

Appendix 2: Benefits of the New Direct Payment Support Offer model.

The benefits of the new model are as follows:

- Managing a DP will become easier through increased support options with improved quality
- Increased take up of DP through greater confidence that people will be supported to manage them effectively
- Improved financial regulation through greater oversight and resolving issues as they arise
- It will be easier for DP recipients to find the right care and support in particular from small and local providers and PAs. This is designed to lead to lower costs and reduce pressure on the home care market by reducing the number of DP recipients purchasing from home care agencies.
- Less break-down in care as a result of issues managing DP resulting in less pressure on frontline teams.
- DP recipients will have the option to move to a provider of their choosing that suits them better or in the event they become unhappy with the service through taking a cash payment to source their own support.
- Providing support throughout the lifetime of the DP will make it easier for many who receive a DP as a child as they grow into young adults then move into adulthood, as the same support will be available along their life course and not solely at the set-up of their DP