Service	Comments	ECC Response	Recommendation
			As this is a successful
			service the
			recommendation is to
4A Southend to			procure the route on
Shoeburyness	There were no service specific comments made on this	N/A	the current basis until
Sunday and Public Holidays	service.	N/A	2028.
		The comments relating to the commercial 59	
		journeys will be passed to the operator.	As this is a successful
		There is currently no capacity within the local bus	
	A number of comments related to the commercial 59	budget to increase service frequency or extend	recommendation is to
	journeys.	the start time of the service but this will continue	procure the route on
59 Chelmsford to Harlow	There were requests for the service to be made more	to be kept under review.	the current basis until
			2028.
, , ,			
			As this is a successful
			service the
		There is currently no capacity within the local bus	recommendation is to
2 Harlow to Harlow		budget to increase service frequency or extend	procure the route on
Sundays and Public	There were requests for the service to be made more	the start time of the service but this will continue	the current basis until
Holidays	frequent and for it to start earlier.	to be kept under review.	2028.
			As this is a successful
		There is currently no capacity within the local bus	
		budget to increase service frequency or extend	recommendation is to
	There were requests for the service to be made more	the start time of the service or introduce	procure the route on
4 Harlow to Harlow	frequent and for it to start earlier and make additional	additional stops but this will continue to be kept	the current basis until
Sunday and Public Holidays	stops.	under review.	2028.
			As this is a successful
			service the
		There is currently no capacity within the local bus	
		budget to increase service frequency or extend	procure the route on
6 Harlow to Harlow	There were requests for the service to be made more	the start time of the service but this will continue	the current basis until
		to be kept under review.	2028.
,,.			
			As this is a successful
			service the
		There is currently no capacity within the local bus	recommendation is to
		budget to increase service frequency or extend	procure the route on
8 Harlow to Harlow	There were requests for the service to be made more	the start time of the service but this will continue	the current basis until
Sunday and Public Holidays	frequent and for it to start earlier.	to be kept under review.	2028.

			1
			As this is a successful
			service the
		There is currently no capacity within the local bus	recommendation is to
		budget to increase service frequency or extend	procure the route on
10 Harlow to Harlow	There were requests for the service to be made more	the start time of the service but this will continue	the current basis unti
Sunday and Public Holidays	frequent and for it to start earlier.	to be kept under review.	2028.
			As this is a successful
			service the
		There is surrouth, no conceit, within the local hus	recommendation is to
		There is currently no capacity within the local bus	
 	<u>.</u>	budget to increase service frequency or extend	procure the route on
1 Harlow to Harlow	There were requests for the service to be made more	the start time of the service but this will continue	the current basis until
Sunday and Public Holidays	frequent and for it to start earlier.	to be kept under review.	2028.
			As this is a successful
			service the
			recommendation is to
2 Harlow to Harlow		There is currently no capacity within the local bus	procure the route on
Monday to Saturday	There were requests for the service to be made more	budget to increase service frequency but this will	the current basis until
Evenings	frequent.	continue to be kept under review.	2028.
			As this is a successful
			service the
		There is currently no capacity within the local bus	
4 Harlow to Harlow		budget to increase service frequency or	procure the route on
Monday to Saturday	There were requests for the service to be made more	introduce additional stops but this will continue	the current basis until
	frequent and to introduce additional stops.	to be kept under review.	2028.
Evenings		to be kept under review.	2028.
			As this is a successful
			As this is a successful service the
			service the
1 Harlow to Harlow		There is currently no capacity within the local bus	service the
1 Harlow to Harlow Monday to Saturday	There were requests for the service to be made more	There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to
	There were requests for the service to be made more frequent		service the recommendation is to procure the route on
Monday to Saturday		budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until
Monday to Saturday		budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until
Monday to Saturday		budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028.
Monday to Saturday		budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the
Monday to Saturday Evenings		budget to increase service frequency but this will continue to be kept under review.	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to
Monday to Saturday Evenings 10 Harlow to Harlow	frequent	budget to increase service frequency but this will continue to be kept under review.	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until
Monday to Saturday Evenings 10 Harlow to Harlow	frequent	budget to increase service frequency but this will continue to be kept under review.	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028.
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028. As this is a successful
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028.
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the
Monday to Saturday Evenings 10 Harlow to Harlow Monday to Saturday	frequent There were requests for the service to be made more	budget to increase service frequency but this will continue to be kept under review. There is currently no capacity within the local bus budget to increase service frequency but this will continue to be kept under review.	service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to procure the route on the current basis until 2028. As this is a successful service the recommendation is to

