

Urgent & Emergency Care Covid – 19



The Princess Alexandra
Hospital
NHS Trust



Stephanie Lawton
Chief operating officer



Your **future** | Our **hospital**

respectful | caring | responsible | committed

Regional and National Benchmarking Picture

A&E

East of England		Performance Data for 20 October 2020							
Area	Provider Name	A&E Attends	A&E All Type 4 Hour %	A&E Conversion	Bed Occupancy	DTOC %	7 Day Stranded %	21 Day Extended Stranded %	Streamed %
EAST	Norfolk & Norwich FT	472	66.9%	28.3%	93.9%	0.0%	41.2%	11.7%	5.3%
EAST	East & North Hertfordshire	437	72.1%	42.5%	91.4%	0.0%	41.2%	10.7%	9.2%
EAST	West Hertfordshire Hospitals	430	73.5%	49.1%	86.7%	0.0%	40.8%	9.7%	0.0%
EAST	James Paget FT	201	74.6%	23.4%	92.5%	4.8%	51.6%	16.9%	3.0%
EAST	The Queen Elizabeth King's Lynn FT	183	81.4%	29.5%	91.3%	0.0%	40.4%	11.8%	0.0%
EAST	Mid and South Essex FT	973	81.6%	30.3%	73.7%	0.2%	44.6%	11.3%	9.1%
EAST	The Princess Alexandra	323	82.0%	29.4%	81.2%	1.5%	34.9%	10.5%	17.0%
EAST	North West Anglia FT	495	84.2%	28.6%	91.0%	0.0%	48.7%	15.1%	0.0%
EAST	East Suffolk & North Essex FT	672	88.8%	36.8%	90.0%	0.0%	32.7%	9.9%	4.5%
EAST	Milton Keynes FT	320	93.4%	22.7%	96.5%	4.8%	48.9%	17.1%	0.6%
EAST	Cambridge UH FT	335		34.3%	90.3%	0.0%	47.9%	20.2%	15.5%
EAST	Bedfordshire Hospitals FT	584		31.8%	91.0%	0.0%	47.6%	12.5%	20.5%
EAST	West Suffolk FT	187		32.8%	88.6%	2.7%	42.9%	12.6%	3.7%

East of England Region Sub Total

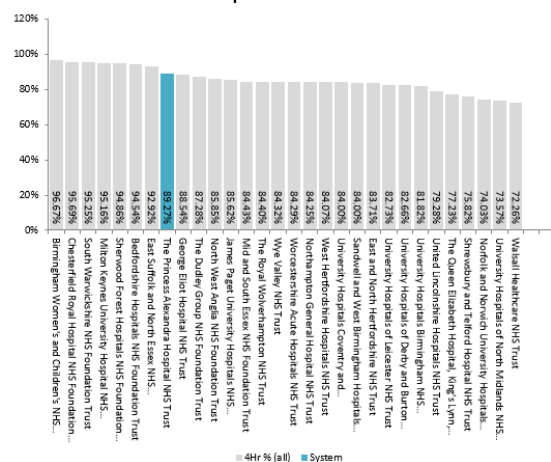
Yesterday	5,612	80.3%	32.1%	87.6%	0.6%	43.2%	12.9%	7.6%
Week To Date	11,472	82.1%	31.1%	87.7%	0.7%	43.5%	13.0%	7.7%
Month To Date	105,184	84.7%	32.8%	86.9%	0.6%	43.3%	12.4%	7.6%
Year to Date	606,632	87.4%	31.6%	83.5%	1.1%	41.4%	11.1%	7.2%

Unvalidated Daily Data - For NHSE&I operational use only and not to be shared externally

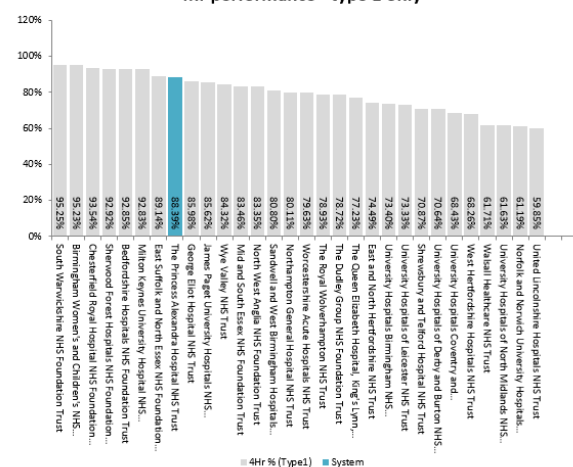
4hr performance weekly rank (all Types)	
National	Region
33/123	9/40

