

Briefing paper for Essex Health Overview and Scrutiny Committee

Preparation and Publication of a Pharmaceutical Needs Assessment (PNA) in line with the Statutory Regulation No. 914 which came into force on 24th May 2010

1. Purpose

The purpose of this briefing paper is to advise Essex Health Overview and Scrutiny Committee of the development and current consultation process being undertaken by NHS South East Essex to publish a PNA by February 2011, in line with statutory regulations.

2. Background

NHS South East Essex's (NHS SEE) commissioning priorities are driven by the Joint Strategic Needs Assessment (JSNA) and the PNA is a key component of the JSNA. The PNA clarifies what is needed at a local level to develop the commissioning intentions for pharmaceutical and other services that could be delivered by community pharmacies and other providers. The PNA will contribute to the overall Joint Strategic Assessment (JSNA) and commissioning strategy to ensure that pharmaceutical services play a key part in the development of services. The PNA will also ensure NHS SEE commissions high quality pharmaceutical services taking into consideration the White Paper: 'Pharmacy in England: building on strengths – delivering the future'.

The Department of Health requires all Primary Care Trusts (PCTs) to have a robust PNA in place by April 2011, as a result of the publication of the Pharmacy White Paper and the Health Bill 2009. NHS South East Essex will use the PNA to deliver better health and wellbeing for the population. The PNA will also play a pivotal role in providing robust and relevant information on which to base decisions about applications for granting new pharmacies permission to open.

Supplementary documents will be added to the PNA as and when the provision of pharmaceutical services change. The PNA will be owned by NHS SEE's commissioning team as an intrinsic part of the overall assessment of needs for the local community and inform the consideration of applications and letting of contracts.

The PNA has been written for a wide audience, including those within the NHS SEE and external stakeholders. External stakeholders will look to the PNA of NHS SEE in order to understand the needs of our local population and the requirements for pharmaceutical services to meet these needs, should these be identified. Pharmaceutical service contractors will use the PNA to inform their applications to provide pharmaceutical services. Public and patient representative bodies may also wish to access the PNA.

3 Engagement with all Stakeholders

The PNA has been prepared by the work of a steering group, members include:

Board Lead	Andrea Atherton, Director of Public Health, NHS SEE
Strategic Lead	Simon Williams, Associate Director of Community Pharmacy and Medicines Management, NHS SEE
Operational Lead	Carol Barnes, Senior Primary Care Manager, NHS SEE
Partnership Representative	Mark Bulmore, Community Pharmacist
Practice Based Commissioning Representative	Dr Siani, General Practitioner
Patient and Public Involvement Leads	Hilary Lister, Patient representative and LINK member Nicky Hart, Head of PPI, NHS SEE
Technical Support	Nicola Smith, Programme Manager, NHS SEE
Additional Support	Joseph Lee, Project Officer, NHS SEE

Further support was provided by a member of the Local Pharmaceutical Committee and the Communications team at NHS SEE.

During the preparation of the draft PNA, consultation was undertaken with patients, members of the public, LINK, community pharmacies, Local Pharmaceutical Committee, Local Medical Committee and all key stakeholders. The views of patients were sought in many ways. The patient survey was available via NHS SEE's external website and a press release detailed how patients could access this survey. The patient survey was distributed at many events including:

- Rochford LSP Information Day
- All being well roadshow
- Healthy staff day – Southend Borough Council
- Diabetes Awareness week
- Men's Health week
- Health Fair – organised by Southend Ethnic Minority Forum
- Southend Community in Harmony Partnership Big Event
- Carers Market
- Castle Point Borough Show
- Community 'Tie-in' event.

Patient surveys were also made directly available to the following groups/organisations:

- Lymphodema Patient Group
- Breathe Easy
- Take Heart
- Age Concern
- Older People's Forum – Castle Point
- Youth Mayor – Southend Council
- Local libraries
- Tyrells Centre

NHS SEE staff also gave presentations to patient groups including: LINK, Patient and Public Voice Group, Southend Carers and Dispensing Doctor's patient groups,

specifically about where community pharmacy services work for them and meet their needs and where they don't. These views were incorporated into the PNA. Community pharmacists were asked to complete questionnaires to inform the preparation of the PNA and the Local Pharmaceutical Committee held a forum specifically to discuss the PNA with their community pharmacists.

A timeline for presentation of the final draft of the PNA to the Board of NHS SEE, prior to the deadline of February 2011 is also in place.

4. Consultation Process:

The consultation period is currently underway, running from 25th August 2010 to 27th October 2010, with all completed responses to be received by NHS SEE no later than 29th October 2010. NHS SEE have stressed the importance of this consultation process in order to gain all stakeholders views.

The draft PNA has been forwarded to a wide range of organisations in line with the regulations, a list of which is attached at Appendix 1.

