



Essex County Council

Essex HWB

# Pharmaceutical Needs Assessment

**October 2022 – September 2025**

*Produced for the Essex Health & Wellbeing Board by  
Essex County Council Public Health & Public Health Intelligence Team*

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- NHS England
- Healthwatch Essex
- Essex Local Pharmaceutical Committee
- Essex Local Medical Committee
- Essex Local Pharmacy Network
- Essex commissioners and providers

## Executive Summary

The Essex Health and Wellbeing Board (HWB) has many responsibilities with one key responsibility being to develop and produce a Pharmaceutical Needs Assessment (PNA). PNAs look specifically at the current provision of pharmaceutical services in Essex and determine whether these pharmaceutical services meet the needs of the population and determine if there are any potential gaps to current service delivery.

The primary purposes of the Essex Pharmaceutical Needs Assessment are summarized below:

- The PNA will be used by the NHS when making decisions on applications to open new pharmacies and dispensing appliance contractor premises; or applications from current pharmaceutical providers to change their existing regulatory requirements.
- The PNA will help the HWB member organisations to work with existing providers to target services to the area where they are needed and to limit duplication of services.
- The PNA will inform interested parties of the PNA and enable collaborative work to plan, develop and deliver pharmaceutical services for the population
- The PNA will help inform commissioning decisions by local commissioning bodies.

This PNA has been produced with the support of the Essex PNA steering group and replaces the previous Essex HWB PNA dated 2018- 2022 (extended).

NHS pharmaceutical services are provided by contractors on the pharmaceutical list held by NHS England (NHSE). Types of providers are:

- Community pharmacy contractors, including distance-selling pharmacies (DSPs)
- Dispensing appliance contractors (DACs)
- Local pharmaceutical service (LPS) providers
- Dispensing doctors

Community pharmacies operate under a contractual framework which sets three levels of service:

Essential Services: Negotiated nationally, provided by all pharmacy contractors as part of the NHS Community Pharmacy Contractual Framework.

Advanced Services: Negotiated nationally, community pharmacies can choose to provide any of these services as long as they meet the requirements set out in the Secretary of State Directions.

Local Enhanced Services: Negotiated locally to address local health needs. Provided from selected pharmacies, specifically commissioned. These services are only commissioned by NHSE.

National Enhanced Services: Negotiated nationally and implemented to address local health needs.

In addition to NHS pharmaceutical services, community pharmacies may also provide 'locally commissioned services' (LCS). These are not considered 'pharmaceutical services' under the Pharmaceutical Regulations 2013.

### Local Context

According to Office for National Statistics mid-year 2020 population estimates, Essex overall has a population size of 1,497,759, with 60% of the population aged 16-64 years.

Although Essex is relatively healthier and affluent in comparison with the rest of England there is a growing disparity in health between the most affluent and most deprived areas of Essex. Lifestyle issues such as obesity and smoking, employment and poverty issues are becoming more prevalent in the most deprived areas. This is reflected in the trends seen in life expectancy, with a growing disparity between life expectancy in those from the most affluent areas compared with those from the most deprived areas of Essex.

To meet the needs of this growing population and to help reduce inequalities in Essex it is vital that appropriate pharmaceutical services are in place and that they are accessible and improve choice to support the most deprived and vulnerable individuals in Essex.

The NHS Long Term plan for pharmacies states that:

- NHSE will work with Government to make greater use of community pharmacists' skills and opportunities to engage patients.
- NHSE and the Government will explore further efficiencies through reform of reimbursement and wider supply arrangements.
- NHSE will work with community pharmacists and others to provide opportunities for the public to check their health, through tests for high blood pressure and other high-risk conditions; and
- NHS 111 will start direct booking into GP practices across the country, as well as referring on to community pharmacies who can support urgent care and promote patient self-care and self-management.
- NHSE also makes several mentions of pharmacists, noting the role that they will play in local Primary Care Networks (PCNs).

Pharmacists may be involved in helping to identify and treat people with high-risk conditions, undertaking a range of medicine reviews, including educating patients on the correct use of inhalers, and offering medicine reviews to care home residents.

As of August 2022, there are 251 pharmacies, 46 dispensing doctors, 5 dispensing appliance contractors and 6 distance selling pharmacies registered with NHSE in the Essex HWB area.

Continuing to assess and develop pharmaceutical services to meet the needs of the population is an essential component to improve the health of individuals in Essex. We have concluded that at present we have adequate choice and access to pharmaceutical services in order to meet the needs of our population.

When assessing the provision of pharmaceutical services in the Essex HWB area the steering group considered the following:

- The number and distribution of all contractors in each PNA locality and opening hours
- The location of and choice of pharmaceutical services
- Access to community pharmacies during weekdays, evenings and the weekend
- Access to community pharmacies via various types of transport
- Provision of Essential, Advanced and Enhanced services in each locality
- Provision of necessary and relevant services
- Results of the public questionnaire
- Results of the contractor questionnaires
- Results of the statutory consultation
- The health needs of the population from the JSNA
- Projected population growth
- Specific populations
- The Index of Multiple Deprivation and deprivation ranges as well as the other wider determinants of health
- The general lifestyle including smoking and drug and alcohol misuse
- The disease burden

This report gives the regulatory background, scope of the PNA and insight into pharmaceutical services and commissioning within the first three chapters.

Chapter 4 provides the national and local strategies which may affect pharmaceutical services provision.

Chapter 5 provides a local picture of the Essex area, its demographics, deprivation, lifestyles and other factors considered during this assessment. It is not intended as a complete population analysis as more comprehensive data is available via the Joint Strategic Needs Assessment.

Chapter 6 provides a detailed look at the pharmaceutical services provision with the Essex HWB area.

Chapter 7 looks into further detail of provision within each of the 12 localities of the HWB area.

Chapter 8 considers future needs and chapter 9 provides the conclusions as required by the regulations.

There are 8 appendices to this report which provide further data and insight.

The PNA is required to clearly state what is considered to constitute Necessary Services as required by paragraphs 1 and 3 of Schedule 1 to the Pharmaceutical Regulations 2013.

For the purposes of this PNA, Necessary Services for the HWB are defined as Essential Services plus the New Medicines Service and the Community Pharmacist Consultation Service.

Other Advanced Services are considered relevant as they contribute toward improvement in provision and access to pharmaceutical services.

For the purpose of this PNA, Enhanced Services are defined as pharmaceutical services that secure improvements or better access to, or that have contributed towards meeting the need for pharmaceutical services in the HWB area.

Locally commissioned services are those that secure improvements or better access to, or that have contributed towards meeting the need for pharmaceutical services in Essex and are commissioned by the CCG or local authority, rather than NHSE.

Access to pharmaceutical services for the residents of Essex is good and the main conclusion of this PNA is that there are currently no gaps in the provision of necessary or relevant pharmaceutical services.

Note that although a service may not be commissioned, this does not necessarily mean there is a gap in pharmaceutical service provision as services may also be delivered by other providers.

The PNA also looked at changes which are anticipated within the lifetime of the document, for example the predicted population growth.

Given the current population demographics, housing projections and the distribution of service providers across the HWB area, this document concludes that the current provision will be sufficient to meet the likely future needs of the residents during the three-year lifetime of this pharmaceutical needs assessment.

**The HWB has not identified any services that would secure improvements, or better access, to the provision of pharmaceutical services either now or within the 3 year lifetime of this pharmaceutical needs assessment.**

Based on the information available at the time of developing this PNA no current gaps in the provision of **essential services during normal working hours** have been identified in any of the localities

Based on the information available at the time of developing this PNA no current gaps in the provision of **essential services outside normal working hours** have been identified in any of the localities

Based on the information available at the time of developing this PNA no current gaps in the provision of the **New Medicine Service and Community Pharmacist Consultation Service** advanced services have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps in the need for the **necessary services** in specified future circumstances have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps in the current provision of other **relevant services** or in specified future circumstances have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps have been identified in **essential services** that if provided either now or in the future would secure improvements or better access to essential services in any of the localities

Based on the information available at the time of developing this PNA no gaps have been identified in the provision of **advanced services** that if provided either now or in the future would secure improvements or better access to advanced services in any of the localities

Based on the information available at the time of developing this PNA no gaps in respect of securing improvements or better access to the **enhanced services** in specified future circumstances have been identified in any of the localities

## 1. Introduction

### 1.1 The Essex Health and Wellbeing Board Pharmaceutical Needs

This Essex Health and Wellbeing Board (HWB) Pharmaceutical Needs Assessment (PNA) supersedes previous PNAs within the HWB area.

PNAs are updated at least every three years, however the Covid-19 pandemic led to regulations being amended to allow the 2018 PNA to be extended until October 2022.

### 1.2 Background and legislation

Section 128A of the National Health Service Act 2006 (NHS Act 2006) requires each HWB to assess the need for pharmaceutical services in its area and to publish a statement of its assessment. Termed a 'Pharmaceutical Needs Assessment', the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013, as amended (the 2013 regulations)<sup>1</sup> set out the minimum information that must be contained within a PNA and outline the process that must be followed in its development.

### 1.3 Local context

#### 1.3.1 Purpose of the Essex Pharmaceutical Needs Assessment (PNA):

- The PNA will be used by NHSE (NHSE), or other body as identified in the regulations, when considering decisions on applications to open new pharmacies and dispensing appliance contractor premises; or applications from current pharmaceutical providers to change their existing regulatory requirements. Decisions on whether to open new pharmacies are not made by the HWBs. If a person (a pharmacist, a dispenser of appliances or in some circumstances, and normally in rural areas, GPs) wants to provide NHS pharmaceutical services, they are required to apply to the NHS to be included on a Pharmaceutical List.

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<sup>1</sup> <https://www.legislation.gov.uk/ukxi/2013/349/contents>



Pharmaceutical Lists are compiled and held by NHSE. Under the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations, a person who wishes to provide NHS pharmaceutical services must generally apply to NHSE to be included on a relevant list by proving they are able to meet a pharmaceutical need as set out in the relevant PNA. There are exceptions to this, such as applications for needs not foreseen in the PNA or to provide pharmaceutical services on a distance-selling (internet or mail order only) basis. NHSE will then review the application and decide if there is a need for a new pharmacy in the proposed location.

- It will aid the HWB member organisations to work with existing providers to target services to the areas where they are needed, and limit duplication of services in areas where provision is adequate.
- It will inform interested parties of the pharmaceutical needs in Essex and enable work to plan, develop and deliver pharmaceutical services for the population.
- It will inform commissioning decisions by local commissioning bodies, including local authorities

#### 1.4 Development of the Essex PNA

- The process of developing the PNA has taken into account the requirement to involve and consult people about changes to health services. The specific legislative requirements in relation to development of PNAs were considered. The membership of the steering group ensured all the main stakeholders were represented. Further details are available in Appendix A.

#### 1.5 Consultation

- A statutory consultation exercise was carried out between 30<sup>th</sup> May and 5<sup>th</sup> August 2022 to seek and consider views from a range of key stakeholders (identified in regulatory guidance) on the draft PNA.
- A full consultation report is included in the PNA Appendix B.

#### 1.6 Scope of the Essex PNA

- The services that a PNA must include are defined within both the National Health Service Act 2006 and the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended.
- Pharmaceutical services may be provided by:
  - A pharmacy contractor who is included in the pharmaceutical list for the area of the Health and Wellbeing Board (HWB).

- A pharmacy contractor who is included in the Local Pharmaceutical Services list for the area of the HWB.
- A dispensing appliance contractor who is included in the pharmaceutical list held for the area of the HWB and
- A doctor or GP practice that is included in the dispensing doctor list held for the area of the HWB.
- NHSE is responsible for preparing, maintaining and publishing these lists.
- Pharmacy contractors may operate as either a sole trader, partnership, or a body corporate and The Medicines Act 1968 governs who can be a pharmacy contractor.
- Whether a service falls within the scope of pharmaceutical services for the purposes of PNA depends on who the provider is and what is provided.
- The PNA has a regulatory purpose that sets the scope of the assessment. Pharmaceutical services are evident in other areas of work but are excluded from this assessment. These include prison pharmacy, secondary care, and private services where patients may be obtaining a type of pharmaceutical service that is not covered by this assessment.

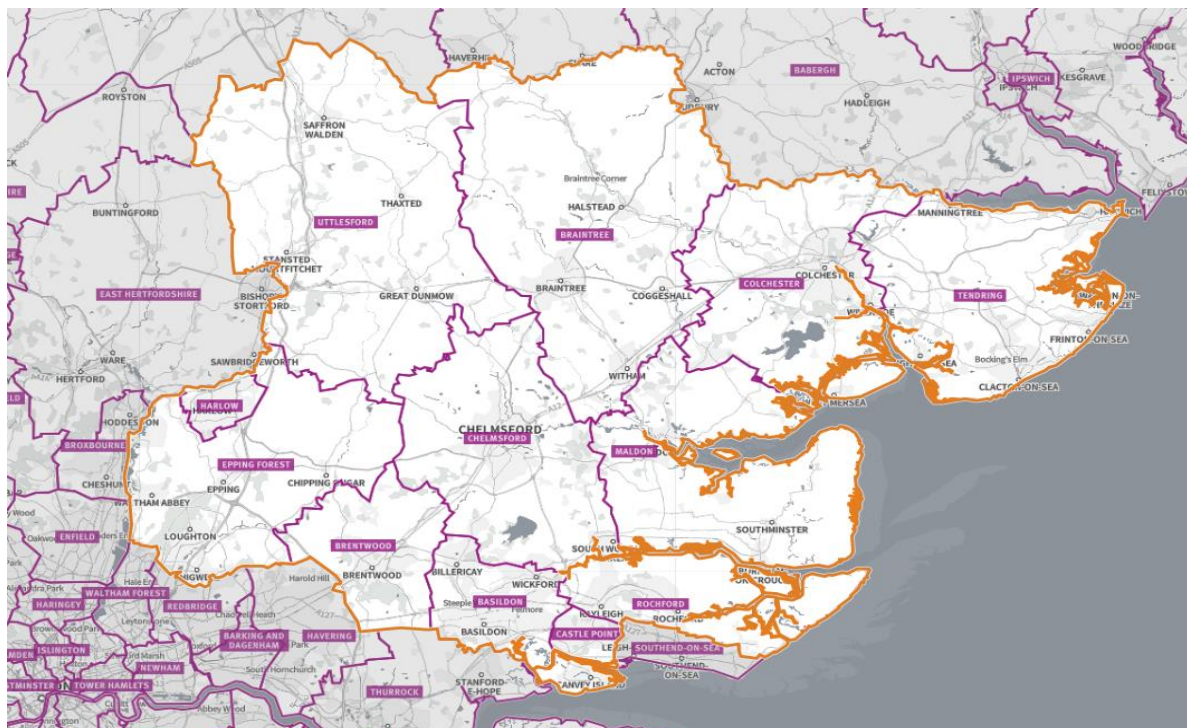
#### 1.7 PNA review process

- The PNA will be updated as required by legislation every three years. Supplementary statements will be published before this if deemed necessary.
- Once a pharmaceutical needs assessment is published, the 2013 regulations require the HWB to produce a new one if it identifies changes to the need for pharmaceutical services, which are of a significant extent.

#### 1.8 Localities for the purpose of the PNA

- The PNA steering group considered how the areas in Essex could be defined for the PNA. The Essex HWB covers 12 district, borough, and city council areas and these were therefore chosen as the localities. Health data is also available within these locality levels.

**Figure 1 Map of Essex showing localities**



Source: [SHAPE Place Atlas](#)

**Table 1 Localities of the Essex PNA**

PNA Localities		
Basildon	Chelmsford	Maldon
Brentwood	Colchester	Rochford
Braintree	Epping Forest	Tendring
Castle Point	Harlow	Uttlesford

## 2. Pharmaceutical Services

### Pharmaceutical services provided by pharmacy contractors

Unlike for GPs, dentists and optometrists, NHSE does not hold contracts with the majority of pharmacy contractors. Instead, they provide services under a contractual framework, sometimes referred to as the Community Pharmacy Contractual Framework (CPCF), details of which (the terms of service) are set out in the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended, and also in the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013<sup>2</sup>.

#### 2.1 The Community Pharmacy Contractual Framework

2.1.1 The Community Pharmacy Contractual Framework (CPCF) was introduced in 2005. Under the framework, there are three types of service which can be provided by community pharmacy and/or appliance contractors:

- Essential services
- Advanced services
- Enhanced services (commissioned by NHSE)

#### 2.1.2 Core and supplementary hours

2.1.2.1 A pharmacy has 40 core contractual hours (or 100 hours for those that have opened under the former exemption from the control of entry test), which cannot be amended without the consent of NHSE, together with supplementary hours, which are all the additional opening hours.

2.1.2.2 A pharmacy may also have more than 40 core hours where it has made an application based on that higher number, and NHSE has agreed that application.

#### 2.2 Essential services

2.2.1 As part of the CPCF, Essential services are one of the three types of services which must be provided by community pharmacies, including distance selling pharmacies.

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<sup>2</sup> [Pharmaceutical Services \(Advanced and Enhanced Services\) \(England\) Directions 2013 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/pharmaceutical-services-advanced-and-enhanced-services-england-directions-2013)

**Table 2 Provision included in the contractual framework for Essential services**

Service	Description
Dispensing Medicines	The safe supply of medicines or appliances. Advice is given to the patient about the medicines being dispensed and how to use them. Records are kept of all medicines dispensed and significant advice provided, referrals, and interventions are made. The Electronic Prescription Service (EPS) enables prescriptions to be sent electronically from a prescriber to the dispenser preventing unnecessary journeys for patients.
Repeat Dispensing/ Electronic repeat dispensing	The management of repeat medication for up to one year, in partnership with the patient and prescriber. The patient will return to the pharmacy for repeat supplies, without first having to visit the GP surgery. Before each supply the pharmacy will ascertain the patient's need for a repeat provision of a particular medicine.
Disposal of unwanted medicines	Pharmacies accept unwanted medicines from individuals. The medicines are then safely disposed of.
Promotion of Healthy Lifestyles (Public Health)	Pharmacies are required to participate in up to six health campaigns at the request of NHSE. This generally involves the display and distribution of leaflets provided by NHSE. In addition, pharmacies are required to promote healthy lifestyles, which includes providing advice to people who appear to have diabetes, be at risk of coronary heart disease (especially those with high blood pressure), or smoke, or are overweight.
Signposting patients to other healthcare providers	Pharmacists and staff will refer patients to other healthcare professionals or care providers when appropriate.
Support for Self-Care	The provision of advice and support by pharmacy staff to enable people to derive maximum benefit from caring for themselves and/or their families.
Discharge Medicines Service	The service was introduced in 2021 and aims to reduce the risk of medication problems when a person is discharged from hospital. Patients are digitally referred to their pharmacy after discharge from hospital. Using the information in the referral, pharmacists can compare the patient's medicines at discharge to those they were taking before admission to hospital. A check is also made when the first new prescription for the patient is issued and a consultation with the patient and/or their carer will help to ensure that they understand which medicines the patient should now be using.

Underpinning the provision of all these services is the requirement on each contractor to participate in a system of clinical governance. This system of clinical governance supports the provision of excellent care; requirements include:

- Patient and public involvement programme
- Clinical audit programme
- Risk management programme
- Clinical effectiveness programme
- Staffing and staff management programme
- Information governance programme
- Premises standards programme

### 2.3 Advanced Services

Advanced services are those services that pharmacy and dispensing appliance contractors may choose to provide if they meet the required standards.

**Table 3 Provision included in the contractual framework for Advanced Services (as of May 2022)**

Service	Description
New Medicines Service (NMS)	The New Medicines Service (NMS) is designed to provide early support to patients to maximise the benefits of the medication they have been prescribed, and to minimise problems and side-effects, while informing the patients on the best ways to self-manage their Long Term Conditions (LTCs)
Community pharmacy seasonal influenza vaccination	Each year from September through to March the NHS runs a seasonal flu vaccination campaign aiming to vaccinate all eligible patients who are at risk of developing more serious complications from the virus. The accessibility of pharmacies, their extended opening hours, and the option to walk in without an appointment have proved popular with patients seeking vaccinations.
Community Pharmacist Consultation Service (CPCS)	NHS Community Pharmacist Consultation Service (CPCS) was launched in October 2019 and the majority of community pharmacies have registered to provide the service. Initially the service took referrals to community pharmacies from the NHS 111 call service and subsequently the service was expanded to take referrals from 111 online. The latest development is for pharmacies to take referrals from GP practices; this is referred to as GP CPCS. The CPCS is intended to relieve pressure on the wider NHS by connecting patients with a

	community pharmacy, as their first resort for repeat medications where the patient has run out of medication and for health consultations for a set list of minor ailments
Hepatitis C testing service	The Community Pharmacy Hepatitis C Antibody Testing Service was added to the Community Pharmacy Contractual Framework (CPCF) in 2020. The service is focused on provision of point of care testing (POCT) for Hepatitis C (Hep C) antibodies to people who inject drugs (PWIDs), i.e., individuals who inject illicit drugs, e.g., steroids or heroin, but who haven't yet moved to the point of accepting treatment for their substance use. Where people test positive for Hep C antibodies, they are referred for a confirmatory test and treatment, where appropriate.
Hypertension case-finding service	The prevention of cardiovascular problems and identification of people with raised blood pressure. The service has two stages – the first is identifying people at risk of hypertension and offering them blood pressure measurement. - the second stage, where clinically indicated, is offering 24 hour ambulatory blood pressure monitoring (ABPM). The blood pressure test results will then be shared with the patient's GP to inform a potential diagnosis of hypertension.
Smoking Cessation Service (CSC) <i>following hospital discharge</i>	In 2020/21 a Pharmacy Integration Fund pilot on smoking cessation began to test a new model of working in which community pharmacies managed the continuing provision of smoking cessation support initiated in secondary care following patient discharge from hospital. The hospital establishes the smoking status of all admitted patients followed by brief advice, personalised counselling, timely nicotine replacement therapy (NRT) or pharmacotherapy, and follow-up of the patient after discharge. This service enables NHS trusts to transfer patients for smoking cessation support into the community.
Appliance and Stoma services	Whilst pharmacies are required to dispense valid NHS prescriptions for all drugs, both they and dispensing appliance contractors may choose which appliances they provide in their normal course of business. They may choose to provide a certain type of appliance, or types of appliances, or they may choose to provide all appliances. Some pharmacies may choose not to provide any appliances. A large proportion of patients who are regular users of appliances will have them delivered, often by dispensing appliance contractors based throughout the country. There are two appliance advanced services that pharmacies and dispensing appliance contractors may choose to provide: <ul style="list-style-type: none"> <li>• Appliance Use Reviews (AUR), and</li> <li>• Stoma Appliance Customisation (SAC)</li> </ul>

#### 2.3.1 Advanced services decommissioned:

- Medicines Use Reviews (MURs)
- NHS Urgent Supply Advanced Scheme (NUMSAS)
- During the Covid-19 pandemic, the community pharmacy Covid-19 lateral flow device distribution service and community pharmacy Covid-19 medicines delivery service were commissioned from community pharmacies. These are now decommissioned.

### 2.4 Local Enhanced Services (LES) and Locally Commissioned Services (LCS)

2.4.1 This third group of services provided as part of the Community Pharmacy Contractual Framework could be commissioned locally by the NHSE regional team, Clinical Commissioning Groups (CCGs) or Local Authorities (LA) in order to meet the needs of their population (Note: CCGs are being abolished and being replaced by Integrated Care Systems (ICSs)).

2.4.2 Local services that are commissioned by the NHSE are called Local Enhanced Services (LES).

2.4.3 Locally commissioned services by the LA or CCGs such as public health services are not considered to be LESs. Services commissioned from LA and CCGs fall outside the definition of enhanced services, they have no bearing on pharmacy applications; they are only included in this assessment to secure improvements or better access to pharmaceutical services.

2.4.4 These services are considered LES if the LA or CCG ask NHSE to commission them on their behalf.

### 2.5 Non-commissioned, value add services

2.5.1 Community pharmacies provide some services that are not commissioned from any particular sources and have no bearing on pharmacy applications. These services add value to the local provision. They can include:

- Repeat prescription collection and delivery service
- Travel advice and vaccinations
- Screening services
- Dispensing of private prescriptions
- Sales of over-the-counter medicines



### **Pharmaceutical services provided by dispensing appliance contractors**

As with pharmacy contractors, NHSE hold contracts with dispensing appliance contractors. Dispensing appliance contractors provide the following services for appliances (not drugs) for example catheters and colostomy bags, which fall within the definition of pharmaceutical services:

- Dispensing of prescriptions (both electronic and non-electronic), including urgent supply without a prescription
- Dispensing of repeatable prescriptions
- Home delivery service for some items
- Supply of appropriate supplementary items (e.g., disposable wipes and disposal bags)
- Provision of expert clinical advice regarding the appliances and
- Signposting

They may also choose to provide advanced services. If they do choose to provide them then they must meet certain requirements and must be fully compliant with their terms of service and the clinical governance requirements. The two advanced services that they may provide are:

- Stoma Appliance Customisation (SAC)
- Appliance Use Review (AUR)

As with pharmacies, dispensing appliance contractors are required to participate in a system of clinical governance.

Dispensing appliance contractors are required to open at least 30 hours per week, and these are referred to as core opening hours. They may choose to open for longer and these additional hours are referred to as supplementary opening hours.

The proposed opening hours for each dispensing appliance contractor are set out in the initial application, and if the application is granted and the dispensing appliance contractor subsequently opens then these form the dispensing appliance contractor's contracted opening hours.

### **Dispensing doctor services**

The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, allow doctors to dispense to eligible patients in certain circumstances. In summary:

- Patients must live in a 'controlled locality' (an area which has been determined by NHSE or a preceding organisation as rural in character), more than 1.6km (measured in a straight line) from a pharmacy (excluding distance selling premises) and
- Their practice must have premises approval and consent to dispense to that area.

A dispensing practice can also undertake a dispensing review of use of medicines (DRUM). This is a face-to face review with a patient to find out about their experiences with prescribed medicines and aims to help identify any problems that might be occurring.

### **Distance Selling Pharmacies services**

Distance selling pharmacies or mail order pharmacies, often known as 'online pharmacies', operate over the internet and send orders to customers through the mail or parcel services free of charge. The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 stipulate the requirements for distance selling pharmacies. These pharmacies must provide the full range of essential services during opening hours to all persons in England presenting prescriptions but cannot provide essential services face to face, they must have a responsible pharmacist in charge of the business at the premises throughout core and supplementary opening hours and they must be registered with the General Pharmaceutical Council (GPhC).

### **Necessary services**

Necessary services are pharmaceutical services which have been assessed as required to meet a pharmaceutical need. This should include their current provision (within the HWB area and outside of the area) and any current or likely future gaps in provision.

Any services not considered as necessary pharmaceutical services are therefore deemed to be other relevant services which can be provided as an optional service by pharmaceutical contractors and are often also delivered by other providers within the HWB area.

### **Other NHS services**

Some NHS services reduce the need for pharmaceutical services, in particular the dispensing service, these include:

- Hospital pharmacies
- Personal administration of items by GP practices
- GP out of hours service (as it may give patients a course of treatment rather than a prescription)
- Public health services commissioned by the local authority

- Prison pharmacy services (where relevant),
- Substance misuse services, and
- Flu vaccination by GP practices

NHS services that increase the demand for pharmaceutical services include:

- GP out of hours services (where a prescription is issued)
- Walk-in centres and minor injury units (where a prescription is issued)
- GP extended access hubs
- Community nursing prescribing
- Dental services
- End of life services, and
- Services that have been moved into the primary care setting

### 3. Market entry and pharmaceutical providers

#### 3.1 Market Entry

If a person wants to provide pharmaceutical services, they are required to apply to the NHS to be included in a pharmaceutical list.

Pharmaceutical lists are compiled and as of May 2022 are held by NHSE. This is commonly known as the NHS “market entry” system.

Under the 2013 regulations, a person who wishes to provide pharmaceutical services must apply to NHSE to be included in the relevant pharmaceutical list by proving they are able to meet a need for, or improvements or better access to, pharmaceutical services as set out in the relevant PNA.

There are exceptions to this, such as applications for benefits not foreseen in the PNA or to provide pharmaceutical services on a distance-selling (internet or mail order only) basis.

Pharmaceutical lists are currently maintained by NHSE and so applications for consolidations, new, additional, or relocated premises must be made to the Regional NHSE Area Team.

#### 3.2 100 hours

- 3.2.1 Certain pharmacies opened under previous regulations undertaking to provide pharmaceutical services for 100 hours a week. NHSE may not vary or remove the 100-hour conditions on premises that were granted their contract under the 100 hour application exemption.

#### 3.3 Distance selling pharmacies (internet pharmacies)

- 3.3.1 Patients have the right to access pharmaceutical services from any community pharmacy including Distance Selling Pharmacies (DSP) of their choice and therefore can access any of the many distance selling pharmacies available nationwide.
- 3.3.2 New conditions have been introduced in the regulations, which require all distance selling pharmacies (including those admitted under the 2005 regulations) to be able to provide essential services safely, without face-to-face contact at the premises and ensure that persons anywhere in England are able to access the essential services.

### 3.4 The Pharmacy Access Scheme 2022<sup>3</sup>

- 3.4.1 The aim of the Pharmacy Access Scheme (PhAS) is to ensure that a baseline level of patient access to NHS community pharmaceutical services in England is protected.
- 3.4.2 The PhAS has been designed to capture the pharmacies that are most important for patient access, specifically those pharmacies where patient and public access would be materially affected should they close. The PhAS takes isolation and need levels into account.
- 3.4.3 The objective of the 2022 PhAS is to create a scheme that is more targeted and representative of the pharmacy market as it is now, and that better targets support to pharmacies that are deemed essential for local provision of physical NHS pharmaceutical services.
- 3.4.4 Pharmacies in areas with dense provision of pharmacies remain excluded from the scheme. In areas with high numbers of pharmacies, public access to NHS pharmaceutical services is not at risk.
- 3.4.5 DSPs, dispensing appliance contractors, Local Pharmaceutical Services (LPS) contractors, and dispensing doctors remain ineligible for the scheme.
- 3.4.6 The list of PhAS contractors in the Essex HWB area at June 2022 is shown in the table below.

**Table 4 PhAS pharmacy list at June 2022 (Source NHSE)**

<b>Fcode</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
FA380	DAY LEWIS PLC	6 GRANGE ROAD, BILLERICAY, ESSEX	CM11 2RB
FAC81	HAMBRO PHARMACY	53A HULLBRIDGE ROAD, RAYLEIGH, ESSEX	SS6 9NL
FAE08	YOGI PHARMACIES LIMITED	ELLESBOROUGH HOUSE, DUNMOW ROAD, TAKELEY, ESSEX	CM22 6SH
FAG85	ABAX HEALTH LIMITED	THE BROWN HOUSE, HIGH STREET, NEWPORT, ESSEX	CB11 3QY
FC547	ASDA STORES LTD	HERON RETAIL PARK, MILES GRAY ROAD, BASILDON, ESSEX	SS14 3AF
FCF02	BESTWAY NATIONAL CHEMISTS LIMITED	201 RAYLEIGH ROAD, HUTTON, ESSEX	CM13 1LZ
FCV41	VASANI DN	100 HIGH STREET, ROYDON, ESSEX	CM19 5EE
FD285	DAY LEWIS PLC	PASTORAL WAY, WARLEY, BRENTWOOD, ESSEX	CM14 5WF
FE004	BOOTS UK LIMITED	10-11 THE PANTILES, QUEENS PARK AVENUE, BILLERICAY, ESSEX	CM12 0UA
FE215	VILLAGE PRIMARY CARE SERVICES LTD	30 BROOK HILL, LITTLE WALTHAM, CHELMSFORD, ESSEX	CM3 3LL

<sup>3</sup> Pharmacy Access Scheme: guidance - GOV.UK ([www.gov.uk](https://www.gov.uk))

FE712	TESCO PLC	THE SQUARE, GREAT NOTLEY, BRAINTREE, ESSEX	CM77 7WW
FEL66	MARKS TEY PHARMACY LTD	89 LONDON ROAD, MARKS TEY, COLCHESTER, ESSEX	CO6 1EB
FET17	LONGTHORNES PHARMACIES LTD	15 HIGH STREET, SOUTHMINSTER, ESSEX	CM0 7AA
FFQ99	ELGON CHEMISTS LTD	6-8 NAZEINGBURY PARADE, NAZEING, ESSEX	EN9 2JL
FGC13	NOAK BRIDGE PHARMACY LTD	147 COPPICE LANE, LAINDON, BASILDON, ESSEX	SS15 4JS
FJ407	MS CHEMISTS LTD	86 CHURCH LANE, DODDINGHURST, ESSEX	CM15 0NG
FJA38	BOOTS UK LIMITED	50 HIGH STREET, EARLS COLNE, ESSEX	CO6 2PB
FKE19	AMF MEDICA LIMITED	1 POTTER COURT, FLEMMING WAY, WITHAM, ESSEX	CM8 2ZJ
FKE56	PAYDENS LTD	12 PRENTICE PLACE, POTTER STREET, HARLOW, ESSEX	CM17 9BG
FKW03	L ROWLAND & CO (RETAIL) LTD	62 HIGH STEET, GREAT WAKERING, ESSEX	SS3 0EQ
FLQ39	DAY LEWIS PLC	1-5 THE PARADE, HALSTEAD ROAD, KIRBY CROSS, ESSEX	CO13 0LN
FLR33	VASANI DN	48 HIGH ROAD, NORTH WEALD, ESSEX	CM16 6BU
FN549	WRINGTONS LTD	3 TOWN STREET, THAXTED, ESSEX	CM6 2LD
FN556	SUTTON CHASE LTD	358 MERSEA ROAD, COLCHESTER, ESSEX	CO2 8RB
FN893	RISHI PHARMACY	84 HART ROAD, THUNDERSLEY, BANFLEET, ESSEX	SS7 3PF
FNL09	LLOYDS PHARMACY LTD	2 WHITE HART LANE, SPRINGFIELD, CHELMSFORD	CM2 5PA
FP779	LLOYDS PHARMACY LTD	CRICKETERS WAY, BASILDON, ESSEX	SS13 1SA
FPJ61	MANOR PHARMACY (WHEATHAMPSTEAD) LIMITED	39 IMPERIAL AVENUE, MAYLANDSEA, CHELMSFORD, ESSEX	CM3 6AH
FQ192	GALLEYWOOD PHARMACY LTD	39 WATCHHOUSE ROAD, GALLEYWOOD, CHELMSFORD, ESSEX	CM2 8PU
FQC91	GREAT BERRY PHARMACY	GREAT BERRY CENTRE, UNIT 4, NIGHTINGALES, LANGDON HILLS, BASILDON, ESSEX	SS16 6SA
FG311	MEDCARE PLUS LIMITED	20 BROOK PARADE, HIGH ROAD, CHIGWELL, ESSEX	IG7 6PF
FQH29	S S PATEL	36-38 HULLBRIDGE ROAD, SOUTH WOODHAM FERRERS, ESSEX	CM3 5NG
FRC59	MYCHEM LTD	12A EAST STREET, TOLLESBURY	CM9 8QD
FT659	L ROWLAND & CO (RETAIL) LTD	13 NAYLAND ROAD, COLCHESTER, ESSEX	CO4 5EG
FT720	THE LIGHTHOUSE PHARMACY	19-21 THE STREET, LITTLE CLACTON, ESSEX	CO16 9LQ
FTG75	NIHAL HEALTHCARE LTD	HIGH STREET, DEDHAM, NR COLCHESTER, ESSEX	CO7 6DE
FTN74	ALLCURES PLC	7 FELMORES END, FELMORES, BASILDON, ESSEX	SS13 1PN
FTR88	DAY LEWIS PLC	1 DOUBLEDAY CORNER, COGGESHALL, ESSEX	CO6 1NJ
FVK93	BOOTS UK LIMITED	5 SILVA ISLAND WAY, WICKFORD, ESSEX	SS12 9NR
FW781	CHRISCHEM (UK) LTD	21 EASTHAM CRESCENT, INGRAVE, BRENTWOOD, ESSEX	CM13 2BN

FW791	DAY LEWIS PLC	132-134 SWAN STREET, SIBLE HEDINGHAM, HALSTEAD, ESSEX	CO9 3PP
FW844	BOOTS UK LIMITED	UNIT 2, THE GREENS BUILD, 4/8 CAMBRIDGE ROAD, STANSTED MOUNTFITCHET, ESSEX	CM24 8BZ
FWM30	BOOTS UK LIMITED	3 HADFELDA SQUARE, HATFIELD PEVEREL, CHELMSFORD, ESSEX	CM3 2HD
FWM54	ASDA STORES LTD	UNIT 9 TURNER RISE, PETROLEA CLOSE, COLCHESTER, ESSEX	CO4 5TU
FXF67	BOOTS UK LIMITED	3-4 THE BROADWAY, SILVER END, WITHAM, ESSEX	CM8 3RQ

### 3.5 Dispensing Appliance Contractors (DACs)

3.5.1 Appliance contractors provide services to people who need appliances such as stoma and incontinence care aids, trusses, hosiery, surgical stockings and dressings. They do not supply drugs. Pharmacies and dispensing doctors can also dispense appliances.

### 3.6 Dispensing doctors

3.6.1 Provision for doctors to provide pharmaceutical services in certain circumstances has been made in various NHS Acts and Regulations for many decades. Doctors in certain localities are allowed to offer a dispensing service to eligible patients living in rural areas, as defined in the pharmaceutical regulations. Dispensing Review of Use of Medicines (DRUMs) are offered by dispensing doctors but covered by separate regulations and therefore outside the scope of this PNA. This PNA does not define rurality.

### 3.7 Others

3.7.1 Pharmaceutical services are provided by other services which this PNA makes no assessment of. These include arrangements for:

- Military personnel
- Prison population
- Hospital patients
- Services provided across the border in other HWB areas
- Private providers

## 4. Community pharmacy in 2022 and beyond

### 4.1 NHS Long Term Plan<sup>4</sup>

4.1.1 In January 2019, NHSE published the NHS Long Term Plan, setting out its priorities for healthcare over the next ten years and showing how the NHS funding settlement will be invested.

