

**AGENDA ITEM 7**

Essex Police, Fire and Crime Panel	<b>EPCP/30/18</b>
Date: 6 December 2018	

**Essex County Fire and Rescue Service End of Year Performance Report 2017/18**

Report by the Police, Fire and Crime Commissioner

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**1. Purpose of report**

1.1 The purpose of this report is to present Essex County Fire and Rescue Service's End of Year Performance Report for 2017/18 to the Police, Fire and Crime Panel. The report covers a wide range of the Service's work.

1.2 In terms of headline figures for last year:

- In total, there were 96 fewer incidents in 2017/18 compared to the previous year.
- 2017/18 saw an overall decrease of 217 fire incidents. Primary fires saw a decrease of 194 incidents (7.5%), whilst secondary fires increased by 136 incidents (5.9%). Chimney fires saw a decrease of 34 incidents (36%). There was an 8% reduction in fires in non-residential properties compared with the previous year.
- Accidental dwelling fires reduced by 94 incidents (5.6%), whilst deliberate dwelling fires reduced by 44 incidents (7.6%).
- False alarms have increased for the fifth consecutive year, with the biggest increase being in malicious false alarms which saw an increase of 53 incidents (32%). However it should be taken into account that malicious false alarms only count for 3% of all false alarm incidents.
- There was a marginal reduction compared with the previous year in the proportion of incidents attended within 15 minutes, from 88% to 87% against a target of 90%. Going forward, the Service is looking to achieve more effective implementation of the mixed crewing and additional shift working policies in order to increase appliance availability. This, coupled with planned and ongoing work to increase recruitment and retention of on-call staff should lead to improved response times in 2018/19 onwards.
- In terms of people and leadership, 55 fewer people left the Service in 2017/18 than in 2016/17. Whilst the rate of completion of exit interviews remained low, it improved on the 2016/17 position. Similarly, the completion rate for end of year appraisals remained below target, but significantly improved compared with 2016/17 following changes to the process.

**The Panel is invited to note the content of the report, identifying any areas that require further clarification or comment.**

Attachment:

Appendix 1: ECFRS End of Year Performance report 2017/18