

## HOPSC/35/19

**Committee** Health Overview Policy and Scrutiny

**Date** 9 October 2019

---

### **NORTH EAST ESSEX CCG – CONTRACT OVERSIGHT**

Report by Graham Hughes, Senior Democratic Services Officer

Contact details: graham.hughes@essex.gov.uk Tel: 03301 34574

---

#### **Action required:**

To consider:

- (i) the attached report from North East Essex CCG on their contract oversight processes and monitoring;
- (ii) any further reassurances or information required;
- (iii) any common issues or challenges that may be extrapolated to other Essex CCGs.

#### Background

The HOSC Chairman and Lead Members have requested that the North East Essex CCG update the Committee on its contract oversight processes in light of the early cessation of certain contracts and have asked that the CCG responds to a number of advance questions as set out overleaf.

In February 2019 the HOSC were updated by North East Essex CCG on a number of issues including discussion about care navigation systems in primary care, using the GP surgeries operated by Anglian Community Enterprise around the Clacton Area as a case study. A link to the meeting papers for that discussion is here - [HOSC 6 Feb 2019 - meeting papers](#). A number of concerns had been raised locally about the operation of the ACE care navigation system which had prompted the HOSC session in February and further questions were asked (as recorded in the minutes of that meeting).

At the end of July 2019 One to One Midwives contract for the North East Essex area was terminated and links to some media coverage relating to that follow.

<https://www.esneft.nhs.uk/maternity-services-for-north-east-essex/>

<https://www.essexlive.news/news/one-one-midwives-pregnant-women-3151562>

<http://essexbaby.co.uk/one-one-midwives-coming-essex/>

Both the above contracts are referenced in the attached update from the CCG (**Appendix 1**) together (in a further appendix) with an update of the Care Closer to Home contract (**Appendix 2**).

**Cont overleaf.....**

**The HOSC Chairman and Lead Members have specifically asked that the CCG address the following advance questions:**

- What governance processes are in place for contract oversight?
- How is contract performance monitored to ensure quality and consistency of service? (e.g. Contractual provisions, commissioner/provider meetings, patient feedback and responding to issues raised etc).
- Using them as Case studies – what Lessons have been learnt from particular contracts (e.g. ACE, One to One Midwives, Care Closer to Home contracts)?
- Are you currently reviewing any of your current contracts (e.g. Care Closer to home)
- What system learning is there for lessons learnt from other CCGs and how share learning and info with them?
- Are any changes planned to modelling of future services?
- As there are differences between Essex and Suffolk commissioning models (e.g. community services and the care closer to home contract) - which is better and is any alignment between the two planned for the future particularly as a result of ICS strategies/plans?