

BUSINESS RISK ASSESSMENT

RISK ASSESSMENT COMPLETED

DATE

Reviewed and updated 19 May 2016

FUNCTION / SERVICE / TEAM formal commitment

PROJECT / PROGRAMME (if appli Joint Committee high level risks

Risk No.	Details of Risk Event	Cause / Triggers	Impact / Consequences	Review period	Current Assessment of Risk			Risk Owner	Mitigation Approach	Mitigating Actions / Controls	Review period	Control Owner	Controlled Assessment of Risk		
					Current controls in place				Treat Tolerate Transfer Terminate				With ALL controls in place		
					Impact	Likelihood	Risk Rating						Impact	Likelihood	Risk Rating
1	Unable to deliver on partner outcomes.	Demand for service outstrips resource including business support, and outreach.	Partners withdraw from service		4	4	16	SA	Treat	Ensure additional resource is funded/recruited if req		SA	3	1	3
2	Insufficient funding to deliver service	High demand on chargeable resource legal and external agencies	Part or all of the service will stop delivering		6	2	12	SA	Treat	Prioritise and reduce service levels in liaison with partners		SA			
										Ensure resource available to manage encampments and where possible negotiate departures		SA			
										Access reserve where necessary		Partners			
										Seek additional member contribution to offset increased costs where necessary		SA			
										Secure new partners		SA			
3	ECTU perceived as not delivering expected service by stakeholders, lack of robust controls by ECTU.	Politicians / members of the public do not understand the service provided by ECTU and powers available to us.	Reputation loss, pressure for partners to break away. Service is no longer viable		5	3	15	SA	Treat	Inform members of service/regular comms and unit and cultural awareness training		SA	4	1	4
									Ensure SPOCs are informed to help manage expectations of stakeholders		SA				
									Comms strategy/press releases for wider stakeholders		SA				
									Potential development of service for private landowners		SA				
									Ensure robust administration of powers via process/audit		SA				
4	Negative public / member opinion of the Gypsy/Traveller Community based on the publicity/actions of the minority, is applied to the community as a whole	Negative behaviour of small number of Traveller families receiving high profile attention. The majority of the Traveller population who are normal law abiding residents, are not considered.	Increase tensions, Travelling families treated unfairly, encourages negative behaviours		5	3	15	SA	Treat	Education of Members, public on the true picture and culture		SA	3	3	9
										Good news stories in the media		SA			
										Improved web site/information resource for general access		SA			
										Address ill informed / derogatory / racist comments / communications quickly, honestly and robustly		SA			