5. Next Steps

Once the consultation process is complete, the responses will be considered by the PNA steering group, and the draft PNA will be amended and presented to the Primary Care Programme Board and NHS SEE Board during November 2010 and finalised in preparation for publication by 1st February 2011. The current findings of the draft PNA are:

- that the current community pharmacy provision is adequate for the needs of the population;
- that needs identified as the result of the analysis undertaken in this PNA, can be provided by existing community pharmacies. Pharmacists have demonstrated a willingness, from the results of the community pharmacy survey, to deliver further services subject to funding being available; and
- that patients in South East Essex enjoy an excellent choice of community pharmacy.

Carol Barnes
Senior Primary Care Manager
30th September 2010

ORGANISATIONS TO WHICH THE DRAFT PNA HAS BEEN CIRCULATED

Asda Head Office
Asda Pharmacy
Asif's New Pharmacy
Audley Mills Pharmacy
Bansals Pharmacy
Belfairs Pharmacy
Boots Head Office
Boots The Chemists Ltd (Canvey)
Boots The Chemists Ltd (Rayleigh)
Boots The Chemists Ltd (Royals)
Boots The Chemists Ltd (Southend)
Boots The Chemists Ltd (Westcliff)
Bridgwater Pharmacy
C Percy Ltd
Cartwright's Pharmacy
Chemicrest Ltd
Chemist@Southend
Chemys
Chemys Dispensing Chemist -Vijasmit
Cross Chemist-Sheevnali Ltd
Daynite Pharmacy-Ujigee Daynite
Deejay Pharmacy Ltd
Derix Healthcare Pharmacy
Earls Hall Pharmacy - Kalsons Ltd
Elms Pharmacy Ltd
Elmswood Chemists
Elora Pharmacy
Ferry Pharmacy - Kanesh Ltd
French's Chemist
Gills Pharmacy - Ranver Ltd
Golden Cross Parade
Grange Pharmacy
Hambro Pharmacy
Hockley Pharmacy
Howells & Chana
Howells & Harrison (Sthnd) Ltd
Howells & Harrison Ltd (Thorpe Bay)
Kalsons Chemist
Kanutin H Chemists - Maplewood Investments Ltd
L Rowland Head Office
L Rowland & Co Ltd (Benfleet)
L Rowland & Co Ltd (Gt. Wakering)
Lloyds Head Office
Lloyds Pharmacy Ltd (Rayleigh)
Lloyds Pharmacy Ltd (South Benfleet)
Lloyds Pharmacy Ltd (Waitrose)
Lloyds Pharmacy Ltd (Westcliff)
Longthornes Pharmacies Ltd (West Rd)
Longthornes Pharmacies Ltd (London Road)

Morrisons Head Office
Morrisons Pharmacy (Eastwood)
Morrisons Pharmacy (Hadleigh)
Murray Miller Ltd
Nutan Pharmacy
Pharma Healthcare
Pharma Healthcare Ltd (High Street, Canvey)
Pharma Healthcare Ltd (Long Road, Canvey)
Pills2u.co.uk
Queensway Pharmacy
Rays Pharmacy
Rishi Pharmacy
Rowlands Pharmacy (Leigh Rd)
Sainsbury's Head office
Sainsbury's Pharmacy (Benfleet)
Sainsbury's Pharmacy (Southend)
Shoebury Pharmacy Ltd
Southchurch Pharmacy
Superdrug Head Office
Superdrug
Tesco Head Office
Tesco Instore Pharmacy
Co-op Head Office
The Co-Operative Pharmacy (Canvey)
The Co-Operative Pharmacy (Rochford)
Vinods Dispensing Chemists - A. K. Chemist Ltd
Woods Dispensing Chemists
Yardley Chemists
Your Local Boots Pharmacy (Eastwood)
Your Local Boots Pharmacy (Hadleigh)
Your Local Boots Pharmacy (Health Centre)
Your Local Boots Pharmacy (Leigh)
Your Local Boots Pharmacy (Long Road)
Your Local Boots Pharmacy (Southend)
Your Local Boots Pharmacy (The Paddocks)
Bodys Surgical Care Centre Ltd
Essex Surgical Company
Sash Woodhouse
Ward Surgical Appliance
Board Members – Non Executive Directors
East of England Ambulance (Care UK)
Castle Point Borough Council
Castle Point Head Offices (Community Services)
Castle Point PBC Lead
CAVS
Company Chemists Association
Crossroads Care
Wakering Medical Centre – Dispensing Doctor
Dr Singh's Surgery – Dispensing Doctor
Enterprise PBC Lead
Essex County Council
Fortis PBC Lead
Hilary Lister

LINKs
LMC
LPC
Mid Essex PCT
Overview and Scrunity Committee Essex
Overview and Scrunity Committee Southend
Patient and Public Voice
RAVS
Rochford District Council
SAVS
South East Essex Partnership Trust
South West Essex PCT
Southend Carers Forum
Southend University Hospital Foundation Trust
Southend-on-Sea Borough Council
Strategic Health Authority
Supporting Carers And Families Together
Thorpe Bay PBC Lead