

# Essex County Council

## Mobile Library Consultation

### Easy Read Version





This survey is about changes to the mobile library service.



Your answers can help Essex County Council decide what the service should look like in the future.



You do not have to answer all of the questions, but it will help us more if you do.

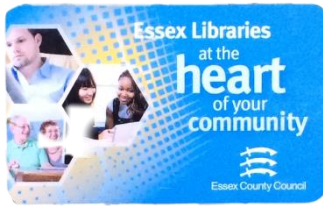


We will not tell anyone else what you have answered.



We will not share your personal information with anyone else.

We will take out your personal information when we write a report.



## 1. Do you have an Essex Libraries card?

Please tick ☒

☐ Yes

☐ No

## 2. Do you use the library?

Please tick the ones you use ☒



☐ Library in building



☐ Mobile Library



Please tell us the name of the library or the mobile stop you use.

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### 3. How often do you use the library or mobile library?



Please tick ☒

☐ Every week



☐ Every month



☐ Every few months



☐ Less often

### 4. Do you think we should remove mobile library stops that nobody uses?



Please tick ☒

☐ Yes

☐ No

### 5. Do you think the mobile library should stay for longer at each stop?



Please tick ☒

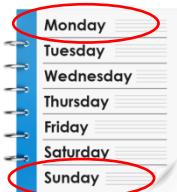
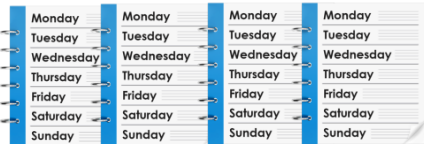
☐ Yes

☐ No



☐ Don't know

## 6. How often do you think the mobile library should visit a stop?



Please tick ☒

☐ Every 3 weeks

☐ Every 4 weeks

☐ It should run on Sundays and Mondays too

☐ Don't know

## 7. If the mobile library didn't visit your nearest stop could you still use library services?

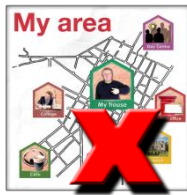


Please tick ☒

☐ Yes

☐ No

☐ Don't know



## 8. If no, why not?

Please tick ☒

☐ Too far



☐ I can't travel independently



☐ Not open when I need



☐ I don't have internet access to use the library online



Something else:

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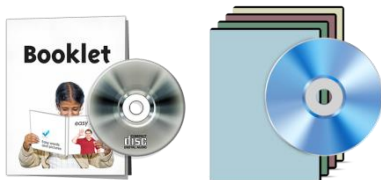
## 9. What do you like about the mobile library

Please tick ☒

☐ I like borrowing books.



☐ I like borrowing other things like music and films.



☐ It comes to my village or community.



☐

It's a good chance for a chat.

☐

It's a good place to meet neighbours or friends.

☐

Something else? Please write this below.

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### Comments



**10. Do you have anything else to say about the library or mobile library service?**

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**We'd like to ask you about yourself**

The questions are optional. You do not have to tell us if you don't want to.

Please tick the box ☒

Are you:

☐

A Man

☐

A Woman

☐

Transgender



What is your background? Please tick the box ☒

☐

Asian

☐

Black: Caribbean

☐

White

☐

Asian: Bangladeshi

☐

Black: Other

☐

Other

☐

Asian: Indian

☐

Chinese

☐

Mixed ethnic background

☐

Asian: Other

☐

Black: African



Are you disabled?

☐

Yes

☐

No





If you need help with this survey please telephone us on 0345 603 7628



You can email us at [libraries@essex.gov.uk](mailto:libraries@essex.gov.uk)



Please send your completed survey to us in the envelope provided.



Thank you for taking part in our survey.

Published by Essex Libraries Service

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Market Road

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The consultation closes on Monday 6 November 2017.