### 2014/15 SCRUTINY RECOMMENDATIONS TRACKER AND WORK PROGRAMME

			COMMIT	TEE: PEOPLE
	PRE-MEETING			
COMMITTEE	SCRUTINY ITEM & REF.	APPROACH	LEAD OFFICER	COMMITTEE DATE(S)
People & Families	Sensory Services Recommendation to the Cabinet Member (COP/25/12)	T & F Group (Chairman: former Cllr Mike Garnett)	Anna Saunders	13-Sep-12 05-Dec-13 10-Jul-14
People & Families	Occupational Therapy (COP/02/13)	Full Committee	Mike Boyle	10-Jul-14

People &	All Age Disability Framework (COP/11/13)	Task and	Barbara	14-Mar-13
Families		Finish	Herts	
		Group		

People &	Ageing Well (COP/16/13)	Task and	11-Apr-13
People & Families		Finish	·
		Group	
		(Chairman:	
		former Cllr	
		Janet	
		Whitehouse)	
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People & Families	Children's Partnership Review (CYP 7 Feb 13, minute 4)	Full Committee (Briefing)	Roger Bullen	07-Feb-13
People & Families	Families with Complex Needs (CYP/01/13)	Full Committee (Briefing)	Philippa Bull	07-Jan-13
People & Families	Special Educational Needs and Disability (CYP/03/13), (PAF/04/13) and (PAF/15/13)	Task and Finish Group (Chairman: Cllr Theresa Higgins)	Karen Jones	05-Dec-13
People & Families	Carers Strategy (COP/08/12)	Task and Finish Group	Sharon Longworth	12-Sep-13

People & Families	The Deanes School (PAF/03/13)	Task and Finish Group and Full Committee (for ratification of Report and call-in)		14-Nov-13
People & Families	The Deanes School (PAF/12/13) <b>CALL-IN</b>	Full Committee	Dave Hill/ Tim Coulson	14-Nov-13

People & Families	Children in Care	Task and Finish Group (Chairman: Cllr Norman Hume)	Helen Lincoln	12-Sep-13
People & Families	Proposal for partnership working between the Committee and the YEA (PAF/08/13)	Full Committee	Clare Ratcliffe/ Sheila Woodward/ Lee McDermid	12-Sep-13
People & Families	Home to School Transport (PAF/13/13)	Full Committee	Tim Coulson	05-Dec-13
People & Families	Home to School Transport (PAF/04/14) <b>CALL-IN</b>	Full Committee	Tim Coulson	04-Feb-14

People & Families	ECC Youth Services Strategy (PAF/14/13)	Full Committee (Briefing)	Tim Coulson	05-Dec-13
People & Families	New Operating Model for the Youth Service (PAF/07/14 ) CALL-IN	Full Committee	Tim Coulson/ Michael O'Brien	12-Mar-14
People & Families	Safeguarding Adults Annual Report (PAF/01/14)	Full Committee (Briefing)	Stephen Bunford	16-Jan-14
People & Families	Children's Centres (PAF/05/14) <b>CALL-IN</b>	Full Committee		04-Feb-14

People & Families	Increasing Independence for Working Age Adults (WAA) (PAF/06/14) and (PAF/09/14)	Full Committee (Briefing)	Nick Presmeg	04-Feb-14
People & Families	Educational Attainment In Essex (PAF/08/14)	Full Committee (for Briefing) Task and Finish Group	Tim Coulson/ Clare Kershaw	13-Mar-14
People & Families	EssexCares	Full Committee	Peter Martin (Chairman, Essex Cares) Liz Chidgey (Managing Director, Essex Cares)	13-Nov-14
People & Families	Social Impact Bonds	Full Committee (Briefing)	Clare Burrell/ Tanya Gillett	04-Sep-14

People & Families	Commissioning of Services for Vulnerable People	Task and Finish Group		08-May-14
People & Families	Commissioning Strategy: People in Essex can live independently and exercise choice and control over their lives	Full Committee	Sheila Norris	10-Jul-14

People &	Commissioning Strategy: People have aspirations and achieve their ambitions through	Full	Chris	10-Jul-14
Families	education, training and lifelong learning	Committee	Kiernan	

People & Families	Commissioning Strategy: Children in Essex get the best start in life	Full Committee	Chris Martin	10-Jul-14
People & Families	Member Visits to Care Homes	Full Committee		04-Sep-14
People & Families	Community Agents	Full Committee		12-Mar-15

