment regarding cost
ANON-X7K2-K179-R	12	<p>How about a compromise on the pensioner bus pass charge? If the bus journey is for a hospital appointment, as backed up with a hospital appointment letter (on headed paper) which matches the person who has the bus pass then allow this person to travel free at any time. Parking at Broomfield hospital is very difficult and everything possible should be done to encourage hospital attendees to use park &amp; ride.</p> <p>As an aside, can you change the times of the hospital shuttle bus? From Chelmer Valley P&amp;R it is listed as leaving every 23 minutes. Not easy to calculate when you need a bus to arrive at Broomfield hospital at, say, 14:00. Please timetable as leaving, say, at 20 mins, 40 mins and on the hour.</p>	Cost	ECC encourages people to use the P&R shuttle service to the hospital, as it is cheaper and stress free than parking at the hospital
ANON-X7K2-K17D-3	12	Because some older people sometimes have difficulty in walking distances the proposal to charge for this service would discourage older people from using the park and ride and drive into the city centre instead causing both congestion and pollution	Cost	ECC encourages use of the P&R service, £1.50 per person can be cheaper than parking in town depending on time. ECC also encourages full use of the local bus services



ANON-X7K2-K17Z-S	12	I strongly believe that the payment for the park and ride service should be for the car park, not for the bus journey. This would mean that everybody (except blue badge holders) would be paying a fair and equal amount for the service. It would also reward people for carrying more passengers, since this would be cheaper per head. The current system of paying per person means that it is always cheaper to drive into town and park if you have passengers, which seems counter-intuitive.	Cost	The consultation would not be changing the parking to a price per car. There is a discounted price for more than one passenger at certain times of the day
ANON-X7K2-K17S-J	12	Please do not increase your prices anymore (£3.60 should be the limit) & i feel older people should pay full price fare if travelling before 9.30 am	Cost	Positive comment regarding the price change
ANON-X7K2-K17M-C	12	There should be no discounts etc. If legally it has to be offered free then it should be. Otherwise everyone pays the same.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1SP-B	12	An excellent service and well worth £1-50 for a day ticket. Still cheaper and more environmentally friendly than parking in town.	Cost	Positive comment
ANON-X7K2-K1SD-Y	12	Charge £1, not £1.50.	Cost	Positive comment regarding the price change
ANON-X7K2-K1SA-V	12	If a charge of £1.50 is imposed keep services open later for cinema, theatre visits etc .	Cost	Positive comment for the cost change
ANON-X7K2-K1KU-8	12	When it says £1.50 day fare does that mean each journey I.e. from Sandon to Chelmsford . Then £1.50 on return journey.	Cost	£1.50 is a day ticket for all journeys
ANON-X7K2-K1KE-R	12	Do nothing.. Listening regularly to the HUGELY negative reactions of the people discussing this on the bus, without exception they all seem to suggest that it is a totally age related discrimination proposal..Others point out that you can park in Tesco for free for two hours, thus working against the desire to keep traffic out of the city.. Others suggest, where a sensible frequency exists would plan taking a bus in and out using their free pass.. Just today we heard two ladies discussing that they drove to Sandon from Benfleet to use the P&R and to then enjoy the shopping in and around Bond Street.. This they suggested happened twice a month.. In our own situation we are fortunate to be able to make our own decisions, others, and I might suggest the majority are not. This is not likely to be a popular move so the newly elected Liberals might do themselves a favour and drop the plans and blame the Conservatives for a gross error of judgment..	Cost	ECC encourages people to use the P&R service, and full use of local bus services
ANON-X7K2-K1K1-4	12	How much will the proposed changes generate?  How much would normal park and ride fares have to increase to generate the same amount of money?	Cost	ECC can not comment on future issues at this time
ANON-X7K2-K1K3-6	12	I am not sure if you mean £1.50 each way or for a return journey, when we use the Park and Ride in York, they charge just £1.00 for a return journey this seems reasonable	Cost	£1.50 is a day ticket for all journeys
ANON-X7K2-K1N5-B	12	I have always thought travellers could pay a flat fee of say £1 or £1.50 to park all day which would help your finances but keep the concessionary bus pass free.	Cost	Consultation is about the charge for concessionary users. This doesn't relate to other ride ticket costs.

ANON-X7K2-K1N8-E	12	I regularly have appointments at Broomfield Hospital and am accompanied by my husband. If we have to pay £1 .50 each for the fare we might as well park at the hospital, although this is not easy due to the hospital car park being busy and if this proposal goes through it will only get worse.	Cost	£3 for a couple to the hospital is the same price as hospital parking. P&R is stress free and there are always spaces.
ANON-X7K2-K1NZ-G	12	As someone who uses the Chelmer Valley Park and Ride also the Broomfield Hospital quite frequently I find it quite outrageous that you should start charging. This is supposed to be a service. Older people rely on these services. I thought you wanted to keep cars out of the city centre with regard to CO2 emissions. God help the High Street. Give it 10 years and there will not be a high street. Also with all the new builds taking place around Chelmsford City parking will be impossible. I urge you to keep these services free.	Cost	ECC encourages people to use the P&R and local bus services. The £1.50 charge maybe cheaper then car parks in town depending on time spent and also the hospital service
ANON-X7K2-K1NX-E	12	I take it the £1.50 charge would be per person, which if on my own would still make the P & R cost effective but if there were 2 or more in the car and only going into the town centre for a short time then I would possibly us the town centre car parks.	Cost	Positive comment regarding the cost, the P&R is still cheaper then town parking depending on time spent
ANON-X7K2-K1PP-8	12	I do not believe that Pass holders should have to pay to use the service.  If you introduce a payment, use will reduce by pass holders, therefore making the scheme less viable and subject to, increases in that payment to balance costs.	Cost	Depending on the time spent £1.50 is cheaper then parking in town. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1PE-W	12	I think £1 would be more realistic. Could the card be "charged up" with money to avoid having to cue up.	Cost	Positive comment regarding the cost. Tickets can be brought before boarding, app and card payments are accepted
ANON-X7K2-K1PY-H	12	This is the system that has been in operation in Ipswich for several years. It is still much better value than having to park in Colchester Town Centre and means avoiding the horrendous traffic that always seems to be present there!	Cost	Positive comment regarding introducing the price charge
ANON-X7K2-K1N7-D	12	1. Charge people from other counties. I have to pay to use the service in Norwich. Why should Norfolk people not pay to use Essex services?  2. If car parking charges are introduced it will affect people using the hospital shuttle and so their park and ride will no longer be free. It is impossible to find a parking space at the hospital at certain times so the situation would only get worse.	Cost	The charge would be for any concessionary pass. The shuttle at the P&R to the hospital is cheaper then parking at the hospital and is stress free, as there is always spaces
ANON-X7K2-K1PA-S	12	I've always thought that it was unfair that Concessionary Bus Pass holders could use this service for free. Surely they could get an ordinary service bus into the centre of town. If they are from outside the town, they should contribute fully to the scheme. I also think they should be charged the FULL fee too. Disabled people should be given reduced or free access as they need all the help they can get.	Cost	Positive comment regarding the cost change and the use of the pass on full local bus services instead

ANON-X7K2-K1PX-G	12	I fully support this proposal. I work at County Hall and use the P&R every day. The price for a ticket is relatively high compared to a similar journey on the rest of the Essex network. I see the same pensioners every day using the bus for free. This is not fair	Cost	Positive comment regarding the cost change
ANON-X7K2-K1P7-F	12	<p>I think that if it remains as a fare to use the bus, rather than a fee to park, then every user should contribute. Yesterday when I got off the park and ride at Chelmer Valley, a couple who boarded using concessionary passes, were talking to another passenger about how they had left their car at the park &amp; ride for two weeks while they went on holiday. After using Park and Ride to get to the town centre, they had then used a bus with their concessionary pass to get to the airport and then the same journey in reverse. This is grossly unfair. The point of park and ride is to reduce congestion in and around the town. A lot of older people are using the service simply because it is free for them to use. They could easily get a bus to town with their concessionary pass, thus reducing congestion, but they chose park and ride as the buses are more frequent.</p> <p>The park and ride should be a pay to park service like Canterbury and other cities. This means that ALL users are paying for the service.</p> <p>However if it remains bus fare as opposed to parking fee, the cost must be born by ALL users. I would be happier if they were to pay even more than the £1.50 as they take up the same space on the bus as I do.</p>	Cost	Positive comment regarding the cost change and the use of the pass on full local bus services instead
ANON-X7K2-K19P-H	12	I appreciate the financial pressures driving this but we can't continue to loose age related benefits that we have worked long and hard to receive towards the end of life.	Cost	The cost increase is only for the P&R service. The concessionary pass is still free to use on local bus services during the allotted time.
ANON-X7K2-K19Y-T	12	If a charge is made, passenger journeys will decrease; fewer journeys will result in redundant buses & job losses. Also could have a detrimental effect on the "High Street"-which are suffering nation wide.I urge you to maintain the current provision.	Cost	ECC encourages people to use the P&R service. ECC also promote the full use of local bus services
ANON-X7K2-K193-M	12	I would be disgusted if seniors have to start paying for this service. The result would either be greater congestion in Chelmsford if people chose to take their cars in - something the park and ride was supposed to address - or loss of custom for Chelmsford shops and restaurants if people decide to go elsewhere, where parking is free. With the outrageously high parking charges in Chelmsford, I would no longer shop there.	Cost	Depending on the time spent £1.50 is cheaper then parking in town. ECC also encourages full use of the pass on local bus services

ANON-X7K2-K19B-3	12	A totally short sighted proposal. Every encouragement should be to keep cars out of Town Centres. I am sure that with the introduction of this charge there will be a reduction in the use of Park and Ride and hence it's financial efficacy. Retail Parks are already killing the high street; this is another nail in the coffin. There should be no charge for Disabled persons at all.	Cost	ECC encourages people to use the P&R service. ECC also promote the full use of local bus services
ANON-X7K2-K19T-N	12	Trying to minimise traffic volumes in town/city centres, and keeping carbon emissions down comes at a cost, which should be spread across society as a whole. It seems wrong to discriminate against a particular sector of population (in this case older bus pass holders) to reduce this cost, by withdrawing an existing 'benefit' which is crucial to many. The proposal re disabled pass holders is just a sop to help 'sweeten the pill'.	Cost	ECC encourages people to use the P&R service. ECC also promote the full use of local bus services
ANON-X7K2-K195-P	12	Under your proposals if there is more than one person in a car it will be cheaper to drive into town and park.  Restrict the times by all means but from about 10 am until 4 pm the buses are almost empty	Cost	Depending on the time spent £1.50 is cheaper than parking in town. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K198-S	12	This will defeat the whole idea of park and ride very short sighted	Cost	P&R is a special amenity as it is not a local bus service but is included with the concession passes. Passes can still be used on Local bus services
ANON-X7K2-K19S-M	12	Offer concessionary rates on park and ride service routes to Broomfield Hospital, otherwise all other routes for older people should be charged at the same rate as any other adults as the primary aim of this service is about providing parking and not public transport to those who have no other means of travel.	Cost	Positive comment regarding the cost change
ANON-X7K2-K19M-E	12	There should be other ways of making savings rather than hitting pensioners pockets. The cost of living is continually increasing and pensions do not increase accordingly	Cost	The cost is for the P&R. The local bus remains free for pass holders to access different locations after 9am
ANON-X7K2-K19N-F	12	I think the proposals in the current economic climate are fair. Parking in Chelmsford is very expensive compared to the proposed £1.50 charge.  I use the Park & Ride almost every time I visit Chelmsford, I like it because I believe my car will be safe, there is shelter to wait for a bus in inclement weather, the staff are helpful and friendly and toilets are available, what more could one need?  I assume that the term day fare means a return ticket for £1.50, this is not clear in your consultation, perhaps it should be?	Cost	Positive comment for the cost change. £1.50 is for a day ticket
ANON-X7K2-K19F-7	12	During the day more than 80% of the bus users use a concessionary pass. If you make a charge less trips would be taken reducing the spending in the town. This will result in more shops closing down and the town would die.	Cost	ECC encourages people to use the P&R service and local bus services, so they can shop in town
ANON-X7K2-K1DU-1	12	£1.50 per day is a fair charge compared to parking charges & assuming this charge will not increase as an further income stream for ECC.	Cost	Positive comment for the cost change

ANON-X7K2-K1DE-H	12	While I would regret this proposed change, I can understand the financial pressures on the local authority and am prepared to pay a small charge to continue to use the Park and Ride at Sandon after 9am. However, I am only an occasional user, and would not be heavily impacted by the change.	Cost	Positive comment for the cost change
ANON-X7K2-K1D3-Y	12	The current rate is unfair on young people. Why are they charged full adult rate at 16. Can't drive until 17/can't vote until 18. On an apprenticeship salary, they can't afford to pay full rate	Cost	This consultation is about the charge for concessionary passes. Comments will be passed onto P&R team
ANON-X7K2-K1DQ-W	12	Close city and county council run town centre car parks and use the proceeds/rent received to fund park and ride with increased and improved services. It's bizarre to attract motorists into the city centre with car parks and road schemes which become congested and unfit for purpose whilst offering a subsidised environmentally-friendly public transport service in competition.	Cost	The cost for P&R and local car parks are separate. ECC run the P&R service, not the local council
ANON-X7K2-K1D6-2	12	Make everyone pay a nominal £2 to park their car (disabled free) and allow free travel (for all) on the buses.	Cost	The consultation is for the charge of concessionary passes. ECC can not comment on the charge for cars as this is free.
ANON-X7K2-K1DF-J	12	Retailers are experiencing difficult trading conditions in towns and cities not helped by extortionate business rates and high car parking charges. If councils also remove the free transport concessions for pensioners our towns will be filled with charity shops, and people will shop online instead!	Cost	The Concessionary pass will still remain free during the allocated times. The charge is for the P&R service which is not a local bus service
ANON-X7K2-K1W5-M	12	Personally, having to travel from Clacton, I find it expensive enough just for petrol used. I am always attending Broomfield Hospital which are essential visits, so am using the shuttle: if it was for shopping in town I would be prepared to pay the proposed £1.50.	Cost	The shuttle bus is still a cheaper option depending on people and time spent at Broomfield Hospital.
ANON-X7K2-K1WH-7	12	All card should pay £1.50 to park	Cost	The consultation is for the pass charges. ECC can not comment on parking charges and changes
ANON-X7K2-K1WX-Q	12	Parking would be cheaper for two travelling. I thought the idea of P&R was to lessen city congestion!	Cost	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K12J-4	12	Are other councils doing this? Reason? I thought it was subsidised by government. Why not £1?	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K12G-1	12	is the proposed £1.50 a 'return' fare, or is it£1.50 each way.	Cost	£1.50 for a day ticket
ANON-X7K2-K125-F	12	I would be happy to pay £1 per trip, more than that I would consider going to Chelmsford less often to visit the shops (& spend money in them!)	Cost	Positive response regarding the cost
ANON-X7K2-K122-C	12	Seems unfair to those on basic state pension who live on limited income and cant afford holidays etc but enjoy meeting friends in town	Cost	ECC encourages people to still use the P&R as charges can be cheaper then parking in town. ECC also encourages use of local bus services
ANON-X7K2-K11P-9	12	P&R us a substitute for car parks which are always charges for. I therefore see no unification for any reduced fair for pass holders other than disabled.	Cost	Positive comment for the charge, and the reduction in cost for the disabled pass



ANON-X7K2-K12F-Z	12	Why £1.50 surely administration would be easier if only £1.00	Cost	ECC acknowledge your comment
ANON-X7K2-K11R-B	12	Charge a one off annual fee of £10. For senior bus pass for use after 9am	Cost	The consultation is a charge for a daily ticket. An annual pass would be harder for non regular commuters
ANON-X7K2-K111-A	12	Charge a reduced fare for both concessions after 9.am	Cost	Positive comment, as we would like to introduce a reduced fare
ANON-X7K2-K11Z-K	12	Council trying to make money we pay too much tax.	Cost	Non responsive comment
ANON-X7K2-K11X-H	12	Reduce the fare of £1.50 o £1.00 for older peoples passes on P&R.	Cost	Positive comment for cost change, with alternative cost
ANON-X7K2-K11K-4	12	Agree there should be some restrictions for morning peak travel. We are encouraged not to use cars in built up areas. Your proposals will make it more attractive to that. I only really visit for about an hour I can go elsewhere once you price Chelmsford out of the market. That will win you lots of friends within the shop/trader community.	Cost	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K16J-8	12	<p>The volume of elderly people using the Park &amp; Ride service means that any charge imposed would severely impact a large number of users and ultimately mean their inability to shop in Chelmsford or Colchester.</p> <p>On a personal level, I volunteer my time to a charity twice a week, and essentially would end up paying for the privilege. I would seriously consider giving up this work and going to another town which was more accommodating</p>	Cost	ECC encourages the use of the P&R and travelling into towns. The service is cheaper then parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.

ANON-X7K2-K16R-G	12	<p>My understanding is that you propose to close Chelmer Valley P &amp; R on a Saturday due to lack of use ..... have you not thought that the huge housing estate that has been built just down the road from there would use the P&amp;R on a Saturday ! Why should the people that live near Chelmer Valley have to drive to Sandon on a Saturday, this would not only inconvenience local residents but have an impact on the traffic congestion and pollution around Chelmsford which surely the aim of using a P&amp;R is to reduce congestion / pollution.£1.50 pp for Saturday parking is reasonable, although it works out expensive for a group of people, and although parking in Chelmsford is expensive if there are 4 or more adults using the P&amp;R it maybe cheaper to use city centre parking than use P&amp;R, therefore why not introduce a group fare?My concern is that with parking being so expensive and closing Chelmer Valley people will go elsewhere to shop, leading to shop closures and eventually Chelmsford will become a ghost town.Just a thought I know it's not a P&amp;R subject but Southend council have free parking in the town centre multi storey car park on Sunday's ! I have heard that there is also a proposed 3rd P&amp;R to be built at Widford again this would not benefit local residents of Springfield My thoughts are that if you close the P&amp;R on a Saturday people will go elsewhere to shop as car parking charges are far too high in Chelmsford. I also think that the students should be offered a concession for parking during the week therefore more would use it as a car share instead of clogging up local streets and forcing local residents to have to pay for parking permits.</p>	Cost	<p>This consultation is for concessionary P&amp;R, ECC can not comment on the hours and other P&amp;R services from this consultation. P&amp;R is still cheaper then other car parks depending on time spent. Group passes are available currently</p>
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ANON-X7K2-K116-F	12	<p>The Concessionary Bus Pass has become an essential service for the older community. With the removal of the concession I feel that a large percentage of travellers will find alternative retail and commercial centres to visit to the detriment of Chelmsford Town Centre. This action would affect the sales within the Town Centre area, which in the current worsening economic climate in 'High Streets', would be a hard pill to swallow. In addition I would assume that the Transport companies involved would no doubt reduce staff and bus numbers in line with the expected drop off in passenger numbers during the off peak period. Assuming that the majority of concessionary travel is during the off-peak period of 9.30 to 15.30, this being 36 journeys per day, say over an annual period of 242 days (excludes bank holidays), this would equate to a saving required of approximately £ 55.00 per journey. If the Bus companies involved in the scheme were to reduce their service during off-peak times to 3 per hour instead of the 6 per hour, this could contribute up to £ 240000.00 of potential saving without drastically reducing the service provided.</p>	Cost	<p>ECC encourages the use of the P&amp;R and travelling into towns. The service is cheaper than parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.</p>
ANON-X7K2-K169-Q	12	<p>The majority of bus users during the day are older people using their bus pass to visit the high street and market to shop or to visit the hospital. Removing the free bus pass will have a great detrimental affect on the towns shops, many of whom are struggling now. Removing the use of the free bus pass for the Broomfield Hospital bus will result in increased pressure on hospital traffic and car parking.</p>	Cost	<p>ECC encourages the use of the P&amp;R and travelling into towns. The service is cheaper than parking in town and hospital depending on time spent. ECC also promote the full use of the pass on local bus services.</p>
ANON-X7K2-K165-K	12	<p>Keep the service free for older persons pass holders</p>	Cost	<p>ECC acknowledge your comment</p>
ANON-X7K2-K16D-2	12	<p>This is good. I am fed up with seeing old people in lovely new cars traveling for free when someone who arrives in an old car with kids has to pay loads. I think a reduced or free fare for a disabled person is fair too.</p>	Cost	<p>Positive comment for the charge, and the reduction in cost for the disabled pass</p>

ANON-X7K2-K16H-6	12	<p>The Park and Ride service is very good although can be a long way to walk from the town to the bus stops for people with mobility problems since the Chelmer Valley service was rerouted. This is particularly the case at time such as Christmas when people may be carrying a lot of shopping. If there was a charge I doubt that I would use it as much as I do now and may even start to shop online rather than visit the High Street in Chelmsford.</p> <p>I feel that a charge of £1.50 would be the beginning prior to further increases in charges in the future.</p> <p>All high streets need people to visit them otherwise even more shops will close down.</p> <p>The park and ride schemes do stop a lot of traffic entering the town and to start to charge for the service will discourage shoppers from visiting the shops.</p>	Cost	ECC encourages the use of the P&R and travelling into towns. ECC also promote the full use of the pass on local bus services.
ANON-X7K2-K16X-P	12	I think its appalling and for some people will lead to social isolation. To some people £1.50 might not be a lot but to others, with their car being a lifeline, it could sway them into not going into a town quite so often or not going out at all!	Cost	ECC encourages people to use the P&R, £1.50 is cheaper then town parking depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K16M-B	12	it should be £1.50 for all passengers after 9am, not just concessionary passholders.	Cost	The consultation is for concessionary passes. ECC can not comment on other ticket prices at the moment
ANON-X7K2-K16N-C	12	<p>Yes I do!!</p> <p>The reason I personally use the Park &amp; Ride into Chelmsford is because car parking charges are ridiculously high. If I have to pay to park OR I have to pay to use the Park &amp; Ride service I will find an alternative shopping centre and Chelmsford will become a ghost town/city like Basildon and many other towns and cities in the UK.</p>	Cost	ECC encourages people to use the P&R, £1.50 is cheaper then town parking depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1YR-K	12	Two oap people equals £3. Could park in town for that	Cost	Depending on the time spent £3 may be less expensive then parking in town. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1YY-T	12	<p>The charge may seem small but could prevent older people from getting into town or the hospital if the don't own a car.</p> <p>I myself am disabled ( though I have the pensioner bus pass). I would be unable to walk to my local bus stop but if I got a disabled pass my husband would have to pay £1.50 so we would end up taking the car into town where I can park for free with my Blue Badge which would defeat the object of the park and ride!!</p>	Cost	ECC encourages people to use the P&R service, and their passes on local bus services. If a person does not have a car, more then likely they can use a local bus and not using the P&R
ANON-X7K2-K1YG-8	12	Why not make it £1:50 before 9 am for disabled and seniors? As I always travel into Colchester with my partner your proposal would mean £3 every visit for us so we would definitely have to think about using other shopping options.	Cost	The price would be £1.50 for anytime of travel for age related passengers and free after 9am for disabled passes.

