

AGENDA ITEM 5

Essex Police and Crime Panel	EPCP/ 04 /17
Date: 16 February 2017	

Police and Crime Plan: Performance Measures

Report by the Police and Crime Commissioner to the Panel

Enquiries to: Susannah Hancock (Chief Executive): 01245 291613

susannah.hancock@essex.pnn.gov.uk

Purpose of report

The purpose of this report is to present the proposed set of Police and Crime Plan performance measures which will be reported on to the Panel on a quarterly basis.

The performance measures will provide an update on progress in delivering against the priorities identified within the Police and Crime Plan.

Recommendation:

The panel is asked to note the content of the report and agree the proposed set of performance measures, as set out in Appendix A.

Background

The Police and Crime Plan 2016-2020 was endorsed by the Police and Crime Panel in November 2016. The new Plan sets out the policing priorities and commitments for keeping Essex safe.

The plan brings together police, partners and the public of Essex to build safe and secure communities, to ensure the public have confidence in their police force and that victims are satisfied with the service and support they receive.

There are seven policing priorities are:

- More local, visible and accessible policing
- Crack down on anti-social behaviour
- Breaking the cycle of domestic abuse
- Reverse the trend in serious violence
- Tackle gangs and organised crime
- Protecting children and vulnerable people
- Improve safety on our roads

The plan includes a set of high level Performance Outcomes and Indicators, which are set out in Appendix A.

To enable the wider progress of the Police and Crime Plan to be tracked and progress reported back to the Panel and wider partners, a more detailed set of supporting measures have also been identified. These are set out in Appendix A, alongside the high level indicators.

Performance Indicators and Measures

A total of 35 measures have been identified to be reported to the Police and Crime Panel. These can be broken down as follows

- 15 Police and Crime Plan outcome indicators – published within the Police and Crime Plan
- 20 additional Performance Measures – focusing on key areas within the plan

The full set of performance information reflecting the above, which will be reported to the Police and Crime Panel, are set out in Appendix A.

These will be reported on a quarterly basis to the Police and Crime Panel and will include narrative to enable the Panel to understand what action is being undertaken to address any particular issues or risks which are identified, as well as to provide examples of good practice and positive developments.

Next steps:

Once agreed, the performance measures will be reported on a quarterly basis to the Police and Crime Panel starting from Q1 2017/18. This will replace the existing performance report to align it with the new Police and Crime Plan. This will also be made available to the public, police and partners and published on the OPCC website.

Appendix A – Performance Outcomes, Indicators and Measures

Priority	Outcomes	Type of Measure	Indicators/Performance Measures	Comment
More local, visible and accessible policing	Communities have more confidence in Essex Police	PCP Indicator	Percentage of people who have confidence in policing in Essex	This question will be included in the new survey that is currently being commissioned, and results will be available quarterly from Summer 2017.
		PCP Indicator	Number of all crime offences	Information is currently collected and reported.
		Additional Performance Measure	Percentage of the public who feel that they are well informed about local policing matters in their area	This question will be included in the new survey that is currently being commissioned, and results will be available quarterly from Summer 2017.
		Additional Performance Measure	Number of hours of service provided by Special Constables	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of Special Constables that are currently active	Information is currently collected and available to be reported.
		Additional Performance Measure	Percentage of non-emergency contacts which are made using the website	Information is currently collected and available to be reported.
		Additional Performance Measure	Average time for a non-emergency call to be picked up by the switchboard	Information is currently collected and available to be reported.
		Additional Performance Measure	Longest wait for an individual's non-emergency call to be answered	Information is currently collected and available to be reported.
Crack down on anti-social behaviour	Anti-social behaviour is effectively tackled by police and	PCP Indicator	Number of anti-social behaviour incidents	Information is currently collected and reported.

Priority	Outcomes	Type of Measure	Indicators/Performance Measures	Comment
	partners	PCP Indicator	Percentage of people who have confidence that the policing response to anti-social behaviour is improving	This question will be included in the new survey that is currently being commissioned, and results will be available quarterly from Summer 2017.
		Additional Performance Measure	Number of high risk anti-social behaviour incidents	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of high risk repeat anti-social behaviour incidents	Information is currently collected and available to be reported.
Breaking the cycle of domestic abuse	Domestic abuse victims are and feel safer and more perpetrators are brought to justice	PCP Indicator	Number of incidents of domestic abuse	Information is currently collected and reported.
		PCP Indicator	Number of repeat incidents of domestic abuse	Information is currently collected and reported.
		PCP Indicator	Percentage of domestic abuse offences solved	Information is currently collected and reported.
		Additional Performance Measure	Percentage of high risk victims who are received an IDVA service who feel much safer or somewhat safer	Information is currently collected and available to be reported.
		Additional Performance Measure	Percentage of victims of the rape and sexual violence support services who feel that they received the support they need	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of repeat offenders of domestic abuse	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of repeat victims of domestic incidents	Information is currently collected and available to be reported.
Reverse the trend in serious violence	Significantly reduce the number of people killed and seriously injured as a result of serious violence across Essex	PCP Indicator	Number of homicides	Information is currently collected and available to be reported.
		PCP Indicator	Number of incidents of violence with injury	Information is currently collected and available to be reported.

Priority	Outcomes	Type of Measure	Indicators/Performance Measures	Comment
Tackle gangs and organised crime	Gangs and organised crime are disrupted and exploitation of vulnerable people is prevented	Additional Performance Measure	Percentage of incidents of violence with injury solved	Information is currently collected and available to be reported.
		Additional Performance Measure	Percentage of rapes that are solved	Information is currently collected and available to be reported.
		PCP Indicator	Number of crimes related to Organised Crime Groups and Gangs	A set of proxy indicators have been proposed below to measure this indicator.
		Additional Performance Measure	Total value of POCA funding that was seized in the past 12 months	Information is currently collected and available to be reported.
		Additional Performance Measure	Total value of drugs that was seized in the past 12 months	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of drug offences in relation to Trafficking of Drugs	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of Organised Criminal Group disruptions	Information is currently collected and available to be reported.
		PCP Indicator	Percentage of victims satisfied with the service they receive	This question will be included in the new survey that is currently being commissioned, and results will be available quarterly from Summer 2017.
		PCP Indicator	Percentages of witnesses satisfied with the service they receive	This question will be included in the new survey that is currently being commissioned, and results will be available quarterly from Summer 2017.
		PCP Indicator	Number of child abuse outcomes	Information is currently collected and available to be reported.
Protecting children and vulnerable people	Children and vulnerable people are kept safe from harm	Additional Performance Measure	Number of racial/religiously aggravated offences	Information is currently collected and available to be reported.

Priority	Outcomes	Type of Measure	Indicators/Performance Measures	Comment
Improve safety on our roads	Harm on Essex roads is reduced and safe driving is promoted	PCP Indicator	Number of driving related mobile phone crime on Essex roads	Information is currently collected and available to be reported.
		PCP Indicator	Number of speeding offences on Essex roads	Information is currently collected and available to be reported.
		PCP Indicator	Percentage of drivers involved in a road traffic accident which fail a road side breath test	Information is currently collected and available to be reported.
		Additional Performance Measure	Number of people killed and seriously injured on Essex's Roads	Information is currently collected and available to be reported.