4.1.2 A key theme of the plan is prevention, as NHSE says it believes 500,000 lives could be saved over the next ten years by focusing on prevention and early detection. The NHS will focus on its aim to make the population 'fit for the future' by:

- Enabling everyone to get the best start in life.
- Helping communities to live well; and
- Helping people to age well.

4.1.3 Other measures include:

- Improving out-of-hospital care by supporting primary medical and community health services.
- Providing better care for major health conditions, such as cardiovascular disease, respiratory conditions, and diabetes.
- Supporting those admitted to hospital with smoking/alcohol addiction.
- Supporting older people through more personalised care and stronger community and primary care services; and
- Making digital health services a mainstream part of the NHS, so that in five years' time, patients in England will be able to access online GP consultations.

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<sup>4</sup> <https://www.longtermplan.nhs.uk/>



4.1.4 For community pharmacy, the plan states:

- NHSE will work with Government to make greater use of community pharmacists' skills and opportunities to engage patients.
- NHSE and the Government will explore further efficiencies through reform of reimbursement and wider supply arrangements.
- NHSE will work with community pharmacists and others to provide opportunities for the public to check their health, through tests for high blood pressure and other high-risk conditions; and
- From 2019, NHS 111 will start direct booking into GP practices across the country, as well as referring on to community pharmacies who can support urgent care and promote patient self-care and self-management.
- NHSE also makes several mentions of pharmacists, noting the role that they will play in local Primary Care Networks (PCNs). Pharmacists may be involved in helping to identify and treat people with high-risk conditions, undertaking a range of medicine reviews, including educating patients on the correct use of inhalers, and offering medicine reviews to care home residents.

## 4.2 Integrated Care Systems

4.2.1 The NHS Long Term Plan confirmed that all parts of England would be served by an Integrated Care System (ICS) from April 2021 (delayed due to the COVID-19 pandemic), building on the lessons of the earliest systems and the achievements of earlier work through sustainability and transformation partnerships and vanguards.

4.2.2 In Essex, the three integrated care systems are collaborating with their partners at system level to look at the infrastructure needed to support this reform. This has led to the development of Alliances and health care partnerships which will focus on place-based delivery, working with partners to address health and health inequalities at a local level.

4.2.3 The five Essex CCGs and two neighbouring unitary local authorities will become:

- Mid and South Essex ICS
- West Essex and Hertfordshire ICS
- North East Essex and Suffolk ICS

4.2.4 NHSE has confirmed the intention to delegate some NHSE commissioning functions to ICSs from 2022.

### 4.3 Pharmacy in Place<sup>5</sup>

4.3.1 The NHS Long Term Plan set out the requirements for the establishment of ICS's that will enable the streamlining of commissioning decisions at a system level for place. This includes supporting providers to partner with local government and other community organisations on population health and service redesign. It is predicated on a radical uplift in prevention and early interventions that can reduce hospital stays and strengthen people's capacity and ability to take greater control over management of their own health.

4.3.2 In particular, each ICS will be responsible for:

- Bringing commissioners and providers together in new collaborative ways of working
- Providing system leadership on the basis of place for distinct geographical areas that cover approximately 1 – 3 million people
- Integrating services across sectors and organisations including acute and community, mental and physical health and social care
- Improving population health and reducing health inequalities.

4.3.3 Community Pharmacy is directly relevant to delivering some of the top priorities for ICSs in the coming year:

- Delivering the NHS COVID-19 vaccination programme and continuing to meet the needs of patients with COVID-19
- Service transformation including expanding primary care capacity to improve access, local health outcomes, and address health inequalities
- Transforming community and urgent and emergency care to prevent inappropriate attendance at emergency departments

4.3.4 Community Pharmacies are ideally placed to meet a much broader range of needs for local populations and support the ICS in achieving its priorities for service transformation and addressing health inequalities.

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<sup>5</sup> The Future for Community Pharmacy in Integrated Care Systems  
Breaking Barriers Report <https://bbi.uk.com/pharmacy-in-place/>

#### 4.4 Community Pharmacy Contractual Framework (CPCF)<sup>6</sup>

In July 2019, Pharmaceutical Services Negotiating Committee, NHSE and the Department of Health and Social Care (DHSC) agreed a five-year deal for community pharmacies, guaranteeing funding levels until 2023/24. The deal secured pharmacy funding and sets out a clear vision for the expansion of clinical service delivery over the next five years, in line with the NHS Long Term Plan.

#### 4.5 Amendments to NHS regulations

4.5.1 In 2021/22, the following changes were made to the NHS Regulations:

- a pandemic provision; and
- amendments to the market entry provisions so that NHSE may refuse any application that results in an oversupply of Essential services, including those seeking only a minor increase in opening hours.

#### 4.5.2 Consolidations

In December 2016, amendments to the 2013 Regulations come into force which facilitate pharmacy business consolidations from two sites on to a single existing site. Importantly, a new pharmacy would be prevented from stepping in straight away if a chain closes a branch or two pharmacy businesses merge and one closes. This would protect two pharmacies that choose to consolidate on a single existing site, where this does not create a gap in provision.

4.5.3 Other relevant changes include the introduction of a Pharmacy Access Scheme and a quality payment scheme.

#### 4.6 COVID-19 pandemic

4.6.1 The COVID-19 pandemic placed greater demands on health systems and community pharmacies. Community pharmacists had to adapt and adopt changes to healthcare services provided, and to remain open during the pandemic to provide for the pharmaceutical needs of the population.

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<sup>6</sup> <https://psnc.org.uk/contract-it/the-pharmacy-contract/cpcf-settlement-2019-20-to-2023-24/>

4.6.2 The commitment of the pharmacy profession to patient care, and the hard work and determination to sustain medicines supply and key pharmaceutical care services throughout the pandemic, has been recognised.

4.6.3 During COVID-19, pharmacies have benefitted from increased flexibility in opening hours. This protected time with limited interruptions has enabled pharmacists to deal with complex queries and prioritise workloads.

4.6.4 In response to the pandemic, two Advanced Services were commissioned by NHSE:

- Pandemic delivery service and
- COVID-19 lateral flow test provision

#### 4.6.4.1 Pandemic delivery service

- A pandemic delivery service was launched in early April 2020, Government restrictions meant most people had to stay at home, as part of the efforts to control the spread of coronavirus, but people could leave their homes for healthcare reasons, such as visiting a pharmacy.
- The service was originally commissioned across England to support clinically extremely vulnerable (CEV) patients until 31 July 2020, with some specified local outbreak areas continuing to be covered by the service until 5 October 2020.
- Provision of the service to CEV patients ended on 31 March 2021, when shielding for that group of patients was paused.
- From 16 March 2021 to 5 March 2022, people who had been notified of the need to self-isolate by NHS Test and Trace were able to access support for the delivery of their prescriptions from contractors.

#### 4.6.4.2 COVID-19 lateral flow device distribution service

- The COVID-19 lateral flow device distribution service was decommissioned on 31 March 2022.
- This service, which pharmacy contractors could choose to provide, aimed to improve access to asymptomatic COVID-19 testing by making lateral flow device (LFD) test kits readily available at community pharmacies. The service was part of the NHS Test and Trace offering to the public for people to self-administer the tests away from the pharmacy, for example, at home.

#### 4.6.5 COVID-19 vaccination service

- 4.6.5.1 In response to the pandemic, NHSE further commissioned a Local Enhanced Service from community pharmacies to support the COVID-19 vaccination programme.
- 4.6.5.2 Community pharmacy played a critical role in the success of the COVID-19 vaccination programme. Through their strong relationships in local places and neighbourhoods, community pharmacies have helped to tackle vaccine inequalities and improve vaccination take-up.
- 4.6.5.3 The next phase of the COVID-19 vaccination programme will offer revaccination boosters (with additional vaccine) for those at the highest risk, to maintain protection against the risk of severe illness, and continue to offer initial vaccinations to those Patients who did not take up or were previously not eligible to receive vaccination in phases 1 and 2.
- 4.6.5.4 The COVID-19 vaccination programme: phase 3 will be delivered alongside the seasonal influenza vaccination programme, which runs each autumn.

4.6.6 COVID-19 has clearly demonstrated the value of virtual consultations and enabling people to engage with health professionals is critical to the sustainability of the NHS. Patients have benefited from the multi-disciplinary virtual ward rounds and meetings facilitated through digital technology across primary and secondary care<sup>7</sup>.

4.6.7 It's imperative that people can benefit from these digital options when consulting with a pharmacist where appropriate. Access to digital consultation tools and equipment in all pharmacy settings can help to deliver:

- Improved convenience
- Reduced carbon footprint
- Improved safety for patients.

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<sup>7</sup> <https://www.rpharms.com/recognition/all-our-campaigns/policy-a-z/future-of-pharmacy>

4.6.8 It is recognised that these platforms are not always suitable for all patients and should enhance, rather than replace access to face-to-face care. There needs to be flexibility in the delivery of service to balance access and not widen the health inequalities gap.

#### 4.7 Pharmacy Access Scheme

4.7.1 The Pharmacy Access Scheme (PhAS) was introduced to support access where pharmacies are sparsely spread, and patients depend on them most.

4.7.2 A pharmacy is eligible for the PhAS if it meets all of the following three criteria

- The pharmacy is more than a mile away from its nearest pharmacy by road.
- The pharmacy is on the pharmaceutical list as of 1 September 2016; and
- The pharmacy is not in the top quartile by dispensing volume.

4.7.3 Nationally, 1356 pharmacies will receive funding from the PhAS on the basis of these criteria. (A list of Essex pharmacies affected is shown in section 3.4 above).

#### 4.8 Pharmacy Integration Fund<sup>8</sup>

4.8.1 The Pharmacy Integration Fund (PhIF) was established in 2016 to accelerate the integration of:

- Pharmacy professionals across health and care systems to deliver medicines optimisation for patients as part of an integrated system.
- Clinical pharmacy services into PCNs building on the NHS Five Year Forward View and NHS Long Term Plan.

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<sup>8</sup> Pharmacy Integration Fund (PhIF) <https://www.england.nhs.uk/primary-care/pharmacy/pharmacy-integration-fund/>

4.8.2 The NHS Long Term Plan is the driver for determining the priorities for the Pharmacy Integration Programme. The ambition in the NHS Long Term Plan to move to a new service model for the NHS sets out five practical changes that need to be achieved over the five-year period 2019 to 2024:

- Boosting “out of hospital care” to dissolve the historic divide between primary and community health services.
- Redesign and reduce pressure on emergency hospital services.
- Deliver more personalised care when it is needed to enable people to get more control over their own health.
- Digitally enable primary and outpatient care to go mainstream across the NHS.
- Local NHS organisations to focus on population health and local partnerships with local authority funded services and through new Integrated Care Systems (ICSs) everywhere.

4.8.3 The Pharmacy Integration Programme is currently providing support to the following workstreams:

- Exploring the routine monitoring and supply of contraception (including some long-acting reversible contraceptives) in community pharmacy.
- The GP referral pathway to the NHS Community Pharmacist Service (CPCS).
- The NHS 111 referral pathway to the NHS Community Pharmacist Consultation Service (CPCS).
- The Hypertension Case-Finding Pilot – members of the public over 40 years can have their blood pressure checked by the community pharmacy team.
- The Smoking Cessation Transfer of Care Pilot – hospital inpatients (including antenatal inpatients) will be able to continue their stop smoking journey within community pharmacy upon discharge.
- Palliative Care and end of life medicines supply service building on the experience of the COVID-19 pandemic.
- Structured medication reviews in PCNs for people with a learning disability, autism or both, linking with the STOMP programme.

- Expanding the existing New Medicines Service (NMS).
- Developing and testing peer and professional support networks for all pharmacists and pharmacy technicians working in PCNs including general practice, community pharmacy and community services linking with secondary care consultant pharmacists and clinical pharmacy specialist roles.
- Exploring a national scheme for pharmacists and pharmacy technicians to gain access to essential medicines information resources working with SPS Medicines Information Services.
- Workforce development for pharmacy professionals in collaboration with Health Education England (HEE).

## 4.9 Local Strategies

### 4.9.1 Joint Health and Wellbeing Strategy

**4.9.1.1** Every local area must have a Joint Health and Wellbeing Strategy (JHWS) setting out the priorities identified through the Joint Strategic Needs Assessment (JSNA) that local government, the NHS and other partners will deliver together through the HWB. The JHWS is intended to set ‘a small number of key strategic priorities for action’, where there is an opportunity for partners working through the HWB to ‘have a real impact’ through local initiatives and action and leading to an improvement in health and wellbeing outcomes and a reduction in health inequalities. The JHWS is jointly owned by partners through the Essex Health and Wellbeing Board including the NHS through their membership, the District, Borough and City Councils’ Health and Wellbeing Partnership Boards, the Police, Fire and Crime Commissioner, Safeguarding Boards, and the voluntary and community sector.

**4.9.1.2** This strategy has been designed to be read in conjunction with the JSNA which provides the latest insight and evidence base. The JSNA will be a ‘live’ resource that all organisations within the system can access through the Essex Open Data platform where other data, intelligence and evidence is also held.



4.9.1.3 The strategy sets out how the area want to work collectively as a partnership to deliver this strategy, the importance of working with local communities, and how the JHWS links with other strategies and policies locally including the NHS Long Term Plan.

4.9.1.4 This strategy (in draft as of May 2022) articulates a shared vision for health and wellbeing in Essex setting out the critical issues as identified in the Essex JSNA, the agreed priorities of member organisations and wider system partners, key countywide strategic priorities, and the agreed outcomes and how to measure and assess progress.

4.9.1.5 As part of the development of this strategy five key overarching priority areas have been identified:

1. Improving Mental Health and Wellbeing
2. Physical Activity and Healthy Weight
3. Supporting long term independence
4. Alcohol and Substance Misuse
5. Health Inequalities & The Wider Determinants of Health

#### 4.9.2 Essex Joint Strategic Needs Assessment<sup>9</sup>

4.9.2.1 The Joint Strategic Needs Assessment (JSNA) is a statutory process for HWBs to identify and improve the current and future health, wellbeing, and social care needs of their area. The purpose is to inform strategic decision making, commissioning of services and reduce inequalities for all ages.

4.9.2.2 The JSNA encompasses a wide variety of themes and strands of knowledge such as social and demographic descriptions of the population, economic analyses, population projections, analyses of mortality, the prevalence of different diseases, usage of hospital and other health services, survey data on lifestyle factors and well-being.

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<sup>9</sup> Essex JSNA <https://data.essex.gov.uk/>

4.9.2.3 This PNA draws upon the JSNA as it stands at the time of writing, but readers are advised to consult the JSNA webpages for regular updates.

4.9.2.4 Whilst the PNA is primarily a document for NHSE and local stakeholders to use to make commissioning decisions, the PNA alongside the JSNA might also be of wider use as a reference to understanding the health needs of the residents of Essex.

#### 4.9.3 Local Integrated Care Systems

4.9.3.1 All three ICS's across Essex have identified their priorities and local plans working on the wider determinants of health in partnership at local health and care system levels.

4.9.3.2 Further details on each ICS are available on their respective websites<sup>10</sup>

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<sup>10</sup> Mid and South Essex ICS <https://www.msehealthandcarepartnership.co.uk/>  
Hertfordshire and West Essex ICS <https://www.healthierfuture.org.uk/>  
Suffolk and North East Essex ICS <https://www.sneeics.org.uk/>

## 5. The Essex Area

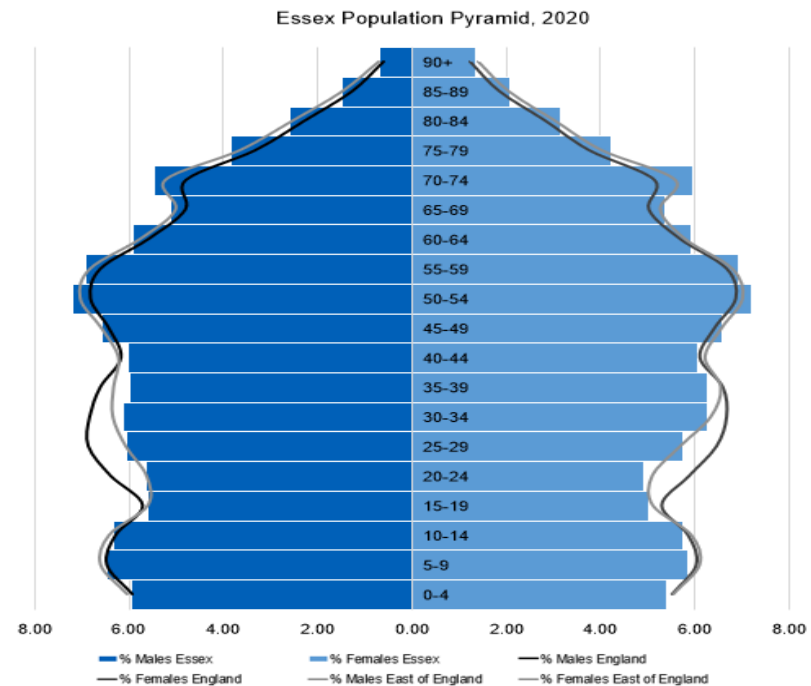
### 5.1 Demographics

According to Office for National Statistics mid-year 2020 population estimates, Essex overall has a population size of 1,497,759, with 60% of the population aged 16-64 years. Table 5 below shows the population count for Essex and each Essex District, and Figure 2 below shows the Essex population pyramid for Essex in 2020. Essex has a larger older population in comparison to the nation and region, and a smaller younger population.

**Table 5 Population count for Essex and each Essex District**

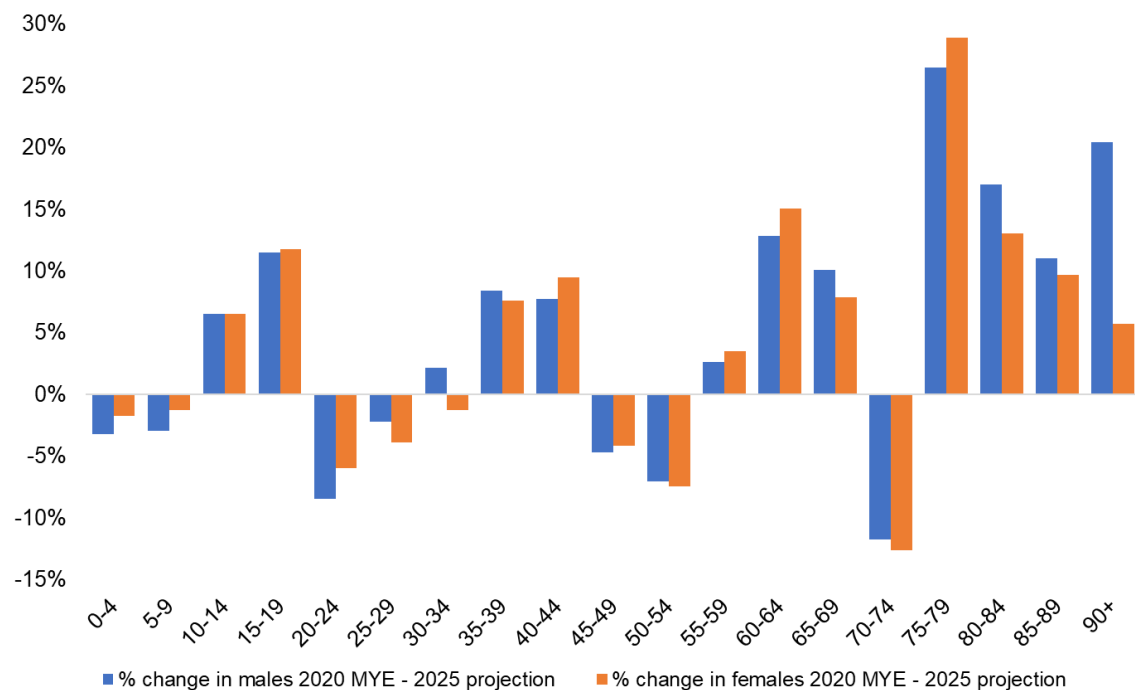
Area	Under 16 years	16 to 64 years	65+ years	Total Population (2020)
Essex	284090	903757	309912	1497759
Basildon	39908	115403	32247	187558
Braintree	29323	92272	31496	153091
Brentwood	14440	47161	15641	77242
Castle Point	15548	51883	23093	90524
Chelmsford	34342	110478	34729	179549
Colchester	36968	126176	34056	197200
Epping Forest	25334	80919	25922	132175
Harlow	19950	53914	13416	87280
Maldon	10723	38034	16644	65401
Rochford	15073	52177	20377	87627
Tendring	24124	79178	44051	147353
Uttlesford	18357	56162	18240	92759

**Figure 2 Essex population pyramid for Essex in 2020**



The population in Essex is projected to increase over the next 3, 5 and 10 years. Compared to 2020 mid-year estimates, ONS project that the total population size of Essex is going to increase by 1.9% to 1,526,137 people in 2023, by 3.0% to 1,542,867 in 2025, and by 5.5% to 1,580,618 in 2030. The older age groups especially from 75+ years are projected to see largest increases, along with some younger groups.

**Figure 3 below shows the Essex projected population change by age (%):**



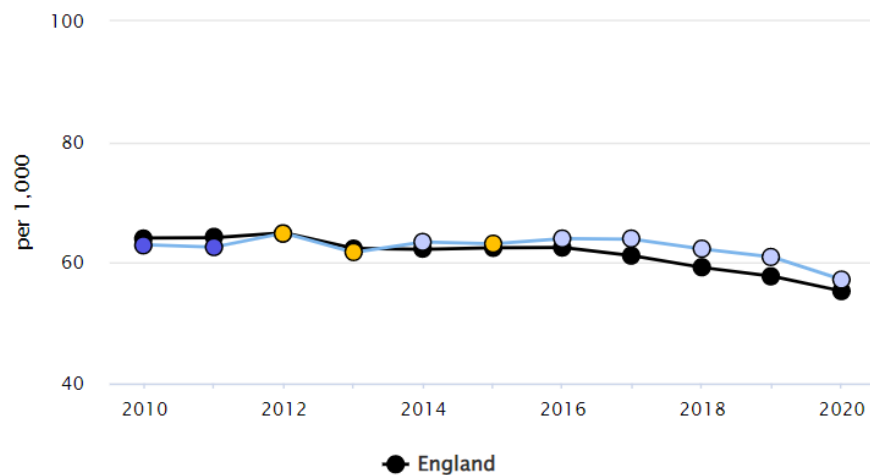
*Table 6 below provides the population current count and projections underlying Figure 3 above*

Age Group	2020	2023	2025	2030
0-4	84837	82385	82697	83113
5-9	92124	92131	90107	87755
10-14	90276	94810	96138	93372
15-19	79454	84750	88673	94175
20-24	78948	73555	73176	82185
25-29	88365	87368	85633	80815
30-34	92900	94127	93238	89743
35-39	91819	96364	99109	98849
40-44	90336	96541	98108	103993
45-49	98391	92291	94042	101512
50-54	107953	104186	100079	95980
55-59	103809	107336	106961	99688
60-64	88635	96006	100985	104450
65-69	78623	82165	85621	97967
70-74	85587	76599	75106	81800
75-79	60382	75619	77149	68198
80-84	43210	44976	49592	63497
85-89	26796	28558	29531	34490
90+	15314	16370	16924	19037
<b>Total Population</b>	<b>1497759</b>	<b>1526137</b>	<b>1542867</b>	<b>1580618</b>

### 5.1.1 Birth Rate

#### Fertility Rate

**Figure 4 General Fertility rate Essex – per 1,000 female population**



Recent trend: ↓ Decreasing

Period	Essex				East of England	England
		Count	Value	95% Lower CI	95% Upper CI	
2010		16,483	63.0	62.0	63.9	64.9
2011		16,330	62.6	61.6	63.6	65.0
2012		16,860	64.9	63.9	65.9	66.5
2013		15,949	61.7	60.8	62.7	63.7
2014		16,449	63.4	62.5	64.4	64.1
2015		16,335	63.1	62.2	64.1	64.7
2016		16,536	64.0	63.0	65.0	64.6
2017		16,563	63.9	62.9	64.9	63.5
2018		16,171	62.3	61.3	63.2	62.1
2019		15,916	61.0	60.0	61.9	60.7
2020		15,009	57.2	56.3	58.1	57.8

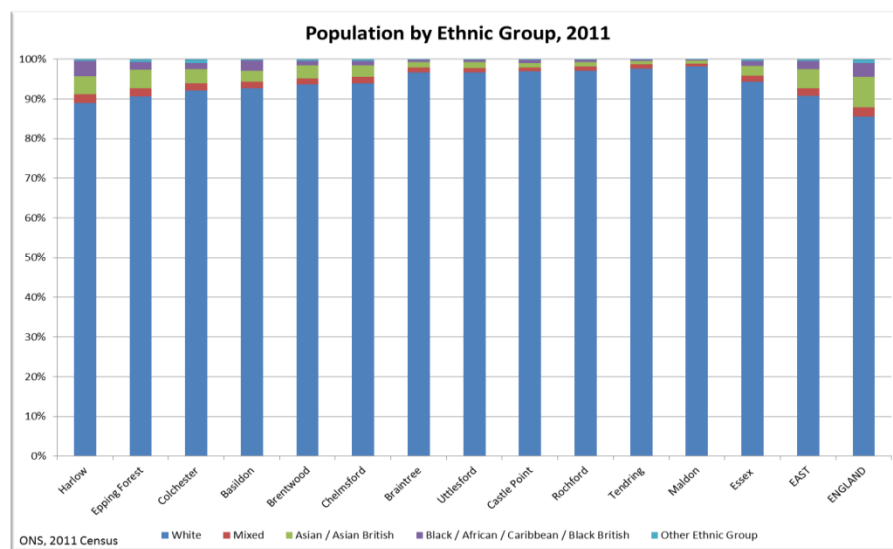
Source: Office for National Statistics

5.1.1.1 The birth rate per 1,000 female population aged 15 to 44 years in Essex for 2020 was 57.2. Essex has generally trended below or similar to the average for the region but has in recent years fallen at a slower rate than the National average, meaning Essex has been higher than the National average for general fertility rate since 2016.

## 5.1.2 Ethnicity

5.1.2.1 The population of Essex is less ethnically diverse than the Eastern region and England. The Black and Minority Ethnic (BME) population constitutes around 5.7 % of the people living in Essex compared to 9.2 and 14.5 % in the Eastern region and England respectively. The highest proportion of BMEs live in Harlow (11%) and the lowest proportion in Maldon (2%).

**Figure 5 Essex local authority populations by ethnic group**

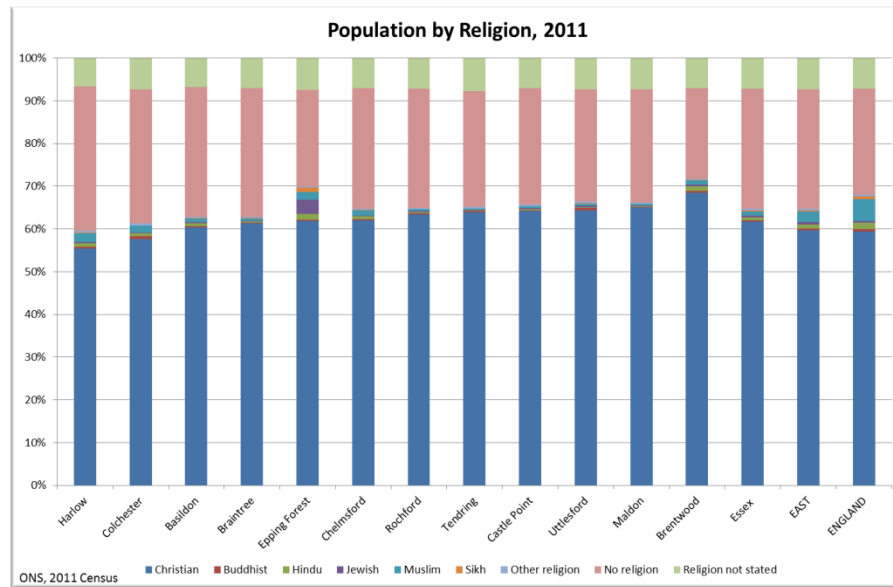


- 5.1.2.2 Essex has become more diverse with the areas closest to London and the largest towns having the highest concentrations of people from BME groups.
- 5.1.2.3 The 2011 census reported the highest concentration of ethnic minorities (including white other, Irish and traveller) is in the young population, specifically people aged 0 to 24 (4 %) and 25 to 49 (5 %).
- 5.1.2.4 Essex has a significant gypsy and traveller community; this population group tend towards unhealthy lifestyles and about 50 % live with long term conditions which could be supported by services available from pharmacies.
- 5.1.2.5 There are 11 permanent sites across Essex for the gypsy and traveller community. There are currently in place a range of services available to the gypsy and traveller community including both adult and child education services and local health services; however, it has long been recognised that engagement with these communities is challenging and more work is needed to promote better health and social care outcomes. It is becoming more customary for gypsy and travelling families to live in more formal style of housing.
- 5.1.2.6 Some ethnic populations have increased health problems in certain disease areas, e.g., south East Asians; have an increased risk of diabetes whereas ethnic populations with fairer skin are more likely to suffer from skin cancer.
- 5.1.2.7 Community pharmacies located within areas where there are large population of a certain ethnic groups should be encouraged to provide services such as signposting and healthy lifestyle advice that are targeted to achieve improved health outcomes in those populations.



### 5.1.3 Religion

**Figure 6 Essex local authority populations by religion**



**5.1.3.1** The majority of the Essex population declare their religion to be Christian (62 %) with a further third of the population not stating or declaring 'no religious belief'. The remaining 3 % of the population stating another religion is slightly lower than the Eastern region 5 % and the national 8.7 %. The two largest religious groups by local authority are found in Harlow, 2.1 % Muslim and 3.2 % Jewish in Epping Forest.

## 5.1.4 Protected Characteristics

5.1.4.1 The above demographic areas (age, sex, pregnancy, ethnicity and religious belief) form part of the ‘protected characteristics’ which are safe guarded in law against discrimination<sup>11</sup>. The full list includes:

- Age
- Sex
- Being pregnant or having a child
- Race including colour, nationality, ethnic or national origin
- Religion, belief or lack of religion/belief
- Being or becoming a transsexual person
- Being married or in a civil partnership
- Disability
- Sexual orientation

5.1.4.2 Certain groups within and across these characteristics have an increased risk of discrimination and social exclusion, which can lead to poor health and social care outcomes.

5.1.4.3 Whilst data on some of these protected characteristics is available and presented in this PNA, not all areas have good quality local coverage. However, for those groups not explored in detail, no specific pharmaceutical needs have been identified and all available and planned services are deemed accessible to these groups and their needs can be met by provision of necessary services.

## 5.2 Deprivation

### 5.2.1 The Index of Multiple Deprivation (IMD)

The Index of Multiple Deprivation (IMD) is the official overall measure of relative deprivation experienced by people living in an area in England. It follows an established methodological framework in broadly defining deprivation to encompass a wide range of an individual’s

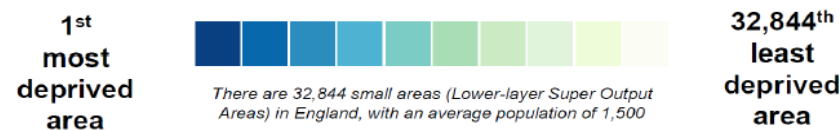
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<sup>11</sup> [www.gov.uk/discrimination-your-rights/types-of-discrimination](http://www.gov.uk/discrimination-your-rights/types-of-discrimination)

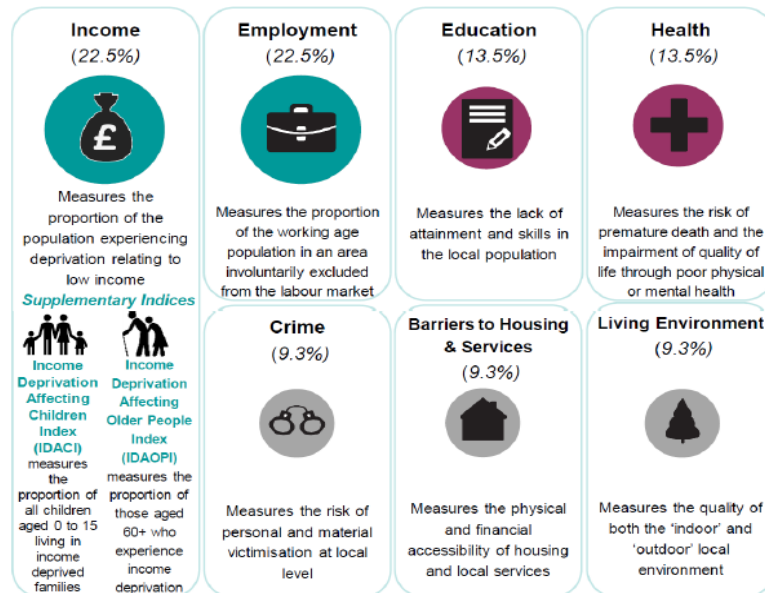
living conditions. It is based on 39 separate indicators, organized across seven distinct domains of deprivation, such as income, housing, employment, crime and environment, as shown in the figure below.

**Figure 7 Index of Multiple Deprivation (IMD)**

*The Indices relatively rank each small area in England from most deprived to least deprived*



*There are 7 domains of deprivation, which combine to create the Index of Multiple Deprivation (IMD2019):*



These are combined and weighted to calculate the IMD, calculated for every for every Lower-layer Super Output Area (LSOA)\*<sup>12</sup>, or neighbourhood, in England. This is a relative measure of deprivation rather than an absolute scale, so a neighbourhood ranked 100th is more deprived than a neighbourhood ranked 200th, but this does not mean that it is twice as deprived.

5.2.2 Essex has some of the least deprived and some of the most deprived areas in the country. Essex has 75 (out of 872) of its' LSOAs that are among the top 20% most deprived areas nationally, and 225 of its' LSOA among the top 20% least deprived areas nationally. The most deprived areas in Essex tend to be more focused in and around the larger towns, in condensed pockets and these are most common in Tendring (27 LSOAs), Basildon (26 LSOAs) and Colchester (11 LSOAs).

An area located in Tendring (in Jaywick; LSOA name: Tendring 018A) has been identified as the topmost deprived community across the whole of England. Tendring also has another LSOA (in Clacton-on-Sea; LSOA name: Tendring 016B) that has been identified as the 14<sup>th</sup> most deprived community across England.

The districts Uttlesford, Brentwood, Rochford and Chelmsford are considered less deprived, with, for example, 44 of the LSOAs in Chelmsford among 10% least deprived areas nationally.

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<sup>12</sup> \*A LSOA is a small geographical area for the reporting of small area statistics, developed by the Office for National Statistics. They comprise on average of 1,500 residents or 650 households.

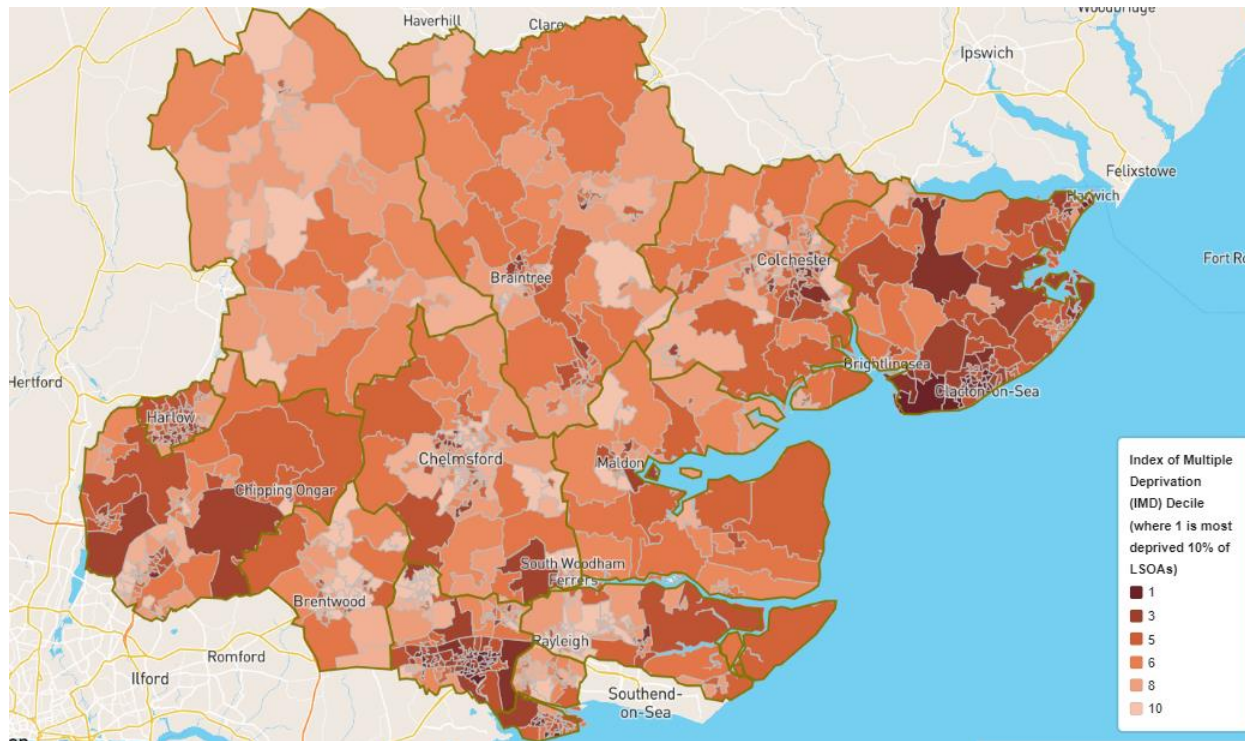
**Figure 8 shows the population count and percentage living in the top 20% most deprived and top 20% least deprived areas nationally.**

	Basildon	Braintree	Brentwood	Castle Point	Chelmsford	Colchester	Epping Forest	Harlow	Maldon	Rochford	Tendring	Uttlesford	ECC Area Total
Population Living in decile 1+2	43389	3022	0	7775	1723	18689	1647	2174	0	1539	43682	0	123640
	23.8%	2.0%	0.0%	8.7%	1.0%	10.1%	1.3%	2.5%	0.0%	1.8%	30.8%	0.0%	8.6%
Population Living in decile 9+10	40170	30860	41160	19434	67243	43348	27170	5805	9466	45963	1579	38149	370347
	22.1%	20.5%	53.9%	21.8%	39.0%	23.4%	21.0%	6.8%	15.1%	54.0%	1.1%	44.8%	25.6%

5.2.3 Many of the most deprived areas also experience the lowest levels of life expectancy, higher premature mortality rates, poor educational achievements including reaching a good level of development at reception, higher levels of teenage pregnancy, poor housing (including overcrowding and fuel poverty i.e. high proportional spending on heating their accommodation), and generally higher levels of social and health care needs, with for example higher prevalence of long term conditions than areas less deprived. More information can be explored in the Health Inequalities and Covid-19 Report<sup>13</sup> and in the JSNA.

