



7 June 2010

Essex Police Authority

Report of the annual meeting held on 7 June 2010 (For information)

1. Chairman and Vice-Chairman

I was re-appointed as Chairman and we re-appointed Mr Neil Macdonald, an Independent Member, as our Vice-Chairman, for the ensuing year.

2. Chief Constable's Report

A full copy of the Chief Constable's Quarterly Report for the period 1 January to 31 March 2010 is contained in our meeting's agenda and further copies are available on request.

As the Council will be aware, in his quarterly report to the Police Authority, the Chief Constable reviews the Force's performance against the Essex Policing Plan and includes other items of interest. The primary objectives for Essex Police being:

- Improve public confidence in policing;
- Deliver our Policing Pledge to the public;
- Reduce recorded crime, anti-social behaviour and repeat incidents of domestic abuse by at least 5 percent;
- Increase the recorded crime sanction detection rate to 42 percent;
- Increase the number of drug offenders brought to justice by 10 percent;
- Reduce serious road traffic casualties by 5 percent;
- Reduce the risk of harm to the public by enhancing our capability to deliver Protective Services in line with the national standards;
- Ensure our communities remain safe by promoting and developing the UK counter-terrorism strategy;
- Have an effective and representative workforce;
- Maximise Force efficiency and productivity – to enhance the frontline.

The Chief Constable informed us:

- That the performance of Essex Police has continued to improve with levels of reported crime continuing to fall during the quarter. It was reported that Essex Police had recorded 8,046 fewer crimes in 2009/10 when compared to the same period the previous year. We heard that crime was down by 7.1% in total and that continuing success in reducing crime shows the Force ranked second in our Most Similar Forces (MSF) Group.
- That the number of people killed and seriously injured (KSI) on Essex roads continues to fall. The Chief Constable informed us that a DVD entitled Driving with Grace had been launched by the friends of Eleanor Grace McGrath who was tragically killed in a road traffic collision. The



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DVD has been distributed to all schools in the UK, Road Safety Officers and Police Forces to promote road safety amongst young drivers.

- That Operation Petrel was launched on 1st March which aimed to increase public confidence by concentrating upon enforcement and the education of motorcycle riders on 15 motorcycle KSI routes within the Force area.
- That during the quarter, the total KSIs recorded were 156, which represent a 9% reduction on the 171 recorded during the same period last year.
- That motorcycle casualties have also reduced by 12 KSI casualties compared with the same quarter last year.
- That gun and knife crime had shown a continued downward trend during this period. Gun crime had shown a continued downward trend during the period with a 33.3% decrease when compared to the same period last year. Knife crime had also shown a reduction of 4.6% on the same period last year.
- That a Special Constabulary weekend had taken place on 5th and 7th February 2010, called Operation Keel, which focused on local priorities, for example, speeding, traffic offences and inconsiderate parking. 320 motorists were spoken to during the operation, 51 fixed penalty notices given, 13 reports for process and 4 arrests were made. This operation was well received by the local people.
- That Family Intervention projects were taking place throughout the County, which bring together key agencies to deal with issues associated with troublesome families.
- That performance has improved against all the Communications Division targets. End of year performance results exceed the targets set out in all areas and show improvement against last year.



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Essex Local Policing Plan 2009/10 Objectives and Targets

