

<b>Report title:</b> Public consultation: A proposal to build a new centre for elective (planned) orthopaedic surgery at Colchester Hospital	
<b>Report to:</b> Suffolk and North East Essex Joint Health and Overview Policy and Scrutiny Committee	
<b>Report author:</b> Dr Shane Gordon, Director of Strategy, Innovation and Research, ESNEFT	
<b>Date:</b> 11 June 2020	<b>For:</b> Discussion and approval
<b>Enquiries to:</b> Anna Turner, Head of External Engagement, ESNEFT	
<b>County Divisions affected:</b> Suffolk and North East Essex	

## 1. Introduction

1.1 The purpose of this paper is to provide a formal briefing to the Joint Health Overview and Scrutiny Committee ('the committee') on the planned reconfiguration associated with the £69.3 million capital monies allocated to the East Suffolk and North East Essex Integrated Care System ('the ICS') by NHS England (NHSE). This programme is called 'Building for Better Care'.

1.2 This money was allocated by NHS England to develop:

- urgent and emergency care on both main hospital sites (Colchester and Ipswich)
- new elective care facilities including an orthopaedic elective care centre and the re-provision of the day surgery unit at Colchester Hospital.

1.3 The public consultation was launched on Tuesday 18 February and closed on 1 April 2020. This paper sets out progress following the public consultation.

1.4 The committee is reminded that there are no plans to make any changes to the continuing availability on both main sites of: orthopaedic outpatient care, diagnostics, day surgery, trauma (emergency) care and follow-up care (which may also be provided in a community setting). It is only the planned surgery that would take place in the new building. All other associated care during each orthopaedic treatment will continue to be provided at either the Ipswich or Colchester site.

## 2. Pre-consultation activity

2.1 Stakeholder engagement has been in process since the merger that formed

ESNEFT in July 2018 as part of the iterative process of developing the proposal into a mature business case. Extensive internal and external engagement was also a major feature of the development of ESNEFT's strategy for 2019/24 between July 2018 and April 2019. The strategy was publicly signed off by the ESNEFT Board at its meeting on 2 August 2019.

2.2 Pre-consultation activity on the development of the proposed elective orthopaedic surgery centre took place between May and December 2019. Over 150 stakeholders were involved in considering the information and evidence that supported the development of the final proposals that formed the consultation.

2.3 The JHOSC has been fully engaged and updated on the development of the proposals during that period on the below dates:

- 25 July
- 17 September
- 29 January

2.4 At an informal meeting on 29 January 2020, the committee indicated that it was content with a six-week period for public consultation which was requested because:

1. Our pre-consultation engagement did not identify any issues which are strongly contentious.
2. The timeline for completion of the build was already lengthy due to the national approval process for capital spend. Our current timeline is that the centre would open in 2024. The consequences of further delay are:
  - a. Delivery of benefits to patients is pushed back, including reductions in planned care waiting times.
  - b. Financial consequences to extending the programme due to changes in cost indexation.

The CCGs are committed to conducting an open and effective consultation with the public. Our pre-consultation work showed that public and local stakeholders regard the investment in this new centre as a positive development. The most significant issue raised prior to consultation was travel and transport access to the new centre. Appendix A provides an overview of pre-consultation engagement activity.

### **3. The public consultation**

3.1 The public consultation lunched at 4pm on Tuesday 17 February and closed at 5pm on Wednesday 1 April. During the actual consultation period, we had engagement from more than 450 members of the public and stakeholders.

3.2 The consultation document set out the purpose of the public consultation, why the Colchester site was selected, what it means for patients and carers, and how they could have their views heard.

3.3 The consultation attracted extensive media coverage, with ten individual articles appearing in the written media. Many of these were repeated several times –

for example, the EADT's stories also ran in the Ipswich Star, while stories from the Colchester Gazette were also published in various weekly titles such as the Maldon Standard.

3.3.1 The media also carried three letters sent in by the public about the consultation, as well as three opinion pieces. Broadcasters that covered news of the consultation included BBC Look East, ITV Anglia, Radio Essex, BBC Radio Essex, BBC Radio Suffolk and Global/ Heart. A synopsis of the media coverage can be found in Appendix D.

3.4 Eleven public meetings were planned to take place, although the one in Stowmarket, booked for 19 March, was cancelled due to COVID-19. The consultation was represented in the following locations across Suffolk and North Essex:

**East Suffolk:** Woodbridge, Ipswich, Aldeburgh, Eye, Felixstowe, Needham Market

**North Essex:** Wivenhoe, Harwich, Colchester\*, Clacton\*

\*The meetings at Colchester and Clacton did not go ahead due to lack of public interest.

3.4.1 Four public meetings were also held for staff – two at Ipswich Hospital and two at Colchester Hospital. Full details of our engagement can be found in Appendix C.

3.4.2 Online, almost 2,500 people visited the consultation web pages while the public consultation was in progress [www.esneft.nhs.uk/publicconsultation](http://www.esneft.nhs.uk/publicconsultation)

### 3.5 ***Impact of COVID-19 (Coronavirus) on the process of public consultation.***

3.5.1 The government implemented a public lockdown on Monday 23 March. Our public meetings had concluded by this time and we had already received a significant number of responses to the consultation. A Q&A video of the most frequently asked questions was published on our website on 19 March. Following lockdown, we continued to receive responses electronically – via email and through our online survey.

