

Corporate Policy and Scrutiny

10:30	Tuesday, 28 July 2020	Online Meeting
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The meeting will be open to the public via telephone or online. Details about this are on the next page. Please do not attend County Hall as no one connected with this meeting will be present.

For information about the meeting please ask for:

Peter Randall, Senior Democratic Services Officer Telephone: 033301 36131 Email: democratic.services@essex.gov.uk

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Pages

1 Membership, Apologies and Declarations of Interest 5 - 6

2 Minutes of Previous Meeting

7 - 12

To note and approve the minutes of the meeting held on Tuesday 30 June 2020.

3 Questions from the public

A period of up to 15 minutes will be allowed for members of the public to ask questions or make representations on any item on the agenda for this meeting. No statement or question shall be longer than three minutes and speakers will be timed.

If you would like to ask a question at the meeting, please email <u>democratic.services@essex.gov.uk</u> before 12 Noon the day before (Monday 27 July).

4	2020/21 Financial Overview as at the First Quarter Stage Members to receive report CPSC/06/20 alongside a	13 - 36
	presentation from Cllr Christopher Whitbread, Cabinet Member for Finance, Nicole Wood, Executive Director of Finance and Technology, Stephanie Mitchener, Director of Finance and Procurement and Adrian Osborne, Head of Strategic Finance and Insight.	
5	Future Of The Council's Corporate IT System Members to receive report CPSC/07/20 alongside a presentation from Cllr Susan Barker, Cabinet Member for Customer, Communities, Culture and Corporate, Cllr Christopher Whitbread, Cabinet Member for Finance, Nicole Wood, Executive Director of Finance and Technology and Amanda Moore, Programme Director - Corporate Systems.	37 - 42
6	Work Programme - July 2020	43 - 44
6 7	Work Programme - July 2020 Date of next meeting To note that the next meeting will be held on Tuesday 29 September 2020 at 10.30am	43 - 44
	Date of next meeting To note that the next meeting will be held on Tuesday 29	43 - 44

Exempt Items

(During consideration of these items the meeting is not likely to be open to the press and public)

The following items of business have not been published on the grounds that they involve the likely disclosure of exempt information falling within Part I of Schedule 12A of the Local Government Act 1972. Members are asked to consider whether or not the press and public should be excluded during the consideration of these items. If so it will be necessary for the meeting to pass a formal resolution:

That the press and public are excluded from the meeting during the consideration of the remaining items of business on the grounds that they involve the likely disclosure of exempt information falling within Schedule 12A to the Local Government Act 1972, the specific paragraph(s) of Schedule 12A engaged being set out in the report or appendix relating to that item of business.

Agenda item 1

Committee: Corporate Policy and Scrutiny Committee

Membership, Apologies, Substitutions and Declarations of Interest

Recommendations:

To note

- 1. Membership as shown below
- 2. Apologies and substitutions
- 3. Declarations of interest to be made by Members in accordance with the Members' Code of Conduct

Membership

(Quorum 4)

Councillor M Mackrory (Chairman) Councillor J Abbott Councillor M Buckley Councillor G Butland Councillor M Garnett Councillor S Lissimore Councillor M Maddocks Councillor V Metcalfe (Vice-Chairman) Councillor J Moran Councillor M Platt Councillor R Pratt Councillor R Pratt Councillor A Sheldon Councillor A Turrell Councillor J Young (Vice-Chairman)

Minutes of the meeting of the Corporate Policy and Scrutiny Committee, held online, on Tuesday 30 June 2020

<u>Present</u>

Councillor Mike Mackrory (Chairman)	Councillor Malcolm Maddocks
Councillor James Abbott	Councillor Valerie Metcalfe
Councillor Julie Young	Councillor John Moran
Councillor Malcolm Buckley	Councillor Ron Pratt
Councillor Graham Butland	Councillor Andrew Sheldon
Councillor Mike Garnett	Councillor Anne Turrell

Councillor Sue Lissimore

Also in attendance

Councillor John Aldridge

1. Membership, apologies and declarations

There were no formal apologies received

There were no declarations of interest.

2. Minutes of previous meeting

The minutes of the meeting held on Tuesday 26 May 2020 were approved by the committee as an accurate record.

3. Questions from the public

No questions from members of the public were received.

4. Provisional Outturn Report

The committee received report CPSC/04/20.

The Chairman welcomed to the meeting:

- Councillor Chris Whitbread, Cabinet Member for Finance
- Nicole Wood, Executive Director of Finance and Technology
- Stephanie Mitchener, Director of Finance and Engagement
- Tina French, Head of Strategic Finance and Insight
- Christine Golding, Chief Accountant

Councillor Whitbread introduced the item. In addition to the paper, officers talked members through a short presentation. Key points included:

- Small revenue under spend £6.3m or 0.7% against a backdrop of financial pressures relating to Children's Social Care and Home to School Transport
- COVID-19 did not materially impact the 2019/20 position
- Capital under spend of £24m delivery of 93%
- Financial prudence and sustainability are key as we enter an incredibly difficult financial period
- We continue to maintain a robust financial position compared to many others in the sector.
- Provisional outturn has been achieved to revised timelines during these unprecedented times, this is quite an achievement.
- Use of underspend The under spend of £6.3m is to be transferred to the following reserves
 - £2.9m to a new COVID-19 Recovery Reserve to support COVID-19 recovery activity
 - £2m to the existing Health and Safety Reserve to support any additional PPE requirements across the employee base
 - £900,000 to a new Social Distancing and Hygiene Reserve to support new burdens on the Council to manage social distancing requirements
 - £500,000 to a new Bursary Reserve for trainee carers which will be formally launched in the near future
- Timeline for next steps:
 - Draft Accounts to be presented to Audit Committee on 6th July
 - External Audit starts on 1st July
 - Public Inspection of the Accounts period 1st July to the 11th August
 - Results of the external audit will be reported to the Audit, Governance and Standards Committee on 28th September
 - Accounts published on the website on 30th September

Following the presentation members of the committee were invited to ask questions and provide comment. Key points raised included:

 Delivery of capital spend – 93% of capital spend delivered, which is fairly consistent on an annual basis. This is reviewed every year and the rollover is incorporated into future programmes. There are also occasions where projects simply cost less than estimated. Any slippage in spending is also incorporated into the next years capital programme. Trainee carer bursary – This is set at 500k. Questions were raised as to whether this was sufficient. Members raised concerns around the money being put into reserve without a proper understanding of the impact the scheme might have. Officers agreed to respond offline to members questions around the number of bursaries the bursary will enable in practise.

ACTION: Officers to provide costings breakdown for the trainee carers bursary scheme.

- Capital underspend Members were advised that a full breakdown of the 16 million pound underspend could be found in Appendix I of CPSC/04/20.
- Waste reserve While the high court ruling in favour of ECC has gone some way to eventually releasing this reserve, the position remains unchanged as there is still an ongoing legal process to be followed (appeal etc.) so there can not yet be any drawdown or adjustment.
- Treasury management members raised concerns regarding the continued viability of long and short term borrowing. Members were advised that the current debt portfolio amounts to roughly 600 million, with an average interest rate of 3.9%. Early repayment would be difficult due to penalties in our individual contract which would be incredibly costly. This is kept under constant review but, as it stands, it is not financially prudent to refinance. Members were assured that ECC debt is well below manageable levels. Officers agreed to provide a full schedule of loans and interest rates to the committee.

ACTION: Officers to provide a full schedule of loans and interest.

The Chairman thanked officers and the cabinet member for their attendance and for their work preparing for the session.

5. Update on the performance of Medtech Accelerator

Members received report CPSC/05/20.

The panel for this item included:

- Councillor Chris Whitbread, Cabinet Member for Finance
- Nicole Wood, Executive Director of Finance and Technology

Members were talked through a brief verbal presentation updating them on the performance of Medtech Accelerator, a company in which Essex County Council is a shareholder.