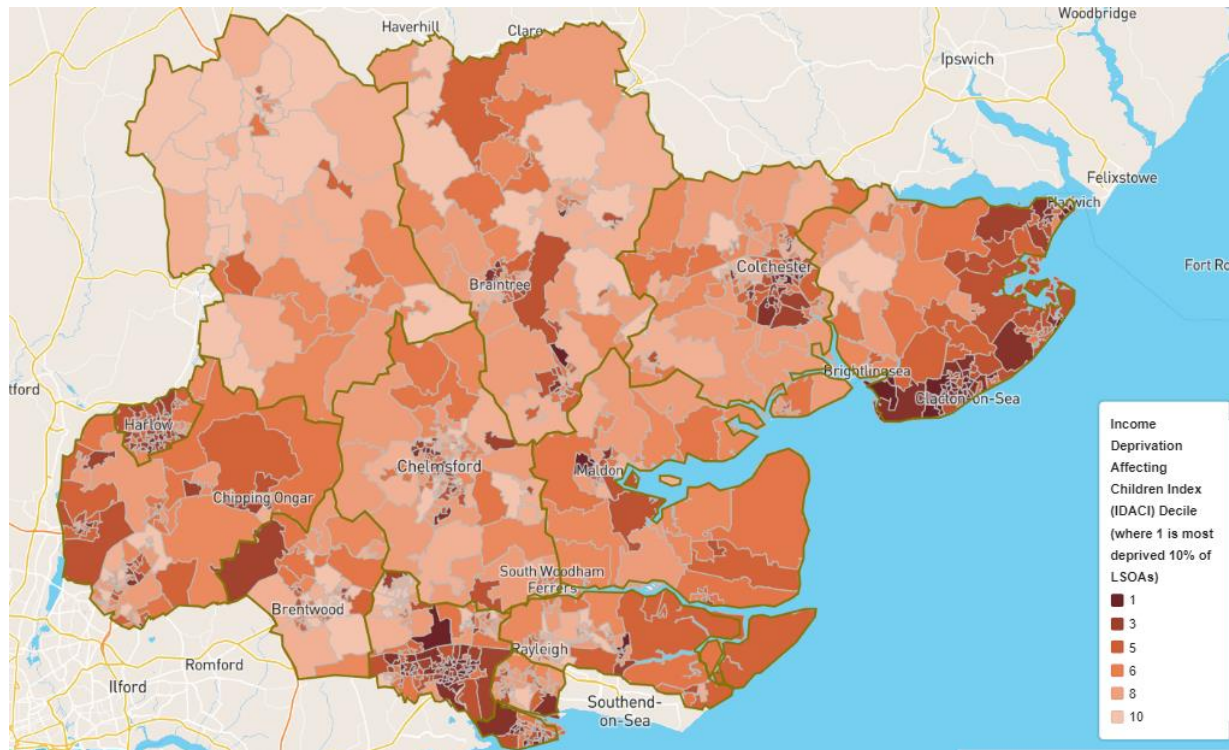
<sup>13</sup> [Health Inequalities and COVID-19 – Essex Open Data](#)

**Figure 9 Indices of Multiple Deprivation (2019) across Essex**



5.2.4 Figure 9 above shows areas of Essex divided by deprivation deciles from those in the most deprived areas (dark orange) to those in the least deprived areas (light orange). The places experiencing the greatest levels of deprivation include the Tendring, Basildon and Harlow districts. The least deprivation is experienced in Uttlesford, Brentwood, Chelmsford and Rochford.

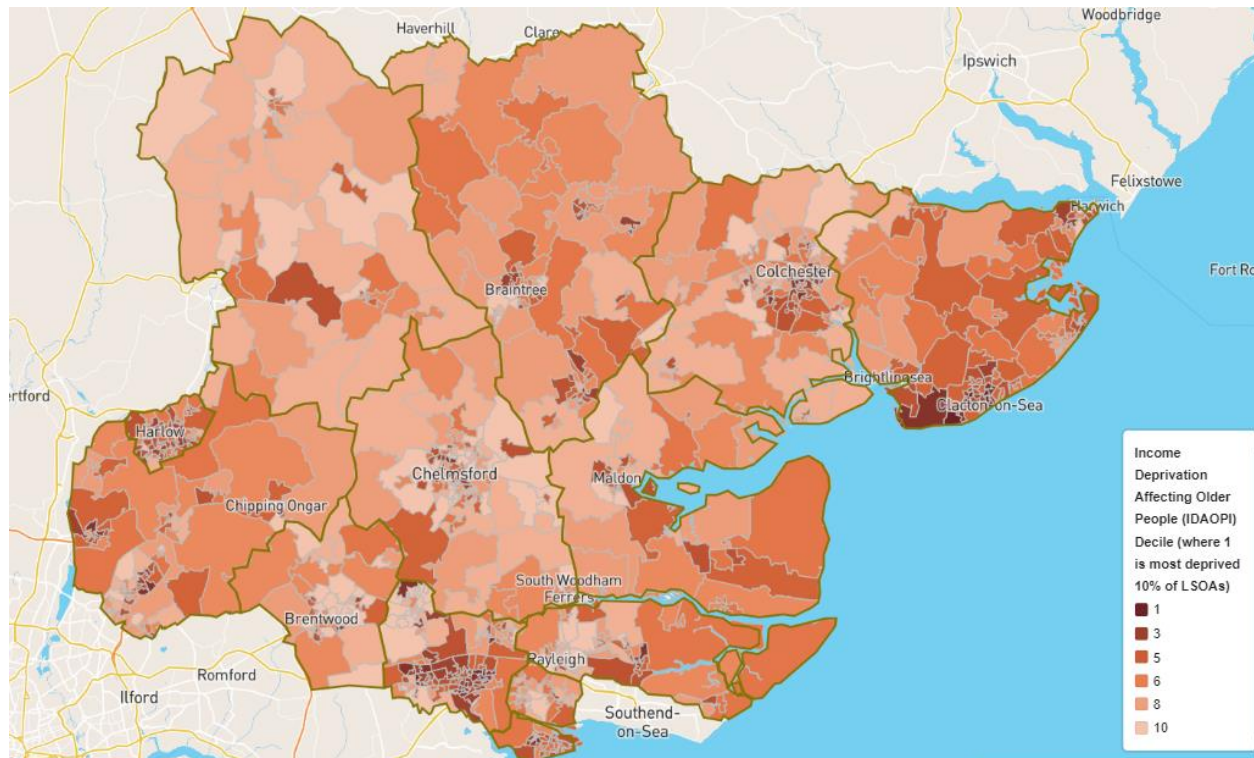
**Figure 10 of Income deprivation affecting children across the Essex area (2019)**



5.2.5 Figure 10 above displays areas in dark orange which have the greatest proportion of children aged 0-15 years old living in households which are deemed to have low incomes. The map shows that the areas with the highest concentration of children living in income deprived households are around Tendring and Basildon.



**Figure 11 of Income deprivation affecting older people across the Essex area (2019)**



5.2.6 Figure 11 above shows older people who are living in households who are experiencing income deprivation. Again, the highest concentration of low income older people can be found in Basildon and Tendring.

5.2.7 There is a correlation between higher prevalence of long-term conditions and health inequalities (the unfair or avoidable differences in health status or health determinates between population groups). Access to community pharmacies within deprived communities is important to support their health needs. Commissioners can target specific disease areas particularly focusing in the areas of highest health need which generally follow the pattern of deprivation. Pharmacies in these areas should actively seek to promote health improvement and relevant services.



## 5.3 Lifestyles

### 5.3.1 Physical Activity

**5.3.1.1** Physical activity can contribute significantly to people's general physical health and wellbeing, reducing the risk of premature death from heart attacks, stroke and diabetes and improves mental health, reduces the risk of falls and protecting people from becoming overweight and obese.

**5.3.1.2** The ability to keep active and independent depends greatly on mobility. Mobility can be seriously limited because of age, by the effects of falls and physical inactivity.

**Figure 12 Health benefiting physical activity levels by Essex local authority area**

Percentage of adults doing 150+ minutes physical activity per week – 2020/21

Area ▲▼	Value ▲▼		Lower CI	Upper CI
England	65.9		65.7	66.2
Essex	65.2		64.0	66.4
Basildon	63.1		58.8	67.4
Braintree	61.2		56.8	65.6
Brentwood	68.4		64.4	72.5
Castle Point	64.4		60.2	68.6
Chelmsford	67.4		63.3	71.6
Colchester	64.1		59.8	68.3
Epping Forest	67.8		63.7	72.0
Harlow	60.4		56.0	64.8
Maldon	72.2		68.3	76.2
Rochford	68.3		64.1	72.4
Tendring	61.0		56.8	65.3
Uttlesford	71.2		67.2	75.2

Source: Office for Health Improvement and Disparities (based on the Active Lives Adult Survey, Sport England)

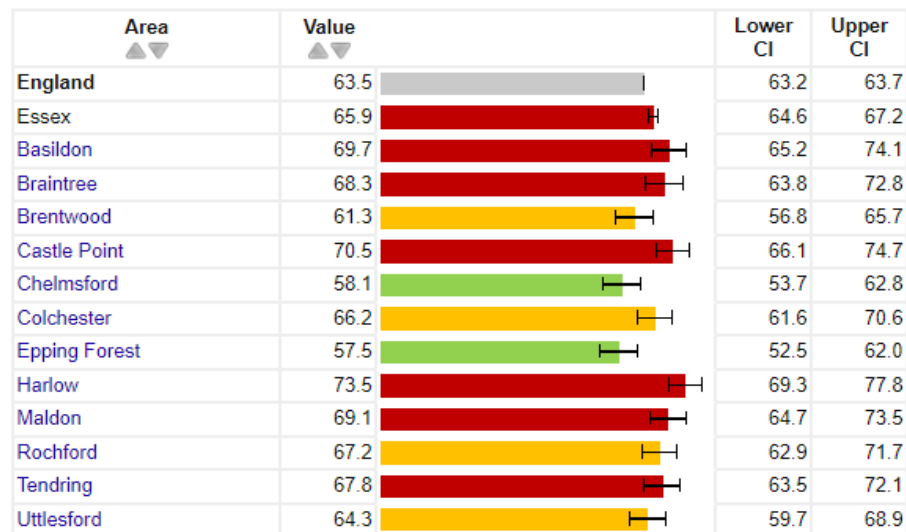
5.3.1.3 Whilst the percentage of adults in Essex meeting the recommended levels to benefit their health (150 minutes of moderate intensity physical activity per week) is just below the national average at 65.2%, there is some variation amongst the districts in Essex. Braintree, Harlow and Tendring districts have physical activity levels that are statistically significantly lower than the national average with 61.2%, 60.4% and 61% respectively. The Maldon and Uttlesford districts have a statistically significantly greater percentage of physically active adults than the national average at 72.2% and 71.2%.

### 5.3.2 Nutrition, Diet and Obesity

Diet and nutrition are key contributors to the prevention of chronic ill health and to some extent social exclusion. The challenge of tackling obesity (increasing in prevalence) and associated chronic diseases means looking at this issue before the child is born right through to old age. A health, balance diet that includes fruits and vegetables, can contribute to reducing the risk of cardiovascular disease (CVD), obesity and some cancers.

**Figure 13 Excess weight adults by Essex local authority area**

Percentage of adults classified as overweight or obese (18+) - 2020/21



5.3.2.1 In 2020/21 65.9% of adults were classed as overweight or obese which is statistically significantly greater than that of the national average of 63.5%. Half of the districts in Essex are also statistically greater than the national average, with Chelmsford and Epping Forest statistically significantly lower at 58.1% and 57.5%.

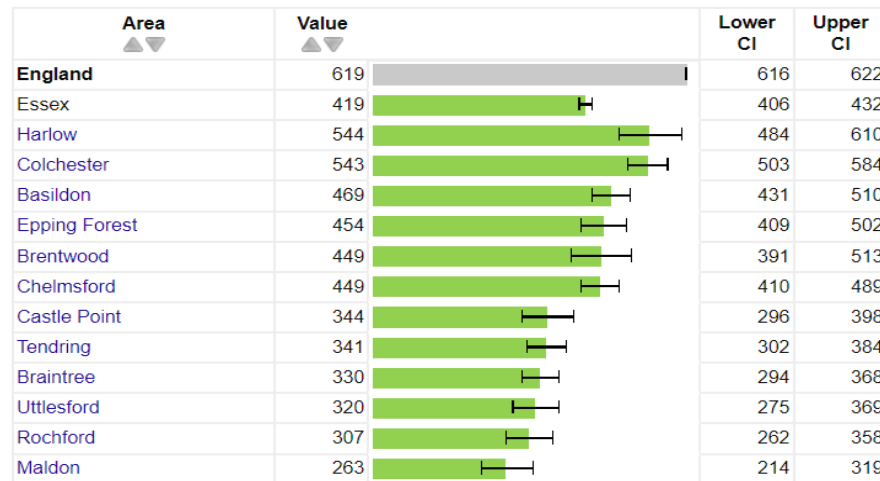
### 5.3.3 Sexual health

5.3.3.1 Unprotected sex can lead to sexually transmitted diseases (STIs), unwanted pregnancy and preventable terminations. The health and social consequences associated with contracting STIs, such as human immunodeficiency virus (HIV), are enormous to the individual, their relatives and the health economy. HIV sufferers can feel excluded, and people are often so worried about stigmatisation that they avoid checking whether they may have contracted a STI following unprotected sex.

5.3.3.2 42.4% of people diagnosed with HIV in England are diagnosed late; this figure decreases to 37.3% in Essex. Tendring (62.5%), Rochford, Maldon and Epping Forest (all 50%) have significantly higher proportion of those with HIV diagnosed late compared to the national average.

**Figure 14 Sexually Transmitted Infections by Essex local authority area**

New STI diagnosis rate per 100,000 (aged <25) – 2020 (excluding Chlamydia)



Source: Public Health England

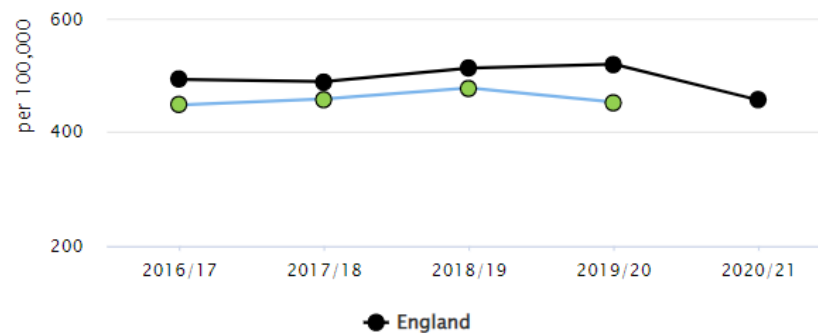
- 5.3.3.3 Essex and all its districts have an STI diagnosis rate that has been trending lower than the national average. The under 18 conception rates (15-17 year olds) are highest in Basildon (19.9), Tendring (18.5), Harlow (19.4) and Castle Point (15.2), their rates are higher than England.
- 5.3.3.4 Good contraceptive services can keep the demand for terminations low and reduce the risk of teenage pregnancy.

#### 5.3.4 Substance misuse

- 5.3.4.1 Substance misuse is the continued abuse of substances which has a detrimental effect on a person's mental and physical health.

**Figure 15 Substance misuse – alcohol related harm by Essex local authority area**

Admission episodes for alcohol related conditions (Narrow) – per 100,000



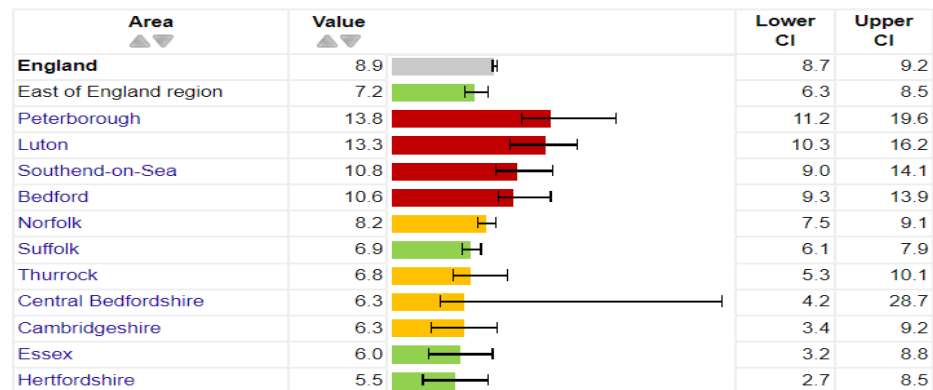
Period	Essex					East of England	England
	Count	Value	95% Lower CI	95% Upper CI			
2016/17	6,492	448	437	459		446	492
2017/18	6,708	458	447	469		460	488
2018/19	7,042	478	466	489		490	512
2019/20	6,726	452	441	463		484	519
2020/21	-	*	-	-		415*	456

Source: Calculated by OHID: Population Health Analysis (PHA) team using data from NHS Digital - Hospital Episode Statistics (HES) and Office for National Statistics (ONS) - Mid Year Population Estimates.

- 5.3.4.2 Admissions to hospital where the primary diagnosis is an alcohol-attributable code, or a secondary diagnosis is an alcohol-attributable external cause code in Essex are statistically significantly fewer than the national average. Of the districts that had complete data for 2020/21 Harlow and Tendring had admission rates significantly greater than the national average at 749/100,000 and 688/100,000 respectively.
- 5.3.4.3 People who regularly binge drink (women who drink more than 6 units of alcohol a day (or more than 35 units a week) and men who regularly drink more than 8 units a day (or 50 units a week) are at the highest risk of alcohol related harm.
- 5.3.4.4 This behaviour increases the risk of CVD, cirrhosis, poor mental health, unemployment, accidental injury and death.
- 5.3.4.5 Women who drink heavily during pregnancy put their baby at risk and consequential disorders can lead to lifelong intellectual and behavioural problems for the child.
- 5.3.4.6 Early identification and referral of people with a drinking problem is important to slow down these gradual increases in morbidity, especially as it is estimated that only 13.2% of these people access an alcohol treatment programme annually.
- 5.3.4.7 Essex has introduced “DontBottleItUp” which is a brief intervention tool available to all its residents. “DontBottleItUp” allows you to work out what level of risk you are at as a result of your drinking, to access personalised advice online and, where appropriate, find out where you can get face-to-face support locally.

**Figure 16 Substance misuse – illicit drugs by Essex local authority area**

Estimated prevalence of opiate and/or crack cocaine use – per 1,000 – 2016/17



Source: Various sources (drug treatment, probation, police and prison data) to derive estimates; ONS mid-year population estimates

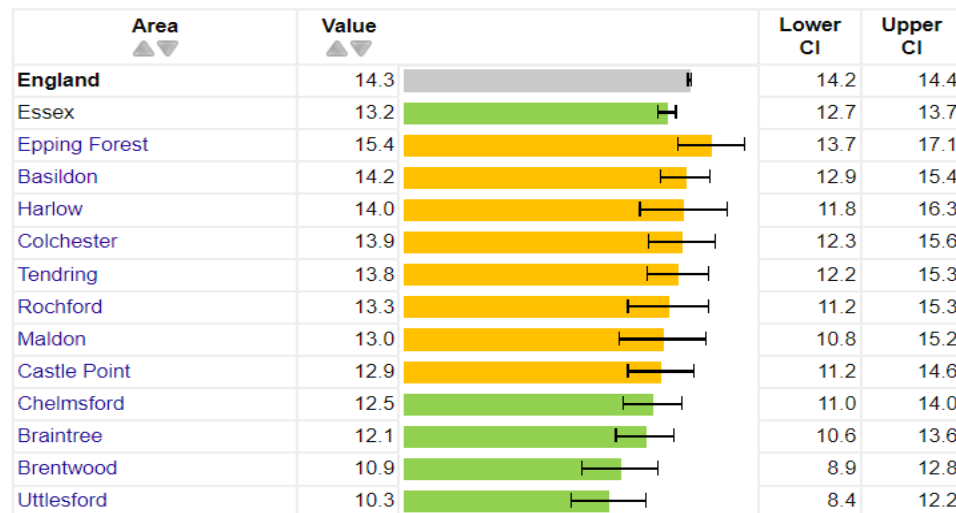
- 5.3.4.8 Use of Illicit drugs in Essex, as measured by opiate and crack cocaine, is lower than the national average, at 6 per 1,000 of the 15–64-year-old population it ranks as 2<sup>nd</sup> lowest in the region.
- 5.3.4.9 People with drug misuse problems are more likely to live in and be from more deprived communities and are likely to concentrate (especially for illicit substance users) in conurbations (e.g., Clacton, Basildon) where drugs and the means to pay for them are more readily available.
- 5.3.4.10 They are also more likely to be experiencing a range of health and social care related issues and will be linked to a number of services such as Mental Health, Primary Care and other non-medical service provision.

### 5.3.5 Smoking

- 5.3.5.1 Smoking is the UK's single greatest cause of preventable illness and early death.

**Figure 17 Adult smoking prevalence by Essex local authority area**

Smoking Prevalence in adults (18+) - current smokers (GPPS) 2019/20 – Proportion %



Source: GP Patient Survey (GPPS)

- 5.3.5.2 The GP Patient survey (2019/20) recorded 13.2% of Essex resident responders as current smokers which is lower than the national average. The majority of the districts in Essex also have rates lower than England. However, Harlow, Basildon and Harlow all have similar or greater levels of current smokers. It is important to consider these results in the context of these figures being based on survey responses e.g., the number of responses received per district.
- 5.3.5.3 Smoking in pregnancy is associated with poor pregnancy outcomes, and exposure of infants to second-hand smoke is associated with death in infancy. Smoking is more common in more deprived women. The variation in smoking habits in pregnancy between socioeconomic groups accounts for about one third of the difference in stillbirth rates and infant mortality rates.
- 5.3.5.4 The smoking cessation services from pharmacies provide one to one support and advice to people who want to give up smoking. The pharmacy service helps to increase choice and improve access to NHS Stop Smoking Services.
- 5.3.5.5 The pharmacy facilitates access to, and where appropriate, supply of pharmacological and non-pharmacological stop smoking aids. This includes supply of nicotine replacement products.

#### 5.3.6 Lifestyles and the PNA

- 5.3.6.1 Lifestyle factors have a recognised effect on health. Smoking, drinking at harmful levels and obesity can all lead to long term conditions. Community pharmacy is well placed to provide accessible screening services, support patients at earlier stages and provide interventions that will reduce the burden of these conditions on the person and health and social care services.
- 5.3.6.2 Pre-birth to five are considered key developmental years for a child's health and wellbeing habits and foundations. Parental and in particular maternal characteristics and behaviour during pre-conception, the antenatal period and post birth play key roles in the child's development alongside the general wider determinants of health such as family income, access to health care interventions such as immunisations and access to early education.
- 5.3.6.3 A number of national screening and assessment programmes are in place to support the early identification of health and social care needs. In the past 2 to 3 years a number of new schemes have been implemented across Essex which will specifically target risk factors associated with health inequalities.

- 5.3.6.4 Essex County Council commissions a local Health Check programme (NHS Health check), primarily through GP services. This programme helps identify people at risk of conditions, such as diabetes and CVD but will also help identify those who need to be encouraged to lead a healthier lifestyle. In areas, where uptake to the checks has been low, especially with hard-to-reach groups, external providers have been commissioned including community pharmacies.
- 5.3.6.5 A more comprehensive alcohol pathway is being developed across Essex to ensure that we can identify people who are dependent drinkers as well as consuming harmful levels of alcohol and signpost them to services to help them. The “DontBottleitUp” service is available across Essex, with additional liaison nurses based in acute hospitals to provide timely assessment of people at risk of alcohol abuse.
- 5.3.6.6 Implementing broad lifestyle interventions aimed at supporting people to make healthier choices is important in tackling the gap in health inequalities.
- 5.3.6.7 Targeted social marketing is used to improve health and social wellbeing and reduce stigma (e.g., promoting the uptake of Chlamydia screening is helping to de-stigmatise perceptions about STIs).
- 5.3.6.8 The use of marketing has helped improve flu and childhood immunisation rates. There is also an Essex wide website, via Facebook, to promote health and wellbeing and to signpost people to relevant services. Pharmacies can enhance these community-based interventions in their daily contact with the local population as part of their essential pharmacy contract.
- 5.3.6.9 Early interventions with medicines and their appropriate use for those patients diagnosed with long term conditions can also prevent further deterioration.
- 5.3.6.10 A number of well-established national public health strategies are in place for the surveillance, prevention and control of infectious diseases. Currently of particular interest in infectious disease control, are the threat of COVID-19 pandemic, Influenza, hospital acquired infections (such as MRSA), the increase in Blood Borne diseases (such as Hepatitis B/C and HIV) and the increase of certain infections (for example, Tuberculosis and Measles).
- 5.3.6.11 Preventing the spread of these diseases is of paramount importance as the outcome of contracting them may shorten life.
- 5.3.6.12 A number of immunisation programmes are in place to ensure that the population acquire a good level of immunity from childhood into older age.



5.3.6.13 The provision of targeted specialist services, Hepatitis B/C vaccination via drug services and the Needle and Syringe Programme (NSP), is helping to prevent the spread of Blood Borne Viruses (BBV).

5.3.6.14 Community pharmacies in Essex provide a range of services which support the prevention and improved management of long term conditions. These include:

- Health promotion advice. Pharmacies are ideally placed to support local campaigns to deliver healthy lifestyle messages. The pharmacy contract also requires pharmacies to participate in up to 6 Public Health campaigns annually.
- Targeted medicines reviews. These can promote adherence with the prescribed medication regimen. This helps to improve outcomes for patients.
- Smoking cessation services
- Sexual Health services
- Substance misuse services
- Some pharmacies provide a range of screening tests including cholesterol testing and measuring blood pressure as non-NHS services
- Some pharmacies provide NHS Health Checks. The benefits of using pharmacy as a provider include choice and accessibility for patients and additional capacity to support the delivery of the mandatory Public Health programme as commissioned by local authorities.

## 5.4 Education

### 5.4.1 GCSE attainment

**Figure 18 GCSE Attainment by Essex local authority area**

**District level variation in the percentage of children achieving 9-4 in English and Maths at GCSE**

	% achieving 9-4 in English & Maths (KS4)		
	2017	2018	2019
Basildon	60.7	59.2	57.5
Braintree	61.6	60.9	59.3
Brentwood	78.5	75.9	73.7
Castle Point	63.1	62.3	62.5
Chelmsford	71.9	71.7	69.7
Colchester	68.4	66.4	70.9
Epping Forest	67.2	67.4	67.4
Harlow	57.8	58.4	52.9
Maldon	55.2	58.7	57.8
Rochford	69.3	60.5	65.0
Tendring	52.0	47.8	51.5
Uttlesford	72.9	69.2	73.5

**5.4.1.1** The percentage of pupils achieving 9-4 in English and Maths at GCSE was lowest in Tendring in 2019 at 51.5%, although this was an increase on the levels in 2018. The highest attainment levels were in Brentwood at 73.7%. Looking at improvements from 2018 to 2019 attainment levels we see that only 5 districts achieved this, Castle Point, Colchester, Rochford, Tendring and Uttlesford, whilst Epping Forest remained the same at 67.4%.

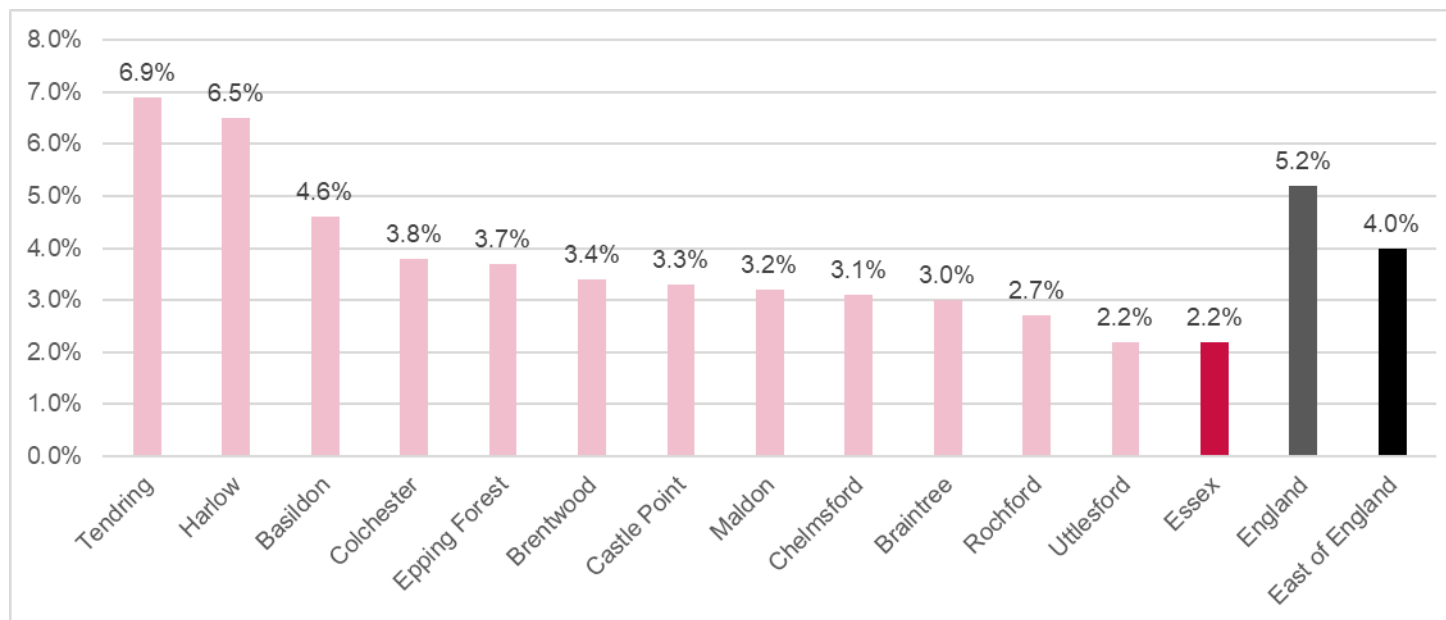
More information on education and skills across Essex can be explored in the latest Joint Strategic Needs Assessment products available on <https://data.essex.gov.uk/>

## 5.5 Employment

### 5.5.1 Unemployment

**Figure 19 Residents claiming Jobseeker's Allowance or Universal Credit Essex local authority area**

Proportion of residents aged 16-64 claiming Jobseeker's Allowance or Universal Credit by district (March 2022)



5.5.2 In March 2022, the proportion of working-age residents in Essex receiving employment support stood at 2.2% (29,590), slightly below the East of England figure of 4% and below the England average of 5.2%. The proportion of working-age residents receiving employment support was above the England average in two areas within Essex: Harlow (6.5%) and Tendring (6.9%). Basildon and Tendring represent the areas with the highest number of claimants at 4,570 and 4,025 respectively.

#### 5.5.2.1 Socioeconomic groups

NOMIS provides further information on employment with the 'Standard Occupational Classification SOC 2010', within this it shows that the overall majority of people in Essex (47.5% or 348,200 people) are employed in the SOC Major Group 1-3, which are occupations classified as Managers, Directors and Senior officials, or Professional occupations or Associate Professional & Technical. This is slightly lower than East of England (48.2%) and England (50.2%). The smallest proportion of people in Essex work in SOC Major Group 8-9 (14.3% or 104,900 people), these are Process Plant & Machine Operative or Elementary Occupations. This is lower than is seen in East of England (14.8%) and England (15%).

More information on employment across Essex can be explored in the latest Joint Strategic Needs Assessment products available on <https://data.essex.gov.uk/>

## 5.6 Housing

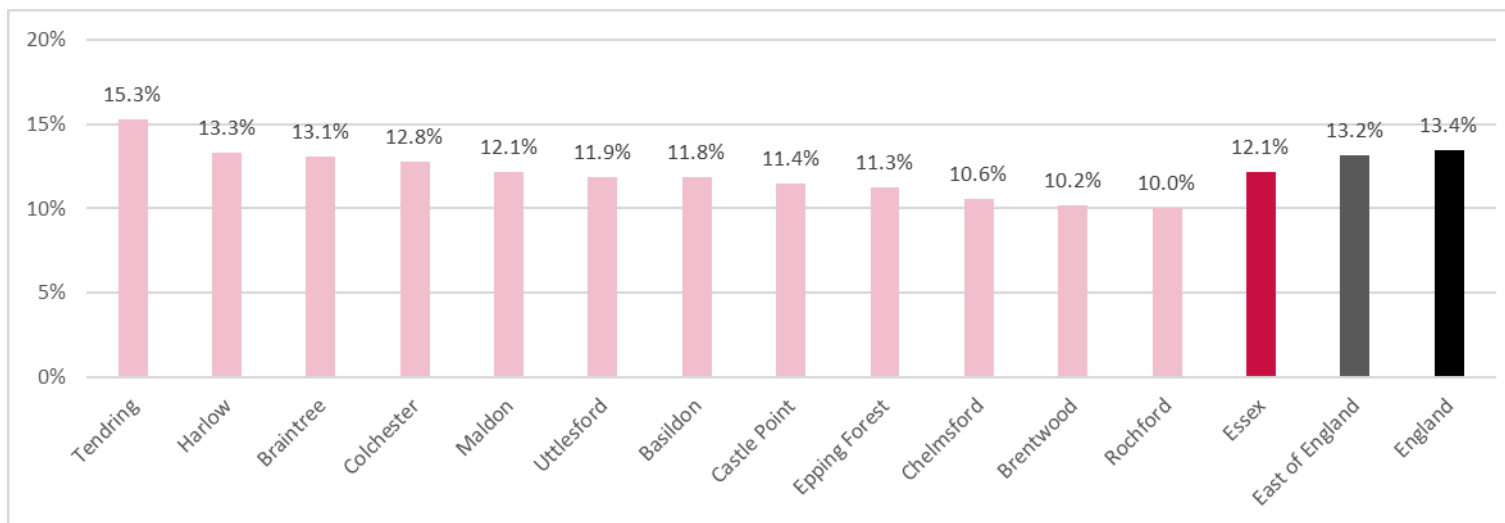
### 5.6.1 Fuel poverty

The Low Income Low Energy Efficiency (LILEE) indicator considers a household to be fuel poor if:

- it is living in a property with an energy efficiency rating of band D, E, F or G; and
- its disposable income (income after housing costs and energy needs) would be below the poverty line (defined as an equivalised disposable income of less than 60% of the national median).

**Figure 20 Fuel Poverty by Essex local authority area**

**Proportion of fuel poor households by district (2019)**



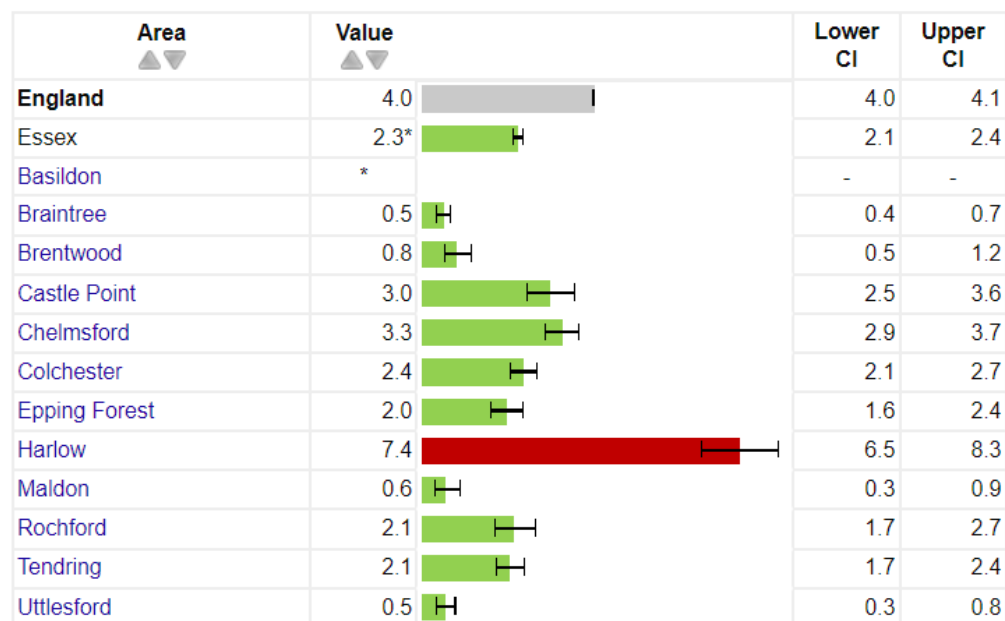
[5.6.1.1](#) Although the proportion of fuel poor households in Essex (12.1%) falls below the regional and national averages of 13.2% and 13.4%, 76,236 households in Essex were estimated to be in fuel poverty (based on 2019 data).

[5.6.1.2](#) Across Essex districts the proportion of households classified as fuel poor ranges from 10.0% in Rochford to 15.3% in Tendring.