3.5.2 The formal mid-consultation engagement session with the JHOSC on 18 March was carried out through a virtual process at the instigation of the JHOSC officers, following the government's protective advice to the public about COVID-19. The engagement process was therefore amended and the agreed process was that questions and comments gathered from JHOSC members were submitted and a formal response issued. These questions and their response is a public document and forms part of the JHOSC's own papers.

3.5.3 We do not believe that COVID-19 has had any significant impact on our ability to carry out our duties to complete public consultation.

#### **4. Post-public consultation phase**

4.1 On Tuesday 19 May, we held a meeting of 23 stakeholders to discuss the feedback from consultation and to agree the recommendation that should be put to the CCGs' Governing Bodies for decision. The recommendation that was agreed is as follows: "It is the recommendation from the majority view of the post-public consultation stakeholder event held on 19 May that commissioners should approve the proposal to build a new centre for planned orthopaedic surgery at Colchester Hospital, with particular regard to the development of mitigations for the transport issues raised". Minutes of the stakeholder meeting can be found in Appendix F.

4.2 This JHOSC session is to formally consult the Joint Committee on the proposals to develop an elective orthopaedic surgery centre at Colchester Hospital, and to present feedback from the public consultation and seek the committee's agreement that consultation has been conducted in accordance with its expectations.

The formal report of findings, analysed and written by independent academic expert Dr Steve Wilkinson of Consulting the Community, is attached as Appendix E to this document.

#### **5. Decision making**

5.1 We intend to move to make a decision on the outcomes of the public consultation in a joint public meeting of Ipswich and East Suffolk and North East Essex CCGs' Governing Bodies, which will be held virtually on 14 July.

**Dr Shane Gordon**

**Director of Strategy, Innovation and Research, ESNEFT, 1 June 2020**

#### **6. List of appendices**

- A. Consultation documentation
- B. Pre-consultation engagement
- C. Engagement in public consultation
- D. Media coverage report
- E. Minutes of stakeholder meeting, 19 May
- F. Consultation report by Dr Steve Wilkinson
- G. Written answers to questions submitted by JHOSC members – Mar 2020

## APPENDIX A

### Consultation documentation

Documents relating to the consultation can be found on the consultation webpages [www.esneft.nhs.uk/publicconsultation](http://www.esneft.nhs.uk/publicconsultation). They are as follows:

- [The consultation document](#)
- [Travel impact analysis](#)
- [Equality analysis](#)
- [Report from the East of England Clinical Senate](#)
- [Pre-consultation business case – a summary](#)
- [Further background information to support the proposed changes](#)

## APPENDIX B

### Pre-consultation engagement

#### Public and stakeholder meetings

table summarises all the meetings with stakeholders and the public that took place during the pre-consultation engagement phase that, as will be seen, started before the merger that formed ESNEFT.

<b>Activity</b>	<b>Date</b>
<b>Meetings with regulators/scrutiny committees</b>	
<b>Essex Health and Overview Scrutiny Committee meeting</b>	16/01/2019
<b>Health and Overview Scrutiny Committee Chair Briefing</b>	11/07/2019
<b>Joint Health and Overview Scrutiny Committee</b>	26/07/2019
	19/09/2019
<b>Joint Reconfiguration and Oversight Group</b>	03/09/2019
<b>Suffolk Health Scrutiny Committee</b>	24/01/2018
	16/01/2019
<b>Essex and Suffolk Joint Health Scrutiny Committee (private briefing)</b>	12/03/2018
	13/03/2019
	19/09/2019
<b>Suffolk County Council Health and Wellbeing Board</b>	24/01/2019
<b>Essex County Council Health and Wellbeing Board</b>	16/05/2018
	16/01/2019
	30/01/2019
	20/03/2019
<b>East of England Clinical Senate</b>	18/09/2019
<b>NHS Improvement</b>	17/04/2018
	06/02/2019
<b>NHS England and NHS Improvement (STP and strategy progress review meetings)</b>	06/11/2018
<b>Joint Reconfiguration Oversight Group</b>	02/07/2019
	06/08/2019
<b>Sustainability &amp; Transformation Programme (STP) Programme Board</b>	12/01/2018
	09/02/2018
	09/03/2018
	13/04/2018
	11/05/2018
	08/06/2018
	10/08/2018
	14/12/2018
<b>Suffolk and North East Essex STP Board</b>	11/01/2019
	15/03/2019
	10/05/2019
	21/05/2019
	12/07/2019

