



# **Supplemental Report**

Presented to the  
Meeting of the  
**Hertfordshire & West Essex Integrated Care  
Partnership**  
on  
**Wednesday, 20 March 2024**

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## **HERTFORDSHIRE AND WEST ESSEX INTEGRATED CARE PARTNERSHIP MEETING**

**WEDNESDAY 20 MARCH 2024 AT 13:30 – 16:00**

### **UPDATE FROM THE INTEGRATED CARE BOARD**

Michael Watson Chief of Staff, Hertfordshire and West Essex Integrated Care Board

Author:- Michael Watson Chief of Staff, Hertfordshire and West  
Essex Integrated Care Board

ICP Member:- Jane Halpin, Chief Executive Officer, Hertfordshire and West  
Essex Integrated Care Board

#### **1. Purpose of the Report**

- 1.1 To update the Hertfordshire and West Essex Integrated Care Partnership on the activity of the Integrated Care Board.

#### **2. Summary**

- 2.1 This report provides an update on the activity of the Integrated Care Board. A more detailed update can be found in the papers for the March meeting of the Integrated Care Board- available on the ICBs website.

#### **3. Recommendation**

- 3.1 The Integrated Care Partnership is asked to note the contents of this report.

#### **4. Integrated Care Board**

- 4.1 The next meeting of the Integrated Care Board will take place on Friday 22 March 2024. Board Papers can be accessed via [ICB meetings in public – Hertfordshire and West Essex NHS ICB](#)

#### **4.2 System Financial Position**

- 4.2.1 The system is ahead of trajectory on its financial plan for 23/24 and is expecting to finish the year with a breakeven position.
- 4.2.2 The ICB had to make the first submission of its financial plan for 24/25 to NHS England in February. This predicted a significant deficit.
- 4.2.3 Subsequent work has developed the plan further and reduced the anticipated deficit- although the position remains unsustainable.
- 4.2.4 Although our deficit is high, we are not an outlier within the East of England, with other systems reporting larger deficits.
- 4.2.5 Work will continue across the system to further develop the financial plan.

#### **4.3 Enhanced Commissioning Framework 2024/25**

- 4.3.1 Work continues to progress on the finalisation of the Enhanced Commissioning Framework (ECF), a local commissioned enhanced service across all HWE GP practices for 2024/25. This builds on the positive impact of the ECF to date which aims to reduce variation across 129 GP practices and focuses on key ICB priorities.
- 4.3.2 The ICB continues to review and amend the ECF on an annual basis to:
  - Ensure that care is in line with strategic priorities of the ICB and with the development of our health and care partnerships.
  - Ensure the specification reflects and complements wider transformation work and provides the building block to achieving the outcomes for the population at registered population, neighbourhood, locality and at place level.
  - Drive up performance, reduce variation and promote innovation, including how practices are coming together to deliver certain services at population level.
  - Ensure that funding allocation reflects the work that practices are required to do.

#### **4.4 Dental Recovery Plan**

- 4.4.1 On 7 February 2024, NHSE published their joint plan with the Department of Health and Social Care on the recovery and reform of NHS dentistry, which aims to address the significant impact that the pandemic had on dental services, with

the aim of making them faster, simpler, and fairer. The full paper can be found [here](#)

- 4.4.2 The plan outlines changes that aim to support prevention of poor oral health. Teams are working through the detail of implementation and building on the work on oral health with Local Authorities whilst using flexible commissioning to deliver dental activity in areas of need and reaching out to our wider population.

#### **4.5 Pharmacy**

- 4.5.1 As of 21 February 2024, a total of 98.5% HWE community pharmacies have opted in to provide the national Pharmacy First service. Leadership is being provided via our community pharmacy integration lead in partnership with community pharmacy PCN clinical leads, primary care leads and other teams, including communications.
- 4.5.2 A local web page has been developed with resources including patient information, training, and support for professionals.
- 4.5.3 There has been agreement to support ongoing funds for EMIS integrated referrals to streamline the process between practice and community pharmacy as well development of an Ardens template for SystmOne and EMIS practices.
- 4.5.4 Work has been carried out to develop communications resources for the service which are continuously promoted through local channels.

