

Essex Police

Performance Update

October 2013

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Monthly Performance Report: October 2013

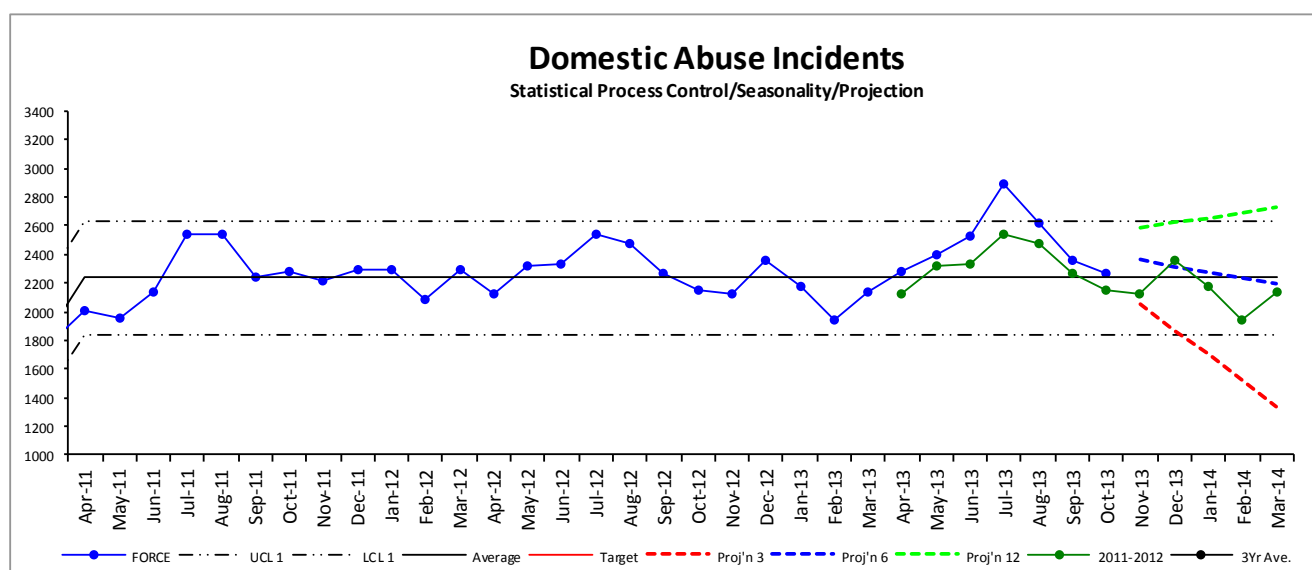
1. Reducing Domestic Abuse

Performance Information

1. Reducing Domestic Abuse Data to Oct 2013 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sept 2013
Number of domestic abuse incidents	n/a	17337	n/a	n/a
Number of repeat incidents of domestic abuse	n/a	8629	n/a	n/a
Number of domestic abuse offences	n/a	5541	n/a	n/a
Number of repeat offenders of domestic abuse	Measure under development: exploring the most informative way to calculate re-offending			n/a
Domestic abuse solved rate	42.4%	43.5%	1.1	Improved (0.1% pt.)
Number of prosecutions for domestic abuse without the victim	Process put in place to capture data.			n/a

The National ACPO definition of domestic abuse was adopted by the force in April 13. Adopting the national definition changes the age at which a person is recorded as being a victim of domestic abuse to 16 years old and widens the relationships that are seen as domestic (for example, incidents between siblings are now included in the new national domestic abuse definition). Due to this change it would be misleading to compare 2013-14 data with figures for 2012-13.

