Appendix 9 – Panel Score Colchester

Weighting

Clinical Service & Quality	35%
Workforce	15%
Patients Access & Experience	20%
Deliverability & Implementation	15%
Service Development	10%
Finance	5%

Panel Score %

1	2	3	4	5	Average
23%	21%	22%	14.7%	28%	21.74%
Not scored	9%	10%	6.75%	12%	9.43%
19.2%	17.5%	15%	10.8%	16%	15.7%
Not scored	7.5%	8%	3.75%	12%	7.8%
Not scored	6.67%	10%	6.6%	10%	8.31%
5%	5%	5%	5%	5%	5%
47%	67%	70%	47.6%	83%	62.92%

1.1 Specialist Multi-Disciplinary Team Service Model

Describe how you will ensure that the service will fully comply with requirements of the SMDT service model set out in the specification.

- 1 How will you deliver a Specialist Multidisciplinary Team (SMDT) for kidney, bladder and prostate cancers and provide associated specialist care?
- 2 How will you ensure your SMDT complies with all measures within the Manual for Cancer Services: Urology Measures, version 1 and all subsequent care?
- 3 Details of how you will ensure that all specialist care and treatment is delivered under the care of a core member of the SMDT
- 4 How will you ensure close collaborative working between SMDT members with particular reference to non-surgical oncology care and treatment?

					Assessor 4			
Total 2	Total	2	Total	4	Total	1	Total	3

Comments

 The Team were able to show what the definition of an MDT and how the current set up functions – which seems effective, but they were unable to demonstrate a model for integrating other services – this was relatively poor, and did not demonstrate inclusiveness of all specialties across multiple sites. Better descriptions of the roles of urologists and oncologists outside the Trust. This should include the mechanisms by which urological surgeons are incorporated and effectively included in the MDT

1.2 Specialist Multi-Disciplinary Team Service Meeting

Describe how you will ensure that the SMDT has sufficient capability and capacity to perform its role

- 1. Given that this will be an SMDT covering kidney, bladder and prostate cancer, how you will ensure that sufficient time is allocated to discuss each case that meets criteria for referral?
- 2. How will you ensure effective inclusion of all SMDT members in multi-disciplinary team decision making?
- 3. How will you ensure sufficient time and resource is available to SMDT members attending the MDT meeting?
- 4. Confirm the full membership of the Specialist MDT

Asses	ssor 1	Asse	Assessor 2		essor 3	Asse	ssor 4	Ass	sessor 5
Total	4	Total	2	Total	2	Total	2	Total	4

Comments

 \circ The Team should think more about the time line for the MDT accounting for the increased size.

1.3 Single Service

Describe how you will deliver a single, integrated service to ensure equal access to high quality care for the population of Essex. For a single SMDT serving the whole population in the specified geographical area:

- 1. Details of how a single referral point will be administered across the population of Essex to ensure that where appropriate:
 - a. Cases are allocated dependent on clinical need
 - b. Referrals are managed by the clinical lead for the service
 - c. Equity is maintained for all patients
- 2. How will you manage risk associated with variation in demand and ensure capacity is available to maintain relevant standards
- 3. Your approach to organisational development in order to ensure a fully functioning team
- 4. How you will ensure good communication between partners in the pathway e.g. for patients presenting at local A&E undergoing treatment at the cancer centre

	Asses	ssor 1	Asse	ssor 2	Asse	essor 3	Asse	essor 4	As	sessor 5
Total		2	Total	1	Total	1	Total	1	Total	3
Comn	nents									
0	The T	Feam need a	n inclusive rat	ther than excl	usive approa	ach. It seemed	to lack the	need for mult	tispecialty m	nembers from
	all of	Essex.								
0				ed in the docu	mentation a	nd presentatio	n on how the	e 'single serv	rice' will be o	operational for
			on is needed							
1.4 Re	esearc	ch and acces	ss to clinical	trials						
De	escribe	e your vision	and approach	n to audit, res	earch and ac	cess to clinica	al trials.			
1.	Your	approach to	clinical trial re	ecruitment an	d research					
2.								o the SMDT	are conside	red for entry in
	to a d	clinical trial a	nd how they a	are supported	to make an	informed choid	ce			
3.	How	you will colla	borate with o	ther organisa [.]	tions and age	encies to maxi	mise benefit	ts of research	n and devel	opment
			T		1		•			_
	Asses			ssor 2		essor 3		essor 4	-	sessor 5
Total		3	Total	3	Total	2	Total	3	Total	3
Comn o		focus on res	earch and ac	cess to clinica	al trials. Clinio	cal trials flagge	ed up at the	MDT.		
0	•					ials and need				
1.5 Au	udit									
						vice improven				<i>.</i> –
						clinical data o				of Essex
						o improve out				Ľ.
3.		•	i will ensure p	prospective da	ata capture a	nd audit, inclu	aing submis	sion to natioi	nai clinical a	ludit
4		ammes		(
4.						he service to e	ensure that r	ecording of i	nformation i	s achieved to
			ards outlined							
			comes and se							
			Palliative Care							
	C.	INHS Stand	ard Contract	reporting requ	lirements					

