

# Executive Scrutiny Committee

**Date:** Tuesday 24 July 2012  
**Time:** 10.00 am  
**Venue:** Committee Room 2

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## Agenda

This meeting is open to the public and the press. The agenda is also available on the Essex County Council website, [www.essex.gov.uk](http://www.essex.gov.uk). In the 'Get Involved' box on the Home Page click on 'Public Council Meetings', then on 'Committee Management Information System (CMIS)' and select 'View Committees'. Finally, scroll down the list to the Executive Scrutiny Committee, click the 'meetings' tab and select the date of the Committee. Please note that an audio recording may be made of this meeting.

If you have a need for documents in the following formats, large print, Braille, on disk or in alternative languages and easy read please contact the Committee Officer before the meeting takes place. If you have specific access requirements such as access to induction loops, a signer, level access or information in Braille please inform the Committee Officer before the meeting takes place. For any further information contact the Committee Officer

**The main focus of this meeting will be:**

- **2012/13 Financial Overview as at the First Quarter Stage**
- **2011-12 Annual Report**
- **2012/13 Corporate Plan Progress Report as at the First Quarter Stage**
- **Customer Satisfaction Survey**
- **Capita Resourcing**



The Committee Clerk to report receipt (if any).

## 2. Declarations of Interest

To note any declarations of interest to be made by Members.

**3. Minutes**

To approve as a correct record the minutes of the meeting held on 30 May 2012.

**4. 2012/13 Financial Overview as at the First Quarter Stage**

The Committee is asked to consider the 2012/13 Financial Overview as at the First Quarter Stage, (ES/010/12), presented by Councillor David Finch, Deputy Leader of the Council and Cabinet Member for Finance and Transformation Programme.

**5. 2011-12 Annual Report**

The Committee is asked to consider the 2011-12 Annual Report, (ES/011/12), presented by Councillor David Finch, Deputy Leader of the Council and Cabinet Member for Finance and Transformation Programme.

**6. 2012/13 Corporate Plan Progress Report as at the First Quarter Stage**

The Committee is asked to consider the 2012/13 Corporate Plan Progress Report as at the First Quarter Stage, (ES/012/12), presented by Mark Golledge, Head of Information and Intelligence.

**7. Customer Satisfaction Survey**

The Committee is asked to consider Customer Satisfaction Survey, (ES/013/12), presented by Mark Golledge, Head of Information and Intelligence and Duncan Wood, Head of Research and Analysis.

**8. Capita Resourcing**

The Committee is asked to consider Capita Resourcing, (ES/014/12), presented by Adam Bowles, Head of Human Resources and Maxine Taylor, Head of Corporate Human Resource Services.

**9. Forward Look**

The Committee is asked to consider the Forward Look (ES/015/12).

**10. Dates of Future Meetings 2012/13**

The following dates have been reserved for this Committee:

<b>Date</b>	<b>Time</b>	<b>Venue</b>
Tuesday, 11 September	10 a.m.	Committee Room 2
Wednesday, 24 October	10 a.m.	Committee Room 2
Tuesday, 4 December	10 a.m.	Committee Room 2
Tuesday, 22 January	10 a.m.	Committee Room 2
Tuesday, 25 February	10 a.m.	Committee Room 2
Tuesday, 26 March	10 a.m.	Committee Room 2
Tuesday, 23 April	10 a.m.	Committee Room 2

**11. Urgent Business**

To consider any other items which, in the opinion of the Chairman, should be considered in public by reason of special circumstances (to be specified) as a matter of urgency.

**12. Exclusion of the Public**

To consider whether the public (including the press) should be excluded from the meeting during consideration of an agenda item on the grounds that it involves the likely disclosure of exempt information as specified in Part I of Schedule 12A of the Local Government Act 1972 (exclusion is recommended for the items set out in Part II below).

**PART II**  
**(Business to be taken in private)**

**13. Urgent Exempt Business**

To consider in private any other matter which in the opinion of the Chairman should be considered by reason of special circumstances (to be specified) as a matter of urgency.