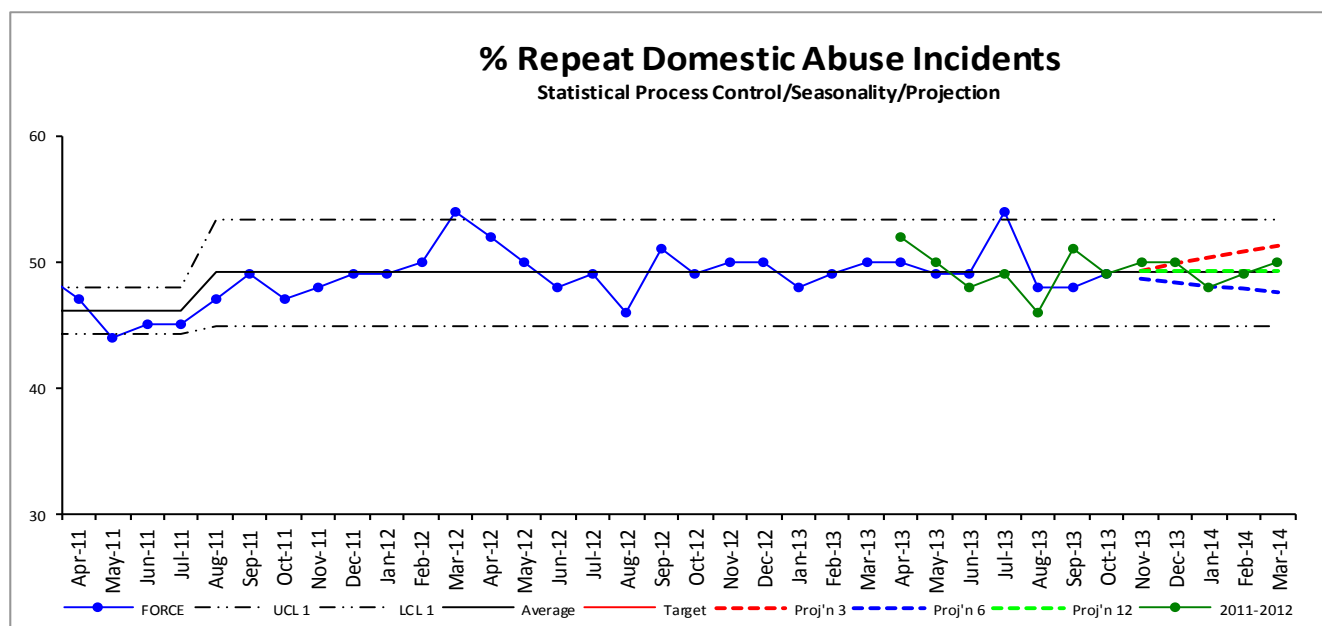
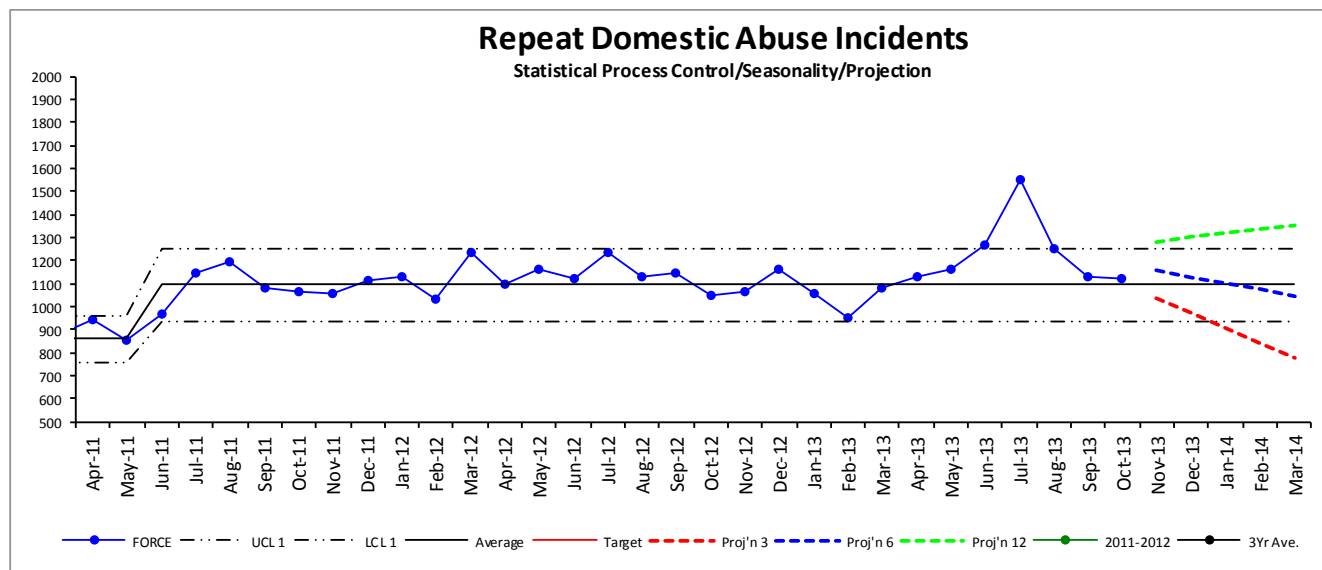
Management Information