Following the presentation, members were invited to ask questions and provide comment. Key points raised included:

- The involvement of local companies Members particularly raised engagement with Anglia Ruskin University. Assurances were provided that all serious bids for grant funding with the potential to reap financial benefits are considered in a competitive process. It's clearly troubling that investments are not being made locally, but there simply hasn't been enough interest from local organisations. Members were further assured that engagement activity had taken place across the county with prospective partners. At the request of the Chairman, officers agreed to explore why there wasn't more interest in the grant scheme from local companies.
- Spending power and net-worth of medtech accelerator members raised concerns regarding the financial viability of further investment. Members were assured that, while technically the company was seeing its net worth fall in value, this was largely due to the fact that it was grant funded with a responsibility to invest. As investments were made, the value of the company fell. Members were also advised that the nature of the products the company was investing in were all long term, immature investments. Scientific research takes a considerable amount of time. Members of Medtech Accelerators' awarding body were all experts in scientific research and commercial value, making sensible investments for the future.
- Involvement of LEPs Members questioned why the Anglia LEP but not the SELEP were involved. It was agreed by both members and officers that it would be useful to draw on the expertise of SELEP partners when identifying potential partners in Essex.
- ECCs responsibility to promote the scheme Officers agreed that our own public health departments have a responsibility to promote the scheme and signpost to potential partners. It was agreed that officers would explore what this would look like in practise.
- ECCs responsibility to reinvest Members were advised that ECC is under no contractual responsibility to reinvest when our initial partnership with Medtech Accelerator comes to an end as outlined in the paper. This includes a scenario in which the board would make a decision to accept investments, that would dilute our shares but would also dramatically increase the scope and reach of the fund. Certain investments have had to be passed on because the scale of the fund couldn't reach the ambition of the bids.
- The viability of 'risky' investments at a time of budget difficulty Members were advised that at this point in time, none of the 15 schemes the company have invested in are out of trial – so there is no direct impact. ECC were advised at the very beginning we knew there would be a 3-8 year lead time, but there could be significant returns. Members were advised that, due to the novel, untested nature of the investments, ECC officers have always tried to maintain a significant level of transparency.

ACTION: a more complete item looking at the performance of current commercial investments to be added to the committee's work programme.

6. Work Programme

The current work programme was noted by the committee.

The committee asked if an item on the recently completed home-working staff survey could be added to the work programme. Members also requested another look at financial pressures as a result of Covid-19.

7. Date of next meeting

The date of the next meeting will be held on Tuesday 28 July 2020 at 10:30am.

8. Urgent business

No urgent business was received.

9. Urgent exempt business

No urgent exempt business was received.

The meeting closed at 11.45 pm.

Chairman

Reference Number: CSPC/06/20

Report title: 2020/21 Financial Overview as at the First Quarter Stage					
Report to: Corporate Policy and Scrutiny Committee					
Report author: Stephanie Mitchener, Director of Finance					
Date: 28 July 2020	For: Discussion				
Enquiries to: Christine Golding, Chief Accountant email <u>christine.golding@essex.gov.uk</u> or Tina French, Head of Strategic Finance and Insight email <u>tina.french@essex.gov.uk</u>					
County Divisions affected: All Essex					

1. Purpose of Report

1.1. The purpose of this report is to present and provide commentary to the Corporate Policy and Scrutiny Committee 2020/21 Financial Overview as at the First Quarter Stage.

2. Background

- 2.1. Attached is Appendix A (FP/693/05/20) 2020/21 Financial Overview as at the First Quarter Stage.
- 2.2. The decision was taken to Cabinet on Tuesday 21 July 2020.

3. Session Aims

3.1. Members are asked to discuss the report and provide feedback/recommendations to officers. Members are also asked to explore potential future scrutiny topics that might arise from discussions.

4. List of appendices

- **Appendix A:** (FP/693/05/20) 2020/21 Financial Overview as at the First Quarter Stage.

Forward Plan Reference Number: FP/693/05/20

Report title: 2020/21 Financial Overview as at the First Quarter Stage					
Report to: Cabinet					
Report author: Nicole Wood, Executive	Director for Finance and Technology				
Date: 21 July 2020 For: Decision					
Enquiries to: Adrian Osborne, Head of Strategic Finance and Insight					
County Divisions affected: All Essex					

1. Purpose of report

- 1.1 The purpose of this report is to set out the forecast financial position of Essex County Council's (ECC) revenue and capital budgets as at the first quarter stage of the 2020/21 financial year. There is a forecast over spend of £12.3m (1.2%) against a net revenue budget of £1bn. The over spend is directly driven by the additional costs and lost income or savings, as a result of the COVID-19 pandemic.
- 1.2 In these unprecedented times, the impact of COVID-19 and the uncertain impact on both demand for services and future income, means it is difficult to provide a certain forecast for the year. The position is volatile, with significant risks given the nature of the pandemic. For example, it is not clear how long social distancing restrictions will be in place for all areas; there is the inherent uncertainty around future potential waves or local lockdowns; there is funding from Government to meet substantial COVID-19 emergency costs but this falls short of the full costs and liabilities arising from COVID-19. There are potentially further costs arising from COVID-19 from September, including higher home to school transport costs, potential pent up demand in social care as easing continues and Personal Protective Equipment (PPE). At this stage it is unclear as to whether there will be any further additional funding from Central Government. It is inevitable that there will be volatility in the position as the year progresses.
- 1.3 There was an announcement of further emergency Government funding on the 2nd July, for which ECC has not yet received precise confirmation of our allocation. This is not expected to meet the full costs of our current over spend or future risks.
- 1.4 Subject to confirmation from Government of the emergency funding package, ECC will look to put in place a recovery strategy to ensure we achieve financial balance. This recovery planning process will look at both opportunities to manage net expenditure and, where appropriate, access to emergency reserves to meet exceptional costs.

1.5 There is an under spend of **£19.1m** (7.8%) on capital against the current budget of **£246m**. After taking account of budget change requests in this report there will be a residual under spend of **£570,000**.

2. Recommendations

Approval is sought for the following:

- 2.1 To draw down funds from reserves as follows:
 - i. **£5m** from the Reserve for Future Capital Funding to the Deputy Leader and Infrastructure portfolio to cover revenue expenditure on rectifying carriageway defects, environmental works and safety measures (section 5.9.ii). Whilst the Council has received grant funding towards this expenditure, the grant can only be applied to finance capital expenditure.
 - ii. **£2.6m** from the Emergency Reserve to the Health and Adult Social Care portfolio relating to the loss of Residential income as a result of the impact of COVID-19 (section 5.8.iii).
 - iii. £828,000 from the Private Finance Initiatives (PFI) Equalisation Reserves to the Education and Skills portfolio in relation to Debden School PFI (£501,000) and Clacton Secondary schools' PFI (£497,000) (section 5.5.ii).
 - iv. **£320,000** from the Adults Digital Programme Reserve to the Health and Adult Social Care portfolio to fund projects such as bed finder, electronic home care and shared care records (section 5.8.iii).
 - v. **£186,000** from the Transformation Reserve to the Education and Skills portfolio to cover costs incurred on the Demand Responsive Transport project (section 5.5.ii)
 - vi. **£175,000** from the Transformation Reserve to the Children and Families portfolio to support Divisional Based Intervention Team staffing (section 5.1.iii).
 - vii. **£156,000** from the Community Initiatives Fund Reserve to the Customer, Communities, Culture and Corporate portfolio to cover expenditure that was incurred in Quarter 1 (section 5.2.ii)
 - viii. **£247,000** from the Transformation Reserve to the Children Families portfolio to introduce a Multi-Disciplinary team in Tendring (section 5.1.iii).
- 2.2 To appropriate funds to reserves as follows:

- i. **£15.5m** to the Emergency Reserve and **£1.2m** to the General Balance from Health and Adult Social Care portfolio due to lower demand levels than originally anticipated for COVID-19 funding approved in relation to hospital discharge beds, staffing and special equipment. (section 5.8.iii)
- ii. **£843,000** to the Private Finance Initiatives (PFI) Equalisation Reserves from Infrastructure portfolio in relation to A130 PFI due to lower in year predicted costs (section 5.9.ii).
- iii. **£234,000** to the Private Finance Initiatives (PFI) Equalisation Reserves from Education and Skills portfolio in relation to Building schools for the future and Woodlands PFI (section 5.5.ii).
- 2.3 To approve the following adjustments:
 - i. Retrospectively approve the draw down of **£650,000** from the Insurance Reserve to the Finance portfolio as part of the 2019/20 Provisional Outturn. A late insurance provision was charged against the Insurance Cost Recovery Account (ICRA) at Outturn due to a new claim being identified.
 - ii. Vire **£113,000** from the Economic Development portfolio to the Finance RSSS portfolio following the Place and Public Health management restructure (sections 5.3.ii & 5.14.ii)
 - iii. Vire £29,000 from the Children and Families portfolio to the Customer, Communities, Culture and Corporate RSS portfolio relating to support arrangements for a Technical Services contract (sections 5.1.iii & 5.13.ii)
 - iv. To amend the capital budget as shown in Appendices C (i) and C (ii) which allows for capital slippage of £24.1m, capital budget additions of £15.4m, capital budget reductions of £15.3m and advanced works of £5.5m (see section 7.2).
- 2.4 Note that a Capital Receipts Strategy is being developed to enable a broader use of capital receipts in-line with the flexibility currently permitted by the Ministry of Housing, Communities and Local Government; this strategy will be brought to Cabinet and then to Full Council for approval. If approved, the Council will then potentially be able to return £5m to the Reserve for Future Capital Funding (see section 2.1.i).

3. Executive Summary: Revenue

3.1 Appendix A summarises the revenue budgets and forecast outturn for each portfolio. There is a full year forecast over spend of **£12.3m (1.2%** against a net budget of **£1bn)**. The overspend is directly driven by the additional costs

and lost income or savings, as a result of the COVID-19 pandemic and specifically:

- i. Environment and Climate Change Action **£4.7m** due to under recovery of income in closed Country Parks and the non-delivery of savings due to the impact of COVID-19.
- ii. Deputy Leader and Infrastructure **£3.6m** due to shortfall in Park and Ride income as a result of COVID-19 and undeliverable savings for Parking Partnerships.
- iii. Customer, Communities, Culture and Corporate £2.6m due to income shortfalls on Registrations and Libraries Services because of the COVID-19 lockdown restrictions put in place.
- iv. Education and Skills Non DSG £1.7m with over spends in Home to School, Passenger Transport and Adult Community Learning (ACL), as a result of COVID-19 causing reductions in Parental contribution and a loss of Tuition Fees income.
- v. Finance **£1.3m** over spend where the budgeted increase in Commercial income in this current economic climate, notably through reviews of fees and charges, is now very unlikely to be achieved.
- 3.2 There are further potential cost pressures related to COVID-19 that may occur from August. These include the reopening of services, social distancing measures on Local Bus and Home to School Transport, and the impact on waste tonnages from lockdown, which could be significant but, as yet, cannot be quantified. If these risks come to fruition, further pressure will be placed on the Council's financial position without additional government funding. There are also risks around future Adult Social Care demand and when access to the Department for Health and Social Care COVID-19 funding will cease, though government has indicated that through the settlement process there will be further consideration of sustainable funding for social care.
- 3.3 The Council has been proactive around its response to COVID-19, with **£74.5m** of approved decisions enabling drawdown from reserves to meet the cost of COVID-19 related actions. Emergency funding from central government to date has totalled **£63.6m** and has been welcomed by the council, however despite this allocation there is an estimated residual COVID-19 specific pressure of **£13.8m**. It is also anticipated £12m will be received from the Clinical Commissioning Groups (CCGs) for supporting hospital discharge. The Council has also where relevant used the Coronavirus Job Retention Scheme and claims for April and May totalled £202,000. Further funding from central government was announced on the 2nd July in the form of additional emergency funding, partial income guarantees for losses on fees and charges and treatment of tax deficits. Actual distributions per local authority have not yet been advised.

- 3.4 The latest estimated reduction in council tax collection fund income for 2020/21 is **£25m**, although there is a high level of uncertainty with this given the level of deferrals in place and the impact of the tapering of the Coronavirus Job Retention Scheme. The cash impact of this loss has to be reflected in the following financial year, however the government announcement on 2 July advised these losses can be spread over the next 3 financial years, creating a cash pressure of approximately £8m per annum between 2021/22 and 2023/24. If the £25m collection fund loss results in a permanent reduction to the tax base, that will also create a further £25m pressure on the 2021/22 budget, which will be a significant funding reduction for the Council.
- 3.5 Of the **£56.5m** of urgent COVID-19 decisions that were taken for Adult Social Care, **£16.7m** of anticipated costs are no longer expected to materialise as; the demand for hospital discharge beds has been lower than originally predicted, the introduction of 7 day working rota was for a shorter period than originally planned and there has not been an increased demand for special equipment as expected. This means that **£16.7m** can be returned to reserves. However, the impact of loss of residential income in the first 10 weeks of the COVID-19 period has been more significant than originally forecast and therefore there is a request to repurpose **£2.6m** of reserves funding to offset the increased loss of income. This will result in net **£14.1m** being returned to reserves.
- 3.6 The position reported in section 5 is after proposed adjustments in this report, set out in sections 2.1 to 2.3.

4. Executive Summary: Capital

- 4.1 The original capital programme for 2020/21 as set by Full Council in February 2020 was £234.8m. The forecast outturn is £227m, before adjustments proposed within this report. This represents an under spend of £19.1m against latest budget of £246m. After taking account of budget change requests in this report, there is a residual under spend of £568,000. More detail is set out in Section 7.
- 4.2 The **£19.1m** under spend in the Capital Programme position relates to the following requests in this report:
 - Slippage: £24.1m
 - Additions: £15.4m
 - Reductions: £15.3m
 - Advanced Works: £5.5m

With the COVID-19 pandemic a Capital Programme Prioritisation exercise was undertaken in May with a view to ease pressures on the council borrowing position by focussing on investments that have less of a reliance on borrowing. The result of the exercise identified a reduction of **£21.8m** in

2020/21 (pre-Provisional Outturn adjustments) which is driving the majority of the reported Q1 slippage. Further details of significant movements are provided in section 7.

4.3 Appendix C (i) summarises current year forecasts and changes to the Capital Programme for 2020/21 since approval of the original programme in the Budget Report to Council in February 2020. Appendix C (ii) contains the detail of the budget adjustments seeking approval.

5. Revenue Position

5.1 Children and Families - £636,000 (0.5%) under spend

- i. The forecast under spend mainly relates to an increase in the daily rate claimable via the Home Office for Unaccompanied Asylum Seeking Children. This will entitle Essex to claim an estimated additional **£820,000** to fund the support provided in 2020/21 (and ongoing).
- This position includes pressure built into the forecast for a possible 10% rise in Children in Care (CIC) costs for a period of five months (£3.1m) and an increase in unregistered placements due to delays in sourcing placements (£749,000).
- iii. Approval is sought in this report for the following:
 - £175,000 from the Transformation Reserve to support the staffing costs agreed through the Children's Sustainability Board for the Divisional Based Intervention Team
 - Vire **£29,000** to Customer, Communities, Culture and Corporate RSSS portfolio relating to support arrangements for Servelec, a Technical Services contract for the provision of social care case management.
 - £247,000 from the Transformation Reserve to introduce a Multi-Disciplinary team in Tendring to support existing frontline teams working with multiple and complex needs.

5.2 Customer, Communities, Culture and Corporate - £2.6m (14.2%) over spend

- i. The over spend is primarily due to Registrations Service **(£1.4m)** and Libraries Service **(£1.1m)** both attributable to income shortfalls because of the restrictions put in place in response to the COVID-19 pandemic.
- ii. Approval is sought in this report for the following:
 - £156,000 to be drawn down from the Community Initiatives Fund reserve in relation to expenditure incurred in Quarter 1.