4hr performance weekly rank (Type 1)	
National	Region
27/123	9/40

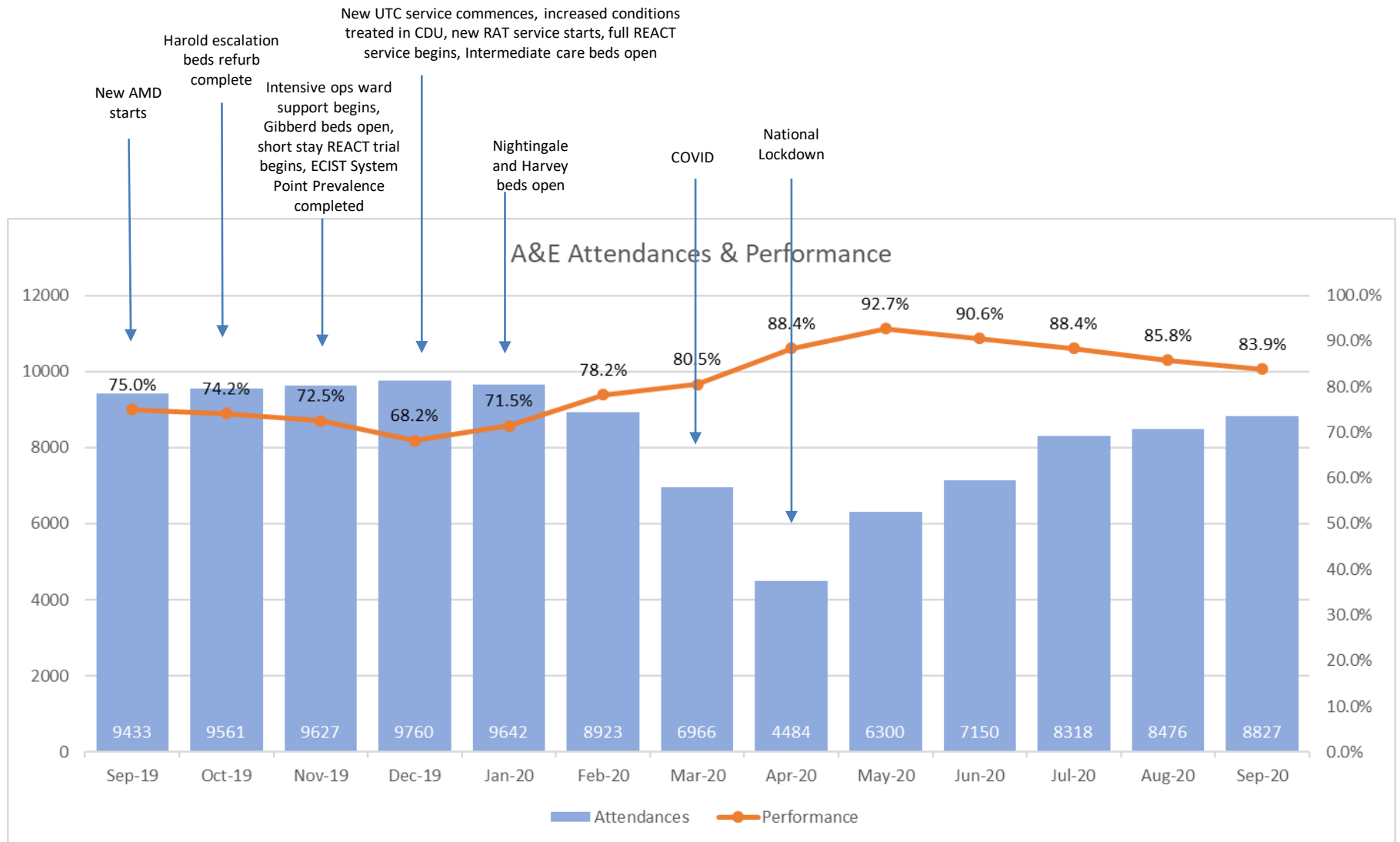
4hr performance - all



4hr performance - type 1 only



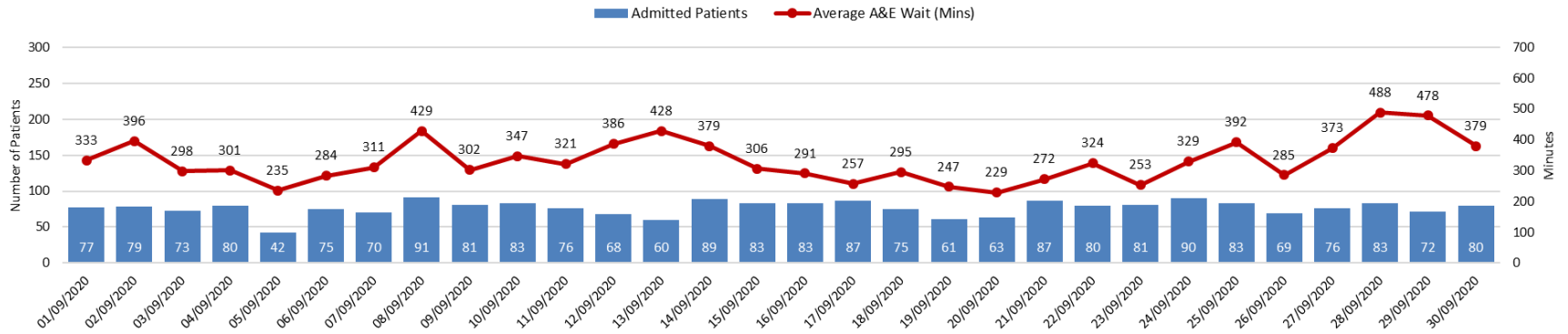
4 hour Performance



Daily A&E Waiting Times September 2020

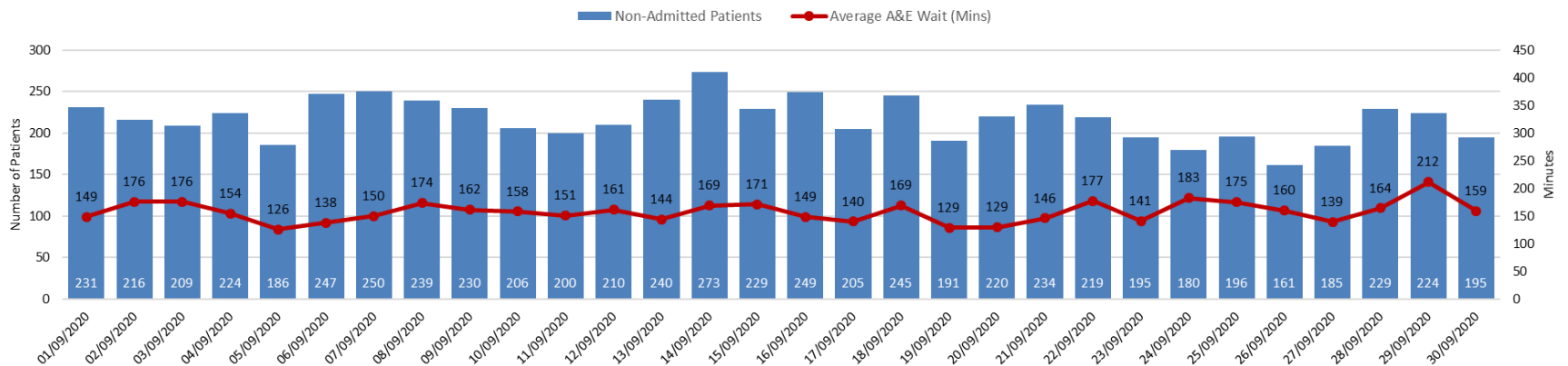
Admitted Patients - Average time in A&E

This graph shows, by day, the number of Admitted patients from A&E & the average for those patients



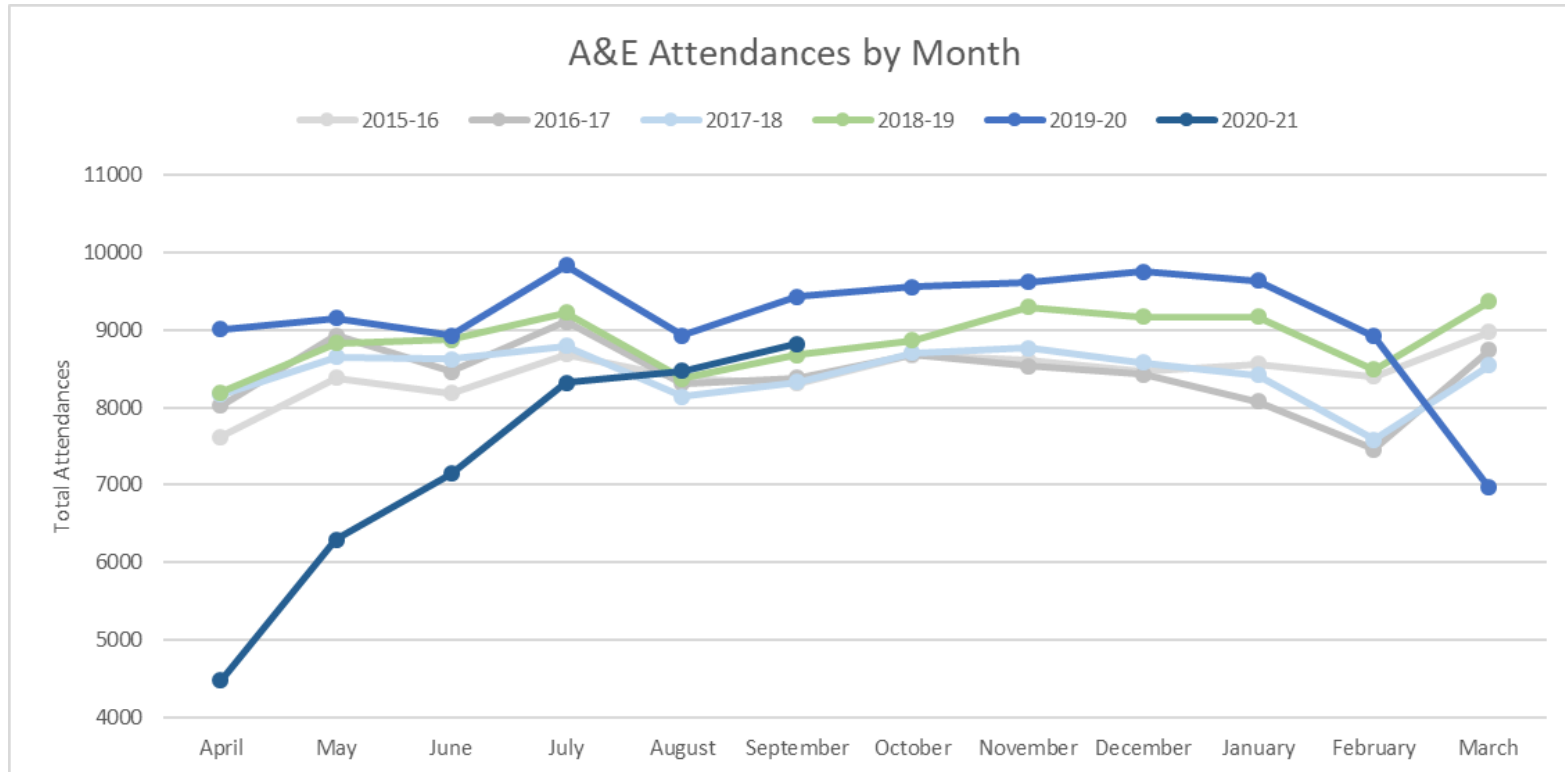
Non-Admitted Patients - Average time in A&E

This graph shows, by day, the number of Non-Admitted Patients in A&E & the average wait for those patients