<b>Activity</b>	<b>Date</b>
	10/08/2019
	12/10/2019
	15/11/2019
	14/12/2019
<b>Meetings with patient groups and their representatives</b>	
<b>Colchester Hospital University Foundation Trust Council of Governors</b>	14/06/2018
<b>Ipswich Hospital User Group</b>	19/01/2018
	16/03/2018
	05/10/2018
	01/03/2019
	12/07/2019
<b>Ipswich Hospital Trust Patient and Carer Advisory Group</b>	22/02/2018
	17/04/2018
<b>Colchester Hospital University Foundation Trust Patient and Carer Advisory Group</b>	16/02/2018
	20/04/2018
<b>Felixstowe Patient Participation Group event</b>	13/02/2018
<b>Breathe Easy Colchester</b>	16/02/2018
	15/03/2019
<b>North Essex Lymphoedema Support Group</b>	06/03/2018
	14/03/2018
<b>Patient Participation Group AGM, Ambrose Avenue GP Practice, Colchester</b>	12/03/2018
<b>Eye/Woodbridge PPG event</b>	28/03/2018
<b>Patient Participation Group, Ambrose Avenue</b>	12/11/2018
<b>Patient Participation Group, Great Bentley</b>	26/06/2018
<b>Patient Participation Group, Mill Road, Colchester</b>	14/06/2018
	21/02/2019
<b>Joint Council of Governors and Board Strategy Workshop</b>	04/10/2018
<b>Patient Participation Groups (x4), Felixstowe</b>	21/11/2018
<b>Patient Participation Group, Ranworth</b>	29/11/2018
<b>Patient Participation Group, Riverside Surgery</b>	30/11/2018
<b>ESNEFT Governors' – Strategy and Engagement Group</b>	13/12/2018
	03/01/2019
	05/02/2019
	04/03/2019
<b>Travel Access and Parking Group</b>	01/02/2019
<b>Healthwatch Suffolk BME</b>	14/02/2019
<b>Colchester Pensioners Action Group</b>	15/02/2019
<b>Patient Participation Group, Felixstowe</b>	21/02/2019
<b>Patient Participation Group, Fronks road</b>	26/02/2019
<b>Patient Participation Groups, Mendlesham, Debenham and Fressingfield</b>	28/02/2019
<b>ESNEFT Council of Governors</b>	29/11/2018

	07/03/2019
	04/04/2019
<b>Our Community Engagement Partnership</b>	11/03/2019
<b>North Essex Lymphoedema Group</b>	13/03/2019
<b>Ipswich Diabetic Support Society</b>	14/03/2019
<b>Harwich University of the Third Age (U3A)</b>	09/07/2019
<b>Meetings with stakeholder groups and organisations</b>	
<b>Joint Colchester Hospital University Foundation Trust /Ipswich Hospital Trust Patient and Carer Advisory Group</b>	16/01/2018
	16/03/2018
	23/07/2018
<b>Stakeholder Advisory Group</b>	29/01/2018
<b>North East Essex CCG</b>	24/09/2019
<b>Commissioners' Reference Group</b>	06/03/2018
<b>Board to Board – Colchester Hospital University Foundation Trust to North East Essex CCG</b>	06/03/2018
<b>One Colchester Strategic Group</b>	22/03/2018
<b>Suffolk Alliance Steering Group</b>	08/03/2018
<b>North East Essex Alliance Leaders Meeting</b>	13/03/2018
<b>East Suffolk Alliance Partnership Group</b>	14/03/2019
	09/05/2019
	20/06/2019
	11/07/2019
<b>Briefing with Members of Parliament</b>	22/03/2018
<b>Strategic Transformation Partnership DSU away Day local Integrated Care System and CCGs</b>	16/07/2018
<b>Integrated Care System Board Meeting</b>	20/09/2019
<b>National Audit Office/ Integrated Care System Estates Group meeting</b>	20/09/2019
<b>Ipswich and East Suffolk CCG Governing Body Meeting</b>	24/09/2019
<b>BT Hothouse Event</b>	03/12/2018
<b>North East Essex CCG Clinical Group</b>	15/01/2019
<b>North East Essex CCG Governing Body Meeting</b>	24/09/2019
<b>Alliance Partnership Board</b>	20/06/2019
<b>Meetings with members of the public/media</b>	
<b>Tendring Pensioners' Action Group</b>	17/01/2018
<b>Public drop in event – Ipswich</b>	13/02/2018
<b>Tendring Voluntary Sector Forum</b>	14/02/2018
<b>Public drop in event – Clacton</b>	15/02/2018
<b>Colchester Pensioners' Action Group</b>	16/02/2018
<b>Public drop in event – Colchester</b>	19/02/2018
<b>Public drop in event – Felixstowe</b>	22/02/2018
<b>Update to members of Colchester Garrison Medical Faculty</b>	07/03/2018



<b>Public drop in event – Aldeburgh</b>	07/03/2018
<b>International Women’s day event in Ipswich</b>	14/03/2018
<b>Public drop in event – Halstead</b>	22/03/2018
<b>One Colchester Strategic Group</b>	03/02/2019
<b>Tendring 100 Show</b>	13/07/2019
<b>Media Briefing</b>	23/07/2019
<b>Elective Care Centre, pre-consultation engagement with selected stakeholders:</b>	11/07/2019
<b>ESNEFT Council of Governors</b>	05/08/2019
<b>Felixstowe meeting</b>	07/08/2019
<b>Needham Market meeting</b>	08/08/2019
<b>Clacton-on-Sea meeting</b>	09/08/2019
<b>Colchester meeting</b>	12/08/2019
<b>Ipswich meeting</b>	14/08/2019
<b>Wickham Market meeting</b>	16/08/2019
<b>Aldeburgh meeting</b>	
<b>Meetings with other local partners</b>	
<b>Local Health Matters Forum (North East Essex)</b>	10/01/2018
	24/01/2018
<b>One Colchester Strategic Group</b>	03/02/2019
<b>Ipswich Locality Homelessness Partnership</b>	14/02/2018
<b>Update to North East Essex, West Suffolk, and Ipswich and East Suffolk CCG Chief Transformation Officers</b>	15/02/2018
<b>Suffolk Local Medical Committee (no attendance but briefing ma sent)</b>	15/03/2018
<b>North Essex Local Medical Committee</b>	15/03/2018
<b>Sandy Martin MP meeting</b>	05/08/2019
<b>Telephone meeting with Building for Better Care Lead (Nigel Littlewood)</b>	16/09/2019
<b>Ipswich Borough Council</b>	23/09/2019

**Staff meetings**Error! Reference source not found.below details meetings involving staff during the pre-consultation engagement phase.