- d. British Association of Urological Surgeons Dataset (BAUS)e. Patient reported Outcome Measures (PROMS)

	Assessor 1	Asse	ssor 2	Asse	ssor 3	Asse	essor 4	A	ssessor 5
Total	3	Total	1	Total	1	Total	4	Total	3
Comr	ments								
0	Concrete proposa	lls for data ca	pture and ana	alysis across t	the sector and	d a clear des	cription of sys	stemic app	proaches will
	help to drive servi	ce improvem	ent						
0	Details is needed	on specifics a	and evidence	to support rev	view of audit of	outcomes in	relation to CO	OSD, BAU	S and PROM
	data.								
1.6 A	dministration of t	ne service							
Indi	cate how you will e	nsure consist	ent deliver of	service stand	lards in relation	on to non-cli	nical services		
1.	How you will ensu	ire that patien	nts who meet o	criteria for on	ward referral v	will be referr	ed in line with	n the agree	ed clinical
	pathway (this incl								
	How you will ensu								
3.	Details of how you	uwill opeuro (dolivory of con	oor waiting ti	ma standards	for all urolo	av cancer na	tionte oc id	Intified in 3
•.	Details of now you		Lelivery of Car	icei waiting ti			yy cancer pa	101113 03 10	Jentineu III J.
	of NHS England's								
	of NHS England's	national serv	vice specificati	ion <i>B14/S/a:</i>	Specialised ki			te cancer	services
	of NHS England's	national serv	vice specificati	ion <i>B14/S/a:</i> Asse		idney, bladd Asse	er and prosta	te cancer	services ssessor 5
Total	of NHS England's Assessor 1 3	national serv	vice specificati	ion <i>B14/S/a:</i>	Specialised ki	idney, bladd	er and prosta	te cancer	services
Total	of NHS England's Assessor 1 3 ments	national serv Asse Total	vice specificati	ion <i>B14/S/a:</i> Asse Total	Specialised ki <mark>ssor 3</mark> 1	idney, bladd Asse Total	er and prosta essor 4 2	te cancer A Total	services ssessor 5 3
Total	of NHS England's Assessor 1 3 ments Greater clarity reg	national serv Asse Total garding admin	vice specificati ssor 2 2.5 iistrative resou	ion <i>B14/S/a:</i> Asse Total urces to provi	Specialised ki ssor 3 1 de oversight d	idney, bladd Asse Total of referral pa	er and prosta essor 4 2 ithways partic	te cancer A Total	services ssessor 5 3
Total Comr o	of NHS England's Assessor 1 3 ments Greater clarity reg SMDTs to reduce	a national serv Asse Total garding admin the expectati	vice specificati ssor 2 2.5 istrative resou on of local pro-	ion <i>B14/S/a:</i> Asse Total urces to provi	Specialised ki ssor 3 1 de oversight d	idney, bladd Asse Total of referral pa	er and prosta essor 4 2 ithways partic	te cancer A Total	services ssessor 5 3
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Total Com o 1.7 M Der specia	of NHS England's Assessor 1 3 ments Greater clarity reg SMDTs to reduce anagement of Em nonstrate how your alist provider or loc	Asse Total Total Total arding admin the expectati ergency Pati service will s al hospital. surgeons will	vice specificati ssor 2 2.5 istrative resou on of local pro- ients support manage manage post	ion <i>B14/S/a:</i> Asse Total Urces to provi Dividers ie nor Gement of pat	Specialised ki ssor 3 1 de oversight on-specialist un ients who pre-	idney, bladd Asse Total of referral pa ology service sent through	er and prosta essor 4 2 athways partic es.	te cancer A Total cularly from	services sessor 5 3 n LMDTs to ither at the
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	2	Total									Assessor 5	
0	onts	Total	1	Total	1	Total	0	Total	3			
	The managemen					be clarified. N	/lore precise c	letail of the	e appropriate			
	level of decision											
0	The CNS networ	k in Essex see	ms to be of a	very high sta	andard and co	uld be utilise	ed further in th	is part of t	he service.			
1.8 Tre	eatment											
Desc	ribe how the serv	vice will ensure	e that all patie	nts who mee	t criteria for sp	pecialist treat	tment receive	appropriat	te access.			
	How you will ens											
Ş	specialist to disc	uss treatment of	options.									
	Details of how yo											
	agreed guideline				embers of the	e SMDT. This	s includes bra	chytherapy	/, robotic			
	surgery, radio-fre											
	How you will ens											
	Please describe				tic-assisted su	urgery (RAS)) as part of the	e prostate	pathway in line			
1	with the NHS En	giand Clinical C	ommissionir	ig Policy								
A	Assessor 1	Asse	ssor 2	Asse	essor 3	Asse	essor 4	As	sessor 5			
Total	3	Total	3	Total	3	Total	1	Total	4			
Comm	ents			•				•				
0 <i>I</i>	Although JOC ap	peared centra	I to workings	it seemed to	exclude certai	in areas of E	ssex within th	is function	, it was not			
	clear how these											
	Clinic arrangeme		ed that provide	e joint consul	Itations at loca	al centres pai	rticularly in rel	ation to th	e varying			
r	needs of tumour	types.										
1 0 Infr	rastructure											
-	ribe how the serv	vice will meet in	ofrastructure	roquiroments	set out in the	specification	0					
Desci												
	How your organie	sation will onei			n tor in an ani	vironment ar	nronriata to tl	hair naade	which in most			
1. H												
1. H	How your organis cases will be a d surgery for urolog	esignated urolo							, which in mos g resectional			