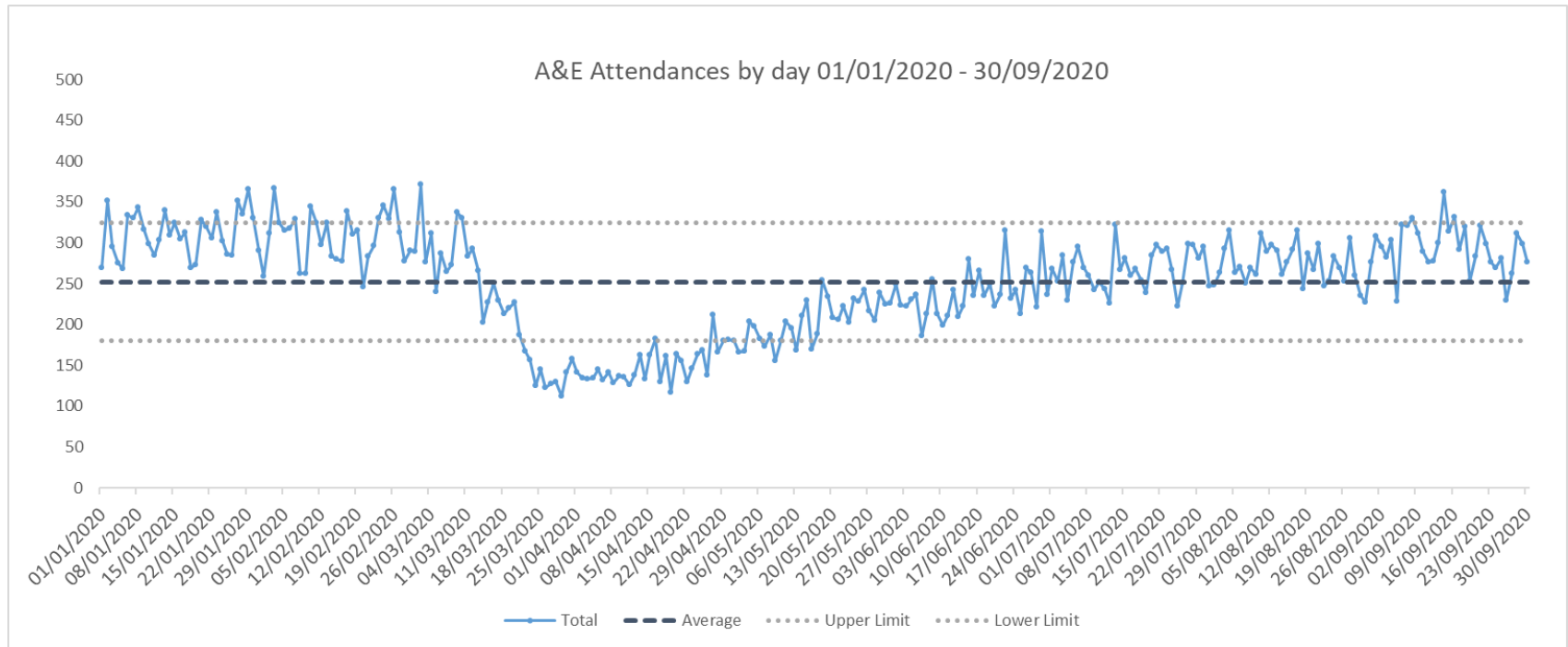


A&E Growth

	April	May	June	July	August	September	October	November	December	January	February	March
2017-18	8164	8649	8625	8794	8141	8328	8707	8767	8583	8419	7584	8547
2017-18 %	79.0%	78.1%	75.0%	73.3%	75.0%	70.4%	68.3%	71.8%	67.3%	66.4%	63.1%	64.5%
2018-19	8192	8829	8875	9226	8373	8678	8868	9296	9173	9168	8487	9368
2018-19 %	73.7%	75.8%	77.9%	74.0%	81.6%	78.8%	85.1%	72.8%	73.1%	67.9%	60.8%	72.4%
% Change (17-18 to 18-19)	0.3%	2.0%	2.8%	4.7%	2.8%	4.0%	1.8%	5.7%	6.4%	8.2%	10.6%	8.8%
2019-20 YTD	9008	9152	8932	9833	8926	9428	9555	9622	9757	9640	8923	6966
2019-20 YTD %	69.6%	74.0%	78.2%	78.3%	76.5%	75.0%	74.2%	72.4%	68.2%	71.5%	78.22%	80.66
% Change (18-19 to 19-20)	9.1%	3.5%	0.6%	6.2%	6.2%	8.0%	7.2%	3.4%	6.0%	4.9%	4.9%	-34.5%
2020-21 YTD	4484	6299	7150	8318	8475	8826						
2020-21 YTD %	88.9%	92.9%	90.7%	88.5%	85.9%	83.9%						
% Change (19-20 to 20-21)	-100.9%	-45.3%	-24.9%	-18.2%	-5.3%	-6.8%						



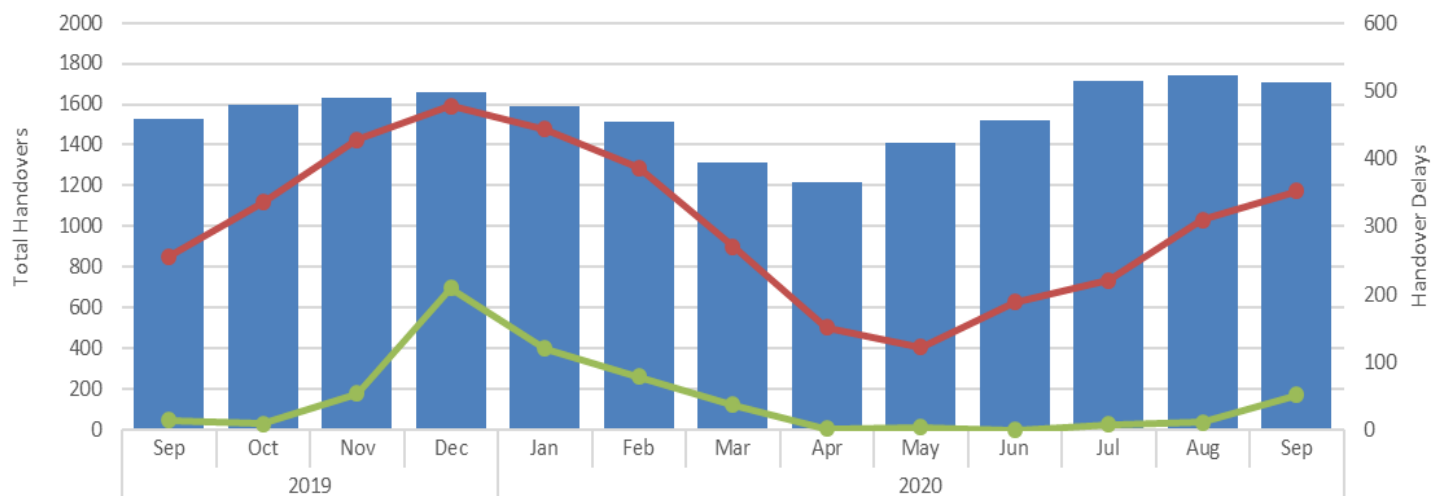
Daily Attendance Chart



Ambulance Handover Times

Ambulance Handover Delays

September 2019 - September 2020

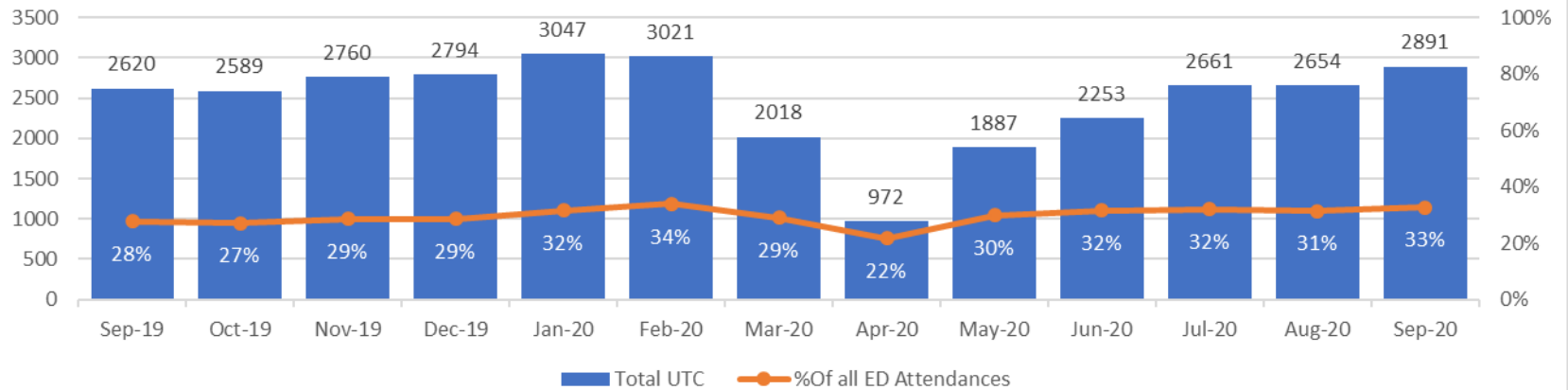


Total Ambulance Handovers	1529	1598	1633	1658	1593	1512	1314	1216	1410	1524	1713	1742	1707
Handovers between 30-60 minutes	256	336	428	477	443	386	270	151	122	188	221	310	352
Handovers 60 minutes +	14	9	54	209	120	79	37	2	4	0	8	11	52