Monthly Performance Report: October 2013

1. Reducing Domestic Abuse





Monthly Performance Report: October 2013

2. Supporting Our Victims of Crime

Performance Information

2. Supporting our Victims of Crime Data to Oct 2013 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	MSF Ranking	Yr on Yr diff. Improved/ Worsened since Sept 2013
User Satisfaction - Making contact with the police	92.3%	95.1%	2.8	8	Improved (0.2% pt.)
Confidence interval	1.9%	1.5%			
User Satisfaction - Action taken by the police	81.8%	84.3%	2.5	6	Worsened (-1.0% pt.)
Confidence interval	2.3%	2.2%			
User Satisfaction - Being kept informed of progress	71.0%	77.8%	6.8	8	Worsened (-1.4% pt.)
Confidence interval	2.7%	2.5%			
User Satisfaction - Their treatment by staff	93.3%	93.6%	0.3	7	Worsened (-0.4% pt.)
Confidence interval	1.5%	1.4%			
User Satisfaction - The overall service provided	79.4%	84.3%	4.9	8	Worsened (-0.7% pt.)
Confidence interval	2.4%	2.1%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	84.2%	91.6%	7.4	n/a	Worsened (-0.5% pt.)
Emergency calls answered within standard (90% within 10 seconds)	90.4%	93.3%	2.9	n/a	Worsened (-1.1% pt.)
Ensure that the average waiting time for a person calling our switchboard (non- emergency calls) is no more than 15 seconds	11	8	-3	n/a	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex. These are the new groupings.

The user satisfaction MSG ranking is for the 12 months to June 2013.

MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

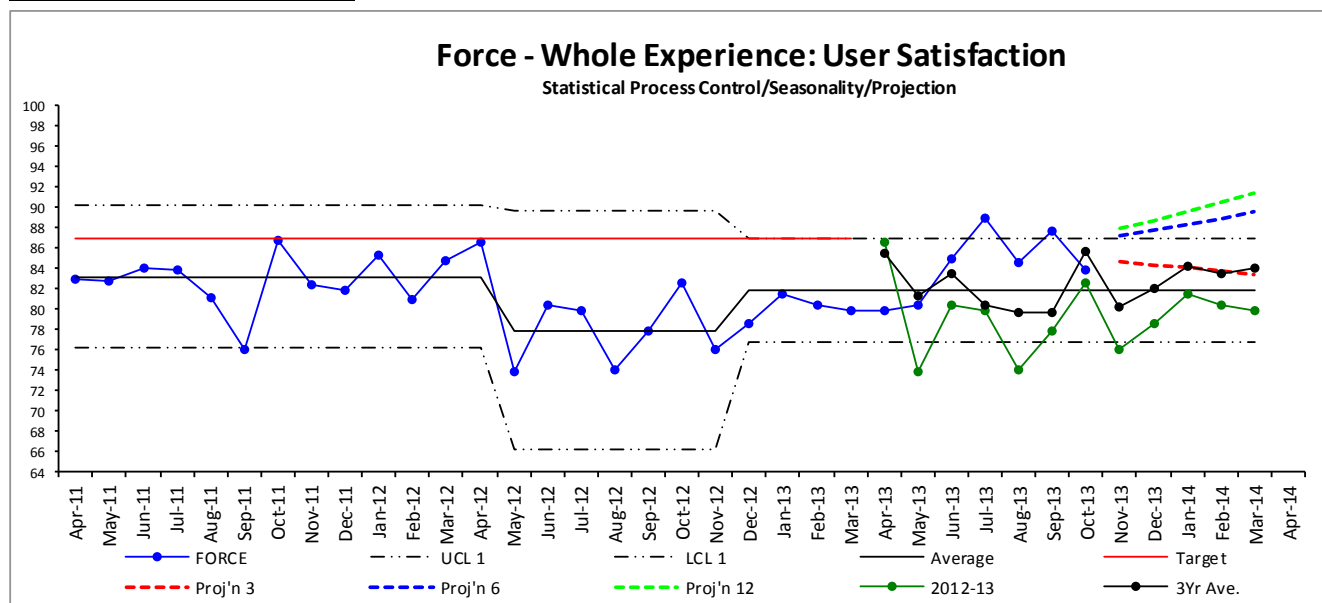
User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.