anaesthetists

- How you will ensure that sufficient critical care capacity will be available to manage this patient group
 Confirmation that all patients have access to on site critical care (level 3) beds

	Assessor 1	Asse	ssor 2	Asse	essor 3	Asse	essor 4	As	ssessor 5
Fotal	2.5	Total	3	Total	4	Total	1	Total	3
omr	nents								
0	The Team need t	o provide mor	e robust evi	dence on how	new worklo	ad would be se	erviced withi	n the curren	nt infrastructi
0	Greater detail reg	arding interac	tions with of	ther Trusts and	d providers v	within Essex re	quired. Curr	rent arrange	ments with
	MEHT used as ex								
		-		-		-			
.10	Interdependenci	ies with othei	r services						
Indi	cate how the follov	ving services v	will be acces	sed by the SN	/IDT:				
1.	Named ward for t	he care of pos	st-operative	patients with a	appropriately	v trained staff			
2.	Renal haemofiltra	ation facility							
3.	Arrangements for	surgery to be	undertaken	in centres, co	-located wit	h vascular and	cardiothora	icic surgery	where
3.	Arrangements for appropriate, for e								where
		xample renal	cancer case	s with thrombu	us in the in t	he vena caca a	and /or hear	t	
	appropriate, for e	xample renal	cancer case	s with thrombu	us in the in t	he vena caca a	and /or hear	t	
4.	appropriate, for e In emergency situ	xample renal uations, that th	cancer case	s with thrombu ital has acces	us in the in t	he vena caca a surgical expe	and /or hear	t 30 minutes,	
4.	appropriate, for e In emergency situe expertise	xample renal uations, that th	cancer case ne host hosp	s with thrombu ital has acces	us in the in t s to relevant	he vena caca a surgical expe	and /or hear rtise within 3	t 30 minutes,	e.g colorecta
4. otal	appropriate, for e In emergency situ expertise Assessor 1	xample renal uations, that the Asse	cancer case ne host hosp ssor 2	s with thrombu ital has acces Asse	us in the in the store the store to the stor	he vena caca a surgical expension Asse	and /or hear rtise within 3	t 30 minutes, As	e.g colorecta
4. otal	appropriate, for e In emergency situe expertise Assessor 1 2	xample renal uations, that th Asse Total	cancer case ne host hosp ssor 2 3.5	s with thrombu ital has acces Asse Total	us in the in the storelevant storelevant ssor 3 4	he vena caca a surgical exper Asse Total	and /or hear rtise within 3 essor 4 1	t 30 minutes, 6 As Total	e.g colorecta ssessor 5 4
4. Total Comr	appropriate, for e In emergency situ expertise Assessor 1 2 nents	xample renal uations, that th Asse Total	cancer case ne host hosp ssor 2 3.5 ow the new	s with thrombu bital has acces Asse Total service would	us in the in the storelevant storelevant ssor 3 4	he vena caca a surgical exper Asse Total	and /or hear rtise within 3 essor 4 1	t 30 minutes, 6 As Total	e.g colorecta ssessor 5 4
4. otal	appropriate, for e In emergency situ expertise Assessor 1 2 ments There was lack o	xample renal uations, that th Asse Total	cancer case ne host hosp ssor 2 3.5 ow the new	s with thrombu bital has acces Asse Total service would	us in the in the storelevant storelevant ssor 3 4	he vena caca a surgical exper Asse Total	and /or hear rtise within 3 essor 4 1	t 30 minutes, 6 As Total	e.g colorecta ssessor 5 4