UTC

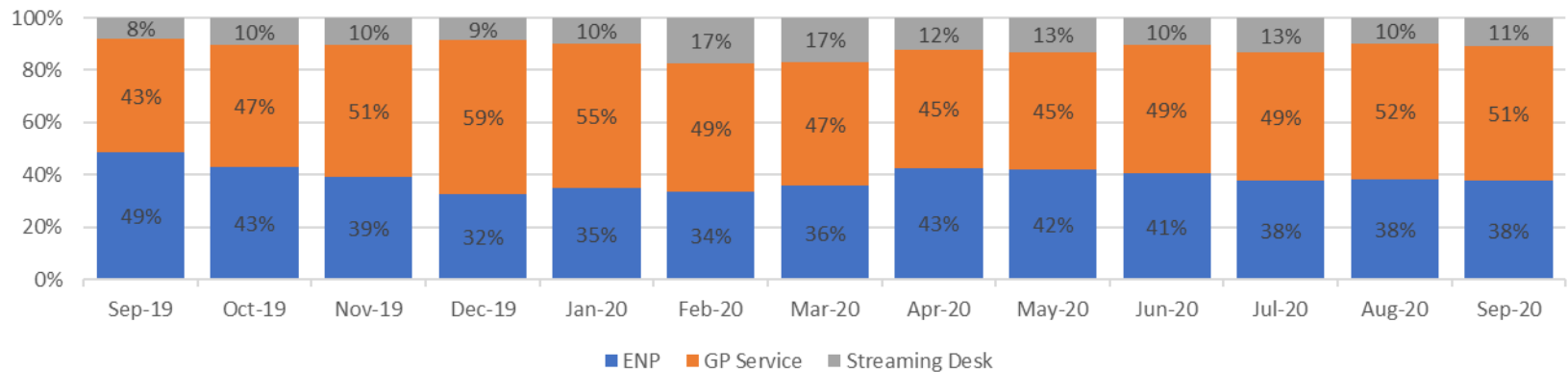
UTC Attendances

This graph shows the number of UTC attendances each month along with the % of overall ED attendances for the month