## 5.6.2 Homelessness

**Figure 21 Homelessness by Essex local authority area**

Homelessness: Households in temporary accommodation rate per 1,000 households 2020/21



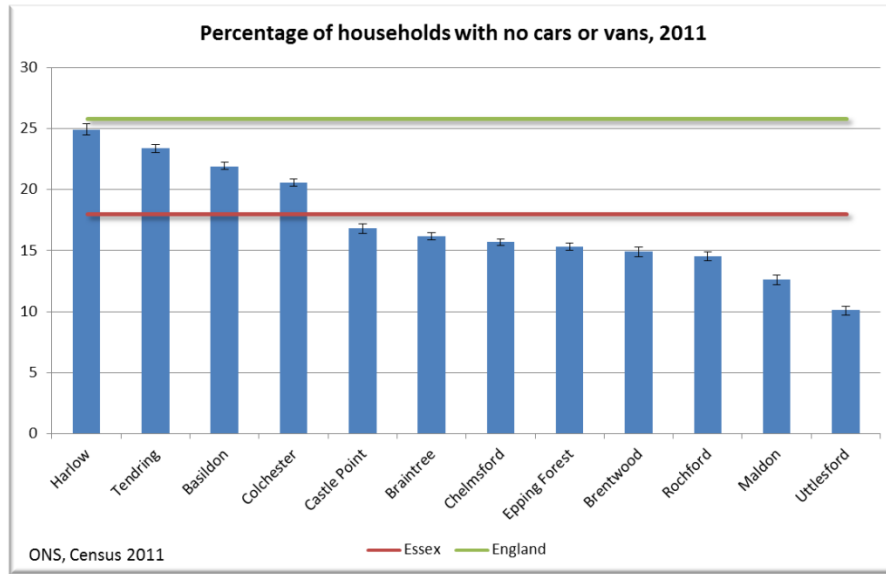
5.6.2.1 Essex has a rate of homelessness that is lower than the national average at 2.3 per 1,000. However, there is variation amongst the districts in Essex with Harlow experiencing statistically greater rates than the national average at 7.4 per 1,000. Compared with Braintree and Uttlesford who are experiencing the lowest rate at 0.5 per 1,000.

More information on housing across Essex can be explored in the latest Joint Strategic Needs Assessment products available on <https://data.essex.gov.uk/>

## 5.7 Transport

### 5.7.1 Car ownership

**Figure 22 Households with no cars or vans by Essex local authority area**



- 5.7.1.1 Harlow has the largest proportion of households which do not have a car or van (25 %), which is significantly greater than the other Essex areas. Uttlesford has the fewest 'carless' households, with only 10 % not having a car or van.
- 5.7.1.2 Harlow is the smallest Essex local authority in geographical terms, residents may rely more on other forms of transport to access local services.
- 5.7.1.3 The Tendring district has the second largest percentage of households without a car or van (23 %), with Tendring being a largely rural district area this may cause problems with accessing services. The Essex average at 18 % of households is lower than the national percentage of 26 %.

## 5.7.2 Access to Services and Transport

**5.7.2.1** Access to services, regardless of the purpose (e.g., to work, hospital, educational establishment, recreational activities), is closely linked to transportation. The chosen modes of travel (walking, cycling or motorised) can vary according to people's means (can they afford a car or bus fare), their personal mobility (are they able to walk or cycle) and the availability of public or alternative transport. It is also important to note that lack of transport may not always be a factor in addressing inequity in access to services, as issues such as homelessness and lack of information also have an effect.

## 5.7.3 Impact on Community Health and Wellbeing

**5.7.3.1** People have become more dependent on the use of private cars for their journeys, including short ones, instead of walking or cycling to their chosen destination, thus contributing to a reduction in physical activity.

**5.7.3.2** Transport links have an effect on access to healthcare.

**5.7.3.3** For people that have problems with access to reliable transport, some community pharmacies provide a voluntary delivery services and distance selling pharmacies increase choice and access for patients.

**5.7.3.4** It has been shown that there is access to a pharmacy or dispensing doctor within 20 minutes of a car drive across Essex. Most journeys to a pharmacy take significantly less than 20 minutes.

**5.7.3.5** From the patient/resident survey, 50 % of responses said they travelled to their pharmacy by car, 45 % on foot, 3 % by public transport and 1 % by bicycle.

**5.7.3.6** 90 % of the responses travelled less than 2 miles to their pharmacy on their last visit and 95 % felt this travel distance was reasonable.

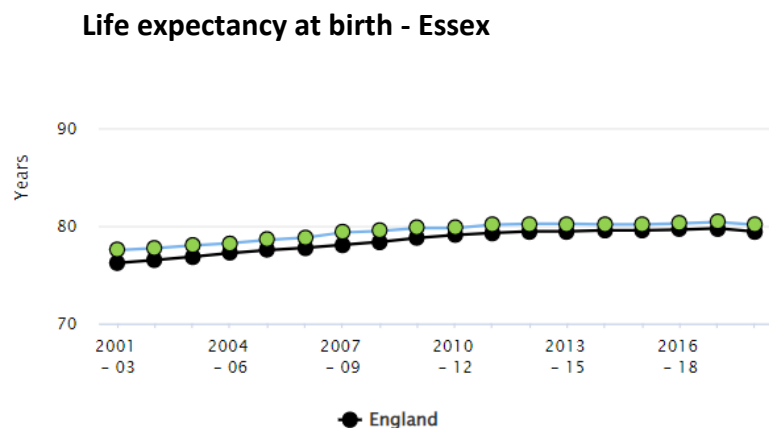
## 5.8 Health

### 5.8.1 Life expectancy

**5.8.1.1** Data on years of life lost show that for males the main causes of premature death are coronary heart disease, lung cancer and stroke and for females it is breast cancer, lung cancer and coronary heart disease.



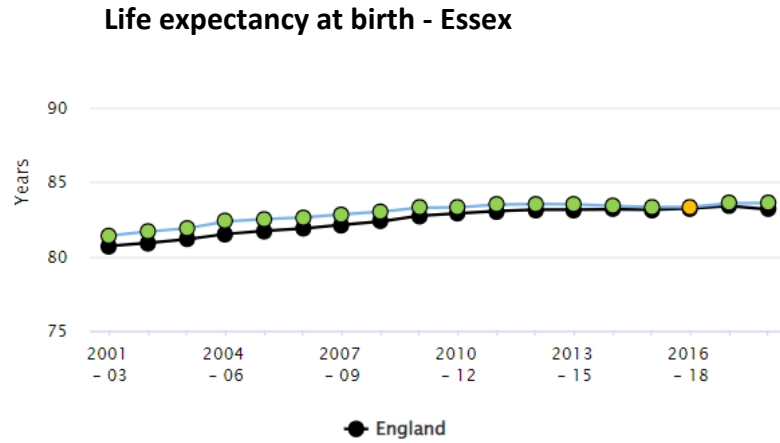
**Figure 23 Trend in life expectancy from birth, males**



Period	Essex				East of England	England
	Count	Value	95% Lower CI	95% Upper CI		
2001 - 03	-	77.5	77.3	77.7	77.3	76.2
2002 - 04	-	77.7	77.5	77.9	77.6	76.5
2003 - 05	-	78.0	77.8	78.2	77.9	76.8
2004 - 06	-	78.2	78.0	78.4	78.2	77.2
2005 - 07	-	78.6	78.4	78.7	78.5	77.5
2006 - 08	-	78.8	78.6	79.0	78.8	77.8
2007 - 09	-	79.3	79.1	79.5	79.1	78.1
2008 - 10	-	79.5	79.3	79.7	79.3	78.4
2009 - 11	-	79.8	79.6	80.0	79.7	78.8
2010 - 12	-	79.8	79.6	80.0	80.0	79.1
2011 - 13	-	80.1	79.9	80.3	80.2	79.3
2012 - 14	-	80.2	80.0	80.4	80.3	79.4
2013 - 15	-	80.2	80.0	80.4	80.3	79.5
2014 - 16	-	80.1	80.0	80.3	80.4	79.5
2015 - 17	-	80.2	80.0	80.3	80.4	79.6
2016 - 18	-	80.2	80.1	80.4	80.3	79.6
2017 - 19	-	80.4	80.2	80.6	80.5	79.8
2018 - 20	-	80.1	80.0	80.3	80.2	79.4

Source: <https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandlifeexpectancies/datasets/lifeexpectancyestimatesallagesuk>

**Figure 24 Trend in life expectancy from birth, females**



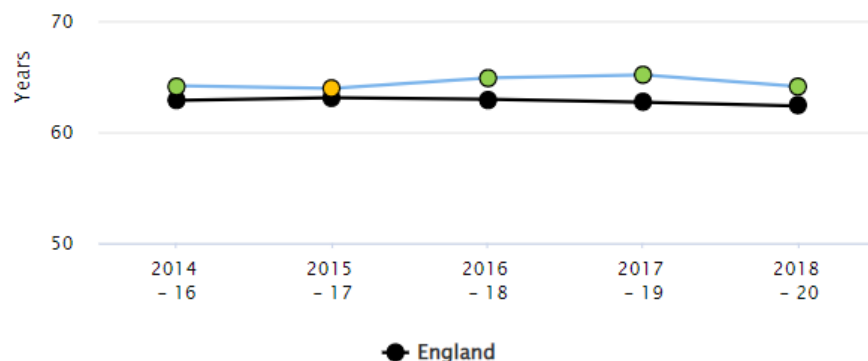
Period	Essex				East of England	England
	Count	Value	95% Lower CI	95% Upper CI		
2001 - 03	-	81.4	81.2	81.6	81.4	80.7
2002 - 04	-	81.7	81.5	81.8	81.6	80.9
2003 - 05	-	81.9	81.7	82.0	81.8	81.1
2004 - 06	-	82.3	82.2	82.5	82.2	81.5
2005 - 07	-	82.5	82.3	82.7	82.4	81.7
2006 - 08	-	82.6	82.4	82.8	82.6	81.9
2007 - 09	-	82.8	82.6	83.0	82.8	82.1
2008 - 10	-	83.0	82.8	83.2	83.0	82.3
2009 - 11	-	83.3	83.1	83.4	83.4	82.7
2010 - 12	-	83.3	83.1	83.4	83.5	82.9
2011 - 13	-	83.5	83.3	83.6	83.6	83.0
2012 - 14	-	83.5	83.3	83.7	83.7	83.1
2013 - 15	-	83.5	83.3	83.6	83.7	83.1
2014 - 16	-	83.4	83.2	83.5	83.7	83.1
2015 - 17	-	83.3	83.1	83.5	83.7	83.1
2016 - 18	-	83.3	83.1	83.5	83.7	83.2
2017 - 19	-	83.5	83.4	83.7	83.9	83.4
2018 - 20	-	83.6	83.4	83.7	83.8	83.1

Source: <https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandlifeexpectancies/datasets/lifeexpectancyestimatesallagesuk>

5.8.1.2 Overall, life expectancy for males in Essex had been slightly increasing until 2018-20, which saw a small decrease, likely to be influenced mainly by 2020 and Covid-19. Whilst remaining above the national average but just below the regional average. Life expectancy for females has increased steadily and was above the national average and slightly below the region in 2018-20. For both males and females Tendring has the worst life expectancy in Essex at 78.2 and 82 years respectively. The greatest life expectancy for both males and females is seen for residents of Uttlesford at 82.6 years and 85.4 years respectively.

## 5.8.2 Disability

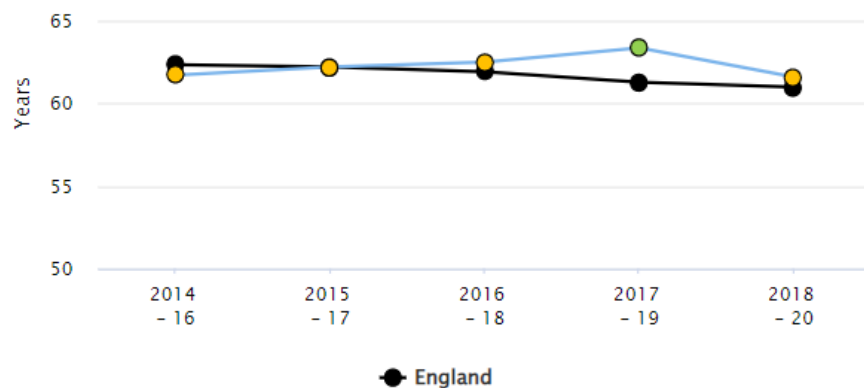
**Figure 25 Disability-free life expectancy at birth, males**



Period	Essex					East of England	England
	Count	Value	95% Lower CI	95% Upper CI			
2014 - 16	-	64.2	63.0	65.3		63.6	62.8
2015 - 17	-	63.9	62.7	65.1		64.0	63.1
2016 - 18	-	64.9	63.7	66.1		64.1	62.9
2017 - 19	-	65.2	64.0	66.3		64.5	62.7
2018 - 20	-	64.1	62.8	65.4		64.3	62.4

Source: <https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandlifeexpectancies/datasets/healthstatellifeexpectancyallagesuk>

**Figure 26 Disability-free life expectancy at birth, females**



Period	Essex				East of England	England
	Count	Value	95% Lower CI	95% Upper CI		
2014 - 16	-	61.7	60.4	63.0	62.4	62.3
2015 - 17	-	62.2	60.8	63.5	62.9	62.2
2016 - 18	-	62.4	61.1	63.8	63.0	61.9
2017 - 19	-	63.3	62.0	64.6	62.2	61.2
2018 - 20	-	61.6	60.1	63.1	61.9	60.9

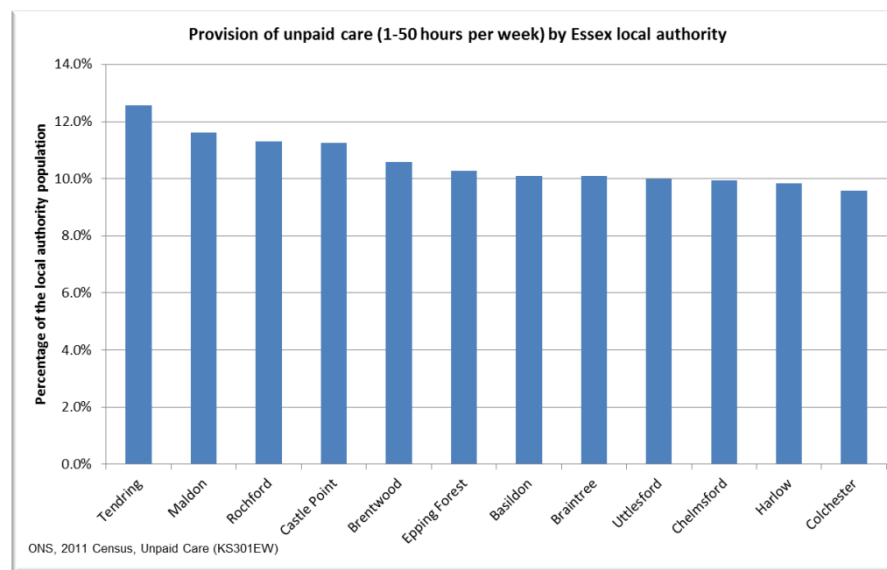
Source: <https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandlifeexpectancies/datasets/healthstate/lifeexpectancyallagesuk>

**5.8.2.1** The average numbers of years from birth that people in Essex could expect to live without a long lasting, physical or mental health condition that limits daily activities had been steadily increasing for both males and females, however both saw decreases in the latest time period 2018-20, although both remain above the national level, but just below the region.

### 5.8.3 Carers

**5.8.3.1** Pharmacies must comply with the Equality Act 2010. Support for patients can include, amongst other interventions, large print labels on medicines, provision of easy open containers and reminder charts to take medicines.

**Figure 27 Provision of unpaid care**



5.8.3.2 Tendring district has the highest proportion of its residents providing unpaid care (care provided to family members, friends, neighbours or others who are disabled, elderly or have long-term health problems, excludes general childcare), 13 %. This compares to just under 10 % for Colchester and Harlow. Across the Essex area around 7 % of the population provide 1 to 19 hours per week of unpaid care, ranging from 2 % in some communities up to 12 %. For those providing 50 or more hours per week the average across Essex is 2 % with a range of 0-8 %.

#### 5.8.4 Disease prevalence

- 5.8.4.1 It is important that pharmacists can recognise symptoms of a notifiable disease in order to appropriately refer patients who may present for advice and treatment.
- 5.8.4.2 They should understand how an outbreak is being managed to be able to offer appropriate advice and reassurance to the public.
- 5.8.4.3 Community pharmacies provide services which are easy to get to and are accessible in terms of location, opening hours and waiting times, this mean that people will be more likely to attend.
- 5.8.4.4 Most pharmacies across Essex provide sexual health services and many are providing vaccinations contributing to health protection outcomes.

#### Meeting the needs of specific populations

**Table 7 Supporting the needs of specific populations**

Protected Characteristic	How pharmacy can support the specific population
Age	<ul style="list-style-type: none"><li>• Age has an influence on which medicine and method of delivery is prescribed.</li><li>• Older people have a higher prevalence of illness and take many medicines. The medicines management of older people is complicated by multiple disease, complex medication regimes and the aging process affecting the body's capacity to metabolise and eliminate medicines from it.</li><li>• Community pharmacies can support people to live independently by supporting optimisation of use of medicines, support with ordering, re-ordering medicines, home delivery to the housebound and appropriate provision of multi-compartment compliance aids and other interventions such as reminder charts to help people to take their medicines.</li><li>• Supporting independence by offering:<ul style="list-style-type: none"><li>○ Reablement services following discharge from hospital</li><li>○ Falls assessments</li><li>○ Supply of daily living aids</li><li>○ Identifying emerging problems with people's health</li></ul></li></ul>

Protected Characteristic	How pharmacy can support the specific population
	<ul style="list-style-type: none"> <li>○ Signposting to additional support and resources</li> <li>• Younger people similarly have different abilities to metabolise and eliminate medicines from their bodies.</li> <li>• Advice can be given to parents on the optimal way to use the medicine and appliance and provide explanations on the variety of ways available to deliver medicines.</li> <li>• Pharmacy staff provide broader advice when appropriate to the patient or carer on the medicine, for example its possible side effects and significant interactions with other substances.</li> <li>• The safe use of medicines for children and older people is one where pharmacies play an essential role.</li> </ul>
Disability	<ul style="list-style-type: none"> <li>• Pharmacies deliver services in line with the Equality Act 2010.</li> <li>• It is recognised that there may be a variety of reasons why people are unable to take their medicines, including both physical and mental impairment.</li> <li>• Each pharmacy should have a robust system for assessment and auxiliary aid supply that adheres to clinical governance principles.</li> <li>• Availability of large print labels, hearing loop, supply of original packs with braille are all examples of support that can be available where appropriate.</li> </ul>
Gender	<ul style="list-style-type: none"> <li>• It is recognised that men are often less likely to access healthcare services. Community pharmacies are ideally placed for self-care by providing advice and support for people to derive maximum benefit from caring for themselves or their families.</li> <li>• When necessary, the access to advice, provision of over-the-counter medications and signposting to other services is available as a walk-in service without the need for an appointment.</li> <li>• Community pharmacy is a socially inclusive healthcare service providing a convenient and less formal environment for those who do not choose to access other kinds of health service.</li> </ul>
Race	<ul style="list-style-type: none"> <li>• Language can be a barrier to delivering effective advice on medicines, health promotion and public health interventions.</li> <li>• There are opportunities to access translation services that should be used when considered necessary.</li> </ul>

Protected Characteristic	How pharmacy can support the specific population
Religion	<ul style="list-style-type: none"> <li>• Pharmacies can provide advice to specific religious groups on medicines derived from animal sources and during periods of fasting.</li> </ul>
Pregnancy and maternity	<ul style="list-style-type: none"> <li>• Pharmacies can provide advice to pregnant mothers on medicines and self-care. They have the expertise on advising on which medicines are safe for use in pregnancy and during breast feeding.</li> </ul>
Sexual orientation	<ul style="list-style-type: none"> <li>• No specific needs are identified</li> </ul>
Gender reassignment	<ul style="list-style-type: none"> <li>• Provision of necessary medicines and advice on adherence and side effects</li> </ul>
Marriage and civil partnership	<ul style="list-style-type: none"> <li>• No specific needs are identified</li> </ul>



## 6. The Assessment

### 6.1 The assessment of pharmaceutical services

6.1.1 The assessment was undertaken with due consideration of the requirements in the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, as amended and a variety of data sources.

### 6.2 Pharmaceutical services in Essex

**Table 8 Numbers of providers of pharmaceutical services in the Essex HWB area by locality as of August 2022**

Locality		Type Of Pharmaceutical Contract			
		Total Number of Community Pharmacies: 251 across Essex	Dispensing Doctor	Dispensing Appliance Contractor	Distance Selling Pharmacy (6)
		All Pharmacies including 100 Hour			
1	Basildon	35	0	0	0
2	Braintree	22	7	0	0
3	Brentwood	13	1	0	1
4	Castle Point	18	0	1	0
5	Chelmsford	28	7	1	0

Locality		Type Of Pharmaceutical Contract			
		Total Number of Community Pharmacies: 251 across Essex	Dispensing Doctor	Dispensing Appliance Contractor	Distance Selling Pharmacy (6)
		All Pharmacies including 100 Hour			
6	Colchester	32	5	1	1
7	Epping Forest	23	1	0	1
8	Harlow	16	0	0	2
9	Maldon	11	7	0	1
10	Rochford	16	2	1	0
11	Tendring	29	8	0	0
12	Uttlesford	8	8	1	0
TOTAL		251	46	5	6

6.2.1 A full list of community pharmacies providing services under the Regulations across the Essex HWB area is provided in Appendix C.

6.2.2 Dispensing Appliance Contractors (DACs) registered in the Essex HWB area as of August 2022:

- Fittleworth Medical Limited, D41-42 Moorside Business, Eastgates, Colchester, CO1 2ZF
- Jade-Euro-Med 14, Hanningfield Ind Est, Old Church Road, East Hanningfield, CM3 8AB
- Patient Choice Ltd, 102 Main Road, Hockley, SS5 4QS
- Ward Mobility Limited, 72 Furtherwick Road, Canvey Island, SS8 7AJ
- Independence Direct, Suite 16, 3<sup>rd</sup> Floor, Endeavour House, Coopers End Road, Stansted, CM24 1SJ

6.2.3 Distance selling Pharmacies (DSPs) registered in the Essex HWB area as of August 2022:

- Lloyds Pharmacy Healthcare, Unit 4, Scimitar Park, Roydon Road, Harlow CM19 5GU
- Total Medcare Limited, Unit 1 Knight House, Lenthall Road, Loughton IG10 3UD
- Medplus Healthcare Limited, Unit 5 Warley Street, Upminster RM14 3PJ
- Wel Pharm Ltd, 4 Phoenix Court, Hawkins Road, Colchester CO2 8JY
- Greenway, Promising Healthcare, Unit 78 Greenway Business Centre, Harlow CM19 5QE
- SimplyMeds Online, Unit K2, Beckingham Business Park, Tolleshunt Major, Maldon CM9 8LZ

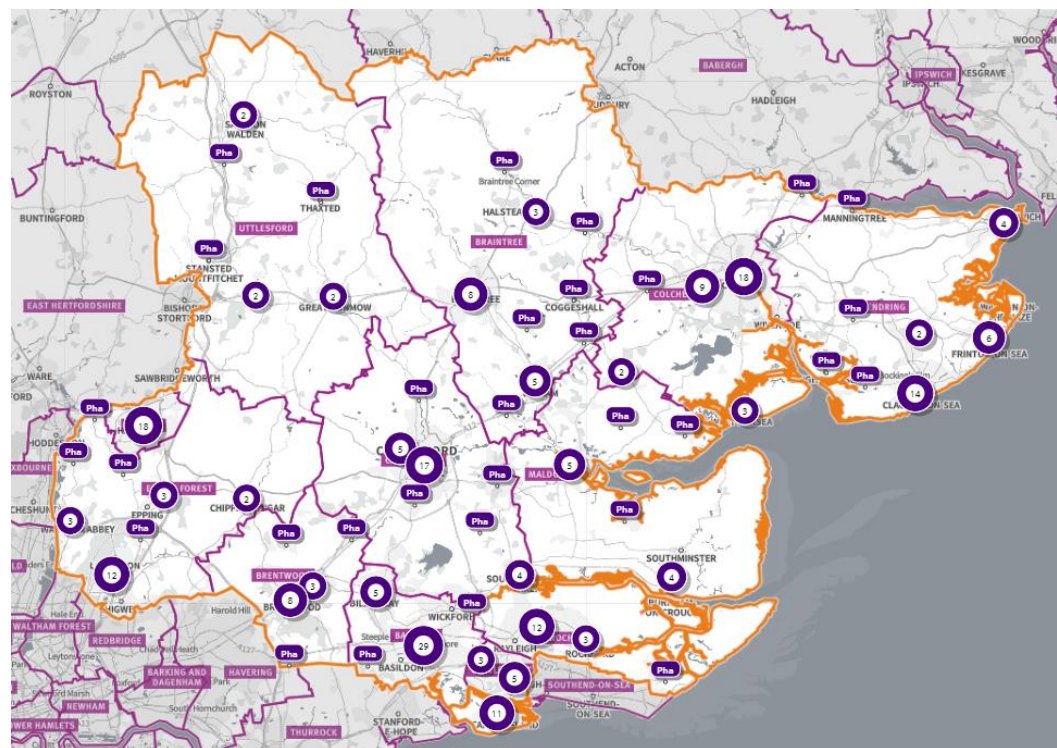
6.2.4 A full list of dispensing doctor practices in the HWB area is provided in Appendix D.

***Table 9 Number of dispensing doctor practices in the HWB area by Clinical Commissioning Group (CCG)***

Dispensing Doctor Pharmaceutical Provision as of May 2022	
Mid Essex	21
North East Essex	13
West Essex	9
Castle Point & Rochford	2
Basildon & Brentwood	1

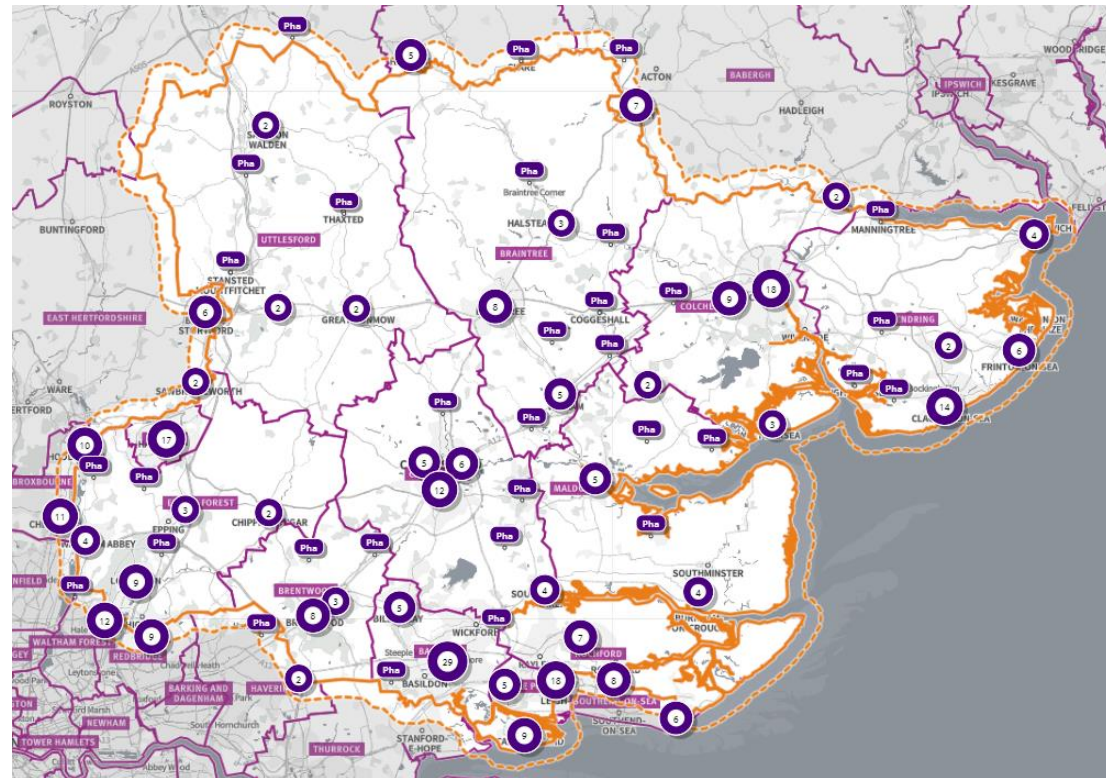
6.3.1 As of August 2022, there are 257 (not including Southend & Thurrock) pharmacies spread across the Essex HWB area (including 6 DSPs), as shown below. A map of pharmacy locations is also provided in each locality section.

### Figure 28 Pharmacy locations across Essex



Source: [Shape Place Atlas \(as at 22/03/22\)](#)

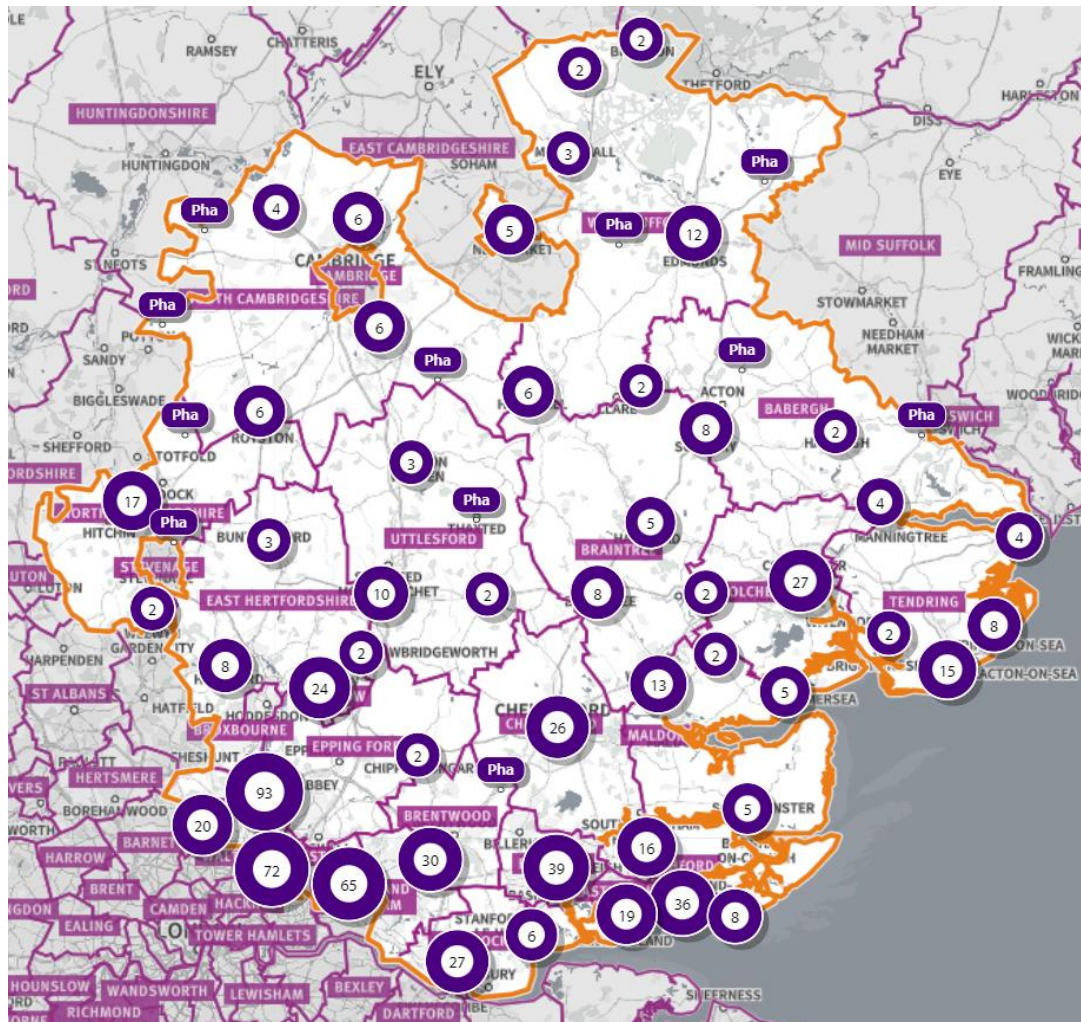
**Figure 29 Map showing pharmacies in and within a 1.6km buffer zone of the Essex HWB boundary, 347 pharmacies**



Source: [SHAPE Place Atlas \(as at 22/03/22\)](#)



**Figure 30 Map showing Essex LAs & Neighbouring Local Authorities, Pharmacies only – 705 in total**



Source: SHAPE maps, July 2022

6.3.2 Analysis from the public survey undertaken (Appendix E) shows that:

- 6.3.2.1 96% of respondents usually visit a pharmacy to get medicines on prescription, 65% to buy medicine and 53% to get advice.
- 6.3.2.2 With regards to frequency of pharmacy use, the majority of respondents usually visit pharmacies monthly (63%) and during the regular weekday business hours (between 9am and 5pm) (46.5%).
- 6.3.2.3 Regarding the services that pharmacies might provide, most respondents are aware of buying over the counter medicine, dispensing medicines on prescription and dispensing services. On the other hand, 85% of participants were not aware of hepatitis testing service, stoma appliance customisation service (87.29%), appliance use review (78%), immediate access to specialist drugs (74%), and needle exchange (68%).
- 6.3.2.4 Participants also valued the personal approach established with their friendly pharmacist, particularly the possibility of seeing a specialist face to face.
- 6.3.2.5 Regarding the most convenient day to use the pharmacy, respondents seem not to have a preferred day; 62% reported 'no particular day', followed by 'week-day' (Monday to Friday) (27%) and on 'Saturday' (10.2%). Only 1% have chosen 'Sunday' as the most convenient day to use a pharmacy.
- 6.3.2.6 Of those replying to the survey, 83% have a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.
- 6.3.2.7 When asked what influenced their choice to visit a pharmacy, 90% of responders reported convenient location, 39.42% the opening hours, and 7% medication reviews. However, when participants were asked to specify the main reasons that influence their choice, the majority reported the reliability and good service of the pharmacy, the quickness in dispensing medications, and friendly customer service.



## 6.4 Essential services

(As defined in Chapter 1 of this report)

6.4.1 These are mandatory services within the pharmacy contractual framework and are monitored by the NHSE team. All NHS contracted pharmacy premises must provide these services so they can be used across the county to focus on supporting the local population to reduce health inequalities. Essential services are all considered to be necessary pharmaceutical services for our population.

### 6.4.2 Travel times

6.4.3 Travel times to services vary depending on urban and rural geographies.

**Table 10 shows journey times to key services by mode of travel 2019<sup>14</sup>**

Department for Transport statistics

**Average minimum travel time<sup>1</sup> to reach the nearest key services by mode of travel, Local Authority, England, 2019**

		Minutes			
		Average of 8 key services <sup>2</sup>			
Local authority		Public transport / Walking	Cycle	Car	Walking
Region		2019	2019	2019	2019
East	Essex	19.6	18.4	11.3	33.7
East	Basildon	15.8	13.5	9.6	24.1
East	Braintree	23.3	21.8	12.3	39.6
East	Brentwood	18.5	17.6	11.3	34.1
East	Castle Point	17.3	15.9	10.2	30.3
East	Chelmsford	18.2	15.9	10.7	30.6
East	Colchester	18.7	16.7	11.3	32.6

<sup>14</sup> Journey Time Statistics (<https://www.gov.uk/government/collections/journey-time-statistics>)

East	Epping Forest	20.6	16.9	11.3	34.0
East	Harlow	13.8	11.9	9.2	18.5
East	Maldon	27.7	29.2	14.8	50.3
East	Rochford	17.8	15.3	10.6	30.6
East	Tendring	21.3	24.7	12.4	38.4
East	Uttlesford	26.6	25.9	13.3	51.1

1. A maximum value of 120 minutes is used where journey times exceed 120 minutes. This means that for some service by mode combinations (particularly for walking and smaller destination sets), the average provided is lower than would actually be the case in reality.
2. The average of minimum journey times to medium sized centres of employment (500-4999 jobs), primary schools, secondary schools, further education, GPs, hospitals, food stores and town centres.

*Changes in journey times over time may result from changes in the number or locations of key service destinations from year to year, or from changes to the road network or to public transport service timetables and coverage. Although a consistent method has been used to produce these statistics, it is also still possible that changes to underlying data sets could affect the results, therefore robust conclusions cannot be made about changes over time.*

6.4.4 On average, in England, for those living in rural areas, the minimum travel time to the nearest GP using public transport or walking is 23 minutes, or 42 minutes if the journey were to be walking only.

This compares to 11 minutes and 13 minutes respectively in urban areas. For people in the most isolated rural settings, the minimum journey time is estimated at to be at least 57 minutes.