5.3 Economic Development - £320,000 (1.5%) over spend

- i. The over spend is mainly due to partial non-delivery of Essex Housing saving target of **£218,000.** Initially it was expected that Essex Housing LLP would be incorporated for April and that no further ECC revenue funding would be required, generating a saving. It is now assumed that following a recommended decision going before Cabinet in July that this saving will be delivered from the 1st of September. This forecast assumes that no further costs will be incurred under this budget from that date. In addition, there is a forecast under recovery of subscription income for Visit Essex **£21,000**.
- ii. Approval is sought in this report for the following:
 - **£113,000** to be vired to the Finance RSSS portfolio in relation to the Place and Public Health management restructure.

5.4 Education and Skills Dedicated Schools Grant (DSG) - £7m under spend

i. There is an in year under spend in the High Needs Block of £7.6m owing to additional funding, although the forecast closing block balance remains in deficit at £2.5m. The Schools and Central School Services Block is over spent by £600,000 which will be funded through both the surplus balance brought forward on this block and the School Improvement and Brokerage Grant.

5.5 Education and Skills Non Dedicated Schools Grant - £1.7m (2%) over spend

i. The over spend is caused by Home to School Transport which is reporting a **£461,000** over spend mainly due to lost parent contributions for post 16 transport following the COVID-19 pandemic.

Further over spend is reported in Passenger Transport of **£363,000**. This results from Transport Information (£200,000), where the bus shelter advertising procurement exercise has been halted owing to the economic downturn in the advertising market, plus pressures within UgoBus after losing the South Essex College contract, and Concessionary Fares' fixed administration fee being higher than budgeted.

Adult Community Learning (ACL) is reporting an over spend of **£253,000** due to an anticipated decrease in the amount of tuition fee income expected in 2020/21 as a result of COVID-19.

- ii. Approval is sought in this report for:
 - £828,000 to be drawn down from the PFI reserves for Debden and Clacton PFI schemes
 - £234,000 to be returned to the PFI reserves for Better Schools for the Future and Woodlands PFI schemes
 - £186,000 from the Transformation Reserve relating to costs incurred on the Demand Responsive Transport project.

5.6 Environment and Climate Change Action - £4.7m (5.8%) over spend

i. The over spend position relates to £2.3m anticipated under recovery of income in leisure as a result of social distancing measures that will need to remain in place within Country Parks, coupled with the additional cost incurred in reopening the sites. Since the parks have reopened, it is only car parking that is currently providing an income source, with cafes and activities such as Sky Ropes, remaining closed under current Central Government guidance. Further over spends relate to Waste Management (£1.6m) due to the partial non-delivery of savings of the Blue and Green environment programme due to the impact of COVID-19. Outdoor Education is reporting a £940,000 over spend due to the risk regarding further income loss as a result of lockdown crystallising.

5.7 Finance - £1.3m (8%) over spend

i. The over spend relates mainly to **£1.3m** in Traded Strategy where the current economic climate has made the increased income target for this year very unlikely to be achieved. Potential options are being investigated to partially mitigate this pressure.

5.8 Health and Adult Social Care – £139,000 (0%) under spend

- i. The Quarter 1 forecast is based on budgeted demographic growth and price uplifts continuing for the remainder of the year and the impact of COVID-19 related decisions. The forecast makes no prediction about further savings delivery. The impact of COVID-19 on the demand for Adult Social Care services for the remainder of this financial year and future years cannot be quantified at this stage. Any placements made on the Hospital Discharge pathway over and above the normal placement trend for this time of year are claimable from Health funding while the "emergency period" is still on going. The date on which this period will come to an end and service users will be assessed and financially assessed for their ongoing needs is still not known.
- ii. Drivers of the underlying position:
 - Cash Payments, driven by lower volume and a lower average price than budgeted for, some of this impact was seen in 2019/20 after the budget was set, together with greater levels of surplus fund reclaims for dormant accounts (£6.4m). This under spend is more than offset by an over spend on Domiciliary Care, largely due to the non-delivery of the Meaningful Lives Matter savings programme, £8.1m
 - An under spend in Nursing (£1.6m), driven by lower than budgeted volumes and price together with Respite, (£975,000) due to the impact of COVID-19.

- Increase to the Bad Debt Provision, largely driven by Unsecured Residential Debt less than 1 year old and over 540 days old, £1.1m
- iii. Approval is sought in this report for the following:
 - £320,000 drawdown from the Adults Digital Reserve to fund projects such as bed finder, electronic home care and shared care records
 - A technical adjustment returning originally agreed COVID-19 funds of **£15.5m** to the Emergency Reserve and **£1.2m** to the General Balance in relation to demand being lower than originally predicted for hospital discharge beds, staffing and special equipment.
 - £2.6m drawdown from the Emergency Reserve of COVID-19 funding for increased loss of residential income

5.9 Deputy Leader and Infrastructure - £3.6m (7.4%) over spend

- i. The over spend is attributable to £1.5m under recovery of Park and Ride income based on the assumption of nine months of lost income at £177,000 per month following the temporary closure of all sites due to the lockdown measures currently in place due to COVID-19. The sites are reopening but with reduced capacity and demand. Further over spend of £752,000 within Local Highways Panels relating to undeliverable savings for Parking Partnerships. Finally over spend within Partnership Overheads £574,000 linked to Ringway Jacobs savings target that were due to be delivered from the Lean review which has been delayed due to COVID-19.
- ii. Approval is sought in this report for the following:
 - £843,000 return to the A130 PFI reserve following lower traffic volumes than predicted and therefore lower costs in year.
 - £5m withdrawal from the Future Capital Funding Reserve to cover expenditure relating to member led carriageway defects, environmental works maintenance to help prevent flooding and vital safety improvements to pedestrian barriers, road embankments and vehicle restraint systems. Whilst the Council has received grant funding towards this expenditure, the grant can only be applied to finance capital expenditure. Note that a Capital Receipts Strategy is being developed to enable a broader use of capital receipts in-line with the flexibility currently permitted by the Ministry of Housing, Communities and Local Government; this strategy will be brought to Cabinet and then to Full Council for approval. If approved, the Council will then potentially be able to return £5m to the Reserve for Future Capital Funding.

5.10 Leader - £57,000 (0.7%) under spend

i. The position is driven by under spends in Democratic Core (£22,000) relating to staffing, Corporate Subscriptions (£21,000) and Corporate

Policy **(£15,000**) based on the trend established by 2019/20 under spend and run rates.

5.11 Other Operating Costs – on-line

i. This on-line position is reported after an over spend of £1.3m on Interest receivable which includes a loss of £170,000 income from Schools PFI dividends after the sale of our interest, reduced income assumptions from Essex Housing (£286,000) and a reduction of £844,000 on interest earned on cash balance following reduced interest rates achievable during the current economic environment. These over spends are offset by £800,000 reduced interest paid by the authority on reserves held for other entities and the application of £500,000 of funding carried forward from 2019/20 in anticipation of these pressures materialising to bring the position on-line.

5.12 Performance, Business Planning and Partnerships – £198,000 under spend (10.1%)

i. This under spend reflects staffing vacancies whilst the service undertake recruitment to the new structure.

5.13 Customer, Communities, Culture and Corporate Recharged Strategic Support Services - £1m (1.6%) under spend

- i. The under spend is attributable to uncommitted carry forwards from 2019/20 of **£1.9m** in the Customer Service position. However Business Support partially offsets the under spend by **£483,000** due to planned recruitment and reduced vacancy factor (lowered due to COVID-19).
- ii. Approval is sought in this report for the following:
 - Vire £29,000 from the Children and Families portfolio relating to support arrangements for Servelac, a Technical Services contract.

5.14 Finance Recharged Strategic Support Services - £48,000 over spend

- i. The over spend is driven by an under recovery of income due to lost commercial opportunities within the construction industry following the economic downturn resulting from COVID-19 lockdown measures meaning that the saving target for 2020/21 will not be delivered in full.
 - ii. Approval is sought in this report for the following:
 - £113,000 from the Economic Development portfolio relating to costs associated with the Place and Public Health management restructure.

5.15 Leader Recharged Support Services - £87,000 (3.2%) over spend

i. This position is driven by a staffing pressure in Equality and Diversity **£59,000** which is currently being mitigated by under spends elsewhere in

the Strategy Insight and Engagement service (that fall outside this portfolio) and agency staff pressures in Communications and Customer Relations **£27,000**.