ANON-X7K2-K1YZ-U	12	Having worked and paid taxes and National Insurance all our working lives and still paying taxes on our pensions , it seems disgraceful that we are not allowed to benefit from any concessions in our old age when we have not claimed one penny in State benefits.	Cost	The charge is for the P&R. ECC encourages people to use their passes on local bus services which are still free during the allocated times
ANON-X7K2-K1YH-9	12	Before I read the proposal I feared that I would not be able to travel to Chelmsford because to catch a bus would entail me walking a mile to the nearest bus stop. The charge proposed seems reasonable.	Cost	Positive comment regarding the charge
ANON-X7K2-K1YA-2	12	If the free transport using a pensioners bus pass becomes chargeable then the car parks will become even fuller, the already congested road system will become worse and people will use the retail car parks on the outskirts of Chelmsford and then shoppers will not be able to park to use the retail shops. Also for some pensioners they will not travel into the town centre and therefore the profit of the shops will be affected and there are too many shops not making enough money to cover the high costs of rent and council tax. Councils need to encourage people into the town centres and pensioners able to do this on the free park and ride service seems a very logical enticement and one not to be taken away from them.	Cost	ECC encourages people to use the P&R, £1.50 is cheaper than town parking depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1YV-Q	12	As previously mentioned 50 pence would be plenty and after 10 would be fine maybe 4 hours only but £1.50 is still £3 out of a couples budget	Cost	ECC encourages people to use the P&R, £1.50 is cheaper than town parking depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K1HU-5	12	I feel this an excellent service which we don't want to lose and paying towards it is fair	Cost	Positive comment regarding price increase
ANON-X7K2-K1H1-1	12	Considering the rise in price since I first started using Park and Ride I cannot see why extra charges are necessary. The town centre is losing out on trade due to parking charges	Cost	The charge would be for concessionary pass holders. This does not relate to normal daily tickets
ANON-X7K2-K1H5-5	12	I would use park and ride and did so before I became too disabled and really support it but elderly and non working disabled should have it free Think it should also be open till later in the night	Cost	Positive comment regarding price increase and still using the service. Comment about times passed onto P&R team
ANON-X7K2-K1H8-8	12	Senior bus pass holders should pay full fare at all time for park and ride. This is on the basis that they are paying to park as well as to ride. If they have the use of a car they should pay the full fare. It is unacceptable that a senior can drive to park and ride in an expensive vehicle and then get a subsidised ride into town. Young people and low wage earners are bearing all the cost of this.	Cost	Positive comment regarding price increase
ANON-X7K2-K1HQ-1	12	If chargeable P+R will not be used by bus pass holders. Park in side street and use 'free' bus from there!	Cost	ECC encourages the use of the P&R service and also the full use of the pass on local bus routes
ANON-X7K2-K1HC-K	12	I understand only a small number of concession users use the service and is only a small income. These people are using Chelmsford shopping services and spending money. All shopping centres should encourage the public to visit them. Not to financial penalise them.	Cost	ECC encourages people to use the P&R service. Depending on time spent in town this is a cheaper option. ECC also promote full use of the local bus services
ANON-X7K2-K1H2-2	12	I am quite happy to pay for a ticket but feel £1.50 is expensive. 50p would be appropriate.	Cost	Positive comment for the charge, maybe a different rate



ANON-X7K2-K1GY-8	12	I suggest that bus pass holders should only travel free after 9.30, as is the national standard, to facilitate over-crowding at peak times. As it is clear that this exercise is intended to raise revenue, having more empty seats during off-peak times is not going to meet that aim. A better way of raising money would be to issue an annual Park and Ride pass for older people, at a cost of, say, £10-£20. I do not think this would have the adverse affect on demand that charging £1.50 for each journey would have, and would not invoke the extra costs that such charging would invoke.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-K1G3-2	12	I probably would not use the Park and Ride for the City, but only for Broomfield. I would probably cut my shopping trips into the City as the ordinary buses are less convenient.	Cost	Shuttle would still be used and ECC encourages the use of the pass on local bus services
ANON-X7K2-K1G5-4	12	Rural dwellers pay council tax and have less and less facilities; they rely on their own cars or people to drive them in the main-this P& R is one 'facility' one can use to save the exorbitant cost of parking for shopping in Colchester town centre and also to use the hospital for visiting-in the day-by so doing we are saving congestion in the town centre and should not be penalised for so doing.  Who is going to use it if you stop the 'free' bus passes using it?  So many empty spaces-it should be far better publicised and much more encouraged-not actively discouraged which is what this proposal will do.  Rural dwellers will lose out-yet again-	Cost	ECC encourages people to use the P&R services into town. ECC also promote the full use of the pass on local bus services all through Essex
ANON-X7K2-K1GQ-Z	12	I feel that a concession fare of £1.50 should be charged to all pass holders without any exemptions before 9 o clock, to alleviate overcrowding in the am peak.	Cost	Positive comment regarding the cost change and also after 9AM to help with congestion
ANON-X7K2-K1GC-J	12	I would possibly continue to use the service but as an alternative suggest a £1 fare rather than £1.50. Other issues include: queues at ticket machines; More people parking in the city centre adds to traffic congestion; Some people will stop travelling to Chelmsford to shop therefore hitting local businesses.	Cost	ECC encourages people to use the P&R, there are ticket machines, card machines and apps to purchase tickets. ECC also encourages full use of the local bus services.

ANON-X7K2-K1GX-7	12	Great job ECC!!! Drive people to their cars when you have been trying to get people to leave their car at home and take the bus. Of course that is if people have a car as parking at newer properties have been limited with no space to park hence people park on pavements. If one person is travelling then it may end up being cheaper to take a bus but more than one - no way - it is cheaper to use a car park or, heaven forbid, go to Sudbury where their shopping centre thrives because there is 3 hours free parking. Older people have paid their taxes and NI for decades and now you are thinking of adding to the burden of expense by charging for something that is a well earned "perk". Fortunately I "have car will travel" so either way I will drive but there are many who for one reason or another are not wealthy (wealth is a false assumption), and need to get around and you plan to take that away. Older people may well vegetate and die earlier because of being isolated in their homes if this goes ahead but then you can make some money for the funerals!!!	Cost	The £1.50 cost is only for the P&R service. The pass is still free at the allocated times on local bus services. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1AJ-K	12	Leave current arrangement unchanged if desperate to introduce change they should only be for non Chelmsford council tax contributors.	Cost	The £1.50 charge would be for all concessionary pass holders.
ANON-X7K2-K1AY-2	12	If somethings not broke why try to fix it.  I accept that the Saturday service may not be viable, but if you charge for weekday services after 9.00am I am sure that you will see a huge drop in numbers.  Try using this after 9.00am you will see almost all the passengers have grey/ silver hair.	Cost	ECC encourages people to use the P&R service as depending on time spent it is cheaper then parking in town. ECC also promote the use of the full pass on local bus services
ANON-X7K2-K1A5-X	12	Publicise the park and ride more effectively. When I use it, it is mainly old people with passes during the day. Making a charge will mean LESS people will use the service	Cost	ECC encourages people to use the P&R service as depending on time spent it is cheaper then parking in town. ECC also promote the use of the full pass on local bus services
ANON-X7K2-K1AQ-T	12	A lot of disability based bus passes are used by working aged adults where public transport is there only method to get to and from work. It's a shame that the disability passes aren't free at all times, as they are in London, as the majority of those still working would start their working day by 9am.	Cost	Positive comment regarding the discounted fare before 9am for disabled pass holders
ANON-X7K2-K1AZ-3	12	I do believe - which I may be in a minority that elderly people who have an old age bus pass should have discounted fairs, but not free. I feel as though they abuse the free service more than other people for example students, who struggle with the cost of public transport	Cost	Positive comment regarding the cost change
ANON-X7K2-K1AK-M	12	I would support the proposals for everything except charging for a bus for hospital access. Getting to hospital as easily as possible is vital to maintain health of the elderly population....their ill health will cost us far more than a park and ride fee in future health and social care costs.	Cost	Positive comment regarding the cost change. The £1.50 cost for hospital shuttle is cheaper then parking at the hospital and also stress free
ANON-X7K2-K1AS-V	12	I think this should be rolled out across all busses but at 50p per trip.  This would reduce people jumping on to go to the next stop, and also create	Cost	Positive comment regarding the cost change and potential cost idea

		more seats as people would only travel if needed rather than going on bus trips to pass time.		
ANON-X7K2-K1A6-Y	12	Bad idea, this was originally advertised as being "free" bus park and ride to enable town centres to benefit and for older people with very limited budgets to get out	Cost	The £1.50 charge is cheaper then parking in town centres depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K13P-B	12	Majority of shoppers mid week in Chelmsford (other than lunch time) are bus pass holders. the charge would have a future detrimental effect on foot fall in shops in a shopping area blighted by empty shops.	Cost	The £1.50 charge is cheaper then parking in town centres depending on time spent. ECC also encourages full use of the pass on local bus services
ANON-X7K2-K13E-Z	12	Charging a fare will be counter productive.	Cost	ECC encourages people to use the P&R service. ECC also promote the full use of local bus services
ANON-X7K2-K131-C	12	You should charge all full paying passengers the extra cost not the seniors! When I use the Cambridge p&r there is no charge and that's how it should be! Always picking on the elderly!	Cost	The consultation is for the concessionary pass charge only, ECC can not comment on the price of tickets for other passengers at this time
ANON-X7K2-K135-G	12	I think that shoppers would accept the £1.50 charge but to stop the hospital free fare would but extra stress on patients.	Cost	Positive comment regarding the cost change. The charge for the hospital shuttle is cheaper then hospital parking, and stress free as there are already spaces to have without searching for one
ANON-X7K2-K138-K	12	I have an age related pass. I will continue to drive to the city centre for short term parking of maybe up to an hour.I use the park and ride for longer trips into the city such as extended visits to the Essex Records Office. Even if the proposed charge was higher than £1.50, I would still use the P&R as it would still be less than expensive than paying parking charges in the city.	Cost	Positive comment regarding the cost change
ANON-X7K2-K13H-3	12	Treat both old and disabled the same. Charge £1.00 for all journeys after 9am and £3.00 before 9am. That would probably make more money or increase savings and avoid the need to look at this again.  Don't make the mistake, pushed by social media and the Press that suggests that all old people are rich. It could easily become a project based on ill founded jealousy.	Cost	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K141-D	12	This service is invaluable and should be kept running both on commercial and environmental grounds. The majority of people using the park and ride facilities would be able to afford this new payment especially if it helps keep the service running.	Cost	Positive comment regarding the cost change and the importance of the P&R to congestion and environment
ANON-X7K2-K14Y-N	12	I believe the disability concession of £1.50 should be extended to travel any time.	Cost	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass. Age related pass holders would pay £1.50 at all times

ANON-X7K2-K149-N	12	As I live in a village which has only one bus to Chelmsford every two weeks, the Park & Ride service is probably the only way I use the Bus Pass. There are no other bus services available except a weekly service to Asda Store. If this measure does go ahead, would the council give those of us living in outlying villages with no real bus service, a reduction in Council Tax for a lack of amenities?	Cost	The cost is only for the P&R. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K14G-3	12	It's long overdue. Other authorities have been far, far more assertive in getting pass holders to make more contribution to their local P&R schemes. Even 50% discount is a generous concession, particularly as it allows travel at any time.	Cost	Positive comment regarding the cost change.
ANON-X7K2-K148-M	12	I think you should be charging oaps full fare, it's ludicrous that wealthy pensioners are being subsidised by the taxpayer when, for example, teenagers on low incomes are expected to pay full fare. The bus pass originated as a way of helping older people reliant on public transport, its use by those who can run their own car is an abuse of the principles that saw its creation and utterly unacceptable in a time of extreme austerity. How can a council justify this expenditure when it's contemplating closing libraries and depriving those who most need such vital facilities?	Cost	Positive comment regarding the cost change.
ANON-X7K2-K14Z-P	12	At £1.50 this is far cheaper than using a car park in the town.  For some people using public transport is too far away to be practical, for example in some country areas.	Cost	Positive comment regarding the cost change.
ANON-X7K2-K144-G	12	The hospital bus should be free	Cost	The shuttle bus is included in the cost of the consultation at the moment
ANON-X7K2-K14W-K	12	why charge the most vulnerable people at the end of their days with limited income,we should be helped as much as possible not have our benefits cut.My more wealthy friends would not use any bus at all as rather beneath them I suppose.	Cost	ECC encourages use of the P&R instead of parking in town. ECC also encourages full use of the concessionary bus pass. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K14C-Y	12	As a season ticket holder for Colchester United FC I will be quite happy to pay the parking element of £3 per session. I would be prepared to pay this upfront on an annual basis or separately on each match day. What I would not like is to queue unnecessarily for ages in the rain, just to find that I either need spectacles to see the machines, or that the machines are not working. PLEASE do not let technology take us backwards.	Cost	Positive comment regarding the cost change- The rest comment does not directly relate to the subject of the consultation but will be held for further consideration by ECC

ANON-X7K2-K14X-M	12	I regularly go into the City with my partner it will be cheaper for us to drive into the City and park as we are often there for just over an hour. At present we can get 2hrs for less. Where we live we have very few buses so for us the Park and Ride is our best way to get into the City. The Park and Ride for us means one less parking space in Chelmsford available for those unfortunate people who have no Park and Ride in their location.	Cost	ECC encourages use of the P&R instead of parking in town. ECC also encourages full use of the concessionary bus pass
ANON-X7K2-K14V-J	12	In my opinion the Chelmer Valley to Broomfield bus should remain free after 9 am to disabled and older people alike as that is to access health services, there should also be a similar service from Sandon, shopping is different, I would be willing to pay the £1.50 to go to Chelmsford city centre, if the £1.50 fare is imposed on the service I would still use it as it saves all the stress from using the hospital car park and would still be cheaper, but still loads of people don't know the hospital service exists it needs better/more advertising.	Cost	The £1.50 would apply to all services including the shuttle to the hospital. It is still a cheaper option than town and hospital parking. Comments on publicity will be passed held by ECC for further consideration
ANON-X7K2-K14S-F	12	Offer a group concessionary bus pass and or a weekly pass.  Free on Saturdays.  If I had to pay to go into Chelmsford or Colchester I would not go as often as I do now.  Town centre would become more congested as people drive in. If more than one person is in the car it may be cheaper to pay to park in town.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. Passes can still be used on all local bus services
ANON-X7K2-K142-E	12	I drive into Chelmsford from Benfleet. As a pensioner it helps with the shopping trip to park and ride, it's less stressful than finding a parking space and of course not having to pay car parking fees.  Chelmsford is by far the best shopping town in our part of Essex and it will be a shame not to be able to use my bus pass. There is no longer a direct bus from Benfleet to Chelmsford, which we used to have and it wasn't a problem to use the senior bus passes on that.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. ECC also encourages full use of the concessionary bus pass
ANON-X7K2-K14M-9	12	Charging per passenger rather than by car would hit us more as we often bring elderly friends. The proposal doesn't make clear if the charge is to be £1.50 per journey or if the ticket purchased is for a return or multiple journeys.	Cost	The cost is £1.50 for a daily ticket. This is for the bus transport, there are no current changes to the free parking.



ANON-X7K2-K1TU-H	12	<p>This will lead to isolation. Parking at the Park and Ride is easy for the elderly - not so in cramped car parks in town. If you look at the demographic of shoppers in town during the day, it's OLD. That will disappear and even more shops will close so business revenues will be lost.</p> <p>For me to get to Broomfield Hospital would then cost £3 for 2 buses so might as well pay to park at the hospital and crowd their car park.</p> <p>Already crowded commuter buses will be a nightmare if we all go into town before 9am, might as well if it costs no more - we get up early!</p> <p>Suggestions for consideration: raise the bus pass age to 65. Leave time at 9am. Charge no more than £1 - most of us can find a pound coin.</p>	Cost	The cost is £1.50 for a daily ticket. Park and Ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1T5-H	12	Everyone should pay a nominal fee to encourage people not to drib3 into the city centre. why should pensioner get preferential treatment?	Cost	Positive comment about the price change
ANON-X7K2-K1T8-M	12	Why should I as a pensioner pay less than a young mother to get into Chelmsford? Everyone should be treated as equal.	Cost	Positive comment about the price change
ANON-X7K2-K1TD-Z	12	Everyone should pay a fee all day, pensioners should not be given preferential treatment.	Cost	Positive comment about the price change
ANON-X7K2-K1TS-F	12	The free pas encourages users to park out of town-removal of this facility would encourage users to use town centre car parks of park in side streets	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking.
ANON-X7K2-K18U-N	12	If the age-related concessionary journeys are charged for, then so should the disability-related concessions.	Cost	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K183-K	12	Consider a slight increase for school children who use the service. It's a lot cheaper for them than using non park and ride buses. Pensioners are seeing pensions being eroded and under pressure from general inflation and increased council tax and now loss of free TV licence to the over 75's unless they get pension credit. A lot of rural pensioners rely on a car to get places due to none/poor public transport and free park and ride is a lifeline. It's seems too easy to target the pensioners!	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K189-S	12	Agree to proposed charge only if it can be paid in cash. Phone or card payments would make the service less attractive. Failing this, what about selling books of tickets in advance eg. 10 tickets.	Cost	Positive comment about of charging proposal. There are ticket machines available, you can also pay on your card and on the First App
ANON-X7K2-K18Q-H	12	My wife and I invariably travel together making it more cost effective to park in town centre car parks if this charge is introduced. So much for reducing traffic congestion!	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services.
ANON-X7K2-K18Z-T	12	At least have the hospitals free. If you don't the car parks wont be able to cope, as I take my sister every week to broomfield it ill be cheaper to pay at the hospital than for everybody on the park and ride.	Cost	Depending on the time in hospital P&R can be a cheaper option. It also is less stressful due to the amount of spaces available

ANON-X7K2-K1MJ-Y	12	You are trying to encourage people to use the park and ride scheme to reduced congestion on Chelmsford City roads, I think introducing a fare will put people off. Hospital trying to encourage people not to drive to hospital ( a lot of which are elderly with hospital appointments) I think this proposal may well put people off using this valuable service.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-K1ME-T	12	I personally would still pay £1.50 to use a Park and Ride service, especially the Broomfield Hospital service. The P & R system is convenient and easy to use and it has eased congestion in the city centre. However I believe there may be some who would not pay £1.50, preferring to pay an extra 30p to park in the city itself. This will increase congestion in the city and undo the good that has come from the P & R Buses.I would not like to see the Broomfield Hospital service jeopardized in any way due to these proposals. This is not simply a cost issue but most importantly, using P & R means not having to try, sometimes unsuccessfully, to park a car before being able to use the hospital services. There is simply not enough parking space at Broomfield and the Shuttle bus eases that problem for all. For this reason it is a valuable service.	Cost	Positive comments regarding the cost. The £1.50 charge is still cheaper then most car parks in town depending on stay.
ANON-X7K2-K1M1-6	12	For 2 people using 1 car the £3 fare it would be cheaper to park in town especially if you only wanted to go into town for a couple of hours. I think you will lose quite a few older passengers on this service.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-K1M9-E	12	If you are going to charge I may as well go to a car park and have the convenience of having my car nearby	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-K1MD-S	12	Why hit pensioners, who are not earning an income and can least afford any increase in living costs! We pay out full council tax and this is hard enough as it continues to rise. If you more get more money out of us, charge £1 max.	Cost	ECC acknowledge your comment
ANON-X7K2-K1MZ-F	12	As the P&R helps maintain the local economy, would it be possible for local businesses to offer discounts to older ticket holders?	Cost	The P&R is run by ECC so no other authority/organisation can give discounts on fares
ANON-X7K2-K1MM-2	12	Yes. I have just been on the Colchester park and ride this afternoon. Most of the other passengers were older people like me. I believe all these people will stop using the park and ride. If my wife travels with me it would be cheaper to park in a town centre car park.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services.
ANON-X7K2-K1M6-B	12	Free park and ride arrangements as available currently support the struggling High St. Charging older people would drive them elsewhere - on-line, out of town retail parks, other towns. This would seem counterproductive if it resulted in driving High St businesses out to retail parks as well.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services.
ANON-X7K2-K1FP-X	12	I suggest paying £1 each way rather than £1.50 day pass.	Cost	positive response to price

