

## Safeguarding Essex Action Plan 2010-2012 – June 2011 update<sup>1</sup>

Issues	Actions	Outcome	Update/target dates	Lead person
1. To review and evaluate the Adult Safeguards Unit.	To undertake a full service review.	To ensure that the service being delivered is in line with the needs of the organisation and is providing best value.	<b>Achieved.</b> Review completed, efficiency savings identified. New structure in place 1.5.11. Adult Safeguards Unit (ASU) now known as Safeguarding Essex.	Stephen Bunford
2. To develop closer links with Children's Safeguarding Service.	To look at more joint working on cases, joint training, joint publications. To look at how young people in transition are supported by both services.	For Safeguarding Essex and Children's Safeguarding Service to work more co-terminously in supporting children, young people and adults in safeguarding matters.	<b>Ongoing.</b> Regular meetings set up between the two operational service managers. A pilot project has been set up between the two services for an Adult LADO (Local Authority Designated Officer) – this is where Children's notify Safeguarding Essex of any alleged perpetrator who may also have involvement with vulnerable adults and then for Safeguarding Essex to assess the risk and advise the employer if appropriate. In the first	Stephen Bunford

<sup>1</sup> Originally titled Adult Safeguards Unit Action Plan but title changed to now reflect the new name for the safeguarding service. All previous references to Adult Safeguards Unit now replaced with Safeguarding Essex.

			<p>three months there has been 4 cases for consideration. The project will be reviewed by both services in September 2011. The management support for both the Children's and the Adult Safeguarding Boards are to be co-located in the same office area as Safeguarding Essex.</p>	
<p>3. To develop the use of advocacy in the safeguarding process.</p>	<p>To encourage the active involvement and participation of advocacy within the safeguarding process. To work with advocacy organisations to ensure they understand the SET Guidelines and process. To promote advocacy with the locality teams and others.</p>	<p>To ensure that advocacy is used at all stages of the safeguarding process, and is a service which meets the needs of all individuals and communities. To make sure that the safeguarding process is as open and transparent at all stages as possible.</p>	<p><b>Ongoing.</b> There has been an increase from 20% to 40% of service user (or their representative) involvement in the safeguarding process with the target in this financial year of being 50% (which has been met in the first month of the new financial year). Training being provided by ESAB to ECC staff has been revised and stresses the active involvement of advocacy in safeguarding. The Suspensions Protocol is to be</p>	<p>Rejane Morice-Clark &amp; Penny Rogers</p>

			reviewed and advocacy services will be involved in that piece of work.	
4. To continue to develop information that ensures all citizens are provided with accessible information to empower them to keep safe and raise a safeguarding concern.	Safeguarding Essex should be proactive in preventing abuse and this should be done through information and presentations to those most at risk.	To ensure people know about abuse and how to protect themselves.	<b>Achieved.</b> New leaflets as discussed in the last update have now been printed and distributed. The "Be Safer" Project has also now published a DVD and four information leaflets that aims to inform service users with learning disabilities or mild confusion about keeping safe and what to do if they feel threatened or abused.	Stephen Bunford & Wesley Jarvis
5. To develop ways of receiving feedback from people who have been subject to the safeguarding process.	In order to develop and improve the Safeguarding Essex there is a need to find out how people have experienced the safeguarding process and what may have prevented them from accessing the service.	To receive comments that help develop and improve both the Safeguarding Essex and the safeguarding process.	<b>Ongoing.</b> The service user feedback form will be evaluated in July 2011 to see if a) there has been any returned and b) what they are saying.	Catriona Wheadon & Elaine Archer
6. To review the way partner agencies are communicated with regarding the outcomes of safeguarding	To look at the existing processes and develop ways of ensuring all relevant parties involved in the safeguarding process are informed of the	To ensure all parties are aware of relevant actions that results from a safeguarding investigation and understands both the outcomes and any actions specific to them.	<b>Achieved.</b> Processes have been reviewed and those partner agencies that have requested to be notified of outcomes from safeguarding	Stephen Bunford

investigations.	outcomes of safeguarding investigations.		meetings are now informed. Work is currently being done on keeping CQC informed of safeguarding outcomes in relation to regulated agencies.	
7. To engage minority communities in accessing the safeguarding process.	To identify appropriate groups/organisations to discuss why they may not be accessing the safeguarding process and identify ways of making them feel more confident in raising safeguarding concerns.	To give minority communities, such as the older lesbian, gay, bisexual and transgender or Black and Minority Ethnic groups, the confidence to access services which recognise their particular needs.	<b>Ongoing.</b> A proposed awareness training programme has been developed between Safeguarding Essex and a BME organisation. The programme, which aims to promote cascade training, is to be trialled in June & July 2011 and if successful will be offered to other BME groups across Essex. Cambridgeshire are looking at possibly doing some joint work on the programme.	Catriona Wheadon
8. To continue to work with residential and nursing home providers on the Deprivation of Liberty Safeguards (DoLs).	To promote the training and support available for providers on DoLs from within the Safeguarding Essex. To help Health colleagues develop their approach to DoLs	To ensure that DoLs is known and understood by all parties and used appropriately to protect vulnerable service users.	<b>Ongoing.</b> The DoLS service has developed a training pack for homes and is being commissioned to deliver that training through the Brokerage Team. There are some income generation opportunities	Rejane Morice-Clark

			being considered in relation to repeat training sessions for homes. The training for Health has also increased and accounts for the increase in DoLS by them.	
9. To continue to engage Mental Health services in understanding the safeguarding process.	To look at the support offered to the mental health services (e.g. training) and undertake research with them about how safeguards are dealt with by their service.	To ensure that Mental Health services are appropriately accessing the safeguarding process.	<b>Ongoing.</b> A survey of mental health teams is planned for July 2011 by Safeguarding Essex to look at what their needs are around safeguarding and then to plan how Safeguarding Essex can assist them.	Stephen Bunford/Penny Rogers
10. To help engage GPs in understanding the safeguarding process and their role within it.	To expand the safeguarding awareness training sessions to GPs and their surgeries.	With changes in Health it is important for the GPs to be more engaged in the safeguarding process.	<b>Ongoing.</b> Successful DoLS training for GPs held in March (all 30 places filled). Alternative countywide workshop being planned. Workshops being put together for GP's practice managers on safeguarding processes (joint work with ESAB) – planned for August/September 2011.	Stephen Bunford
11. To ensure that safeguarding is an inherent	To make sure that safeguarding is included in all relevant personalisation	To make sure that vulnerable people on self directed support are as protected from	<b>Achieved.</b> New service user guide to personalisation has	Gill Stephenson

consideration in the development of the personalisation agenda.	policies and training. For the Safeguarding Essex to continue working with various local and national groups on safeguarding vulnerable people who access Self Directed Support.	abuse as possible.	been issued with emphasis on safeguarding and keeping safe.	
12. To continue to develop the income generation aspect of Safeguarding Essex	To meet this by working with PCT colleagues in developing a BIA service which PCT's can commission.	To maximise income generation prospects in order to contribute to the overall savings required of the organisation.	<b>Ongoing.</b> Safeguarding Essex has been commissioned to undertake specific paid pieces of work for both Cambridgeshire and Norfolk. Safeguarding Essex has also undertaken paid reviews for Liverpool and has been approached by 5 local authorities to possibly buy into the AskSal telephone helpline. The DoLS service has developed a training programme which can be sold to providers.	Stephen Bunford