#### **4.6 Population Health Management (PHM)**

- 4.6.1 The contract for the HWE PHM data platform has been signed. This will enable the development of tools including an outcomes framework which will be used in part to measure the impact of our interventions for key priorities in improving our population health outcomes.
- 4.6.2 The team has also developed key insight packs to supplement the overview of the health needs of our population which are available on the PHM website. These are available at Place, Locality and PCN level. Please visit the ICS website [for more information](#).

#### **4.7 Clinical and Professional Development**

- 4.7.1 A Hertfordshire and West Essex Health and Care Professional Senate has now been fully established. The Senate was set up in response to NHS England ICS implementation guidance on Effective Clinical and Care Professional Leadership and following an ICB-hosted engagement workshop. The Senate

provides oversight and advice to the health and care system to ensure decision making is safe and effective and responds to the population's needs.

- 4.7.2 The Senate has helped to ensure health and care professionals are engaged, involved, and invested in significant decision making at ICS level. The first two meetings have focused significantly on major programme areas which reach across professional and organisational boundaries.
- 4.7.3 Additionally, the Senate receives reports from the other professional lead groups, notably well-established leadership groups for pharmacists and for allied health professionals, and a more recently established medical director-level committee leading on medical workforce transformation.

#### 4.8 **Workforce**

- 4.8.1 The seventh edition of our careers event for community and young people was held at the beginning of February in partnership with the University of Hertfordshire. Nine schools from across Hertfordshire and Essex sent students to the event to meet with our health and care staff from across the sector and find out about the wide variety of roles.
- 4.8.2 Significant focus has moved onto supporting and developing our domestic pipeline, and we have actively participated in setting the region's clinical learning environment priorities for the following year. Additionally, system Chief People Officers came together with university leads across the region to review the wider strategy and understand best ways of working together.
- 4.8.3 Our innovative 'learners' app which was developed and piloted in Hertfordshire and West Essex, providing pastoral support, information, and signposting to students, has been expanded to be offered across the region.
- 4.8.4 The second cohort of our Transforming Culture Programme has now been completed, with one further cohort to complete before a full evaluation of the programme is undertaken to support identification of appropriate next steps.
- 4.8.5 A new project is being developed to support our supply pipeline across the system, with the development of a 'talent pool' for Hertfordshire and West Essex, where qualified and strong candidates that are employable, but unsuccessful in their initial application are shared across organisations where there may be similar vacancies and opportunities.
- 4.8.6 The operational planning process is well underway, with organisations being supported in developing and managing their workforce planning. Supporting this, the system is making progress with workforce-based modelling of Allied Health Professional roles as part of reablement services and it is hoped that a robust data review and analysis will be completed by the end of March.

## 5. Financial Implications

5.1 There are no financial implications at present.

<b>Report signed off by</b>	Michael Watson, Chief People Officer, Hertfordshire and West Essex Integrated Care Board	
<b>Sponsoring HWE ICP Member/s</b>	Jane Halpin, Chief Executive of Hertfordshire and West Essex Integrated Care Board	
<b>HWE ICP Strategy priorities supported by this report</b>	<input checked="" type="checkbox"/> Give every child the best start in life. <input checked="" type="checkbox"/> Support our communities and places to be healthy and sustainable <input checked="" type="checkbox"/> Support our residents to maintain healthy lifestyles. <input checked="" type="checkbox"/> Enable our residents to age well and support people living with dementia. <hr/> <input checked="" type="checkbox"/> Improve support for people living with life-long conditions, long-term health conditions, physical disabilities, and their families. <input checked="" type="checkbox"/> Improve our residents' mental health and outcomes for those with learning disabilities and autism.	
<b>HWE ICP Strategy priorities key enablers</b>	<input checked="" type="checkbox"/> Workforce <input checked="" type="checkbox"/> Delivery at the right place <input checked="" type="checkbox"/> Collaborative and joint commissioning <input checked="" type="checkbox"/> Data and insight <input checked="" type="checkbox"/> Research and innovation <input checked="" type="checkbox"/> Data and technology	
<b>Needs assessment</b> (activity taken) None directly arising from this report		
<b>Consultation/public involvement (activity taken or planned)</b> None directly arising from this report		
<b>Equality and diversity implications</b> None directly arising from this report		
<b>Acronyms or terms used. e.g.:</b>		
Initials	In full	

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