ANON-X7K2-K1FR-Z	12	<p>Exploiting this loophole in 'The Act' (even as trial run for future cut backs) is hardly a worth exercise for half a mil.</p> <p>Whilst I'm not allowed to drive on medical grounds, I have accessed the P&amp;R site a few times via friends. I believe it's an essential service for OAP's and people with disabilities, for following reasons:</p> <p>Where I to be given my license back, due to the very limited number of disabled parking spaces in Chelmsford, I'm very doubtful that I would get parked for either work or Leisure.</p> <p>It should be noted that the majority of clinic/appointments at Broomfield Hosptial are only available between 9-12:00 making it difficult for anyone outside of chelmsford to actually use their Pass and turn up on time - especially given the unreliability of our local public transport these past few years. However, using the P&amp;R does give one a fighting chance, or you can take your chances on maybe getting private parking at the hospital - which has gone up and up! Whilst the disabled bays have gone down and down.</p> <p>Having any type of mobility issue (disability or old age) makes carrying things for any distance difficult and painful. The P&amp;R follows a route straight through the centre of town past many of your high street shops, so whether it's a click n' collect purchase or an M&amp;S meal deal, using the P&amp;R means it's a simple walk out - hop on - hop off!</p> <p>I'm onboard with genuine crosscutting methods in government. However, even a small measure (for the moment) could be viewed as devise or detrimental to the local economy i.e. it could steer a large sector of the community aware from spending money on Chelmsford high street. The very thing we've all been trying to avoid for years. Rather the local government should be looking towards alternative sources of funding/sponsorship to support the P&amp;R in collaboration with the high street stores and cafes, etc. before the outlets are all that is left.</p>	Cost	<p>The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services. If unable to drive on medical grounds resident may well qualify for s disability based pass which will allow free travel in future</p>
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ANON-X7K2-K1F9-7	12	I feel this idea will affect so many people that the use the park and ride. The cost of three pounds a journey for a couple is a lot if they go to town more than once a week. Socially it could impact many people. They may decide not to use the town centre anymore and go to the retail parks instead. It would be disastrous for the town centre traders. Also for older people the park and ride is reliable, safe and picks up and drops off right in High St. Other buses do not all do this. The No 2 from Highwoods an example of this.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services.
ANON-X7K2-K1FG-N	12	As so many people who work in County Hall for example, use Park and Ride, feel it will be a bit fairer for all to pay towards the service.	Cost	positive response to price
ANON-X7K2-K1F5-3	12	Park & Ride Concessions should remain unchanged... it is one of the few facilities funded by Council Tax paid by the elderly that is used by them. Other subsidised facilities are rarely used by the older residents....apart from Libraries, & this facility is being dramatically cut back by the Council..!	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1JR-4	12	Please make it as easy and inexpensive as possible for elderly and/or disabled passengers to travel by bus.	Cost	ECC acknowledges your comment
ANON-X7K2-K1JC-N	12	I might just be prepared to pay £1.50 to travel into Chelmsford or Colchester to shop, However, I object STRONGLY to having to pay to travel on the Broomfield Hospital Shuttle Bus. This is effectively A TAX ON ILLNESS & is grossly unfair. In addition, if we all drove to hospital instead what extra parking spaces would be made available? Further, a charge of £1.50 might be levied the first year but would probably soon start to rise, causing further hardship for elderly people.	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1J2-4	12	What next?  They say this is costing the tax payers.  Well I've been a tax payer for the past 60yrs and I'm still paying tax so please give us OAPs and people with disabilities a break.  Keep the free bus pass concessions for Park & Ride please.	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1J6-8	12	Park and Ride discourages people from taking their cars into town and city centres, reducing pollution and traffic. This should be encouraged.Charging reduces the incentive to use a Park & Ride.Concessionary bus passes for the elderly encourage activity and provide a vital health and social need. Park and Ride schemes should not be discouraging this by charging.	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1ZP-J	12	Park and ride works well in Chelmsford. Parking Too expensive in City and too many cars in town. People will be using town parking if two people travel, as cheaper than P & R or going to towns like Basildon if they do not live in Chelmsford City area as it is far more shopper friendly. ie parking far cheaper. This will affect those more if they pay rates but do not live near town center. Central government needs to return to a reasonable level of funding not just cut, cut.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also.

ANON-X7K2-K1ZJ-C	12	I live near Southend. If I want some decent shopping (Southend is pretty hopeless) I can go to either Chelmsford or Lakeside. Although I marginally prefer Chelmsford I don't see why I should pay to do so when Lakeside is free.	Cost	ECC encourages people to use the P&R. ECC also promote the full use of the pass on the local bus services
ANON-X7K2-K1ZT-P	12	Doing away with the concession will only increase the amount of cars in the city centre which the council said that it wishes to avoid. Also as this is a consultation I would put even money on the fact that a decision has already been made and as usual it is not in the favour of pensioners!!!!!!!	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1ZH-A	12	I feel that the current holders of a pass should be grandfathered in the system, new applicants app,ying for the pass are probably younger and have an advantage or more income.	Cost	The proposed charge would apply to all age related pass holders. Disability related pass holders would still get free travel after 09:00
ANON-X7K2-K1ZS-N	12	Colchester P&R has over 800 empty spaces all day everyday, the amount of extra £'a you will make from this is ludicrously small, and the people that stop using the service out of spite, will far outweigh any benefits from the extra few ££'s you take, by way of less visitors to the town. In Chelmsford P&R's, this proposal works, in Colchester P&R, you definitely need to unilaterally- not charge.	Cost	ECC encourages people to use the P&R service and also the use of the local bus services. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost
ANON-X7K2-K1ZF-8	12	<p>In the event that your proposals go through , in my case, and I suspect many others, that in the case of travelling to Broomfield Hospital, I will travel and park at the hospital. Since I am usually accompanied by my wife, the aggregate cost of using the park and ride bus service will equal the cost of parking. It may well be that I have to fight for a parking space but the additional stress will save me about an hours travelling. If it's free on the bus it works, if not its of no appreciable benefit.</p> <p>Looking at travel to Chelmsford City centre, I would now use one of two alternatives available. Either travel in for free on a normal scheduled service or drive to an out of town outlet, I like many others, can do without the town centre and will do so given ANY excuse. Removing free park and ride to pensioners will just add yet another nail in the coffin of Chelmsford city centre shopping !</p>	Cost	The charge would be the same as parking at the hospital for two people. ECC still encourages people to use the P&R for stress free travel and also the use of local bus services Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1XR-J	12	Feel a fairer fare would be £1 after 09.00---we often have 3 pensioners in one car so the total cost would be £4.50 which is very expensive. The alternative would be to park in town which defeats the objective of park and ride or to simply use the ordinary bus and use our bus passes so we gain and the council lose. We are totally prepared to pay £1.00 and to continue to use the service.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also.



ANON-X7K2-K1XE-5	12	I think it may deter some people from using it and in fact if I am going to Tesco I will not use it as I can park free there for up to 3 hours.To cut costs it maybe that the buses do not run so frequently from chelmer on a Saturday as I realise it is not a busy day unless there is a special event occurring in the city.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also.
ANON-X7K2-K1X1-H	12	My parents who are in their 60s/70s regularly use the park and ride service for either hospital visits or shopping in Chelmsford instead of having to deal with car parking in busier areas. It seems that Essex County Council is more than happy to keep increasing the council tax in areas but keep making reductions to the services on offer such as the park and ride proposals but also the library closures. People work hard and when they retire and have contributed all of their lives should be able to have some benefits like free bus travel!	Cost	The charge is only for the P&R service which is a special amenity. The passes can still be used free in the allocated time on local bus routes. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1XY-S	12	I strongly disagree with paying for the P&R scheme. I have paid my taxes throughout my working life and feel this is a necessary concession for doing so. In addition it allows me to travel to hospital, socialise and do necessary banking in Chelmsford. Many pensioners are unable to afford this additional fee and would become more house bound.	Cost	ECC encourages the use of the P&R service and also the full use of the pass on local bus routes. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1XW-Q	12	This service is especially helpful for older residents who can shop in town and have a short walk to the bus then to their parked car. Using the Colchester car parks always involves a long walk with shopping. The most useful car park for shoppers is the St John's street car park which is always full of people who work in the shops and businesses in town because there is a special cheap all day rate at this car park. Crazy planning!!	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages full use of the pass as well on local bus services. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1X6-P	12	Considering many people receive benefits because their income is not suffice, including working part time to manage finances. Even the smallest of proposals could have catastrophic consequences, meaning more costly interventions at the cost of the tax payer. Plus, this could mean people who have to travel to Chelmsford, use their cars to park in or around Chelmsford to use the facilities.	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPE1-W	12	I reiterate that there should be a flat charge for parking and the bus fare should be free for those with pensioner bus passes. A bus fare can be levied for anyone under the pension age. This is done in Cambridge park and ride.	Cost	This comment will be held for further consideration by ECC

ANON-X7K2-KPE9-5	12	I have an account with the Co-operative bank, so can only use either Chelmsford or Colchester branches. When using the service to visit Chelmsford, I also spend money in the City, whether it be a coffee, meal, or something else. My wife, who does not have bus pass but will sometimes accompany me. It means that there is one less car on the road, with the subsequent reduction in pollution and congestion. If I am required to pay, I will get the bus to Colchester and spend my money in Colchester instead. This is not the fault of older people, though it is regularly banded around in the media that it is. The sole blame for this lies with the Tory Government who have slashed funding to local authorities, putting them in the situation of using their residents to divide and rule, and choose over a number of issues and concessions. This is why we are losing all our public services to privatisation, and the local authorities have done nothing to stand up to the government.	Cost	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPEC-F	12	The charge could delay the departure of buses. Why not charge One Pound which would save the driver having to find the 50p change, etc. Perhaps make an small annual charge - or would this be too costly to administer? Keep the charge free on certain days of the week.	Cost	The £1.50 would be a daily cost. Ticket machines are available along with card machines and app for ticket purchasing. Staff at the P&R are there to make sure buses run on time
ANON-X7K2-KPEF-J	12	Why not introduce a parking fee for all cars say £1.	Cost	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KP51-D	12	My husband and I travel on concessionary age bus passes, we very rarely use them, we do not use them locally except for Chelmsford Park & Ride and occasional use in London. If there is a charge of £3 for the two of us we wouldn't continue to use the P & R, if there's a cost we'd rather the convenience of parking in town, ( we usually have an infant Grandchild in a pushchair with us) which is what we thought the P & R is supposed to avoid, congestion and pollution by cars in towns. Surely the buses would be very empty during the day if concessions stop using them, or perhaps that is the purpose of the exercise? I have no objections however to the proposed stoppage of the service on a Saturday if its underused by concessions and fare payers.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KP53-F	12	Any increase in bus fares for elderly and disabled passengers could seriously limit their ability to travel into Chelmsford for social and shopping.	Cost	The cost is for the P&R. The local bus remains free for pass holders to access different locations after 9am
ANON-X7K2-KP55-H	12	Should be completely free for disabled users	Cost	ECC acknowledge your comment, P&R remains free after 9am for disabled pass holders
ANON-X7K2-KP5D-Z	12	I think £1.50 is fair considering you are not obliged by law to provide free travel for bus pass holders if I understand it correctly.	Cost	positive response to price
ANON-X7K2-KP54-G	12	People pay taxes all their lives so should get something back in old age. I'm happy to pay out of my council tax.	Cost	The change is only for the P&R service. Passes are still free to use on local bus service during the allocated time

ANON-X7K2-KP5H-4	12	Not sure what Full Fare is and how many disabled people use this service before 9am so difficult to comment but it does seem a little penny pinching	Cost	It would mean disabled pass holders can use the service before 9am at a reduced cost. £1.50 after is still cheaper then town parking depending on time spent. ECC encourages the use of the local bus service.
ANON-X7K2-KP5C-Y	12	Whilst I realise there is not an unlimited fund at the disposal of the council I feel it would be short sighted to withdraw concessionary fares. There will undoubtedly be hidden costs that will affect trade, congestion and the environment in the city centre thus negating any headline grabbing savings. Ultimately costing the taxpayer one of whom I am more.	Cost	Concessionary fares are not being withdrawn on local bus service. The increase is to the P&R only, which depending on time spent in town is still cheaper then a carpark.
ANON-X7K2-KP5V-J	12	I could probably afford the £1.50 fare but I know that it would mean that I wouldn't be so inclined to come to Chelmsford to shop as for the 2 of us it would be £3 and I could park in Great Dunmow for much less or Bishops Stortford free. I understand that it may be necessary and accept that but am just stating how it will affect me personally.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPUY-N	12	I use the hospital shuttle frequently to see my cancer consultant, eye consultant., and for blood tests. Parking at Broomfield is a nightmare, especially if you are ill, although parking is free and in a dedicated area on actual cancer treatment days.  With regards to shopping trips I would be prepared to pay but fear that the cost would increase noticeably over time.	Cost	Currently the consultation is for 2020 at £1.50. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPU5-H	12	Considering many people receive benefits because their income is not suffice, including working part time to manage finances. Even the smallest of proposals could have catastrophic consequences, meaning more costly interventions at the cost of the tax pay	Cost	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KPU4-G	12	I suggest that the £1.50 charge be thought of as a parking and sanitation fee and its only connection with the bus service is that it is a convenient way to collect the money.	Cost	The P&R charges per person, not per car. The same would be in place for the concessionary passes as well.
ANON-X7K2-KPBY-2	12	Park and ride charges are very expensive due to charging per person rather than per vehicle. Park and ride is provided to reduce town centre congestion and pollution and a normal charge of £2.50 to £3.00 per stay would see a massive increase in use with resultant benefits to Colchester Borough and enable free use to bus concession pass holders.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also
ANON-X7K2-KPBC-C	12	if there was no bus passes then the company's could bring down the fares for all using the service, instead of making others pay for people that can pay but use the system not too	Cost	Positive comment regarding the charges and lower prices for other users
ANON-X7K2-KPR3-C	12	Please do not use this as a similar means of savings on county buses. The poorest, oldest and disabled senior citizens make good use of the bus services and for some it's the only means of getting about.  Greater advertising of this and similar consultations should be used to reach more of the public. Could they not be announced and repeated on BBC Essex radio and Look East TV?6	Cost	The charge is only for the P&R service. ECC still encourages people to use the service and also their local bus routes. The consultations are publicised widely through different streams.

ANON-X7K2-KPR5-E	12	The constant erosion of benefits to those who can no longer work increases both material poverty and poverty of spirit. The excellent Park and Ride services enable the buses to be used to advantage by the holders of concessionary passes when the vehicles would be travelling almost empty.	Cost	The charge is only for the P&R service. The pass is still free to use at the allocated time on local bus services.
ANON-X7K2-KPRZ-K	12	I agree with the £1.50 charge for older people but is this for each journey or for a return fare? If it is for each journey, then a charge of £6 for a husband and wife to attend a hospital appointment is a bit steep!  This should be clarified in your statement.	Cost	Positive reply for charging concessionary pass holders- this is £1.50 a day and can be used on all services
ANON-X7K2-KPR6-F	12	Yes keep the use of bus passes and charge a parking fee say £1 or 1.50 per vehicle and this could be paid per car to the bus driver	Cost	The consultation is for the charge per passenger as per the P&R now. Currently there are no plans to change the payment method.
ANON-X7K2-KPQU-D	12	In Ipswich they charge 50p which is reasonable. If you charge £1.50 and both my husband and I travel together, we might just as well pay for parking in town or use alternative transport into town.	Cost	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass on local bus services also
ANON-X7K2-KPQB-T	12	This is a vital and necessary service for older people especially the bus that runs to Broomfield Hospital. The fact that it is there helps take away a great deal of anxiety that people have about being able to park at the hospital and worrying about missing your appointment because you can't get parked. Please don't do this to the old and vulnerable.	Cost	The £1.50 is a cheaper option than parking in the hospital depending on time spent. ECC also encourages the use of the local bus routes
ANON-X7K2-KPQ9-H	12	I have read this proposal and agreed with it on the basis of it being an all day fare (return ticket), I hope I'm right but think this could have been made clearer.	Cost	Positive comment about the price change
ANON-X7K2-KPQG-Y	12	No, it should be left as it is. If the charge was cheaper for everyone then there would be more people using the bus service and the buses wouldn't be running empty or only used by pensioners. Why are pensioners always the first call when there are cuts	Cost	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPQD-V	12	This proposal would be a disaster for Chelmsford High Street as it would be discouraging older people from visiting the High Street. The benefits of keeping the status quo are obvious from both angles - you should not need to have it spelt out. Older people have more time for shopping/meeting friends in the town centre which in turn benefits the town centre. There is a cost to older people to arrive at the P & R and Being able to finish their journey without charge should continue. Keep the city centre worth visiting - don't discourage footfall, which will happen if your proposal is implemented.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

ANON-X7K2-KPQ4-C	12	Disgusted that yet again pensioners are being targeted. We've paid taxes and ni all our lives and now you want to take our little helpful benefits away. Shame on you!!!	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. The pass still allows free travel on regular local bus services.
ANON-X7K2-KPQH-Z	12	Keep it free	Cost	The charge is only for the P&R service. The pass is still free to use at the allocated time on local bus services.
ANON-X7K2-KPQK-3	12	For a couple it will be too expensive.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages full use of the pass on local bus services also
ANON-X7K2-KPQV-E	12	I think this is an essential service for senior citizens who regularly use it to go into Chelmsford and use the hospital service as well.  It shows a small thank you from the council for all the money we have paid for services over many years in rates etc. and should remain FREE!	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KPVD-1	12	The park and ride is useful but if we have to pay, I will not be using it	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPVM-A	12	I use the Park & Ride Chelmer Valley to Chelmsford station frequently and am aware that particularly on a Saturday that a lot of people with age related passes who use this service to shop in Chelmsford. I believe that if this was changed and those with age related passes had to pay they may well consider shopping elsewhere as the parking charges are expensive in Chelmsford. As I volunteer at a cafe providing free meals to those of Chelmsford I would have to take this factor into account and might well be forced to give up this work.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPCP-T	12	I feel that this charge of £1-50 is good value considering the hassle of parking in Chelmsford and cost.This also includes the hospital parking and charges.The only people this will affect will be the town traders as I sometimes I pop in 2or3 times a week but I would cut this down to 1 a week when the charges come in.	Cost	Positive comment regarding the cost change.
ANON-X7K2-KPCE-F	12	People with age related passes should continue to get this travel free but AFTER 9:30am.  The P & R at Sandon is a disgrace as the moment allowing buses to go out half full just to ensure they run on time, despite there being a queue inside the P & R building. Staff readily admit that this is the case also. The price increases constantly whilst the service decreases.  Soon the price will be the same for 2 people as is the price for parking	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.



		actually in the town centre and that is when we all start to drive back in again. The time can not come soon enough!!!!		
ANON-X7K2-KPC1-U	12	<p>I believe travelling for the disabled should be free at all times.</p> <p>Many who use Park and Ride services, spend their income in the town/city being visited. Charging or Park and Ride will discourage people from visiting these areas and thereby affect the local economy.</p>	Cost	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KPCG-H	12	I frequently travel on buses where I am the only person paying. These passengers have enough to run cars so can afford the fare. Perhaps the hospital one could be free as parking at the hospital is a nightmare.	Cost	Positive comment to the charge
ANON-X7K2-KPCD-E	12	See earlier comment re qualification age increase. Also what starts at £1.50 will usually quickly rise to much more.	Cost	Currently the consultation is for 2020 at £1.50. ECC can not comment on future price changes at this time
ANON-X7K2-KPC7-1	12	Currently, charging the disabled to ride on the P&R is a shame on you and you should feel that shame. Disgusting, hopefully, one day, you will never be put in that position. The disabled are in the lower income brackets.	Cost	The change is positive as before 9am disabled passes will receive a discount for a daily ticket, currently it is full price. After 9am travel is free
ANON-X7K2-KPCS-W	12	I live in Maldon and often commute to London to undertake charity work. With a £1.50 charge for parking at any time of the day I would find it useful for those occasions where I have to get in early. For some pensioners, the proposed charge may reduce their use of the Park and Ride system and, instead, park in the city, reducing space for others and increasing city centre pollution.	Cost	The £1.50 charge is still cheaper than most car parks in town depending on stay. ECC always encourages full use of the pass as well on local bus services.
ANON-X7K2-KP7B-Z	12	Consider some kind of group fare for weekends. 4 people in one car at the reduced weekend rate is still £6 I think. Which may discourage use of P&R	Cost	Currently there is a group fare for full paying passengers at the weekend. ECC encourages people to use the local bus service as well.
ANON-X7K2-KP7W-N	12	Chelmsford is often gridlocked why add to the pollution? Pensioners seem to be the target of money saving initiatives at present	Cost	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KP7C-1	12	A concessionary fee of £1 would be more acceptable to bus pass holders on Park & ride to City Centre buses and the Hospital shuttle remain free to bus pass holders.	Cost	The rate is £1.50 for the day at the moment, following the consultation.

