



**Ms. Susannah Mary Hancock**

**Proposed candidate – Executive Director / Chief of Staff**

### **Career Summary**

#### **Qualifications:**

8 O levels and 3 A levels (English, History and French)	O levels = 5 As and 3 Bs A levels = 2 As and 1 B
English degree BA (hons)	2:1 - York University
MSc Social Policy	London School of Economics
Diploma in Management Studies	Merit
PRINCE2 Practitioner (project management)	PASS
MSP (Managing Successful Programmes)	PASS

#### **Additional Qualifications**

Qualified Probation Officer (London School of Economics and Inner London Probation Service)	1991-3
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#### **Training Record**

Dates	Details
2009	National School of Government - Advanced Consultancy Skills
2008	Benefits Realisation: Cranfield Business School
2011	Preparing for Top Management (Civil Service)
2011	Advanced Media Training
Current	Aspiring CEO - Cass Business School
2010	Change management
2009	NSG: Financial management

2009	NSG: Performance and quality Management
2009/10	Project management (Prince 2)

### **Employment History**

<p>Victim Support</p> <p>56-60 Hallam Street, London W1W 6JL</p>	<p>Assistant Chief Executive of Victim Support</p> <p>£50 million pound operating budget. My portfolio includes: Strategy, Performance and Quality management, Commercial and business development; Communications and Public Affairs; Communities and Partnerships.</p>	<p>Sept 2011 to present</p>
<p>Youth Justice Board for England and Wales</p>	<p>YJB National Head of Performance</p> <p>Lead government official responsible for the co-ordination, oversight and performance management of youth justice services across England and Wales</p>	<p>June 2009 to Sept 2011</p>
<p>London Criminal Justice Partnership</p>	<p>Director of Reducing Reoffending</p> <p>Responsible for strategic leadership and delivery of the London CJ Partnership portfolio of programmes to reduce re-offending including IOM, development of London's youth crime prevention strategy, Domestic violence, Victims and CJ systems improvements</p>	<p>April 2008 to June 2009</p>
<p>Youth Justice Board for England and Wales</p>	<p>YJB Head of London</p> <p>Responsible for managing performance of 32 London Youth Offending Teams and leading on partnership programmes to reduce youth reoffending across London. Included extensive partnership working with key regional and local bodies. Deputy chair of the London Gangs and Guns Reduction Board and</p>	<p>2004 to 2008</p>

	<p>founding member of the London Youth Crime Prevention Board</p>	
<p>London Borough of Southwark</p>	<p>Manager Youth Offending Service</p> <p>Manager of large, high performing Youth Offending Service in south London.</p>	<p>2000 to 2004</p>
<p>London Borough of Lewisham</p>	<p>Youth Offending Service Development Manager</p> <p>Responsible for developing government pilot site for new youth offending teams.</p>	<p>1998 - 2000</p>
<p>London Borough of Lewisham</p>	<p>Community Safety Manager</p> <p>Responsible for developing community safety responses in relation to repeat victimisation, youth violence, drugs and alcohol misuse, crime prevention.</p>	<p>1997 - 1998</p>
<p>London Probation Service</p>	<p>Probation Officer</p>	<p>1993 - 1997</p>