12 Wickford to Billericay Monday to Saturday	There was praise for the service, its reliability and friendly drivers but a desire for an onward connection to Ramsden Heath, additional stops and for a larger vehicle.	There is currently no capacity within the local bus budget to extend services or add additional stops but this will be kept under review. Passenger data is used to procure services and capacity is kept under review by the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
132 Saffron Walden to Cambridge Sunday and Public Holidays	It was proposed that the service be withdrawn and the 7 extended. There was praise for the service and a request for additional later journeys on the service.	Where it is possible to competitively tender a service ECC do so rather than use a de minimis direct award option as this ensures transparency and value for money for taxpayers. There is currently no capacity within the local bus budget to extend services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
211/212 Waltham Cross to Breach Barns/Roundhills Monday to Saturday	There was praise and support for the service and a request for additional later journeys.	There is currently no capacity within the local bus budget to extend services but this will be kept under review.	As this is a successful service it will be continued until 2028 on the current basis but for the first three years at least will form part of a Bus Service Improvement Pilot as set out in the ECC Bus Service Improvement Plan p104 to 105
SB12 Toothill to Harlow Wednesday and Friday (otherwise referred to as HSB01)	There were no service specific comments made on this service.	N/A	As this is a successful service it will be continued until 2028 on the current basis but for the first three years at least will form part of a Bus Service Improvement Plan Pilot as set out in the ECC Bus Service Improvement Plan p104 to 105
B3 Felmores to Basildon Monday to Saturday Evenings	There were no service specific comments made on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.

			As this is a successful
			service the
			recommendation is to
			procure the route on
B3 Felmores to Basildon	There were no service specific comments made on this		the current basis unti
Sunday and Public Holidays	service.	N/A	2028.
			As this is a successful
			service the
			recommendation is to
370 Chelmsford to Halstead			procure the route on
Monday to Saturday			the current basis unti
	There was support for the service.	N/A	2028.
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			As this is a successful
			service the
C1 Great Waltham to			recommendation is to
Galleywood	There was support for the service.		procure the route on
,	There was concern that an evening service frequently	ECC will raise the issue of the service running	the current basis until
Evenings	ran early.	early with the operator.	2028.
	There was support for the service frequency. There		As this is a successful
	were concerns about driver behaviour and reliability of	ECC will raise the reliability and driver issues with	service the
	the service.	the operator. There is currently no capacity in	recommendation is to
	There was a desire for the frequency of the service to	the local bus budget to increase the frequency of	procure the route on
	increase, for the service to start earlier and for it to run	services or to extend services but this will be kept	
			2020.
		ECC will raise the reliability issues with the	As this is a successful
	There were concerns about the reliability of the	operator. There is currently no capacity in the	service the
	service and a desire for the frequency of the service to	local bus budget to increase the frequency of the	recommendation is to
21 North Benfleet to	be increased.	service but this will be kept under review.	procure the route on
Basildon			the current basis until
Monday to Saturday			
,,			
		ECC are not considering re-numbering services at	
		this point, however this is kept under review.	As this is a successful
		The route is well used and as there was only one	service the
	There was a request for the service to be re-numbered	request for simplification there is no proposal to	recommendation is to
	and the route to be simplified.	change it as this point. There is currently no	procure the route on
	There was a request for the frequency of the service	capacity in the local bus budget to increase	the current basis until
1A Basildon to Pitsea	to be increased.	frequency but this will be kept under review.	2028.
1A Basildon to Pitsea Saturday			
1A Basildon to Pitsea Saturday			
			As this is a successful
			As this is a successful service the
		There is currently no capacity in the local bus	service the
		There is currently no capacity in the local bus budget for services to serve additional areas	
Saturday	There was a request for the service to serve additional	, , ,	service the recommendation is to
Monday to Friday 21 North Benfleet to	at weekends. There were concerns about the reliability of the service and a desire for the frequency of the service to	under review. ECC will raise the reliability issues with the operator. There is currently no capacity in the local bus budget to increase the frequency of the service but this will be kept under review. Comments on the commercial elements of the route will be passed to the operator. ECC are not considering re-numbering services at this point, however this is kept under review.	2028. As this is a succ service the recommendati procure the ro the current ba 2028. As this is a succ