4. <u>otal</u> omr	appropriate, for e In emergency situ expertise Assessor 1 2 ments There was lack o	xample renal uations, that th Asse Total f insight into h ecology, Pelvio	cancer case ne host hosp ssor 2 3.5 ow the new c cancer tea	s with thrombu bital has acces Asse Total service would	us in the in the storelevant storelevant ssor 3 4	he vena caca a surgical exper Asse Total	and /or hear rtise within 3 essor 4 1	t 30 minutes, 6 As Total	e.g colorecta ssessor 5 4
4. <u>fotal</u> comr o	appropriate, for e In emergency situ expertise Assessor 1 2 nents There was lack of safely, e.g. gynae	xample renal uations, that th Asse Total f insight into h ecology, Pelvic communicati	cancer case ne host hosp ssor 2 3.5 ow the new c cancer tear on	s with thrombu ital has acces Asse Total service would ms	us in the in the storelevant storelevant ssor 3 4 allow existir	he vena caca a surgical experience Asse Total	and /or hear rtise within 3 ssor 4 1 cal services	t 30 minutes, As Total within Esse	e.g colorecta ssessor 5 4 x to function
4. <u>otal</u> comr o .11 Des	appropriate, for e In emergency situ expertise Assessor 1 2 ments There was lack of safely, e.g. gynae Integration and	xample renal uations, that th Asse Total f insight into h ecology, Pelvic communicati work in partne	cancer case ne host hosp ssor 2 3.5 ow the new c cancer tea on ership with o	s with thrombu ital has acces Asse Total service would ms	us in the in the storelevant storelevant storelevant stores and st	he vena caca a surgical experience Asse Total ng non-urologic elivery of an in	and /or hear rtise within 3 ssor 4 1 cal services	t 30 minutes, As Total within Esse	e.g colorecta
4. <u>otal</u> omr o .11 Des	appropriate, for e In emergency situ expertise Assessor 1 2 ments There was lack or safely, e.g. gynae Integration and o cribe how you will Details of your ap	xample renal uations, that th Asse Total f insight into h ecology, Pelvic communicati work in partne	cancer case he host hosp ssor 2 3.5 ow the new c cancer teat on ership with o rking in co-o	s with thrombu bital has acces Asse Total service would ms ther providers peration with o	us in the in the storelevant estorelevant estores and the second estimates allow existing to ensure dother NHS h	he vena caca a surgical experience Asse Total ng non-urologic elivery of an in ospital trusts w	and /or hear rtise within 3 ssor 4 1 cal services tegrated, me	t 30 minutes, 30 minutes, As Total within Esse ulti-disciplina ographical b	e.g colorecta
4. <u>Fotal</u> Comr 0 I.11 Des	appropriate, for e In emergency situ expertise Assessor 1 2 ments There was lack of safely, e.g. gynae Integration and of cribe how you will	xample renal uations, that th Asse Total f insight into h ecology, Pelvic communicati work in partne proach to wor ecification whi	cancer case he host hosp ssor 2 3.5 ow the new c cancer teat on ership with o rking in co-o	s with thrombu bital has acces Asse Total service would ms ther providers peration with o	us in the in the storelevant estorelevant estores and the second estimates allow existing to ensure dother NHS h	he vena caca a surgical experience Asse Total ng non-urologic elivery of an in ospital trusts w	and /or hear rtise within 3 ssor 4 1 cal services tegrated, me	t 30 minutes, 30 minutes, As Total within Esse ulti-disciplina ographical b	e.g colorecta

