Minutes of the meeting of the Health Overview Policy and Scrutiny Committee held in Committee Room 1, County Hall, Chelmsford, CM1 1QH at 10.15am on Wednesday 9 October 2019

County Councillors Present:

Councillor Reeves (Chairman)
Councillor Egan (Vice-Chairman)
Councillor Chandler
Councillor McEwen
Councillor Gadsby
Councillor Councillor Edwards

Councillor Baker

Graham Hughes - Senior Democratic Services Officer

Andrew Seaman – Democratic Services Officer

The meeting started at 10:40

Membership, Apologies, Substitutions and Declarations of Interest

Apologies had been received from Councillors Lumley, Wood and Hannah Fletcher from Health Watch Essex. Councillor Baker substituted Councillor Wood.

The following Councillors declared an interest:

(i) Councillor Egan – Code interest. Her cousin is Managing Director of Basildon and Thurrock University Hospital Trust – however, she believed that this did not prejudice her consideration of the public interest and that she was able to speak and vote on the matters on the agenda. Councillor Egan also declared a code interest as a representative on Rochford and Castlepoint CCG, similarly she did not believe this impacted on her participation at the meeting.

1. Minutes

The Minutes of the meeting of the Health Overview Policy and Scrutiny Committee (HOPSC) held on 6 September 2019 were approved as a correct record and were signed by the Chairman.

2. Questions from the Public

There were no questions from the public

3. Dementia Community Support

The Committee considered report **HOPSC/34/19**. The following representatives joined the meeting and at the invitation of the Chairman, introduced the item.

Dr Sunil Gupta, Chairman of Castle Point and Rochford CCG, and practicing GP, and Clinical Lead on mental health and primary care for the CCG.

Jo Dickinson, Locality Development Manager (Including Dementia Lead for Southend and Castle Point and Rochford CCG) and part of the Integrated Commissioning Team.

Spencer Dinnage, Community Mental Manager, Essex Partnership University Trust.

Sue Waterhouse, Director Mental Health Services, Essex Partnership University Trust.

Simon Williams, Director of Partnerships and Integration for Castle Point and Rochford CCG.

During the discussion of the report and a related presentation providing an overview of progress during the past year the following points were highlighted and/or acknowledged:

- (i) Improvements to facilities had been made and two wards had been consolidated to improve efficiencies.
- (ii) An emphasis on dementia care would be given throughout the illness cycle, in order to empower patients and carers. When a dementia patient entered a hospital for non-dementia reasons, care plans would include dementia teams. Locality teams had been working to ensure that the needs of patients were met, including providing toolkits for local services to become dementia friendly. The same carers would work with patients throughout the care being provided.
- (iii) There was the aim to keep patients at home where possible. As the system matured there had been a reduction in the number of beds occupied.
- (iv) A universal approach was being taken where all information would be the same regardless of location. It was noted that gathering data was a challenge.
- (v) The Dementia Community Support model could cope with winter pressures and it could be used as a blueprint for other opportunities.
- (vi) The importance of prevention was stressed and it was suggested that in some cases dementia could be prevented, especially vascular versions of the illness.
- (vii) Engaging with social care in Essex had been a challenge. Engaging with people at home along with staffing issues, and an increase in diagnoses had created workflow congestion.

Conclusion:

The Chairman thanked the representatives for attending and the HOPSC noted its support for the newly adopted Dementia Community Support model. The representatives then left the meeting.

Adjourned – 11:37 Restarted – 11:43

4. North East Essex CCG Contract Oversight

The Committee considered the report (HOPSC/35/19) which addressed the issues that had been raised by the HOPSC in advance. The following representatives joined the meeting and, at the invitation of the Chairman, introduced the item.

Ed Garratt: Chief Executive, Ipswich & East Suffolk CCG, North East Essex CCG & West Suffolk CCG Executive Lead for the Suffolk and North East Essex Integrated Care System

Vicky Sawtell: Deputy Director of Contracts for North East Essex CCG

Nick Hulme: Chief Executive of East Suffolk and North Essex Foundation Trust

During discussion of the report the following points were highlighted and/or acknowledged:

- (i) Some contracts had not delivered or even failed. The ACE contract had been terminated and improvements had been noticed since. However, effective due diligence on contract monitoring needed to be improved.
- (ii) There were aims to simplify the structure and working relationships with partners. Though changes were restricted by the commissioning models, it was noted that listening to users of the services was a priority, and care should be taken to avoid silo working.
- (iii) There were KPIs within contracts, and information from complaints would be captured. There was no requirement for NHS England to capture KPIs nationally, and it was felt that there should be focus on a broader spectrum of outcomes as opposed to solely the KPIs.
- (iv) Contract review meetings were sometimes challenging, the frequency of which would depend on the contract. It was noted that meetings should be public where possible.

Conclusion:

The Chairman thanked the representatives for attending. Some further reassurance was requested with regard to the expectations for monitoring over and above those factors contained in the KPIs. It was suggested that a private briefing for Committee members should be held to review this further.

The representatives then left the meeting.

5. Southend Hospital Site Visit

The report (HOPSC/36/19) was noted.

6. Chairman's Report

The report (HOPSC/37/19) was noted.

7. Member Updates

The report (HOPSC/38/19) was noted.

8. Work Programme

The committee noted and considered report (HOPSC/39/19).

9. Date of next meeting

The committee noted that the next committee activity day was scheduled for 09:30 on Wednesday 6 November 2019.

10. Urgent Business

Councillor Massey gives his apologies for the next meeting with Councillor Durham substituting.

The meeting ended at 12:40.

Chairman