ANON-X7K2-KP7A-Y	12	Yes, continue as you are now i.e free to all seniors citizens. It is bad enough that the free TV licence (which was only issued this year to me) Will be suspended in June 2020. We are living longer - get over it - make plans to provide for this.It is not for me to give the answers to this problem, my working life is over.Parking fees in Chelmsford are prohibitive. The council must make a fortune from these fees. As with any business, spend your money wisely.	Cost	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KP7S-H	12	Removal of older peoples bus pass concession on park and ride will mean the buses run much more empty during the day.  Add this to the removal of free TV licences for older people and the message is clear. Older people are not wanted in todays society as they are past their sell by date. We all get older eventually.	Cost	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KP76-M	12	Other counties eg York and Cambridge make a charge to concessionary pass holders.  I think the reduced rate before 9 am rather than full fare would be an advantage if I had an earlier appointment at Broomfield hospital.	Cost	Positive comment regarding the cost change.
ANON-X7K2-KPS3-D	12	Maintain the statuesquo, thereby demonstrating that ECC, unlike the BBC, cares and values its senior citizens. Citizens, who due their status, ie senior, have contributed financially to the Essex area during their life.	Cost	The £1.50 charge is only for the P&R service. The pass is still free to use on local bus services during the allotted times.
ANON-X7K2-KPS9-K	12	Apart from easier access to the hospital and other medical facilities in the town , park and ride provides an excellent facility for all members of the public to access the town centre which currently suffers from exhorbitant car parking charges which have an adverse effect on high street businesses including shops and restaurants . People working in those businesses who live in villages not on a regular bus route or access to a train line need access to their workplace in Colchester without paying a large proportion of their earnings on car parking charges.	Cost	The £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages shopping in town and full use of the pass on local bus services.
ANON-X7K2-KPSQ-B	12	Introduce fare at £1 when increase if needed. We will also have to pay tv licences to done be too draconian.	Cost	The proposed fare is £1.50 for a day ticket .
ANON-X7K2-KPSX-J	12	Park and ride in Essex currently does not have the effect it wants. If there are two or more occupants in a car it is often cheaper to find parking in town. Other counties offer a cheaper fare and the system seems to be better used. Some counties charge a small per car not per person.	Cost	The proposed £1.50 charge is still cheaper then most car parks in town depending on stay. ECC encourages shopping in town and full use of the pass on local bus services.

ANON-X7K2-KPS7-H	12	<p>Once again it is the elderly retired people who being targeted. Majority of the people who use the park and ride car park work in the city therefore would it not be more economical to charge an extra 50p to those people who use the services before 9:00 am.</p> <p>Also it is the people who use the service after 9:00 am that spend money in the shops during the day, if the elderly stop going into Chelmsford then more shops will close.</p> <p>British Homestore closed along with several other shops in the Meadows precinct and not been replaced. Debenhams could possibly be closing their store, and a couple of stores in the Chelmer precinct have also closed. If this trend continues then Chelmsford will be like a ghost town. Councils throughout the country are looking for ways to encourage people to shop in the town centres not discourage as per this scheme.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPS2-C	12	<p>If you really want to get people of the road This should be a service you provide</p> <p>We come to spend money in your town</p> <p>I really think you underestimate the feeling people have psychologically about paying for parking which in effect this is</p> <p>The charge at the Cambridge P&amp;R was abolished because it had the opposite effect and caused huge delays</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. Cambridgeshire charged separately for parking which is not the proposal here</p>
ANON-X7K2-KPKR-4	12	<p>i think the older persons pass should be restricted to after 9am once a fee of £1.50 is levied. if an older person travels before 9am they should pay full fare.</p>	Cost	<p>Positive comment regarding the cost and £1.50 fee to be applied after 9am.</p>
ANON-X7K2-KPKE-Q	12	<p>Older people are already losing concessions and this would be another nail in the coffin for independence and being able to afford to socialise.</p>	Cost	<p>The £1.50 is a cheaper option then parking in town depending on the length of stay. ECC encourages full use of the concessionary pass on local bus services</p>
ANON-X7K2-KPK9-B	12	<p>Penny pinching. Make savings elsewhere. Older people depend on the service and buses would be empty without them so that would mean the service would be reduced</p>	Cost	<p>ECC encourages people to use the P&amp;R service. ECC also promote the full use of local bus services</p>
ANON-X7K2-KPK8-A	12	<p>A charge of £1 makes the P&amp;R more competative for a couple to use, otherwise you are driving people back into their cars, which is lunacy. Even worse drive people to Lakeside!</p>	Cost	<p>The £1.50 cost is still cheaper then parking in town depending on time spent. ECC still encourages people to use local bus services for their journeys.</p>
ANON-X7K2-KPKQ-3	12	<p>Currently, the zero cost of the Park &amp; Ride outweighs the inconvenience of not having a car to hand near the shops and the increase in travel time to the shops.</p> <p>Past experience in similar prices show that £1.50 is the thin end of the wedge and the price will increase whatever the authorities state at present.</p>	Cost	<p>The £1.50 cost is still cheaper then parking in town depending on time spent. ECC still encourages people to use local bus services for their journeys.</p>
ANON-X7K2-KPKZ-C	12	<p>This appears to be another erosion of ECC services for the older population</p>	Cost	<p>P&amp;R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules</p>

ANON-X7K2-KPK6-8	12	<p>You need to remember that we the old age paid for all that we( not just the young or the old) have now , just remember who has been the cause of the situation (lack of money) first politicians , then the bankers.</p> <p>We always find money for another war.</p> <p>But not for older people.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPNU-A	12	<p>This just seems another tax raising on older persons on a low fixed income, although not controlled by ECC the return of licence fees to the BBC for over 75's like myself is another blow to older persons. Please reconsider your proposal.</p> <p>Thank You</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPNZ-F	12	<p>As already stated. I think it is an insult to older people. You should be ashamed and I pay full fair so no self interest.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPN4-9	12	<p>Where I live the closest bus service is over a mile away, a village service. Without Park and Ride I would have to take the car into Chelmsford. £1.50 a day is good value. If it increases too much it becomes less cost effective. Despite the environmental benefits of relieving congestion in Chelmsford City centre I would have to think seriously about the convenience of using the car. Unfortunately, due to the number of commuters who use the majority of car p[arks in the City it is often difficult to find a parking space during the week. The answer? Shop somewhere else. Don't just concentrate on the impact on the transport budget: look to the wider benefits of making Park and Ride usable.</p>	Cost	<p>Agreed the £1.50 is a good value and less then the parking in town. ECC do also encourages people to use their local bus services for full or part of the journey.</p>
ANON-X7K2-KPNK-Z	12	<p>My wife and I visit Chelmsford regularly, and use the park and ride for great convenience. If we had to pay we would come less often. We have morning coffee, lunch, and do some shopping, and probably spend about £40 to £50 on each visit. With the charge we would probably vote with our feet and go elsewhere - eg Colchester, Cambridge, etc. Parking is free in Ely to encourage visitors and the local economy.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPP1-8	12	<p>The current position should be maintained. It's discriminatory to start charging different levels for disabled and non-disabled bus pass holders.</p>	Cost	<p>The basic pay would be £1.50 for a day ticket for concessionary pass holders</p>

ANON-X7K2-KPPJ-1	12	I have mixed feelings concerning this and It would be a pity to impose the charge of £1.50 as the free pass is a nice bonus for people possessing the Bus Pass. I know everywhere is feeling the pinch and cuts are being made. Unfortunately, it seems the older generation get these concessions which are sometimes removed or, in this case, certain restrictions imposed. I volunteer for various causes as well as many other reasons to enter Chelmsford so use the Park and Ride regularly. Therefore I would have no other alternative but to pay the amount in order to continue entering into Chelmsford and not adding to further congestion in the town.	Cost	The £1.50 cost is still cheaper then parking in town and ECC encourages people to use local bus services also
ANON-X7K2-KPP3-A	12	If the council want to get funds in do as York does & charge £1 for the round trip to people not living in the area!!	Cost	The cost would be for everyone with a age related concessionary pass, this isn't just related to Essex passengers using the services.
ANON-X7K2-KPPT-B	12	The effect of charging and therefore potentially reducing the use of the Park and Ride by older people should be viewed in the round and take into account the benefits it provides other than parking revenue. If people stop using the service it will not generate income - if they park in town instead it will have a knock-on effect on parking for other users, increase congestion/emissions and reduce the potential spend if people are clock watching whilst doing what they came to town for. Many businesses will lose out as more leisured shopping frequently results in more visits to coffee shops/restaurants etc - look at the demographic in these places on weekdays. The Council needs to ask itself what is the purpose of Park & Ride. Is it to - enable people to live in the area and commute - alleviate traffic on the roads into the city - reduce the pressure on parking spaces and congestion in the streets resulting from casual parking - provide a service to Council Tax payers who have lived in the area all their lives and paid local taxes for decades - avoid isolation for the disabled and elderly - enable people to attend hospital appointments, eye tests, dentists and in our case, donate blood regularly? Where is the fairness in the current system that the emphasis is on the bus fare to the point where an individual can park a vehicle all day for cost of one fare but if they have additional passengers it actually costs more which makes parking in town a more attractive option. Commuters are by definition earners and £18 per week is exceptionally good value to park all day - if two pensioners were to park for a week it would cost them £15 under your proposal. If this is about who is best placed to pay then surely it must be the commuter. Commuters are not bringing any benefit to the town – they just get on a train and travel to their workplace and back. If older people stop using the Park & Ride the buses will be running anyway but with fewer passengers – this might then result in reduced frequency of services during the day which will make it less attractive for those who pay and they will then choose to drive into town instead.	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPPD-U	12	Things should stay at free after 9am. Older people do not usually need to be out and about before 9am	Cost	The cost is only for the P&R. There are no changes to local bus service which can still be accessed by concessionary pass holders
ANON-X7K2-KPPW-E	12	These proposals do not take into account that the public spend large amounts of money in the town. If these proposals are enacted there will be less spent in the town and therefore less income for the council.	Cost	ECC encourages people to use the P&R and also promote local bus services for the whole journey



ANON-X7K2-KPPS-A	12	<p>i Can see no reason why everyone shouldn't pay, the council already provide free bus passes and free disabled parking in town and I don't believe they were all parking in town before the service existed. If all the car parks in town were forced to charge a minimum of £3.50 then I believe many more people would use the service and it would significantly reduce town traffic which was the original intention. I live in Boxted where we basically don't have a bus service so the p&amp;r has been a godsend, let's make sure we don't lose it .</p>	Cost	<p>Positive comment regarding charging due to keeping the service as good as it is. And acknowledge that concessionary pass holders can use their passes on local bus services</p>
ANON-X7K2-KP9E-5	12	<p>Why are seniors suddenly being penalised for being seniors. We have put into the system over more years than most, surely we can keep the few benefits old age has to offer.</p> <p>I agree that on the Park and Ride during the day its all seniors - but this is bringing a substantial amount of trade into the towns that the Park and Ride serve, a town that would otherwise have to rely on the working contingents and fewer visitors.</p>	Cost	<p>ECC encourages people to come into town, however instead of parking we would promote the P&amp;R and also the full use of the local bus service.</p>
ANON-X7K2-KP91-H	12	<p>I wondered if under the current rules, free bus pass passengers could be limited to 60% of the passenger capacity on any trip - or part pay for a ticket. We've tried to use the P&amp;R before and found it full with free non paying passengers. There should be room for those paying for the service.</p> <p>Also, we have been told of a scam whereby several car sharers park their cars in the P&amp;R car park, only one person gets on the bus -and pays- whilst the others use the other persons car and commute. So, in fact there are cars getting free parking and the car park is being used with out the bus service being paid for and used. If this is the case, then the carpark must be linked to tickets somehow, to prevent unauthorised unpaid for parking.</p>	Cost	<p>This comment does not directly relate to the consultation but will be held for further consideration by ECC</p>
ANON-X7K2-KP9Y-S	12	<p>The Colchester Park and Ride has taken longer than you probably expected to establish itself. But at last usage is increasing. Large numbers of users after 9AM are concessionary bus pass holders. If a significant proportion of these cease to use the service because of the need to pay that may make it less viable overall in cash terms, if only a small proportion continue to use it and pay the proposed £1.50 charge. I hope you have worked out where this tipping point is otherwise there may be unintended consequences of this proposal. On a separate issue, the Park and Ride has become a reliable and cost effective way of attending Colchester Hospital where the parking is limited, not reliably available and can become very expensive if appointments do not run to time. I hope you have had discussions with the hospital about your proposals.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KP9B-2	12	<p>No why change something that works perfectly at present,If charge is introduced then midday and Saturday park and ride will be under utilised increasing operators costs</p>	Cost	<p>ECC encourages people to use the P&amp;R and promote the use of local bus services</p>

ANON-X7K2-KP9T-M	12	<p>I do understand the need to reduce costs, but these changes will make me drive into a town carpark for greater convenience, as my personal mobility becomes more of an issue.</p> <p>More useful for me would be an increase in the reliability and frequency of rural buses, and since they are being compensated for my use of the park and Ride, I find it hard to understand why their service remains poor.</p> <p>Increasing public transport must be a goal to assist the management of climate change.</p>	Cost	ECC encourages people to use the P&R and promote the use of local bus services. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KP9D-4	12	<p>Leave things as they are you won't gain very much in revenue not many will pay.</p>	Cost	Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate
ANON-X7K2-KP97-Q	12	<p>My wife and I regularly visit Chelmsford and a reason we do so is the convenience of using the park &amp; ride service for free. We would certainly, at the very least, reduce the number of times we make such visits and would use town centre car parks or on-street parking instead, adding to congestion and pollution in the town. I am an Essex County Cricket Club member and use the P&amp;R in preference to the Meteor Road CP when going to the County Ground for the day. I, together with my two friends who come with me (my friends and I also go to the cricket on other occasions alone) and we all agree that we would revert to using Meteor Road if the charge was introduced (the distance of our journeys to Sandon is very little different from going to Meteor Road).</p>	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KP9V-P	12	<p>Park and Ride should be FREE for anybody with a Bus Pass.</p>	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KP9S-K	12	<p>Don't mind paying £1.50 as don't want to lose this very good service</p>	Cost	Positive response regarding cost
ANON-X7K2-KP92-J	12	<p>Park and Ride Chelmsford has transformed older peoples ability to get in to Chelmsford for shopping and health care. This would be a punitive change affecting the poorest and most disadvantaged people. If you have to save money then put up the fare for working people who can afford it and use park and ride just for commuting by increasing all fares before 9 am.</p>	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KP9F-6	12	<p>Just to make it fair and to avoid full fee going up yet again. I am often the only person paying on the bus. People roll up in their expensive cars then travel for free in luxury and wait a very sort time in luxury . A far cry from the poorer pensioner who has to wait in the rain and cold half an hour or so for a bus</p>	Cost	Positive reply for charging concessionary pass holders

ANON-X7K2-KPDE-G	12	We would rather pay a reduced fare at Park and Ride or on normal buses, than loose our bus passes.	Cost	Positive response regarding the cost. The cost is only for the P&R service there are no changes to local bus service and these being free.
ANON-X7K2-KPDJ-N	12	<p>From my experiences on the Chelmer Valley site, I would say that a majority of day time travellers are over 60. I sincerely doubt that they would continue to use the service in such numbers if payment is required. In my case, I make fairly regular trips (once a week typically) to Chelmsford to both shop and to meet friends. If the concession is withdrawn I will have to use my bus pass on regular bus routes and accept that I cannot go to Chelmsford as often. Thus I will spend less in Chelmsford and so will my friends.</p> <p>In summary, I think this is a bad idea and will not save anything like the money projected. The fixed costs of the park and ride scheme will stay the same and user numbers will diminish.</p>	Cost	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPDT-Y	12	When I get on the bus, it is noticeable that the passengers are mainly concessionary bus pass users. This surely speaks volumes? If my observation is correct, you may find that couples using the bus (and there seem to be many) will possibly rather have the convenience of driving into Colchester and paying the car park charges. Why are younger people not using it? What about a fare for a car not a person? We now have to register our car every time we use the Park & Ride - something we do not understand - so the fare could be charged by car.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPDD-F	12	Park and ride is an excellent facility. £1.50 is not a lot to pay and considerably less than Chelmsford city car parks. If people don't want to pay, hey have the alternative of getting the ordinary bus into town at no cost with a concessionary pass.	Cost	Positive comment regarding the charge
ANON-X7K2-KPDW-2	12	I think age related bus pass people who park their car & travel on the P & R bus should contribute	Cost	Positive comment regarding the charge
ANON-X7K2-KPD7-2	12	At present a lot of people with concessionary bus passes use the Park and Ride buses. This number will drop significantly, I feel, if there is a charge. This would result in even less people using the Park and Ride scheme then currently.	Cost	ECC encourages the use of the P&R service and also the use of the local bus service.
ANON-X7K2-KPDK-P	12	TV licences/ bus travel there is only so much money we have to spend and you are penny pinching us pensioners- shame on you	Cost	ECC would hope people would still travel into the town using their concessionary passes on the local bus services as a free alternative
ANON-X7K2-KPDS-X	12	Would not go to Chelmsford, parking to expensive.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPDN-S	12	If four people travel in the same car it would cost £6 to travel more expensive than parking in town. The idea of park and ride is to keep traffic out of the town centre for polution and congestion purposes.	Cost	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

ANON-X7K2-KPWQ-F	12	<p>The saving is potentially flawed as it ignores the fact that many - like us - will take the view if you pay£3 for park and ride you may as well spend that and a bit more for the convenience of having a car adjacent to the town centre shops.</p> <p>Park and ride is less convenient when visiting Colchester town centre so being free balances that fact</p> <p>Many couples will not be able to afford the fare and usage, and town centre footfall will decrease</p> <p>Colchester General Hospital parking will become even worse</p>	Cost	<p>Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate</p>
ANON-X7K2-KPWW-N	12	<p>The whole idea of Park and Ride was to reduce congestion by charging if two people wish to go into Chelmsford this would be £3.00 and would result in me not using the facilities in Chelmsford City centre thus effecting the shops restaurants and entertainment. Very short sighted of the Council. Charge everyone who uses park and ride a parking fee say 50pence thus the burden is spread over all users not just the elderly.</p>	Cost	<p>Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KPW7-N	12	<p>Although I do not currently use Park &amp; Ride as it is on the wrong side of Colchester to be of any great use to me, I would be against fare charges for disabled or older people. I know finances are stretched for local government but Essex County Council</p> <p>needs to robustly lobby central government for more funding if it cannot meet its commitments.</p> <p>I would also mention that many European countries give their disabled and older citizens free fares without question.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KP2T-D	12	<p>The cost for a OAP pass should not be reduced before 9.00am. There are already queues on the buses in the morning peak with many standing. The passes primarily are to allow off-peak travel. If they travel before 9.00am (maybe it should be 9.30am as required by statute) then they should pay the same as everyone else.</p>	Cost	<p>The alternative comment has been passed on with regards to cost and the congestion on the P&amp;R services.</p>
ANON-X7K2-KP2Z-K	12	<p>It seems very fair. If you have a car then you have enough money to pay for parking.</p>	Cost	<p>Positive comment</p>
ANON-X7K2-KP2S-C	12	<p>It is s worth while and cost effective service.</p>	Cost	<p>Positive comment</p>
ANON-X7K2-KP22-B	12	<p>The ability to use the park and ride service free with my bus pass is something I have always particularly valued, and been grateful for. It is one of the few perks of old age. I shall feel very let down if it is removed. I pay a large sum in rates, for which I get few other benefits in return. Even a small charge means the extra palaver of having to buy a ticket without being able to step straight on the bus. I would urge you not to follow this proposal.</p>	Cost	<p>The charge is only for the P&amp;R service. The pass is still free to use at the allocated time on local bus services.</p>

ANON-X7K2-KP2F-Y	12	<p>Chelmsford is at gridlock and it is mad to even think about people bringing more cars into the chaos Today it is announced that flyover closed indefinitely — another disaster</p> <p>The traders in Chelmsford are going to lose in a big way</p> <p>A lot of pensioners use this as a lifeline</p> <p>If all of this is is to save a £447k — live in the real world</p> <p>Essex first bus services would not survive without pensioners</p> <p>The word “pensioner “ seems to used as someone who is a drag on society</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-KP1E-W	12	I have used park and ride in other parts of the country and often they are not free to concessions bus pass holders. A reduced fare instead of free is the fairest way.	Cost	Positive comment regarding the cost change compared to other P&R
ANON-X7K2-KP1B-T	12	I would be happier if the £1.50 was per car, so that 2 people travelling would not be paying twice.	Cost	This consultation is for £1.50 per customer, there is no proposal for charging per car at this current time.
ANON-X7K2-KP1Z-J	12	Cont - use of my bus pass will severely affect my pension expenses to and from the hospital 4 times per week. I do not have a high paying pension.	Cost	The cost for the P&R shuttle to the hospital is still cheaper than parking at the hospital. ECC also encourages full use of local bus services.
ANON-X7K2-KP14-C	12	Keep it free as bus passes were supposed to be.	Cost	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules



ANON-X7K2-KP1V-E	12	<p>You do not say if ECC will still receive some grant aid from Government, post 4/2020 for the purposes of compensating the local bus operators.</p> <p>You do not show how you arrive at the figure £447000 or the figure for Chelmsford only.</p> <p>You do not give any indications of current potential cost savings to mitigate this proposal.</p> <p>Do you intend to slavishly follow the current bus schedules Chelmsford/Sandford/Chelmer Valley regardless of the fact you know they are under utilised during the day? [I personally could manage with say 1/2 hour schedule]</p> <p>You do not indicate if the service costs include wind turbine contracted obligations.</p> <p>You do not say anything about integrated bus services [not appearing on Pilot list]</p> <p>You do not indicate any drivers of change in cooperation with Chelmsford City Council and NHS in the provision of utilising spare car parking capacity at Sandon and Chelmer Car Parks.</p> <p>You knew when the Park and Ride facilities were built that there would be a continuous fiscal loss of Government funding until self sufficiency was reached, surely the travel concession for senior citizens was factored in?</p> <p>I feel you are using me as a scapegoat for your poor management of this and associated services and take exception to you couching my concession in terms of the taxpayer paying when my main pension is not index linked and I pay considerable income tax and local tax myself.</p> <p>All the aforesaid have a financial question bearing on the necessity for your proposal.</p>	Cost	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate</p>
ANON-X7K2-KP63-G	12	We seem to be losing more amenities lately. TV licence now bus concessions.	Cost	The changes to the bus concession are only for the P&R services. The local bus services are unaffected with this and still free to use during the allotted time.
ANON-X7K2-KP6Q-E	12	As said earlier in this consultation, the project will remove commercial operators' incentive to serve the hospital due to a high proportion of pass holders paying the new fee. It will cause loss of the 'free' service to pensioners.	Cost	Concessionary passes can still be used for free on local bus services. If people do not want to pay the £1.50 charge ECC hope it would encourages other local bus transport
ANON-X7K2-KP6V-K	12	Car parking charges will also go up in the town as many people will no longer pay to use park and ride therefore putting more strain on other car parks. Two people paying even £1.50 each is of no benefit as you can park in town for that. Having paid council tax (or its equivalent) for all those years surely entitles you to something back ?	Cost	ECC encourages people to use the P&R and also local bus services. Depending on the stay in town P&R is still a cost effective option.