delivered locally

- 3. How you will manage patients in need of prolonged hospitalisation once specialist care is no longer required
- 4. How you will ensure good governance and communication with primary care, referring teams, other specialist providers and with patients, including arrangements for transfer of clinical responsibility. This should include arrangements for patients who for clinical reasons are transferred to another site e.g. for cardiothoracic support.
- 5. Details of your approach to the multi-disciplinary care of patients and ensure effective integration with therapeutic disciplines. This should include how you propose to work in c-operation with the provider of radiotherapy and chemotherapy in line with existing agreed pathways.

Asses	sor 1	Asse	ssor 2	Asse	ssor 3	Assessor 4		Asse	essor 5
Total	1.5	Total	3.5	Total	3	Total	2	Total	4

Comments

- Need to demonstrate how the future will work not just describe todays service.
- need to see that they and social care are working together to provide the necessary care to the patient across the health and social care spectrum.
- \circ $\;$ Would prefer to see a positive process for handover of clinical care.

2.1 Access to specialist workforce

Describe how you will ensure provision of a specialist workforce as set out in the specification at point of mobilisations.

- 1. Details of staffing arrangements that ensure provision of a specialist team workforce providing 24/7 continuity and sustainability of specialist care and why you believe this to be the optimal arrangement / number including specialist urological oncologists supported by middle grade cover.
- 2. How you will demonstrate and maintain sufficient workload for each individual surgeon to maintain expertise, allow subspecialisation and comply with national standards as a minimum
- 3. Details of how you will ensure that expertise is maintained within the Essex services so that patients have access to appropriate skills and expertise, including management of recognised complications of elective and emergency urological surgery.
- 4. How you will ensure sufficient management resource is provided to support the service

	ssor 1	Ass	essor 2	Asse	ssor 3	Ass	essor 4	As	sessor 5
otal	-	Total	2	Total	1	Total	1	Total	4
comments	i								
o Furt∤	ner work on i	nclusion of o	ther surgeons	and how they	integrate int	to the model	is required. T	he Team se	emed to feel
that '	they would ta	ake on the ac	ditional work	as they curren	tly stand, wh	nich does not	seem feasib	le. This itsel	f would impa
on th	e ability to p	rovide a safe	and sustaina	ble service.					
	Structure								
Submit a	detailed staff	ing structure	indicating pro	fessional grou	ıp, roles, eq	uivalent NHS	grades, acco	ountability, V	VTE numbers
				staff. You mu					
				l structure cha				ational mana	agement role
upervision	arrangemen	its and respo	nsibilities, rep	orting relations	ship and acc	ountabilities			
	ssor 1		essor 2		ssor 3		essor 4	_	sessor 5
otal	-	Total	1	Total	1	Total	1	Total	1
here staff	are yet to be and training	e appointed k J.	oidders need t	adequately tra o demonstrate place for statut	their proces	sses and any	v previous suc	cesses of a	ppointments
1. Wha man 2. Deta 3. Deta	datory trainin ils of how sta ils of the org	ng aff can acces anisation's le	arning and de	ervision includi evelopment po Il network clinio	licy				
 Wha man Deta Deta 4. Deta 	datory trainin ils of how sta ils of the org	ng aff can acces anisation's le u as the cent	arning and de	velopment po	licy	date with ser		nents	sessor 5
 Wha man Deta Deta 4. Deta 	datory trainin ils of how sta ils of the org ils of how yo	ng aff can acces anisation's le u as the cent	arning and de re will keep a	velopment po	licy cians up to c	date with ser	vice developm	nents	sessor 5
 Wha man Deta Deta Deta 	datory trainin ils of how sta ils of the org ils of how yo	ig aff can acces anisation's le u as the cent Ass	arning and de re will keep a essor 2	evelopment po I network clinic Asses	licy cians up to c ssor 3	date with serv	vice developm	nents	

Describe, for all clinical staff, your proposal contingency arrangements to cover for planned and unplanned increases in workload and / or staff absences.

