



Essex County Council

Essex County Council  
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Tel: 01245

14<sup>th</sup> March 2011

Mr Platt  
NHS South East Essex  
Harcourt House  
Harcourt Avenue  
Southend-on-sea  
SS2 6HE

Dear Mr Platt

**Re: CQC review of services for people who have had a stroke and their carers**

Thank you for your letter of 15<sup>th</sup> February in response to my concerns around the CQC Stroke Review and the offer to provide further information on this issue.

I note your criticism re the methodology employed by the CQC survey but it remains a concern that South East Essex performance was so poor both absolutely as well as its comparative ranking.

I also understand that despite the potential shortcomings of the survey the SHA has been vexed with this issue and has requested PCT's, as part of their quarterly performance reviews to provide assurance of actions planned to improve on areas where scores have been poor.

It would help me greatly if you could perhaps provide me with a copy of these plans so I can be further assured of the actions that will take place with South East Essex to address the perceived shortcomings in the report.

Yours sincerely,

Cllr Ann Naylor  
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Cc: Jenny Owen, Executive Director – Adults, Health and Community Wellbeing  
Dr Mike Gogarty, Director of Public Health