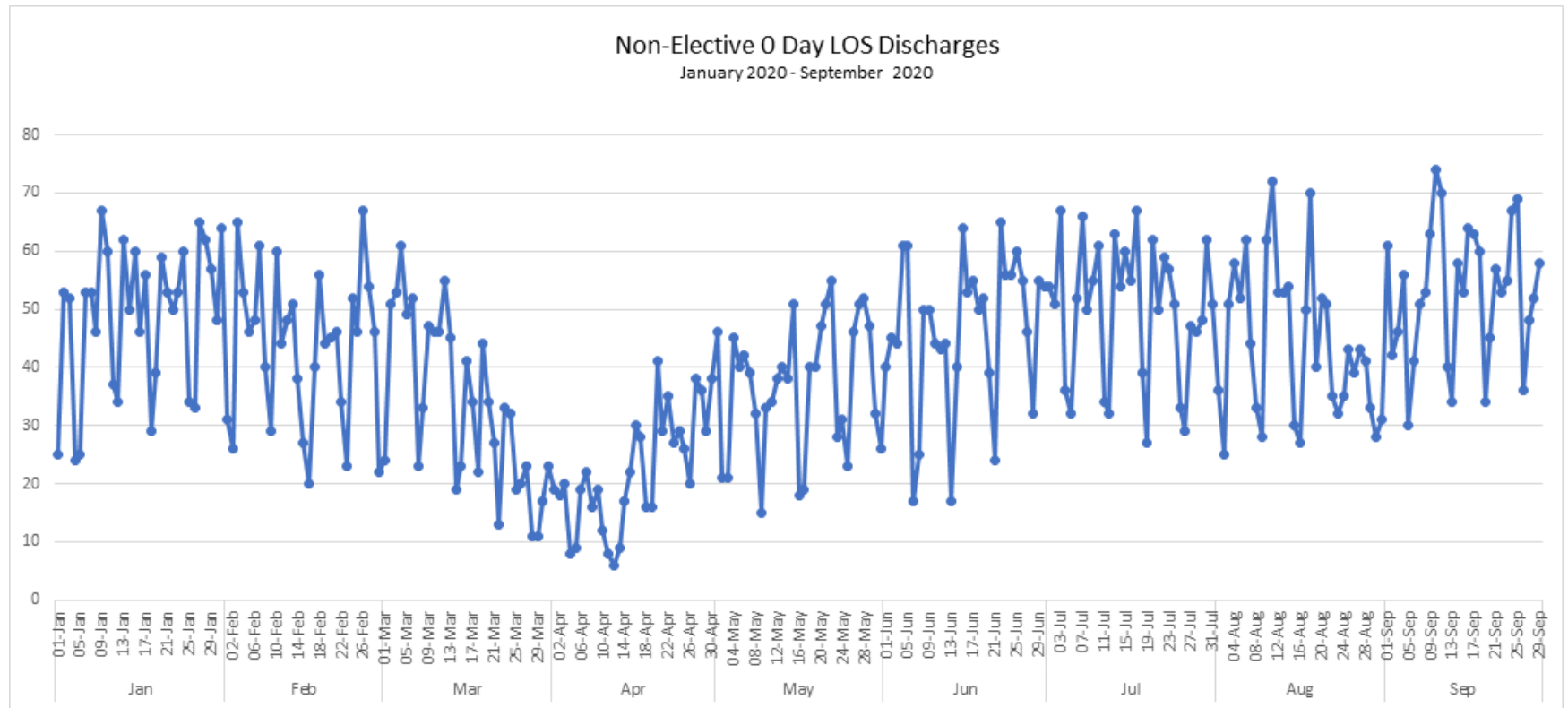


UTC Activity

This graph shows the % of UTC attendances each Month - for each performing unit

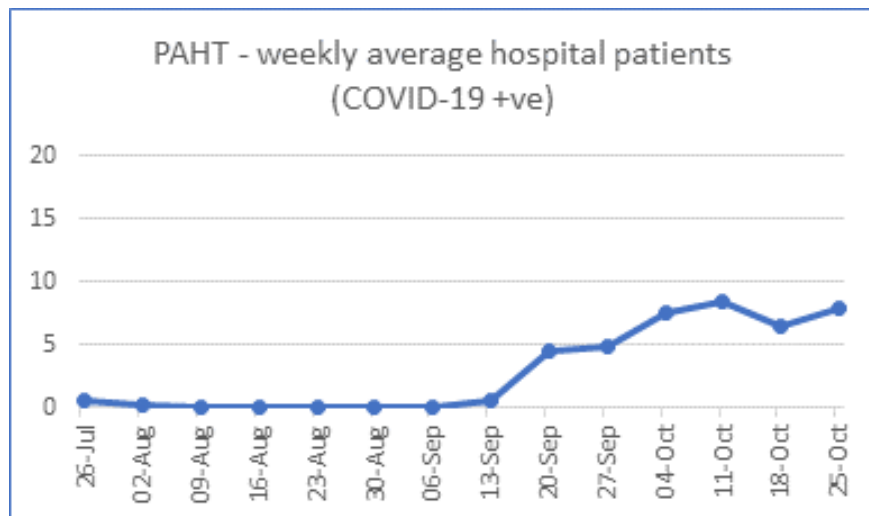
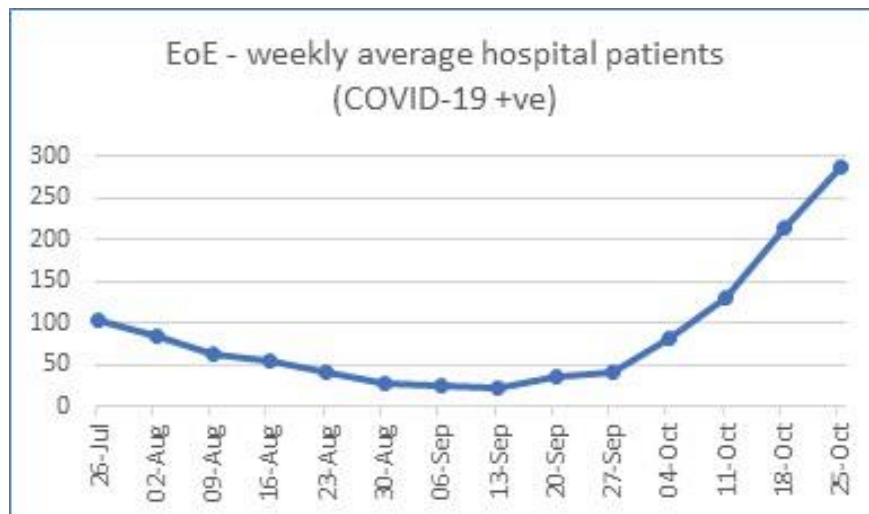


Same day Emergency Care



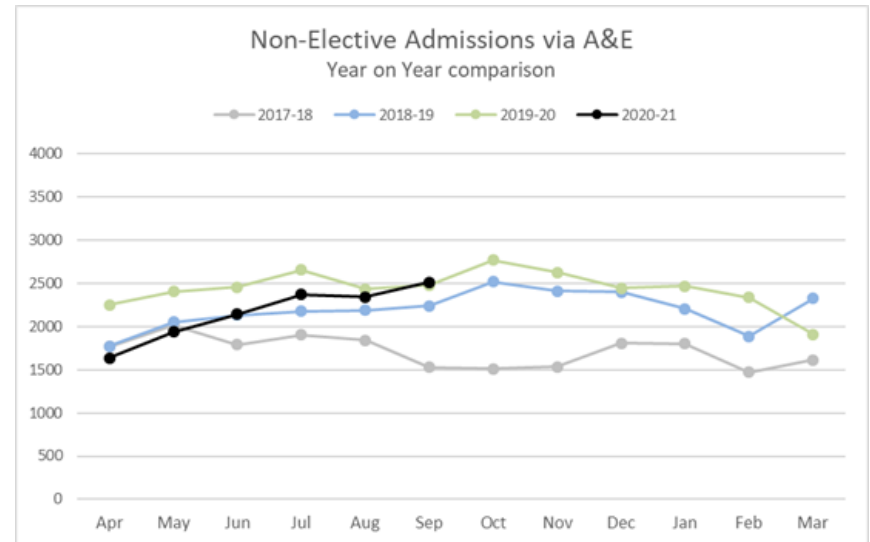
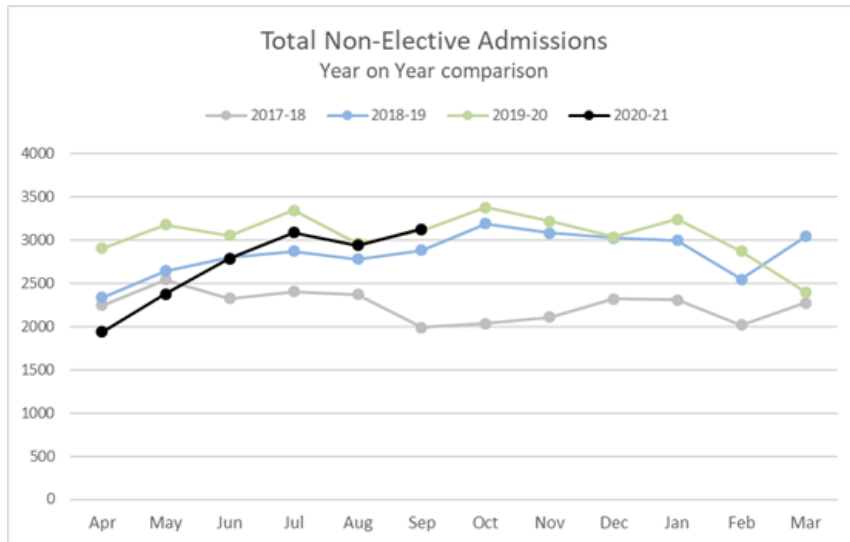
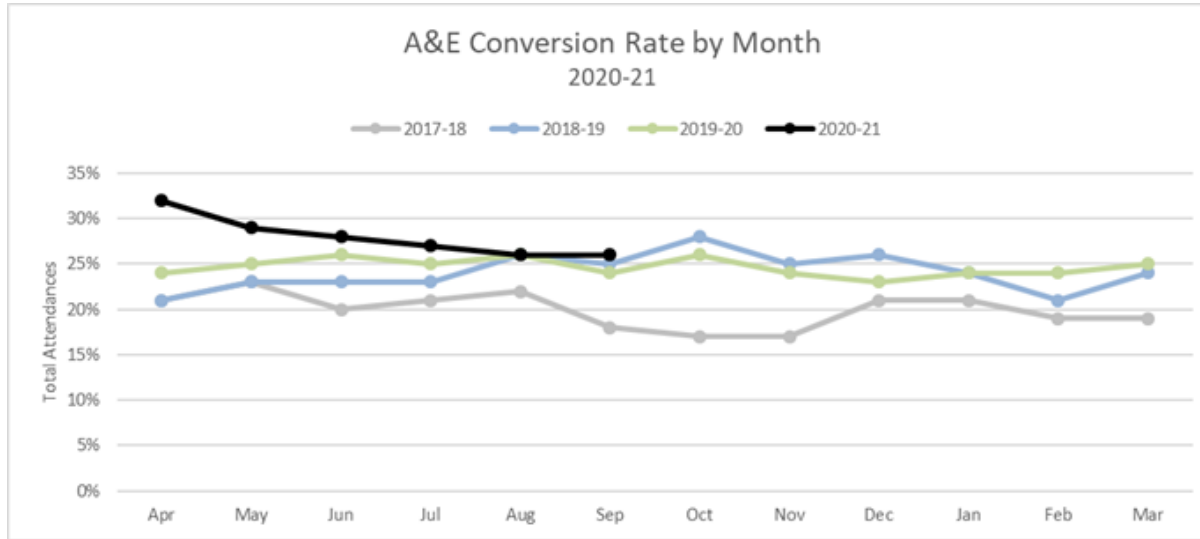
Regional and National Benchmarking Picture

