



# **ACCESS TO GP SERVICES TASK AND FINISH GROUP**

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# TERMS OF REFERENCE

- BASILDON
- BRENTWOOD
- CASTLE POINT
- ROCHFORD



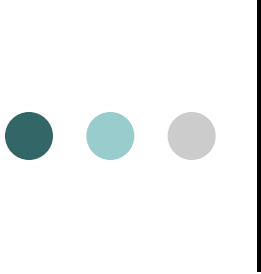
# THE CURRENT POSITION – NHS SE ESSEX

- Number of GPs = 173
- Patient population = 362,763
- Number of Practices = 68
- Number of GP-Led (Darzi) Centres = 1 (Southend)
- Average Number of Patients per GP = 2,097
- Percentage of Single-Handed Practices 39.7%
- Number of GPs Approaching Retirement =
  - 27 aged 65+;
  - 24 aged 60-64 years;
  - 27 aged 55-59 years
- DDA Compliance of Existing Premises = 83% of primary care premises are DDA compliant



# THE CURRENT POSITION – NHS SW ESSEX

- Number of GPs = 223
- Patient Population = 422,543
- Number of Practices = 83
- Number of GP-Led (Darzi) Centres = 1 (Thurrock)
- Average Number of Patients per GP = 2,148
- Percentage of Single-Handed Practices 30%
- Number of GPs Approaching Retirement =
  - 27 aged 65+;
  - 25 aged 60-64 years;
  - 20 aged 55-59 years
- DDA Compliance of Existing Premises = 75% of primary care premises are DDA compliant



# AVERAGE CAPITATION PER GP WTE FOR SPECIFIC LOCALITIES

- BASILDON = 1,125 PATIENTS
- BRENTWOOD = 430 PATIENTS
- CASTLE POINT = 1,673 PATIENTS
- ROCHFORD = 2,082 PATIENTS



# QUALITY OF SERVICES

- MINIMUM CONTRACTUAL AND STATUTORY REQUIREMENTS
- NATIONAL QUALITY AND OUTCOME FRAMEWORK (QOF)
- LOCAL PERFORMANCE FRAMEWORKS



# OPPORTUNITIES TO SECURE SECTION 106 FUNDING

## ○ NHS SEE

- POSSIBLE OPPORTUNITY IN STAMBRIDGE ROAD, ROCHFORD
- APPROACHED BY PLANNING DEPARTMENTS WHEN MAJOR APPLICATIONS CONSIDERED
- CASTLE POINT BOROUGH COUNCIL PROACTIVE IN APPROACH

## ○ NHS SWE

- BASILDON COUNCIL IS PROACTIVE IN ITS APPROACH



# GP PATIENT SURVEY (GPPS)

- CONDUCTED BY IPSOS MORI
- QUARTERLY SURVEY OF SELECTION OF PATIENTS SEEN IN A GP PRACTICE WITHIN THE LAST 6 MONTHS
- OPINION CANVESSED OF PRIMARY CARE ACCESS, CARE PROVIDED BY PRACTICE, DENTAL ACCESS AND OUT OF HOURS SERVICE





# GPPS RESULTS 2009/10

	2009/10 SEE	2009/10 SWE	2009/10 EOE
'PHONE ACCESS	82%	73%	76%
48 HOUR ACCESS	86%	79%	81%
ADVANCE BOOKING	76%	71%	74%
SPECIFIC GP	75%	77%	75%
OPENING HOURS	85%	82%	84%
AVERAGE OF ALL 5 QUESTIONS	81%	76%	78%
SATISFACTION	90%	87%	90%



# EXTENDED HOURS

	BASILDON	B/WOOD	CASTLE POINT	ROCHFORD
EXTRA APPTS (PER WEEK)	255	174	315	707
EXTRA APPTS (PER ANNUM)	13,260	9,048	15,015	35,308
NUMBER OF PATIENTS	110,199	75,006	83,649	95,760
EXTRA APPTS PER 1,000 CAPITA	120	121	179	369



# CHOICE OF GP SURGERY

- FIND YOUR GP SECTION OF SE ESSEX AND SW ESSEX PCT WEBSITES
- SUPPORT FROM PATIENT ADVICE AND LIAISON SERVICE
- AWAITING OUTCOME OF ‘YOUR GP, YOUR CHOICE, YOUR SAY’ CONSULTATION ON PRACTICE BOUNDARIES



# OUT OF HOURS (OoH)

## ○ SEE

- 1 / 68 PRACTICES PROVIDES OWN OoH
- 67 PRACTICES HAVE OPTED-OUT OF PROVIDING OoH
  - PCT COMMISSIONS A SERVICE FROM EoE AMBULANCE, NHS DIRECT AND CARE UK
  - SERVICE DELIVERED FROM SOUTHEND HOSPITAL

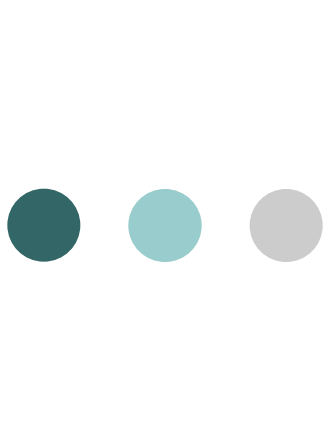
## ○ SWE

- 34 / 83 PRACTICES PROVIDES OWN OoH VIA SEEDs
- 49 PRACTICES HAVE OPTED-OUT OF PROVIDING OoH
  - PCT COMMISSIONS A SERVICE FROM EoE AMBULANCE
  - SERVICE DELIVERED FROM THURROCK COMMUNITY, BRENTWOOD COMMUNITY AND BASILDON HOSPITALS



# GAPS IN INFORMATION REQUESTED

- CROSS BORDER ACTIVITY
- TRANSPORT AND INFRASTRUCTURE INCLUDING PARKING
- IMPACT OF AVOIDABLE A&E REFERRALS/SELF PRESENTATION



THANK YOU

ANY QUESTIONS?