6.4.5 For the purposes of the PNA assessment analysis was undertaken on access to a community pharmacy by public transport, walking and driving. Travel time maps are shown in Appendix F. Considering the average travel times to key services in Table 10 above, the following measures have been considered:

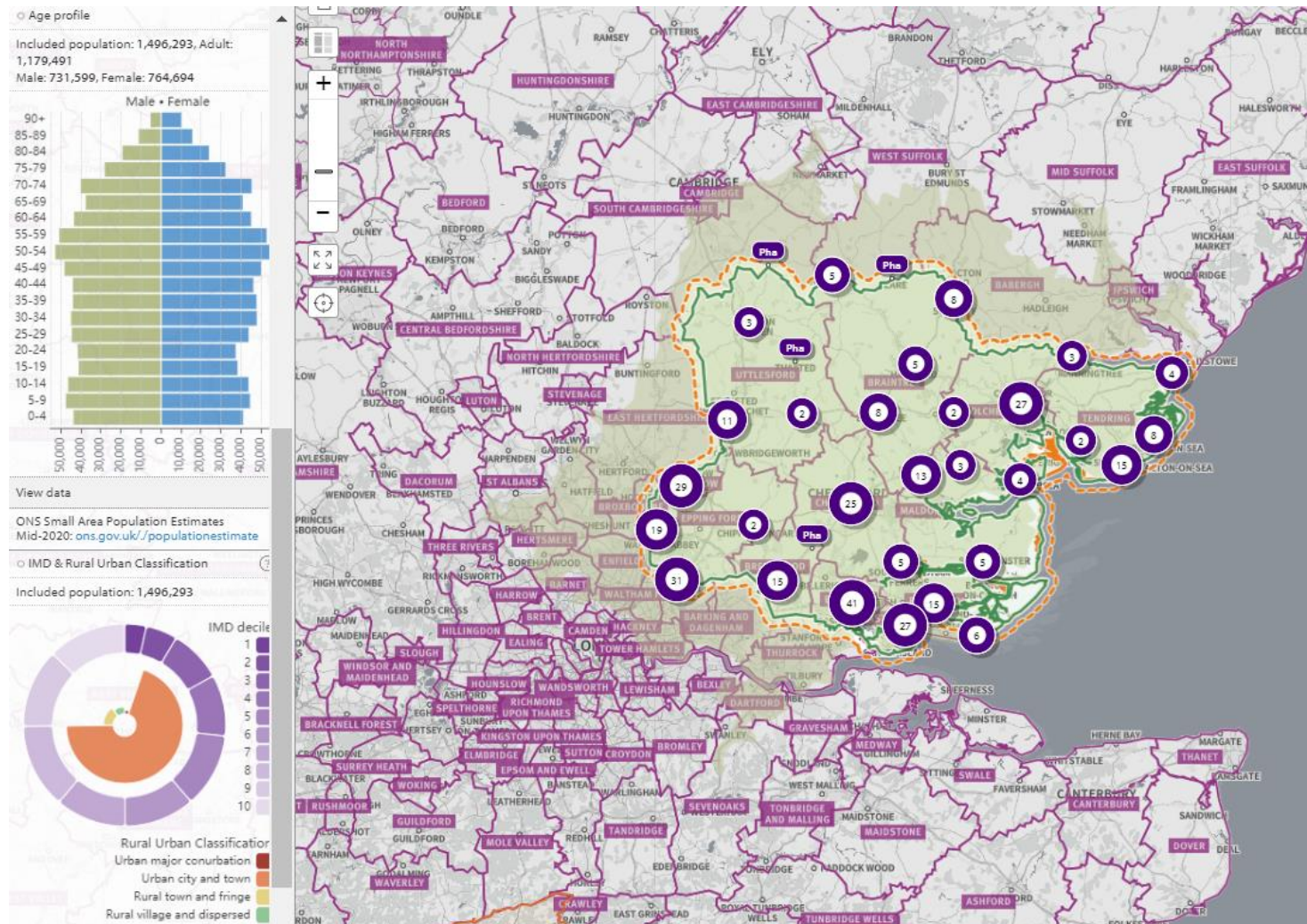
**Table 11 Average minimum travel time to reach the nearest key services by mode of travel, Local Authority, England, 2019**

Transport method	Essex average (minutes)	Longest time (minutes)
Public Transport/walking	19.6	27.7 (Maldon)
Cycle	18.4	29.2 (Maldon)
Car	11.3	14.8 (Maldon)
Walking	33.7	50.3 (Maldon)

A travel time analysis was conducted specifically for pharmacies across Essex, full results are found in the appendix F.

- The areas that see some of the longer travel times are relatively not that deprived.
- The longest times to travel by whatever method chosen are areas in IMD 2019 Deciles 5 – 7 most frequently, with for example 24% of the Essex population in IMD Decile 6 (among 5<sup>th</sup> least deprived areas nationally) estimated to be over a 30-minute walk to a pharmacy.
- Longer travel times are seen in areas classified as ‘Rural village and dispersed’. For example, 75% of the population in areas of this classification are over a 30-minute walk away and 26% over a 30-minute public transport journey away. Residents living in these areas would have similar travel times to access other key services.
- Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen – 99.9% of the Essex population could get to a pharmacy in a 20-minute drive, 95% a 20-minute public transport journey or 83% within a 20-minute walk. Residents have to travel for longer if they walk, 11% over 30-minute walk away.
- It is estimated that 1,496,293 (99%) individuals across Essex have access to one of 347 pharmacies across Essex and within a 1.6km buffer zone around Essex within a 20-minute drive. This spans 871 of the LSOAs across Essex, as shown on Figure 31 below highlighted in green.

**Figure 31 Access to pharmacies**



6.4.5.1 All residents across all districts can drive to a pharmacy or dispensing doctor within 20 minutes, but for 1 LSOA in Colchester (1,466 people; LSOA code: E01021694, LSOA name: Colchester 019D). This LSOA is also over a 30 -minute walk to pharmacy or dispensing doctor. It is estimated this LSOA can reach a pharmacy via a 10-to-20-minute public transport journey.

This LSOA is a 'rural village and dispersed' area that faces geographical challenges for access to multiple services due to a tidal river that runs through Mersea, cutting off road access at certain times. This is in IMD Decile 5, amongst the 50% most deprived areas nationally.

#### 6.4.6 The availability of choice

6.4.6.1 Community pharmacies improve access to healthcare and increase the choice available to residents.

6.4.6.2 Access to a greater range of services is generally available in urban areas and this applies to pharmaceutical services. All the large towns in Essex have more than one pharmacy in the town centre in addition to those in the surrounding suburbs.

6.4.6.3 In rural areas, services and businesses are not always available in the immediate locality and public transport may be less frequent or non-existent. Residents of these areas may have to make arrangements for shopping and other services including pharmaceutical services.

6.4.6.4 Those patients who are eligible to be on their doctor's dispensing list can choose this option. In addition, patients can choose to access services via neighbouring HWB pharmacies and through Distance Selling Pharmacies (383 in England at May 2022) who are required to provide Essential services to any residents in England.

#### 6.4.7 Dispensing locations

6.4.7.1 Table 12 below shows where the prescriptions issued by prescribers in each CCG area are dispensed (January 2022). For example, 91% of prescriptions issued by Basildon and Brentwood CCG prescribers are dispensed within the area. The rest are dispensed in other areas or by online pharmacies.

6.4.8 Between 80% and 93% of prescriptions generated in the area are dispensed within the same area, some are dispensed within the wider Essex network of localities and others are dispensed in neighbouring HWB areas providing improved access and choice for our residents. Further dispensing provision is available to all residents via distance selling pharmacies (online); between 3-5% of items were dispensed online for residents of the HWB area.

**Table 12 Dispensing locations for prescription items issued by Essex CCGs prescribers**

Prescriber Location	Dispensed in area %	Dispensed out of area including neighbouring areas (online) %
Basildon and Brentwood CCG	91%	9% (5% online)
Castle Point and Rochford CCG	93%	7% (3% online)
Mid Essex CCG	80%	20% (3% online)
North East Essex CCG	89%	11% (5% online)
West Essex CCG	86%	14% (5% online)

Sources: CCG ePACT data Jan 2022

## 6.5 Advanced services

6.5.1 Any contractor may choose to provide Advanced Services. There are requirements which need to be met in relation to premises, training, or notification to the NHSE Area team.

6.5.2 The New Medicines Service (NMS) and Community Pharmacy Consultation Service (CPCS) advanced services are **necessary** pharmaceutical services for our population. All other services are considered relevant.

**Table 13 the percentage of community pharmacies per locality signed up to provide Advanced Services (data sourced from NHSE).**

Details of individual pharmacy providers can be seen in each locality report.

Advanced service \ Locality	Basildon	Braintree	Brentwood	Castle Point	Chelmsford	Colchester	Epping Forest	Harlow	Maldon	Rochford	Tendring	Uttlesford
New Medicines Service (NMS)	80%	81%	92%	78%	79%	85%	96%	78%	100%	100%	90%	88%
Community Pharmacy Consultation Service (CPCS)	37%	32%	46%	28%	57%	45%	38%	61%	55%	44%	45%	63%
Hypertension case-finding service	54%	41%	46%	56%	50%	55%	58%	56%	45%	44%	35%	75%
Community Pharmacy Influenza service	100%	100%	100%	94%	97%	94%	72%	94%	100%	94%	100%	89%

6.5.3 Data shows that Advanced Services are used, but information is skewed due to the pandemic. Currently, there is no data recorded on the use of community pharmacy hepatitis C antibody testing service locally. The Stop Smoking Service started in March 2022, and therefore no activity data is available at the time of writing. The number of providers of AUR and SAC data is also very low locally and nationally.

## 6.6 Enhanced services in Essex

6.6.1 The Pharmaceutical Services (England) Directions 2013 lists services that can be commissioned from pharmaceutical providers.

6.6.1.1 Enhanced services provided by pharmacy contractors either as enhanced services (LES) commissioned by NHSE or locally commissioned service (LCS) by local authority, CCG or another local organisation.

6.6.1.2 This is a reflection of whether a service is commissioned from a pharmacy; however, the service could also be commissioned from other providers:

- Enhanced services commissioned in the area include Needle and Syringe Provision, Palliative care drugs provision, Patient Group Direction Services (as part of sexual health services, smoking cessation and seasonal flu), Screening Service, Seasonal Influenza, Sexual Health Services, Stop Smoking Service, Supervised Administration Service.

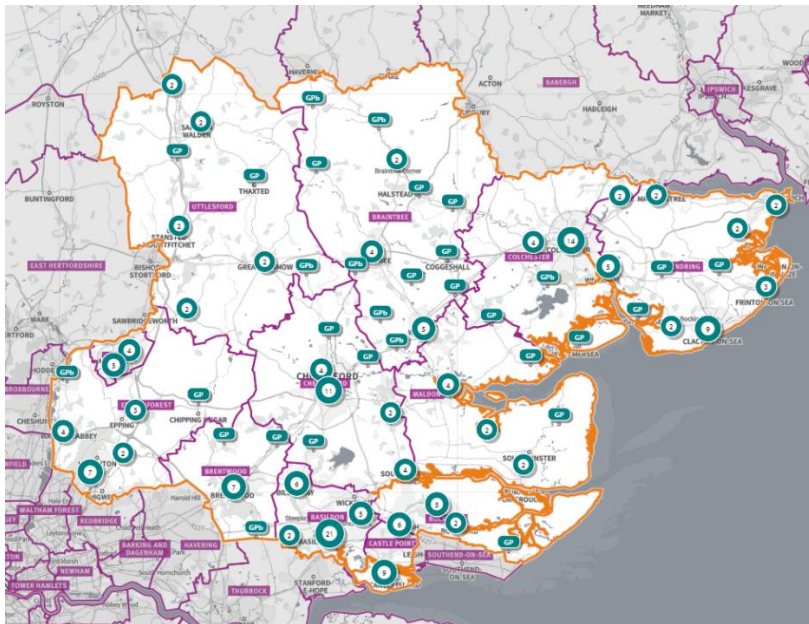


- Enhanced services not commissioned in the area include Anticoagulant Monitoring Service, Care Home Service, Disease Specific Medicines Management Service, Gluten Free Food Supply Service, Independent Prescribing Service, Home Delivery Service, Language Access Service, Medication Review Service, Medicines Assessment and Compliance Support Service, Minor Ailment Scheme, Pharmacy Out of Hours Services, Prescriber Support Service, Schools Service, Supplementary Prescribing Service.

## 6.7 Other services providers

### 6.7.1 Dispensing doctors

**Figure 32 Dispensing doctors in the Essex HWB area**





6.7.1.1 As of May 2022, there are 46 dispensing doctor practices across Essex.

6.7.1.2 A full list of dispensing doctor practices in Essex is provided in Appendix D.

6.7.1.3 Provision for doctors to provide pharmaceutical services in certain circumstances has been made in various NHS Acts and Regulations for many decades. Doctors in certain localities are allowed to offer a dispensing service to eligible patients. To be eligible, patients must meet the requirements which are:

- patients must live in a rural area more than 1.6 km from a community pharmacy,
- patients must have requested to be on the dispensing list,
- patients who satisfy NHSE that they would have serious difficulty in obtaining services from a pharmacy.

6.7.1.4 Dispensing services are available to these patients during surgery opening hours. Dispensing is the only pharmaceutical service available to these patients (although many other services are provided by GP practices).

6.7.1.5 In many rural areas patients are used to travelling to a neighbouring village/town for shopping and other services. and are likely to have access to a pharmacy there for over-the-counter medication and advice on the use of their medicines, in addition to the dispensing service they can use locally and via distance selling pharmacies.

## 6.7.2 Distance-selling pharmacies (DSP)

6.7.2.1 A DSP provides services as per the Pharmaceutical Regulations 2013. It may not provide Essential Services face-to-face, and therefore provision is by mail order and/or wholly internet. As part of the terms of service for DSPs, provision of all services offered must be offered throughout England to anyone who requested them.

6.7.2.2 It is therefore likely that patients within the HWB area will be receiving pharmaceutical services from a DSP outside of it. There are currently 6 DSPs with a registered address within the Essex HWB area.

6.7.2.3 Figures for 2020-21 show that in England there were 372 DSPs, accounting for 3.2% of the total number of pharmacies.

### 6.7.3 Dispensing Appliance Contractors (DACs)

There are 5 Dispensing Appliance Contractors (DACs) with a registered address within the HWB area, DAC services are also available to the population from elsewhere in the UK. Appliances may also be dispensed from community pharmacies.

As part of the Essential Services of appliance contractors, a free delivery service is available to all patients. It is therefore likely that patients will obtain appliances delivered from DACs outside the HWB area. There were 112 DACs registered in England in 2020-21.

### 6.7.4 Pharmaceutical service provision provided from outside the HWB area

**6.7.4.1** The Essex HWB is bordered by many neighbouring HWB areas: Southend- on Sea, Thurrock, Suffolk, Hertfordshire, and some London boroughs. Good travel access provides access to further pharmaceutical provision in neighbouring HWB areas and beyond. DSPs provide further availability of pharmaceutical services.

**6.7.4.2** As part of the Community Pharmacy Contractual Framework (CPCF) 5-year deal (2019 to 2024), the government committed to pursuing legislative change to enable all community pharmacies to benefit from 'hub and spoke' dispensing models, with the intention of supporting efficiencies for pharmacies and freeing up pharmacists and their teams for other tasks such as providing clinical services to patients. A consultation is currently underway.

Hub and spoke dispensing are where parts of the dispensing process are undertaken in separate pharmacy premises. Typically, there are many 'spoke' pharmacies to one 'hub' pharmacy. The concept is that the simple, routine aspects of assembling prescriptions can take place on a large scale in a 'hub' that usually makes use of automated processes. This means that pharmacists and other staff in the 'spokes' are freed up to provide more direct patient care.

## 6.8 Other

Across the HWB area, several healthcare providers use some pharmaceutical services. This includes (this list is not exhaustive):

- Mid and South Essex NHS Foundation Trust
- Princess Alexandra Hospital NHS Trust
- East Suffolk & North Essex NHS Foundation Trust
- Ramsay Healthcare Springfield Hospital

- Hertfordshire Partnership University NHS Foundation Trust
- Essex Partnership University NHS Foundation Trust
- North East London NHS Foundation Trust
- Cambridge University Hospital NHS Foundation Trust
- Barts Health Trust
- Whipps Cross University Hospital
- Uplands Rehabilitation Centre
- Provide Community Interest Company
- IC24 GP emergency care

## 6.9 Housing growth

6.9.1 All significant developments that are expected to be realised up to the housing plan period of 2033 are shown in Appendix G. This is the date at which data was available. Not all these developments will be realised during the lifetime of this PNA.

6.9.2 New ways of delivering pharmaceutical services are also being considered by the Department of Health and Social Care (DHSC), which would increase the capacity of existing providers.

6.9.3 Any housing delivered during the lifetime of this PNA has access to current provision and would also have access to provision from neighbouring areas and from DSPs. New technology, digital solutions and hub and spoke models would be able to provide increased access to pharmaceutical services.

6.9.4 All significant developments that are expected to be realised during the lifetime of this PNA have access to existing pharmaceutical services either in the locality or in the neighbouring localities and no gaps are identified.

## 7. Locality Statements

### 7.1 Basildon Locality

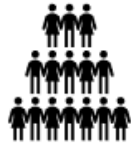


## Basildon Locality

The Basildon district is situated in the southern part of Essex, 30 miles east of London. Covering some 110 square kilometers, the district includes the towns of Basildon, Billericay and Wickford.

Basildon has the largest population of the Essex districts at 187,558, giving a population density of 1,705 people per square km. 89.5% of the population are White British.

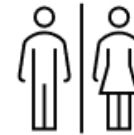
In the Indices of Multiple Deprivation 2019, Basildon was in the 40% of most deprived Lower Tier Local Authorities (LTLAs) nationally. This contains 110 LSOAs, of which 26 are ranked in the bottom two most deprived deciles nationally; equivalent to 23.6%.



Population: **187,558**  
Area (sq. Km): **110**  
People/sq. Km: **1705**



Life expectancy at birth  
Male : **79 years**  
Female : **82.9 years**



Gender breakdown  
Male: **48.5%**  
Female: **51.5%**



White British: **89.5%**  
White non British: **3.1%**  
Mixed: **1.7%**  
Asian/Asian British: **2.7%**  
Black/Black British: **2.7%**  
Total BAME residents: **10.5%**



IMD rank: **111**  
Residents living in  
most deprived decile:  
**23.8%**



18+ overweight/obese:  
**68.1%**  
Physically inactive  
adults: **31%**



Job density/ working age  
population: **0.86**  
Unemployment: **4.9%**  
% 16-64 year olds receiving  
employment support: **4.7 %**



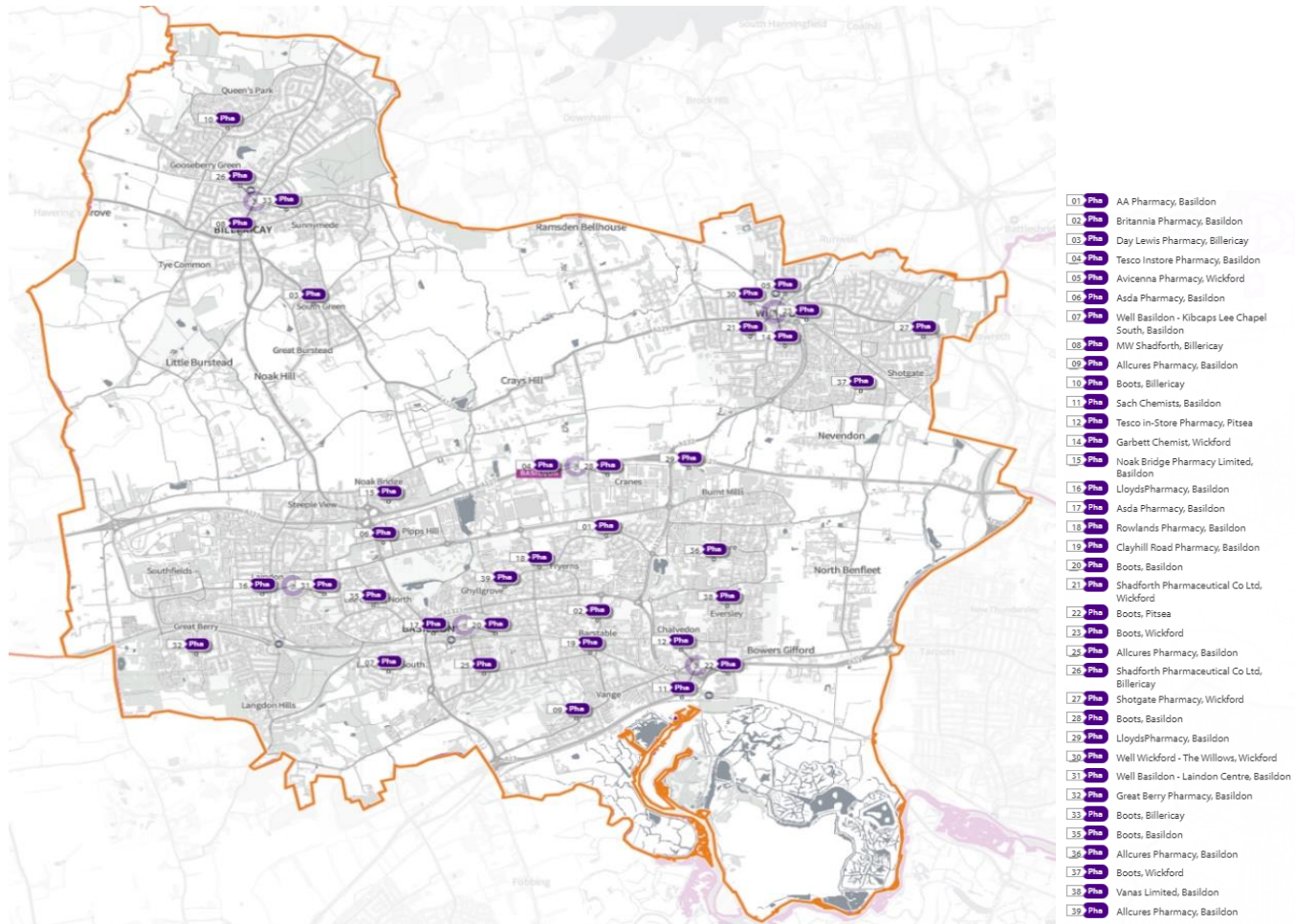
Depression QoF Incidence  
(18+): **1.4%**  
Suicide rate/100000: **12.3**  
Loneliness: **31.7%**



Fuel poverty: **11.8%**  
Green infrastructure  
assets: **38.4%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

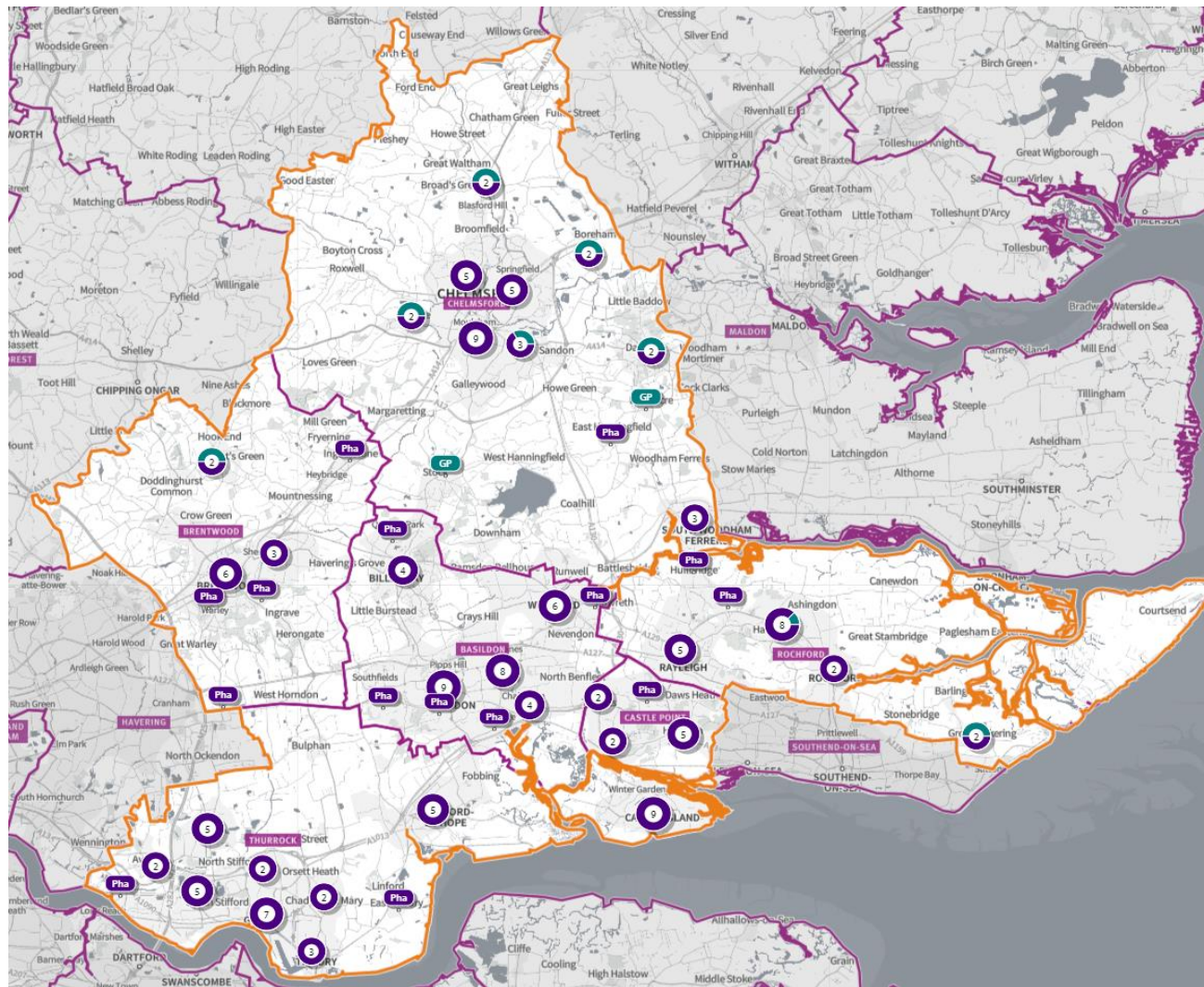
**Figure 33 Map of Basildon Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)



**Figure 34 Map of Pharmacies and dispensing doctors within the Basildon locality, and neighbouring pharmacy provision**



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHS Business Services Authority (NHSBSA) and with the support of the local LPC (Local Pharmaceutical Committee).

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6km buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Basildon residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes).
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).



Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Basildon residents also have access to pharmacies in neighbouring HWB areas and DSPs in England. Analysis of dispensing flows in the Basildon and Brentwood CCG area shows that 91% of prescriptions in the CCG are dispensed within the area and 9% out of area including 5% by distance selling pharmacies.

#### **Pharmaceutical services in the locality**

***Table 14 Number and type of providers of pharmaceutical services in the area***

Type Of Contract	Basildon
Total Number of Community Pharmacies	35
Dispensing Doctors	None
Dispensing Appliance Contractor	None
Distance Selling Pharmacies	None

## Basildon pharmacies service provision

**Table 15 Pharmacy contractors in the locality and provision of commissioned services**

**\* Friday hours are taken as standard for Mon- Fri**

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Services 8 & 9 are CCG locally commissioned services

Services 10-14 are local authority locally commissioned services

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FHW6 9	AA Pharmacy	98 Whitmore Way	Basildon	SS14 3JT	<b>9:00 – 18:00</b> 13:00 - 13:30 & 17:30 - 18:00	9:00 - 13:00	Closed	✓			✓	✓	✓								
FDN8 2	Allcures Pharmacy	1 Marsh View Court, London Road	Basildon	SS16 4QW	<b>9:00 – 18:00</b> 13:00 - 13:30 & 17:30 - 18:00	Closed	Closed	✓	✓		✓		✓					✓		✓	✓
FN05 7	Allcures Pharmacy	144 Clayhill Road	Basildon	SS16 5DF	<b>9:00 - 17: 00</b> 17:00 - 18:00	Closed	Closed	✓					✓								
FTN7 4	Allcures Pharmacy	7 Felmores End	Basildon	SS13 1PN	<b>9:00 - 17:30</b> 17:00 - 17:30	Closed	Closed	✓	✓				✓								

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FWL99	Allcures Pharmacy	562 Whitmore Way	Basildon	SS14 2ER	9:00 - 17:30 13:00 - 13:30	Closed	Closed	✓	✓		✓		✓				✓				✓
FC547	Asda Pharmacy	Heron Retail Park, Miles Gray Road	Basildon	SS14 3AF	9:00 - 21:00 12:30 - 14:30 & 18:00 - 21:00	9:00 - 21:00 12:30 - 14:30 & 16:00 - 21:00	10:00 - 13:00	✓	✓			✓	✓				✓				
FH090	Asda Pharmacy	Eastgate Shopping Centre	Basildon	SS14 1AE	8:00 - 20:00 8:00 - 9:00 & 12.30 - 14:30 & 18:00 - 20:00	08:00 - 20:00 8:00 - 9:00 & 12.30 - 14:30 & 16:00 - 20:00	10:00 - 13:00	✓	✓			✓	✓				✓	✓			
FAX06	Avicenna Pharmacy	20 London Road	Wickford	SS12 0AN	9:00 - 19:00 17:00 - 19:00	9:00 - 13:00	Closed	✓				✓	✓				✓			✓	✓
FE004	Boots	10-11 The Pantiles, Queens Park Avenue	Billericay	CM12 0UA	8:30 - 18:30 8:30 - 9:00 & 13.30 - 14:30 & 18:00 - 18:30	9:00 - 13:00 13:00 - 17:30	Closed						✓								
FJ061	Boots	25 Town Square	Basildon	SS14 1BA	9:00 - 17:30 14:00 - 15:00 & 17:00 - 17:30	9:00 - 17:30 14:00 - 17:30	10:00 - 14:00					✓	✓	✓			✓			✓	✓
FJX14	Boots	8 Northlands Pavement	Basildon	SS13 3DU	9:00 - 18:00 13:00 - 13:30 Closed 13:30 - 14:00	9:00 - 17:00 13:00 - 13:30 & 14:00 - 17:00 Closed 13:30 - 14:00	Closed						✓								✓

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FKP09	Boots	16 Willowdale Centre	Wickford	SS12 ORA	8:30 - 18:30 8:30 - 9:30 & 14:00 - 15:00 & 17:30 - 18:30	9:00 - 17:15 9:00 - 9:30 & 14:00 - 15:00 & 15:30 - 17:15	10:00 - 16:00	✓				✓	✓								
FP755	Boots	Unit 6B, Mayflower Retail Park	Basildon	SS14 3HZ	10:00 - 18:00 14:00 - 15:00	9:00 - 15:00 12:00 - 13:00	10:00 - 16:00						✓				✓				
FQE10	Boots	64-66 High Street	Billericay	CM12 9BS	8:30 - 17:30 8:30 - 9:00 & 13:00 - 14:00	8:30 - 17:30 8:30 - 9:00 & 11:30 - 17:30	10:00 - 13:00	✓					✓				✓				✓
FTJ17	Boots	31 Ballards Walk	Basildon	SS15 5HL	8:30 - 18:00 08:30 - 9:00 & 13:00 - 14:00	9:00 - 13:00 13:00 - 14:00	Closed					✓	✓								✓
FBK93	Boots	5 Silva Island Way	Wickford	SS12 9NR	8:30 - 18:30 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	9:00 - 17:30 13:00 - 17:30	Closed					✓	✓								
FRH64	Britannia Pharmacy	213 Timberlog Lane	Basildon	SS14 1PB	9:00 - 19:00 17:00 - 19:00	9:00 - 16:00	Closed	✓			✓	✓	✓					✓			✓
FHV32	Clayhill Road Pharmacy	465 Clayhill Road	Basildon	SS16 4EX	9:00 - 18:30 13:00 - 14:00 & 18:00 - 18:30	9:00 - 12:00	Closed	✓					✓								

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FA380	Day Lewis Pharmacy	6 Grange Road	Billericay	CM11 2RB	9:00 - 18:00 Closed 13:00 - 14:00	09:00 - 13:00	Closed	✓				✓	✓			✓	✓			✓	✓
FG064	Garbett Chemist	23 High Street	Wickford	SS12 9AE	09:00 - 18:00 13:00 - 14:15 & 17:30 - 18:00	09:00 - 17:30 13:00 - 17:30 Closed 12:45 - 13:00	Closed	✓	✓				✓			✓	✓	✓			
FQC91	Great Berry Pharmacy	Unit 4, Great Berry Centre, Nightingales	Basildon	SS16 6SA	09:00 - 20:00 13:00 - 14:00 & 18:00 - 20:00	09:00 - 18:00	Closed	✓	✓		✓	✓	✓				✓	✓	✓		
FP779	Lloyds Pharmacy (100-hour Pharmacy)	Cricketers Way	Basildon	SS13 1SA	07:00 - 23:00	07:00 - 22:00	10:00 - 16:00	✓				✓	✓								
FD812	MW Shadforth	49 High Street	Billericay	CM12 9AX	08:45 - 18:15 8:45 - 9:00 & 13:00 - 14:15 & 17:30 - 18:15	9:00 - 17:00 13:00 - 17:00 Closed 12:45 - 13:00	Closed	✓					✓			✓	✓				
FGC13	Noak Bridge Pharmacy Limited	147 Coppice Lane	Basildon	SS15 4JS	09:00 - 18:45 13:00 - 14:00 & 18:30 - 18:45 Closed 13:00-14:00	9:00 - 13:00 11:00 - 13:00	Closed	✓	✓			✓	✓								

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FHF9 2	Rowlands Pharmacy	418 Whitmore Way	Basildon	SS14 2HB	<b>9:00 - 17:30</b> 13:00 - 13:30 & 13:50 - 14:00 Closed 13:30 - 13:50	<b>9:00 - 13:00</b> 11:30 - 13:00	Closed	✓	✓				✓	✓				✓			
FEL23	Sach Chemists	10 Broadway North	Basildon	SS13 3AT	<b>9:00 - 18:00</b> 13:00 - 14:00	<b>9:00 - 13:00</b>	Closed	✓			✓	✓	✓	✓				✓	✓		
FJR90	Shadforth Pharmaceuti cal Co Ltd	53 High Street	Basildon	SS12 9AQ	<b>09:00 - 17:30</b> 14:00 - 14:20 & 17:20 - 17:30	<b>9:00 - 13:00</b>	Closed	✓	✓				✓			✓	✓	✓			
FNC7 7	Shadforth Pharmaceuti cal Co Ltd	25 Stock Road	Billericay	CM12 0AH	<b>9:00 - 18:30</b> 13:00 - 14:00 & 18:00 - 18:30	<b>9:00 - 13:00</b>	Closed	✓	✓				✓				✓				
FP44 9	Shotgate Pharmacy	312 Southend Road	Wickford	SS11 8QW	<b>9:00 - 18:00</b> 17:00 - 18:00	<b>9:00 - 12:00</b>	Closed	✓				✓	✓								
FA47 3	Tesco In- store Pharmacy	Mayflower Retail Park	Basildon	SS14 3HZ	<b>8:00 - 20:00</b> 8:00 - 9:00 & 13:00 - 14:00 & 17:00 - 20:00	<b>8:00 - 20:00</b> 8:00 - 9:00 & 13:00 - 14:00 & 17:00 - 20:00	10:00 - 13:00	✓	✓				✓	✓							
FF009	Tesco In- store Pharmacy	Off Station Lane	Pitsea	SS13 3JU	<b>8:00 - 21:00</b> 8:00 - 9:00 & 13:00 - 14:00 & 16:00 - 21:00	<b>8:00 - 21:00</b> 8:00 - 9:00 & 13:00 - 14:00 & 16:00 - 21:00	10:00 - 13:00	✓					✓	✓							

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Town	Postcode	Town	Postcode	Hours: M - F* OPENING SUPPLEMENTARY	Hours: Sat OPENING SUPPLEMENTARY	Hours: Sun OPENING SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY SERVICE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FW294	Vanas Limited	134 Rectory Road	Basildon	SS13 2AJ	9:00 - 18:30 17:30 - 18:30 Closed 13:00 - 13:30	Closed	Closed	✓	✓		✓	✓	✓				✓	✓			
FD329	Well Basildon - Kibcaps Lee Chapel South	1 Kibcaps, Lee Chapel South	Basildon	SS16 5SA	9:00 - 18:00 13:00 - 14:00	Closed	Closed	✓				✓	✓					✓	✓		
FQ898	Well Basildon - Laindon Centre	Unit 1, Laindon Temporary Shops	Laindon	SS15 5PS	8:30 - 18:00 8:30 - 9:00 & 13:00 - 14:00	9:00 - 13:00	Closed				✓	✓	✓								✓
FQ122	Well Wickford - The Willows	Unit 12, Willowdale Shopping Centre	Wickford	SS12 9AT	9:00 - 18:00 13:00 - 14:00	Closed	Closed	✓	✓			✓	✓								

### Basildon opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 35 community pharmacies are open between the hours of 9:00am to 17:00  
Earliest opening time is 7.00 and latest closing time is 23.00
- On Saturdays 29 of the pharmacies open, 12 of these only open for the morning and the rest of the pharmacies remain open into the afternoon. Earliest opening time is 7.00 and latest closing time is 22.00
- On Sundays nine pharmacies open and there is provision between 10:00 until 16:00

**Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by almost all the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

**Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the Basildon locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would secure improvements or better access to relevant services across the Basildon locality



## 7.2 Braintree Locality



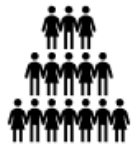
# Braintree Locality

Covering approximately 612 square kilometers, the Braintree district is the second largest Essex local authority in terms of geographical area (Uttlesford is the largest).

The district consists of the two large market towns of Braintree and Halstead along with the 1970's urban 'expanded town' of Witham interconnected with many smaller villages and rural areas.

Braintree has a population of 153,091 and 250 residents per square km and is the third least densely populated among the Essex districts. 93% of the population are of White British ethnicity.

With a rank of 303 out of 317, Braintree is placed in the in the upper 40% of least deprived Lower Tier Local Authorities (LTLAs) nationally.



