

## Multi Agency Allocation Group Case Study

### MAAG District: South

<b>Presenting Issues from the CAF</b>	<p>Girl aged 6 years</p> <ul style="list-style-type: none"> <li>• One of eight children living in a three bedroom house</li> <li>• Child is struggling due to family bereavement</li> <li>• Older children's father died two years ago from a brain tumour</li> <li>• Younger children's father died June 11 due to alcohol abuse</li> <li>• Mum is finding it difficult to manage day to day life as well as the grieving process for all the family. Mum is worried that her grief will impact on her to the point she can not support her children</li> <li>• Mum has renal disease and stress worsens her condition</li> <li>• Child is not sleeping properly and will not sleep in own bed</li> <li>• Child says " I want to be dead like daddy"</li> <li>• Child is withdrawn at school</li> <li>• All children need support and are showing different ways of coping with the loss e.g. anger, crying, isolation and need individual support</li> <li>• Mum is concerned that she is not meeting her Childrens needs as she is split eight ways</li> </ul>
<b>Decision at MAAG:</b> <ul style="list-style-type: none"> <li>• Resource allocated</li> <li>• Lead Professional</li> </ul>	<p>Resource allocated at MAAG</p> <p>Lead Professional –EYPDAS and handed over to Star 2gether (spot purchased) following initial Team Around the Child (TAC)</p> <ul style="list-style-type: none"> <li>• Macmillan Dove Community Counselling Service for mum</li> <li>• Lukes counselling service – support for children</li> <li>• Children's Centre – support mum with under 5 year olds</li> <li>• School agreed to fund after school activities for the younger children</li> <li>• Essex Youth Service i.e. Young carers, youth council and targeted personal adviser as appropriate for the older children</li> <li>• Family Mosaic – housing and finance</li> <li>• MAAG – spot purchase a professional to coordinate services and support mum for up to 8 weeks to support mum to access services, appointments etc and link with the school, youth service etc as appropriate</li> <li>• Health visitor to follow up checks for two year old</li> </ul>
<b>Desired Outcome:</b>	<ul style="list-style-type: none"> <li>• The whole family are supported through the grieving process</li> <li>• Support through one source to meet individual needs within the family</li> <li>• Respite for mum</li> <li>• Mum is supported to manage finance and address cramped</li> </ul>

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	housing conditions
Intervention/ activity:	<ul style="list-style-type: none"><li>• Mum is engaging with Macmillan Dove Community Counselling.</li><li>• Lukes Counselling Service completed a home assessment and offered support for the younger siblings. The older children are on the waiting list due to capacity Luke's have held the sessions at the primary school due to transport issues</li><li>• Children's Centre supported the two older children to engage with volunteering at the local Brownie and Rainbow pack. Children Centre manager has also arranged for the children to plant two trees in memory of their father for late October to enable the children to have somewhere to go and grieve privately.</li><li>• Children Centre has also offered mum volunteering opportunities at the new centre when it is open. Plans are that this should be open within the next month.</li><li>• Mum currently has a chronic renal condition, but manages fairly well. The older siblings are good at helping with the younger ones.</li><li>• Two of the older children attend Lively Training (part of Youth Service) and one helps with work experience at local school. Support through Essex Youth Service was discussed further for the other children i.e. access young carers for the middle children and other opportunities for the older siblings e.g. Youth Council and targeted Personal Adviser. However, it was agreed that this is something that can be left open following further assessment.</li><li>• MAAG Manager advised that school provided a schedule of after school activities and agreed to fund activities for the younger children to engage as this will benefit them socially and confidence and enable mum to have some kind of respite.</li><li>• A referral to Youth Offending Service (YOS) early intervention was discussed for only son to support him raise confidence and self esteem but it was said that a full CAF on him needs to be completed for consideration. YOS early Intervention also suggested that older girl may benefit and it was agreed that further CAFs for each individual child would be too much for mum at this time and that it should be considered with the support of a coordinator to help make move forward.</li><li>• Cramped housing issue was discussed and information shared suggested that mum is happy in the area she lives, housing will not move the family from inadequate housing to further inadequate housing and it would be too raw to move forward with this at this time. It was agreed that information for Family Mosaic should be provided for mum for her to access at her own pace and with the support of the coordinator.</li><li>• MAAG agreed to spot purchase a professional to coordinate services and support mum for up to 8 weeks to organise</li></ul>

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	<p>matters as discussed and link with the school, youth service etc as appropriate</p> <ul style="list-style-type: none"><li>• This was extended to a further twelve weeks to provide mediation work between mum and one of her daughters as the relationship was breaking down as a result from grief.</li><li>• It was agreed that the coordinator needs to contact the lead professional as part of a hand over and then commence work to coordinate and support mum with access to services, appointments, bookings etc... It will also be the coordinators role to be lead professional during that 8 week period and re allocate as part of exit plan to appropriate lead professional.</li><li>• Health advised that they had concerns with no mention of a health visitor regards two year old and agreed to go back and discuss with Children Centre manager to ensure their involvement at the initial TAC</li><li>• Mum has been re housed to a four bedroom property close to the proximity of the children's school and local amenities. Mum and younger daughter have engaged with mediation services to reconcile the hostile relationship between them.</li></ul>
<b>Impact on the child and family/school improvement outcome</b>	<p>There is a significant improvement for this family, in addition to above</p> <p><b>All children are engaging with universal services and positive activities</b></p> <p><b>The family have been re housed to a four bedroom property within close proximity of schools, clubs and local amenities</b></p> <p><b>A CAF was completed for the only son which enabled access to services increasing confidence and self esteem and is now engaging well in school and social activities</b></p> <p><b>Mum and daughter engaged with mediation and relationship has improved and barriers to communication between them both broken down.</b></p>
<b>Child/family feedback:</b>	Mum is very happy with the support received
<b>Spot Purchase service and Cost : (If applicable)</b>	Star 2 gether