People &	Domestic Violence	Full	Sheila	21-May-15
Families		Committee	Norris	

& FAMILIES SCRUTINY COMMITTEE - 12 March 2015 Agenda Item 9a		
POST-MEETING		
OUTCOMES, ACTIONS ARISING & UPDATES	RESPONSIBLE MEMBER/ OFFICER	REVIEW DATE
RECOMMENDATION: ECC should commission a new integrated service on the open market via the councils regulated procurement process.	Cllr Anne Brown	Mar-15
<b>RESOLVED:</b> Officers to produce a report for the February 2013 meeting, which provides full details of the problems, including numbers of delays by area, and relevant budget/spending.	Cllr Anne Brown	Jul-14

<b>RECOMMENDATION:</b> The cost benefits of a computer system to be implemented that allows Children's, Adults and Health Services to 'talk to each other' which allow for a universal care record. This should be a financial priority. A small Members focus group be established to follow the project through to implementation	Sep-13

**RESOLVED:** The Scrutiny Board would consider the Report (and the 15 recommendations therein) at its first meeting following the County Council elections in May 2013. A decision in terms of attributing the recommendations across Portfolios and Committees will be made at that meeting. RECOMMENDATIONS: 1. Data regarding falls and their severity should be recorded, while recognising that many are not reported, to ensure better maintenance of footways; 2. There should be data gathered on pedestrian foot journeys to map priority pedestrian routes throughout the county. This could be undertaken by local community groups; 3. In its role as public health promoter the County Council should consider providing a self-referral programme for older drivers regarding their fitness to drive; 4. An information leaflet on how to use Public Transport should be delivered when people are sent concessionary bus passes. There should also be more advertising of the concessionary bus pass; 5. All bus stops in the county should enable buses to get to kerbs, as a matter of course, as well as having bus boxes/cages as considered appropriate. The default position should be that all but the lightest use bus stops should be protected by no-stopping restrictions; 6. Amendments to the Blue Badge Scheme that exclude social car schemes from having Blue Badges should be reviewed by the Cabinet Member; 7. The Task and Finish Group heard of innovative schemes in the county related to community and passenger transport and would recommend active, and ongoing support and promotion of these; and other innovative schemes should be encouraged; 8. The Campaign to End Loneliness work being undertaken at the Authority should be brought to the attention of the Health and Wellbeing Board and measures should be taken to address the effects of social isolation on health; 9. The Community and Older People Policy & Scrutiny Committee should support, and recommend the Authority supports the 'Gold' Campaign to reduce loneliness; 10. The possibility of re-establishing the Older People's Forum, along similar lines to the Young Essex Assembly, should be explored. This should include initial exploratory work to establish the effectiveness of the Fora in operation in Suffolk and Thurrock; 11. Equality Impact Assessments should differentiate 'old' older people separately on the Age section of the EIA form rather than just have a section on the consideration of age in general; 12. A mapping exercise should be conducted to ascertain all Voluntary and Community Service organisations in Essex which provide services to older people. This would enable the County to highlight the gaps in provision and be of benefit to the Health and Wellbeing Board; 13. The Library Service should be more heavily promoted by Essex County Council in terms of health, wellbeing and social benefits to older people; and the opportunities for volunteering; 14. Any future Essex County Council Lifelong Learning Strategy should go beyond the age of 65 and capture the learning needs of older people.

Chairman of the Scrutiny Board/Cabinet Members

Jan-15

RESOLVED: A chart and explanation of the future structure of children's partnership arrangements was requested alongside regular progress reports	Cllr Dick Madden	Mar-14
RESOLVED: A progress report for spring 2014 has been requested	Cllr Dick Madden	Mar-15
RESOLVED: An interim progress report was received in July 2013	Cllr Theresa Higgins	Sep-13
Interim Report received March 2015	Cllr Theresa Higgins	May-15

RECOMMENDATION: There is insufficient evidence to close The Deanes School on the basis of current evidence, and a repositioned school could be a success and offer an alternative to other schools in the area. Before reaching any decisions on the future of the School the Cabinet Member is requested to review carefully his proposal to consult on its closure taking into account the following points that are drawn from the main body of the scrutiny report: Governance Arrangements, Housing Demand and Pupil Forecasting Data, Other Local Schools, School's Business Case, Glenwood School and Community Role.	Cllr Graham Butland	Sep-13
Cabinet decision called-in by six Members of the Committee. Call-ins heard on 14 November. Committee voted 9:6 to refer decision back to the decision-taker (The Cabinet). There was unanimity amongst the Committee that the decision be referred to the Cabinet or Full Council.	Cllr Ray Gooding	N/A

The Committee agreed to establish a Task and Finish Group, to be Chaired by Cllr Norman Hume.	Cllr Norman Hume	Jan-15
The Committee agreed that a small group of Members of the Committee attend a YEA Cabinet meeting.	Clare Ratcliffe	May-14
The Committee made suggestions of revisions to the Cabinet Member.	Cllr Ray Gooding	
The Call-in was heard by the Committee. The Committee voted 12:3 to ratify the Cabinet decision.	Cllr Ray Gooding	