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			As this is a successful service the
			recommendation is to
13/13A/14 Chelmsford to		There is currently no capacity in the local bus	procure the route on
Wickford	There was a desire for increased frequency and a more		the current basis until
Monday to Saturday	direct route	this will be kept under review.	2028.
			As this is a successful
			service the
			recommendation is to
	There was support for this service.	There is currently no capacity in the local bus	procure the route on
3 Southend to Chelmsford	There was a desire for this service to serve Great	budget to enable services to serve new areas but	the current basis until
Monday to Saturday	Baddow.	this will be kept under review.	2028.
, ,		There is currently no capacity in the local bus	
		budget to provide for increased service	
		frequency or later journeys but this will be kept	As this is a successful
	There was supported for this service and a desire for it	under review. Concerns about reliability will be	service the
47 Chelmsford to	to run later and for the frequency to be increased.	raised with the operator. There is no proposal to	recommendation is to
Springfield-	There was a desire for the service to link with services	change the timetable as there was only one	procure the route on
Broomfield/Maldon	from Witham.	comment in support of this but this will be kept	the current basis until
Monday to Saturday	There was concern about reliability.	under review.	2028.
			As this is a successful
			service the
4 Hythe Tesco/Highwoods			recommendation is to
to Stanway			procure the route on
Sainsburys/North Station	There were no service specific comments made on this		the current basis until
Monday to Friday	service.	N/A	2028.
			As this is a successful
			service the
			recommendation is to
16A Canwick Grove to St			procure the route on
Helena School	There were no service specific comments made on this		the current basis until
Schooldays	service.	N/A	2028.
			As this is a successful
			service the
			recommendation is to
17 West Bergholt to			procure the route on
Stanway	There were no service specific comments made on this		the current basis until
Schooldays	service.	N/A	2028.
		There is surrently no conscituin the local bus	
		There is currently no capacity in the local bus budget to enable services to start earlier or run	As this is a successful
		later but this will be kept under review. As this is	service the
	There were requests for the service to start earlier and	a well-used route and there was only one request	
80/80A/81/81A Colchester	run later.	to change the route that is not being taken	procure the route on
to Boxted/Dedham	There was a request to change the route and the	forward at this stage. There are currently no	the current basis until
Monday to Saturday	numbering.	proposals to review route numbering.	2028.
wonday to Saturudy	numberilig.	Theorem to review toute fullimening.	2020.