<b>Activity</b>	<b>Date</b>
<b>Executive workshop: requirements for a successful Pre-Consultation Business Case and consultation</b>	14/01/2019
<b>ESNEFT Board Strategy Workshop</b>	30/08/2018
<b>ESNEFT Leadership Conference</b>	27/07/2018
	02/11/2018
	05/09/2019
	01/11/2019
<b>ESNEFT Chief Executive Officer Briefing</b>	03/06/2019
<b>ESNEFT Core Brief</b>	02/07/2018
	06/08/2018

	03/09/2018
	01/10/2018
	03/12/2018
	04/02/2019
	01/04/2019
<b>Ipswich Hospital Trust Core Brief</b>	08/01/2018
	05/02/2018
	05/03/2018
	03/04/2018
	14/05/2018
<b>Colchester Hospital University NHS Foundation Trust Core Brief</b>	08/01/2018
	05/02/2018
	05/03/2018
	03/04/2018
	14/05/2018
<b>ESNEFT Trust Board Update (Confidential session)</b>	01/08/2019
	29/08/2019
<b>ESNEFT Trust Board Update (Public session)</b>	04/11/2019
<b>ESNEFT Medical Staff Committee</b>	02/10/2018
<b>Colchester Hospital University NHS Foundation Trust Medical Staff Committee</b>	16/01/2018
<b>IPSWICH HOSPITAL TRUST Medical Staff Committee</b>	15/01/2018
	19/02/2018
<b>Colchester Hospital University NHS Foundation Trust Staff Partnership Forum</b>	29/01/2018
	13/03/2018
<b>IHT Joint Consultation and Negotiating Committee</b>	03/01/2018
	06/02/2018
	06/03/2018
<b>Mobilisation - Joint Staff Partnership Forum (Colchester Hospital University NHS Foundation Trust) /Negotiating Committee (IPSWICH HOSPITAL TRUST)</b>	29/01/2018
	08/02/2018
	22/02/2018
	08/03/2018
<b>ESNEFT Joint Staff side / Staff partnership Forum</b>	17/05/2018
	22/06/2018
	10/07/2018
	19/03/2018
	02/08/2018
<b>IPSWICH HOSPITAL TRUST Local Negotiating Committee (medical staff)</b>	08/03/2018
<b>Open Joint Staff Reference Group</b>	22/02/2018
<b>Clinical Strategy meeting – Colchester Hospital University Foundation Trust Clinical Chief Information Officers</b>	07/03/2018
<b>Staff engagement event - Aldeburgh Hospital</b>	22/01/2018
<b>Staff engagement event - Clacton Hospital</b>	23/01/2018
<b>Staff engagement event - Harwich Hospital</b>	23/01/2018

<b>Staff engagement event - Colchester Hospital</b>	23/01/2018
<b>Staff engagement event - Halstead Hospital</b>	26/01/2018
<b>Staff engagement event - Ipswich Hospital</b>	31/01/2018
<b>ECC Engagement Briefing</b>	01/10/2019
<b>Colchester Hospital University Foundation Trust Clinical Leads update</b>	15/03/2018
<b>IPSWICH HOSPITAL TRUST Clinical Leads update</b>	16/03/2018
<b>Colchester Hospital University NHS Foundation Trust Staff Involvement Group</b>	22/03/2018
<b>Meeting with Community and Integrated Pathways divisional leadership</b>	15/06/2018
<b>Meeting with Occupational therapists and Associated Healthcare Professionals</b>	20/06/2018 08/11/2018 09/09/2019
<b>Engagement with Surgery and Anaesthetics divisional leadership</b>	15/11/2018 19/11/2018 26/02/2019
<b>Anaesthetics away day</b>	19/11/2018
<b>Workshop all clinical and corporate leadership teams (incl nurses and Associated Healthcare Professionals)</b>	29/05/2018 28/11/2018 11/12/2018 26/03/2019
<b>Engagement with Trauma and Orthopaedic consultants</b>	01/11/2018 06/02/2019 27/02/2019 06/03/2019 18/03/2019 17/05/2019 02/10/2019
<b>Clinical Strategy meeting - IPSWICH HOSPITAL TRUST Trauma and Orthopaedic</b>	10/01/2018 15/01/2018 20/02/2018
<b>Engagement with Matrons and Sisters</b>	05/03/2019
<b>ESNEFT Medical Staff Committee (Colchester)</b>	10/09/2019
<b>Engagement with Musculo-skeletal and Special Surgery Division</b>	07/08/2018 05/09/2018 11/09/2018 25/09/2018 17/05/2019 01/10/2019
<b>Future Care Model Group (formerly Clinical Strategy Group)</b>	04/06/2019 03/07/2019 22/08/2019 05/09/2019 08/10/2019