Asses	ssor 1	Asses	ssor 2	Asses	ssor 3	Assessor 4		Ass	essor 5
Total	-	Total	0	Total	1	Total	0	Total	0

Comments

 Given that exclusivity of the model, there was little scope to answer this adequately, e.g what if a specialist surgeon from Southend become suddenly unwell. It seemed they had not really factored in southend clinicians or anyone else, working as specialists within the new service.

2.5 Continuing professional development

Describe how you will manage and ensure that all clinical staff, including doctors, nurses and allied health professionals, meet the Continuing Professional Development (CPD) requirement of their professional and regulatory bodies.

1. Details of the arrangements in place and a relevant CPD policy

Asses	ssor 1	Assessor 2		Asses	sor 3	Assessor 4		Asses	ssor 5
Total	-	Total	1	Total	1	Total	1	Total	1

Comments

Operational measures need to be outlined to ensure surgeons maintain sufficient workload as service evolves (eg joint operating, levels of subspecialisation).

3.1 Patient Centred Care

Please outline your proposals for ensuring patient access and support within the service.

- 1. How you will ensure that all patients have access to an appropriately trained clinical nurse specialist and key workers to co-ordinate care and ensure continuity throughout their pathway
- 2. How you will ensure that holistic needs assessment is undertaken and recorded at key points and that there are clear pathways to supportive care, primary care and specialist palliative care services
- 3. How you will ensure clear pathways are in place for sharing care plans with other care providers
- 4. How effective communication will be maintained with patients at all stages of the pathway including care plans and end of treatment summaries

	Assessor 1	Asse	ssor 2	Asses	sor 3	Asses	ssor 4	Ass	sessor 5
Γotal	5	Total	5	Total	5	Total	2	Total	5
Comn	nents								
0	Strong clinical Nu	rse presence	for patients						
.2 Pa	atient facilities an	d environme	nt						
	de details of facilitie								
1.	How you will ensu		areas are ava	ilable in clinics	s and on or n	ear ward area	as where pat	ients and re	elatives can
	receive significan								
2.	Details of facilities								
	the centre. Where	e charges are	levied for suc	h facilitates, th	nese should i	eflect a fair a	nd affordable	e contributio	on to the cos
	of provision.								
		-							
								A	- -
	Assessor 1	Asse	ssor 2	Asses	sor 3	Asses	ssor 4	AS	sessor 5
	2 nents Accommodation v	Total	1	Total	2	Total	0	Total	1
o O	2 nents Accommodation better solution.	Total /ery expensive	1	Total	2	Total	0	Total	1
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Comn © 3.: Provic 1. 2. 3.	2 nents Accommodation v better solution. 3Follow-up and s de details of your a How you will supp National Cancer S Details of patient You will ensure tr	Total /ery expensive urvivorship pproach to pa port patients li Survivorship Ir access to sup eatment sumr	1 e and is just a tient-centred ving with and nitiative. port services naries are ava	Total local hotel, no care following beyond cance such as erecti ailable to patie	2 ot fully though treatment th er and your a ile dysfunctio ents and care	Total ht out. Patien at promotes of pproach to pa on, stoma and providers.	0 t input into th quality of life. atient centrec	Total his might ha	1 Ive provided
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• 3. : Provio 1. 2. 3.	2 nents Accommodation v better solution. 3 Follow-up and s de details of your a How you will supp National Cancer S Details of patient You will ensure tr How you will invo	Total very expensive urvivorship pproach to pa port patients li Survivorship lr access to sup eatment sumr lve oncology a	1 e and is just a tient-centred ving with and nitiative. port services naries are ava and other rele	Total local hotel, no care following beyond cance such as erecti ailable to patie vant services	2 ot fully though treatment th er and your a ile dysfunctic ents and care in the co-ord	Total ht out. Patien at promotes of pproach to pa on, stoma and providers. ination of follo	0 t input into th quality of life. atient centrec l continence ow up post tr	Total is might ha follow-up i services. eatment	1 Ive provided
Comn © 3.: Provic 1. 2. 3.	2 nents Accommodation v better solution. 3Follow-up and s de details of your a How you will supp National Cancer S Details of patient You will ensure tr	Total very expensive urvivorship pproach to pa port patients li Survivorship lr access to sup eatment sumr lve oncology a	1 e and is just a tient-centred ving with and nitiative. port services naries are ava	Total local hotel, no care following beyond cance such as erecti ailable to patie	2 ot fully though treatment the er and your a ile dysfunctic ents and care in the co-ord	Total ht out. Patien at promotes of pproach to pa on, stoma and providers. ination of follo	0 t input into th quality of life. atient centrec	Total is might ha follow-up i services. eatment	1 Ive provided