ANON-X7K2-KP6F-3	12	I would be happy to pay up to £1:00 (return), £1:50 is too much, makes parking in town a better option.	Cost	Alternative comment regarding transport cost. Local bus services are still free to use and £1.50 is cheaper then most car parks depending on your stay in town.
ANON-X7K2-KPYB-2	12	Why should senior citizens bear the brunt? It is just another erosion of privileges which after a lifetime of work we were looking forward to... and deserve. Not all senior citizens can afford to pay, in particular, for hospital parking.	Cost	ECC encourages the use of Local bus services which will still remain free after the allotted time.
ANON-X7K2-KPYX-R	12	It penalises these people from outlying areas getting to hospital (whom don't have enough parking) whom may have limited income, also getting into town this creating social isolation.	Cost	The cost is only for the P&R. There are no changes to local bus service which can still be accessed by concessionary pass holders
ANON-X7K2-KPYA-1	12	A small fare charge is perfectly acceptable why should it be free to such a huge group of people he mostly can afford to pay I would suggest your strategy should be the half million pound a year saving that can be made as your strap line.	Cost	Positive comment regarding the changes
ANON-X7K2-KPY2-J	12	My Grandparents regularly use the Park & Ride service to access medical appointments and also to go about their daily lives. The free pass has allowed them to access the community much more than they normally would. My Grandad currently has multiple appointments at Broomfield per week - for the both of them under the new plans this could cost them £15 a week in transport fares - which isn't sustainable on a small pension.	Cost	ECC encourages use of all local bus services and these services are still free during the allotted time for concessionary pass holders
ANON-X7K2-KPHE-M	12	Disabled fare should be scrapped completely. Many disabled people are unable to work full time ir in jovs that provide a reasonable income. Any equipmwnt they require costs far more than regular equipmwnt and often they need extra items that have to be purchase. I appreciate that there is limoted money but proposals such as these hit a vulnerable aector of the community.	Cost	Concessionary passes are free to use on local bus services, during the allotted time, and this is for both age and disability related passes
ANON-X7K2-KPHA-G	12	This is a misguided and penny pinching proposal. There will be virtually no benefit to you in terms of saving money as people will simply leave earlier and take a bus from home. Remember also that elderly people are voters!	Cost	ECC encourages people to use the P&R and local bus services.
ANON-X7K2-KPHX-7	12	Older people have already lost their free TV licence which adds an extra £170 to their living costs. this is a further attack on the elderly.	Cost	This change is only for the P&R. Local bus services are still free to concessionary pass holders after the allocated times
ANON-X7K2-KPG1-Y	12	Maybe consider these as free all times?	Cost	The consultation will determine the future for concessionary pass holders. Local bus services are still free during the allotted times.
ANON-X7K2-KPGJ-R	12	At present retired couples can go into Chelmsford for free therefore reducing traffic within the town. If it will now cost that couple £3 to park they will drive in and pay for parking therefore creating more traffic. Also they will not go into Chelmsford as often as they do at present, therefore shops and restaurants will lose that revenue.	Cost	£3.00 a couple is still cheaper then car parks in town depending on time spent. ECC still encourages P&R and using local bus services.
ANON-X7K2-KPG8-6	12	The only suggestion I can make is to still make the Park & Ride bus free for elderly pass holders.	Cost	The consultation will determine the future for concessionary pass holders

ANON-X7K2-KPGX-6	12	Free services for the elderly are already being phased out for "cost reasons" (which probably is a way of saying "because they are easy targets") . Much more could be 'saved' if the Council employed a business/finance manager who made changes to control expenditure and cut out the huge waste of money currently being experienced.	Cost	The cost change is only for the ride element for P&R. There are no cost changes to concessionary passes on local bus routes
ANON-X7K2-KPGN-V	12	My only concern is that there will be a significant minority of car drivers who will see this as a trojan horse and will consequently vote against it. Can politicians, local or otherwise, be trusted not to see this as an opportunity to charge the full fare at some point in the future, in other words negating the whole purpose of the park and ride offering?	Cost	Currently the consultation is for 2020 at £1.50. Comments can not be made for future changes
ANON-X7K2-KPY9-S	12	<p>I wonder how much of the proposed saving would actually be realised. I suspect it would not be a popular change but would not parking charges in general car parks for both able bodied and disabled drivers be more economically productive? The provision of designated parking bays for disabled drivers is surely a concession in itself, and greatly appreciated, but merely being in possession of such a badge does not mean the owner is any less able to pay for parking than someone able bodied. Many authorities charge but increase the time allowed or offer a reduced rate.</p> <p>The bus to Broomfield is well used by many elderly people. To penalise those who are ailing but not entitled to a disability pass may mean they are no longer able to afford to attend hospital or will, perhaps, require ambulance transportation - already under pressure.</p>	Cost	Analysis suggests there will be an overall saving, Disabled pass holders will still be able to use their pass as now. Park and ride will still offer secure stress free parking at a competitive rate. ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride. there is a legal requirement to provide parking bays at the facility and other car parks.
BHLF-X7K2-KPAG-F	12	If there is a problem with the £1.50 can you not alter the charge to the same as the children's.	Cost	This comment does not directly relate to the consultation but will be held for further consideration by ECC
BHLF-X7K2-KPA5-W	12	Is the £1.50 fare for both single & return? Does the one fare cover more than one use per day (eg Town & Hospital)?	Cost	The £1.50 is for a day ticket and this can be used on more than one service throughout the day e.g. hospital shuttle and Chelmer valley
BHLF-X7K2-KPAZ-2	12	Yes! £1.50 return probably would be acceptable to most people. £3.00 which most are couples, would be able to walk in town for £6.00 this would increase congestion.	Cost	This is a positive comment for the change. £1.50 is for a day ticket. ECC encourages the use of the P&R and also local bus services.
BHLF-X7K2-KPAH-G	12	If this starts it will be the thin edge of the wedge and generally full fee would be charged!	Cost	Currently the consultation is for 2020 at £1.50. Comments can not be made for future changes
BHLF-X7K2-KPAC-B	12	I would be prepared to pay £1.50 for a return ticket, but not £1.50 each way.	Cost	This is a positive comment for the change. £1.50 is for a day ticket.
BHLF-X7K2-KPAA-9	12	I am conscious user, i.e I realise rate/tax payers 'pay' but on out >£2500 council tax I consider it a very modest 'ask' to continue free.	Cost	With regards to cost the concessionary passes are covered by TLA.
ANON-X7K2-K1BN-R	12	It is a bus service and so should come under the free bus pass rules	Local Bus	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules

ANON-X7K2-K1KA-M	12	<p>I think it is very dubious claim that this bus service is exempt from providing free transport for pass holders because amenities are provided.</p> <p>The car park is an essential element of a Park and Ride service, users of such a service have in essence free parking as a compensation for what might be considered an inconvenience not to park in town nearer the shopping centre.</p> <p>It would seem that pass holders will now be paying for this when full fare paying passengers are paying no increase for their use of the "amenities".</p> <p>This is a retrograde step and may well defeat the object of providing a P&amp;R service as a percentage of current users will decide to park in Chelmsford.</p>	Local Bus	ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation.
ANON-X7K2-KPBJ-K	12	The £1.50 may make some people think of taking a bus for the entire journey rather than using a car.	Local Bus	Using your local bus route rather than the P&R is a good solution for cutting congestion and pollution
ANON-X7K2-KPNX-D	12	If you change this system it will be followed by stopping the allowance all together.Hitting the people who can't afford transportation.	Local Bus	The changes are only for the P&R. The concessionary passes will not be effected on local bus services and these can still be used.
ANON-X7K2-KP1T-C	12	Its the only concessionary service I use because there are no bus routes available to me where I live.	Local Bus	ECC still encourages the use of P&R and also local bus services near that area.
ANON-X7K2-KP18-G	12	Park and ride should be free as any other bus service.	Local Bus	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-KP6A-X	12	Park & Ride in Colchester has been Loss making because it probably does not well serve those from the other side of Colchester; Make rail stations Park Ride Improving Tending Rail services to half hourly would or more would drive more to P&R from Rail stations and combined Rail/Bus pass as in parts of the West Country would enable modal shift and reduce road congestion and let bus services flow more freely in town centres	Local Bus	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPHG-P	12	Bus pass users will probably switch to other (free) bus services into Colchester so ECC will not realise the expected savings	Local Bus	ECC encourages the use of local buses for the whole journey to save on congestion in Chelmsford and Colchester
ANON-X7K2-KPHS-2	12	This is our local bus service. The service through our village is no longer viable and hardly used. The P & R is a vital service and is at last achieving viability. It needs to be supported not cut. The steps taken to extend hours and stop at the hospital were desperately needed to get it going and have had real success. It is now a successful scheme and needs to be developed.	Local Bus	ECC considers that P&R is a special amenity service and is excluded from the concessionary fare legislation.

		As we pensioners will no longer use the park and ride scheme, but will instead get another bus into town, it will presumably make no difference to the money paid over.		
ANON-X7K2-KPHY-8	12	All seems very pointless.	Local Bus	ECC encourages people to use their local bus services if they don't have to use their cars
ANON-X7K2-K152-F	12	Charge for parking not travel	Parking	There are no changes being made regarding parking for free at P&R
ANON-X7K2-K1UP-D	12	I would consider a £1 per car charge to park as per other Park & Ride services in other counties.	Parking	There are no changes being made regarding parking for free at P&R
ANON-X7K2-K1BQ-U	12	Parking in towns is very difficult and expensive.	Parking	ECC still continue to focus on reducing congestion on road in Essex and promote public transport
ANON-X7K2-K1RS-D	12	Should not have allowed development of housing around Bloomfield hospital, land should have been reserved for expanding hospital parking.	Parking	Comment is not regarding the Charges to concessionary travel on the P&R
ANON-X7K2-K1QX-H	12	I am concerned that if charges are brought in it will be cheaper for two or more people travelling together to park in the towns car parks if they can find a place.	Parking	Depending on the time in Chelmsford the P&R is a cheaper option. ECC encourages people to use their local bus services
ANON-X7K2-K1C6-1	12	A parking fee for every car of £1.	Parking	The consultation is only for the charge of ENCTS passengers. This does not relate to any other charges
ANON-X7K2-KPGP-X	12	Payment for parking not bus fares	Parking	The consultation is for the bus charges, there are no changes currently for the parking element
ANON-X7K2-K178-Q	12	Reduced use of this service will Increase vehicles and ~POLUTION in the town, when the government is dedicated to reduce POLUTION - the air is bad enough with all the through traffic.	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1D5-1	12	Promoting Park and Ride means reducing pollution as fewer vehicles travel into town centres. Consider the environment as well	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K11B-U	12	Money seems to be your only rationale. You had a proposal last year to stop the Chelmer P&R on Saturdays and now this one. As I stated earlier we are supposed to be trying to save the planet. If authorities like you seem blind to the threat we might as well all give up now. I find that nearly every authority in this country just pays lip service to the danger posed by climate change. If you need more money you need to have a radical rethink of how it is obtained. Putting more cars on the road (hence more greenhouse gases) is so short sighted it borders on the criminal	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1GE-M	12	Personally I feel these propositions will deter most people travelling on a bus pass to forego the park and ride entirely.  This will dramatically reduce the usage during the day in the week and as a result mean that you are running near empty busses that will increase your environmental impact massively	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking



ANON-X7K2-K1GV-5	12	I value the current situation and would be loath to see it change. It encourages independent living and economic activity both of which I fear would be adversely effected by the changes. It is likely that the use of vehicles going in to the Town/Hospital would increase at a time when we are all becoming more concerned with environmental issues. For the reasons detailed I am far from sure that the net benefit of this proposal,which might produce a relatively small financial saving, is the right call.	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1T2-E	12	Surely there are environmental benefits to provision of out of city park and ride schemes, for example cleaner air due to fewer vehicles in the city.  This does not appear to have been considered as the analysis presented is entirely financially stated.  I would expect ECC to be encouraging use of park and ride schemes due to their environmental benefits for the cities, fewer vehicles, less traffic, lower fumes and pollutants.	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPEH-M	12	Park and Ride should recognise senior bus passes as do other buses. Using the park and ride is important for keeping city centres free of cars and fumes etc	Pollution	P&R is a special amenity service and is excluded from the concessionary fare legislation. Only local bus services are covered by the concessionary pass rules
ANON-X7K2-KPBS-V	12	Reduce the number of buses in quiet periods, they don't need to run every ten minutes on the Sandon P&R. Why not use Hybrid buses on P&R services, after all the buses on the 100 service between Chelmsford & Lakeside don't need to be Hybrid as the journeys are too long.  The P&R buses spend a lot of time idling or moving in slow traffic, which I'd have thought were ideal for Hybrids.	Pollution	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-KPRE-X	12	The fee should be reduced to price per car rather than the current rate per person. For cars with more than 1 occupant it is currently cheaper to drive into the town centre and park & so there is no incentive to use the park & ride. With the "Climate Emergency" CCC should be providing sustainable public transport within all its wards.	Pollution	The £1.50 charge is still cheaper then most car parks in town depending on stay. We always encourages full use of the pass as well on local bus services.
ANON-X7K2-KP6W-M	12	This proposal is counter productive with regard to cost saving and environmental concerns. The main reason for this facility is to reduce car use and the accompanying pollution from within the city. Also a possible reduction in income could make the service nonviable. Those with concessionary passes especially two travelers will avoid the hassle of the bus and drive into the city to park for not much more cost. They will also spend less time in the city impacting on the retail businesses.	Pollution	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
Question 13 - Your Gender				
Responder ID Number	Question Number	Customer Response	Subject of Comment	Response

ANON-X7K2-K1R1-B	13	None of your business what my gender is AM A HUMAN BEING PAYING RATES AND TAXES	Response	No response possible
ANON-X7K2-K11X-H	13	Husband and wife	Response	No response possible
ANON-X7K2-K137-J	13	Other as in we would travel as a couple.	Response	No response possible
ANON-X7K2-KPEG-K	13	joint submission - husband and wife.	Response	No response possible
ANON-X7K2-KPU1-D	13	female WO102 class17 whey isn't	Response	No response possible
ANON-X7K2-KPSD-X	13	Husband and Wife	Response	No response possible
ANON-X7K2-KPNJ-Y	13	Mr and Mrs	Response	No response possible
ANON-X7K2-KPPX-F	13	this is on behalf of Mr and Mrs please count as TWO	Response	No response possible
ANON-X7K2-KP12-A	13	Mr & Mrs (male and female)	Response	No response possible
ANON-X7K2-KPY3-K	13	I am writing this on behalf of myself and my wife	Response	No response possible
ANON-X7K2-KPHN-W	13	Both my husband & myself	Response	No response possible
Question 15: Please tell us which age bracket you fall into				
Responder ID Number	Question Number	Customer Response	Subject of Comment	Response
ANON-X7K2-K1R1-B	15	MY AGE PROFILE IS IMMATERIAL. THINK ABOUT WHAT YOUR COUNTRY DID IN THE SLAVE TRADE, AND STILL PROFFITING FROM IT	Response	No response possible
BHLF-X7K2-K17C-2	15	Chief Executive of East Suffolk & North Essex NHS Foundation Trust	Response	No response possible
ANON-X7K2-K1SZ-N	15	Adults with Learning Disabilities	Response	No response possible
ANON-X7K2-K1A1-T	15	Runwell Parish Council	Response	No response possible
ANON-X7K2-K134-F	15	Myland Community Council, Colchester	Response	No response possible
ANON-X7K2-K14C-Y	15	Colchester United Supporters Association	Response	No response possible
ANON-X7K2-KPU1-D	15	(A).8105 naturalizations use up on	Response	No response possible
ANON-X7K2-KPNJ-Y	15	myself and wife	Response	No response possible
ANON-X7K2-KP6Q-E	15	Frinton and Walton Rail and Road Users' Association (Ontrack) Secretary	Response	No response possible
ANON-X7K2-KP6A-X	15	ONTRACK RUA	Response	No response possible
Question 17: Do you cosnder yourself to have a disability?				
Responder ID Number	Question Number	Customer Response	Subject of Comment	Response
BHLF-X7K2-KPAA-9	15	But have rheumatoid and osteo arthritis.	Response	No response possible
Question 18: If you feel that your personal situation means that you would be particullry dversely affected please explain in the free text box below				
Responder ID Number	Question Number	Customer Response	Subject of Comment	Response
ANON-X7K2-K1EK-R	18	Yes it means I will no long go to Chelmsford to shop.	General Comment	ECC encourages people to use the P&R and local bus services

ANON-X7K2-K157-M	18	At the moment we swim 3 times a week to keep fit, our nearest pool is Chelmsford, so have to get a bus there, if you do emplant this charge you will not need so many busses, as they seem to come every 10 minutes , why not have them come every half an hour, this would save money, sometimes I have been the only one on the bus in the daytime,	General Comment	ECC are not consulting on amending the running of the buses, people using them throughout the day with and without concessionary passes
ANON-X7K2-K1UP-D	18	Yes but from a freedom of choice aspect.	General Comment	No response possible
ANON-X7K2-K1U5-J	18	Remote area.	General Comment	No response possible
ANON-X7K2-K1UX-N	18	None	General Comment	No response possible
ANON-X7K2-K1R1-B	18	this is not to disclose medical	General Comment	No response possible
ANON-X7K2-K1RA-U	18	I don't	General Comment	No response possible
ANON-X7K2-K1R2-C	18	Not b big able to go out as much	General Comment	Passes are still free to use on other local bus services after 9am
ANON-X7K2-K1RN-8	18	my husband has advanced emphesema and cannot wait long at bus stops. Park and ride is excellent service because of the frequency of the buses	General Comment	Positive comment about P&R service
ANON-X7K2-K1Q2-B	18	Not affected.	General Comment	No response possible
ANON-X7K2-K1VV-M	18	n/a	General Comment	No response possible
ANON-X7K2-K1V2-G	18	This would deter me from visiting anywhere that has a p and r -	General Comment	Each authorities P&R is a special amenity so they would have different rules about concessionary passes on each one
ANON-X7K2-K17B-1	18	Our village bus has been cut down to inconvenient times for just popping into town. My independence will be diminished.	General Comment	If you are able to drive to the P&R ECC encourages its use and that of local bus services when the bus times suit you
ANON-X7K2-K17X-Q	18	Sometimes I can't drive very far due to a back problem. Walking is normally not too bad.	General Comment	ECC encourages the use of the P&R service, also the use of local bus services
ANON-X7K2-K17K-A	18	Not mine but my mother and father would	General Comment	No response possible
ANON-X7K2-K1K3-6	18	We use the Chelmsford Park and Ride as paking in Chelmsford is noe very easy, and we use he Colchester Park and Ride when attending Colchester Hospital as parking there is almost impossible at times meaning missed appointments	General Comment	ECC acknowledge your comment
ANON-X7K2-K1NB-R	18	Not at all	General Comment	No response possible

ANON-X7K2-K1NH-X	18	I am not affected at the moment, but who knows.	General Comment	No response possible
ANON-X7K2-K1PR-A	18	I attend chemo clinic every three weeks. Hospital scans every three months. Doctor appointments every three months.	General Comment	ECC encourages the use of P&R as a stress-free and lost effective form of transport
ANON-X7K2-K19P-H	18	I have a progressive spinal disease and use of the P&R is of great benefit to me in enabling easy access to Chelmsford City Centre.	General Comment	Positive comment regarding P&R uses
ANON-X7K2-K198-S	18	No Section for further comment	General Comment	This is the section for further comments
ANON-X7K2-K19N-F	18	I live in Burnham on Crouch, why is this town and the Dengie area not listed in the 'Where in Essex do you live ' question, living so far from Chelmsford means we could be adversely affected.	General Comment	Burnham comes under the Maldon District which was included in the consultation
ANON-X7K2-K1DJ-P	18	Paid council tax for years I live in the rural and don't have things like road sweeping libraries local police no direct bus services very rare to see a bus to get to Chelmsford by bus I have to make changes as it is now so to punish us with this is like nailing the last nail in the coffin.	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1DQ-W	18	I would be marginally adversely affected but I'm not thinking of my own situation.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1WB-1	18	I live alone in South Woodham Ferrers and rely, quite heavily, on the Park & Ride to visit Chelmsford and also Broomfield Hospital.	General Comment	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1W5-M	18	Have already given details of my particular situation in prior section.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1WH-7	18	Physical impairment - Walking	General Comment	No response possible
ANON-X7K2-K1WX-Q	18	This service should not be based purely on cost but the convenience and wellbeing of residents. Very few have not paid taxes all our lived and do not class this service as a 'handout'.	General Comment	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K1WK-A	18	Invest money saved in 1. cycle paths 2. improved public transport	General Comment	ECC acknowledge your comment
ANON-X7K2-K1WM-C	18	I am grateful for any help I receive. Regarding travel, one day you wont have to support me we will not be here.	General Comment	ECC acknowledge your comment