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**Clinical Strategy Group**

20/06/2018  
17/07/2018  
15/08/2018  
13/09/2018  
25/10/2018  
22/11/2018  
17/01/2019

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**Elective Care Working Group**

11/06/2019  
27/06/2019  
09/07/2019  
23/07/2019  
06/08/2019  
23/08/2019  
03/09/2019

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## APPENDIX C

### Public consultation activity schedule

Launch of public consultation	18 February	<ul style="list-style-type: none"> <li>• Web pages launched</li> <li>• Newspaper wraparound</li> <li>• Social media launch through CCG and ESNEFT channels</li> <li>• Press release</li> </ul>
Ipswich Borough and Suffolk County Councillors briefing	21 February	10x councillors and council CEO in attendance
Consultation staff meetings @ IH	25 February	2x meetings
Consultation staff meetings @ CH	28 February	2x meetings
Meeting with Russell Williams – CEO IBC	2 March	Further briefing on proposals and plans for Ipswich Hospital site
Felixstowe Group PPG meeting	3 March	Attendance at Felixstowe PPG group meeting to discuss proposals
Public meeting 1	9 March	Wivenhoe
Public meeting 2	9 March	Eye
IESCCG Communications and Engagement Partnership meeting (CEP)	9 March	Briefing and discussion on proposals – invited by CEP Chair
Public meeting 3	10 March	Woodbridge
Public meeting 4	10 March	Ipswich
Colchester MSC	10 March	Colchester Hospital
Public meeting 5	11 March	Harwich
Public meeting 6	11 March	Clacton – stood down due to lack of interest
Public meeting 7	12 March	Aldeburgh
Public meeting 8	12 March	Colchester – stood down due to lack of interest
Public meeting 9	13 March	Needham Market
Public meeting 10	13 March	Felixstowe
T&O audit afternoon	17 March	Holiday Inn, Ipswich
Joint Health Overview and Scrutiny Committee	18 March	Mid-point update – held virtually
Public meeting 11	19 March	Stowmarket - cancelled
Consultation closes	1 April	

## APPENDIX D

### **A proposal to build an elective orthopaedic surgery centre at Colchester Hospital – Media Coverage**

The consultation ran from 4pm on 18 February to 5pm on 1 April. Throughout this time, the consultation was promoted by issuing press releases, holding a media briefing, arranging radio interviews and regularly posting on social media to encourage as many people as possible to respond and share their views.

#### **Activity**

Two press releases were sent to the local journalists:

- 18 February – Share your views and help us ‘build for better care’: [www.esneft.nhs.uk/share-your-views-and-help-us-build-for-better-care/](http://www.esneft.nhs.uk/share-your-views-and-help-us-build-for-better-care/)
- 28 February – Come along and share your views: [www.esneft.nhs.uk/come-along-and-share-your-views/](http://www.esneft.nhs.uk/come-along-and-share-your-views/)

These press releases were also sent to partner organisations, such as Healthwatch Suffolk and Healthwatch Essex, as well as clinical commissioning groups in Ipswich and East Suffolk and North East Essex, who published them on their own websites to reach a wider audience.

A media briefing was also held with Nick Hulme, chief executive, at the Colchester site on Tuesday 18 February. Journalists from the Colchester Gazette, Global Radio/Heart, BBC Essex, Dream 100 and Town 102, the East Anglian Daily Times (EADT) and ITV Anglia attended. In addition, we organised telephone interviews for Nick Hulme with Radio Essex and BBC Radio Suffolk.

#### **Coverage**

The consultation attracted extensive media coverage, with ten individual articles appearing in the written media. Many of these were repeated several times – for example, the EADT’s stories also ran in the Ipswich Star, while stories from the Colchester Gazette were also published in various weekly titles such as the Maldon Standard.

In addition, the media also carried three letters sent in by the public about the consultation, as well as three opinion pieces.

Broadcasters to cover news of the consultation included BBC Look East, ITV Anglia, Radio Essex, BBC Radio Essex, BBC Radio Suffolk and Global/Heart.

## News stories

### **Tues 18 Feb – EADT and Ipswich Star – Colchester chosen over Ipswich for new £30million hospital treatment centre**

Patients from Suffolk will have to travel down the A12 for operations in the future - after Colchester was chosen over Ipswich as the site of a brand new multi-million pound orthopaedic centre: [www.eadt.co.uk/news/orthopaedic-centre-ipswich-colchester-1-6520439](http://www.eadt.co.uk/news/orthopaedic-centre-ipswich-colchester-1-6520439)

### **Tues 18 Feb – Colchester Gazette – Colchester Hospital set to receive massive £44m investment**

A state-of-the-art elective surgery centre is set to be built at Colchester Hospital as part of £44 million investment in the healthcare facility - the biggest in decades: [www.gazette-news.co.uk/news/18243924.colchester-hospital-set-receive-massive-44m-investment/](http://www.gazette-news.co.uk/news/18243924.colchester-hospital-set-receive-massive-44m-investment/)

### **Tues 18 Feb – Colchester Gazette – Will Quince and Bernard Jenkin welcome £44m boost for Colchester Hospital**

Colchester's MP says the proposed £44 million investment at Colchester Hospital will be "game changing" for the town: [www.gazette-news.co.uk/news/18243927.240856089/](http://www.gazette-news.co.uk/news/18243927.240856089/)