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			A - 46
			As this is a successful
			service the
			recommendation is to
174/175 Colchester to			procure the route on
Fingrinhoe	There were no service specific comments made on this		the current basis until
Monday to Saturday	service.	N/A	2028.
		There is currently no capacity in the local bus	As this is a successful
		budget to enable services to start earlier but this	service the
	There was a desire for the timetable to match school	will be kept under review. As this is a well-used	recommendation is to
46 Chelmsford/Epping to	finish times.		procure the route on
Ongar	There was a desire for the service to start earlier.	the timetable this is not being taken forward at	the current basis until
Monday to Saturday	There was support for the service.	this stage.	2028.
wonday to Saturday		this stage.	2020.
			As this is a successful
			service the
11 Hythe Tesco/Highwoods			recommendation is to
to Stanway		There is currently no capacity in the local bus	procure the route on
Sainsburys/North Station	There was a request for increased frequency of the	budget to provide for increased frequency of	the current basis until
Monday to Friday	service.	services but this will be kept under review.	2028.
			As this is a successful
			service the
			recommendation is to
			procure the route on
565 Grays to Brentwood	There were no service specific comments made on this		the current basis until
Monday to Saturday	service.	N/A	2028.
		There is currently no capacity in the local bus	
		budget to increase the frequency of services but	
		this will be kept under review. Two different	
		route and a timetable change were proposed but	
		as this is a well-used service and these were	
	There were proposals to change the route, increase	individual requests it is not proposed to take	As this is a successful
	the frequency of the service and match it more closely	them forward at this stage.	service the
	to school journeys.	Comments on changes to the commercial	recommendation is to
	There were comments on changes to commercial	elements of the service will be passed to the	procure the route on
32 Chelmsford to Ongar	elements of the service.	operator.	the current basis until
Monday to Saturday	There was support for the service.		2028.
			As this is a successful
			service the
B1/B2/B4/22 Pitsea to			recommendation is to
Laindon			procure the route on
Monday to Saturday	There were comments made on the frequency of the	Comments on the commercial elements of the	the current basis until
Evenings	commercial daytime services.	service will be passed to the operator.	2028.
Lvenings	commercial daytime services.	bervice will be passed to the operator.	2020.

B1/B2/B3/B4 Pitsea to Laindon Sunday and Public Holidays	There were comments made on the frequency of service.	There is currently no capacity in the local bus budget to enable increases in frequency on services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
25 Basildon to Wickford Sunday and Public Holidays	There were no service specific comments made on this service	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
351 Chelmsford to Brentwood Sunday and Public Holidays	There was support for this service and a desire for it to run more frequently and later.	There is currently no capacity in the local bus budget to enable increases in frequency or additional journeys on services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
80A/80C Brentwood to Hutton Sunday and Public Holidays	There was one proposal to withdraw the route and integrate it with another route.	As this is a well-used service and there was only one proposal for change this will not be taken forward at present but will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
37 Warley to Brentwood Sunday and Public Holidays	There was a suggestion the service is not running properly.	This will be raised with the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
21 Canvey to Southend Monday to Saturday Evenings	There were concerns about the reliability of the service, a desire for the frequency of the service to be increased and for additional stops. Comments were made on the commercial elements of the service.	There is currently no capacity in the local bus budget to enable increases in frequency on services or for services to serve new areas but this will be kept under review. Issues on reliability will be raised with the operator. These comments will be passed to the operator	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
336 Chelmsford to Southminster/South Woodham Ferrers Sunday and Public Holidays	There was a desire for increased frequency and a direct link to Broomfield Hospital	There is currently no capacity in the local bus budget to enable increases in frequency or for services to serve new areas but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.

31/332 Chelmsford to Southminster/South Woodham Ferrers Sunday and Pubic Holidays	There were comments on the commercial element of the service. There was support for the service.	These will be passed to the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
C4/C5 Moulsham Lodge to Oxney Green Monday to Saturday Evenings	There was support for the service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
C3 North Melbourne to Beaulieu Park Sunday and Public Holidays	There were concerns about the reliability of the service.	These will be raised with the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
X20 Braintree - Stansted Airport Sunday and Public Holidays	There was support for the service. There was a desire for the service to be removed from Great Dunmow	There is no proposal to change the service as it is well used	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
71 Chelmsford to Colchester Monday to Saturday Evenings	There were comments on the commercial element of the service. There was a desire for increased frequency on this service.	These will be passed to the operator. There is currently no capacity in the local bus budget to enable increases in frequency on this service but this will be kept under review	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
370 / 170 Chelmsford, Broomfield Hospital Sunday and Public Holidays	There were comments on the route of the service.	There is no proposal to change the service as it is well used	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
42A Chelmsford to Stansted Airport/Boreham Sunday and Public Holidays	There was a proposal that the route be withdrawn There was support for the service and a desire to see frequency increased.	There is currently no capacity in the local bus budget to enable increased frequency on services but this will be kept under review. There is no proposal to withdraw the service as it is well used.	