FORCE 2009/2010	TARGET	CUMULATIVE TARGET	APRIL '08 TO MAR '09	APRIL '09 TO MAR '10	Better/Worse than Previous Period (%)	Better/Worse than Target (%)	Most Similar Forces ranking ¹	
							YEAR TO MAR '10	YEAR TO DEC '09
FORCE OBJECTIVE 1 Confidence in Policing			YEAR TO SEP '09	YEAR TO DEC '09			YEAR TO DEC '09	YEAR TO SEP '09
The % of people who think that 'The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area'	51.0%	51.0%	55.9%	57.9%	2.1	6.9	1	1
FORCE OBJECTIVE 2 Delivering our Policing Pledge to the Public			APRIL '08 TO MAR '09	APRIL '09 TO MAR '10			YEAR TO DEC '09	YEAR TO SEP '09
Percentage of emergency (999) calls answered within standard	97.0%	97.0%	95.4%	97.0%	1.6	0.0		
Percentage of non-emergency (switchboard) calls answered within standard	92.0%	92.0%	91.9%	93.9%	2.0	1.9		
Percentage of emergency response incidents attended within standard	93.0%	93.0%	91.3%	90.2%	-1.1	-2.8		
FORCE OBJECTIVE 2 Satisfaction with service								
Making contact with the police	95.0%	95.0%	94.0%	94.8%	0.8	-0.2	5	7
Action taken by the police	85.0%	85.0%	83.1%	82.0%	-1.1	-3.0	4	3
Being kept informed of progress	80.0%	80.0%	70.1%	73.2%	3.1	-6.8	6	6
Customers treatment by staff	94.0%	94.0%	92.8%	93.3%	0.5	-0.7	5	6
The overall service provided	85.0%	85.0%	83.0%	84.3%	1.3	-0.7	4	5
FORCE OBJECTIVE 2 To reassure the public			YEAR TO SEP '09	YEAR TO DEC '09			YEAR TO MAR '10	YEAR TO DEC '09
The % of people who perceive anti-social behaviour as a problem in their area	6.0%	6.0%	9.5%	10.0%	0.5	4.0	1	1
FORCE OBJECTIVE 3 Crime Reduction			APRIL '08 TO MAR '09	APRIL '09 TO MAR '10			Current ²	Previous
All crime³	107200	107200	112842	104796	-7.1	-2.2	2	2
Serious acquisitive crime	20569	20569	21652	19716	-8.9	-4.1	4	4
Robbery	1240	1240	1305	1096	-16.0	-11.6	5	5
Burglary dwelling	6543	6543	6888	6849	-0.6	4.7	5	4
Vehicle crime	12786	12786	13459	11771	-12.5	-7.9	6	4
Serious violent crime	758	758	798	924	15.8	21.9	6	6
Assault with less serious injury	8389	8389	8830	8739	-1.0	4.2	2	2
Racially-aggravated crime	826	826	869	865	-0.5	4.7	4	3
Victims aged 0 - 19	9201	9201	9685	9211	-4.9	0.1		

¹ MSF (and MSBCU) rankings are colour coded to show performance in relation to the MSF average for a particular indicator – Green=Better than MSF average; Red=Worse than MSF average; Black=equal to the average.

² Force objective 3 and 4 MSF positions displayed for the 'current' period are for March 2010. 'Previous' refers to December 2009. All other force objective MSF positions shown are for the periods stated.

³ All Crime - is the total crime recorded by the Force – it is not a total of the Force Objective offences listed in the report.



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Incidents of anti-social behaviour	78251	78251	82369	78228	-5.0	0.0		
Repeat incidents of domestic violence ⁴	9971	9971	10496	10582	0.8	6.1		
% Repeat incidents of domestic violence cases reviewed at MARAC ⁵	23%	23.0%	no data		-	-		
FORCE OBJECTIVE 4 Crime detection								
All crime sanction detection rate	42.0%	42.0%	35.2%	33.5%	-1.7	-8.5	2	1
Serious acquisitive crime sanction detection rate	23.0%	23.0%	14.2%	17.4%	3.2	-5.6	2	1
Robbery sanction detection rate	30.0%	30.0%	21.8%	18.4%	-3.4	-11.6	8	8
Burglary dwelling sanction detection rate	26.0%	26.0%	17.3%	19.5%	2.2	-6.5	3	2
Vehicle crime sanction detection rate	22.0%	22.0%	11.8%	16.0%	4.2	-6.0	1	1
Serious violent crime sanction detection rate	60.0%	60.0%	47.7%	45.5%	-2.2	-14.5	7	7
Serious sexual offences sanction detection rate	32.0%	32.0%	24.2%	20.5%	-3.7	-11.5	8	8
Racially-aggravated crime sanction detection rate	55.0%	55.0%	47.1%	41.0%	-6.1	-14.0	6	6

FORCE 2009/2010		CUMULATIVE TARGET	APRIL '08 TO MAR '09	APRIL '09 TO MAR '10	Better/Worse than Previous Period (%)	Better/Worse than Target (%)	Most Similar Forces ranking	
	TARGET						SEP '09	JUN '09
FORCE OBJECTIVE 5 Drugs								
Number of Class A drug suppliers who are convicted	217	217	197	87	-55.8	-59.9		
FORCE OBJECTIVE 6 Road traffic								
Number of people killed or seriously injured in road traffic collisions	758	758	798	784	-1.8	3.4	8	7
Number of children killed or seriously injured in road traffic collisions	57	57	60	76	26.7	33.3		
Number of motorbike casualties killed or seriously injured	200	200	210	222	5.7	11.0		
FORCE OBJECTIVE 7 Protective Services								
Meet and exceed the NPIA Protective Services Standards	A quarterly update on this objective is provided to the Performance Committee Meeting							
FORCE OBJECTIVE 8 Counter-Terrorism								
Increase the amount of intelligence coming from the community	A quarterly update on this objective is provided to the Performance Committee Meeting							
Exercise and review our contingency plans in relation to counter-terrorism								
FORCE OBJECTIVE 9 Effective and representative workforce -								
Percentage of personnel recruited from minority ethnic groups*								
Police Officers	6.0%	6.0%	4.4%	5.1%	0.7	-0.9		
Police Staff	6.0%	6.0%	6.3%	1.5%	-4.8	-4.5		