Population: **153,091**  
Area (sq. Km): **612**  
People/sq. Km: **250**



Life expectancy at birth  
Male : **80.2 years**  
Female : **83.3 years**



Educational attainment (5 or more GCSEs) % of all children: **56.2%**



White British: **93.2%**  
White non British: **3.5%**  
Mixed: **1.2%**  
Asian/Asian British: **1.4%**  
Black/Black British: **0.6%**  
Total BAME residents: **6.8%**



IMD rank: **203**  
Residents living in most deprived decile: **2%**  
Homelessness rate/1000: **0.5**



18+ overweight/obese: **61.2%**  
Physically inactive adults: **23.7%**



Job density/ working age population: **0.73**  
Unemployment: **3.5%**  
% 16-64 year olds receiving employment support: **3.5 %**



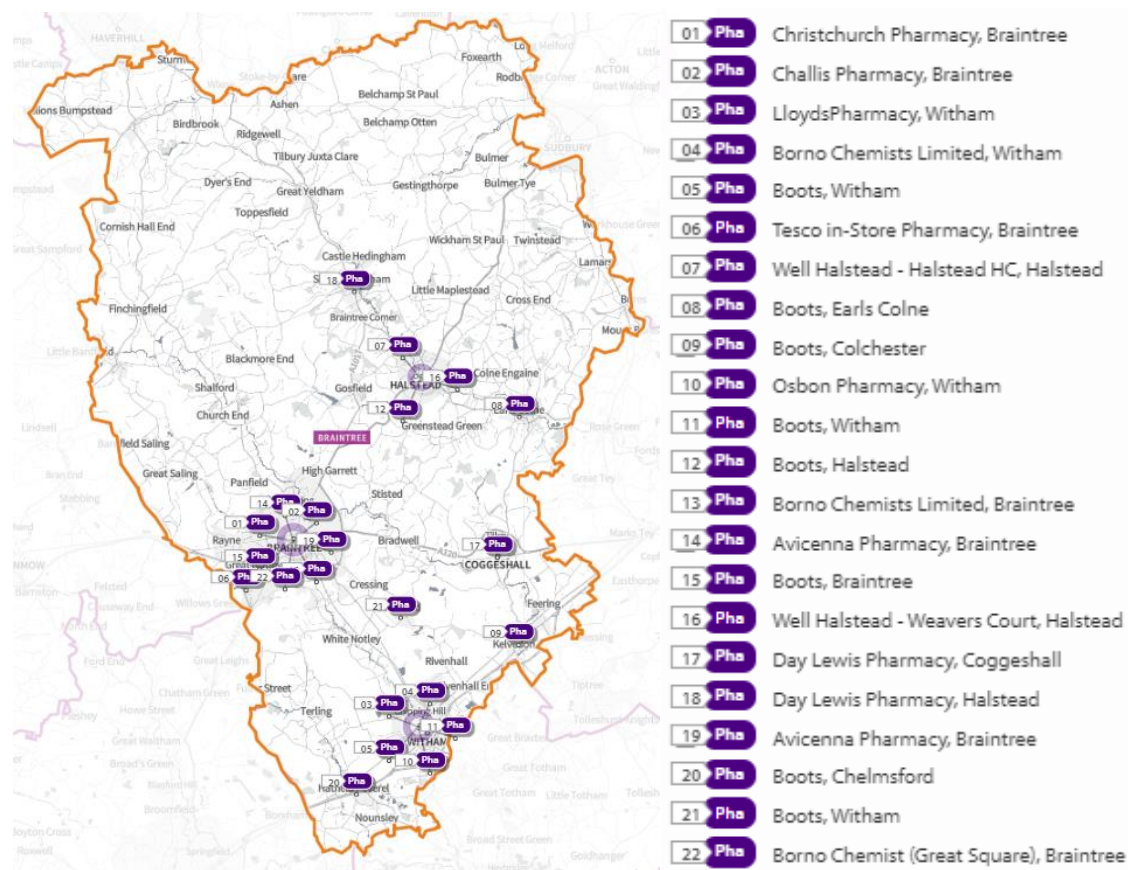
Depression QoF Incidence (18+): **1%**  
Suicide rate/100000: **13.6**  
Loneliness: **22.5%**



Fuel poverty: **13.1%**  
Green infrastructure assets: **14.3%**

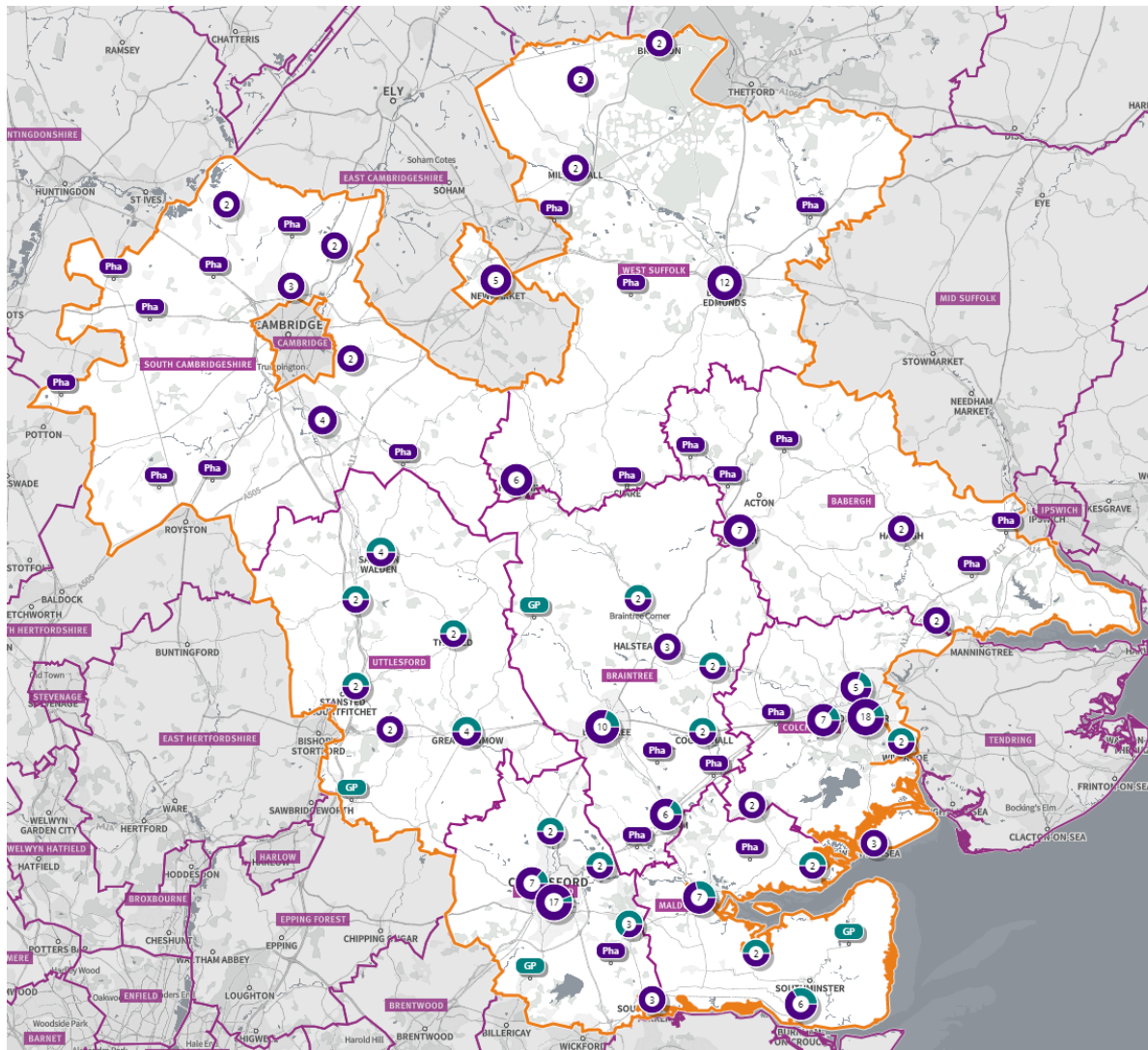
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 35 Map of Braintree Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 36 Map of Pharmacies and dispensing doctors within the Braintree locality, and neighbouring pharmacy provision**



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Braintree residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Braintree residents also have access to dispensing doctors, pharmacies in neighbouring HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Mid Essex CCG area shows that 80% of prescriptions generated in the CCG are dispensed within the area and 20% out of area including 3% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 16 Number and type of providers of pharmaceutical services in the area***

Type Of Contract	Braintree
Total Number of Community Pharmacies	22
Dispensing Doctors	7
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	0

**Table 17 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FLQ23	Avicenna Pharmacy	Trinovantion Way	Braintree	CM7 3JN	9:00 - 18:30 13:00 - 14:00 & 18:00 - 18:30	Closed	Closed	✓	✓				✓			✓				
FWF1 6	Avicenna Pharmacy	70 Coggeshall Road	Braintree	CM7 9BY	8:00 - 18:00 8:00 - 9:00 & 17:00 - 18:00	9:00 - 13:00	Closed	✓	✓			✓	✓	✓		✓	✓			
FCC02	Boots	42 Newland Street	Witham	CM8 2AR	9:00 - 19:00 18:00 - 19:00 Closed 13:00 - 14:00	9:00 - 17:00 14:00 - 17:00 Closed 13:00 - 14:00	Closed	✓					✓							

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FJA38	Boots	50 High Street, Earls Colne	Braintree	CO6 2PB	<b>8:30 - 18:30</b> 8:30 - 9:00 & 13:00 - 14:00 & 17:30 - 18:30	<b>9:00 - 13:00</b> 11:30 - 13:00	Closed						✓				✓			
FJJ41	Boots	72A & 72B High Street, Kelvedon	Colchester	CO5 9AE	<b>9:00 - 19:00</b> 13:00 - 14:00 & 18:00 - 19:00	<b>9:00 - 17:00</b>	Closed						✓			✓				
FKK58	Boots	4 Spa Road	Witham	CM8 1NE	<b>9:00 - 18:00</b> 13:00 - 13:30 Closed 13:30 - 14:00	<b>9:00 - 18:00</b> 13:00 - 18:00	Closed						✓							
FL500	Boots	69-71 High Street	Halstead	CO9 2JD	<b>9:00 - 17:30</b> 9:00 - 9:30 & 17:15 - 17:30  Closed 13:00 - 14:00	<b>9:00 - 17:30</b> 9:00 - 9:30 & 17:00 - 17:30 Closed 13:00 - 14:00	Closed	✓					✓							
FM273	Boots	7 George Yard	Braintree	CM7 1RB	<b>9:00 - 17:30</b>  16:00 - 17:30	<b>8:45 - 17:30</b> 8:45 - 9:00 & 13:00 - 14:00 & 16:30 - 17:30	10:00 - 16:00	✓			✓	✓	✓			✓				



Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FWM30	Boots	3 Hadfelda Square	Hatfield Peverel	CM3 2HD	9:00 - 18:30 13:00 - 14:00 & 18:00 - 18:30	9:00 - 17:00 13:30 - 17:00 Closed 13:00 - 13:30	Closed		✓		✓		✓				✓			
FXF67	Boots	3-4 The Broadway, Silver End	Witham	CM8 3RQ	9:00 - 19:00 13:00 - 14:00 & 18:00 - 19:00	9:00 - 17:00 13:00 - 17:00	Closed	✓	✓			✓	✓							
FM447	Borno Chemist (Great Square)	10 Great Square	Braintree	CM7 1UA	9:00 - 19:00 12:00 - 14:00 & 17:30 - 19:00	9:00 - 17:30 12:00 - 14:00		✓					✓				✓			
FAP90	Borno Chemists Limited	124 Newland Street	Witham	CM8 1BA	9:00 - 19:00 17:00 - 19:00	8:30 - 12:30	Closed	✓	✓				✓			✓				
FLM31	Borno Chemists Limited	Colne House, 96 Mount Chambers, Coggeshall Road	Braintree	CM7 9BY	8:30 - 18:30 8:30 - 9:00 & 14:00 - 15:00 & 18:00 - 18:30	Closed	Closed	✓	✓				✓							
			Braintree	CM7 1AA	8:30 - 18:00	9:00 - 17:00		✓					✓	✓		✓				

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FPM74	Challis Pharmacy	35 Masefield Road			8:30 - 9:00 & 13:00 - 14:00 & 17:00 - 18:00	13:00 - 17:00	Closed													
FCM69	Christchurch Pharmacy	Mace Avenue	Braintree	CM7 2AE	<b>8:30 - 19:00</b> 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 19:00	9:00 - 13:00	Closed	✓			✓	✓	✓	✓	✓	✓	✓			
FTR88	Day Lewis Pharmacy	1 Doubleday Corner	Coggeshall	CO6 1NJ	<b>9:00 - 18:30</b> 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 13:00	Closed	✓				✓	✓				✓			
FW791	Day Lewis Pharmacy	132-134 Swan Street	Halstead	CO9 3PP	<b>9:00 - 17:30</b> 17:18 - 17:30 Closed 13:00 - 14:00	<b>9:00 - 13:00</b>	Closed	✓				✓	✓			✓	✓			
FA549	Lloyds Pharmacy	5 Newland Street	Witham	CM8 2AF	<b>09:00 - 19:00</b> 12:30 - 15:30	<b>09:00 - 17:30</b> 11:30 - 15:00	Closed	✓				✓	✓	✓			✓			
FKE19			Witham	CM8 2ZJ	<b>9:00 - 19:00</b>	<b>9:00 - 17:00</b>		✓	✓				✓	✓						

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Osbon Pharmacy	Unit 1, 1 Potter Court Flemming Way			13:00 - 14:00 & 18:00 - 19:00	13:00 - 17:00	Closed													
FE712	Tesco In-store Pharmacy	The Square, Great Notley	Braintree	CM77 7WW	8:00 - 20:00 8:00 - 9:00 & 17:00 - 20:00 Closed 13:00 - 14:00	8:00 - 20:00 8:00 - 9:00 & 15:00 - 20:00 Closed 13:00 - 14:00	10:00 - 16:00	✓					✓			✓				
FEJ25	Well Halstead - Halstead Hc	Signal House Factory Lane West	Halstead	CO9 1EX	9:00 - 17:30 9:00 - 9:30 & 17:15 - 17:30	9:00 - 17:00 9:00 - 9:30	Closed	✓			✓	✓	✓							
FPL44	Well Halstead - Weavers Court	12 Weavers Court	Halstead	CO9 2JN	9:00 - 17:30 13:00 - 13:30	Closed	Closed	✓				✓	✓		✓	✓				

### Braintree opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 22 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 8.00 and latest closing time is 20.00.

- On Saturdays 19 pharmacies are open in the morning and 13 of the pharmacies remain open in the afternoon. The latest closing time is 20.00.
- On Sundays two pharmacies are open from 10:00 until 16:00.

### **Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by almost all the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the Braintree locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would secure improvements or better access to relevant services across the Braintree locality

### 7.3 Brentwood Locality



## Brentwood Locality

The borough of Brentwood covers approximately 153 square kilometres and is situated in the southwest of Essex and is a town conveniently situated for London, the surrounding countryside and villages.

Brentwood has a population of 77,242 with 504 people living per square km. 89.2% of the population is White British ethnicity.

In the Indices of Multiple Deprivation 2019, Brentwood was ranked 287 out of 317 lower tier authorities in England. This places Brentwood in the 10% of least deprived Lower Tier Local Authorities (LTLAs) nationally.

As of 2019 the Brentwood area contains 46 LSOAs of which none are ranked in the bottom two most deprived deciles nationally.



Population: **77,242**  
Area (sq. Km): **153**  
People/sq. Km: **504**



Life expectancy at birth  
Male : **80.7 years**  
Female : **84.7 years**



Educational attainment (5 or more GCSEs) % of all children: **69.3%**



White British: **89.2%**  
White non British: **4.3%**  
Mixed: **1.6%**  
Asian/Asian British: **3.2%**  
Black/Black British: **1.2%**  
Total BAME residents: **10.75%**



IMD rank: **287**  
Residents living in most deprived decile: **0%**  
Homelessness rate/1000: **0.8**



18+ overweight/obese: **61%**  
Physically inactive adults: **16%**



Job density/ working age population: **0.9**  
Unemployment: **4.7%**  
% 16-64 year olds receiving employment support: **3.4 %**



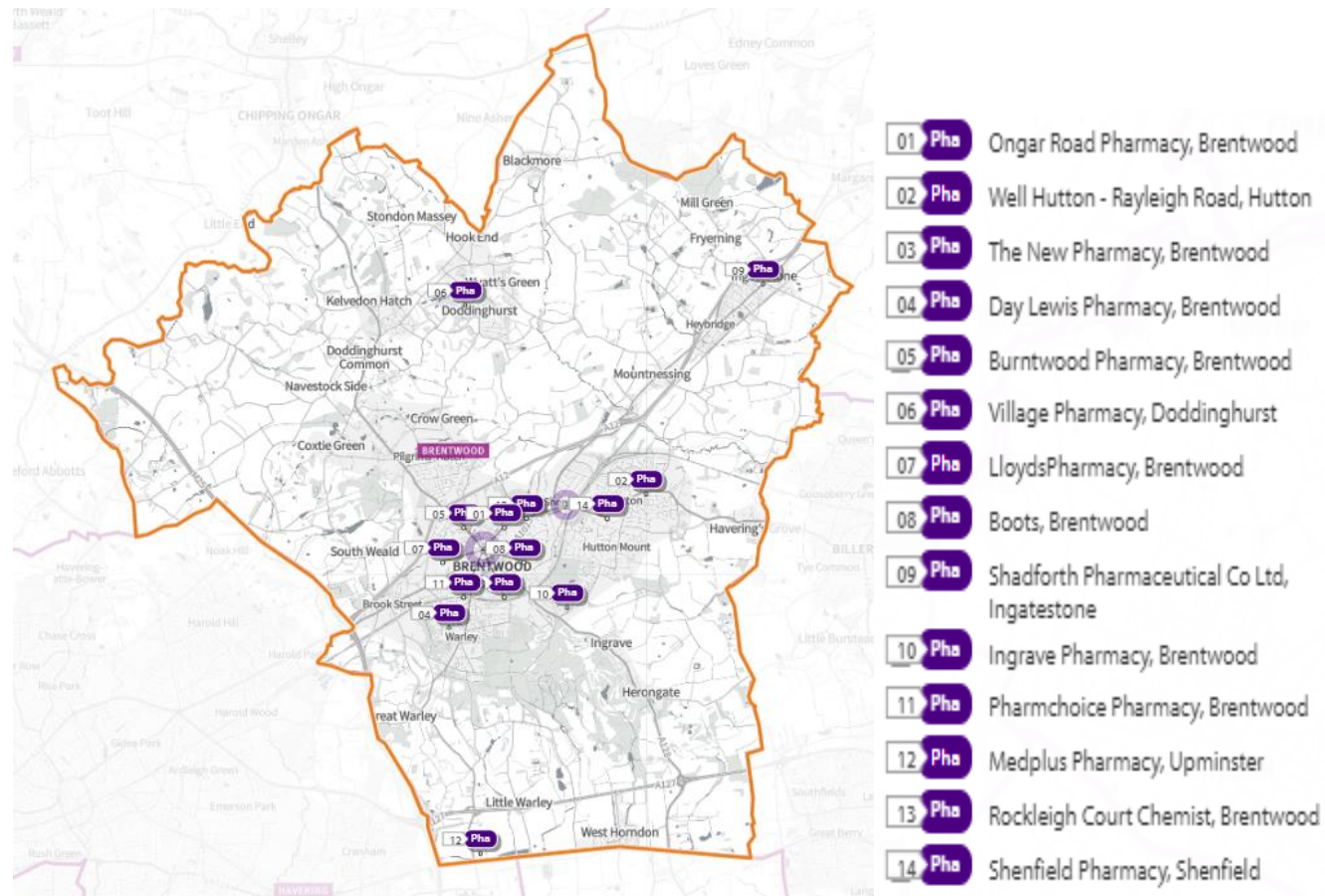
Depression QoF Incidence (18+): **0.7%**  
Suicide rate/100000: **16**  
Loneliness: **16.9%**



Fuel poverty: **10.2%**  
Green infrastructure assets: **31.4%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

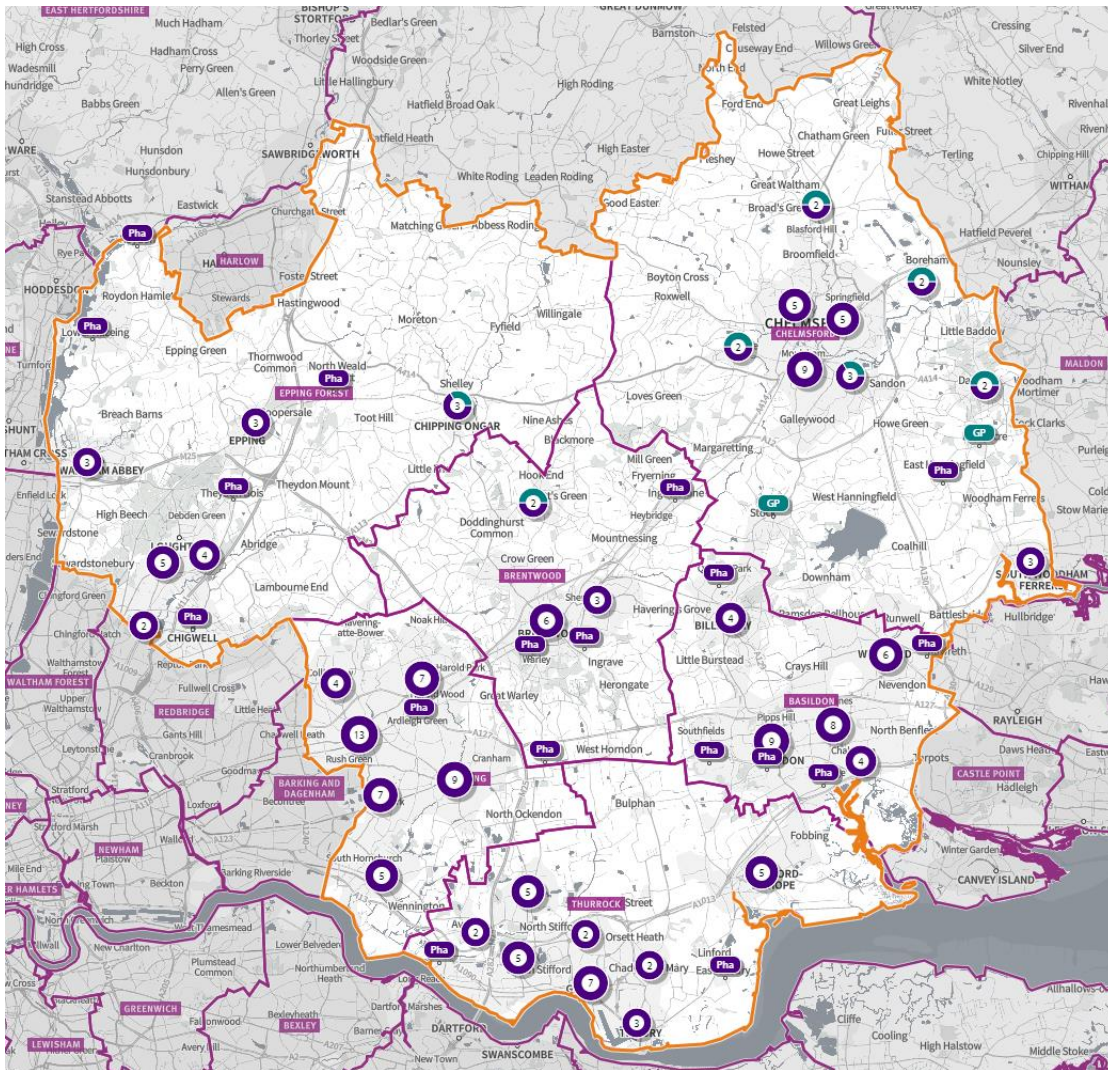
**Figure 37 Map of Brentwood Pharmacies**



Source: Shape Place Atlas (as at 22/03/22)



**Figure 38 Map of Pharmacies and dispensing doctors within the Brentwood locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Brentwood residents can drive to a pharmacy within 20 minutes
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Brentwood residents also have access to dispensing doctors, pharmacies in neighbouring HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Basildon and Brentwood CCG area shows that 91% of prescriptions in the CCG are dispensed within the area and 9% out of area including 5% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 18 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Brentwood</b>
Total Number of Community Pharmacies	13
Dispensing Doctors	1
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	1

**Table 19 Pharmacy contractors in the locality and provision of commissioned services**

<p><b>* Friday hours are taken as standard for Mon- Fri</b></p> <p><b>Services key:</b></p> <p>Services 1 &amp; 2 are NHSE commissioned Advanced <b>necessary services</b></p> <p>Services 3-6 are NHSE commissioned Advanced services</p> <p>Service 7 is an NHSE commissioned Enhanced service</p> <p>Service 8 is a CCG locally commissioned services</p> <p>Services 9-13 are local authority locally commissioned services</p>													
---	--	--	--	--	--	--	--	--	--	--	--	--	--

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTAR Y	Hours: Sat OPENING HOURS SUPPLEME NTARY	Hours: Sun OPENING HOURS SUPPLEME NTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FR398	Boots	51 High Street	Brentwood	CM14 4RH	8:30 - 18:00 8:30 - 9:00 & 14:00 - 15:00 & 17:00 - 18:00	8:30 - 18:00 8:30 - 9:00 & 14:00 - 18:00	10:00 - 16:00	✓					✓				✓				
FEM29	Burntwood Pharmacy	27 Shenfield Road	Brentwood	CM15 8AG	8:30 - 18:30 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	9:00 - 13:00	Closed	✓	✓				✓				✓	✓			

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTAR Y	Hours: Sat OPENING HOURS SUPPLEME NTARY	Hours: Sun OPENING HOURS SUPPLEME NTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FD285	Day Lewis Pharmacy	Pastoral Way	Brentwood	CM14 5WF	9:00 - 18:30 13:00 - 14:00 & 18:00 - 18:30	9:00 - 13:00	Closed	✓				✓	✓				✓	✓			
FW781	Ingrave Pharmacy	21 East Ham Crescent	Brentwood	CM13 2BN	9:00 - 18:00	Closed	Closed	✓			✓	✓	✓					✓			
FLQ00	Lloyds Pharmacy	51 William Hunter Way	Brentwood	CM14 4WQ	8:00 - 21:00  8:00 - 9:00 & 13:00 - 14:00 & 17:00 - 21:00	8:00 - 21:00 8:00 - 9:00 & 13:00 - 14:00 & 15:00 - 21:00	10:00 - 16:00	✓	✓			✓	✓								
FE752	Ongar Road Pharmacy	249 Ongar Road	Brentwood	CM15 9DZ	9:00 - 18:00 17:00 - 18:00	Closed	Closed	✓	✓		✓	✓	✓					✓			
FJM44	Pharmchoice Pharmacy	9 Ingrave Road	Brentwood	CM15 8AP	7:30 - 22:00	7:30 - 22:00	9:00 - 22:00	✓	✓				✓		✓			✓			

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	(100-hour Pharmacy)																				
FKX21	Rockleigh Court Chemist	138 Hutton Road	Brentwood	CM15 8NL	9:00 - 18:30 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 12:00	Closed						✓								
FRP97	Shadforth Pharmaceutical Co Ltd	80 High Street	Ingatstone	CM4 9DW	9:00 - 18:00 13:00 - 14:00 & 17:30 - 18:00	9:00 - 16:00 11:30 - 16:00	Closed	✓	✓				✓				✓	✓			
FWL37	Shenfield Pharmacy	222 Hutton Road	Shenfield	CM15 8PA	9:00 - 18:00 Closed 13:00 - 14:00	Closed	Closed	✓					✓								
FCN73	The New Pharmacy	33A High Street	Brentwood	CM14 4RG	9:30 - 17:30 17:00 - 17:30	9:30 - 17:30 12:00 - 17:30	Closed	✓				✓	✓				✓				
FJ407	Village Pharmacy	86 Church Lane	Brentwood	CM15 0NG	9:00 - 18:00 17:00 - 18:00	9:00 - 17:00	Closed	✓	✓		✓		✓								

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13	14
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTAR Y	Hours: Sat OPENING HOURS SUPPLEME NTARY	Hours: Sun OPENING HOURS SUPPLEME NTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	WARFARIN SUPPLY	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FCF02	Well Hutton	201 Rayleigh Road	Hutton	CM13 1LZ	<b>8:30 - 18:00</b>  8:30 - 9:00 & 13:00 - 14:00	9:00 - 13:00	Closed	✓				✓	✓								
FJR27	MediPlus Pharmacy (DSP)	Unit 5, Upminster TP, Warley Street	Upminster	RM14 3PJ	<b>9:00 - 18:00</b> Closed 13.00-14.00	Closed	Closed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

### Brentwood opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 13 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 7.30 and latest closing time is 22.00.
- On Saturdays 10 of the pharmacies are open in the morning and 6 of these pharmacies remain open in the afternoon. The latest closing time is 22.00.
- On Sundays three pharmacies are open between 1.00 – 16.00, longest opening hours are 9.00 to 22.00.

### Services (data January 2022)

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by almost all the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

**Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the Brentwood locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would secure improvements or better access to relevant services across the Brentwood locality

## 7.4 Castle Point Locality



# Castle Point Locality

The borough of Castle Point is situated on the coastline of Southeast Essex and has an area of approximately 45 square kilometers.

Castle Point has a population of 90,524, and the second most densely populated district with 2,026 people living per square km. 95.4% of the population is of White British ethnicity.

In the Indices of Multiple Deprivation 2019 the Castle Point Local Authority area was ranked 182 out of 317 lower tier authorities in England. This places Castle Point in the 50% of least deprived Lower Tier Local Authorities (LTLAs) nationally.

As of 2019 the Castle Point area contains 57 LSOAs of which 5 are ranked in the bottom two most deprived deciles nationally.





Population: **90,524**  
Area (sq. Km): **45**  
People/sq. Km: **2026**



Life expectancy at birth  
Male : **79.4 years**  
Female : **83.1 years**



Educational attainment (5 or more GCSEs) % of all children: **56.8%**



White British: **95.4%**  
White non British: **1.5%**  
Mixed: **1%**  
Asian/Asian British: **1.1%**  
Black/Black British: **0.8%**  
Total BAME residents: **4.6%**



IMD rank: **182**  
Residents living in most deprived decile: **8.7 %**  
Homelessness rate/1000: **3**



18+ overweight/obese: **73.7%**  
Physically inactive adults: **21.5%**



Job density/ working age population: **0.55**  
Unemployment: **4%**  
% 16-64 year olds receiving employment support: **3.3 %**



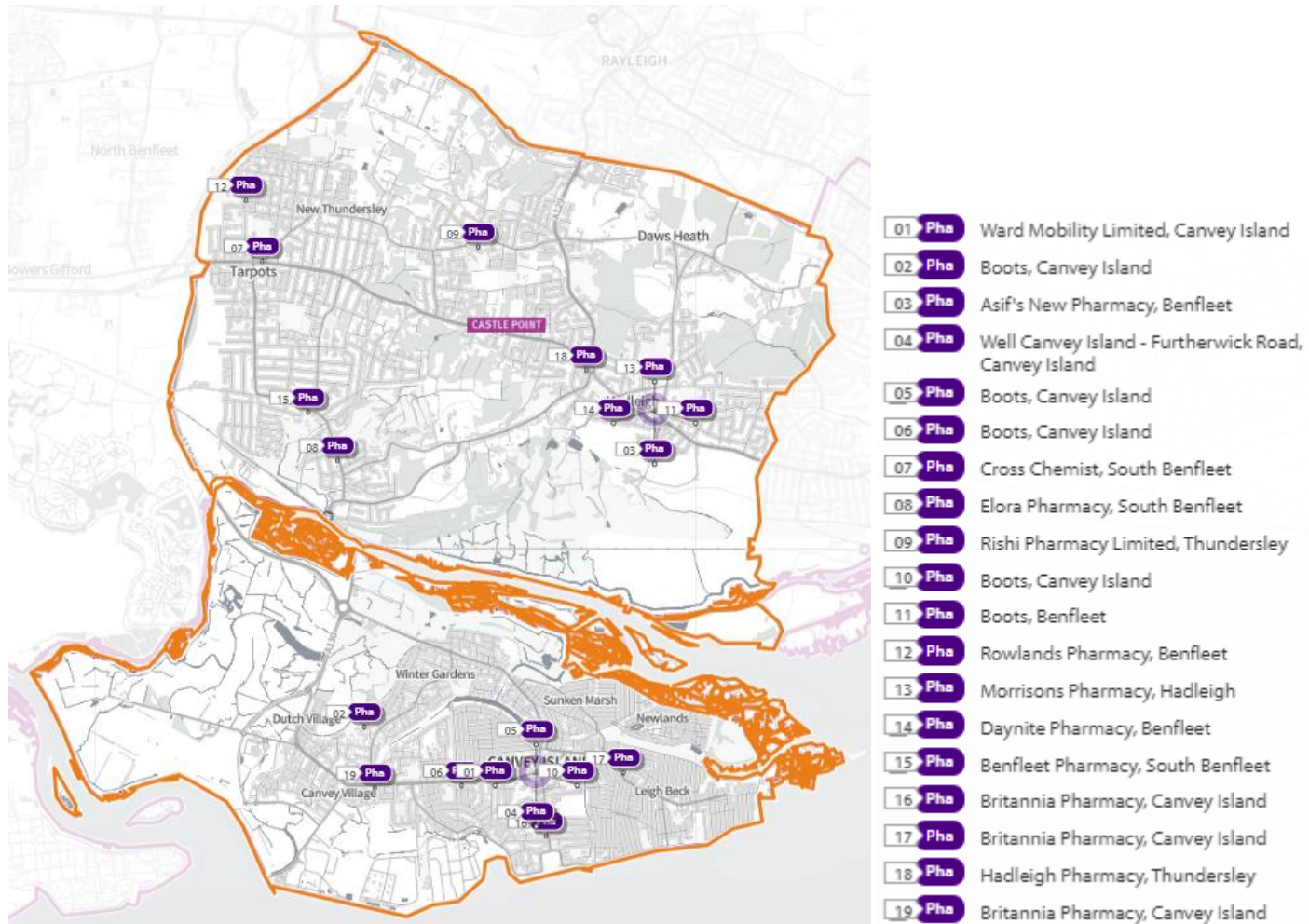
Depression QoF Incidence (18+): **0.9%**  
Suicide rate/100000: **8.4**  
Loneliness: **19.5%**



Fuel poverty: **11.4%**  
Green infrastructure assets: **49%**

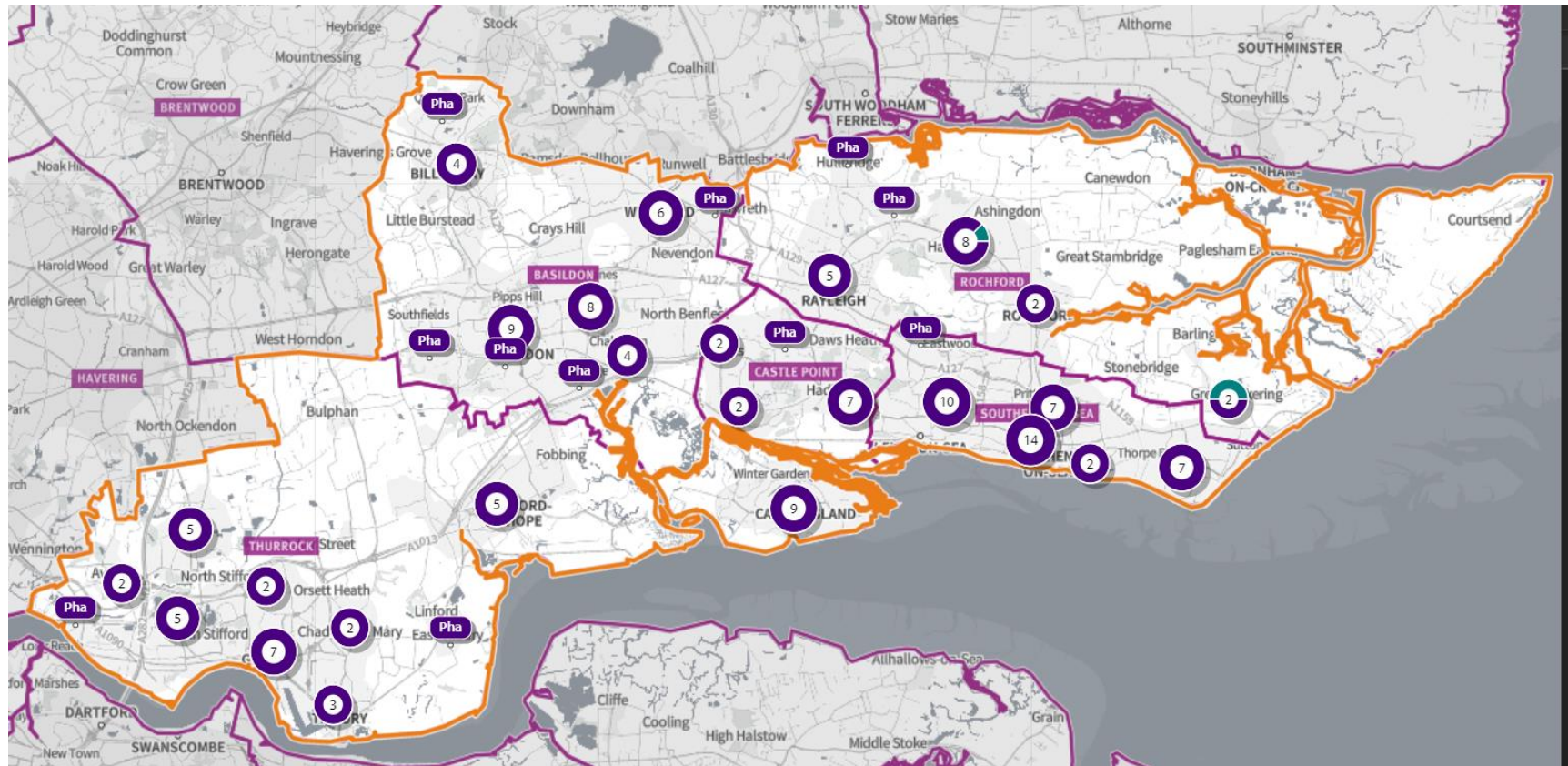
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 39 Map of Castle Point Pharmacies**



Source: Shape Place Atlas (as at 22/03/22)

**Figure 40 Map of Pharmacies and dispensing doctors within the Castle Point locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Castle Point residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Castle Point residents also have access to pharmacies in neighbouring HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Castle Point and Rochford CCG area shows that 93% of prescriptions generated in the CCG are dispensed within the area and 7% out of area including 3% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 20 Number and type of providers of pharmaceutical services in the area***

Type Of Contract	Castle Point
Total Number of Community Pharmacies	18
Dispensing Doctors	0
Dispensing Appliance Contractors	1
Distance Selling Pharmacies	0

**Table 21 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTA RY	Hours: Sat OPENING HOURS SUPPLEMENTA RY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SMOKING ADV SERVICE	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FE106	Asif's New Pharmacy	249 - 251 London Road	Benfleet	SS7 2RF	<b>8:30 - 19:00</b> 8:30 - 9:00 & 18:00 - 19:00	9:00 - 18:00	Closed	✓	✓	✓			✓	✓		✓				
FDQ37	Benfleet Pharmacy	299 High Road	South Benfleet	SS7 5HA	<b>8:30 - 18:30</b> 12:00 - 15:00	<b>9:00 - 17:30</b> 11:30 - 15:00	Closed	✓			✓	✓	✓							
FD403	Boots	The Health Centre, Third Avenue	Canvey Island	SS8 9SU	<b>8:30 - 18:30</b> 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	<b>9:00 - 12:30</b>	Closed					✓	✓							



Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTA RY	Hours: Sat OPENING HOURS SUPPLEMENTA RY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SMOKING ADV SERVICE	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FET19	Boots	Central Canvey PCC, Long Road	Canvey Island	SS8 0JA	<b>7:45 - 19:45</b> 7:45 - 9:00 & 13:00 - 14:00 & 18:00 - 19:45	9:00 - 17:30	Closed						✓							
FFF58	Boots	171 Long Road	Canvey Island	SS8 0JD	<b>9:00 - 18:00</b> 13:00 - 14:00	<b>9:00 - 17:30</b> 13:00 - 17:30	Closed						✓				✓			
FNA55	Boots	33-37 Furtherwick Road	Canvey Island	SS8 7AG	<b>8:30 - 17:30</b> 8:30 - 9:30 & 14:00 - 15:00	<b>8:30 - 17:30</b> 8:30 - 9:30 & 14:00 - 15:00 & 15:30 - 17:30	Closed	✓	✓				✓			✓	✓			
FNN94	Boots	241/243 London Road	Benfleet	SS7 2RF	<b>9:00 - 18:30</b> 13:00 - 14:00 & 18:00 - 18:30	<b>9:00 - 17:00</b> 14:00 - 17:00 Closed 13:00 - 14:00	Closed		✓				✓			✓				
FGN22	Britannia Pharmacy	236 Furtherwick Road	Canvey Island	SS8 7BY	<b>9:00 - 19:00</b> 13:00 - 14:00 & 17:00 - 19:00	<b>9:00 - 18:00</b> 14:00 - 18:00	Closed	✓			✓	✓	✓				✓			
FJT74	Britannia Pharmacy	193 High Street	Canvey Island	SS8 7RN	<b>9:00 - 18:00</b> 13:00 - 14:00	Closed	Closed	✓	✓		✓	✓	✓				✓			

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTA RY	Hours: Sat OPENING HOURS SUPPLEMENTA RY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SMOKING ADV SERVICE	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FWW06	Britannia Pharmacy	363 Long Road	Canvey Island	SS8 0JQ	9:00 - 18:00 17:00 - 18:00	Closed	Closed	✓			✓	✓	✓				✓			
FFQ50	Cross Chemist (Now Benfleet Pharmacy)	133 London Road	South Benfleet	SS7 5UH	9:00 - 18:00 13:00 - 14:00	9:00 - 15:00	Closed	✓			✓	✓	✓	✓		✓	✓			
FA235	Daynite Pharmacy	261 London Road	Hadleigh	SS7 2BN	10:00 - 23:00 18:00 - 23:00	19:00 - 23:00	10:00 - 23:00	✓	✓			✓	✓							
FLE07	Elora Pharmacy	115-117 High Road	South Benfleet	SS7 5LN	8:30 - 18:30 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	8:30 - 13:00	Closed	✓	✓		✓	✓	✓	✓		✓	✓			
FL312	Hadleigh Pharmacy	298 Kiln Road	Thundersley	SS7 1QT	9:00 - 18:30 18:00 - 18:30	9:00 - 13:00	Closed	✓			✓	✓				✓	✓			
FY948	Morrisons Pharmacy	175 London Road	Hadleigh	SS7 2RB	9:00 - 20:00 13:00 - 14:00 & 17:00 - 20:00	9:00 - 18:00 13:00 - 14:00 & 15:00 - 18:00	10:00 - 16:00	✓					✓							



Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTA RY	Hours: Sat OPENING HOURS SUPPLEMENTA RY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SMOKING ADV SERVICE	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FN893	Rishi Pharmacy	84 Hart Road	Benfleet	SS7 3PE	8:30 - 18:30 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	8:30 - 17:30	Closed	✓					✓							
FRH45	Rowlands Pharmacy	96 Arundel Road	Benfleet	SS7 4EF	9:00 - 18:30 13:20 - 14:00 & 18:00 - 18:30 Closed 13:00 - 13:20	9:00 - 13:00	Closed	✓					✓							
FEA83	Well Canvey Island - Furtherwick Road	97-99 Furtherwick Road	Canvey Island	SS8 7AY	8:30 - 19:00 8:30 - 8:45 & 13:00 - 15:15	Closed	Closed	✓				✓	✓			✓		✓		
FA133	Ward Mobility Limited (DAC)	72 Furtherwick Road	Canvey Island	SS8 7AJ	9:00 - 16:30	9:00 - 15:00		N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A

### Castle Point opening hours

- Weekday opening hours were taken from Friday as a standard.
- Monday to Friday, all 18 community pharmacies are open between the hours of 9:00 to 17:00.
- Earliest opening time is 7.45 and latest closing time is 23.00.
- On Saturdays 15 pharmacies are open in the morning and 11 of the pharmacies remain open in the afternoon. The latest closing time is 23.00.