			As this is a successful
			service the
			recommendation is to
C7 Chelmsford to	There was support for the service.		procure the route on
Galleywood	There were concerns about the reliability of the		the current basis unti
Sunday and Public Holidays		These will be passed to the operator.	2028.
Sunday and Fublic Holidays		These will be passed to the operator.	2020.
			As this is a successful
			service the
1 Ambrose Avenue to			recommendation is to
Greenstead		There is no current capacity in the local bus	procure the route on
Monday to Saturday		budget to enable increased frequency for	the current basis unti
Evenings	There was a desire to see frequency increased.	services but this will be kept under review.	2028.
			As this is a successful
			service the
2 Highwoods to Great			recommendation is to
Horkesley			procure the route on
Monday to Saturday	There were no service specific comments on this		the current basis until
Evenings	service.	N/A	2028.
Evenings			2020.
			As this is a successful
			service the
		There is no current capacity in the local bus	recommendation is to
	There was support for the service.	budget to enable increased frequency and/or	procure the route on
88A Colchester to Halstead	There was a desire for increased frequency and later	additional journeys for services but this will be	the current basis until
Sunday and Public Holidays	journeys.	kept under review.	2028.
, , ,			
			As this is a successful
S4/S6/S7 Greenstead to St			service the
Michael's Estate/Shrub			recommendation is to
End/Layer de la Haye			procure the route on
Monday to Saturday	There were no service specific comments on this		the current basis unti
Evenings	service	N/A	2028.
			As this is a successful
		There is currently no capacity in the local bus	service the
68 Highwoods to West		budget to enable increased frequency on	recommendation is to
Mersea		services but this will be kept under review.	procure the route on
Monday to Saturday	There were concerns about reliability and a desire to	-	the current basis unti
Evenings	see increased frequency.	operator.	2028.
			As this is a successful
			service the
	There were comments on the commercial elements of	These will be passed to the operator	
	There were comments on the commercial elements of	These will be passed to the operator.	recommendation is to
	the service.	There is currently no capacity in the local bus	procure the route on
88 Halstead to Colchester	There was a desire to see increased frequency on the	budget to enable increased frequency on	the current basis until
Monday to Friday Evenings	jservice.	services but this will be kept under review.	2028.

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1/2/6/S3/S9 Colchester to Colchester Sunday and Public Holidays	There was a desire to see increased frequency on this service.	There is currently no capacity in the local bus budget to enable increased frequency on services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
31 Chelmsford to Maldon/South Woodham Ferrers Monday to Saturday Evenings	There were comments on the commercial elements of the service. There was support for the service. There was a desire for additional areas to be served.	These will be passed to the operator. There is currently no capacity in the local bus budget to enable additional areas to be covered by services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
336 Chelmsford to Maldon/South Woodham Ferrers Monday to Saturday Evenings	There were concerns about the reliability of the service and comments on the commercial elements of the service. There was a desire to see additional journeys provided.	These will be raised with the operator. There is currently no capacity within the local bus budget to enable additional journeys on services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
73 Chelmsford to Maldon/South Woodham Ferrers Monday to Saturday Evenings	There was support for the service. There were comments on the commercial elements of the service. There was a desire for these services to run more frequently	These will be passed to the operator. There is currently no capacity in the local bus budget to enable these services to run more frequently but this will be kept under review	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
75 Maldon to Colchester Sunday and Public Holidays	There was a desire for the service to serve new areas. There was support for the service. There were comments on the commercial elements of the route.	There is currently no capacity in the local bus budget to enable services to serve new areas but this will be kept under review. These comments will be passed to the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
76 Clacton to Colchester/Thorpe Le Soken Sunday and Public Holidays	There was a proposal that the route be changed.	As this is a well-used service and there was only one proposal for change this will not be taken forward at present but will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
102 Colchester to Harwich Sunday and Public Holidays	There were no service specific comments for this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.

