

## ***Central Services Policy and Scrutiny Committee Forward Look 2009/10***

Suggested Items	Suggested Issues	Timescale
Capita Resourcing	<ul style="list-style-type: none"> <li>A Task and Finish Group has been established to scrutinise this topic, with their first meeting on 20 October. Their first draft report is due back to Committee in November 2009.</li> </ul>	November 2009
Management of the BT Contract	<ul style="list-style-type: none"> <li>Planning</li> <li>Transition</li> <li>Management</li> <li>Mark Briggs is attending the October meeting to provide some preliminary information on the scrutiny topic. The Committee can then consider if they wish to convene a Task and Finish Group to scrutinise this topic further.</li> </ul>	<p>October/November 2009</p> <p>Into 2010 if a Task and Finish Group is established.</p>
Policy and Scrutiny Committee Scorecard Referrals	<ul style="list-style-type: none"> <li>To review the September referrals from the EssexWorks Corporate Plan and LAA Scorecards.</li> </ul>	November 2009 and ongoing throughout the year as referrals are received.
Coroners Service	<ul style="list-style-type: none"> <li>In December, the Coroners Service will have been with the Council for one year. It is suggested that a Task and Finish</li> </ul>	November/December 2009

	<p>Group are established to scrutinise the service.</p> <ul style="list-style-type: none"> <li>• Impact of a pandemic on the service</li> <li>• Bereavement service/counselling provided</li> <li>• Inquest backlog</li> <li>• Deputy/Stipend Coroners</li> </ul>	
Complaints	<ul style="list-style-type: none"> <li>• Internal/External Complaints</li> <li>• Timescales and processes for dealing with complaints</li> <li>• Complaints considered by the S151 Officer</li> </ul>	December 2009
Essex Strategy Review	<ul style="list-style-type: none"> <li>• To scrutinise the process for refreshing the Essex Strategy Review.</li> </ul>	January 2010
Internal Communications	<ul style="list-style-type: none"> <li>• Follow up from commissioned report</li> </ul>	2010
Blue Badge Scheme	<ul style="list-style-type: none"> <li>• Access to information</li> <li>• Applications and receipt deadlines</li> </ul>	2010
Public Relations	<ul style="list-style-type: none"> <li>• Links with District and Partner Organisations</li> </ul>	2010
Member Support and Information	<ul style="list-style-type: none"> <li>• Planning and Delivery</li> <li>• Effectiveness</li> <li>• Member Development Charter</li> </ul>	2010
Legal/Professional Services	<ul style="list-style-type: none"> <li>• Links with Partner Organisations</li> </ul>	2010
Performance Management	<ul style="list-style-type: none"> <li>• How the Council performance manages key indicators</li> </ul>	2010

Essex Partnerships	<ul style="list-style-type: none"><li>• Links between Essex Partnerships and LAAs</li><li>• Effectiveness</li></ul>	
--------------------	---	--