- On Sundays two pharmacies are open, earliest opening is 10.00 and latest closing is 23.00.

### **Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

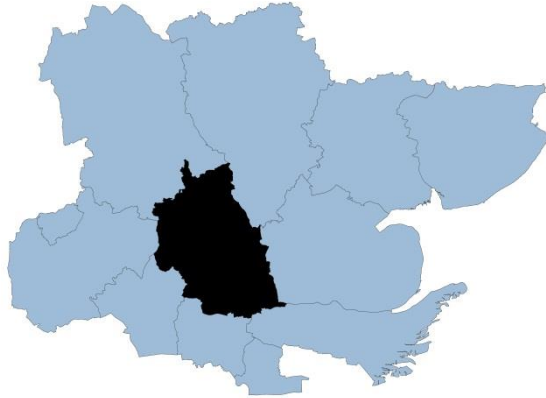
### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Castle Point locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Castle Point locality

## 7.5 Chelmsford Locality



# Chelmsford Locality

Covering approximately 339 square kilometers, the Chelmsford borough is situated at the heart of Essex and was granted city status in 2012.

The borough consists of two main urban areas - the county town of Chelmsford and the town of South Woodham Ferrers - along with villages and other rural areas. Chelmsford has a population of 179,549 and 530 people live per square km.

In the Indices of Multiple Deprivation 2019 the Chelmsford Local Authority area was ranked 260 out of 317 lower tier authorities in England. This places Chelmsford in the top 20% of least deprived Lower Tier Local Authorities (LTLAs) nationally.

As of 2019 the Chelmsford area contains 107 LSOAs of which 1 is ranked in the bottom two most deprived deciles nationally. This is equivalent to 0.9% of LSOAs in the area and is lower than the average for Essex.



Population: **179,549**  
Area (sq. Km): **339**  
People/sq. Km: **530**



Life expectancy at birth  
Male : **81.3 years**  
Female : **84.6 years**



Educational attainment (5 or more GCSEs) % of all children: **65.8%**



White British: **90.3%**  
White non British: **3.6%**  
Mixed: **1.6%**  
Asian/Asian British: **2.9%**  
Black/Black British: **1.2%**  
Total BAME residents: **9.7%**



IMD rank: **260**  
Residents living in most deprived decile: **1%**  
Homelessness rate/1000: **3.5**



18+ overweight/obese: **59.8%**  
Physically inactive adults: **19.2%**



Job density/ working age population: **0.94**  
Unemployment: **4.1%**  
% 16-64 year olds receiving employment support: **3.2%**



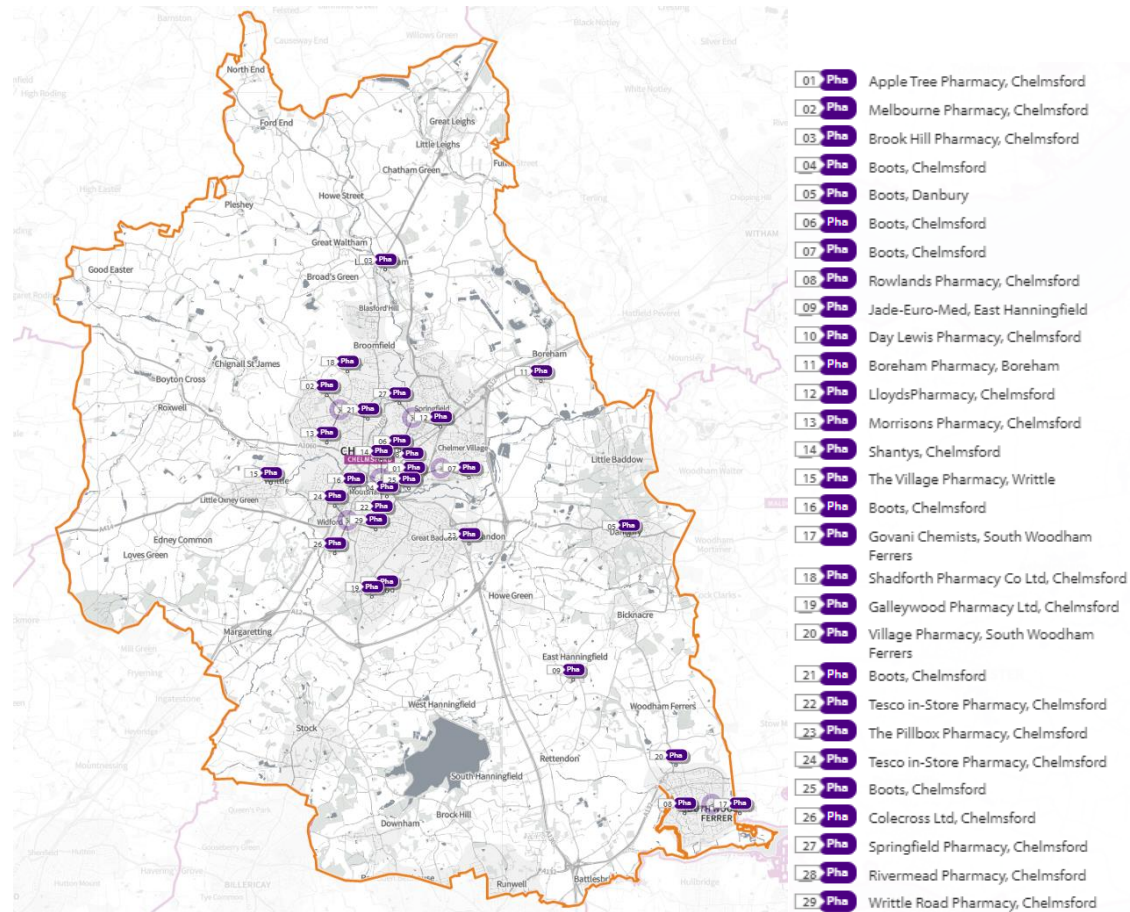
Depression QoF Incidence (18+): **0.8%**  
Suicide rate/100000: **12.2**  
Loneliness: **17.3%**



Fuel poverty: **10.6%**  
Green infrastructure assets: **20.5%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 41 Map of Chelmsford Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Chelmsford residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes.)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Chelmsford residents also have access to dispensing doctors, pharmacies in neighbouring HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Mid Essex CCG area shows that 80% of prescriptions generated in the CCG are dispensed within the area and 20% out of area including 3% by distance selling pharmacies.

#### **Pharmaceutical services in the locality**

***Table 22 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Chelmsford</b>
Total Number of Community Pharmacies	28
Dispensing Doctors	7
Dispensing Appliance Contractors	1
Distance Selling Pharmacies	0



**Table 23 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FL640	Apple Tree Pharmacy	6 Chelmer Village Square	Chelmsford	CM2 6RF	9:00 - 18:00 13:00 - 14:00	9:00 - 13:00	Closed	✓				✓	✓	✓		✓				
FE489	Boots	1 The Vineyards	Chelmsford	CM2 7QS	9:00 - 18:30 17:30 - 18:30 Closed 12:30 - 13:30	9:00 - 17:00 13:30 - 17:00 Closed 12:30 - 13:30	Closed		✓				✓							

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FHG91	Boots	Eves Corner, Maldon Road	Danbury	CM3 4QF	<b>8:30 - 18:30</b> 8:30 - 9:00 & 13:00 - 14:00 & 17:30 - 18:30	<b>8:30 - 17:00</b> 8:30 - 9:00 & 11:30 - 17:00	Closed	✓	✓			✓	✓							
FL401	Boots	10-12 Torquay Road	Chelmsford	CM1 6NF	<b>9:00 - 18:00</b> 13:00 - 14:00	9:00 - 17:00	Closed						✓							
FM336	Boots	Unit B2, Chelmer Village Retail Park	Chelmsford	CM2 6XE	<b>9:00 - 20:00</b> 14:00 - 15:00 & 17:00 - 20:00	<b>9:00 - 20:00</b> 14:00 - 20:00	11:00 - 17:00	✓	✓				✓			✓	✓			
FPD07	Boots	43 High Chelmer	Chelmsford	CM1 1DD	<b>8:30 - 18:00</b> 8:30 - 9:00 & 12:00 - 13:00 & 17:00 - 18:00	<b>8:30 - 18:00</b> 8:30 - 9:00 & 12:00 - 13:00 & 15:00 - 18:00	10:30 - 16:30	✓				✓	✓			✓	✓			
FQJ94	Boots	133 Sunrise Avenue	Chelmsford	CM1 4JW	<b>9:00 - 18:00</b> 13:00 - 14:00	<b>9:00 - 17:30</b> 13:00 - 17:30	Closed					✓	✓			✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FWF28	Boots	51A Moulsham Street	Chelmsford	CM2 0HY	9:00 - 18:30 14:00 - 15:00 & 18:00 - 18:30	9:00 - 13:00 13:00 - 17:30	Closed						✓							
FNH19	Boreham Pharmacy	The Laurels, Juniper Road	Boreham	CM3 3DX	8:30 - 18:30 8:30 - 9:00 & 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 12:00	Closed	✓			✓		✓							
FE215	Brook Hill Pharmacy	30 Brook Hill	Chelmsford	CM3 3LL	8:30 - 18:30 8:30 - 9:00 & 17:00 - 18:30	8:00 - 12:00	Closed						✓							
FXM66	Colecross	1 Hylands Parade, Wood Street	Chelmsford	CM2 8BW	9:00 - 18:00 13:00 - 14:00	9:00 - 13:00	Closed	✓	✓			✓	✓	✓		✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FN033	Day Lewis Pharmacy	136 Gloucester Avenue	Chelmsford	CM2 9LG	9:00 - 18:00 17:00 - 18:00	9:00 - 13:00	Closed	✓	✓			✓				✓	✓			
FQ192	Galleywood Pharmacy Ltd	39 Watchhouse Road	Chelmsford	CM2 8PU	9:00 - 17:30 13:00 - 14:00	9:00 - 13:00	Closed	✓					✓	✓						
FPE21	Govani Chemists	14 Queen Elizabeth Square	South Woodham Ferrers	CM3 5TD	9:00 - 18:00 9:00 - 9:30 & 13:00 - 14:00 & 17:30 - 18:00	9:00 - 17:00 9:00 - 9:30 & 14:30 - 17:00	Closed	✓	✓			✓	✓							
FNL09	Lloyds Pharmacy (100-hour Pharmacy)	2 White Hart Lane	Chelmsford	CM2 5PA	7:00 - 23:00	7:00 - 22:00	10:00 - 16:00	✓	✓			✓	✓							

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FD477	Melbourne Pharmacy	18 Melbourne Parade	Chelmsford	CM1 2DW	<b>9:00 - 18:00</b> 17:00 - 18:00	9:00 - 12:30	Closed	✓	✓		✓	✓	✓	✓		✓	✓			
FNW43	Morrisons Pharmacy	Dickens Place, Copperfield Road	Chelmsford	CM1 4UX	<b>8:00 - 20:00</b> 8:00 - 9:00 & 17:00 - 20:00 Closed 13:00 - 14:00	<b>8:00 - 19:00</b> 8:00 - 9:00 & 15:00 - 19:00 Closed 13:00 - 14:00	10:00 - 16:00	✓					✓			✓				
FPC79	Rivermead Pharmacy	Unit 3&4 Rivermead Gate, Rectory Lane	Chelmsford	CM1 1TR	<b>8:30 - 18:30</b> 8:30 - 9:00 & 13:00 - 13:30 & 17:30 - 18:30	Closed	Closed	✓					✓			✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FM403	Rowlands Pharmacy	6 Brickfields Road	Chelmsford	CM3 5XB	9:00 - 18:00 13:20 - 14:00 Closed 13:00 - 13:20	Closed	Closed	✓	✓				✓							
FPK31	Shadforth Pharmaceutical Co Ltd	253 Broomfield Road	Chelmsford	CM1 4DP	8:30 - 18:30 8:30 - 9:00 & 13:00 - 13:30 & 17:30 - 18:30	9:00 - 13:00	Closed	✓	✓				✓			✓				
FP682	Shantys	62 Baddow Road	Chelmsford	CM2 0DL	9:00 - 18:30 18:00 - 18:30 Closed 13:00 - 14:00	Closed	Closed	✓	✓			✓	✓							
FH505	Springfield Pharmacy	1 Clematis Tye, Crocus Way	Chelmsford	CM1 6GL	9:00 - 18:30 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 13:00	Closed	✓	✓			✓	✓							
FQR56	Tesco In-store Pharmacy	47-53 Springfield Rd	Chelmsford	CM2 6QT	8:00 - 20:00 8:00 - 9:00 & 16:30 - 20:00 Closed 13:00 - 14:00	8:00 - 20:00 8:00 - 9:00 & 16:30 - 20:00 Closed 13:00 - 14:00	11:00 - 17:00	✓	✓				✓				✓			

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FW239	Tesco In-store Pharmacy (100-hour Pharmacy)	Princes Road	Chelmsford	CM2 9XW	6:30 - 22:30	6:30 - 22:00	10:00 - 16:00	✓	✓				✓		✓					
FR890	The Pillbox Pharmacy	152 Meadgate Avenue	Chelmsford	CM2 7LJ	9:00 - 18:30 17:00 - 18:30	9:00 - 12:00	Closed	✓				✓	✓	✓						
FP905	The Village Pharmacy	52 The Green	Writtle	CM1 3DU	9:00 - 18:30 17:30 - 18:30 Closed 13:00 - 14:00	9:00 - 13:00 12:00 - 13:00	Closed	✓	✓			✓	✓			✓	✓			
FQH29	Village Pharmacy	36-38 Hullbridge Road	South Woodham Ferrers	CM3 5NG	9:00 - 18:30 13:00 - 14:00 & 17:30 - 18:30	9:00 - 13:00	Closed	✓	✓			✓	✓							

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FTG17	Writtle Road Pharmacy	Unit 1A, Crompton Building, Writtle Road	Chelmsford	CM1 3RW	8:00 - 18:30 8:00 - 9:30 & 17:30 - 18:30	9:00 - 15:00	Closed	✓	✓		✓	✓	✓	✓						
FMG28	Jade-Euro-Med (DAC)	14 Hanningfield Ind Est, Old Church Road	East Hanningfield	CM3 8AB	9:00 - 17:00			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

### Chelmsford opening hours

- Weekday opening hours were taken from Friday as a standard.
- Monday to Friday, all 28 community pharmacies are open between the hours of 9:00 to 17:00.
- Earliest opening time is 6.30 and latest closing time is 23.00.
- On Saturdays 25 pharmacies are open in the morning and 13 of the pharmacies remain open in the afternoon. The latest closing time is 22.00.
- On Sundays six pharmacies are open, earliest opening is 10.00 and latest closing is 17.00.



**Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

**Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Chelmsford locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Chelmsford locality

## 7.6 Colchester Locality



# Colchester Locality

The borough of Colchester is situated in the North East of Essex and covers an area of approximately 328 square kilometers. The main settlement is Colchester, which was recently granted City-status to mark the Queen's Platinum Jubilee year, but there are many surrounding small towns and villages of which the largest are Stanway, Tiptree, West Mersea and Wivenhoe.

Colchester district has a population of 197,200 with 601 people living per square km, making it the most populous district in Essex. 87.5% of the population are White British ethnicity. In the Indices of Multiple Deprivation 2019 the Colchester Local Authority area was ranked 181 out of 317 lower tier authorities in England. This places Colchester in the upper 50% of least deprived Lower Tier Local Authorities (LTLAs) nationally.

As of 2019 the Colchester area contains 105 LSOAs of which 11 are ranked in the bottom two most deprived deciles nationally. This is equivalent to 10.5% of LSOAs in the area.



Population: **197,200**  
Area (sq. Km): **328**  
People/sq. Km: **601**



Life expectancy at birth  
Male : **80.3 years**  
Female : **83.6 years**



Educational attainment (5 or more GCSEs) % of all children: **60.4%**



White British: **87.5%**  
White non British: **4.5%**  
Mixed: **1.8%**  
Asian/Asian British: **3.7%**  
Black/Black British: **1.5%**  
Total BAME residents: **12.4%**



IMD rank: **181**  
Residents living in most deprived decile: **10.1 %**  
Homelessness rate/1000: **2.4**



18+ overweight/obese: **62.4%**  
Physically inactive adults: **17.9%**



Job density/ working age population: **0.79**  
Unemployment: **4.1%**  
% 16-64 year olds receiving employment support: **3.6%**



Depression QoF Incidence (18+): **1.3%**  
Suicide rate/100000: **16.2**  
Loneliness: **21.9%**



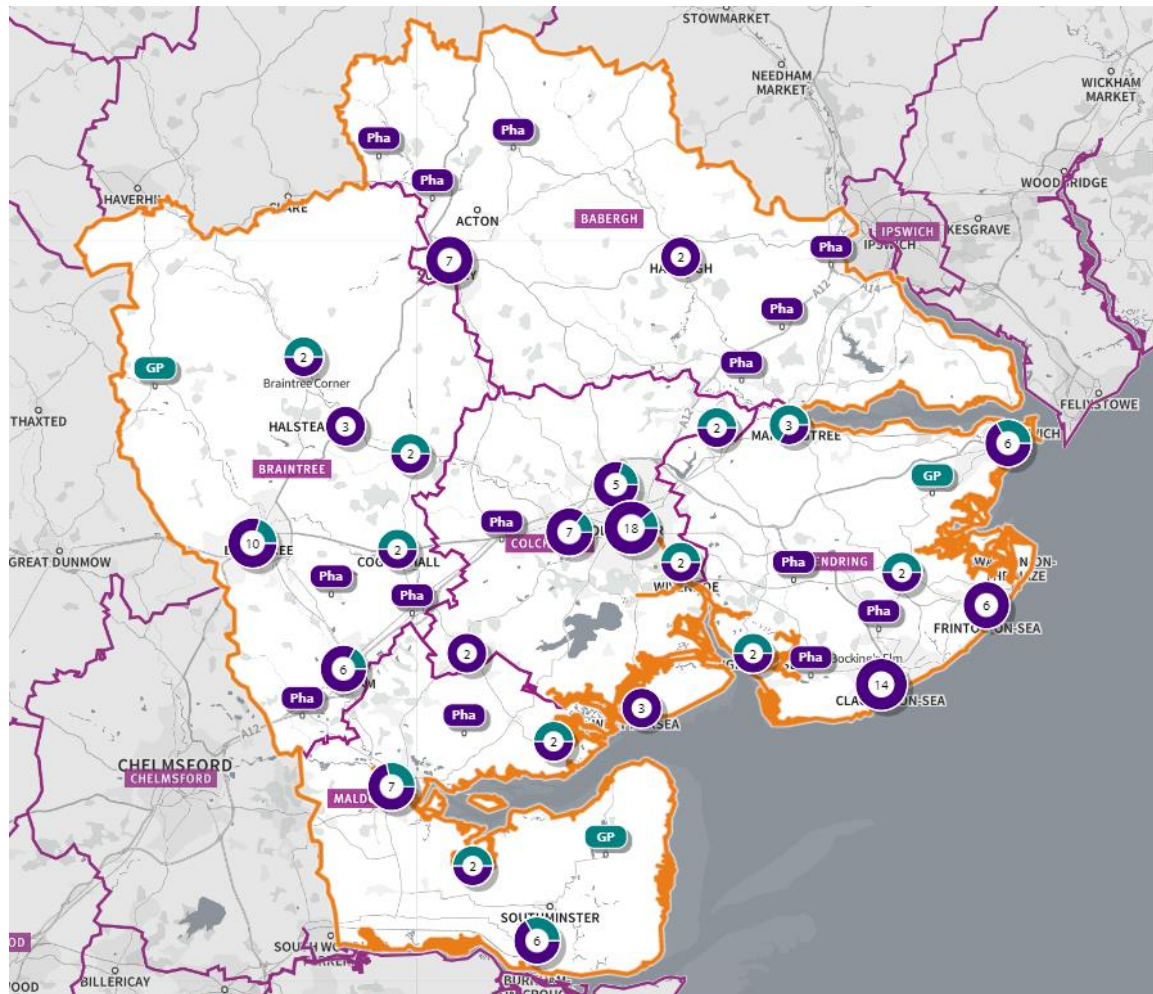
Fuel poverty: **12.8%**  
Green infrastructure assets: **26.2%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

Source: [Shape Place Atlas](#) (as at 22/03/22)



**Figure 44 Map of Pharmacies and dispensing doctors within the Colchester locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Colchester residents can drive to a pharmacy within 20 minutes
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes).
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Colchester residents also have access to dispensing doctors, pharmacies in other HWB areas and distance selling pharmacies in England.

Analysis of dispensing flows in the North East Essex CCG area shows that 89% of prescriptions generated in the CCG are dispensed within the area and 11% out of area including 5% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 24 Number and type of providers of pharmaceutical services in the area***

Type Of Contract	Colchester
Total Number of Community Pharmacies	33
Dispensing Doctors	5
Dispensing Appliance Contractors	1
Distance Selling Pharmacies	1

**Table 25 Pharmacy contractors in the locality and provision of commissioned services**

<p><b>* Friday hours are taken as standard for Mon- Fri</b></p> <p><b>Services key:</b></p> <p>Services 1 &amp; 2 are NHSE commissioned Advanced <b>necessary services</b></p> <p>Services 3-6 are NHSE commissioned Advanced services</p> <p>Service 7 is an NHSE commissioned Enhanced service</p> <p>Service 8 is a CCG locally commissioned services</p> <p>Services 9-13 are local authority locally commissioned services</p>																		
---	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FTA74	Abbey Field Pharmacy	Abbey Field Medical Centre, Ypres Road	Colchester	CO2 7UW	8:30 – 18:00 8:30 - 9:00 & 17:30 - 18:00	9:00 - 13:00	Closed	✓	✓			✓	✓			✓				
FXG91	Ambrose Pharmacy (100 Hour Pharmacy)	76 Ambrose Avenue	Colchester	CO3 4LN	8:00 - 22:30	8:00 - 22:30	8:00 - 21:00	✓				✓	✓		✓	✓				
FWM54	Asda Pharmacy (100 Hour Pharmacy)	Unit 9 Turner Rise, Petrolea Close	Colchester	CO4 5TU	7:00 - 23:00	7:00 - 22:00	10:00 - 16:00	✓				✓	✓			✓	✓			



Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FD158	Boots	Fiveways Superstore, Peartree Road	Colchester	CO3 0JX	8:30 - 19:00 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 19:00	8:30 - 13:00 & 14:00 - 17:00 Closed 13:00 - 14:00		✓	✓				✓							
FGG82	Boots	11 Vine Parade, Wivenhoe	Colchester	CO7 9HA	9:00 - 18:30 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 17:00 14:00 - 17:00 Closed 13:00 - 14:00	Closed	✓	✓				✓							
FHH99	Boots	37 Barfield Road. West Mersea	Colchester	CO5 8QX	8:30 - 17:30 8:30 - 9:00 Closed 13:00 - 14:00	9:00 - 17:00 11:30 - 13:00 & 14:00 - 17:00 Closed 13:00 - 14:00	Closed					✓	✓							
FMP08	Boots (100 Hour Pharmacy)	2/4 West Parade, Plume Avenue	Colchester	CO3 4PG	8:00 - 23:00	8:00 - 23:00	09:00 - 19:00	✓					✓				✓			
FQ064	Boots	5-6 Lion Walk	Colchester	CO1 1LX	8:30 - 17:30 8:30 - 9:30 & 17:00 - 17:30 Closed 14:00 - 15:00	8:30 - 17:30 8:30 - 9:30 & 17:00 - 17:30 Closed 14:00 - 15:00	10:30 - 16:30	✓	✓			✓	✓			✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FQL97	Boots	St Edmunds Centre, Tamarisk Way. Greenstead	Colchester	CO4 3GW	9:00 - 18:30 18:00 - 18:30 Closed 13:00 - 14:00	9:00 - 17:00	Closed						✓			✓	✓			
FWC44	Boots (100 Hour Pharmacy)	Unit 9 Tollgate West. Stanway	Colchester	CO3 8RG	8:00 - 24:00	8:00 - 24:00 22:00 - 24:00	10:00 - 24:00 16:00 - 24:00	✓								✓	✓			
FWP44	Boots	3-5 The Centre, Church Road. Tiptee	Colchester	CO5 0HF	8:30 - 19:00 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 19:00	8:30 - 17:30 8:30 - 9:00 & 13:00 - 17:30	Closed	✓				✓	✓			✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FXK05	Boots	118 Military Road	Colchester	CO1 2AR	8:30 - 18:30 8:30 - 9:00 & 13:00 - 14:00 & 18:00 - 18:30	9:00 - 17:00	Closed		✓				✓			✓	✓			
FCX92	Care Pharmacy (100 Hour Pharmacy)	Retail Unit 1, 37/39 Kingsland Road. West Mersea	Colchester	CO5 8RA	7:00 - 21:00	6:00 - 21:00	6:00 - 21:00	✓					✓							
FRH62	Cavalry Road Pharmacy	15 Cavalry Road	Colchester	CO2 7GH	8:00 - 20:00 8:00 - 9:00 & 13:00 - 14:00 & 18:00 - 20:00	8:00 - 13:00	Closed	✓				✓	✓		✓					
FAX47	Crouch End Pharmacy	77 Crouch Street	Colchester	CO3 3EZ	9:00 - 18:00 13:00 - 14:00	Closed	Closed	✓				✓	✓			✓				
FCF12	Day Lewis Pharmacy	338 Harwich Road	Colchester	CO4 3HP	9:00 - 18:00 Closed 13:00 - 13:30	9:00 - 13:00	12:00 - 14:00 13:00 - 14:00	✓	✓			✓	✓				✓			
FE605	Day Lewis Pharmacy	7 Priory Walk	Colchester	CO1 1LG	9:00 - 17:30 13:30 - 14:00	9:00 - 13:00	Closed	✓			✓	✓	✓			✓	✓			

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FPQ30	Day Lewis Pharmacy	38 St.Christopher Road	Colchester	CO4 0NA	9:00 - 17:30 17:00 - 17:30	9:00 - 13:00	Closed	✓	✓			✓	✓			✓	✓			
FTG75	Dedham Pharmacy	High Street	Dedham	CO7 6DE	9:00 - 17:00 Closed 13:00 - 14:00	9:00 - 14:00	Closed	✓	✓			✓	✓							
FC645	Hutt Pharmacy	4 The Square, Icen Way	Colchester	CO2 9EB	9:00 - 18:00 Closed 13:00 - 14:00	9:00 - 13:00	Closed	✓	✓				✓			✓	✓			
FK840	Island Pharmacy (100 Hour Pharmacy)	4 & 5 Kingsway, Barfield Rd. West Mersea	Colchester	CO5 8QT	7:00 - 23:00	7:00 - 21:00	10:30 - 16:30	✓					✓							
FQ682	Lloyds Pharmacy	1 Western Approach, Stanway	Colchester	CO3 8AA	8:00 - 22:00 8:00 - 9:00 & 12:00 - 15:00 & 18:00 - 22:00	8:00 - 20:00 8:00 - 9:00 & 13:00 - 20:00	10:00 - 16:00	✓				✓	✓							
FQK85	Lloyds Pharmacy	102 The Commons, Prettygate	Colchester	CO3 4NW	8:45 - 18:00 11:45 - 14:00	9:00 - 17:30 13:00 - 17:30	Closed	✓	✓			✓	✓			✓				

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FEL66	Marks Tey Pharmacy	89 London Road	Colchester	CO6 1EB	8:30 - 17:30 8:30 - 9:00 & 13:00 - 14:00	9:00 - 14:00	Closed	✓	✓			✓	✓							
FN556	Mersea Road Pharmacy	358 Mersea Road	Colchester	CO2 8RB	9:00 - 18:30 12:30 - 14:30	9:00 - 13:00 9:00 - 9:30 & 12:00 - 13:00	Closed	✓	✓			✓	✓			✓	✓			
FJH41	Priory Pharmacy	81A East Hill	Colchester	CO1 2QW	8:30 - 18:30 8:30 - 9:00 & 18:00 - 18:30 Closed 13:00 - 14:00	Closed	Closed	✓				✓	✓			✓				
FV129	Queen Street Pharmacy (100 Hour Pharmacy)	12 Queen Street	Colchester	CO1 2PJ	7:00 - 23:00	7:00 - 21:00	10:30 - 16:30	✓	✓		✓		✓			✓				
FT659	Rowlands Pharmacy	13 Nayland Road	Colchester	CO4 5EG	9:00 - 18:00 Closed 13:00 - 14:00	Closed	Closed	✓					✓							
FTC16					8:00 - 20:00	8:00 - 20:00		✓	✓		✓		✓				✓			

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Tesco In-store Pharmacy	The In-Store Pharmacy, Highwoods	Colchester	CO4 9ED	8:00 - 9:00 & 13:00 - 14:00 & 16:30 - 20:00	8:00 - 9:00 & 13:00 - 14:00 & 16:30 - 20:00	10:00 - 16:00													
FGW89	The Hythe Pharmacy	2 Hythe Quay	Colchester	CO2 8JB	9:00 - 18:00 13:00 - 14:00	9:00 - 13:00	Closed	✓	✓		✓		✓		✓	✓	✓			
FPP46	Tiptree Pharmacy (100-Hour Pharmacy)	Unit 4, 80 Church Road	Colchester	CO5 0HB	8:00 - 22:30	8:00 - 22:00	9:00 - 22:00	✓	✓		✓		✓		✓					
FW890	West Bergholt Pharmacy	39 Chapel Road	Colchester	CO6 3JB	9:00 - 18:00 Closed 13:00 - 14:00	9:00 - 13:00	Closed	✓	✓			✓	✓							
FQV90	Welpharm Pharmacy (DSP)	4 Phoenix Court, Hawkins Road	Colchester	CO2 8JY	9:00 - 17:00	Closed	Closed	✓												
FWC51	Fittleworth Medical Ltd (DAC)	D41-D42 Moorside Business	Colchester	CO1 2ZF	9:00 - 15:00			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

### **Colchester opening hours**

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 33 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 7.00 and latest closing time is 24.00.
- On Saturdays 29 pharmacies are open in the morning and 19 of the pharmacies remain open in the afternoon. The latest closing time is 24.00.
- On Sundays 12 pharmacies are open, earliest opening is 6.00 and latest closing is 24.00.

### **Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the Colchester locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would secure improvements or better access to relevant services across the Colchester locality

## 7.7 Epping Forest Locality



# Epping Forest Locality

Epping Forest district covers an area of 339 square kilometers, the key population centers are the commuter towns of Loughton, Chigwell and Buckhurst Hill, as well as the market towns of Epping, Waltham Abbey and Ongar. Epping Forest has a population of 132,175 with 390 people living per square km.

14.7% of the population is of BAME ethnicity which makes it the second most diverse among all Essex districts. Epping forest was ranked 200 out of 317 lower tier local authorities placing it among the upper 40% of the least deprived local authorities nationally.

Only 1.3% of the total population live in the most deprived deciles.