Monthly Performance Report: October 2013

2. Supporting Our Victims of Crime

Management Information





Monthly Performance Report: October 2013

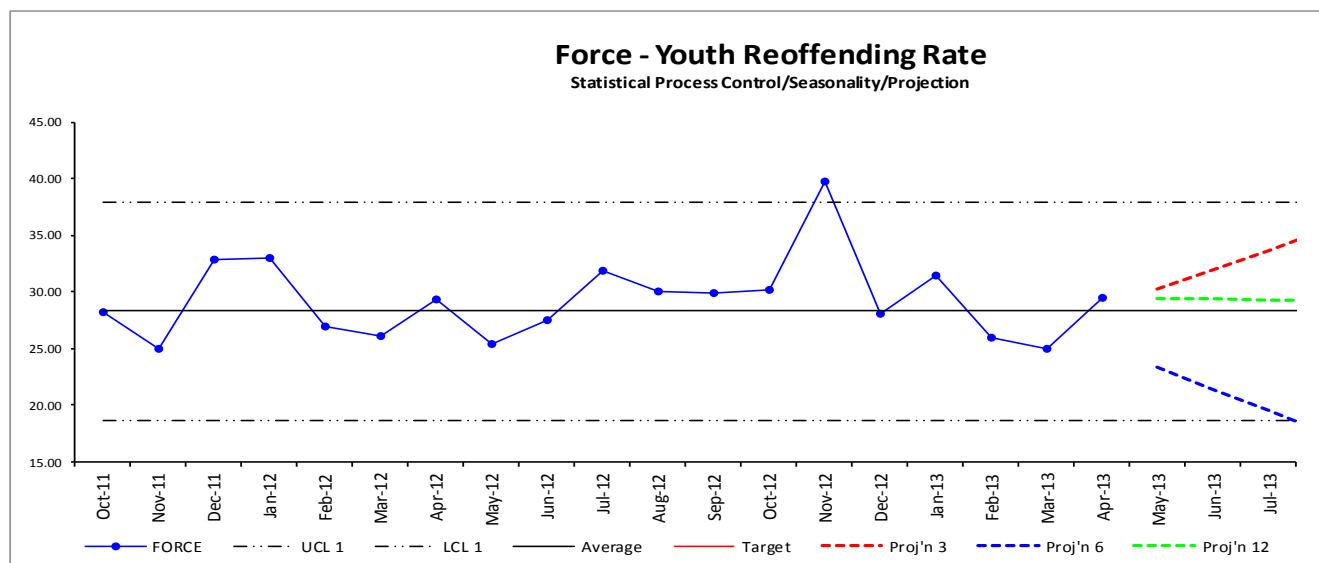
3. Reducing Youth Offending and Re-offending in General

Performance Information

3. Reducing Youth Offending and Reoffending in General Data for April 2013	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since March 2013
The number of youth offenders	365	299	-18.1	Improved (-1.2% pt.)
The number of adult offenders	1538	1661	8.0	Worsened (13.8% pt.)
The number of youth offenders who re-offend	107	88	-17.8	Worsened (2.4% pt.)
The number of adult offenders who re-offend	436	438	0.5	Worsened (10.9% pt.)
Youth re-offending rate	29.3%	29.4%	0.1%	Worsened (1.2% pt.)
Adult re-offending rate	28.3%	26.4%	-2.0%	Improved (-0.6% pt.)

Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are 6 months in arrears to allow time for the police to establish who the offenders are for a crime.