### **Tues 18 Feb – BBC News – Ipswich and Colchester hospitals: New £44m orthopaedic centre project revealed**

Patients who need planned hip and knee replacements may have to travel to a neighbouring county for surgery under plans to create a specialist centre: [www.bbc.co.uk/news/uk-england-suffolk-51547332](http://www.bbc.co.uk/news/uk-england-suffolk-51547332)

### **Weds 19 Feb – Colchester Gazette – Priti Patel welcomes £44m investment at Colchester Hospital**

Home Secretary Priti Patel says Colchester Hospital being chosen as the preferred site for a new £30 million orthopaedic centre is "fantastic news" for constituents: [www.gazette-news.co.uk/news/18246628.240972830/](http://www.gazette-news.co.uk/news/18246628.240972830/)

### **Sat 22 Feb – EADT – Multi-million pound hospital projects debated by MPs**

New A&E developments and a proposed £44m orthopaedic centre project were up for debate during a ministerial visit to Ipswich and Colchester hospitals: [www.eadt.co.uk/news/tom-hunt-and-will-quince-hospital-visit-1-6526871](http://www.eadt.co.uk/news/tom-hunt-and-will-quince-hospital-visit-1-6526871)

### **Sat 29 Feb – EADT – Multi-million pound hospital projects debated by MPs**

New A&E developments and a proposed £44m orthopaedic centre project were up for debate during a ministerial visit to Ipswich and Colchester hospitals:

[www.eadt.co.uk/news/tom-hunt-and-will-quince-hospital-visit-1-6526871](http://www.eadt.co.uk/news/tom-hunt-and-will-quince-hospital-visit-1-6526871)

### **Weds 4 March – Colchester Gazette and Maldon Standard – Have your say on planned £44m upgrade at Colchester Hospital**

Residents are being invited to have their say on a new multi-million pound orthopaedic surgery centre planned for Colchester Hospital:

[www.maldonandburnhamstandard.co.uk/news/north\\_essex\\_news/18269666.say-orthopaedic-plans/](http://www.maldonandburnhamstandard.co.uk/news/north_essex_news/18269666.say-orthopaedic-plans/)

### **Thurs 5 March – EADT and Ipswich Star – Could Colchester orthopaedic centre plan lead to more services leaving Ipswich Hospital?**

Fears have been raised by public sector chiefs that the move of orthopaedic surgery out of Ipswich Hospital could lead to a further exodus of services in future:

[www.eadt.co.uk/news/suffolk-public-sector-leaders-ipswich-hospital-fears-1-6544770](http://www.eadt.co.uk/news/suffolk-public-sector-leaders-ipswich-hospital-fears-1-6544770)

### **Thurs 19 March – EADT and Ipswich Star – ‘Once it’s gone, it’s gone’ - Hospital nurse and borough councillor raises fears over orthopaedic surgery move**

Fresh fears have been raised over a planned move of orthopaedic surgery out of Ipswich Hospital, with opponents suggesting it is not in the best interests of patients:

[www.ipswichstar.co.uk/news/sarah-barber-orthopaedic-surgery-move-fears-1-6568402](http://www.ipswichstar.co.uk/news/sarah-barber-orthopaedic-surgery-move-fears-1-6568402)

### **Reader letters**

**Fri 21 Feb – Colchester Gazette – letter – “Boost for hospital not great for all”**

**Tues 25 Feb – EADT – letter – “Concern at site for new centre”**

**Weds 11 March – Colchester Gazette – letter – “We need to sort out MRI scanners”**

### **Opinion pieces**

**Weds 19 Feb – Colchester Gazette – opinion piece - £44m cash boost in needed**



**Sun 23 Feb – EADT – Tom Hunt opinion piece – “We could upgrade two existing hospitals for the cost of one new one”**

**Mon 24 Feb – EADT – David Ellesmere opinion piece – “Ipswich Hospital is being downgraded - why aren't Suffolk MPs fighting harder to stop it?”**

## APPENDIX F

### Minutes from Stakeholder Event: Post-public consultation recommendation setting

19 May 2020

#### **Presenters:**

Rebecca Driver, Director of Communications and Engagement, ESNEFT

Dr Shane Gordon, Director of Strategy, Research and Innovation, ESNEFT

Dr Steve Wilkinson, Independent Academic, Consulting the Community

#### **Participants:**

John Abbott, Chair, Musculoskeletal Action Group

Mark Bowditch, Consultant Orthopaedic Surgeon, ESNEFT

Karen Briton, Matron of Theatres, ESNEFT

Dr Hassan Chowhan, Chair of NEECCG

Paul Ellis, Public Governor, ESNEFT

Andrew McLaughlin, Director of Clinical Strategy Implementation, Sam Fuller, Associate Director of Operations MSK and Special Surgery, ESNEFT

Ray Hardisty, Patient advisory group  
Neil Harris, General Manager, Trauma and Orthopaedics, ESNEFT