5.16 Performance, Business Planning and Partnerships Recharged Support Services - £212,000 (2%) under spend

 This position includes an under spend of £145,000 relating to delays in recruitment across Data & Analytics and Performance & Business Intelligence as a result of the creation of a new team. This is combined with a £67,000 under spend attributable to delays in recruitment in Transformation Support Unit.

6. Trading Activities

- 6.1 Trading activities as a whole are reporting a shortfall of **£110,000** against the budgeted surplus of **£497,000**.
- 6.2 Place Services is reporting a net surplus of **£383,000**, which represents achievement of their target. Success in recruiting to vacant positions is expected to help delivery of stretch income targets in future financial years.
- 6.3 Music Services is reporting a net surplus of **£4,000**, which represents an under achievement of **£109,000** to target. The target for 2020/21 is under review as the terms and conditions of the Music Hub Grant have been amended and expenditure that was previously chargeable to the grant is no longer eligible.

The service is expecting to fully mitigate the impact of COVID-19, although are flagging a risk as the majority of the income budgeted for the summer term will not be received as lessons could not be provided, although the service has moved to online tuition where this is possible. In addition, the furlough scheme has been used to partially mitigate the lost income from schools, with tutors being paid in full in line with ECC policy.

- 6.4 These forecast positions will leave a net residual surplus in reserves of **£801,000** of which **£796,000** relates to Place Services.
- 6.5 Appendix B shows the position by each Trading Activity.

7. Capital

- 7.1 An under spend of **£19.1m** (7.8%) is forecast against the latest capital budget of **£246m**. After taking account of budget change requests in this report there is a residual under spend of **£568,000**.
- 7.2 Approval is sought for:
 - i. Slippage of **£24.1m**

- ii. Budget additions of **£15.4m**
- iii. Budget reductions of £15.3m
- iv. Advanced works of £5.5m
- 7.3 The key points to note are listed below, and the detailed requests are shown at Appendix C(ii).

7.4 Children and Families- £325,000 under spend

i. Fostering and Adaptation; Approval is sought for a net reduction of £250,000 following completion of the Capital Programme Prioritisation review

7.5 Customer, Communities, Culture and Corporate - £129,000 under spend

i. **Changing Place**; Approval is sought to reprofile £100,000 of spend into future years following the Capital Programme Prioritisation exercise in light of COVID-19.

7.6 **Economic Development – on line**

i. There is no variance to budget

7.7 Education and Skills - £10.8m under spend

- i. Special Schools; Approval is sought to reprofile £2.2m into future years as the Wickford Pupil Referral Unit has not been able to reach Full Business Case stage, which is now expected in September with works beginning in November. Approval is also sought for a net reduction of £5.1m with schemes that are no longer going to be delivered by ECC being removed from the Capital Programme as part of the Capital Programme Prioritisation exercise.
- ii. **Harlow Primary**; Approval is sought to reprofile **£2.5m** into future years owing to the Harlowbury site, as lockdown restrictions are impacting the ability to remove materials as planned. The project is now an estimated 12-14 weeks behind schedule.
- iii. Tendring; Approval is sought to reduce the scheme by £1m as a result of lower pupil places in the area than expected. A resulting change in scope at Clacton County High School and Colne Community Secondary School is driving a reduction of £500,000 each from the Capital Programme.

7.8 Environment and Climate Change Action - £3.5m under spend

i. **Flood Management;** Approval is sought to reprofile **£3.5m** into future years due to rephasing of the scheme following the Capital Programme Prioritisation exercise.

7.9 Health and Adult Social Care – on line

i. There is no variance to budget.

7.10 **Deputy Leader and Infrastructure - £4.3m under spend**

i. **Named Highway Schemes;** Approval is sought to reprofile **£4.1m** into future years in relation to M11 Junction 8, Advanced Scheme Designs and A130 Millennium Way resulting from the capital programme re-prioritisation of works.

Approval is sought to add **£4.8m** to M11 Junction 7A to accommodate estimated additional costs required to implement measures in light of COVID-19 to allow for social distancing within cabins.

Approval is sought to advance $\pounds 3.5m$ from future years in relation A127 Fairglen Interchange resulting from the latest cashflow forecast which suggests $\pounds 7.4m$ will be delivered this financial year.

ii. **Highways maintenance**; Approval is sought to reprofile **£7.3m** to future years with delays in the LED Phase 4. The LED street lighting has commenced with procurement of required stock to convert the remaining circa 80,000 street lights. However, projected slippage of (£7.3m) when compared to previous profiles in now forecast relating to extended lead-in times for the units as a result of disruption to supply chains caused by COVID-19. While installation of units will commence this calendar year, it is most likely that the installation of larger volumes of lanterns will not really pick up until early 2021, therefore the new spend forecast has been adjusted to reflect this.

Approval is sought to reduce **£5.9m** from the capital programme in relation to Essex Highways schemes, which saw a 10% reduction as part of the capital programme re-prioritisation of works due to the levels of ECC borrowing initially required.

Approval is sought to add $\pounds 7.1m$ across various schemes following Department of Transport grant funding allocation of $\pounds 17.9m$, which is mainly being used to restore the budgets of Highways schemes to the levels before the 10% reduction was applied. The remaining addition is due to the Braintree High Street scheme ($\pounds 1.8m$) following receipt of the Challenge Fund Tranche 1 during 2019/20.

iii. **BDUK**; Approval is sought for the following:

To slip **£805,000** with the under spend to be reinvested into an existing Phase 4 contract for delivery in 2021/22.

To reduce **£684,000** from phase 3 and add **£684,000** to phase 4.. Addition in Phase 4 is due to a Phase 3.3 (reduction) update to existing coverage data by

BT Openreach which means premises in the intervention area are no longer eligible for investment.

To reduce **£434,000** with the Ultrafast GPs project has progressed and the costs have been refined and are now confirmed at £1.7m.

7.11 Controlled Elsewhere - £35,000 under spend

- i. Residual variance of **£35,000** under spend in relation to the Schools Devolved Formula Capital grant, which the Council hold on behalf of Essex Schools and have no control over the spend, for transactions that do not meet the capitalisation criteria.
- 7.12 **Appendix C** provides a comparison of approved and forecast outturn capital payments by Portfolio and sets out the variance plan which summarise the proposals for addressing the forecast budget variances.

8. Policy context and Outcomes Framework

This report is an assessment of the financial position of the County Council, which itself is a representation of the corporate plan. The budget and organisation plan were approved in parallel in February 2020.

9. Reserves

- 9.1 A summary of the forecast balances on reserves is provided in **Appendix D.**
- 9.2 There has been a significant amount of movement on reserves as part of the COVID-19 response. Approval is sought in this report that £14.1m of decisions taken on anticipated expenditure relating to COVID-19 in Adult Social Care which are not now required, are returned to reserves: (i) £12.9m to replenish the Emergency reserve and (ii) £1.2m to the General Balance.

10. Financial Implications

Finance and Resources Implications (Section 151 Officer)

10.1 The report is provided by the Section 151 Officer. There are no further comments.

11. Legal Implications

11.1 The Council is responsible for setting the budget each year. Once agreed the executive then have to implement the policy framework and keep within the budget, subject to the limits set by Financial Regulations.

12. Equality and Diversity implications

- 12.1 Section 149 of the Equality Act 2010 creates the public sector equality duty which requires that when ECC makes decisions it must have regard to the need to:
 - (a) Eliminate unlawful discrimination, harassment and victimisation and other behaviour prohibited by the Act
 - (b) Advance equality of opportunity between people who share a protected characteristic and those who do not
 - (c) Foster good relations between people who share a protected characteristic and those who do not including tackling prejudice and promoting understanding.
- 12.2 The protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation.
- 12.3 The equality implications are assessed as part of budget setting process and as part of individual schemes.
- 12.4 There are no equality and diversity or other resource implications associated with this report.

13. List of Appendices

Appendix A	Revenue Forecast Outturn
Appendix B	Trading Activities
Appendix C (i)	Capital Forecast Outturn
Appendix C (ii)	Capital Variance Plan
Appendix D	Balance Sheet - Earmarked Reserves

(Available at <u>www.essex.gov.uk</u> if not circulated with this report)

14. List of Background Papers

Budgetary control reports.

