

CWOP/41/11

Policy & Scrutiny Committee Community and Older People

Date 13 October 2011

Report by: Danny Canning

Contact: Telephone: 01245 436558/

 E mail: danny.canning2@essex.gov.uk

Update report on Adult Community Learning (ACL) Target Operating Model (TOM)

Purpose of Report

To update on the current status of the strategic review of ACL to develop a future TOM.

At the end of July 2011 it was announced that ACL would under go a full strategic review to determine its future TOM. This activity will be split into three key phases.

Phase 1:

The first phase will involve an analysis into the core areas of the service.

These are:

- Skills strategy
- Resources (including infrastructure)
- Property
- Financial Management

Phase 2:

Phase 2 will focus on the outcomes from the core analysis to shape the new Target Operating Model. (End of November 2011)

Phase 3:

To develop detailed implementation plans to embed the new Target Operating Model

Cont...

Cont...

Current Status

Phase 1 (analytical review) has been completed and it has now moved into Phase 2 which is the development of a TOM; and this is currently on schedule for the planned completion date.

Within this strategic review we will also be incorporating the NWOW work streams of Customer Service and business Support and the timescales for these activities are now aligned to the TOM review.