

	AGENDA ITEM 6
	PAF/14/18
Committee:	People and Families Policy and Scrutiny Committee
Date:	6 June 2018
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RELATIONSHIP MANAGEMENT

As part of its induction programme the Committee had briefings on the care market. The most recent in January 2018 was on quality issues in the care market and prompted discussion on a number of issues – one of them being supplier relationships. At the request of the Chairman and Vice Chairmen further scoping work was undertaken with a view that the Committee looked at supplier relationships again in more detail.

A review of supplier relationships was undertaken by County Council Officers and a report published in November 2016. Coming out of that review was agreement to conduct an annual supplier relationship survey – the first of these was undertaken at the beginning of 2018.

The Committee now has the opportunity to review supplier relationship issues in more detail using both the above November 2016 report, the results of the survey (challenging progress being made against the recommendations in the November 2016 report and highlight issues still not being addressed or progressed) and consideration of and alignment with the overall Care Market Strategy.

Links to the 2016 report and the care market strategy are within the attached presentation to be given at the meeting by Steve Ede, Head of Procurement (**Attachment B - starts on page 82 of the pack**). However, for ease of reading the whole 2016 report in one consolidated version forms **Attachment A**.

Action required:

- (i) To consider the presentation and subsequent discussion.
- (ii) To consider the draft scoping document (**Attachment C - starts p 91 of the pack**) and consider the structure of any further work on this issue.