Revenue

Portfolio	Latest Budget £000	Quarter 1 Variance £000	% of Latest Budget
Children and Families	128,985	(636)	(0.5%)
Customer, Communities, Culture and Corporate	18,657	2,646	14.2%
Deputy Leader and Infrastructure	47,976	3,568	7.4%
Economic Development	20,755	320	1.5%
Education and Skills DSG	(3,048)	(6,995)	(229.5%)
Education and Skills Non DSG	82,114	1,682	2.0%
Environment and Climate Change Action	80,775	4,720	5.8%
Finance	16,089	1,284	8.0%
Health and Adult Social Care	480,991	(139)	(0.0%)
Leader	7,776	(57)	(0.7%)
Other Operating Costs	74,174	1	0.0%
Performance, Business Planning and Partnerships	1,952	(198)	(10.1%)
Customer, Communities, Culture and Corporate RSSS	65,001	(1,038)	(1.6%)
Finance RSSS	21,025	48	0.2%
Leader RSSS	2,717	87	3.2%
Performance, Business Planning and Partnerships RSSS	10,436	(212)	(2.0%)
Total	1,056,373	5,082	0.5%
DSG Offset	(3,048)	(6,995)	
Total Excluding DSG	1,059,421	12,077	1.1%
Funding		192	
Revised Total	1,059,421	12,270	1.2%

Page 30 of 44

Appendix A

Appendix B

Traded Services

	Revenue reserve 1 April 2020	Income	Budget Expenditure	(Surplus)/ Deficit	Income	Forecast Expenditure	Forecast (Surplus) / deficit	Final Outturn position	Appropria To County Revenue Account	ations To Trading Activity reserve	Variance Plan Proposals to/(from) reserves	Revenue reserve 31 March 2021
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
FINANCE, COMMERCIAL & TRADED												
Place Services	(713)	(2,774)	2,391	(383)	(2,588)	2,205	(383)	(83)	(300)	(83)	-	(796)
Music Services Traded	(115)	(4,744)	4,631	(113)	(3,227)	3,222	(4)	109	(113)	-	-	(6)
Total	(828)	(7,518)	7,022	(496)	(5,815)	5,428	(387)	26	(413)	(83)	-	(802)

Capital

Year to date **Full Year Budget Movement** In year Original Revised **Budget Actuals** Variance Outturn Variance approved Budget Budget changes £000 £000 £000 £000 £000 £000 £000 £000 Children and Families 112 28 (84) 1,040 159 1,199 874 (325) Customer, Communities, Culture and Corporate 1.054 177 1.081 6,645 6,516 (877) 5,564 (129) Deputy Leader and Infrastructure 34,672 12,937 (21,735)143,098 3,373 146,471 142,143 (4,328) **Economic Development** 2,382 (2,228)154 20,960 1,674 22,634 22,636 2 Education and Skills 10,917 60,999 2,974 (7,943)58,163 2,836 50,242 (10,757)**Environment and Climate Change** 916 325 (591) 1,103 5,582 2,098 (3,484) 4,479 (560) Health and Adult Social Care 68 (492) 421 195 616 616 ECC Capital Programme 50,121 (34,018) 233,725 244,146 16,103 10,421 225,125 (19,021) Schools Cash Balance 140 987 847 840 840 840 -**Devolved Formula Capital** 15 49 34 1,061 (35) 1,061 1,026 -Total School Balances 155 1,036 881 1,061 1,901 1,866 (35) 840 50,276 17,139 (33,137) 234,786 11,261 246,047 **Total Capital Programme** 226,991 (19,056)

Financed by:	Budget M	lovement	Full Year			
	Original Budget	In year approved changes	Revised Budget	Outturn	Variance	
ECC Capital Programme	£000	£000	£000	£000	£000	
Grants	100,214	1,630	101,844	96,055	(5,789)	
Reserves	6,242	(6,242)	-	-	-	
Developer & Other contributions	10,219	(3,284)	6,935	8,228	1,293	
Capital receipts	14,580	762	15,342	15,342	-	
Unsupported borrowing	102,557	18,395	120,952	106,405	(14,547)	
ECC Capital Programme	233,812	11,261	245,073	226,030	(19,043)	
Grants	974	-	974	961	(13)	
Unsupported borrowing	-		-	-	-	
School Balances	974		974	961	(13)	
Total ECC & Schools Capital Funding	234,786	11,261	246,047	226,991	(19,056)	

Page 32 of 44

Appendix C (i)

Appendix C(ii)

Capital Variance Plan

Variance plan

	Approved changes				Variance Plan						
Portfolio	Slippage	Additions	Reductions	Advanced Works	Approved changes	Slippage	Additions	Reductions	Advanced Works	Residual Variance	Total Variance
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
Children and Families	159	-	-	-	159	-	200	(525)	-	-	(325)
Customer, Communities, Culture and Corporate	1,081	5,000	(5,000)	-	1,081	(100)	-	-	-	(29)	(129)
Deputy Leader and Infrastructure	4,393	171	(171)	(1,020)	3,373	(13,806)	12,698	(7,063)	3,534	309	(4,328)
Economic Development	1,674	-	-	-	1,674	-	-	-	-	2	2
Education and Skills	4,196	11,081	(11,081)	(1,360)	2,836	(6,696)	2,519	(7,688)	1,939	(831)	(10,757)
Environment and Climate Change	1,103	-	-	-	1,103	(3,500)	-	-	-	16	(3,484)
Health and Adult Social Care	202	-	-	(7)	195	-	-	-	-	-	-
ECC Capital Programme	12,808	16,252	(16,252)	(2,387)	10,421	(24,102)	15,417	(15,276)	5,473	(533)	(19,021)
Schools Cash Balance	840	-	-	-	840	-	-	-	-	-	-
Devolved Formula Capital	-	-	-	-	-	-	-	-	-	(35)	(35)
Total Capital Programme	13,648	16,252	(16,252)	(2,387)	11,261	(24,102)	15,417	(15,276)	5,473	(568)	(19,056)