Comments

- Telephone follow ups were not very clear, sometimes nurse or on duty consultant
- Further evidence on how follow up with/without oncology could be undertaken across the area of Essex is required e.g for how long, where, when, hospital, community GP, nurse led or not.

3.4 Patient Information

Describe how you will ensure information is available to patients according to their need.

- 1. How you will offer patients information on all aspects of their clinical and non-clinical care and treatment, including resources other than written material.
- 2. How you will meet specific needs of patients including those with hearing loss, visual impairment, learning disabilities or who require communication aids and interpretation services.

Asses			Assessor 2		Assessor 3		Assessor 4		ssor 5
Total	2	Total	2	Total	2	Total	2	Total	2

Comments

o Patient information good and comprehensive.

3.5 Patient engagement

Describe how you will ensure patient and carer engagement in the planning, involvement, development and delivery of the service.

- 1. How you will offer patients information on all aspects of their clinical and non-clinical care and treatment, including resources other than written material.
- 2. Details of action plans to address the outcome of the National Cancer Patient Survey for urology and prostate services
- 3. How you will obtain feedback on patients' experience across multiple organisations i.e

Asses	Assessor 1		ssor 2	Assessor 3		Assessor 4		Assessor 5	
Total	2	Total	3	Total	2	Total	2	Total	3

Comments

 \circ $\,$ No action plans or details of actions were presented.

3.6 Accessible and responsive care

The SMDT will be required to provide specialist care and treatment across a large geographical area. You must describe how

you will ensure the service is accessible and responsive to patient need.

- 1. Details of how the SMDT will provide care as close to home as possible, including a surgical and non-surgical oncology outreach service in the patient's locality
- 2. Details of how the service will maximise ease of access for patients before and after surgery (for example, investigations required by the SMDT such as radiological imaging should be performed at the patient's local hospital to agreed protocols wherever possible)
- 3. How you will ensure decision are guided by patient choice
- 4. Commissioners accept that patients may have to travel more than 60 minutes for specialist surgery however bidders must demonstrate how they will ensure that other services such as outpatient care are accessible and avoid the need to travel.

Asses	Assessor 1		Assessor 2		Assessor 3		Assessor 4		Assessor 5	
Total	4	Total	3	Total	2	Total	3	Total	4	

Comments

- The team did not show how the services for the south of Essex would function
- Consideration of populations beyond Colchester and MEHT need to be addressed, particularly for the south of Essex.

3.7 Equality: Practical

Briefly describe how you will deliver your service that is respectful and understands the needs of your patients by protected characteristics on the following issues:

Age, disability, gender reassignment, single / married / civil partnership,

Pregnancy & Maternity, race, religion and belief, Sex, sexual orientation, other groups who face disadvantage and prejudice : carers, homelessness, substance abuse, offenders, bodily weight control issues

Asses	ssor 1	Asses	sor 2	Assessor 3		Asses	ssor 4	Asses	ssor 5
Total	1	Total	1	Total	1	Total	1	Total	1

Comments

• Formal assessment to be completed as part of the NHS England assurance process

3.8 Equality: compliance

Please give evidence of the following:

- 1. An understanding of demographic demand for this service
- 2. How you will monitor satisfaction levels of your service across protected characteristics
- 3. How will you use this information to develop service provision?

Asses	ssor 1	Asses	ssor 2	Asses	Assessor 3		Assessor 4		Assessor 5	
Total	3	Total	2.5	Total	1	Total	Total 2 Tota			
Comments o Form	al assessme	nt to be comp	leted as nart	of the NHS F	ndland assur	ance process				
0 10111	ai assessine					ance process				

4.1 Deliverability and Implementation

Describe how you intend to deliver and implement the service for the duration of the contract.