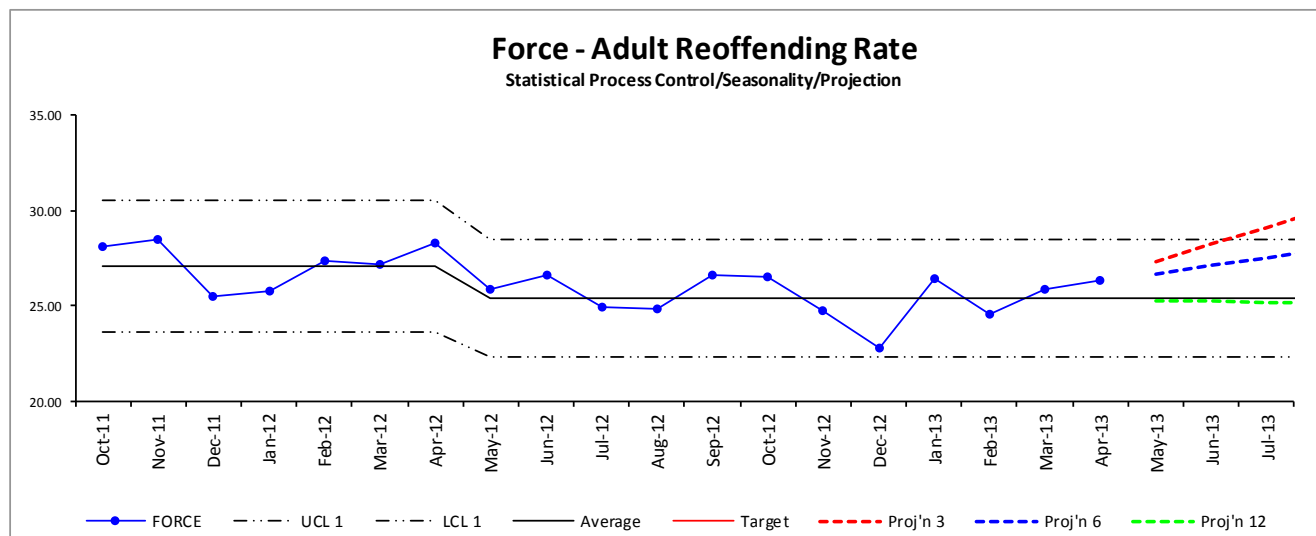
Management Information





Monthly Performance Report: October 2013

3. Reducing Youth Offending and Re-offending in General





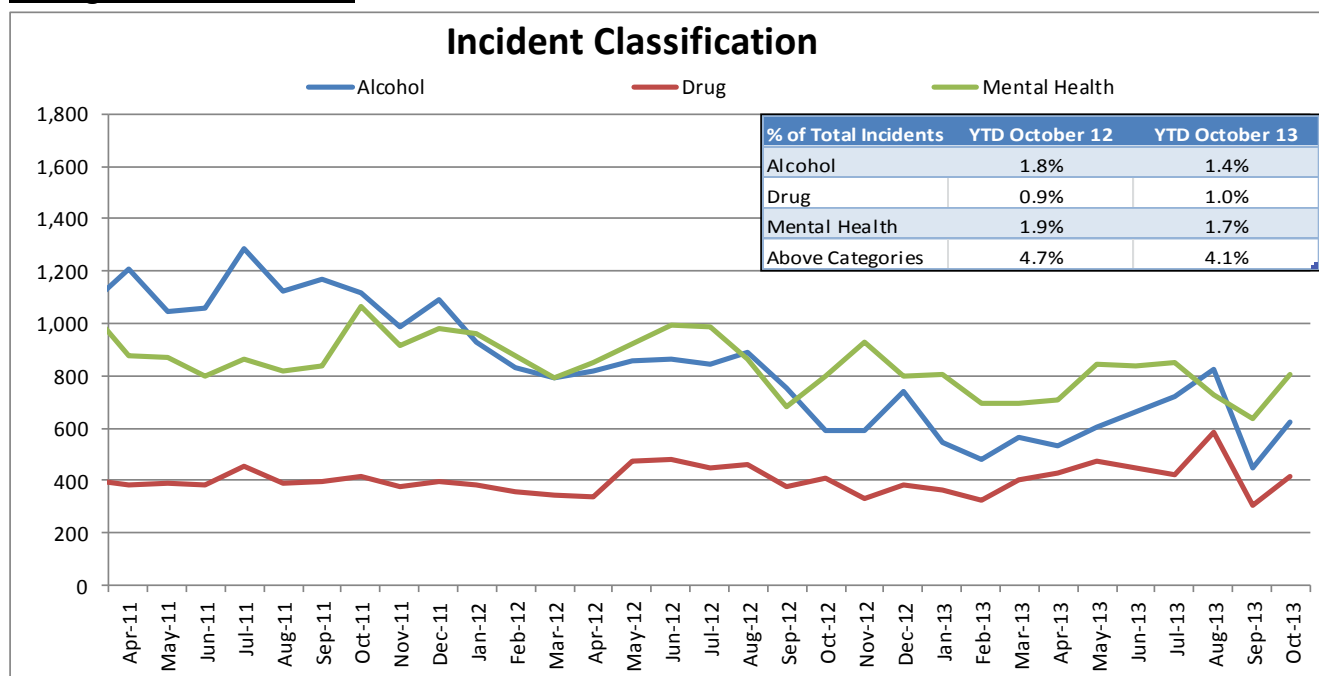
Monthly Performance Report: October 2013

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Oct 2013 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sept 2013
The number of night-time economy crimes	3662	3344	-8.7	Improved (-3.4% pt.)
Prosecution of Class A drug suppliers	44	71	61.4	Improved (29.7% pt.)

