

Corporate Policy and Scrutiny – Outstanding Matters Arising as at 27 June 2024:

APPENDIX

Date	Agenda item	Action	Status
20 May 2024	Performance discussion: Quarter 3 2023/24 (October to December)	Further information on household domestic waste reduction in each borough/city/district council area.	In progress
		To clarify how flood risk properties were identified	In progress
		Performance indicators for EHCP assessments to be included in future.	In progress
		Further information on the cost saving from service users using technology functionality to help their self-care and what plans were in place to enable those not currently using such functionality.	In progress
	Estates Transformation Programme update (May 2024)	To provide further information on the percentage of ECCs usage of electricity and heating which was carbon free and the aspiration to purchase all electricity in future from green sources.	In progress
		To provide staffing numbers for the last six years.	In progress
		To consider a further staff consultation on attitudes towards working from home and particularly any issues around isolation.	In progress
	Annual Total Facilities Management Contract Review	Provide an age breakdown of apprenticeships at Mitie	See attached graph
4 March 2024	Member Enquiries Service - update	Provide an emergency contact list for members with a summary and reminder of key points when escalating issues and a reminder not to contact service officers directly.	In progress
		Update be provided on the further system development work underway looking at how members could be given further usable case and work-flow information and to be able to access timely updates	TBC
		Provide any available data on answering telephone call enquiries from members and an explanation of how the telephone system operates: i.e. whether on a loop basis and circumstances in which calls may be 'dropped'.	In progress

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25 January 2024	2023/24 Third Quarter Financial Overview/ draft 2024/25 Budget	More information be provided on footway maintenance and delays in the start of some projects which was contributing to the overall underspend in highways maintenance.	To be included in next update
	2024/25 Everyone's Essex Annual Plan and Budget	To detail how the Local Highways Panels budget was split across the 12 areas and whether increases or decreases on previous year.	As above
		Historical data to support the Draft Revenue Budget (Net) 2024/25 slide.	As above
		A link to a further breakdown of the categories used in the Revenue Budget and their respective key areas of pressure	As above
		Information and breakdown on Government grants received which were 'flow throughs' and passported onto service providers, particularly to include (i) education and schools and the Dedicated Schools Grant and (ii) in relation to Passenger Transport and the Bus Service Operators Grant.	As above
14 Dec 2023	2024/25 Budget Setting Process	Further information on the tracker system used to maximise the use of s106 and s278 Developer Contributions collected and manage the financial risks of having to return contributions due to non-delivery of projects.	To be included in next update
		Analysis looking at the growth of Council Tax income from new housing against the increased costs of infrastructure and other support required for new developments.	To be included in next update
27 April 2023	Procurement update	To check procurement rules for ECC's Country Parks and whether cafes and gift shops, for example, could only procure from a single source.	To be included in next update
		Check whether information was also disseminated through Districts.	As above
		Consideration be given to establishing a holistic monitoring and mentoring process for unsuccessful tenderers to provide feedback.	As above
		Learning and collaborative working opportunities from the Strategic Supplier Collaboration Forum should also be shared with the unsuccessful tenderers.	As above
		A further breakdown be provided on SME spend and trends.	As above
		Clarification on the aspiration that by 2050 Essex as whole county would be net zero was defined in terms of procurement and reach and influence.	As above