⁴ Definition – Domestic violence (abuse) is defined by ACPO as 'any incidence of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults (aged 18 or over), who are or have been intimate partners or family members, regardless of gender or sexuality.'

⁵ MARAC – those victims (cases) of domestic violence referred to a MARAC will be those who have been identified as high or very high risk (i.e. of serious injury or of being killed). For the purposes of this indicator, a case should be defined as a combination of a victim and a perpetrator (or groups of perpetrators) being reviewed at the same MARAC. The MARAC target shown is the national repeat level.



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Police Community Support Officers	6.0%	6.0%	5.3%	0.0%	-5.3	-6.0	
All	6.0%	6.0%	5.3%	3.5%	-1.8	-2.5	
FORCE OBJECTIVE 9 Effective and representative workforce - Percentage of personnel from minority ethnic groups							
Police Officers	2.5%	2.5%	2.3%	2.4%	0.1	-0.2	
Police Staff	2.5%	2.5%	2.4%	2.4%	0.0	-0.1	
Police Community Support Officers	2.5%	2.5%	3.1%	2.0%	-1.1	-0.5	
All	2.5%	2.5%	2.4%	2.4%	0.0	-0.1	
FORCE OBJECTIVE 9 Sickness Number of working days lost due to sickness per person							
Police Officers	8	8	8.4	7.9	-0.5	-0.1	
Police Staff	8	8	9.8	10.2	0.4	2.2	
Police Community Support Officers	8	8	10.0	14.3	4.3	6.3	
All	8	8	9.0	9.2	0.2	1.2	
FORCE OBJECTIVE 10 Force efficiency and productivity							
Deliver the in-year objectives for the Operation Apex Programme							
Continue work to develop collaborative arrangements to release further efficiency savings from support functions				A quarterly update on this objective is provided to the Performance Committee Meeting			
Continue to collaborate with policing partners to strengthen protective services capacity and capability							

	2009/10		2008/09	
	Target	KSI Casualties	Target	KSI Casualties
Apr - June	190	212	223	192
July - Sept	190	224	223	225
Oct - Dec	190	192	223	210
Jan – Mar	190	156	223	171

999 and Non Emergency Call Handling



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Information Type	Quarter 4			Year to Date		
	Target	Qtr 4 2008	Qtr 4 2009	01/04/2008 - 31/03/2009	01/04/2009 - 31/03/2010	
1. Fir Call Handling (Including Abandoned)						
999 Calls	97%	94.9%	97.3%	95.4%	97.0%	▲
Non 999 Calls	90%	92.2%	93.5%	94.0%	94.3%	▲
Abandoned Rate (Non 999 Calls)	3%	0.6%	0.7%	0.6%	0.6%	◀▶
2. Switchboard (For Primary & Returned Calls)	92%	93.0%	93.9%	91.9%	93.9%	▲

Force Strength

The table below shows changes in Force strength since 2005.

	Strength (FTE)	31 st Mar 2010	31 st Mar 2005	% Change Increase
Police Officers	Budgeted	3636.9	3186.5	14.1%
	Actual	3596.5	3202.2	12.3%
Police Staff	Budgeted	2275.0	2067.0	10.0%
	Actual	2161.7	2032.8	6.3%
Police Community Support Officers	Budgeted	474	195	143.0%
	Actual	444.8	179.0	148.5%
Special Constabulary	Budgeted	852	502	69.7%
	Actual	682	342	99.4%
Please note that the Force strength figures are continually changing and the numbers quoted above represent a snapshot and do not include seconded officers or career breaks.				



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ROBERT P CHAMBERS

Chairman of the Authority
and the person appointed by
the Police Authority to answer
questions at meetings of the
County Council relating to the
discharge of the Authority's
functions