Management Information



Data for April to October 2012 has been re-run and as such is not strictly comparable with April to October 2013. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.



Monthly Performance Report: October 2013

5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to Oct 2013 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sept 2013
All people killed or seriously injured (KSI) in road collisions	450	436	-3.1	Worsened (0.5% pt.)
KSI - Fatalities	24	27	12.5	Worsened (7.5% pt.)
KSI - Serious injuries	426	409	-4.0	Same
Number of Collisions	388	371	-4.4	Worsened (2.4% pt.)
The number of people KSI in powered two wheeled vehicles	124	94	-24.2	Worsened (4.8% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions	77	107	39.0	Improved (-8.0% pt.)
The number of pedestrians KSI in road collisions	65	62	-4.6	Worsened (2.7% pt.)
The number of cyclists KSI in road collisions	52	62	19.2	Improved (-4.6% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions	99	42	-57.6	Worsened (3.6% pt.)
The number of drink drivers KSI in road collisions	7	24	242.9	Same

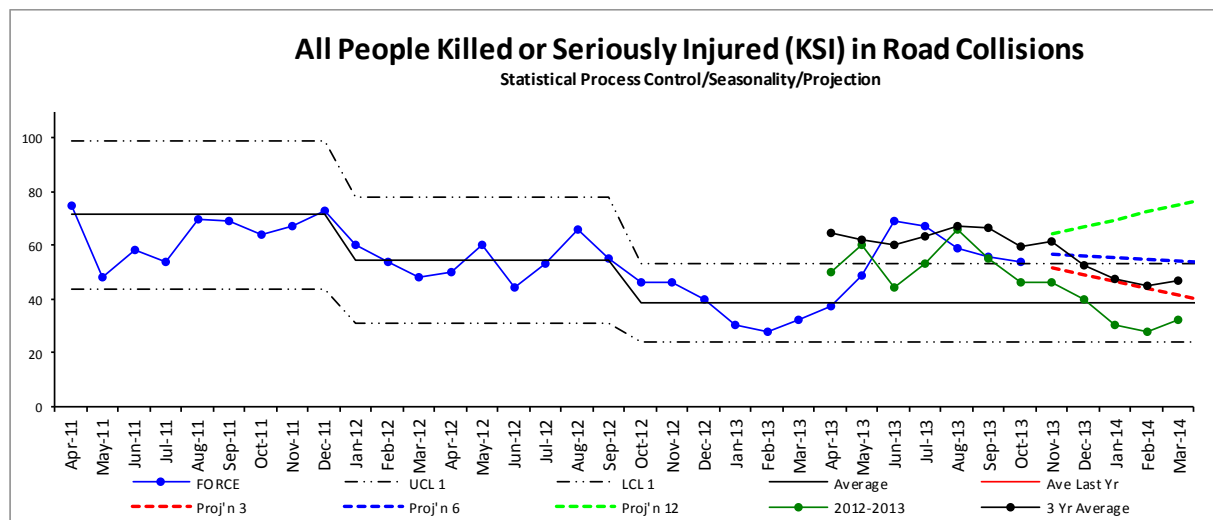
October 2013 KSI data is at 14/11/2013

Management Information



Monthly Performance Report: October 2013

5. Improving Road Safety





Monthly Performance Report: October 2013

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Oct 2013 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	MSF Ranking	Yr on Yr diff. Improved/ Worsened since Sept 2013
The number of all crime offences	59457	58512	-1.6	6	Improved (-0.5% pt.)
The number of victim based crime offences	53436	52721	-1.3	7	Improved (-0.7% pt.)
The number of repeat victims of crime	5321	5155	-3.1	n/a	Improved (-0.2% pt.)
The number of repeat victims of business crime	2714	2141	-21.1	n/a	Worsened (0.8% pt.)
The solved crime rate	26.35%	29.68%	3.33	n/a	Worsened (-0.27% pt.)
The number of anti-social behaviour incidents	35631	36366	2.1	n/a	Improved (-0.4% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	62.9%	58.0%	-4.9	5	Improved (0.2% pt.)
The % of people who think the Police are doing a good job in this area	62.4%	58.8%	-3.7	6	Worsened (-1.0% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex. These are the new groupings.

