Essex Pension Fund Strategy Board	PSB29/15
Date: 16 December 2015	

## **Update on Pension Fund Activity**

Joint Report by the Director for Essex Pension Fund & Head of Essex Pension Fund Enquiries to Kevin McDonald on 03330 138488 and Jody Evans on 03330 138489

# 1. Purpose of the Report

- 1.1 To provide the Board with an update on the following:
  - o 2015/16 business plan
  - three year business plan
  - o risk management
  - o scorecard

#### 2. Recommendations

- 2.1 That the Board notes:
  - o progress against the 2015/16 business plan
  - o the 3 year business plan
  - o the current risks with a residual score of six or above
  - the latest scorecard measures

## 2.2 That the board agrees:

- the revised risk scores highlighted in 7.4 and 7.5 and detailed in Annex B
  (ii).
- o the new risk highlighted in 7.3 and detailed in Annex B (ii)

## 3. Background

- 3.1 The following documents accompany this report:
  - an update on the 2015/16 business plan at Annex A(i);
  - the 3 year business plan at Annex A(ii);
  - unchanged risks with a residual score of six or above are detailed at Annex B(ii);
  - risks with a changed score along with any new risks are shown at Annex B(ii)
  - the full scorecard is attached at Annex C.

## 4. Related matters subject to separate agenda items

- 4.1 Matters subject to separate agenda items include:
  - LGPS Reform
  - Investment Steering Committee (ISC) Quarterly report
  - Year-end returns
  - Governance Policy & Compliance Statement
  - Communications Policy

#### 5. Business Plan 2015/16

- 5.1 Progress is broadly on track with the business plan shown at Annex A(i). Of the 23 actions:
  - 7 (30%) have been completed:
  - 12 (52%) are in progress, of which 5 are subject to items elsewhere on this agenda
  - 4 (18%) are scheduled to commence later in the year.

#### 6. 3 year Business Plan

6.1 The 3 year Business Plan, providing a high level summary of key work streams is shown at Annex A (ii).

## 7. Risk Register

7.1 Unchanged risks with a residual score of six or above are detailed at Annex B (ii);

- 7.2 Annex B (ii) outlines new risks or those with a changed score. Those included are detailed below.
- 7.3 Risk **I16** is a new risk proposed by the Investment Steering Committee following their consideration of a report on MiFiD II. This is which was highlighted in agenda item 6, and has a residual score of 8 (amber).
- 7.4 Risk **A1** is an increased amber score of 9, and covers potential issues arising out of IT systems. In addition to the roll out of Phase 2 of the UPM system, a migration of general ledger packages is scheduled for early 2016. User Acceptance Testing is currently underway.
- 7.5 Risk **A18** covers risk arising out of the failure of employers to submit year end returns. This was highlighted in agenda item 7, and following the 2014/15 Annual Benefit Statement exercise has been reduced from a residual score of 12 (red) to 8 (amber).
- 7.6 The full risk register is available on infoBOARD.

#### 8. Scorecard

- 8.1 The scorecard is set out in Annex C. Measures of note which have been updated this quarter include those set out below.
- 8.2 The cost per member statistics, along with the CIPFA benchmark average were made available during the quarter. Continuing the trend of recent years measure 1.1.1 shows a reduction the Fund's cost per member to £16.61. The CIPFA average for 2014/15 was £19.17.
- 8.3 The annual survey of both scheme members and employers took place during October. The results were broadly positive and are detailed within scorecard in measures **1.1.4 & 1.1.5**, and throughout sections **5.1**, **5.2** and **5.3** of annex C.
- 8.4 Measures in relation to PSB/PAB Member training (1.2.1 & 2.2.1) were under development at the time the agenda was finalised.
- 8.5 Most of the measures under objective **4.1 (Annual)** "Deliver a high quality, friendly and informative service" have been updated for the 2014/15 year. The particular significance of these measures is that they cover the migration from the AXISe system to the new UPM system. As a result measures **4.1.1 4.1.8** are split between the periods of time under each system. In addition to the 95% target comparison, the CIPFA average and caseload data is also included.

## 9. Shadow Scheme Advisory Board – Key Performance Indicators (KPIs)

9.1 The national Scheme Advisory Board has circulated a series of KPIs for LGPS Funds to complete. A number of the KPIs overlap with measures in the scorecard and Fund officers submitted a KPI return for the Fund last month.

## 10. Link to Essex Pension Fund Objectives

- 10.1 Monitoring Pension Fund activity via the business plan, risks and scorecard assists the Fund in achieving all of its objectives, and in particular:
  - Provide a high quality service whilst maintaining value for money
  - o Understand and monitor risk and compliance
  - Continually measure and monitor success against our objectives

#### 11. Risk Implications

11.1 Key risks are identified at Annex B(i) and Annex B(ii)

## 12. Communication Implications

12.1 Key lines of communication are required with both Board Members and other stakeholders.

#### 13. Finance and Resources Implications

13.1 The business plan for 2015/16 is challenging and will require significant input by officers and advisers to bring some of the actions to conclusion. The staffing structure will be reviewed towards the end of the year.

## 14. Background Papers

14.1 None.