		My husband filled the form in, but I agree with all his answers.		
ANON-X7K2-K12J-4	18	Pensioners receive less than immigrants. This may mean the elderly become less social	General Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K12G-1	18	Too many shops are closing down, we need to encourage people into the city.	General Comment	ECC encourages use of the P&R service, and the full use of the local bus services
ANON-X7K2-K12X-J	18	I hope the payment if introduced will be by way of machines in the car park, not paying the bus driver with would cause unnecessary delays. it seems a backward slep for drivers to have to take money, and not everyone wants to 'tap' a bank card.	General Comment	Machines are currently at Chelmsford and Chelmer Valley to buy tickets. Cards can be used on the bus, tickets can also be brought electronically
ANON-X7K2-K12V-G	18	If cost introduced would not go to Chelmsford as much and got lift to Braintree for weekly shop.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K11P-9	18	I acknowledge the need to make savings but as an occasional visitor to different parks of Essex, preferring to use public transport, I wish to suggest that part of any savings be met to fund the route map in the hard copy print for, the digital version is hard to use and unpractical on a mobile phone. A charge or say £1 for the map would be appropriate.	General Comment	This comment does not directly relate to the consultation but will be held for further consideration by ECC
ANON-X7K2-K11E-X	18	It makes my life easier by not having to hopefully finding a space to park in	General Comment	Positive comment about P&R service
ANON-X7K2-K165-K	18	Will make visits to Broomfield Hospital more stressful	General Comment	The P&R shuttle is cheaper then hospital parking, ECC encourages its use for stress-free travel
ANON-X7K2-K16H-6	18	I am unable to walk very far due to a knee injury 3 years ago. I do not have a blue badge at present but may apply for one if then knee pain does not improve.	General Comment	ECC encourages applying for anything which would make getting out and around Essex easier
ANON-X7K2-K1HR-2	18	I have problems walking but do not have a disabled pass	General Comment	ECC acknowledge your comment
ANON-X7K2-K1HQ-1	18	When one starts charging others will follow, thereby, blocking side streets etc. Thought ides of P+R was to get rid of road parking and disables can park on yellow lines as long as not causing obstructions, you want this to happen? I.E tax payers paying for this... who pays for the London freedom pass, how about Essex freedom pass be fail to all.	General Comment	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services



ANON-X7K2-K1HD-M	18	<p>I live in an area where we are served by a single bus service which only runs every 30 mins. I would have to walk over half a mile to catch this bus and if one is cancelled I would have to wait in the open for the next. Not so bad in the summer but not recommended in the autumn/winter months. We have a car which is a necessity not a luxury (04) and every penny counts on a pension so please don't ruin the park and ride!</p> <p>Special amenities:</p> <p>Are you seriously saying park and ride sites are the only place 'customer service' is available for 'first' buses. That insults every bus driver who are the front of customer service.</p> <p>Car park - charge for one person in a car £1.50 charge for 2 £3 etc which are park charges for car occupants?</p> <p>Toilets- So now you wish to charge older people who may never use the facility. Perhaps you would consider charging everyone who visits Chelmsford. A nominal amount as there are there are public (so far), free toilets in the town. Are the park and ride staff having their wages reduced or asked to pay a fee as they also have these special amenities?</p> <p>According to your own figured only 2.5% of the overall concessionary bus pass cost use park and ride and you wish to force people away making them park in Chelmsford or use other services because you feel its right to discriminate against old people on pensions- you should be ashamed!</p>	General Comment	<p>£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services. P&amp;R is not a local bus service but a special amenity</p>
ANON-X7K2-K1HW-7	18	<p>Recently we keep hearing quite a lot that elderly people are clogging hospitals living longer (a good thing I would have thought) now out bus passes are not acceptable. Is there anything else we will be causing? I have recently been in hospital and I can say it was not full of elderly people at all. Lastly remember that we all get old, including people w2ho are working now I worked from the age of 15 until retirement so I think my bus pass is well earned thank you.</p>	General Comment	<p>The cost change is only for the P&amp;R service, there are no changes to the pass on local bus services</p>
ANON-X7K2-K1HC-K	18	<p>I understand only a small number of concession users use this service, and therefore the collecting income fare is small. The people that use this service are using Chelmsford shopping services and are providing a necessary income. All shopping centres should be encouraging the public to visit them. This action to place financial burden on concession usage is counter productive with a reduction in stopping visits.</p>	General Comment	<p>ECC encourages people to use the P&amp;R service, also full use of the pass on local bus services</p>
ANON-X7K2-K1HK-U	18	<p>A super service enjoyed whenever visiting the city centre. Unable to understand those motorists who drive past the p&amp;r to park in expensive car parks in the city. Two extensions says it all!</p>	General Comment	<p>Positive comment regarding the P&amp;R service</p>
ANON-X7K2-K1HV-6	18	<p>It is unclear if the transport fare is £1.50 is for a return to the park and ride car park or each way.</p>	General Comment	<p>£1.50 is a daily charge for as many journeys as one wishes to make</p>
ANON-X7K2-K1G5-4	18	<p>I live on the outskirts of the Maldon area-not in Maldon town itself-ie-out in a village-7 miles from Maldon -where buses are very far and few between and any other form of public transport-10 miles from a station for instance also-</p>	General Comment	<p>ECC acknowledge your comment</p>

ANON-X7K2-K1GX-7	18	Maybe not yet but I am sure in the future as my health declines it will.	General Comment	ECC acknowledge your comment
ANON-X7K2-K1AU-X	18	I am filling this in on behalf of my learning disabled son	General Comment	ECC acknowledge your comment
ANON-X7K2-K1AE-E	18	Please see attached paper Reference 1.	General Comment	No response possible
ANON-X7K2-K1AY-2	18	My wife has many long term health conditions involving frequent trips to Broomfield hospital.  Getting there by any other way means extra stress, aggravation, and will add to congestion on the roads and at the hospital car park.	General Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K13R-D	18	How much has this cost the council to print and carry out this survey? The notice for this survey is extremely small and it was not easily accessible for people to obtain without asking for it.	General Comment	The consultation is a statutory requirement. It was publicised on bus, in various media and on ECC websites
ANON-X7K2-K133-E	18	This consultation should be on display not hidden in an office and have to ask for it, its not a fair assessment to the older generation and public. Its a very underhanded way of doing a survey.  How much has this document cost to print? £500,000? Somebody has got very rich.	General Comment	The consultation was publicised on bus, in various media and on ECC websites and at the park and Ride sires for several weeks .
ANON-X7K2-K13C-X	18	Yes I' 62 and I have to pay where as my friend from London don't even when they are here. Discrimination or what!	General Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost.
ANON-X7K2-K14E-1	18	Will not visit Colchester as regular as we do now meaning it will restrict our usage of the service.	General Comment	ECC encourages the use of the P&R services, as a cheaper and stress-free form of transport
ANON-X7K2-K143-F	18	I do not have a disabled bus pass?	General Comment	Information regarding passes and disabled passes are on the ECC website
ANON-X7K2-K149-N	18	As previous explanation, I live in a village with virtually no bus services, so the Park & Ride is of great use, and more or less the only way I can use my Bus Pass.	General Comment	ECC encourages the use of the P&R services, as a cheaper and stress-free form of transport
ANON-X7K2-K144-G	18	I cannot walk far, so being dropped off at the door is a great help	General Comment	ECC encourages the use of the P&R services, as a cheaper and stress-free form of transport
ANON-X7K2-K14S-F	18	The village I live in has a very limited bus service. The Short drive to a free park and ride service opens up arrange of affordable opportunities to alleviate isolation.	General Comment	ECC encourages the use of the P&R services, as a cheaper and stress-free form of transport
ANON-X7K2-K14F-2	18	I have difficulty walking and have to use a walking stick.	General Comment	ECC acknowledge your answer
ANON-X7K2-K1T1-D	18	No	General Comment	No response possible
ANON-X7K2-K1TY-N	18	No	General Comment	Non responsive answer

ANON-X7K2-K1T3-F	18	I am unable to walk far so park and ride is important to me	General Comment	Positive comment about the P&R service
ANON-X7K2-K1T7-K	18	N/A	General Comment	No response possible
ANON-X7K2-K1TF-2	18	<p>This is about everyone and making our locality function, not just about vested interest. This sort of question skews outcomes because if everyone under 65 and without a disability voted they would outnumber the rest. Selfishness should not rule. There are mutiple factors here to consider. Frankly the car park should be bigger if the 700 empty spaces I saw last Thursday is unrepresentative of reality. Town traffic is a slow moving car park which keeps one in ones car.</p> <p>The exit from park and ride onto the dual carriageway needs extending and visibility improving to allow traffic to better merge without causing the daily tailbacks (to a standstill at times) that the current design causes.</p> <p>More thinking needed by policy please.</p>	General Comment	Comment is regarding the P&R facility and not the consultation of concessionary passes. Also unclear to which P&R this answer is about
ANON-X7K2-K18J-A	18	With chronic low back pain it is difficult to drive long distance and drive around to find a proper parking space.	General Comment	ECC encourages the use of the P&R service as a cheaper and stress-free option
ANON-X7K2-K183-K	18	Financially poorer.	General Comment	No response possible
ANON-X7K2-K189-S	18	As stated above any form of payment other than cash would make me hesitate to continue using the service.	General Comment	The buses and ticket machines will accept cash for a ticket
ANON-X7K2-K18H-8	18	Convenience of park and ride increasingly appreciated with age. Possible alternative - raise qualifying age.	General Comment	The charge would be for any concessionary pass holder using the service, ECC can not amend age ranges.
ANON-X7K2-K18W-Q	18	Location: Witham	General Comment	No response possible
ANON-X7K2-K18C-3	18	All older and disabled bus pass holders should be required to pay a small fee before cards are used or renewed - say £15 a year. This would raise an equal amount to the supposed saving from the proposal. And prevent further congestion in Chelmsford. And avoid the council reeling to spend more on parking facilities in Chelmsford.	General Comment	The charge would only be for the P&R services, not everyone in Essex uses these services so we can not charge a yearly fee for pass renewal.

ANON-X7K2-K18A-1	18	Over 70s have problems walking etc and need closer parking. Students are younger and can walk ok so can park further back. To many parent and child parking spaces always empty. Buses in the week was better when it only went in town, don't need to go all the way to Sandon. Bring back the OLD SYSTEM. The pick yo by marks was much easier for Chelmer valley . Park way and market are not in the town. Buses need only go every 1/2 hour after 10:00am and every 15 minutes after 4:00pm, When people leave off work. Would help if bank holidays had buses to town as shops are busy. £1.50 is expensive to pensioners, 50p would be ok, as pensioners are not that well paid on income support. Try it out for 6 months and see if it works. These councillors have good pensions but 70+ didn't have the wages they have and money is poor. They will get old one day!!	Comment	ECC can not comment on the facilities at the P&R and the route from this consultation
ANON-X7K2-K1M8-D	18	You try parking at Broomfield Hospital!! According to Mrs May, austerity is over and we have a strong economy so what's the problem?  Austerity: Reduced availability of luxuries and consumer goods especially when brought about by government policy.	Comment	ECC encourages the use of the P&R shuttle as a cheaper and stress- free option to parking at the hospital. As an alternative passes are still free to use on local bus services after 9am
ANON-X7K2-K1MD-S	18	I live with my wide and we both feel strongly against the proposals. We are both pensioners (over 65) and use the Chelmsford park and ride service regularly, not only to get into the city, but also to carry out our volunteer work with a local charity (support 4 sight). Our volunteer work extends around Chelmsford and includes the hospital at Broomfield. We give out time freely to the charity and object to the proposal to charge for out travel on the park and ride. Unfortunately out village is not supported by a good 'first bus' service so we rely on the park and ride service. For the sake of the older community, please do not impose the proposed fare.	Comment	If you do not wish to use the P&R service to travel to work, local buses in Chelmsford are still free to use after 9am with the concessionary pass
ANON-X7K2-K1M4-9	18	No	Comment	No response possible
ANON-X7K2-K1MH-W	18	Location: Wickford  I volunteer at the Essex Record office and up until a year or so ago our car parking was free. Then they sold the Wharf rd site and took the free parking away from us. I tried public transport but where I live the buses run 1 an hour and are not very reliable. So I decided to use the park and ride, which is an excellent service. But I work for ECC for free. I do not think I should have to pay for car parking in town or bus bares in order to do my job. I have a concessionary bus pass, where is the point if I cant use it to ride on park and ride buses.	Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K1MA-P	18	The free pass enables me to visit places i otherwise could not afford. Locally there are not shops that cater for me needs so I would have to pay £1.50 which would be a stretch on my small pension.	Comment	Passes are still free to use on local bus services after 9am
ANON-X7K2-K1M7-C	18	Location: Witham	Comment	No response possible
ANON-X7K2-K1M2-7	18	I hate using multi storey car parks or trying to find scarce car park spaces elsewhere	Comment	Positive comment regarding the use of the P&R service

ANON-X7K2-K1M6-B	18	Parking and driving in Chelmsford is already a nightmare even before all the new build houses contribute to the melee. If park and ride started to charge I would simply move my allegiance to shopping totally on line via Amazon - as my children already do and want me to do as well. 'Nail' , 'Coffin' 'Another' are words that spring to mind!	Comment	ECC still encourages the use of the P&R service, ECC also encourages the full use of the pass on local bus services
ANON-X7K2-K1F9-7	18	I am not in receipt of any disability benefit. But as I have got older mobility is an issue. Park and Ride makes life easier.	Comment	ECC acknowledge your comment
ANON-X7K2-K1F5-3	18	I am having treatment for Cancer at Broomfield Hospital... but don't qualify as disabled.	Comment	ECC acknowledge your comment
ANON-X7K2-K1FH-P	18	WHY IS EVERYONE GETTING AT OLDER PEOPLE JUST NOW . WE HAVE CONTINUED PAYING OUR TAXES FOR 50 YEARS WE DESERVE THIS CONCESSION. IT ALLOWS US TO GET OUT OF OUR HOMES FOR A WHILE AND ENJOY THE TOWN.	Comment	ECC acknowledge your comment, this change is only for the P&R service. Passes are free to use after 9am on local bus services
ANON-X7K2-K1J1-3	18	I am taking this opportunity to say how much myself and many of my age group - really miss the park and ride going the full circle from sandon in the circle around the town. It is a long walk from moulsham street to boots the chemist for example. my personal physical impairment is somewhat minor, but was still much easier on the full circle bus route as above.	Comment	ECC can not comment on the P&R route in this consultation.
ANON-X7K2-K1JY-B	18	Location: Woodham Mortimer.  Bus passes are not 'free' they are paid from taxes older people still pay community tax, income tax on state pensions and VAT.  To access the buses means crossing the very busy A414. Please see highways dept. consultation with Woodham Mortimer parish. It is not much safer to drive to the park and ride and more convenient when attending hospital.  Rural communities have different needs to those in town. Everyone needs a car whether they cant 'afford' or not. See page 6 sub 4.  Who wrote this consultation seems to be out of contact with the rural areas. And with old people see page 1 15th Digital.	Comment	ECC acknowledge your comment
ANON-X7K2-K1JB-M	18	Location: Woodham Mortimer. See scanned Document Reference 2.	Comment	No response possible
ANON-X7K2-K1J9-B	18	Driving gets less as you age for some people!	Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-K1JG-S	18	I have COPD and as the condition is worsening I fear this proposal will mean my mobility will be severely limited	Comment	Passes are still free to use on local bus services after 9am
ANON-X7K2-K1JK-W	18	YES,  I would sit and home and get bored and probably ill through no access to the Essex outside world.	Comment	The proposals only apply to the park and ride services . Passes will still offer free travel on other local bus services after 9am



ANON-X7K2-K1ZR-M	18	My husband falls into several of the categories above and needs support. We have very often had to travel to Broomfield hospital. It is often very difficult to find parking there and it is very expensive. We use the normal bus services where possible but my husband's health means that sometimes any walking between services is very difficult for him. My husband is not yet claiming for a blue badge and we are not eligible for benefits such as pension credit but our finances are such that hospital visits put a lot of extra financial pressure on us that adds enormously to what is already a stressful time. The option of being able to use the hospital park-and-ride scheme with our bus passes is of great benefit to us.	Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking. Passes will still be valid for use on other bus services after 9am
ANON-X7K2-K1XE-5	18	Although I am not disabled, my husband is and when the route for return was changed he stopped using the service frequently .	Comment	Please check the ECC website regarding how to apply for disabled passes and a blue badge
ANON-X7K2-K1XY-S	18	I need to look into a disabled bus pass as well as his blue badge	Comment	No response possible
ANON-X7K2-K1X9-S	18	Already answered previously.	Comment	ECC acknowledge your comment
ANON-X7K2-K1XK-B	18	Recently widowed so income has been considerably reduced	Comment	ECC acknowledge your comment
ANON-X7K2-K1XV-P	18	I think I have made my position clear earlier in the survey.	Comment	ECC acknowledge your comment
ANON-X7K2-KPER-X	18	I have copd so park and ride is of particular benefit	Comment	Positive comment regarding the P&R
ANON-X7K2-KPE9-5	18	People may well be living longer, but do you take account of how able people really are at that age. Councillors in denial?	Comment	ECC acknowledge your comment
ANON-X7K2-KPE5-1	18	I started using the Park and Ride service after the 73 bus service was drastically reduced (09.25am cut) from Heybridge, where I live. It made it impractical to visit Chelmsford using this method, due to time constraints with the service.	Comment	ECC acknowledge your comment
ANON-X7K2-KPE8-4	18	I use the park and ride as I feel safer rather than entering any of the multi storey car parks.	Comment	Positive comment for the use of the P&R service
ANON-X7K2-KPEZ-6	18	N/A	Comment	Non responsive answer
ANON-X7K2-KPE4-Z	18	I am currently able to wait and obtain a seat on the bus to travel to work as I am unable to stand due to balance issues. This may be adversely affected if the number of elderly using the service before 9am increases.	Comment	ECC encourages the use of the P&R, if a seat is needed due to balance issues please ask another passenger if you are able to sit in an available one
ANON-X7K2-KPEA-D	18	As previously explained!	Comment	Non responsive answer
ANON-X7K2-KP5J-6	18	Personally no but a lot of people that will have a problem will not be in a position to complete this survey.	Comment	ECC acknowledge your comment
		It is very hard to get to the hospital and to park is practically non existant if you have an appointment at the wrong time, houses on the hospital site was short sighted!!!!  If you have to charge then the hospital travel for all should be free.  Doctors tell us to make our own way to the hospital because an ambulance will take to long to get to you.....says something!!	Comment	ECC encourages the use of the P&R as a stress free travel option and cheaper then some car parks. Also using the local bus service with the pass

		I have a heart condition so best not drive depending on how I feel.		
ANON-X7K2-KP5B-X	18	I have a spinal injury caused in a road traffic accident. It means I can't walk long distances but am not quite in the criteria for a blue parking/disabled badge. The Chelmer Park & Ride is very helpful to me.	Comment	ECC acknowledge your comment
ANON-X7K2-KP55-H	18	I have to take my son to Broomfield hospital on a regular basis	Comment	£3 for a couple can be the same as hospital parking. The P&R is a stress-free form of travel
ANON-X7K2-KP5C-Y	18	Whilst I am fortunately in good health myself my husband has a condition that prevents him from driving and has required frequent hospital visits since parking at Broomfield hospital is almost impossible the hospital shuttle bus is essential.	Comment	ECC encourages people to continue to use the P&R service
ANON-X7K2-KP57-K	18	No	Comment	No response possible
ANON-X7K2-KP5F-2	18	No	Comment	No response possible
ANON-X7K2-KPU1-D	18	ECC use up on	Comment	No response possible
ANON-X7K2-KPUY-N	18	I have a treatable but incurable cancer and wet AMD, both of which will require regular visits to Broomfield for me and my wife (carer) for the rest of my life.	Comment	ECC encourages people to continue to use the P&R service
ANON-X7K2-KPU5-H	18	<p>We have have worked all our lives from the age of 15 and we do not get as much pension as other EU countries and I think as the B.B.C. has now done with the TV licence it is the thin end of the wedge and the E.E.C should be looking after its older generation not making life harder for them to get around to hospitals etc, also the cheif ex and a lot more staff at these places are paid far to much for what the don't do.</p> <p>Yours,</p> <p>Gary.</p>	Comment	ECC acknowledge your comment
ANON-X7K2-KPUX-M	18	Due to heart disease I have to attend regular checks at Broomfield .	Comment	ECC encourages people to continue to use the P&R service
ANON-X7K2-KPBT-W	18	Waste Of time	Comment	ECC acknowledge your comment
ANON-X7K2-KPR5-E	18	I would be less likely to visit the town centre and have to used my car and town centre car parks.	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPRV-F	18	I use Chelmsford for boots opticians, chemists, shopping, coffee shops, hearing tests, would just go elsewhere if this proposal goes through	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services