Dr Crawford Jamieson, Medical Director, ESNEFT

Cllr Mark Jepson, East Suffolk Council

Gill Jones, Community Development Manager, Healthwatch Suffolk

Cllr Gordon Jones, Suffolk County Council

Mark Loeffler, Consultant Trauma and Orthopaedics, ESNEFT

Amanda Lyes, Chief Corporate Services Officer, West Suffolk CCG

Irene MacDonald, Patient & Public Involvement Lay Member, IESCCG

Cllr Neil MacDonald, Ipswich Borough Council

Simon Morgan, Associate Director of Public Relations, ICS

Gill Orves, Public Governor, ESNEFT and Chair of IHUG

Lynsey Sunderland, NEECCG

Helen Taylor, Chair, ESNEFT

Richard Watson, Deputy CEO, IESCCG

Prof. David Welbourn, Lead Governor, ESNEFT

#### **Meeting technical support:**

Abigale Bedford, Graduate Management Trainee, ESNEFT

Luke Mussett, Engagement Officer, ESNEFT (scribe)

Anna Turner, Head of External Engagement, ESNEFT (moderator)

## **1. Welcome**

- 1.1 Rebecca Driver (RD), Director of Communications and Engagement at ESNEFT opened the meeting as Chair. She explained today's meeting would be using Microsoft Teams and apologised for any potential issues that may arise. She informed the attendees that the event would be recorded and that minutes were also being taken. RD continued that she hoped that by the end of the session that a recommendation could be agreed today to be presented in early July to the Clinical Commissioning Groups' (CCG's) Joint Governing Bodies. She made it clear that this was not an opportunity to reopen the public consultation.
- 1.2 RD outlined the agenda and the purpose of today's discussion. She articulated the timeline of events leading up to this meeting and what would be happening afterwards if a recommendation was agreed today. When going through the timeline, RD described the individuals that were involved at different stages of the process including Dr Steven Wilkinson (SW), Independent Academic at Consulting the Community, who would be presenting later in the event.
- 1.3 RD explained the two milestones that will be ahead if the recommendation is agreed. First would be a meeting with the Joint Health Oversight Scrutiny Committee (JHOSC) where the team would be presenting much of what they are here to say today. The second milestone would be the presenting to the CCG's governing bodies for a final decision to be made. Today would be an opportunity for stakeholders to have a say in the recommendation.
- 1.4 RD then continued with an explanation of the press coverage received and how the Q&A session would be run. She explained that the recommendation would be drafted in the plenary session. She then read through the proposed recommendation. Irene MacDonald (IM), Patient & Public Involvement Lay Member with the Ipswich East Suffolk CCG then raised a potential governance issue as she was a voting member of her CCG. RD recommended that she participated in the meeting however at the stage of the decision making on the final recommendation she should excuse herself. IM agreed.
- 1.5 RD then handed over to Dr Gordon (SG) Director of Strategy, Research and Innovation, ESNEFT for his presentation.

## **2. Background to the Elective Care Centre consultation**

- 2.1 SG thanked the Chair. He started by explaining the proposal was part of a wider programme of work called Building for Better Care. The programme has two strands - emergency and urgent care, and elective, or planned, care. The planned care stream, which is what the public consultation related to, was

required to cover the re-provision of day surgery at Colchester Hospital and a new orthopaedic elective care centre at one site.

2.2 Giving background, he explained that currently at Ipswich Hospital the rate of cancellations (including rescheduling) for elective care work was almost one in three. One of the most common reason for these cancellations was to accommodate emergency patients. There was also now a lack of space to do all the planned work that was required. He described from this the benefits to patients of the proposed new centre and clarified what would not change for patients and staff. There was then also an outline of the positive changes that would come about from this proposal.

2.3 SG then described more details about the proposal itself and what the new centre would have, including up to six new theatres and 48 inpatient beds built to the most modern NHS standards. He clarified these modern standards meant much more space and larger on suite rooms. These are significantly better than most people's experience of current hospital accommodation. He clarified that this was an important opportunity to protect services for patients in the future.

2.4 SG then tackled the question of why Colchester Hospital was chosen as the only option for the proposal. He expanded from the slides that there was a 'brown-field' site available at Colchester already, whereas this was not the case at Ipswich Hospital. Moving out of Ipswich Hospital would create more space for other services to move into better accommodation. In addition, Colchester day surgery unit had to be replaced as part of the proposal and this meant it was the most cost effective approach.

2.5 SG then addressed where it would be on the site and the suitability of the location. The location was far enough away from acute medical services that it wouldn't be an option for emergency overflow, but still close enough to ITU and complex imaging. He also explained how many patients would be affected by these changes.

2.6 SG then handed the floor back to RD. She thanked him and then introduced SW to present his findings.

### **3. Feedback report from the consultation**

3.1 SW clarified for his report he had worked independently. He explained that there was not a nationally mandated methodology. However he had worked with Anglia Ruskin University and the University for East Anglia in creating this approach and this was the twenty-first time it was being implemented in this way. SW had collected the feedback directly and had received 339 responses. He did clarify

that this was not 339 individual responses as some could be a response from a County Council but it would only be counted as one. He also explained that responders were self-selecting so an analyst can't say why someone chose not to respond or if an individual truly represents a community.

3.2 SW then broke down the process of how he collected the feedback. It began with a first stage analysis with all the data collected and coded to themes such as 'journey'. These were then sorted by volume and order accordingly in the draft report.

3.3 For the report SW explained that the summary of themes creates an abstract of the report. There is then the detailed report that follows. The point being anyone who said something will see their statements in the report.

3.4 SW then went through each of the themes in the report in the order of their importance. These were:

- Journey
- Preference
- Patients
- Service
- Finance
- Design
- Staff/ staffing
- Consultation
- Environment

3.5 He concluded that the process of informing the public is always a challenge. Some want a brief whilst others want the finest level of detail.