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301 Bishops Stortford to Saffron Walden Monday to Saturday	There were concerns about the reliability of this service. There was a desire to see additional days of operation, additional stops and increased frequency. There was a request for a change to the timetable. There was a usport for the service. There was a desire to see the service more closely match the needs of school children. There was a desire to see the bus more closely match the needs of train users. There was a request for smaller vehicles and increased driver training.	Issues relating to reliability, driver training and vehicle size will be raised with the operator. There is currently no capacity in the local bus budget to increase days of operation or frequency but this will be kept under review. There were four requests for changes to the timetable, two of which were similar. Given this is a well-used service no changes are currently proposed but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
5 Sumners Farm to Harlow Bus Station Monday to Saturday	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
306 Wicken Bonhunt to Bishops Stortford Schooldays	There was support for the service. There was a desire to see a timetable change to more closely align with school start times.	The service will be procured so the morning journey has a start time of 15 minutes earlier for each timing point compared with the current timetable.	The service will be procured so the morning journey has a start time of 15 minutes earlier for each timing point compared with the current timetable, until 2028.
66A Waltham Cross to Debden/Upshire Sunday and Public Holidays	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
77/77A St Osyth Beach to Tufnell Way Monday to Friday	There was a desire for a Saturday service.	There is currently no capacity in the local bus budget to enable additional days of operation but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
97A/98A Clacton to Walton Monday to Saturday Evenings	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.

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	There was support for the service.		
	There were concerns about the reliability of the		
	service.		
	There was a desire for more frequent services starting	Issues relating to reliability and the use of smaller	
	earlier in the morning and running later into the	vehicles will be raised with the operator.	As this is a successful
	evening.	There is currently no capacity in the local bus	service the
91 Tollesbury/Maldon to	There was a proposal that smaller vehicles are used on	budget to enable increases in frequency,	recommendation is to
· · ·	the service.	additional journeys in the morning or evening,	procure the route on
ster	There was a desire that the route is extended.	extensions to the route or Sunday services but	the current basis until
Monday to Saturday	There was a desire for Sunday services.	this will be kept under review.	2028.
Monday to Satarady	There was support for the service.		2020.
	There were concerns about the reliability of the	Issues relating to the reliability of the service and	
	service.	the use of smaller vehicles will be raised with the	
	There was a proposal that smaller vehicles are used on	operator.	
	the service.	There is currently no capacity in the local bus	
	There was a proposal to extend the service.	budget to enable extensions to the service,	
	There was a proposal to change the timetable to more	additional morning or evening journeys or	
	closely match school times.	Sunday services. There is no proposal to merge	As this is a successful
	There was a proposal to merge the service with	this service with another. As this is a well-used	service the
92 Tollesbury/Maldon to	another.	service and there was only one proposal to	recommendation is to
Witham/Tollesbury/Colche	There was a desire for earlier morning and later	change the timetable that will not be taken	procure the route on
ster	evening journeys.	forward at this stage but will be kept under	the current basis until
Monday to Saturday	There was a desire for Sunday services.	review.	2028.
	There was support for the service.		
	There were concerns about the reliability of the		
	service.		
	There was a desire for the route to be extended.	Issues relating to the reliability of the service,	
	There was a proposal that smaller vehicles are used on	capacity and the use of smaller vehicles will be	As this is a successful
95/95A Tollesbury/Maldon	the service.	raised with the operator.	service the
to	There was concern about capacity on the service.	There is currently no capacity in the local bus	recommendation is to
	There was a desire for earlier morning and later	budget to enable extensions to the service,	procure the route on
ster	evening journeys.	additional morning or evening journeys or	the current basis until
Monday to Saturday	There was a desire for Sunday services.	Sunday services	2028.
			As this is a successful
9 Walton/Weeley/Point			service the
Clear to Gt			recommendation is to
Holland/Colchester/Thorpe			procure the route on
	There were no service specific comments on this		the current basis until
Monday to Friday	service.	N/A	2028.
105/107			
105/107			As this is a successful
Walton/Weeley/Point Clear		There is currently no capacity in the local bus	service the
to Gt	There was a desire for the service to run later in the	budget to enable additional journeys later in the	recommendation is to
Holland/Colchester/Thorpe	÷	evening.	procure the route on
Le Soken/Brightlingsea	There was a proposal that the service should be	There is no proposal to withdraw the services as	the current basis until
Monday to Saturday	withdrawn.	they are well used.	2028.