The all crime MSG rankings are for the 3 months to September 2013.

The all crime solved rate MSG ranking is no longer available.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to June 2013.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

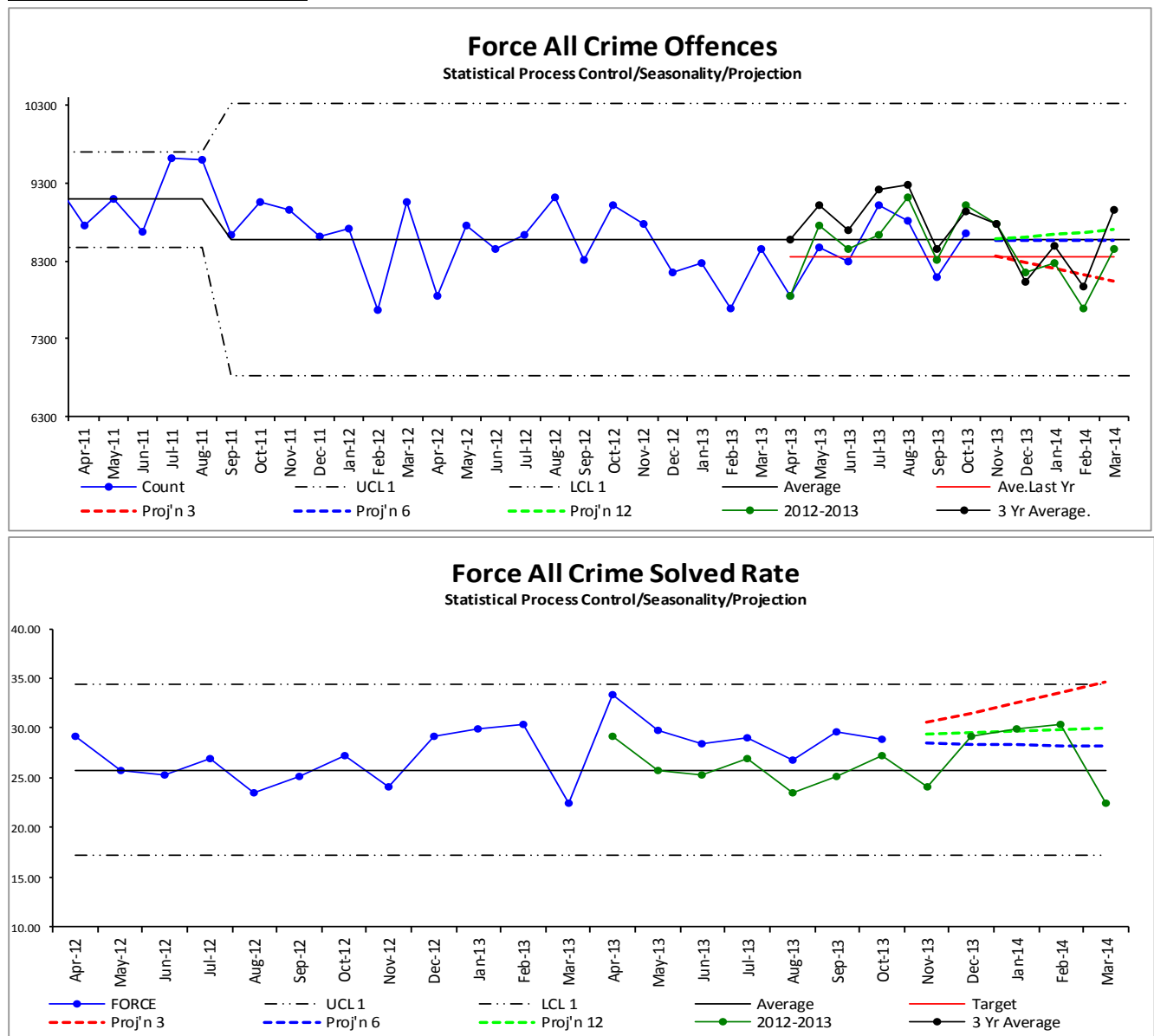
Repeat victimisation is defined as more than one criminal offence against a victim or premises within a 12 month period. This is identified on CrimeFile by the application of a marker and based on information available to the Crime Bureau at the time of input. The Performance Information Unit have identified anomalies with the application of this marker by making calculations based on a victim's name and date of birth and have therefore now used these calculations to produce figures on repeat victimisation.