#### **4. Questions from the floor**

4.1 RD as Chair opened with questions submitted by Gill Jones (GJ), Community Development Manager for Healthwatch Suffolk. The first was on whether Covid-19 and the shutdown had impacted on the consultation. RD replied that most of the information was collected before the shutdown and that this may have been a contributing factor to the higher level of online activity. Covid-19 was not seen to have had a material impact.

4.2 GJ then had a question on the Equality Impact Assessment (EIA). It was confirmed that the EIA was available online. Healthwatch had to stop their assessment of patients travel preferences and experience at short notice due to the lockdown. GJ's other question was on whether there were any objections from staff. SG took this question and explained that the team had been working

with staff on this proposal for two and a half years. Different staff groups have shown different levels of interest. SG indicated that a proposal for a two-site option had been put forward by a small group of clinicians. He explained that, during the development of the final proposals for consultation, there had been discussion with the same clinicians as to whether there would be a risk to quality of work, and the structure of the service. A two-site model was not included in the proposal as commissioners asked for a single site option. However, as this was raised during the consultation, the Trust had developed a two-site model and considered this against the same criteria as the other options. When this two-site option was presented to the ESNEFT Trust Board following consultation, these proposals were deemed to be too costly. They have been assured by other expert orthopaedic clinicians in the Trust that quality is related to the surgeon and team leadership rather than by physical location of the service. The future working arrangements including all clinical and supporting staff will form part of the development of the detailed business case, which follows the public consultation stage. To conclude he said that we were still at a relatively early stage and that stakeholders' involvement in the design of the service was critical to developing the best possible plan.

4.3 David Welbourn (DW), Lead Governor for the ESNEFT Council of Governors felt some public feedback was opinions that were not connected with the consultation. He wished to have assurance that the opinions that couldn't be linked to the recommendation would be presented at the design stage. RD explained that after today there would be a presentation to the CCG in public. She added the team would present a final version of the report they were looking at today. In addition to this there would be a detailed report from the working group that would go into detail on these other issues that would present back to the CCG in a detailed report. For instance, they knew from the pre-consultation feedback that transport and travel means there would be a lot to do but it was important. The consideration of transport and access would be a key consideration, requiring the whole local system, including local government and NHS commissioners to work together. DW continued by asking if the results would have been different if the consultation had been run now post a pandemic? SG and RD agreed the benefits this new centre offers are still needed. Indeed, it does strengthen the case for a separate centre that could then be isolated from the rest of the site. Mark Bowditch (MB), Consultant Orthopaedic Surgeon for ESNEFT confirmed that had we had the site ten weeks ago it would have been a 'green' [meaning COVID-free] area.

4.4 Cllr Neil MacDonald (NM) from Ipswich Borough Council asked if the unions had been involved. RD confirmed they had been involved at the pre-consultation stage and, if the centre was to go ahead, union representatives would be invited to work with the development team. NM noted this was not followed up in the consultation response. RD clarified that it would be included in the management

paper accompanying the recommendation, as will a full summary of all the pre-consultation work.

- 4.5 IM asked what has been done in response to the Clinical Senate recommendations for further work. She further asked about work on the travel impact assessments and patient access to service. SG answered that they had greatly valued the excellent engagement with local communities in developing their thinking so far and that he is keen for more to take place.
- 4.6 DW added that there needed to be consideration as to the rapid adoption of technology within the pathway, which will also change service users transport needs. MB added that the Trust was rapidly using IT to help reduce face to face attendances at the time in relation to the Covid-19 outbreak. SG then supported this statement by confirming ESNEFT was the first Trust in England to adopt the Attend Anywhere technology and was now doing 40% of all video consultations in the East of England at the time of the meeting. He continued that they welcomed the lead taken by the Joint Health Overview and Scrutiny Committee for Suffolk and Essex in looking at travel and that ESNEFT would give its full support, but agreed that this cannot be resolved by any one organisation working in isolation.
- 4.7 For the proposed recommendation IM said he would like ESNEFT to remove "unanimous". He found it difficult to support something that he felt would 'cut a service in Ipswich', adding that the people of Ipswich saw this as a disadvantage to them. GJ and Cllr Mark Jepson (MJ), East Suffolk Council, agreed with the comments made on transport and a need to add a statement on transport. MB then added his personal perspective as a Suffolk resident, appreciating the importance of the proposal despite where it may be built.
- 4.8 Following on from this MJ appreciated East Suffolk Council had not contributed as much as perhaps it should have. However, saw the benefit of the new centre but obviously had to at least voice concerns from people living in the northern extremities of his councils constituencies. Hence consideration of transportation in the recommendation may help those he represented. Otherwise, he agreed with the proposal. From this Helen Taylor (HT), Chair of ESNEFT suggested the wording be changed to 'majority view' which was agreed upon by the stakeholder group.
- 4.9 The recommendation was then amended to be:

"It is the recommendation from the majority view of the post-public consultation stakeholder event held on 19 May that commissioners should approve the proposal to build a new centre for planned orthopaedic surgery at Colchester Hospital, with particular regard to the development of mitigations for the transport issues raised"

4.10 RD thanked all participants for joining what was an effective process and confirmed the final wording would be emailed to the stakeholders attending that day.

4.11 Meeting closed.