- 1. How you will guarantee consistent delivery of national cancer waiting times, and how the risks of delivery will be mitigated. Responses should include reference to the management of risks associated with inter-trust transfer.
- 2. You must provide a capacity plan that describes a detailed outline of clinic, bed, theatre and critical care provision and clearly reference both existing and planned new provision
- 3. Details of your approach and assurance that sufficient organisation resource will be available to ensure service continuity for the duration of the contract, including nay new service developments that are either within the specification or proposed within the bid provided. This should include managerial and administrative support.
- 4.

Asses	A5565501 1		Assessor 2		Assessor 3		Assessor 4		ssor 5
Total	-	Total	2	Total	2	Total	1	Total	2

Comments

- The Team did not clarify how cancer waiting time issues will be mitigated with the extra workload, given that recruitment seemed out with the requirement of staff to service the needs of the population
- More detail on inter-trust interactions regarding delays/late referral as these are a major source of pathway delay

4.2 Implementation plan

Please provide details of your implementation plan to demonstrate your capability and capacity to manage the transition process to implement the new service in line with stated timelines.

1. Mobilisation / transition plan: this plan should detail the key tasks and milestones the service provider will complete during the period up to service commencement date in order to deliver the service in accordance with the service specification

requirements and contract and to achieve required performance targets.

2. Operational plan: this should detail the key tasks and milestones that he Service Provider will complete to ensure continued delivery of a safe and effective service and achievement of performance targets, to include:

Clinical (including CQC registration), IM&T, Contracting, data capture and reporting, operational delivery, communications including engagement with patients, service development and training, statutory compliance.

- 3. The plan must identify the resources within your organisation that will be responsible for governance and implementation
- 4. Please explain what you consider will be critical to the successful implementation of this service and what are the critical components of your proposed service mobilisation plan and how you propose to mitigate any risks?

Asse	Assessor 1		ssor 2	Assessor 3		Assessor 4		Assessor 5	
Total	-	Total	2	Total	2	Total	1	Total	4

Comments

• No clear plan for long-term development of the service. responsibility for implementation was not clear

4.3 Transfer of undertakings

Describe how you propose to deal with your responsibility in respect of 2TUPE2 staff transfers (if applicable) and maintaining the principles of the Employment Act 2008.

Describe how you will manage staff transition from TUPE transfer into the new organisation to the new structures identified.

Asse			Assessor 2		Assessor 3		Assessor 4		Assessor 5	
Total	-	Total	0	Total	0	Total	0	Total	1	

Comments

• Definite arrangements are needed to include urologists from Southend as there has been no consideration of TUPE arrangements to manage changes.

	how you will o	develop service	s in line with	NHS Englan	d's service s	specification an	d the devel	oping strateg	ic direction
		pecialised servi				•			
As	sessor 1	Asse	ssor 2	Ass	essor 3	Asse	essor 4	As	sessor 5
Total	_	Total	0.5	Total	1	Total	1	Total	1

• There needs to be more about developing and innovating the service rather than relying on what is already present. Some areas of the current service are good, there is always a better way of doing things.

• There needs to be a greater emphasis on how the team can deliver the specification and cancer strategy.

5.2 Response to service demand

Describe how you will respond to long term capacity requirements in terms of both facilities and workforce in line with anticipated trends in demands and increasing provision of services in alternative settings i.e. community settings.

Asses	Assessor 1		Assessor 2		Assessor 3		Assessor 4		ssor 5
Total	-	Total	0.5	Total	1	Total	0	Total	1

Comments

• Needs greater understanding of the demographic demand for the service and potential movement of patients beyond Essex with emphasis on measures to maintain a critical mass to justify a specialist centre in the future

5.3 Population

Please indicate the geographic area that relates to your submission, by CCG and the anticipated activity associated with this population.

CCG list and anticipated activity

As	sessor 1	Asse	Assessor 2		Assessor 3		Assessor 4		Assessor 5	
Total	-	Total	1	Total	1	Total	1	Total	1	
Common	to									

Comments

• The team presented what seemed to be an exclusive system/model rather than an inclusive one, and did not fully anticipate the wider service need.