

Housing Related Support POST 2020



Essex County Council
Strategy, Insight & Engagement

‘You said – we heard’ follow up Engagement

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What did we do and why ?

- As part of recommissioning a new service from 2021, ECC wanted to hear from Young People about the support they need and what works well for them
- ECC carried out extensive engagement in the Summer of **2019** with all cohorts of those Young People in Essex Young People's Partnership (EYPP) accommodation
- This insight enabled us to identify a number of key themes, which we want to use to inform our future commissioning intentions

Let's be sure we heard it right?



- ECC wanted to **re-engage** with other young people, including those who might not have any experience of EYPP, as well as those now living independently
- This included young people in Semi Independent Accommodation (SIA) and possible care leavers
- **Good intelligence informs better commissioning decisions**

Key Themes to test



- Young people need to feel **safe & secure**
- Young people need support around maintaining financial stability and having **better life skills**
- Young People need to receive the right support at the right time
- Young People need more support around poor **mental health**
- Young People find moving on from EYPP can be difficult and challenging



Let's recheck our findings ?

- We wanted to verify our original findings & make sure we had not missed anything

- So, in March/April 2020 we carried out an on-line survey with Young People currently in EYPP accommodation

- We checked the results from the 2019 engagement with a group of residents living in an SIA scheme

Engagement & COVID-19

- We circulated the survey via a Leaving & After Care (LAC) virtual Zoom session and received a collective response from the group (8 young people)
- These activities helped us to double check & validate our initial findings

Results of the survey



- 97% of Young People said that **feeling safe** is important .
- 100% of Young People felt that having **better life skills** was important
- 96% of Young people said they preferred to live alone.
- 97% of Young People felt that more support **moving in** to EYPP would be beneficial
- 65% felt they could benefit from more support when planning for **move-on**
- 43% said that continued support on leaving EYPP was important
- 11% responded to say they needed more support around **their mental health needs** & 37% responded that their mental health needs are currently being met
- Young Parents said childcare provision is important to them however, this was for the benefit of their children, not to assist them around their own personal needs



Here is what some of the young people told us in 2019 & 2020

‘EYPP could be improved by having someone to guide you through difficulties and times of despair’

‘EYPP has helped me get the skills I need to live independently’



‘Constantly being told ‘you’re 18 now so it is your responsibility’

‘I prefer to live alone as I can be independent and learn how to look after myself’

‘NACRO have been very helpful, I’m happy with everything so far’

Here is what some of the young people told us in 2019 & 2020

'I need to stay close to my local mental health support team'

'I need someone to tell me what I am getting into and how much I need to pay'



'I need to be able to get advice when I need it'

'I was confused about what I was being told to do about my benefits'

'I like to be able to interact with my neighbours and my community'

This report was produced by Essex County Council's
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For more information email: research@essex.gov.uk