The Committee received a briefing on the Youth Service Strategy consultation. A decision is expected in the winter/spring of 2014.	Cllr Ray Gooding	
The Call-in was heard by the Committee. The Committee voted 11:1 to ratify the Cabinet decision. RESOLVED: It was noted that the Cabinet Member for Education and Lifelong Learning should return to the Committee in October 2014 to give a six-month report on the implementation of the new delivery model. The Chairman pointed out that the Committee would invite the Cabinet Member to attend, as the majority of Committee Members have concerns and doubts about certain aspects of the decision.	Cllr Ray Gooding	May-15
The Annual Report was presented to the Committee.	Cllr Anne Brown	N/A
The Call-in was heard by the Committee. The Committee voted 9:3 to ratify the Cabinet decision.	Cllr Dick Madden	N/A

RESOLVED: A briefing on the increasing Independence for WAA project was received at the Committee meeting of 12 March 2014. Cabinet report received (25 March Cabinet). The Full Business Case was made available for Members to view.	Cllr John Aldridge	Mar-14
Scoping document agreed by the Committee on 12 March. An initial briefing was provided by officers with attainment data presented. Scoping document shared with the relevant Cabinet Member.	Cllr Ray Gooding	May-15
To receive the Annual Report of EssexCares.	Cllr Anne Brown	May-15
A briefing will be provided at the next meeting of the Committee.	Cllr Dick Madden	Sep-15

Members.	Cllr Dick Madden, Cllr Ray Gooding and Cllr Ann Naylor	Jul-14
Draft strategy received and considered by the Committee on 10 July 2014. Letter sent from Committee Chairman to the Cabinet Member highlighting issues to be addressed as part of the consultation phase. It was RECOMMENDED i) it is not completely clear in parts of the strategy whether total populations or specific targeted populations are being referred to; ii) there should be an overt acknowledgement in the strategy that 'one size doesn't fit all'; iii) tackling loneliness and isolation through community involvement; iv) voluntary sector engagement and the recruitment of potential volunteers acknowledging that this should be through engagement and not imposition; v) palliative care choices need to involve the relatives as well as the patient; vi) there is a void in hospice care for people who are neither young or elderly. There is an opportunity to work with the hospice movement to meet this gap in the market; vii) commended continuing consultation	Cllr Anne Brown	Sep-14

Draft strategy received and considered by the Committee on 10 July 2014. Letter sent from Committee Chairman to	Cllr Ray Gooding	Son 14
the Cabinet Member highlighting issues to be addressed as part of the consultation phase. It was <b>RECOMMENDED</b> i)	, ,	Sep-14
consideration should be given to how we engage adults with literacy and numeracy problems to go to courses and		
ensure they can access services; ii) the strategy should contain a section on engaging with employers so that they		
might assist with adult literacy and numeracy; iii) no reference is made in the strategy to gypsy/traveller education; or		
those home-educated; iv) engaging with the NEETs to encourage volunteering amongst this population (who might be		
termed NEVETs) should be considered, as should the issue of volunteering per se within the inter-weaving sections		
of the strategy; v) commended continuing consultation		
of the strategy, v) commended continuing consultation		

Draft strategy received and considered by the Committee on 10 July 2014. Letter sent from Committee Chairman to the Cabinet Member highlighting issues to be addressed as part of the consultation phase. It was RECOMMENDED is early intervention is laudable but solutions for locating those hard-to-reach people that do not actively seek out services shold be sought; ii) with regard to hard-to-reach people there is no mention in the strategy of gypsy/traveller groups; or those who are home-educated; iii) there should be consideration to referencing other partners who have engaged in compiling the strategy; iv) commended continuing consultation	Cllr Dick Madden	Sep-14
RESOLVED: Members would be circulated with details of the homes they would be expected to visit. Members would be given appropriate support when making visits.	Cllr Malcolm Maddocks	N/A
The Cabinet member suggested the Committee receives an update in the spring of 2015	Cllr Anne Brown	May-15

The	Committee shall receive a status report in May 2015.	Cllr Dick Madden	May-15

#### PAF/09/15

# AGREED ACTION & IMPLEMENTATION

## IMPLEMENTATION REVIEW DATE AND OUTCOME

recommendation to be submitted for Committee approval, prior to receipt by Cabinet Member. An update was delivered to the Committee in December 2013 and agreed to receive a further update on the two potential provider options in 2014. A further update was received in July 2014.