COVID-19

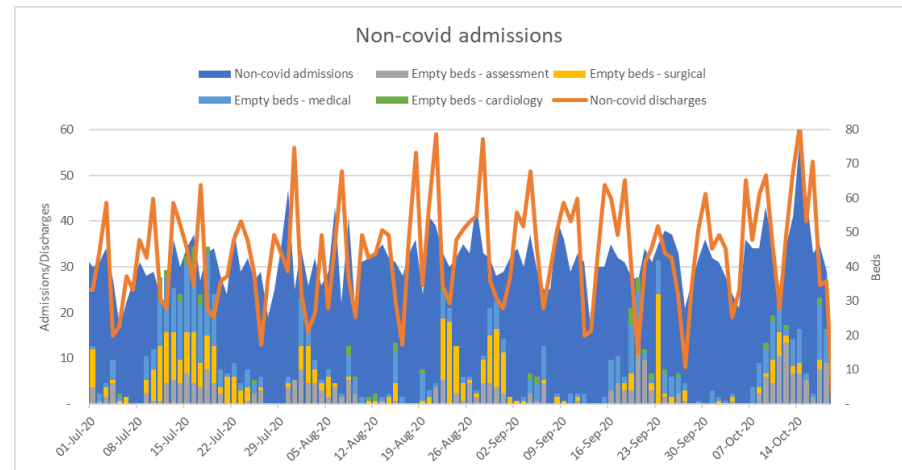
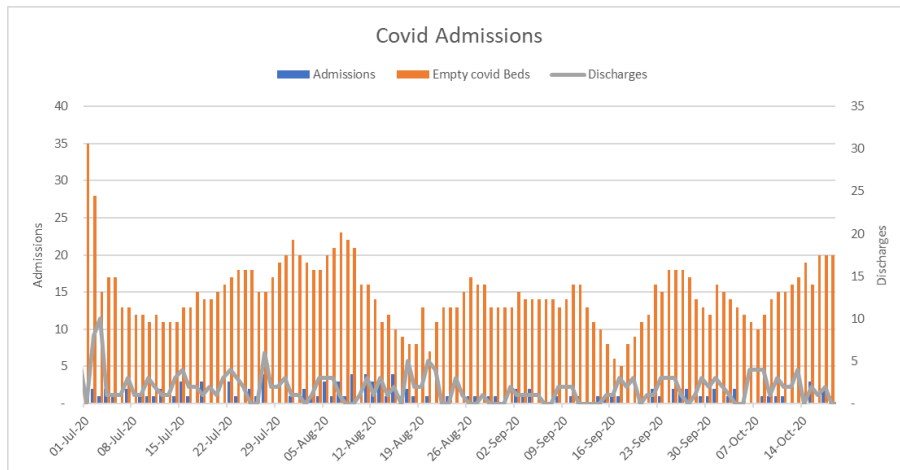
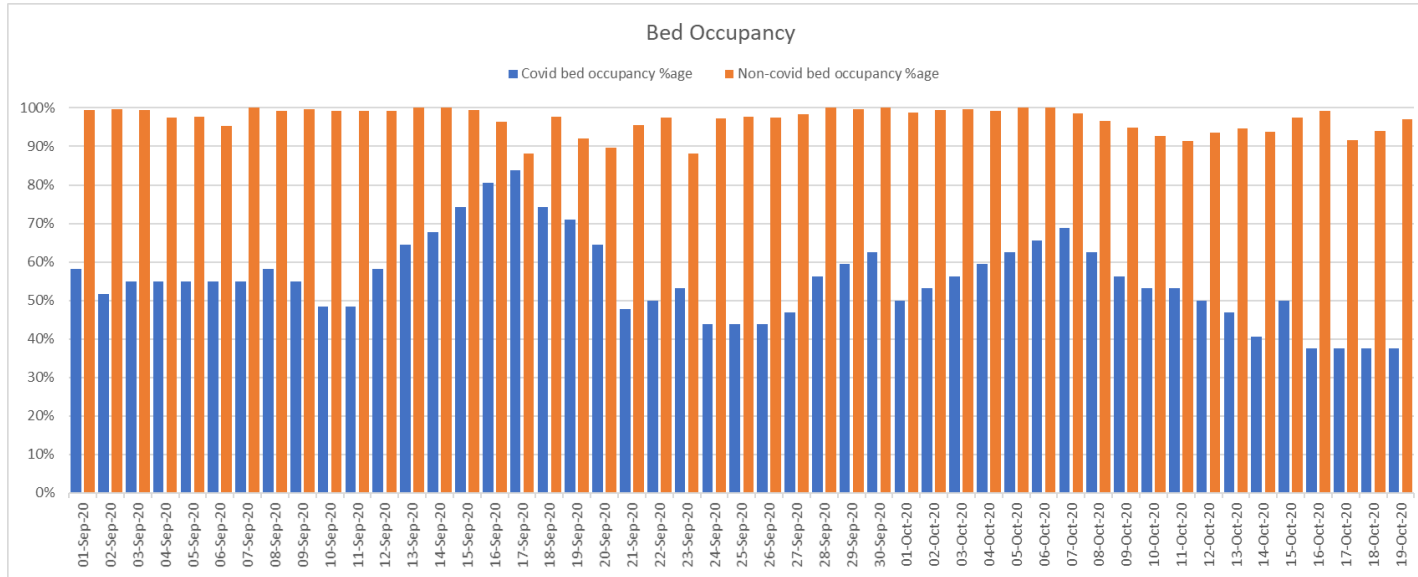


	Occupied Beds Count						
	14 Oct	15 Oct	16 Oct	17 Oct	18 Oct	19 Oct	20 Oct
Bedford Hospital	4	4	8	11	12	20	19
Luton and Dunstable Hospital	11	14	15	16	16	13	15
Milton Keynes Hospital	3	4	4	5	5	5	6
Basildon Hospital	45	50	47	43	60	61	67
Mid Essex Hospital	5	5	5	3	4	4	4
Southend Hospital	6	7	7	12	14	15	12
Lister Hospital	8	9	11	13	12	13	15
Princess Alexandra Hospital	7	6	8	6	7	6	9
Watford General Hospital	34	32	28	30	26	26	28
Addenbrookes Hospital	6	7	7	8	7	9	9
Hinchingbrooke Hospital	1	1	2	5	4	4	4
Peterborough City Hospital	12	12	13	11	17	19	20
Papworth	3	3	4	4	4	5	5
Colchester General Hospital	24	21	28	24	32	35	33
Ipswich Hospital	4	2	4	2	2	3	3
West Suffolk Hospital	5	4	5	4	6	7	6
James Paget Hospital	15	13	15	12	13	12	16
Norfolk and Norwich Hospital	8	9	9	8	9	9	11
The Queen Elizabeth Hospital	11	13	13	13	14	14	14
Total	212	216	233	230	264	280	296

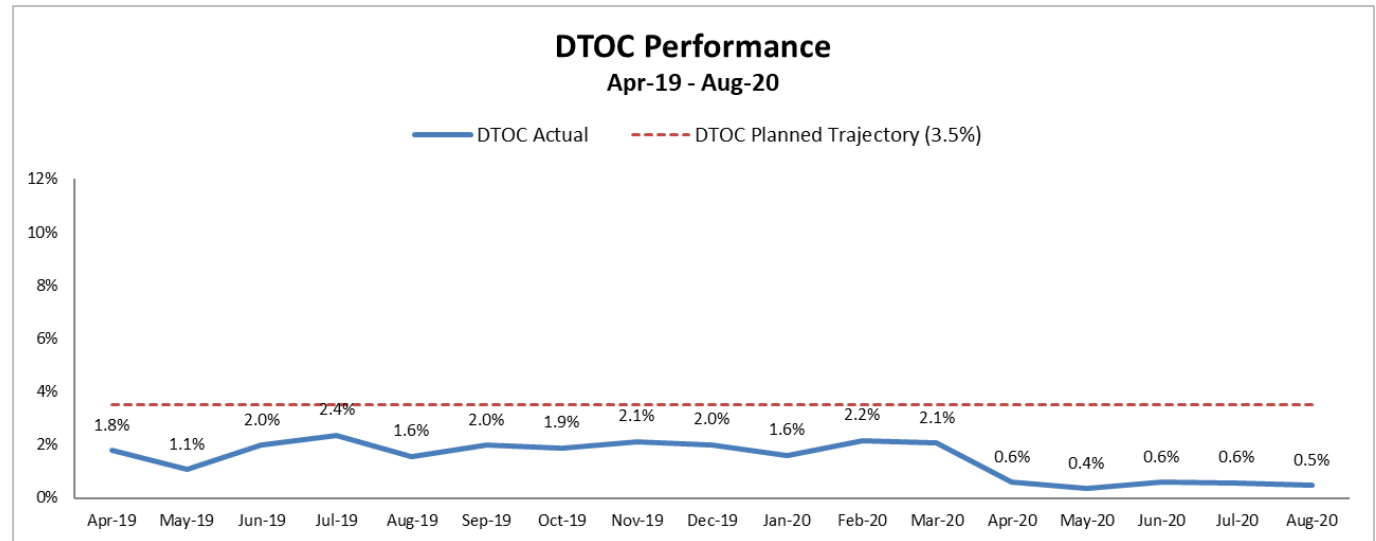
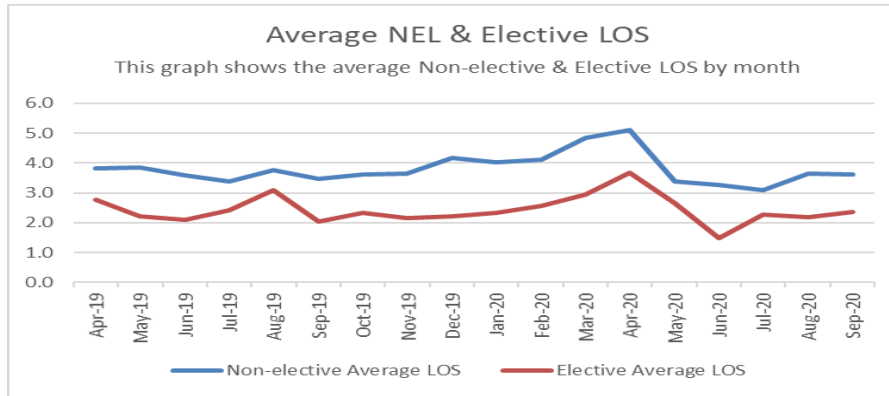
Admissions