ANON-X7K2-KPQ1-9	18	I would not be affected by these proposals but going out keeps older people well and needs to be encouraged.	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPQT-C	18	not that much just use other methods , just think it bad idea when shops are losing trade ceperhaps all shops shoul pay a small charge to bus service	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPQH-Z	18	Old age	Comment	No response possible
ANON-X7K2-KPQ6-E	18	Ok so my previous comment about no free text was not valid! I personally would benefit on days when to access voluntary work I have to pay the full fare. However for those on a limited income the free transport is the difference between getting out and being isolated. The use of park and ride in Colchester is increasing for students; station and hospital workers therefore I do not believe charging for current free pass holders is essential for the service to continue	Comment	Positive comment for the charge. £1.50 for a daily pass would encourages people to use the service if they have work, appointments etc before 9am
ANON-X7K2-KPVT-H	18	I can drive as far as the park and ride but I'm nervous to drive into Chelmsford due to my age	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPVG-4	18	As I am going to be 74 soon I am getting nervous driving in Chelmsford with the very fast drivers and also driving around trying to find a car park with empty spaces its not pleasant driving these days and most elderly people are feeling the same.	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPCJ-M	18	Most forms of parking, espectrally, in this case, the hospital are pay and display. However, due to inevitable delays you have no idea how long you will be there. The hospital car park makes no allowance for this. The bus enables you a degree of flexibility.	Comment	ECC encourages the continued use of the P&R shuttle as stress-free travel
ANON-X7K2-KPCB-C	18	Being able to get around from where I live.	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPC7-1	18	My neighbours and I use Chelmsford to shop several times a week. Thousands...tens of thousands will desert Chelmsford for other shopping venues. Older people do not like to be taxed to shop in Chelmsford especially when we are already paying to drive to the P&R which is further than our local shops.	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPCV-Z	18	My physical problem and that of my wife is not covered by the blue badge . How will the the above disabilities be checked	Comment	The DFT outlined disability pass information is on the ECC website
ANON-X7K2-KP7A-Y	18	Do not think we seniors don't contribute. I've worked all my life from the age of 15 and because of this I'm self supported, and not a burden on the state and get everything free. I think I've said enough.	Comment	Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride . Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPSR-C	18	Would no longer visit town centre unless necessary and where necessary would park in road and catch regular bus service	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services

ANON-X7K2-KPS3-D	18	Being able to associate with people is a major benefit to maintain my on going and future well being. Something which will be lost should both I and my partner, not only be financially disadvantaged, but contribute to potential isolation and loss of existing socialisation. Issues, which, as time passes, only contribute to additional problems ( health) and costs), for both EC and Rochford councils.	Comment	The charge is only for the P&R service. Passes are still free to use on local bus services after 9am
ANON-X7K2-KPS5-F	18	I have disabled pass for several years. Was changed when I reached 65 years. I hold blue badge and my car is 15 years old I cannot to pay to charge. Can I get disabled pass again I did not ask to change.	Comment	If you visit the ECC website all information is on there and contact details about amending your pass
ANON-X7K2-KPSD-X	18	Please see email reference 3.	Comment	No response possible
ANON-X7K2-KPSH-2	18	If there are less concessionary passengers travelling does this mean less frequent busses and staff redundancies or will you run empty buses? The only way ECC will save money is to run less buses.  It is yet another nail in the coffin we have a 3% increase in tax but risk losing our libraries, our buses, etc. What next?	Comment	ECC acknowledge your comment . This consultation is regarding concession charges, comments can not be made regarding the P&R facilities
ANON-X7K2-KPS2-C	18	We already struggle to get from the town centre to the railway station with shopping bags	Comment	If you have a concessionary pass this can be used on any local bus if available, there could be town centre buses to the station
ANON-X7K2-KPKT-6	18	My concern is that by driving to out of town shopping would increase the amount of car based pollutants which is not good for the environment	Comment	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPK2-4	18	It seems that the older generation is being picked on	Comment	ECC acknowledge your comment
ANON-X7K2-KPK6-8	18	I would find going to Colchester difficult for NHS	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KPKM-Y	18	I'm not currently affected, but I can see that I will be in future. While much of the Council's predicaments have been created by the faux austerity dogma from central government, this should not stop more 'blue sky' thinking. I have lived in other parts of the country where, despite similar apparent drawbacks, public transport (especially public road transport) has been done far more creatively. The Council must be bolder, have the will to make things happen and not fall back on excuses not to do them or just tinker with a problem without really solving its root causes.	Comment	ECC acknowledge your comment
ANON-X7K2-KPNR-7	18	No Comment	Comment	No response possible
ANON-X7K2-KPNJ-Y	18	Wife has hip problems.	Comment	No response possible
ANON-X7K2-KPNV-B	18	Sometimes my asthma is really bad and have found the service useful, also have issues having to be near a toilet, If the bus from Braintree didn't go around the world that would suit but would feel the need to drive and park in Chelmsford. However I rarely use service more than twice a week, once for meeting friends and another for voluntary work.	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport

ANON-X7K2-KPPX-F	18	It means I would stop using park and ride as we would both have to pay so would try to use the other buses instead	Comment	£3 for a couple can be a cheaper option then parking in town. ECC also so encourages use of local buses for full journeys if they are an option
ANON-X7K2-KPPN-5	18	I am an amputee, but don't have a disability pass. So it would make a big difference. Many older people have mobility problems that make life harder for them, but don't fit the criteria for a blue badge.	Comment	With regards to a disability pass if you qualify with regards to the DFT list of disabilities, passes can be amended accordingly. All information is on the ECC website
ANON-X7K2-KP9B-2	18	Have replacement knees and suffer with arthritis	Comment	No response possible
ANON-X7K2-KP98-R	18	Just old age - it's no joke !	Comment	ECC acknowledge your comment
ANON-X7K2-KP92-J	18	I am overweight and have mild heart failure and the ability to park next to a bus which takes me door to door is essential. I do not qualify for a disabled badge as not severe enough	Comment	The charge is only for the P&R service. Passes are still free to use on local bus services
ANON-X7K2-KP9M-D	18	I do have a long term health condition but it is not defined by the above choices	Comment	ECC acknowledge your comment
ANON-X7K2-KPDG-J	18	Cutting down on visiting the town centre and visiting retail parks like Tollgate, Freeport Braintree instead	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP2M-6	18	Walking any distance is difficult because I have a bad back, for which I need periodic osteopathic treatment, Catching a service bus instead of the Park and Ride would be difficult for me.	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP2F-Y	18	Will not use it — will not come into Chelmsford again	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP1B-T	18	I often see disabled people at Chelmer P&R , some with crutches, or wheelchairs. It would be difficult for them to get 2 buses, if like me they live in Springfield.	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP1T-C	18	I would do more online shopping. Parking in the town is inconvenient and expensive. If you provide free and easy parking the town centre will be revived. Out of town shopping developers have been doing it for years . Provide free and easy access to the shops . Have a thriving town centre..	Comment	ECC are not responsible for town parking or charges this is the responsibility of local councils
ANON-X7K2-KP1C-U	18	My previous comments apply also to this question	Comment	No response possible
ANON-X7K2-KP63-G	18	The present system suits me fine and I've got used to it, now I have to find alternative means which is not easy at my age.	Comment	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP6Q-E	18	No	Comment	No response possible
ANON-X7K2-KP6C-Z	18	Not personally, but believe many others would.	Comment	ECC acknowledge your answer
ANON-X7K2-KP6A-X	18	Ourself have to regularly have to attend the hospital following Op 2015 for active surveillance this requires getting a train to colchester because no buses are available	Comment	ECC encourages people to still use the P&R as a stress-free and maybe cheaper option then other parking
ANON-X7K2-KPYJ-A	18	I suffer from osteoporosis in my spine	Comment	Non responsive answer
ANON-X7K2-KPY3-K	18	Like many people of our age we have a variety of long term health deteriorating problems. Using park and ride enables us to get to hospital appointments or city meetings (often we would be late if we had to wait until after 9 to get a bus from Braintree). Also we try to be good neighbours so we often take people with more disabilities than ourselves to hospital.	Comment	ECC encourages people to still use the P&R hospital shuttle as a stress-free and maybe cheaper option then other parking



ANON-X7K2-KPYB-2	18	Just because we are old we do not have to be marginalised.	Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPHB-H	18	With all the recent changes being imposed on the elderly and disabled: Raising pension age, Department of Work and Pensions withholding mobility payments, withdrawal of free television licence for the elderly, etc., I feel like the elderly and disabled are being targeted, as we are too weak or frail to fight any changes. I am becoming increasingly fearful as to what the future holds for me.	Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPHW-6	18	I suffer from Arthritis of the hands and eventually will find driving more difficult, therefore an efficient bus service would be welcome. There was no mention of South Woodham Ferrers in the areas you listed which is exactly where I reside.	Comment	ECC acknowledge your comment, South Woodham Ferrers comes under Chelmsford district
ANON-X7K2-KPHN-W	18	My husband has lupus, rheumatoid arthritis and thrombocytopenia, we regularly use park and ride	Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPG1-Y	18	Stenosis	Comment	This comment does not directly relate to the subject of the consultation
ANON-X7K2-KPG8-6	18	As previously stated. I would definitely not use the Park & Ride service if it was chargeable as it would not cost me to park in the city centre as I have a blue badge.	Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-KPY9-S	18	In common with many others I have, over the past few years, regularly accompanied a family member to the hospital, and being able to freely access the Park and Ride bus has certainly lessened the strain and the monetary impact of such journeys.	Comment	ECC encourages people to still use the P&R hospital shuttle as a stress-free and maybe cheaper option then other parking
ANON-X7K2-KPAE-D	18	My wife trades part-time in Chelmsford Indoor Market where most of the customers are elderly. A charge would put some off coming and spending money in Chelmsford.	Comment	ECC encourages the use of the P&R as a stress free travel option and cheaper then some car parks. Also using the local bus service with the pass
BHLF-X7K2-KPAA-9	18	On a low pension (50% of circa minimum wage) any increase is of meaningful effect. Even less disposable income lessening ability to spend for the wider economy.  Free travel from parking & ride lessens car mileage/cost.  Free travel from park and rides lessens number of vehicles in city centres/Broomfield hospital car park.  Usage of park and ride lessens air pollution.  Usage of park and ride lessens traffic congestion, decreasing journey times, improving available personal time.	Comment	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking

BHLF-X7K2-KPAX-Z	18	<p>The peak travel time when everyone is trying to go to school and work and now this proposal is unfair. I have only just received my bus pass and still have to work. I have paid my taxes since I was 17.5 years old. I have never had a family so feel this is last straw at still; having to pay on the P&amp;R. That was the whole reason I changed to using the P&amp;R - frequent buses. I used to live in Baddow for 53 years and used the normal bus services and have lived near Trent Road for the last 3 years. I don't find the bus get to work is reliable. No chance of using bus pass and would get to work after 9:30am</p>	Comment	<p>The proposals would mean passes could be used before 9am at a discount to the current charge rate before 9am for work, appointments etc</p>
BHLF-X7K2-KPA7-Y	18	<p>With the loss of 'free' (which isn't) transport buses will have less pensioners, bus routes scrapped and bus company's folding. We are continually being told about the dangers of car pollution so by charging for bus usage persons may decide to park in town. Surely an increase in council tax would be more appropriate? After all, the younger generation will eventually become the older generation with nothing to lose forward to possible not even a park and ride bus service!</p>	Comment	<p>The change would only be for the P&amp;R service. ECC will not be changing the passes free use on local bus services. Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride. Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking</p>
ANON-X7K2-K1ET-1	18	<p>If I have to pay to park in a disabled space and pay if I need a hospital visit which I do at times and it's before 9am, I would not use the park and ride I will help to congest the hospital car park, which I thought your car park was supposed to help, does anyone have any sense these days.</p>	Congestion	<p>The shuttle to the hospital would be £1.50 a day before 9am for concessionary pass holders. This is cheaper than hospital parking and the current fare of £3.60</p>
ANON-X7K2-K1RU-F	18	<p>If the concession of the Bus Pass is withdrawn from the Park and Ride buses my road will have more traffic as the village residents drive into town.</p>	Congestion	<p>ECC encourages people to use the P&amp;R and local bus services</p>
ANON-X7K2-K13P-B	18	<p>Many of bus pass holders travel are couples. Proposed charge would mean they pay £3.00 for the now bus facilities, whilst single passenger commuters only pay £3.60 to use same facility and bus journey and can travel at peak times!</p> <p>This would be another penalty on people unfortunate enough need to attend Broomfield hospital similar to the hospital car park charges, which there is currently a campaign to abolish.</p> <p>If bus pass holders decide to travel to town by car (to use Tesco or other car parking options) it will cause further congestion at army and navy/flyover/round about.</p> <p>Park and ride buses will operate at off peak times with fewer passengers whilst still having same running costs and effect on global warming.</p> <p>Most bus pass holders residing in Chelmsford and paying council tax and are not contributors. this would not apply to people outside the area.</p>	Congestion	<p>Tax payers currently contribute around £600k to subsidise free pass use on Park and Ride. Given the financial pressures on the Council it is fair that service users meet a fair proportion of the cost. £3 for a couple is all day travel so can travel at anytime. If people can use a local bus service as well ECC do encourage that</p>

ANON-X7K2-K18Q-H	18	The introduction of charges will probably lead to the closure of the service on Saturdays as the majority of passengers are elderly. As a time when traffic congestion around Chelmsford is at a critical level this proposal can only lead to a worsening of the situation.	Congestion	ECC encourages people to use the P&R service as stress-free form of transport. £1.50 is cheaper then parking in town, depending on time spent.
ANON-X7K2-K18V-P	18	The whole idea of Park & Ride is to take traffic away from the centre. All this proposal will do is to allow traffic back into the centre	Congestion	£1.50 is a cheaper option then parking in town, depending on time spent. ECC encourages the use of the P&R as a stress-free travel option.
ANON-X7K2-KPG9-7	18	This proposal will increase the amount of traffic going to and from the town and the state of the Amy and Navy round about.How Ridiculous.	Congestion	ECC still encourages people to use the P&R service as a stress-free form of travel
ANON-X7K2-K1EH-N	18	Do not qualify for pension credit, just fail on that so I do not have much money. Free Park and Ride is very useful. Some people cannot walk to a bus stop but Park and Ride makes things easier. They may not do that if paying £1.50 (per person). Social wellbeing is important. ECC could end up paying more for carers and hospitals if people become socially isolated.	Cost	Many people accessing P&R are using a car, which cuts down on social isolation. Passes are still free to use on all local bus services after 9am
ANON-X7K2-K1EC-G	18	As a pensioner on limited income this is more unwanted expenditure	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K15T-H	18	Will not be able to afford to travel for social meetings and hospital appointments.	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K151-E	18	The government of this country is working now on cutting the numbers of older drivers on safety grounds, this scheme will not raise the revenue you suggest even if you go ahead with it, and none theless I find the scheme spiteful and unkind to those who can least afford the extra charges.	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K15F-3	18	Have previously given thoughts as to why making a charge would affect me and undoubtedly many others who have bus passes. Please consider what taking away yet another service would mean to people who have no other means of getting out and about, and who with the help of others, are taken to the park and ride, as this is the nearest to their home, to use public transport into town where social interaction takes place. Whilst £1.50 (not stated whether single or return cost) may not seem a lot of money, for many it could impact on their cost of living budget, as all utility services are rising in cost making it difficult to exist let alone live. This proposal would greatly affect me.	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1UQ-E	18	To access healthcare - visits to Bloomfield Hospital will impinge upon personal finances both for myself and my wife as we both use this Park and Ride for a appointments as it's virtually impossible to park at the hospital.	Cost	£3 for a couple to visit the hospital is the same price as hospital parking. P&R is a stressfree option for travel
ANON-X7K2-K1UM-A	18	I like to travel into the town most days where I can have a meal meet people and have access to the market and shops. With my wife we would have to pay up to £60.00 a month with limited fixed income just to save the council perhaps pennies on the tax bill. Perhaps the council could reduce my tax bill as we do not use schools or swimming pools.	Cost	£3 per couple is a cheaper option then parking depending on time spent in town. Passes are also free to use on local bus services

ANON-X7K2-K1UF-3	18	I am not personally adversely affected as yet, but feel strongly that the free hospital service from Chelmer Valley to Broomfield Hospital should continue as it provides a much less stressful parking facility to elderly patients and often their elderly relatives and friends who are driving and accompanying them to often multiple appointments.	Cost	£3 for a couple to visit the hospital is the same price as hospital parking. P&R is a stressfree option for travel
ANON-X7K2-K1BC-D	18	We as a family would use the service if it was more cost affective for us.	Cost	The P&R service does provide group prices in non-peak hours. All information is on the Essex County Council website
ANON-X7K2-K1BN-R	18	As you get older you do get more frail, it's the toll of working most of your life to pay taxes etc, as you have paid your dues over your life, then there should be some rewards when you retire, I would think that the majority of people retired, are on a limited income and any additional costs mean hardship in some way.  For normal people the cost of the park and ride is too costly, it doesn't relate to the deals of the car parks in town, that why the uptake is low, there's not enough incentive to use it.	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1V8-P	18	I would not travel to Chelmsford very often if I had to pay for transport	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1CF-H	18	I travel with my husband who also holds an older persons bus pass so that means as a couple we would have to pay £3 per day and it would mean that we would not be shopping in Chelmsford. But we would still need to use the Broomfield Shuttle.	Cost	ECC encourages people to use the P&R as a stress-free form of transport
ANON-X7K2-K179-R	18	I live just outside of Essex but have to attend monthly hospital appointments at Broomfield. Cost of parking, along with the anxiety of finding a parking space would deter me from continuing my life-saving treatment. Life is hard enough without these things that make it a little bit more bearable.	Cost	£1.50 to use the hospital shuttle is cheaper then hospital parking- it is also stress-free travel as there are always spaces available
ANON-X7K2-K178-Q	18	regular visits to Broomfield hospital for CANCER care follow up.	Cost	£1.50 to use the hospital shuttle is cheaper then hospital parking- it is also stress-free travel as there are always spaces available
ANON-X7K2-K1SC-X	18	I can afford to pay £1.50 a day to attend Broomfield using Park and Ride. Its much better than the £25 - £30 each way a Fareways Taxis charge if I have to go in using them which has happened many times in the past.	Cost	Positive comment about cost of P&R
ANON-X7K2-K1NE-U	18	I would have to leave much earlier to get to appointments, I would have to use two different buses or go to hospital earlier to try to find parking place, a very stress inducing process and pay more to park. Overall a very stress inducing and anxious process	Cost	The hospital shuttle would be £1.50 for all pass holders before 9am, which is a cheaper option and a stress-free option then hospital parking
ANON-X7K2-K1NY-F	18	I would find it difficult to visit Chelmsford, for shopping or onward rail travel from my home in Thurrock. The only available bus service takes approx. 2 hours + a 25 minute walk from my home, is infrequent in the evenings & Sundays, whereas the driving time from home to Sandon is less than an hour.	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services

ANON-X7K2-K1NF-V	18	I have difficulty managing financially and that situation is unlikely to change. Any increase in state pension is usually wiped out at a stroke by increases in water rates and council tax. Therefore and particularly as I paid taxes and NI for over 50 years, I am totally against any further attempt to increase my financial burden.	Cost	The passes would still offer free travel on other local bus services after 9am
ANON-X7K2-K19J-B	18	We both travel to Colchester hospital Park and use the park and ride ,it's very helpful ,but if we have to pay ,we will find a local road to park in we don't have a great deal of money especially because we are paying so much more in council tax every year.	Cost	The passes would still offer free travel on other local bus services after 9am
ANON-X7K2-K193-M	18	Only financially which would mean changing what I do and where I go.	Cost	£1.50 is a cheaper option than car parks in town and hospital parking. Bus passes would still offer free travel on other local bus services after 9am
ANON-X7K2-K195-P	18	Further comment  Park and ride was put in place to ease congestion and pollution, this proposal will make both rise.  It seems a shame that Essex can only give that which is made law by central government and not a morsel more.  When even more shops go to the wall it will be too late.	Cost	£1.50 is a cheaper option than car parks in town and hospital parking. Bus passes would still offer free travel on other local bus services after 9am
ANON-X7K2-K1WW-P	18	1. I live in Howe Green. The bus service is totally inadequate. My only alternative to driving into town is to use the park and ride.  2. I am in favour of using 'green' transport and keeping Chelmsford clear of traffic - your proposal is a retrograde step.  3. A fare of £1.50 is about equal to the cost of fuel into town so why would someone take the bus if they don't save money?  4/ Pensioners have paid tax all their lives and they deserve this concession.	Cost	£1.50 is a cheaper option than car parks in town and hospital parking. Bus passes would still offer free travel on other local bus services after 9am
ANON-X7K2-K12P-A	18	I would always prefer to park in the town centre BUT bus gates, no entries, one way streets, confusing sign posts can make this stressful, particularly for the elderly when other drivers become aggressive. I see this as a further move to diminish the popularity of the high street and the extra cost could make it simpler to shop online.	Cost	ECC encourages the use of the P&R service, also the use of local bus services
ANON-X7K2-K12U-F	18	Because in mind the number of elderly people who shop in town I feel it could add to the deterioration of the high street. Additionally - a large number are I suspect driven to the park and ride by friends/neighbours - I don't think everyone who uses it can afford a car. Please also bear in mind people have to go to town to collect pensions/disability pensions.	Cost	ECC encourages the use of the P&R service, also the use of local bus services
ANON-X7K2-K12E-Y	18	I would be more in favour of paying an annual fee rather than per trip payment.	Cost	Currently it is only a fee per day