UPDATE: The Committee received an update in September 2014. There are now zero delays as a result of the improvements made to the service. NO FURTHER ACTION

UPDATE: The All Age Disability Strategic Framework will be incorporated into People Commissioning as part of the new approach to commissioning services for disabled children, young people and adults and those with special educational needs. It will act as a set of guiding principles for commissioners across the Council. Health partners are supportive of the approach and will adopt the framework as colleagues work together to develop fully integrated commissioning strategies in areas such as LD and emotional health and wellbeing services for children and young people. The Committee is asked to note the progress and maintain a watching brief. Therefore, the Task and Finish Group is placed in hiatus.

**UPDATE:** The Scrutiny Board referred the recommendations within the report to the relevant Cabinet Members in June 2013. Therefore, the impact review date is **December 2013**. Cabinet Members have been requested to respond to the November meeting of the Committee prior to the impact review date. The Cabinet Member responses were received in **January 2014**. The responses which were accepted (including partially) were: Recommendation 2 which can be investigated; Recommendation 6 which was agreed; Recommendation 7 which was agreed; Recommendation 8 which was agreed; Recommendation 11 which will be investigated once a permanent Diversity & Equality Manager is appointed; Recommendation 12 which was agreed; Recommendation 13 which was agreed; and Recommendation 14 which was agreed.

**UPDATE:** The Children's Partnership Board has been reestablished with revised Terms of Reference. The Board met for the first time (Chaired by Cllr Madden) in May 2013. A revised Children, Young People and Families Plan has been developed drawing together the national priorities for improvinf outcomes for Children and Young People in Essex. The Plan is due for endorsement by Cabinet and the HWB in September 2013. The Committee is asked to note progress and maintain a watching brief.

UPDATE: Task and Finish
Group re-established.
Membership (Cllr's Higgins,
Gadsby, Honeywood and Rev.
Richard Jordan). Meets on 30
September 2013. A report on
the strategy to be received on
5 December 2013. The
Committee approved the
Strategy.

UPDATE: Task and Finish Group to be re-established. Membership (Cllr's Higgins, Chandler, Cutmore, Danvers and Howard). The Task and Finish Group has met on met on 14 Oct 14; 28 Nov 14; 8 Jan 15, 2 and 16 Feb 15. UPDATE: Task and Finish
Group established on 4 July
2013. Five evidence sessions
and final report published with
recommendation to Cabinet
Member on 30 August. Report
was ratified on 12 September
meeting of the Committee.
Cabinet decision called-in by
six Members of the Committee.

UPDATE: Following of referral back to the decision-taker a special meeting of Cabinet was convened on 28 November to reconsider the decision. The original decision was unanimously ratified. NO FURTHER ACTION.

**UPDATE:** Task and Finish Group established. Membership (Cllr's Hume, Blackwell, Gadsby, McEwen, McGeorge, Maddocks and Rev. Richard Jordan). Task and Finish Group has met three times 9 October (witnesses Councillor Madden and Helen Lincoln), 27 November 2013 (scrutiny review scoped) and 13 January 2014. An Ofsted Inspection of ECC Children's Services was announced on 14 January 2014 so it was agreed by the Committee to suspend the work of the T&F Group until the Report of the Inspection is published. A status report will be received at the January 2015 meeting of the

UPDATE: Cllr's Butland,
Blackwell, Deakin and
McGeorge attended YEA
Cabinet on 11 October 2013 to
discuss potential future work.
Potential areas for jointworking were established and
will be taken forward.

**UPDATE:** CABINET MEMBER DECISION CALLED-IN (SEE LINE BELOW).

NO FURTHER ACTION.

NO FURTUER ACTION
NO FURTHER ACTION.
An update on the new
operating model was received
by the Committee in November
•
2014. The Committee
requested a further update in
May 2015
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NO FURTHER ACTION.
NO FURTHER ACTION.

### NO FURTHER ACTION.

UPDATE: The Committee agreed on T&F Group membership (Cllr's McEwen, Barker, Bobbin, and Richard Carson). The T&F Group has met three times on 10 and 13 October 2014; and 19 December 2014.

A report was received from the Chairman of *Essex Cares*, Mr Peter Martin; and the Executive Director Ms Liz Chidgey. The Committee agreed that a further report on activity should be received in May 2015.

UPDATE: A report was received in September 2014 and the Committee requested an update twelve months hence.

**UPDATE:** The Committee agreed on T&F Group membership for the review (Cllr's Blackwell, Cutmore, ). The T&F Group has met once on 24 November 2014; future meeting are being established with a view to report back to the Committee in May 2015.

NO FURTHER ACTION.

NO FURTHER ACTION.			

NO FURTHER ACTION.
NO FURTHER ACTION