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115 Walton/Weeley/Point Clear to Holland/Colchester/Thorpe Le Soken/Brightlingsea Schooldays	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
101 Walton/Weeley/Point Clear to Holland/Colchester/Thorpe Le Soken/Brightlingsea Schooldays	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
21 Ongar to Brentwood Saturday	There was a desire for evening and Sunday services There was support for the service.	There is currently no capacity in the local bus budget to enable additional evening and Sunday services but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
2 Harwich to Harwich Monday to Saturday	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
Citi7 Cambridge to Saffron Walden Monday to Saturday	There was a desire for services to run later into the evening. There was support for the service. There were concerns about the reliability of the service. There was a desire for the service to become direct. There was a desire for the service to be more frequent.	There is currently no capacity in the local bus budget to enable services to run later into the evening or more frequently but this will be kept under review. Issues relating to the reliability of the service will be raised with the operator. The service is well used so there is no proposal to change the route.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
30 Beckers Green to Marks Farm Monday to Saturday	There was a desire for services to run later into the evening and on a Sunday.	There is currently no capacity in the local bus budget to add additional journeys or days of operation to this service but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.

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61 Blackmore/Doddinghurst to Brentwood Monday to Saturday	There was support for the service. There was a desire for smaller vehicles to operate the service.	The issue relating to the use of smaller vehicles on the route will be raised with the operator.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
13 Waltham Cross Bus Station to St Margaret's Hospital Epping Monday to Saturday	There were no service specific comments for this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
B12 (Previously 73/73A) Chelmsford to Maldon Monday to Saturday	There was a desire for the service to be extended to cover new areas. There was a desire for frequency to be increased. There was support for the service.	There is currently no capacity in the local bus budget to enable extensions to this service or increases in frequency but this will be kept under review.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
82A/82B/83A/83B Colchester/Lexden to Marks Tey/Colne Engaine/Bures Monday to Saturday	There was a proposal that the route numbering is changed.	As these are well used routes and there was only one comment proposing to change the numbering this will not be taken forward at this stage.	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
269 Brentwood to Grays Monday to Saturday	There were no service specific comments on this service.	N/A	As this is a successful service the recommendation is to procure the route on the current basis until 2028.
	There was support for the service.	There is currently no capacity within the local bus	There will be no change to this service but it will be procured as one timetable with 418B Monday to Saturday Evenings and 418B Sunday and
418 Loughton to Harlow Monday to Saturday	There was a desire for the service to run more frequently.	budget to enable an increase in frequency on this service but this will be kept under review.	Public Holidays, until 2028.

			As this is a successful
			service the
S9 Colchester North Station			recommendation is to
to Rowhedge			procure the route on
Monday to Saturday	There were no service specific comments on this		the current basis until
Evenings	service.	N/A	2028.