

A briefing on the final amendments to the Healthwatch Essex Pathfinder SLA

Draft SLA v0.3 - presented at the Executive on 19 th March (original text)	Final version v1.0 – for agreement and sign off by Executive on 25 th April (changed text)
1.1 This SLA provides the basis for cooperation between Essex County Council (ECC) and the Essex Local Healthwatch Pathfinder Organisation (ELHPO).	1.1 This SLA provides the basis for cooperation between Essex County Council (ECC) and the Healthwatch Essex Pathfinder (HEP).
1.4 adult social care and health services and children’s health services within the administrative county of Essex; and	1.4 adult and children’s social care and health services within the administrative county of Essex; and
1.9 As an autonomous group within the LINK, the ELHPO must operate in the context of overall LINK arrangements.	1.9 As an autonomous group within the LINK, the HEP is independent of other parts of the LINK but must operate in the context of overall LINK arrangements.
2.2a Promoting and supporting the involvement of communities, service users and the public in the commissioning, provision, performance review and scrutiny of local adult social care (ASC) and health services and other county council policies and services that have a long term bearing on health and well being.	2.2a Promoting and supporting the involvement of communities, service users and the public in the commissioning, provision, performance review and scrutiny of local social care services and health services and other county council policies and services that have a long term bearing on health and well being.
2.2h Reaching views on the standards and provision of local ASC and health services and making views known to Shadow Healthwatch England.	2.2h Reaching views on the standards and provision of local social care services and health services and making views known to Shadow Healthwatch England.
3.3 A fundamental principle here is that the ELHPO must be accountable to ECC for its efficient and effective use of resources and for upholding the quality standards of its work while maintaining its operational independence.	3.3 A fundamental principle here is that the HEP must be accountable to ECC for its efficient and effective use of resources (including following open, transparent and competitive procurement practices) and for upholding the quality standards of its work while maintaining its operational independence.
3.6 While neither the ELHPO nor ECC will be held to account for the quality of services offered by a third party, such as the LINK host organisation, the ELHPO will be expected to monitor the quality and	<i>3.6 This section has been removed from the final document.</i>

scope of services provided by any third party organisation and take action to improve them where appropriate.	
3.7 Key Performance Metrics	3.6 Key Performance Metrics