Appendix C(ii) cont'd

Portfolio & Scheme	Slippage	Additions	Reductions	Advanced Works	2020/21 Changes
	£000	£000	£000	£000	Requested
ADAPTATIONS	-	200	-	-	200
Children with disabilities	-	-	(75)	-	(75)
Expansion of Fostering Service	-	-	(450)	-	(450)
Children and Families		200	(525)		(325)
CHANGING PLACES	(100)	-	-	-	(100)
Customer, Communities, Culture and Corporate	(100)	-	-	-	(100)
A120 Millennium Way Slips	(275)	-	-	-	(275)
A127 FAIRGLEN INTERCHANGE	-	-	-	3,534	3,534
ADVANCED SCHEME DESIGN	(1,000)	-	-	-	(1,000)
BDUK ESSEX SUPERFAST PROGRAMME PHASE 3	-	-	(684)	-	(684)
BDUK ESSEX SUPERFAST PROGRAMME PHASE 4	(805)	684	(-	(121)
BDUK ULTRAFAST GPS LFFN	(000)	-	(434)	-	(434)
BRAINTREE HIGH STREET	_	1,750	(+0+)	_	1,750
BRIDGES	_	1,700	(750)	_	(750)
Bus & Passenger Transport Infrastructure	(500)	-	(750)	-	(500)
CHELMSFORD GROWTH AREA	(300)	- 13	-	-	(300)
Cycling Infrastructure	-	45	-	-	45
, ,	-		-	-	45
	-	830	(830)	-	-
	(7,300)	-	-	-	(7,300)
M11 JUNCTION 7A AND GILDEN WAY UPGRADING	-	4,850	-	-	4,850
M11 JUNCTION 8	(2,874)	-	-	-	(2,874)
PT Transport Advertising	(1,053)	-	-	-	(1,053)
PUBLIC RIGHTS OF WAY	-	40	(40)	-	-
ROAD MAINTENANCE	-	4,075	(4,075)	-	-
SECTION 106	-	162	-	-	162
SURFACE WATER ALLEVIATION	-	250	(250)	-	-
Deputy Leader and Infrastructure	(13,807)	12,699	(7,063)	3,534	(4,637)
BASILDON PRIMARY BASIC NEED	-	62	-	-	62
BASILDON SECONDARY BASIC NEED	-	-	(51)	-	(51)
BRAINTREE PRIMARY BASIC NEED	(425)	15	-	-	(410)
BRAINTREE SECONDARY BASIC NEED	-	-	(16)	-	(16)
BRENTWOOD PRIMARY BASIC NEED	(300)	-	-	-	(300)
CASTLE POINT BASIC NEED	-	-	(266)	-	(266)
CHELMSFORD PRIMARY BASIC NEED	-	30	-	-	30
COLCHESTER PRIMARY BASIC NEED	-	799	(177)	-	622
COLCHESTER SECONDARY BASIC NEED	-	2	-	-	2
EARLY YEARS	-	192	-	-	192
EPPING FOREST PRIMARY BASIC NEED	-	79	(81)	-	(2)
HARLOW PRIMARY BASIC NEED	(2,450)	50	()	-	(2,400)
ROCHFORD PRIMARY BASIC NEED	(2,100)	-	_	-	(75)
SPECIAL SCHOOLS	(2,195)	983	(6,047)	-	(7,259)
TENDRING PRIMARY BASIC NEED	(600)	-	(50)	-	(650)
TENDRING SECONDARY BASIC NEED	(600)	_	(1,000)		(1,600)
UTTLESFORD PRIMARY BASIC NEED	(50)	305	(1,000)	1,939	2,194
Education and Skills	(6,695)	2,517	(7,688)	1,939	(9,927)
FLOOD MANAGEMENT		2,517			
	(3,500)	-	-	-	(3,500)
Environment and Climate Change	(3,500)	-	(45.075)	- 170	(3,500)
Total Capital Programme	(24,100)	15,417	(15,275)	5,473	(18,489)

Appendix D

Reserves

			2020/21 mov	ements	
	Balance at 1 April 2020 £000	(Contributions)/ Withdrawals agreed £000	Adjustments proposed in quarterly report £000	Future commitments £000	Estimated Closing balance £000
Long Term Contractual Commitment					
PFI Reserves A130 PFI Building Schools for the Future PFI Debden School PFI Clacton Secondary Schools' PFI	(39,278) (233) (630) (532)	4,652 - -	(843) (234) 501 497	(258) 79 (864) (592)	(35,727) (388) (993) (627)
Waste Reserve	(112,276)	-		-	(112,276)
Grant Equalisation Reserve	(49,853)	1,548		37,400	(10,905)
Trading Activities (not available for use)	(828)	413		(387)	(802)
Partnerships and Third Party (not available for use)	(1,653)	-		· · ·	(1,653)
Schools (not available for use)	(29,283)	-		-	(29,283)
General Balance	(56,439)	49,444	(1,154)	(53,600)	(61,749)
Reserves earmarked for future use					
Adults Digital Programme	(2,869)	-	320	2,549	-
Bursary for Trainee Carers	(500)	-		500	-
Capital Receipts Pump Priming	(3,204)	(1,000)		-	(4,204)
Carbon Reduction	(622)	76		-	(546)
Carry Forward	(14,803)	10,618		4,185	
Collection Fund Risk	(1,412)	-		-	(1,412)
Commercial Investment in Essex Places	(12,583)	-		-	(12,583)
Community Initiatives Fund	(487)	(350)	156	681	-
EES Pension Risk	(4,000)	-	(40.000)	-	(4,000)
Emergency	-	2,900	(12,900)	-	(10,000)
Emergency Planning Essex Climate Change Commission	(300) (250)	(4,750)		1,250	(300) (3,750)
Future Capital Funding	(1,905)	(4,074)	5,000	1,200	(3,730) (979)
Health and Safety	(3,100)	(4,074)	5,000		(3,100)
Highways	(0,100)	(5,000)			(5,000)
Insurance	(7,411)	1,151		_	(6,260)
Property Fund	(651)	(326)		-	(0,200) (977)
Quadrennial Elections	(1,093)	(500)		-	(1,593)
Recovery	(2,900)	-		-	(2,900)
Service Improvement	(3,971)	(2,600)		180	(6,391)
Social Distancing & Hygiene	(900)	-		900	-
Technology Solutions	(3,785)	(2,745)		1,666	(4,864)
Tendring PPP	(303)	-		-	(303)
Transformation	(37,401)	(19,835)	608	14,714	(41,914)

Reference Number: CSPC/07/20

Report title: Future of the Council's Corporate IT System			
Report to: Corporate Policy and Scrutiny Committee			
Report author: Amanda Moore, CSP Programme Director			
Date: 28 th July 2020	For: Information		
Enquiries to: Amanda Moore			
County Divisions affected: All Essex			

1. Purpose of Report

1.1. To provide a briefing on the implementation of 'Oracle Fusion Cloud' which will replace the Council's current Corporate IT System known as 'TCS'.

2. Recommendations

2.1. None – the report is for information and discussion.

3. Background

- 3.1. ECC currently use 'The Corporate System' (TCS), for the provision of core business processes e.g. paying suppliers, paying employees and general ledger. It is managed on our behalf by Fujitsu.
- 3.2. Having been sourced in 2014, the system is now considered 'of its time' and does not support modern working practices such as access through mobile devices. It has also been brought home during the COVID response period of home working that a system hosted on ECC networks creates resilience issues.
- 3.3. ECC currently spends c.£1.6m per year on base service charges under the TCS Agreement with Fujitsu. Development and Change work is in addition to the base service charge. Since 2014, ECC has spent c. £18.9m with Fujitsu under the current contract; this included £5.3m capital investment in licensing and implementation costs.

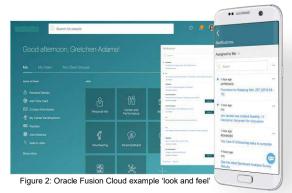
4. Moving to a new system

4.1. TCS goes out of support at the end of 2021, therefore the Corporate Systems Programme was mobilised in June 2019 to undertake research and investigation into the options available to ECC for a new system. Work included market engagement with leading providers, provider demonstrations of their solutions, reference research with other Local Authorities including Suffolk CC, Norfolk CC and Cornwall Council and independent expert advice from SOCITM and Gartner.

- 4.2. The conclusion of this discovery phase was a recommendation that ECC should migrate from TCS to Oracle Fusion Cloud. This recommendation was approved by Cabinet in March 2020, along with approval of drawdown of £5.1m from reserves to fund the resources required to implement the programme until September 2020, the systems implementor and the additional licencing costs to 2021/22. A further Cabinet decision will be required to secure the funding for the remainder of the programme which is currently estimated at £8.6m.
- 4.3. The investment provided will pay for programme implementation costs, including business design and change activity, as well as Oracle licences for 2020/21 and 2021/22.

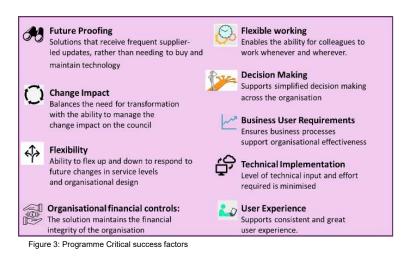
5. What is Oracle Fusion Cloud?

- 5.1. Oracle Fusion Cloud is a modern system which is easier to use and can be used on mobile devices. (Figure 2)
- 5.2. It is 'software as a service' (SaaS) which is where software applications are hosted by a third-party supplier and accessed over the Internet. This aligns with our medium to long term technology strategy and programme critical success factors (Figure 3) as it



improves resilience, and reduces reliance on ECC networks, and it also limits the potential for customisation.

5.3. It is also 'Evergreen' which means that it will be regularly updated by the supplier, removing the need for large expensive upgrades with high levels of business change and flexible so that it can change as the needs of the organisation changes.



5.4. Oracle Fusion Cloud has a number of capabilities that will modernise ECC's ways of working (see figure 4 below), but the programme is taking a phased

approach, implementing the Core HR/Payroll and Finance modules (the green blocks) first to meet the immediate needs of the organisation.

