Reference Number: HOSC/05/21

Report title: East of England Ambulance Services Trust – response to HOSC letter

Report to: Health Overview Policy and Scrutiny Committee

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Date: 2 September 2021

For: Discussion and identifying any follow-up scrutiny actions

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County Divisions affected: Not applicable

1. Introduction

- 1.1 In February 2021, the committee received a written report from the East of England Ambulance Service Trust (EEAST) following the announcement by the Care Quality Commission (CQC) in September 2020 they had been placed into special measures following an inspection.
- 1.2 At the time the committee received this report, the Trust were extremely busy dealing with patients suffering with Covid-19 and therefore the HOSC agreed they would receive a written report only.

2. Action required

2.1 The Committee is asked to consider this report and to decide whether any future scrutiny is required.

3. Background

- 3.1 In September 2020, the CQC carried out an inspection of the EEAST and a result placed it into special measures.
- 3.2 At the time the committee received this information, instead of inviting the EEAST to its next meeting, they asked they receive an update several months later to receive a progress update on how they are implementing the recommendations put forward by the CQC.

4. Update and Next Steps

4.1 See Appendices for update. See Action Required for next steps.

5. List of Appendices

Appendix A: CQC Inspection Report