Bed Capacity



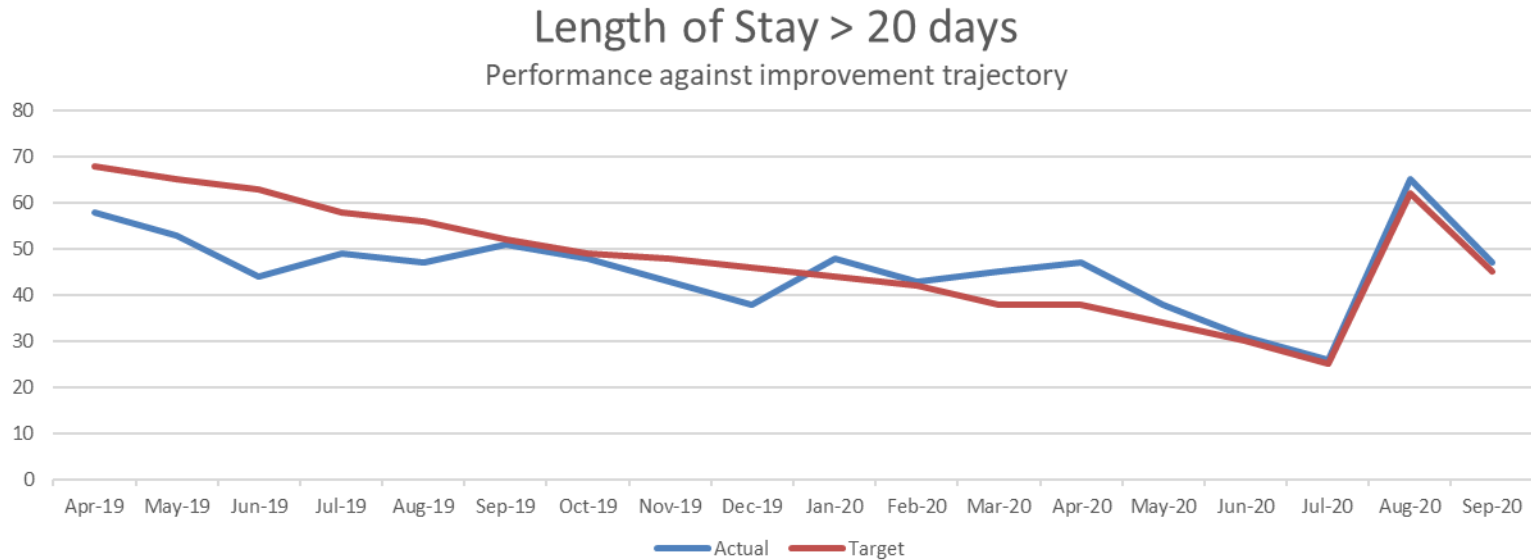
LOS & DTOC



Long Length of Stay Trajectory

This data has been taken from the discharge planning performance report.

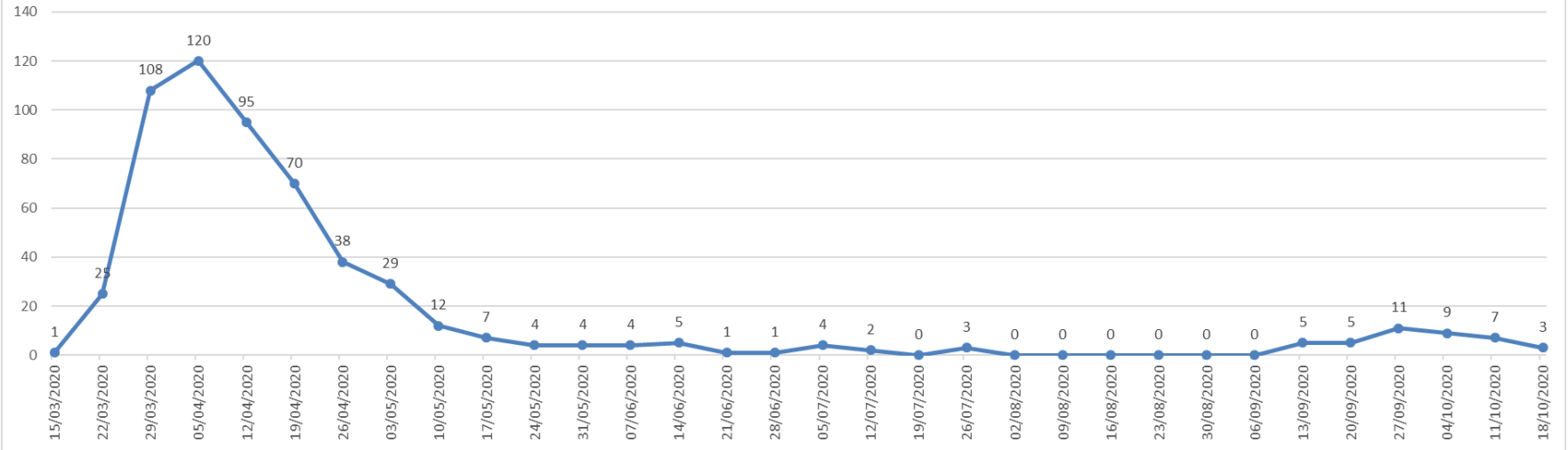
LOS Trajectory Over 20 Days	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
Actual	58	53	44	49	47	51	48	43	38	48	43	45	47	38	31	26	65	47
Target	68	65	63	58	56	52	49	48	46	44	42	38	38	34	30	25	62	45



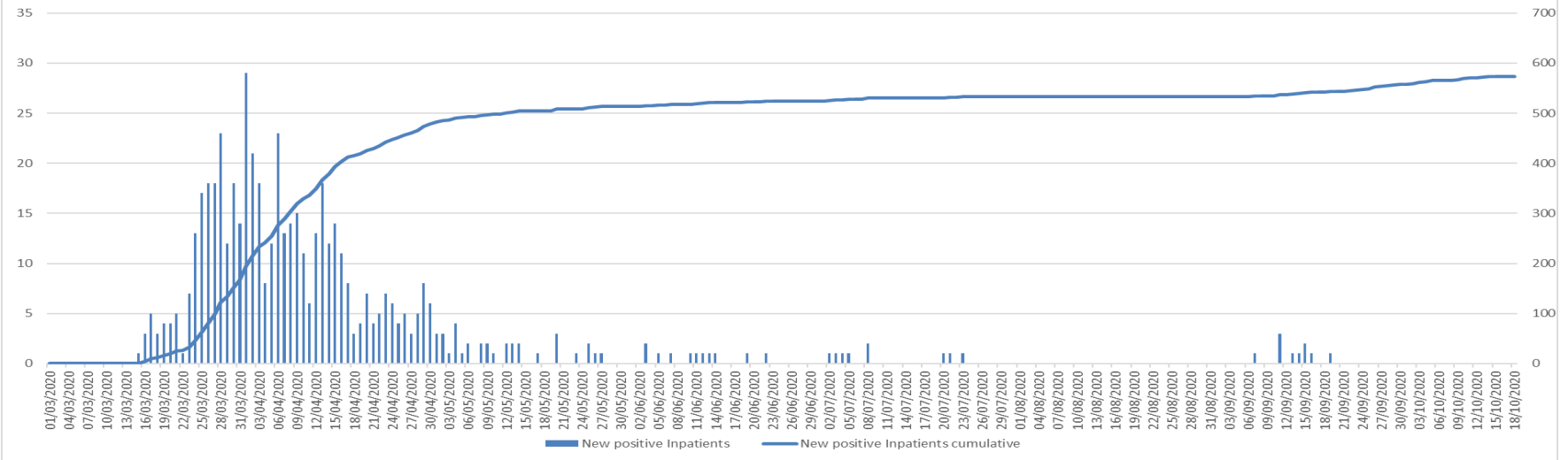
*Our figures for April reflect the change over from Fastrack pathway to the Covid Careplan

