Transforming Day Opportunities to Jobs – the new LIVE (Learning, Independence, Volunteering, Employment) service







100-Day Challenge started the Journey

Based on the insight gained in the 100-day challenge ECC & ECL have co-designing a radical new system and contracting arrangement that transforms day opportunities by actively promoting employment, independence and the delivery of outcomes

ECL are currently paid per customer for attendance at day centre, not outcomes

Outcomes will improve, but any throughput is likely to be slow. There is no incentive for progression.

The service needs to be transformed to incentivise increasing people's independence and reducing reliance on services

As a strategic partner ECL, are incentivised to support customers to progress and take positive risks to become more independent

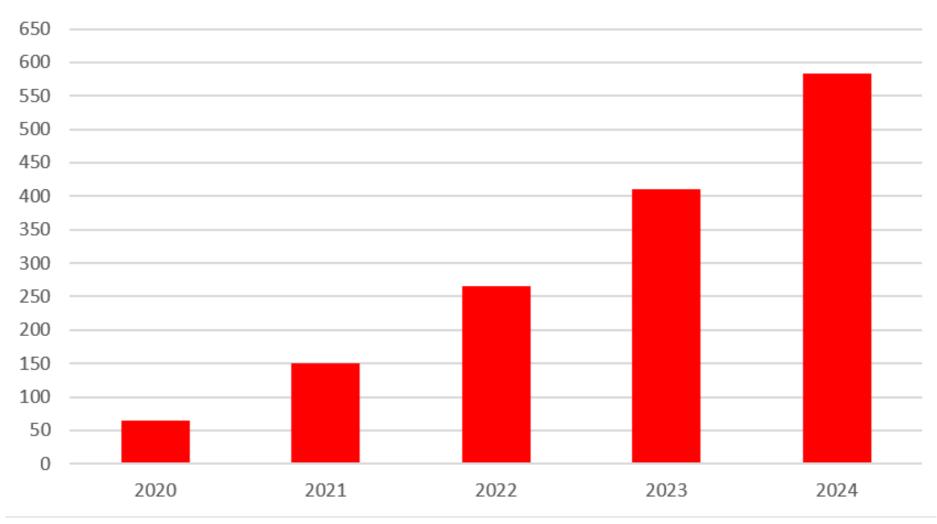
ECL will support customers into employment, this reduces the need for sessions in a day opportunity, the funding released is retained by ECL to their employment services

Over the life of the contract funding is shifted from a traditional model to a prevention based community model. Current customers get better outcomes and funding is released to support adults in transition directly into training and paid work

Employment is the Catalyst

In the proposed contract ECL will be required to support 583 adults with LD and Autism to gain and sustain work by the end of 2024. Around 290 of them are expected to be current ECL day opportunities customers. This will provide the catalyst to transform the current day opportunities model.





Better Outcomes for Older People & Profound Multiple Learning Disabilities

Older People - OP

- Day ops for older people will continue to support customers to remain independent in their own homes and avoid the need for residential care
- As well as meeting the needs of the current level of customers, the buildings used for day ops will help create opportunities to reduce loneliness for older people below the threshold for statutory service
- The ECL older people day services will be accredited to as 'dementia specialist' services and deliver improved outcomes

Profound & Multiple Learning Disabilities - PMLD

- The offer for adults with the highest needs will continue to develop and adopt market leading practice to deliver the best outcomes for customers.
- This will include access to high quality therapy services such as physio, speech and language, occupational therapy

Financial Proposal

Payment overview

- Without any additional funding ECL will be required to support customers with LD and Autism to gain paid work and free up resources
- ECL will fund the double running costs in the 1st year
- As customers gain paid work it will release funding that will sustain the new inclusive employment service
- If ECL can exceed the targets set (which will create savings for ECC) there will be a gainshare opportunity
- If ECL does not reach the targets set there will be financial penalties



Meet Lorri Wilkinson - Customer at ECL Walter Boyce

"I have been coming to Walter Boyce for two years and I attend three sessions a week. I currently attend the work-based training kitchen, where I enjoy learning new catering skills.

I would love to be able to get a paid job so I could help my mum to pay my bills, as at the moment I'm unable to contribute.

"Our lives are very isolated, and I know that I, and others like me, would feel more included if we were doing a normal job. It's rewarding to know that you can succeed – no matter how long it takes.

"People just need to understand that sometimes those with disabilities can feel self-conscious in the workplace and just because I am in a wheel chair, doesn't mean that I'm not capable. Because with the right support, I'll be able to do a great job!





Meet Marcus Short - Customer at ECL Plough Corner.

Marcus joined ECL's wellbeing service at Plough Corner a year ago, and attends four times a week.

In July, Plough Corner's work-based training packaging service, Oakwood Packaging, had a large Marathon goodie bag order to fulfil, so they asked wellbeing customers to contribute.

This added a new dimension to the wellbeing timetable and Marcus thrived on the opportunity. He contributed very well and asked if he could spend more time in workbased training.

He has now progressed to working in Oakwood Packaging four days per week and is enjoying learning new skills. Staff have noticed that since moving into work-based training, Marcus is a lot more positive and confident about his abilities.





