

## Equality Impact Assessment - head of service review

Reference: EQIA141484777

Submitted: 05 September 2019 07:53 AM

### Executive summary

**Title of policy or decision:** Transforming Care Technology in Essex

**Describe the main aims, objectives and purpose of the policy (or decision):** This piece of work will change the referral process for adults to receive care technology in Essex.

Adults that have an eligible need or are likely to be eligible for social care, will be referred for care technology that meets their needs and will receive it free of charge whilst it is needed.

Adults that do not have an eligible need will be able to access the service should they wish to pay for care technology themselves.

To deliver:

A consistent service offer across Essex

A simplified care technology referral pathway leading to higher quality referrals into the service

Adults receive a personalised service that meets their needs

A change in culture to a technology first approach

Benefits measurement at the centre of the service

The outcomes from the care technology pathfinder will be:

Adults will be able to live at home independent of social care

A delay in the need for adults to receive social care

**What outcome(s) are you hoping to achieve?:** Enable inclusive economic growth, Help people get the best start and age well, Help create great places to grow up, live and work, Transform the council to achieve more with less

**Which strategic priorities does this support? - Enable inclusive economic growth:** Help people in Essex prosper by increasing their skills

**Which strategic priorities does this support? - Help people get the best start and age well:** Enable more vulnerable adults to live independent of social care, Improve the health of people in Essex

**Which strategic priorities does this support? - Help create great places to grow up, live and work:** Help to secure stronger, safer and more neighbourly communities

**Which strategic priorities does this support? - Transform the council to achieve more with less:** Limit cost and drive growth in revenue, Develop the capability, performance and engagement of our people, Re-imagine how residents' needs can be met in a digital world

**Is this a new policy (or decision) or a change to an existing policy, practice or project?:** a new policy (or decision)

**Please provide a link to the document / website / resource to which this EqIA relates:** N/A

**Please upload any documents which relate to this EqIA, for example decision documents:** N/A

# Assessing the equality impact

**Use this section to record how you have assessed any potential impact on the communities likely to be affected by the policy (or decision):** A pathway pilot took place in the South quadrant of Essex that did not identify any negative impact. This service model will reflect the structure and outcomes achieved in this pilot that.

**Does or will the policy or decision affect:**

**Service users:** Yes

**Employees:** Yes

**The wider community or groups of people, particularly where there are areas of known inequalities:** No

**Which geographical areas of Essex does or will the policy or decision affect?:** All Essex

**Will the policy or decision influence how organisations operate?:** Yes

**Will the policy or decision involve substantial changes in resources?:** No

**Is this policy or decision associated with any of the Council's other policies?:** Yes

## Description of impact

**Description of Impact. If there is an impact on a specific protected group tick box, otherwise leave blank.:**

Age, Disability - learning disability, Disability - mental health issues, Disability - physical impairment, Disability - sensory impairment

### Age

**Nature of impact:** Positive

**Please provide more details about the nature of impact:** prevent or delay care home and hospital admissions, enabling independence and living longer and safer in their home to live happier and healthier lives.

**Extent of impact:** High

**Please provide more details about the extent of impact:** Care technology is continuously being reviewed and improved to support the needs of individuals. There is a broad range of care technology available, that offers various levels of support to multiple cohorts of people. Care technology will be embedded appropriately to support the person's needs, following an appropriate assessment process.

The potential impact of this procurement on to the individual will be determined by their current level of support need from Adult Social Care. As the higher the need, the greater the impact that care technology can have on the individual. For those who have a high dependence on adult social care, their care package could be significantly impacted and feature multiple care technology alternatives, if it is deemed appropriate on assessment.

### Disability - learning disability

**Nature of impact:** Positive

**Please provide more details about the nature of impact:** prevent or delay care home and hospital admissions, enabling independence and living longer and safer in their home to live happier and healthier lives.

**Extent of impact:** High

**Please provide more details about the extent of impact:** Care technology is continuously being reviewed and improved to support the needs of individuals. There is a broad range of care technology available, that offers

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## **Disability - mental health issues**

**Nature of impact:** Positive

**Please provide more details about the nature of impact:** prevent or delay care home and hospital admissions, enabling independence and living longer and safer in their home to live happier and healthier lives.

**Extent of impact:** High

**Please provide more details about the extent of impact:** Care technology is continuously being reviewed and improved to support the needs of individuals. There is a broad range of care technology available, that offers various levels of support to multiple cohorts of people. Care technology will be embedded appropriately to support the person's needs, following an appropriate assessment process.

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## **Disability - physical impairment**

**Nature of impact:** Positive

**Please provide more details about the nature of impact:** prevent or delay care home and hospital admissions, enabling independence and living longer and safer in their home to live happier and healthier lives.

**Extent of impact:** High

**Please provide more details about the extent of impact:** Care technology is continuously being reviewed and improved to support the needs of individuals. There is a broad range of care technology available, that offers various levels of support to multiple cohorts of people. Care technology will be embedded appropriately to support the person's needs, following an appropriate assessment process.

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## **Disability - sensory impairment**

**Nature of impact:** Positive

**Please provide more details about the nature of impact:** prevent or delay care home and hospital admissions, enabling independence and living longer and safer in their home to live happier and healthier lives.

**Extent of impact:** High

**Please provide more details about the extent of impact:** Care technology is continuously being reviewed and improved to support the needs of individuals. There is a broad range of care technology available, that offers various levels of support to multiple cohorts of people. Care technology will be embedded appropriately to

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## **Action plan to address and monitor adverse impacts**

**Does your EqlA indicate that the policy or decision would have a medium or high adverse impact on one or more equality groups?:** No

## **Details of person completing the form**

**I confirm that this has been completed based on the best information available and in following ECC guidance:** I confirm that this has been completed based on the best information available and in following ECC guidance

**Date EqlA completed:** 05/09/2019

**Name of person completing the EqlA:** Lloyd Hunt

**Email address of person completing the EqlA:** Lloyd.Hunt@essex.gov.uk

**Your function:** Adult Social Care

**Your service area:** Commissioning

**Your team:** Prevention and Care Givers

**Are you submitting this EqlA on behalf of another function, service area or team?:** No

**Email address of Head of Service:** Moira.McGrath@essex.gov.uk