North East Essex CCG - Care Closer to Home Contract - update

Reference Number: HOPSC/17/20

Report title: North East Essex CCG – Care Closer to Home Contract - update

Report to: Health Overview Policy and Scrutiny Committee

Report author: Graham Hughes, Senior Democratic Services Officer

Date: 29 July 2020

For: Discussion and identifying any follow-up scrutiny actions

Enquiries to: Graham Hughes, Senior Democratic Services Officer at graham.hughes@essex.gov.uk.

County Divisions affected: Not applicable

1. Introduction

1.1 North East Essex CCG (NEECCG) have given notice to terminate their Care Closer to Home contract with Anglian Community Enterprise.

Lead Members on the Committee have discussed the issue (see Chairman's Report elsewhere on the agenda) and have asked that, to begin with, NEECCG submit a written update for the committee to discuss and agree any future review and scrutiny it may wish to undertake. NEECCG have not been asked to attend this initial session.

2. Action required

- 2.1 The Committee is asked to consider the attached report received from NEECCG and:
 - (i) Identify any issues or concerns arising;
 - (ii) Identify further clarifications and/or information required;
 - (iii) Consider any assurances that may be required about the current and future service; and
 - (iv) Consider its approach towards overseeing the notice period being served and the re-procurement process.

3. Background

In October 2019, at the Committee's request, NEECCG updated the Committee on its contract oversight processes in light of the early cessation of certain contracts. The Care Closer to Home contract was referenced during that update and discussion. This is a link to the meeting documents and minutes for that meeting - HOSC agenda papers - 9 October 2019

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In view of the recent announcement about notice being given in relation to the Care Closer to Home contract, Lead Members of the Committee have suggested that NEECCG should initially provide an overview and background to what has happened. Therefore, the CCG have been specifically requested to provide the following in their update:

- Explanation of the component parts of the original ACE contract and what will remain after the notice period is served (please include reference to any other contracts you may have with ACE for other services);
- Have any other contractual arrangements been (or will be) impacted by the termination of CCH element and has any action needed to be taken in relation to this?
- Indicate the aspirations of the CCH element and how those aspirations may drive future service design and structures and the re-procurement;
- Provide confirmation of continuity of service accessibility and quality during the notice period including contingency arrangements if the full notice period is not fully served;
- If there is a timetable of significant milestones already prepared then that would be useful. Any suggestions as to when you would welcome HOSC input during the notice/procurement process then please include in your report.

4. Update and Next Steps

4.1. Update is attached as an Appendix.

5. List of Appendices

Update from NEE CCG.