5.5. The remaining capabilities (the yellow blocks in figure 4) are being considered as part of a strategic review of technology linked to existing contract liquidity, business need and our Covid 19 response plans.



Figure 4. Oracle Cloud Capabilities

6. Our implementation approach

6.1. We are working with Fujitsu and their supply chain partner, Evosys, to implement the new system, with a go live date of August 2021 for Finance modules and October 2021 for HR and Payroll (Figure 5).

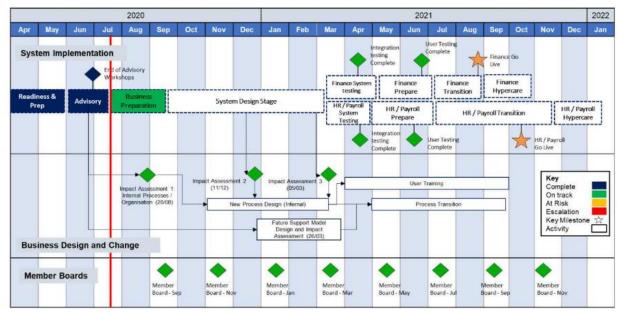


Figure 5. Programme Timeline

- 6.2. ECC's contract with Fujitsu ends in July 2021, however, we are able to utilise the provisions for 'Termination Services' under the existing contract to enable Fujitsu to support us in implementation of Oracle Fusion Cloud, introducing Evosys (the primary implementer of Oracle Fusion Cloud in Local Government) as a subcontractor via a change control. A value for money exercise comparing suppliers' schedules of rates under the G-Cloud 11 framework was undertaken and Fujitsu ranked favourably.
- 6.3. Fujitsu have in depth knowledge of the ECC solution which would be lost if a third party were engaged as system implementor and the combined input of both Fujitsu and Evosys gives ECC both the knowledge of the current solution and the expertise of Evosys, as a market leader in Oracle Cloud implementation.
- 6.4. In April 2020, ECC awarded a £5.2m, 5-year contract (with an option to extend for a further 5 years), to Insight Direct (UK) Ltd, via a call off from the Health Trust Europe framework for the Oracle Fusion Cloud licences.
- 6.5. With both contracts in place, the programme was officially launched in April 2020 by the Cabinet Member for Customer, Communities, Culture and Corporate.

7. Adopting best practice processes

- 7.1. Unlike TCS, which is heavily customised to fit to our processes (and therefore difficult/expensive to maintain), one advantage of Oracle Fusion Cloud is that it is based on best practice processes. To enable us to use the system effectively, we will need to 'adopt' these processes and change our own business processes to align with them.
- 7.2. By adopting the best practice processes, it means that ECC can benefit from the product's ongoing evolution through frequent supplier led updates providing improvements and enhancements to the system every 3 months.
- 7.3. As we learn more about the new system, we will get a better understanding of the level and types of change that we might need to make, but through our discussions with other local authorities and lessons learned from the implementation of TCS (more details below) we are anticipating significant changes in some areas i.e. debt management and expenses payments.
- 7.4. We will know more as we go through the design phase (Sept 20 Feb 21) and we will be preparing our business change activities accordingly.

8. Lessons learned from TCS

8.1. TCS has provided a fit for purpose service in some professional areas and improved the financial control environment, with good reliability and consistency of core employee data. However, there are several areas which we know could be improved and we have used this experience to inform our decisions in this programme:

Lesson learned from TCS	Reflection for the Programme		
TCS has been heavily customised to fit complex business processes which has limited the agility of the system and changes are difficult and expensive.	 Oracle Fusion Cloud has been chosen as SaaS systems cannot be easily customised. Strong control measures have been put in place within ECC to prevent customisation & remove complexity from scope where possible. This includes use of design principles and Elected Member oversight of design decisions. 		
User experience is poor, and this has reduced self- serve and led to a significant number of manual workarounds.	 Initial indications from Business Leads indicates that Oracle Fusion Cloud provides an improved user experience, with a modern look and feel and ability to work in a flexible and agile way including use of mobile devices. 		
There was limited training and support available for users which impacted user experience and usability.	 The business change workstream includes training and support to all users up to and beyond go-live. Training and adoption plans are currently being developed and will be tailored to functional and professional needs. Colleagues from the TS training team are part of the programme and bring their experience and knowledge of user training and adoption support from previous system implementations. 		
TCS upgrades are expensive and time consuming.	 Oracle Fusion Cloud is an 'Evergreen' application that is updated regularly, removing the need for large expensive upgrades with high business change. 		
There is limited leadership of the strategic supplier relationship with Oracle or driving of sector & market learning; there is poor accountability for the efficacy of the system and user capability.	 An Oracle Fusion Cloud Future Support function will be created that is able to assess and accept supplier led updates. This function will be well connected to Oracle, the sector and practice. Opportunities for collaboration with other LA's will be pursued to enable us to have greater influence on Oracle. We've engaged with Suffolk, Norfolk and Cornwall. 		

9. Key risks and mitigations

Risk	Mitigations
Adoption of best practice processes in Oracle Fusion Cloud may mean that it does not meet all users' requirements.	Representatives from each functional area have been engaged in the programme and are assessing the impact of moving to Oracle Fusion in their area.
	Business change plans will be developed for each function to address any gaps in requirements.
	The Future Support Model for Oracle Fusion Cloud will include connection with Oracle and other Local Authorities to enable us to influence future product development.
The new system is not ready before TCS goes out of support by Oracle.	The system is scheduled to go-live in August 2021 (Finance) and October 2021 (HR/Payroll) which provides a minimum of 2 months contingency before TCS goes out of support. The current contract with Fujitsu allows for an additional 2 years of termination services which can be utilised if necessary, through a contract change. ECC would also leverage our

	relationship with Oracle to seek extended support to the current applications and Oracle have indicated this is possible.
Current version of TCS is heavily customised, and this will make technical implementation even more complex due to the level of cleansing	Fujitsu have extensive knowledge of the current system and customisations and they are supporting us on data cleansing/migration.
and migration.	We are not providing ECL and schools payroll which de-risks implementation in these respects.
The full extent of business change will not be known until we complete the design phase in early 2021.	We are taking an iterative approach to understanding business change, which means as we get to know more about the system, we are continuously assessing the impact on changes to processes, people, and ways of working.
	Functional representatives are working with business process experts to analyse and document changes. Very favourable feedback has been received from all business experts regarding the role of Evosys and the support and guidance they have brought to the project this far.

CORPORATE POLICY AND SCRUTINY COMMITTEE (as at 15 May 2020)

WORK PROGRAMME 2019/20 – (ADOPTED BY SEPTEMBER 2019 COMMITTEE MEETING)

Approach to topic selection – where can the committee conduct reviews quickly, influence change and make a difference to the residents of Essex

Date/Timing	Issue/Topics	Focus/other comments	Approach	RAG
May 2020				
May 2020	Financial response to Covid-19 pandemic	Members to explore how ECC has responded to the pandemic and work with officers and Cabinet Members to discuss implications moving forward.	Presentation by Cabinet Member and relevant officers	
June 2020				
June 2020	Provisional outturn report 2019-20	Regular item	Presentation by Cabinet Member and relevant officers	
June 2020	Commercial Investment Strategy	Post financial year-end performance update on the MedTech investment, to facilitate a more general discussion on commercial investment strategy and returns	Presentation by Cabinet Member and relevant officers	
July 2020				
July 2020	Corporate Systems Contract	Members to begin work on scrutinising procurement process for new corporate systems contract.	Presentation by Cabinet Member and relevant officers.	
July 2020	Work Programming session			
August 2020				

NO MEETING PLANNED			
Topics identified being pursued			
ТВС	Essex Legal Services – update on external charging policy	Presentation by Cabinet Member and relevant officers	
ТВС	Reserves	Presentation by Cabinet Member and relevant officers	
ТВС	ECC's Trading Activities	Presentation by Cabinet Member and relevant officers	
ТВС	Brexit	Presentation by the Leader and relevant officers	