

**Appendix 6: Recommendations from PSEG Scrutiny Task and Finish Review,  
30 May 2019**

1. Greater clarity is requested around proposed changes to the current courier, delivery and reservation service. Members of this committee strongly recommend that it continues to operate.
2. Cllr Barker should hold high level conversations around inter-departmental collaboration and internal enterprising opportunities with a view to determining how ECC can maximise library spaces.
3. Members are concerned that there is little information provide around the offer from ECC to community run library projects. While this may take the form of a bespoke relationship with each site, there must be universal principles to underline any working relationship. Service Level Agreements should be put in place for each for each community run library, outlining clear expectations and offer from both the libraries service (ECC) and the community.
4. PSEG members need to see how a community library runs in practice. The cabinet member should provide more information and facilitate a trip to one of the sites currently in operation so members can more effectively engage with the practical implication of proposed changes.
5. PSEG members felt strongly that the plans as they currently see them lack a clear forward vision - how will our libraries service be used in the future? How is this strategy future-proofed. This should be included in the cabinet paper.
6. The Cabinet Member should ensure that the cabinet paper contains evidence that engagement has taken place with the Education Service in Essex to clarify the relationship between the libraries service and schools.
7. Co-partnership conversations t with districts and boroughs took place a significant time ago. Political realities in many districts have changed significantly. These conversations may need to be revisited and assured.