COVID

New Positive Inpatients - by week ending



New positive Inpatients by day & Cumulative Picture



Response

- Amazing staff response to unprecedented situation
- Different teams and ways of working
- 'Red' ED
- Reorganised the hospital
- Online outpatient consultations
- Maintained urgent and cancer surgery
- 650% critical capacity in April
- c. 500 patients treated – unfortunately 218 deaths due to COVID-19

Impact

- Cancellation of elective surgery – longer waits than normal
- Diagnostic and cancer delays
- Physical and mental impact on colleagues
- Very sad loss of 2 colleagues

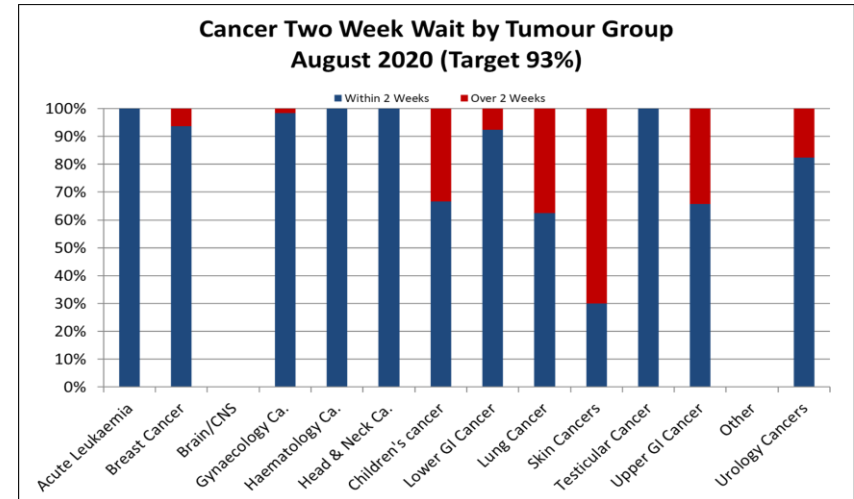
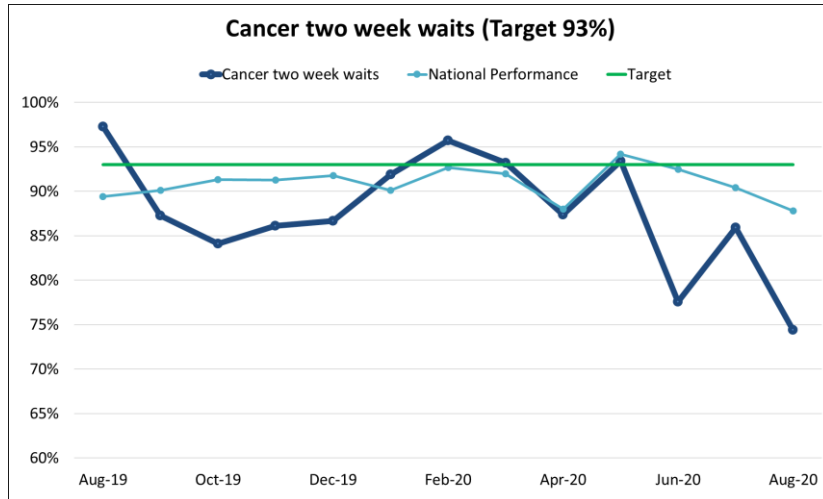
Recovery / restoration

- Plans to get back to >90% of usual elective and day case activity from October
- 3rd endoscopy room to enable >100% endoscopy throughput
- Additional CT capacity to support diagnostics
- Acute Assessment Facility – 2 storey – by January
- Expanded frailty assessment
- Separate level 3 critical care facilities
- Dedicated level 1 facility
- Enhanced staff facilities for rest and expanded multi-faith space

Colleagues

- Thanks to all colleagues for amazing response (clinicians and non-clinicians in all areas and to those who were shielding)

Cancer – First appointments



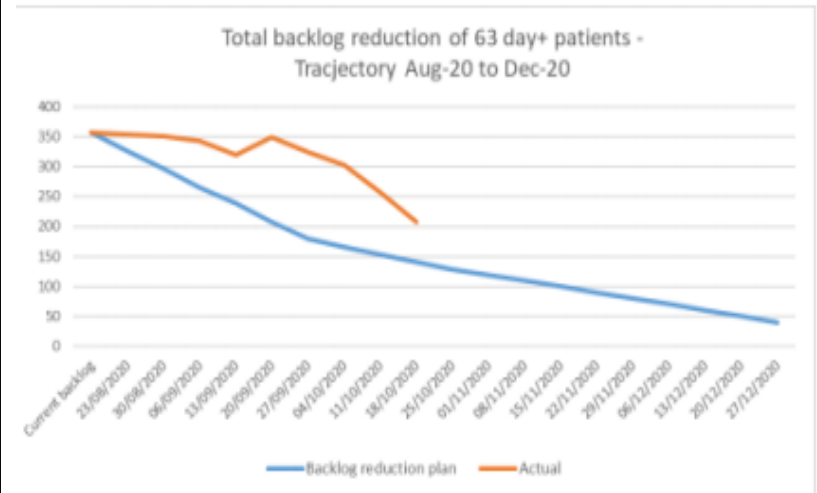
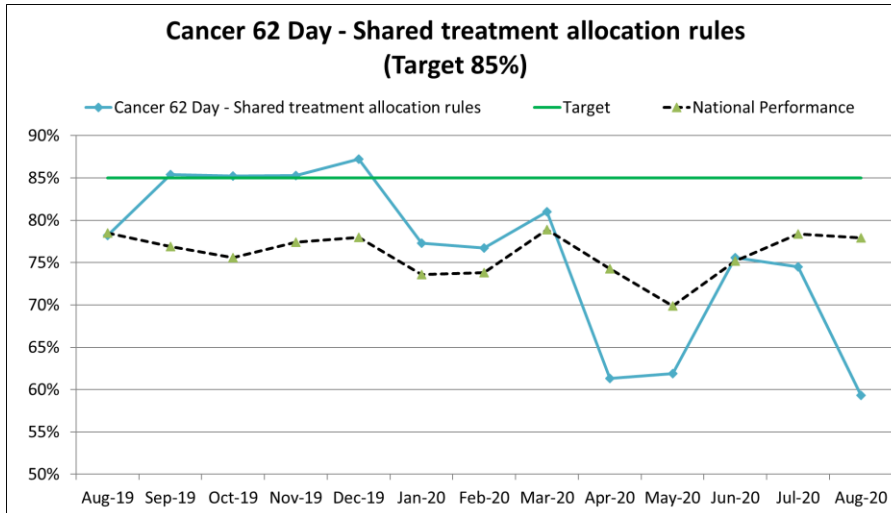
Cancer activity has continued throughout the first Covid period however capacity was reduced due to infection prevention measures.

Clinical stratification of patients at first attendance ensured that patients at highest risk were prioritised for earliest appointments.

Tumour sites that required face to face first appointments have taken longer to recover and dermatology was impacted by the summer surge in referrals.

August performance is the latest national reported, September performance (unvalidated) still reflects backlog catch-up but October first appointment data is showing improvements.

Cancer – 62 day performance



- The deteriorated cancer performance reflects the focus on diagnosing & treating the backlog of patients caused during the Covid period. Treating a larger number of breached patients directly impacts the 28 day diagnosis, 31 day and 62 day standards.
- The backlog of patients over 62 days has reduced by 29% from August to date (18/10) and the number of patients over 104 days has reduced by 44%.
- Cancer tumour site clinical leads have been integral in developing recovery plans which are presented and discussed monthly at the Cancer Management Board.
- Detailed cancer recovery action plan in place, support from ICS colleagues, Cancer Alliance & NHSE/I.