

Reference Number: HOSC/05/21

Report title: East of England Ambulance Service	
Report to: Health Overview Policy and Scrutiny Committee	
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Date: 10 February 2021	For: Discussion and identifying any follow-up scrutiny actions
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County Divisions affected: Not applicable	

1. Introduction

- 1.1 The Committee requested an update on how the East of England Ambulance Service is progressing with implementing the recommendations put forward by the Care Quality Commission in September 2020, along with a general update on other aspects of the service.

2. Action required

- 2.1 The Committee is asked to consider this report and identify any issues arising.

3. Background

- 3.1 In September 2020, the East of England Ambulance Service was placed into special measures by the Care Quality Commission. As a result, the Care Quality Commission recommended a number of measures be implemented.
- 3.2 The Committee agreed that in order to give the East of England Ambulance Service time to begin implementing these measures, they would be invited to its February 2021 meeting to provide an update.
- 3.3 The Committee have also received a wider update covering aspects of performance, the impact of Covid-19 and staffing progress.

4. Update and Next Steps

See Appendices for update. See Action Required for next steps.

5. List of Appendices

Appendix A: East of England Ambulance Service Trust Report
Appendix B: Quality Improvement Plan