Monthly Performance Report: October 2013

6. Improving Crime Prevention

Management Information

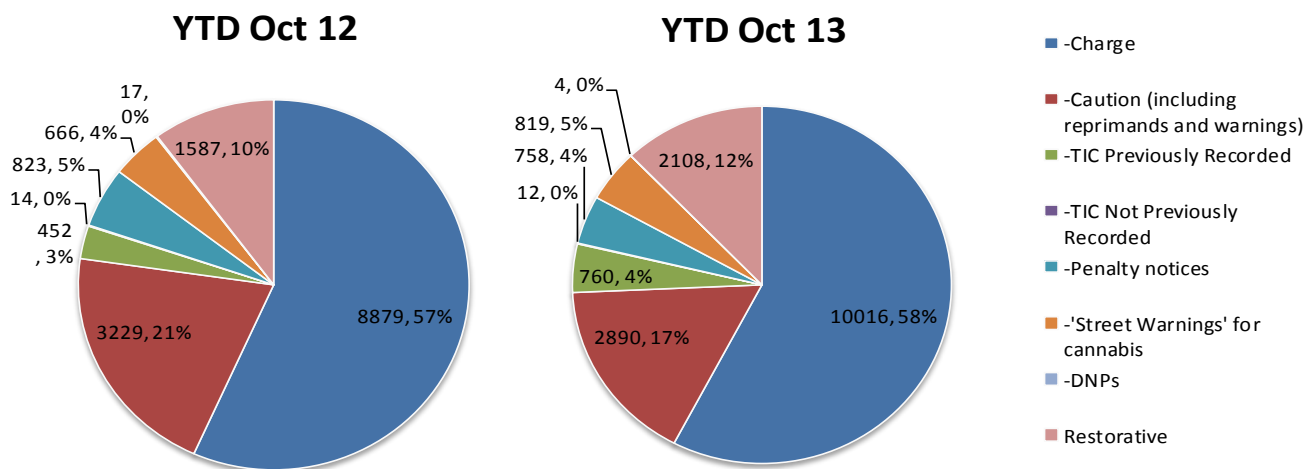


Breakdown of Offence Disposals



Monthly Performance Report: October 2013

6. Improving Crime Prevention





Monthly Performance Report: October 2013

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £6.633 million by 31/03/2014 (as part of our overall requirement to realise savings of £44.0 million by 2014/15) Options for cash savings beyond £6.633 million	We are on track to meet our 2013/14 savings requirement in full Currently being scoped under the Evolve Programme

Detailed progress is reported via the monthly Budgetary Control Report.

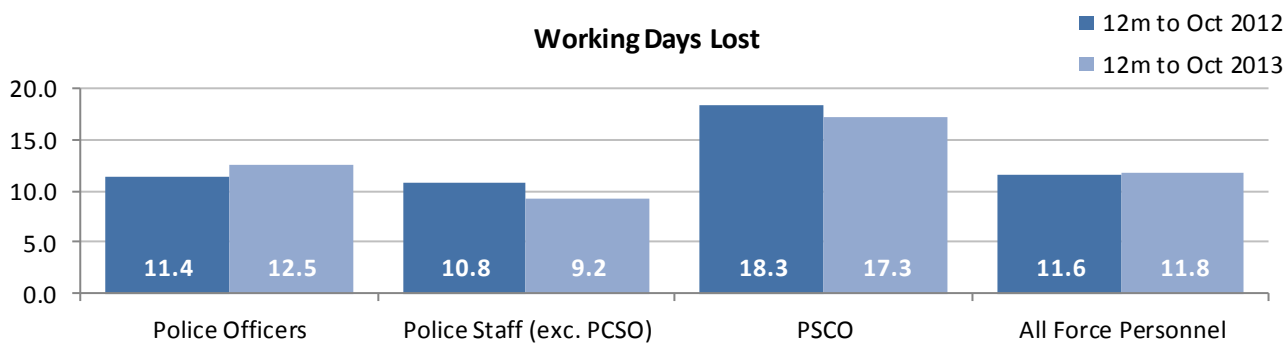


Monthly Performance Report: October 2013

8. Organisational Health

Management Information

Sickness Levels



Please note the sickness for 2013/14 is based on the cumulative sickness level projected for a full year.

Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.