ANON-X7K2-K123-D	18	<p>People on pensions only, being just above the benefit threshold, having to attend hospital. Not being in isolation and not giving parking problems in 'local side streets'- which I thought was the reasons for 'park and ride'.</p> <p>This is the start of the free bus pass to seniors being taken away and having to pay for it! Lets face it, we don't get much for our years of tax, national insurance payments do we! I.e London get the freedom pass how much does that cost!</p>	Cost	<p>£1.50 is a cheaper option then car parks in town and hospital parking. Bus passes would still offer free travel on other local bus services after 9am</p>
ANON-X7K2-K12B-V	18	<p>Any person receiving treatment at broomfield hospital should not have top pay for bus ride. (this applied for long term treatment).</p>	Cost	<p>£1.50 is a cheaper option then parking in the hospital car park. If patients want to get free parking for long treatments then they need to contact the hospital not ECC</p>
ANON-X7K2-K12H-2	18	<p>You have not said how much this proposed change would save it would lead to delays to buses as older people search for money.</p>	Cost	<p>The amount in which ECC think this will save is included in the consultation. Tickets can be brought before passengers get on the bus</p>
ANON-X7K2-K12C-W	18	<p>My husband has a blue badge for parking will b cheaper to park in the town. Surely this is going to bring cars into the town rather than using the park and ride. Its been such a good service and such a shame that people will have to pay.</p>	Cost	<p>ECC encourages use of the P&amp;R service, and the full use of the local bus services</p>
ANON-X7K2-K127-H	18	<p>I visit a friend who lives in Chelmsford every week she is unable to get out at all so looks forward to my visits. I drive from Basildon to the park and ride at sandon as I cant afford to pay parking charges in town. £1.50 may not seem much to you but when you exist on just a state pension every penny counts.</p>	Cost	<p>Parking at the P&amp;R is free. If money is an issue passes can be used on the local bus service for free</p>
ANON-X7K2-K111-A	18	<p>I would be less likely to shop in Chelmsford as often because of the extra cost.</p>	Cost	<p>ECC encourages use of the P&amp;R service, and the full use of the local bus services</p>
ANON-X7K2-K11Y-J	18	<p>I have arthritis in both hips so it is a great help to be able to get transport into Chelmsford and I am then able to be able to walk around the shops. Yes, I could pay for this service but think being entitled to a Concessionary bus pass it should be free. If I had to pay I would not shop in Chelmsford so often which would not help the town's economy. A small charge for the Park and Ride would therefore mean other businesses would not get so much income.</p>	Cost	<p>£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services</p>
ANON-X7K2-K118-H	18	<p>There a number of issues here:</p> <ol style="list-style-type: none"> <li>1. As far as I understand it the scheme was introduced to ease pressure on parking and traffic in Chelmsford not to provide amenity for users.</li> <li>2. If you offer something to people and then take it away, that will be unpopular.</li> <li>3. If the local bus services were better, people would not need to use the park and ride- but they are not.</li> <li>4. A £3 return journey would not encourage me to use the service. I would certainly use facilities elsewhere instead. £1.50 would seem more reasonable as a return fare.</li> </ol>	Cost	<p>£1.50 is the cost for a day fare</p>

		5. As a council tax payer, I would be sorry to lose the use of this excellent service, and having been formerly employed by ECC can think of plenty of savings that could be made elsewhere e.g use of consultants, top-heavy management, structures, etc.		
ANON-X7K2-K11A-T	18	I think the hospital bus should stay free. It is such a great help. When people are attending hospital on a regular basis it works out very expensive. I and my husband attend Broomfield on a regular basis so we rely on the park and ride.	Cost	£1.50 or £3 a couple is still cheaper then hospital parking. It is also stress-free as there are always spaces
ANON-X7K2-K11K-4	18	You talk about a £1.50 for I assume that is a return? So visiting relatives or friends could pay £6.00 (£12.00/is it a single) which is more than it cost to park in the city centre. The buses are congested at certain times e.g school leaving times etc. Is this a cunning plane to reduce usage and whereby reduce the service? I'm firmly of the opinion that If transport operators want custom from car owners they must provide free parking at their out of town and stations.	COst	£1.50 is the price for a daily ticket
ANON-X7K2-K169-Q	18	My husband and I have limited income. He has health issues so we have to make regular visits to Broomfield hospital	Cost	£3 a couple is the same price as hospital parking. P&R is a less stress-free option
ANON-X7K2-K16X-P	18	The adverse affect would be not going to either Colchester or Chelmsford to socialise or shop. A loss to both the town and me!	Cost	£1.50 is a cheaper option then car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1YV-Q	18	Just feel that towns are dying off and at least the elderly keep the shops going, my husband has disabled badge along with many others but if going into these towns is free then why use a park and ride. Hospitals are totally over run with parking problems and Colchester is growing at a very fast speed without parking facilities. Wouldn't it be a good idea to give reduced parking for all on presentation of proof of appointment	Cost	If you use the P&R for hospital transport, this is cheaper then using the hospital car park.
ANON-X7K2-K1H5-5	18	Financial	Cost	Non responsive answer

ANON-X7K2-K1HX-8	18	my only source of income is my pension, so any additional expenses incur will affect my finances. I am currently being treated at Broomfield hospital in three departments and have made a few trips there in the last year. I only use my bus pass for these trips. Where I live the bus service is virtually non-existent, so a car is the only reliable way to get round. The parking fee at present at the hospital is the same as the proposed dare charge i.e £3 (£1.50 each way). This will lead to even worse congestion parking at the hospital, where places are of a premium already. A fare of £1 each way would be more of an incentive to continue to use the park and ride and offset some of the cost, and fill up the spaces at the hospital.	Cost	The daily charge is £1.50 a day, which is a cheaper option than hospital parking and is stress-free
ANON-X7K2-K1H2-2	18	I feel that the buses will be under used during the day if pensioners have to pay £1.50/ 50p or £1 would be more acceptable. I have paid tax for most of my life and pay council tax which I feel should cover the park and ride.	Cost	£1.50 is a cheaper option than car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K1HM-W	18	Handy for me at (77 age) no buses from willows green more shops in Chelmsford than Braintree and a lot cheaper to park than in Chelmsford city.	Cost	Positive comment regarding the P&R service
ANON-X7K2-K1GN-W	18	The cost of parking in city centre is far too much.	Cost	ECC encourages the use of the P&R service as a cheaper and stress-free option
ANON-X7K2-K1AR-U	18	Being able to travel free is an incentive to go into town	Cost	ECC encourages people to go into town using the P&R service, also to use the local bus service
ANON-X7K2-K1AP-S	18	If two of us are travelling and have to pay £3.00 (£1.50 each) we might as well drive into Chelmsford and park there for the same cost.  The buses have to run anyways so why not have people on them.  If charged have to be made why not charge per car instead of per person .  A lot of pensioners cannot afford fares (that is why they do not use normal buses) at least using P&R keeps them active.  People say if you run a car the fee is affordable. In the villages a car is a necessity. We do not live in areas with good services.	Cost	£3 as a couple is the same as hospital parking and it maybe the same as town parking, depending on time spent. But P&R is a stress free option and there are always spaces
ANON-X7K2-K139-M	18	Cannot afford that cost.	Cost	ECC acknowledge your comment
ANON-X7K2-K135-G	18	The cost of the consultation could probably keep the little hospital bus running free for several years!!  I would love to know why the older generation is always targeted. We started work at 15, then started paying taxes. These bus passes are not free we have paid for them all our lives!! These are the only handouts that we have received from this country and I think we deserve them. O.A.P contribute £1.65 billion every year to this country.	Cost	£1.50 is a cheaper option than car parks in town and hospital parking. Passes are still free to use on local bus services
ANON-X7K2-K13N-9	18	It would just add to my living costs.  One of the lowest pension in Europe and still that's not enough.	Cost	ECC acknowledge your comment

ANON-X7K2-K1TU-H	18	I wouldn't go into town nearly as often as I find car parks too restrictive and expensive. I would drive somewhere else.	Cost	£1.50 is a cheaper option than many town car parks, depending on time spent. P&R is also a stress free form of travel
ANON-X7K2-K181-H	18	Yes, £1.00 would be better than £1.50 because they all add up over time.	Cost	Positive comment regarding the price increase, and an alternative
ANON-X7K2-K188-R	18	The point of park and ride is to reduce traffic and pollution in Chelmsford.  Older and disabled people will feel more isolated.  High streets are in danger with online shopping.  Revised time table during off peak periods might help.  If pensioners have to pay coffee shops, restaurants will suffer.  People will be spending their coffee money on fares.  Only beneficiaries will be retail parks etc.	Cost	ECC encourages people to use the P&R as a stress-free form of transport. Most people use their cars to access the P&R so this cuts down on isolation. Passes are still free to use on local bus services
ANON-X7K2-K1MW-C	18	The free bus pass gives me to visit other places which I could not and to have to pay would put another burden on my small pension. The bus pass had been such a help and would be sorry if this free pass ended.	Cost	Passes are still free to use on local bus services after 9am
ANON-X7K2-K1F4-2	18	This charge would mean paying for myself and my wife one way £1.50 x 2 = £3.00 and then the same to return £1.50 x 2= £3.00, so there and back will cost £6.00, that is more than parking the car?? Best we stay home.	Cost	The charge would be £1.50 per person for a days travel. Would be £3 per couple per day, this maybe cheaper than parking in town parking.
ANON-X7K2-KP5A-W	18	Implementing this charge would make me rethink my decision to make Chelmsford my shopping centre of choice. Maybe you should ask the opinion of shopkeepers in Chelmsford, shopkeepers who are currently struggling with the decline of the high street, how they feel about implementing an additional charge that will discourage people from visiting their high street.	Cost	£1.50 to use the P&R maybe a cheaper option than town parking. ECC also encourages the use of local bus services
ANON-X7K2-KPUR-E	18	I would stop using the service and rather spend the money parking in town. Little benefit to park and ride if I am paying.	Cost	£1.50 to use the P&R maybe a cheaper option than town parking. ECC also encourages the use of local bus services
ANON-X7K2-KPBR-U	18	I no longer have a driving licence due to Glaucoma, this means my wife has to drive every time we visit the hospital. She has recently been diagnosed with breast cancer and is undergoing treatment at Broomfield Hospital for that. We find, due to the often difficulty and stress of finding parking at the hospital, the ideal is to use Park and Ride for our frequent visits.  So please keep the Hospital Park & Ride free for all us 'oldies'.	Cost	ECC acknowledge your comment
ANON-X7K2-KPRU-E	18	May as well charge for everything, tv licence, what's next?	Cost	Concessionary passes are still free to use on local bus services after 9am
ANON-X7K2-KPRB-U	18	Affordability. State pension is below minimum wage. Additionally every pound spent on currently free transport is a pound less to down on essentials.	Cost	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services

ANON-X7K2-KPRW-G	18	<p>I am attending Bromfield hospital on regular basis due to a health condition. I have to cover the extra cost of petrol as it is 60 mile round trip.</p> <p>The shuttle is busy with helping transporting elderly people who are attending the hospital.</p> <p>If this service starts to charge then it is an extra strain on people who will already be paying out.</p>	Cost	£1.50 for the shuttle is a cheaper option then hospital parking.
ANON-X7K2-KPV6-K	18	My partner is expected to need regular treatment for a serious long term condition in the near future. Hospital parking is very expensive and stressful. He would need to be accompanied, Therefore 2 fees.	Cost	£3 for a couple can be the same as hospital parking. The P&R is a stress-free form of travel
ANON-X7K2-KPC3-W	18	My disposable income is already in minus figures and getting less all the time.	Cost	The pass is still free to use on local bus services after 9am
ANON-X7K2-KP78-P	18	As age advances driving becomes less of a pleasure. Eyesight may not be as good even though legally acceptable. Similarly hearing where emergency sirens become harder to locate. Reactions may not be as sharp when confronted by the idiots tearing around Chelmsford without signalling. For pensioners on fixed incomes the introduction of even a £1.50 charge can have a big effect on daily living.	Cost	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPSU-F	18	I do not travel on my own. My wife is my carer and I would need her to travel with me. As a disabled person, a carer should also be able to travel free of charge.	Cost	ECC acknowledge your comment regarding this
ANON-X7K2-KPSQ-B	18	I told my house so that I could support myself without social aid. It has diminished years of inflation but remainder of proceeds need to be used in more direction. and more diverse activities i.e. bus fares, increased train fares, tv license - none of which I can avoid paying. Eventually, nothing will remain for me to get out and about to free concerts, cheap films (silver screen) for oldies, in a city that I really enjoy. I will become isolated and live social regrettably.	Cost	The charge is only for the P&R service. Passes are still free to use on local bus services
ANON-X7K2-KPSA-U	18	<p>I would not use the Park and Ride if I had to pay the £3 for my partner and myself.</p> <p>As a pensioner with limited income I feel that the council does not value the Elderly in its community. At this time of my life when I am not so able and agile as I once was I do not feel it is fair to take away my one day out a week.</p>	Cost	£3 for a couple can be a cheaper option then parking in town. ECC also so encourages use of local buses for full journeys if they are an option
ANON-X7K2-KPKU-7	18	I live in Tollesbury but need sometimes to go to Brookfield Hospital. The journey is already long and expensive. Revoking this concession would make matters much worse.	Cost	ECC acknowledge your comment



ANON-X7K2-KPK4-6	18	<p>I live in the rural north of the county. It is impossible to travel to any destination without access to a motor car, local bus services are infrequent at best and the timings are quite rightly designed to coincide with school openings and closings in town.</p> <p>My other options are to drive into the town centre and park either in a designated car park or side street OR use the park and ride facility in Colchester.</p> <p>Should Park and Ride charging be introduced, I and many of my elderly fellow residents will resume the previous practice of driving to a local town centre bus route, park in a side road and catch the bus, or drive into town and find parking somewhere in town, probably a side street with suitable parking restrictions, the overall cost always being below that of using the Park and Ride service.</p> <p>In my opinion, introducing concessionary charging will do no more than encouraging current users to find alternatives to paying the charge and increasing the environmental impact on town centres.</p>	Cost	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPKC-N	18	<p>I am now 62 and I would be affected by this is 4 years time. I drive now but I do not know if I will be able to afford to keep my car when i retire. I have difficulty walking far already and as I get older it will only get worse. Walking back to car parks is often more difficult that using buses but I would need a seat at any bus stop. I may use this even if you charge but I think if I could still drive I would peobably use out of town shops and I use a taxi to teh hospital to save parking charges and reduce my walking as the hospital is a large site.</p>	Cost	ECC encourages people to use the P&R as a cheaper and stress-free option to travel. ECC also promote local bus services
ANON-X7K2-KPNC-R	18	<p>As I get older I expect my physical health to deteriorate. I use the park and ride to access the hospital as an out patient and would again expect to have to use it more often in the future, perhaps journeys to the hospital could still be free.</p>	Cost	ECC acknowledge your comment
ANON-X7K2-KPPW-E	18	<p>When we come to Chelmsford we often spend £100 per visit. That is in the shops and resturants. If the council wishes to lose this income via rates etc, this will cause problems all across the board.</p>	Cost	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP9R-J	18	<p>It's just adding to town centre traffic, what next we wonder, I expect it will be increased yearly, targeting the elderly is despicable</p>	Cost	ECC encourages people to use the P&R service instead of town parking.
ANON-X7K2-KPDZ-5	18	<p>I would like the option to use park and ride as I have finally just got my bus pass .i will therefore have to drive into chelmsford in future.</p>	Cost	ECC continue to encourages people to use the P&R as a cheaper and stress-free option then driving into town centres
ANON-X7K2-KPDK-P	18	<p>I do not have enough money to live</p>	Cost	The charge is only for the P&R service. Passes are still free to use on local bus services
ANON-X7K2-KPW1-F	18	<p>On a pension finances are stretched and a trip to walk around Colchester is a day against emptytness. Making old folks pay would stop them being able to do this</p>	Cost	The charge is only for the P&R service. Passes are still free to use on local bus services

ANON-X7K2-KP2R-B	18	This is the only time I am able to use my bus pass as the village I live in has only one bus a fortnight. The only other one is a free weekly service to Asda! Maybe you would consider reducing our council tax in compensation.	Cost	ECC encourages people to still use the P&R as a stress-free and cost effective form of transport
ANON-X7K2-KP18-G	18	As I need to visit hospital quite regularly this would cause a financial burden.	Cost	£1.50 is for a daily ticket, which is cheaper then hospital parking. £1.50 is a cheaper option then car parks in town and hospital parking. Bus passes would still offer free travel on other local bus services after 9am
ANON-X7K2-KP12-A	18	My husband has had a 'Blue Badge' for a number of years, and I have to accompany him wherever we go. If not in our car. (or the Park and Ride!) I do not understand why I have to pay, as my husband needs to have me with him because quite often we have to confront broken path slabs in the town, along with bad kerbs along the way! I am also a pensioner (71) with a free bus pass, but expected to pay to accompany my husband, with all the doctor and hospital appointments we have to attend!!	Cost	£3 for a couple travelling to the hospital is the same price as hospital parking. P&R is promoted as stress-free travelling.
ANON-X7K2-KP6K-8	18	My wife suffers from dementia and depends on my support when travelling. Introducing the extra charge would affect us and others with similar conditions.	Cost	ECC still encourages people to use the P&R service as a stress-free form of travel, passes can still be used free on local bus services
ANON-X7K2-KPHV-5	18	I would not go out if I had to pay for transport	Cost	ECC still encourages people to use the P&R service as a stress-free form of travel, passes can still be used free on local bus services
ANON-X7K2-KPGW-5	18	I suffer from Crohns Disease and anxiety and depression.  I need to be able to plan and time my journeys for those reasons  I am on a low income and was hoping in the future to be able to use the free shuttle service to Broomfield Hospital.	Cost	The cost for the hospital shuttle is a cheaper and stress-free option to hospital parking. Alternatively passes can still be used free on local bus services
ANON-X7K2-KPGX-6	18	I have to attend Broomfield hospital regularly so would have to pay for the Park & Ride out of my pension, so would be financially disadvantaged.	Cost	The cost for the hospital shuttle is a cheaper and stress-free option to hospital parking. Alternatively passes can still be used free on local bus services
BHLF-X7K2-KPAZ-2	18	As stated, couples would pay £6.00 return which on 3 visits is £18.00 per week. This would be difficult for some elderly... Perhaps an annual fee would be set up with you homeowners, whatever you decide it will not be popular.  p.s my husband and I enjoy using the park and ride scheme we think its great.	Cost	The cost would be £1.50 per person for a day pass, which would be paid by a daily ticket

BHLF-X7K2-KPAW-Y	18	<p>1. I am of the view that change to £1.50 per trip would make it cheaper to drive into Chelmsford for two or more people.</p> <p>2. This is contrary to reducing traffic in the city centre and would have a damaging environmental impact.</p> <p>3. I agree that older people should contribute towards the cost of travel.</p> <p>4. An alternative would be to charge an annual fee for a bus pass maybe £20 each £30 for a couple. This would encourage use of the bus pass, not increase traffic in Chelmsford and raise revenue.</p>	Cost	The cost would be £1.50 per person for a day pass, which would be paid by a daily ticket
ANON-X7K2-K1Q8-H	18	Why does having a disability affect a person's ability to pay?	Disability	ECC considers that people with disabilities face additional life challenges and does not consider it appropriate to charge for this service. Older people with qualifying disabilities will be able to apply for a disability based pass
ANON-X7K2-K17N-D	18	What's the point. Have had a replacement hip, arthritis in lower back and degenerating physical issues. Because I can walk 100 yards on the flat do not qualify. Uneven paths in Colchester a disgrace, stairs a problem and both wife and I under the definition of disabled in 'The Equality Act 2010' we are disabled. But ECC think otherwise. A joke. We both at times use sticks and balance a serious issue.	Disability	DFT set out what counts as passing for a disability pass, this is not down to Essex County Council. If you qualify under the policy you can apply for a disabled pass
ANON-X7K2-K1KS-6	18	<p>Being able to park so near to transport means i can visit town centre. On local bus services i would need to walk further which would cause considerable pain.</p> <p>I am a blue badge holder</p>	Disability	Park and ride will still offer secure stress free parking at a competitive rate and therefore continue to offer an attractive alternative to in town parking
ANON-X7K2-K12N-8	18	we have blue badges so does my husband- we use p&r for hospital visits regularly - we both had disability for 65years - both of us had changed to blue passes oap- why should we have to pay £3.00 when the council changes our passes. Our car is not new -15 years old. So we do not have the extra money. What do we do. If we have blue badges disability and DAP bus passes - this is a contraction, we are disabled.	Disability	If you have a disability bus pass and travel after 9am this will be free to use. If you are over retirement age you can still apply for disability based pass if you consider you qualify for one. Details are on the ECC website
ANON-X7K2-K13H-3	18	<p>I don't want to be treated any worse than an earning disabled person.</p> <p>Advanced old age is a disability without a label with similar effects.</p>	Disability	ECC considers that people with disabilities face exceptional life challenges and should continue to benefit from free pass use on park and ride The changes would be positive for all pass holders before 9am as a reduced fare of £1.50 will be offered
ANON-X7K2-K1VS-H	18	Would get out less often.	Isolation	ECC encourages people to use the P&R and local bus services
ANON-X7K2-K18M-D	18	more isolated.	Isolation	Many people accessing P&R are using a car, which cuts down on social isolation. Passes are still free to use on all local bus services after 9am
ANON-X7K2-K1ES-Z	18	Lack of local bus services	Local Bus	ECC can not comment on local buses in this consultation
ANON-X7K2-K1U9-P	18	once I get too old or decrepit to drive, I'll have to rely on public transport - for many years this would've been free, and reliable. I doubt that now.	Local Bus	Passes are still free to use on local bus services after 9am

ANON-X7K2-K114-D	18	<p>I feel lots of elderly people would be cut off from the town. The normal bus service is less frequent, or buses only run every hour! It brings people into Chelmsford to spend money in the town.</p> <p>Not everybody had a car they are dropped off by friends/family to enjoy the day out.</p>	Local Bus	<p>If people can not drive to the P&amp;R or are dropped off. They can be dropped off at a local bus route and use the pass for free</p>
ANON-X7K2-K1CT-Y	18	<p>Of course this proposal would impact on me, as using the park and ride makes it so much easier to get into Chelmsford without the worry of parking</p>	Parking	<p>ECC encourages people to use the P&amp;R as a stress-free form of transport</p>
ANON-X7K2-K1GG-P	18	<p>I can park for just over £3 which is almost the same as my spouse and me using the new service. There's no incentive to do so and be "green".</p>	Parking	<p>£3 as a couple is the same as hospital parking and it maybe the same as town parking, depending on time spent. P&amp;R is a stress free option and there are always spaces</p>