Population: **132,175**  
Area (sq. Km): **339**  
People/sq. Km: **390**



Life expectancy at birth  
Male : **80.4 years**  
Female : **84 years**



Educational attainment (5 or more GCSEs) % of all children: **59.8%**



White British: **85.2%**  
White non British: **5.3%**  
Mixed: **2.1%**  
Asian/Asian British: **4.8%**  
Black/Black British: **1.9%**  
Total BAME residents: **14.7%**



IMD rank: **200**  
Residents living in most deprived decile: **1.3 %**  
Homelessness rate/1000: **2**



18+ overweight/obese: **62.1%**  
Physically inactive adults: **19.9%**



Job density/ working age population: **0.81**  
Unemployment: **4.2%**  
% 16-64 year olds receiving employment support: **3.9%**



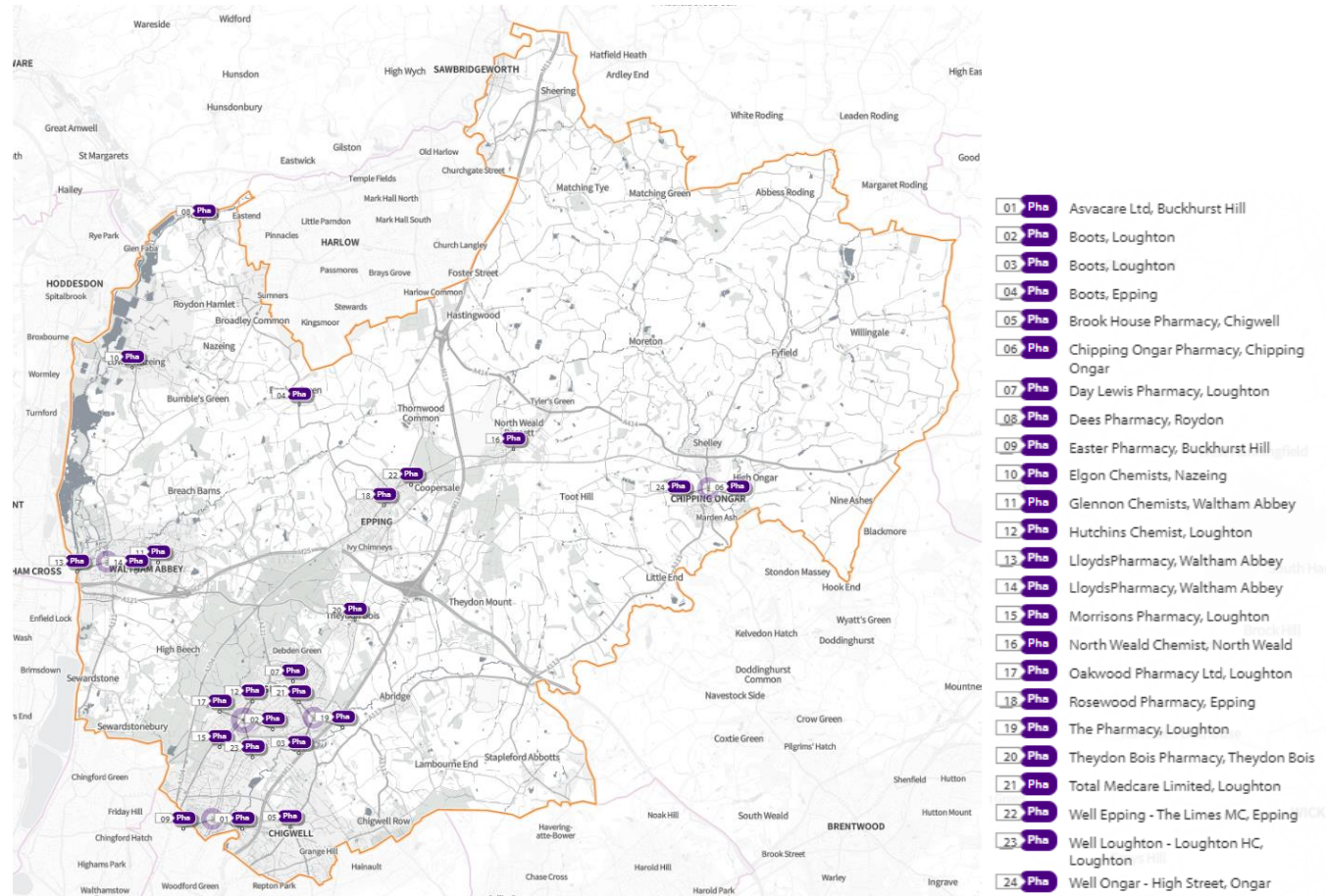
Depression QoF Incidence (18+): **0.8%**  
Suicide rate/100000: **7.4**  
Loneliness: **15.1%**



Fuel poverty: **11.3%**  
Green infrastructure assets: **28.2%**

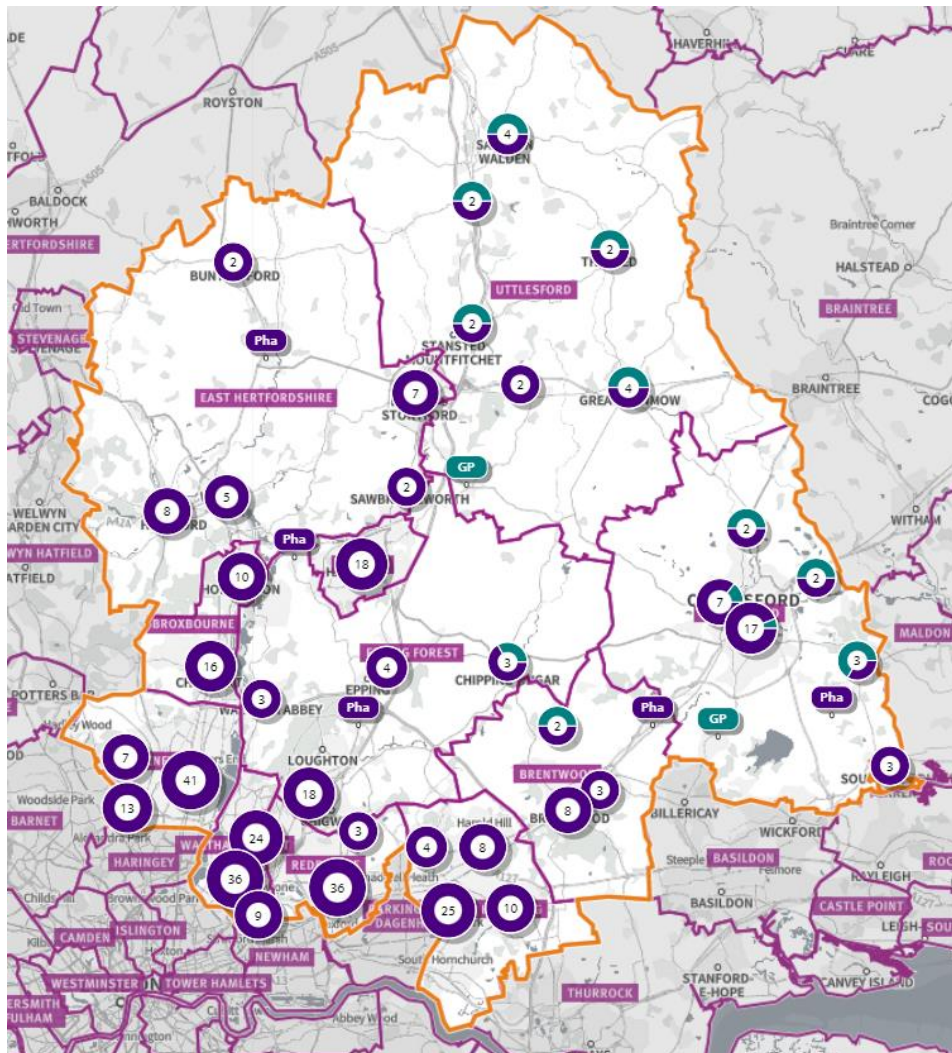
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 45 Map of Epping Forest Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 46 Map of Pharmacies and dispensing doctors within the Epping Forest locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

**Pharmaceutical services provision in the locality**

## **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

## **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Epping Forest residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes).
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Epping Forest residents also have access to dispensing doctors, pharmacies in other HWB areas and distance selling pharmacies in England.

Analysis of dispensing flows in the West Essex CCG area shows that 86% of prescriptions generated in the CCG are dispensed within the area and 14% out of area including 5% by distance selling pharmacies.

#### **Pharmaceutical services in the locality**

***Table 26 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Epping Forest</b>
Total Number of Community Pharmacies	24
Dispensing Doctors	1
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	1

***Table 27 Pharmacy contractors in the locality and provision of commissioned services***

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FM77 7	AsvaCare Ltd	32 Queens Road	Buckhurst Hill	IG9 5BY	<b>9.00 - 18.30</b> 17.00 - 18.30	9.00 - 17.30	Closed	✓	✓		✓	✓	✓	✓	✓	✓	✓		✓	
FRL76	Boots	230 High Road	Loughton	IG10 1EZ	<b>9.00 - 17.30</b> 9.00 - 9.30 Closed 13.00 - 14.00	<b>9.00 - 17.30</b> 9.00- 10.00 & 16.00- 17.30 Closed 13.00 - 14.00	Closed		✓				✓		✓					
FVE03	Boots	18 The Broadway	Loughton	IG10 3ST	<b>8.45- 17.30</b>  8.45 - 9.00, 13.30 - 14.30 & 17.00 - 17.30	<b>8.45- 17.30</b>  8.45 - 9.00, 13.30 - 14.30 & 17.00 - 17.30		✓	✓				✓		✓					
							Closed													

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FKV13	Boots	223 High Street	Epping	CM16 4BL	<b>9.00- 17.30</b> <i>9.00 - 10.00 &amp; 17.00- 17.30</i>	<b>9.00 - 17.30</b> <i>9.00 - 10.00 &amp; 16.00 - 17.30</i> <i>Closed 14.00 - 15.00</i>	Closed	✓					✓		✓	✓				
FG311	Brook House Pharmacy	20 Brook Parade, High Road	Chigwell	IG7 6PF	<b>9.00 - 19.00</b> <i>17.00 - 19.00</i>	<i>9.00 - 17.30</i>	Closed	✓				✓								
FA684	Chipping Ongar Pharmacy	205 High Street	Chipping Ongar	CM5 9JG	<b>8.30 - 18.30</b> <i>8.30 - 9.00, 12.30 - 14.00 &amp; 18.00 - 18.30</i>	<b>9.00 - 13.00</b> <i>9.00 - 9.30 &amp; 12.00 -13.00</i>	Closed	✓				✓	✓		✓	✓	✓			
FP522	Day Lewis Pharmacy	48 Pyrles Lane	Loughton	IG10 2NN	<b>9.00 - 18.00</b>	<i>9.00 - 13.00</i>	Closed	✓	✓			✓	✓	✓		✓			✓	✓
FCV41	Dees Pharmacy	100 High Street	Roydon	CM19 5EE	<b>9.00 - 18.00</b>	<i>9.00 - 17.00</i>	Closed	✓					✓			✓	✓			



Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FTC47	Easter Pharmacy	54 Station Way	Buckhurst Hill	IG9 6LL	<b>9.00 - 18.00</b> 13.00 - 14.15 & 17.30 - 18.00	9.00 - 17.30	Closed	✓	✓		✓	✓		✓	✓	✓	✓			
FFQ99	Elgon Chemists	6-8 Nazeingbury Parade	Nazeing	EN9 2JL	<b>9.00 - 17.30</b> 13.00 - 13.30	9.00 - 13.00	Closed	✓												
FW13 9	Glennon Chemists	8 Hillhouse, Ninefields Estate	Waltham Abbey	EN9 3EL	<b>9.00 - 18.30</b> Closed 13.00 - 14.30	<b>9.00 - 17.00</b> 10.30 - 17.00	Closed	✓	✓	✓			✓		✓					✓
FDC61	Hutchins Chemist	197 High Road	Loughton	IG10 4LF	<b>9.00 - 18.30</b> 17.30 - 18.30 Closed 13.00 - 14.00	<b>9.00 - 17.00</b> 11.30 - 17.00 Closed 13.00 - 14.00	Closed	✓			✓	✓	✓							
FTH60	Lloyds Pharmacy	Thrift Cottage Site, Sewardstone Road	Waltham Abbey	EN9 1NP	<b>9.00 - 18.00</b> 11.30 - 12.30	Closed	Closed	✓				✓				✓				
FX100	Lloyds Pharmacy	10 Sun Street	Waltham Abbey	EN9 1EE	<b>8.39 - 18.30</b> 8.30 - 9.00 & 12.30 - 15.30	<b>8.30 - 17.00</b> 8.30 - 9.00 & 12.30 - 13.00	Closed	✓	✓			✓								✓



Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FER40	Morrison s Pharmacy	246-250 High Road	Loughton	IG10 1RB	<b>8.30 - 20.00</b> 8.30 - 9.00, 13.00 - 14.00 & 17.00 - 20.00	<b>8.00 - 19.00</b> 8.00 - 9.00, 13.00 - 14.00 & 15.00 - 19.00	11.00 - 17.00	✓					✓							
FLR33	North Weald Chemist	48 High Road	North Weald	CM16 6BU	<b>9.00 - 18.30</b> 13.00 - 14.00 & 17.30 - 18.30	<b>9.00 - 17.30</b> 11.30 - 17.30	Closed	✓	✓						✓					
FYE61	Oakwood Pharmacy Ltd	118 Roding Road	Loughton	IG10 3EJ	<b>9.00 - 18.30</b>  17.00 - 18.30	9.00 - 17.00		✓					✓			✓				
FPH02	Rosewoo d Pharmacy	283-284 High Street	Epping	CM16 4DA	<b>9.00 - 18.00</b> 12.30 - 14.30	<b>9.00 - 17.30</b> 11.30 - 15.00	Closed	✓				✓	✓							
FY418	The Pharmacy	36 The Broadway	Loughton	IG10 3ST	<b>9.00 - 18.00</b> 13.00 - 14.00 & 17.00 - 18.00	<b>9.00 - 17.30</b> 14.00 - 17.30	Closed	✓					✓						✓	

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sat OPENING HOURS <i>SUPPLEMENTARY</i>	Hours: Sun OPENING HOURS <i>SUPPLEMENTARY</i>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FDE36	Theydon Bois Pharmacy	10 Forest Drive	Theydon Bois	CM16 7EY	<b>9.00 - 17.30</b> <i>Closed 13.00 - 14.00</i>	<b>9.00 - 17.00</b> <i>15.00 - 17.00</i>	Closed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			
FEE11	Well Epping - The Limes Mc	The Limes Medical Centre, The Plain	Epping	CM16 6TL	<b>9.00 - 18.30</b> <i>13.00 - 14.30</i>	Closed	Closed	✓				✓	✓		✓					
FG181	Well Loughton - Loughton Hc	Loughton Health Centre, The Drive	Loughton	IG10 1HW	<b>8.30 - 18.30</b> <i>12.30 - 14.30</i>	Closed	Closed	✓				✓	✓					✓		
FAM66	Well Ongar - High Street	198-202 High Street	Ongar	CM5 9JJ	<b>8.30 - 18.30</b> <i>8.30 - 9.00, 13.00 - 14.00 &amp; 18.00 - 18.30</i>	Closed	Closed	✓				✓	✓		✓	✓				
FGE68	Total Medcare	Unit 1, Knight	Loughton	IG10 3UD	<b>9.00 - 17.30</b>	<i>9.00 - 12.00</i>	Closed	✓	✓			✓	✓		✓					

Service Key								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Limited (DSP)	House, Lenthall Road			Closed 13.00 - 13.30															

### Epping Forest opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 24 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 8.30 and latest closing time is 20.00.
- On Saturdays 20 pharmacies are open in the morning and 16 of the pharmacies remain open in the afternoon. The latest closing time is 19.00.
- On Sundays 1 pharmacy is open between 11.00 and 17.00.

### Services (data January 2022)

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

**Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Epping Forest locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Epping Forest locality

## 7.8 Harlow Locality



# Harlow Locality

Harlow covers an area of 31 square kilometers and is one of several 'new towns' built in the 1950's to provide social housing to people living in London. The town was built on a theme of neighbourhood's around the town center. Each of the original seven neighbourhoods has necessary amenities – shops, schools, church, health center and district council neighbourhood offices. The aim across the town was to have large areas of green open spaces - most of which have been preserved.

Harlow has a population of 87,280 and is the most densely populated district in Essex with 2,858 people per square km. Harlow is also one of the more diverse districts with 16.1% of residents of Black Asian Minority Ethnicity (BAME), which is highest among all Essex districts.

In the Indices of Multiple Deprivation 2019 the Harlow Local Authority area was ranked 100 out of 317 lower tier authorities in England. This places Harlow in the lower 40% of most deprived Lower Tier Local Authorities nationally. As of 2019 the Harlow area contains 54 LSOAs of which 1 is ranked in the bottom two most deprived deciles nationally.



Population: **87,280**  
Area (sq. Km): **31**  
People/sq. Km: **2858**



Life expectancy at birth  
Male : **78.6 years**  
Female : **82.5 years**



Educational attainment (5 or more GCSEs) % of all children: **55.7%**



White British: **83.9%**  
White non British: **5.2%**  
Mixed: **2.1%**  
Asian/Asian British: **4.6%**  
Black/Black British: **3.8%**  
Total BAME residents: **16.1%**



IMD rank: **100**  
Residents living in most deprived decile: **2.5%**  
Homelessness rate/1000: **7.4**



18+ overweight/obese: **63.5%**  
Physically inactive adults: **22.3%**



Job density/ working age population: **0.84**  
Unemployment: **5.3%**  
% 16-64 year olds receiving employment support: **6.1%**



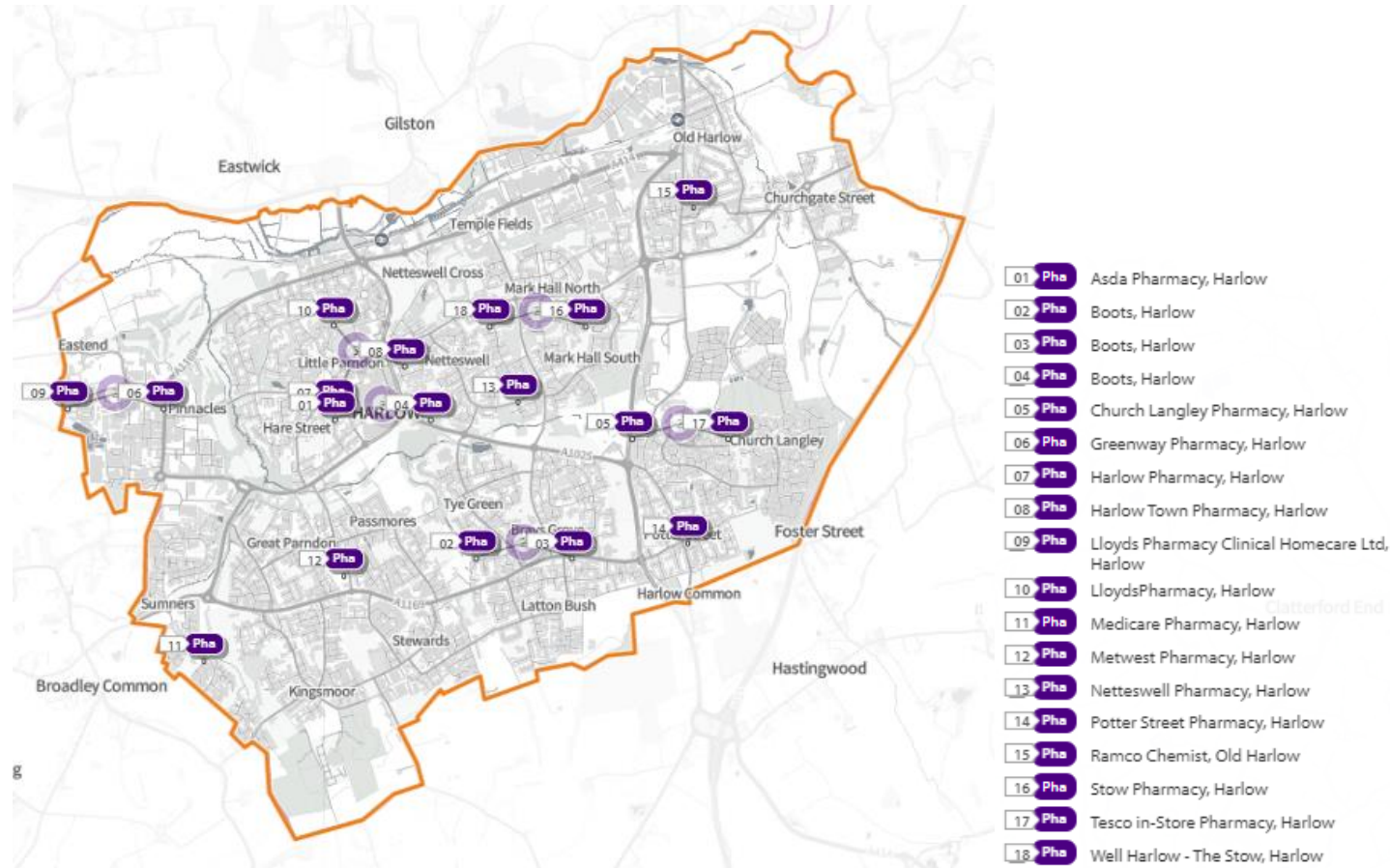
Depression QoF Incidence (18+): **1.7%**  
Suicide rate/100000: **16.3**  
Loneliness: **20.9%**



Fuel poverty: **13.3%**  
Green infrastructure assets: **46.4%**

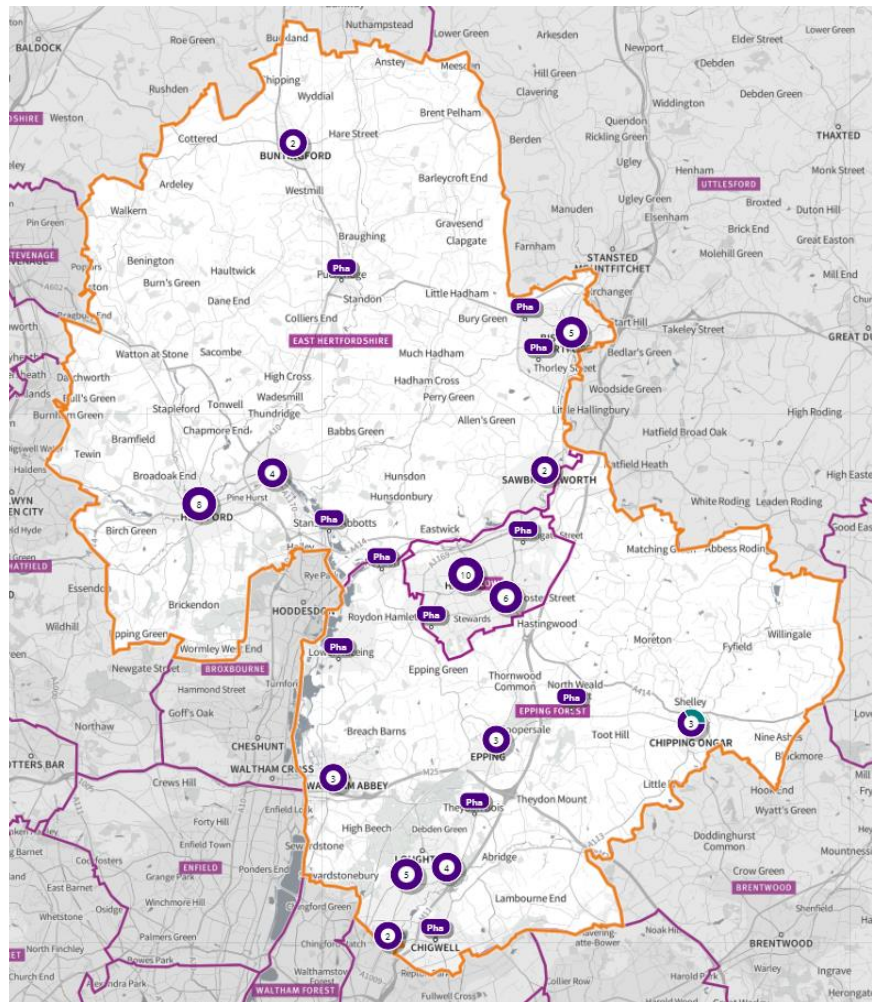
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 47 Map of Harlow Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 48 Map of Pharmacies and dispensing doctors within the Harlow locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Harlow residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes).
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Harlow residents also have access to pharmacies in other HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the West Essex CCG area shows that 86% of prescriptions generated in the CCG are dispensed within the area and 14% out of area including 5% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 28 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Harlow</b>
Total Number of Community Pharmacies	16
Dispensing Doctors	0
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	2

**Table 29 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FLH17	Asda Pharmacy (100 Hour Pharmacy)	Water Gardens	Harlow	CM20 1AN	7.00 - 23.00	7.00 - 22.00	11.00 - 17.00	✓	✓			✓	✓		✓	✓	✓			✓
FCX16	Boots	5 Bush House, Bush Fair	Harlow	CM18 6NS	9.00 - 18.00 13.00 - 14.00	9.00 - 17.00	Closed		✓				✓							
FNQ36	Boots		Harlow	CM18 6PA	8.30 - 18.30	9.00 - 17.00			✓				✓		✓				✓	✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
		9 North House, Bush Fair			8.30 - 9.00, 12.30 - 13.30 & 18.00 - 18.30	12.30 - 17.00	Closed													
FTV09	Boots	37 Broadwalk	Harlow	CM20 1JA	<b>8.30-17.30</b> 8.30 - 10.00 & 17.00 - 17.30	<b>8.30 - 18.00</b> 8.30 - 10.00 & 16.00 - 18.00	10.00 - 16.00	✓	✓			✓	✓		✓					
FHF14	Church Langley Pharmacy	Florence Nightingale Health Centre, Minton lane	Harlow	CM17 9TG	<b>9.00 - 18.30</b> 13.00 - 14.00 & 18.00 - 18.30	Closed	Closed	✓	✓				✓							
FD523	Harlow Pharmacy (100 Hour Pharmacy)	Unit 2, Wych Elm	Harlow	CM20 1QR	<b>8.00 - 23.00</b>	<b>8.00 - 22.00</b>	<b>8.00 - 22.00</b>	✓	✓		✓	✓	✓	✓	✓	✓	✓			
FCP20			Harlow	CM20 1BL	<b>9.00 - 17.30</b>	Closed		✓	✓			✓	✓			✓	✓			✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Harlow Town Pharmacy	5 Market House, Stone Cross			13.00 - 13.30		Closed													
FE570	Lloyds Pharmacy	Fifth Avenue, Allende Ave	Harlow	CM20 2AG	8.30 - 21.00 8.30 - 9.00, 12.00 - 15.00 & 19.00 - 21.00	8.30 - 21.00 8.30 - 9.00 & 14.00 - 21.00	10.00 - 16.00	✓				✓	✓							
FLV19	Medicare Pharmacy	1 Sumners Hatch, Broadley Road	Harlow	CM19 5RD	9.00 - 18.30 18.00 - 18.30 & Closed 12.30 - 13.30	Closed	Closed	✓	✓			✓	✓			✓	✓			
FFP42	Metwest Pharmacy	Unit 2, Lister House	Harlow	CM18 6YJ	9.00 - 18.30		Closed	✓			✓	✓	✓			✓	✓		✓	✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
		Health Centre, Abercrombie Way			13.00 - 14.00 & 18.00 - 18.30	9.00 - 13.00														
FWF31	Netteswell Pharmacy	1 Pypers Hatch, Maddox Road	Harlow	CM20 3NG	9.00 - 19.00 13.00 - 14.00	9.00 - 13.00	Closed		✓				✓	✓			✓		✓	
FKE56	Potter Street Pharmacy	12 Prentice Place, Potter Street	Harlow	CM17 9BG	9.00 - 18.00 13.00 - 14.00	Closed	Closed	✓	✓				✓		✓	✓			✓	
FRC09	Ramco Dispensing Chemist	43/45 High Street	Old Harlow	CM17 0DN	9.00 - 18.30 13.00 - 13.30 & 17.00 - 18.30	10.00 - 17.00	Closed	✓					✓							✓
FCP78	Stow Pharmacy	16 The Stow, Mark Hall	Harlow	CM20 3AH	9.00 - 17.30	9.00 - 17.30	Closed	✓	✓			✓	✓	✓						✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
					9.00 - 10.00 & 17.00 - 17.30	9.00 - 10.00, 14.00 - 15.00 & 16.00 - 17.30														
FM358	Tesco In-store Pharmacy (100 Hour Pharmacy)	Church Langley Way	Harlow	CM17 9TE	6.30 - 22.30	6.30 - 22.00	10.00 - 16.00	✓							✓					
FW755	Well Harlow - The Stow	107 The Stow	Harlow	CM20 3AS	8.30 - 18.30 8.30 - 9.00, 13.00 - 14.00 & 18.00 - 18.30	Closed	Closed	✓			✓	✓	✓		✓			✓	✓	✓
FKL27	Lloyds Pharmacy Clinical Homecare Ltd (DSP)	Unit 4, Scimitar Park, Roydon Road	Harlow	CM19 5GU	9.00-17.30 17.00 – 17.30	Closed	Closed	N/A												
FR251		Unit 78 Greenway	Harlow	CM19 5QE	9.00-17.30	Closed	Closed	N/A												

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Greenway Pharmacy (DSP)	Business Centre (DSP)			17.00 – 17.30															

### Harlow opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 16 community pharmacies are open between the hours of 9:00 to 17:00  
Earliest opening time is 6.30 and latest closing time is 23.00
- On Saturdays 11 pharmacies are open in the morning and 9 of the pharmacies remain open in the afternoon. The latest closing time is 22.00
- On Sundays 5 pharmacies open, longest opening times are 8.00 to 22.00

### Services (data January 2022)

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### Housing (Appendix G)



The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Harlow locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Harlow locality

## 7.9 Maldon Locality



# Maldon Locality

The Maldon district has a coastal border stretching from the Burnham-on-Crouch estuary, round the Dengie peninsula up to the nuclear facility at Bradwell on the River Blackwater covering an area of 358 square kilometers.

The district is home to the towns of Maldon, Burnham-on-Crouch and Heybridge along with several smaller villages: it is sparsely populated outside of the towns. With a population of 65,401 it is one of the least populous Essex districts with 183 people living per square km. 95.8% of the population are of White British ethnicity.

In the Indices of Multiple Deprivation 2019 the Maldon Local Authority area was ranked 211 out of 317 Lower Tier Local Authorities (LTLAs) in England. This places Maldon in the upper 40% of least deprived LTLAs nationally. Maldon is also one of the three LTLAs in Essex which has no residents in the bottom 1&2 deciles.



Population: **65,401**  
Area (sq. Km): **358**  
People/sq. Km: **183**



Life expectancy at birth  
Male : **80.5 years**  
Female : **83.9 years**



Educational attainment  
(5 or more GCSEs) % of  
all children: **64.4%**



White British: **95.8%**  
White non British: **2.3%**  
Mixed: **0.8%**  
Asian/Asian British: **0.8%**  
Black/Black British: **0.2%**  
Total BAME residents: **4.2%**



IMD rank: **211**  
Residents living in most  
deprived decile: **0 %**  
Homelessness rate/1000: **0.6**



18+ overweight/obese: **59.6%**  
Physically inactive adults: **15.3%**



Job density/ working age  
population: **0.68**  
Unemployment: **4%**  
% 16-64 year olds receiving  
employment support: **3.2%**



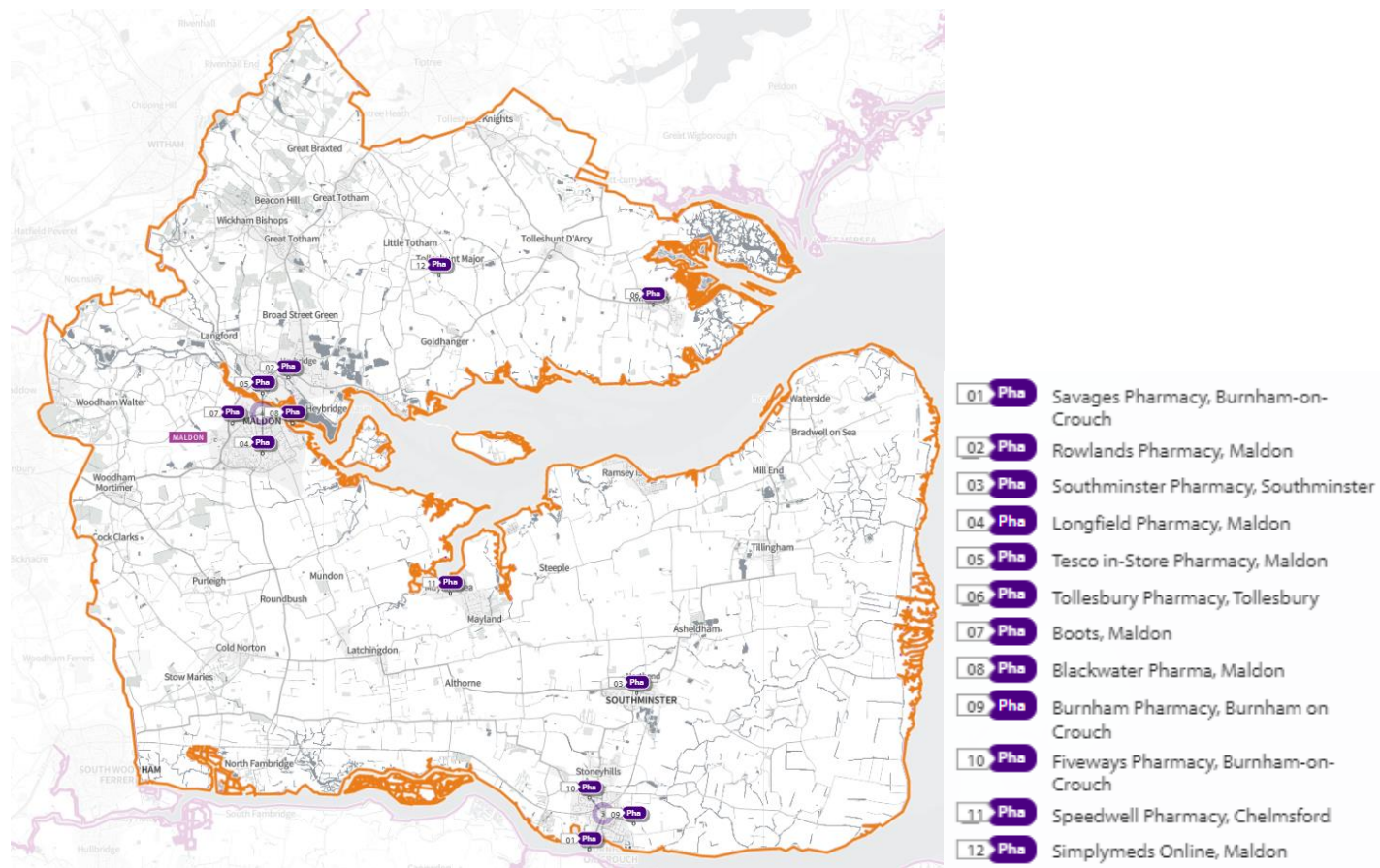
Depression QoF Incidence  
(18+): **0.9%**  
Suicide rate/100000: **13.2**  
Loneliness: **15.4%**



Fuel poverty: **12.1%**  
Green infrastructure  
assets: **19.1%**

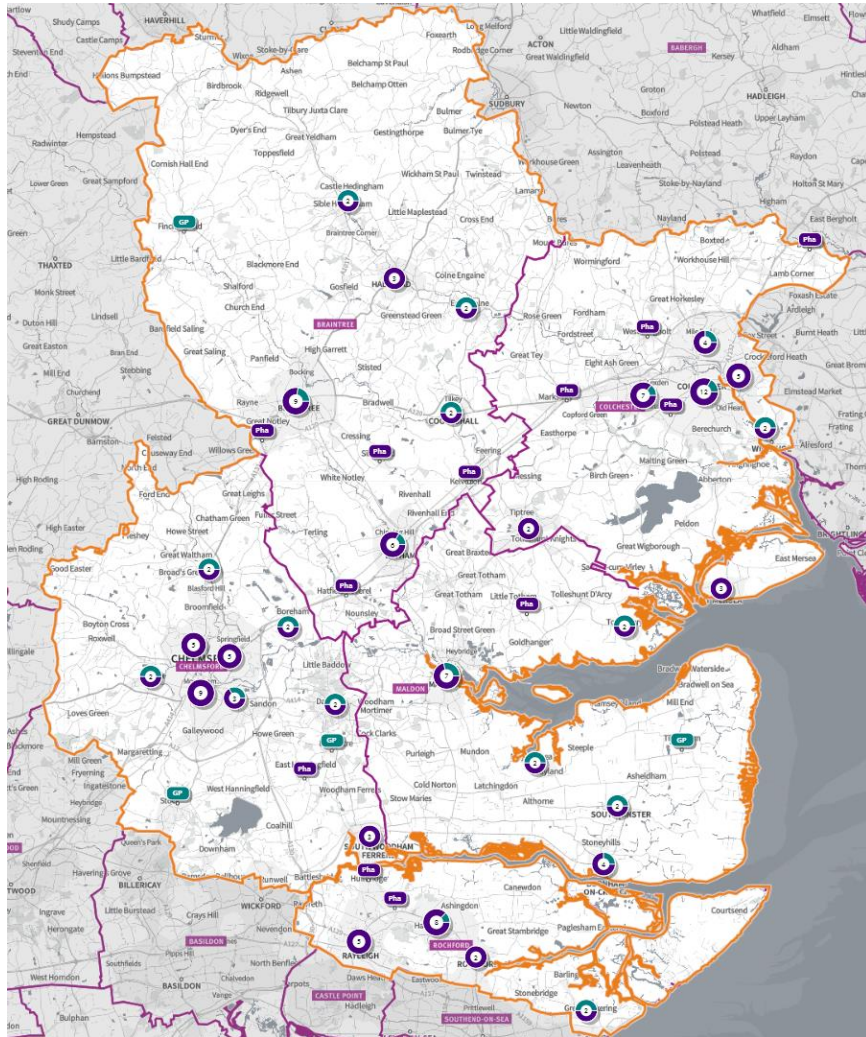
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

Figure 49 Map of Maldon Pharmacies



Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 50 Map of Pharmacies and dispensing doctors within the locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Maldon residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Maldon residents also have access to dispensing doctors, pharmacies in other HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Mid Essex CCG area shows that 80% of prescriptions generated in the CCG are dispensed within the area and 20% out of area including 3% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 30 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Maldon</b>
Total Number of Community Pharmacies	11
Dispensing Doctors	7
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	1

**Table 31 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMEN TARY	Hours: Sat OPENING HOURS SUPPLEMEN TARY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FPH83	Blackwater Pharma	Princes Road	Maldon	CM9 5GP	7.00 – 22.00	7.00 – 22.00	10.00 – 20.00	✓	✓			✓	✓		✓	✓	✓			
FT346	Boots	54 High Street	Maldon	CM9 5PN	9.00 – 17.30 9.00 - 9.15 & 17.00 - 17.30 Closed 14.00- 15.00	9.00 - 17.30 9.00 - 9.15 & 16.30 - 17.30 Closed 14.00- 15.00	Closed	✓					✓			✓			✓	✓
FKK89					7.00 - 22.30	7.00 - 22.30														



Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Burnham Pharmacy (100 Hour Pharmacy )	Foundry Lane	Burnham-On-Crouch	CM0 8SJ			10.00 - 17.00	✓					✓							
FLK60	Fiveways Pharmacy	3 Foundry Lane	Burnham-On-Crouch	CM0 8BL	9.30 – 16.00 13.30 - 14.30	9.00 – 13.00	Closed	✓	✓			✓	✓						✓	
FMP05	Longfield Pharmacy	Longfield Medical Centre, Princes Road	Maldon	CM9 5DF	8.00 - 18.30 8.00 – 9.00, 13.00 – 14.00 & 18.15 - 18.30	9.00 – 13.00	Closed	✓			✓	✓	✓							
FA007	Rowlands Pharmacy	10,10A & 10B Bentalls Ctr, Colchester Road	Maldon	CM9 4GD	9.00 - 17.30 13.20 - 13.30 Closed 13.00 - 13.20	9.00 – 1.00		✓	✓				✓			✓	✓			

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMEN TARY	Hours: Sat OPENING HOURS SUPPLEMEN TARY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FD637	Savages Pharmacy	22 Station Road	Burnham-On-Crouch	CM0 8BQ	9.00 – 18.00  Closed 12.30 - 13.30	9.00 – 13.00	Closed	✓	✓			✓	✓			✓				
FET17	Southminster Pharmacy	15 High Street	Southminster	CM0 7AA	8.45 - 17.45  Closed 13.00 – 14.00	9.00 – 13.00	Closed	✓					✓							
FPJ61	Speedwell Pharmacy	Imperial Avenue	Chelmsford	CM3 6AH	8.00 – 17.30  13.00 – 14.00 & 17.00 - 17.30	Closed	Closed	✓				✓	✓				✓			
FMY18	Tesco In-store Pharmacy	Fullbridge Road	Maldon	CM9 4LE	8.00 - 20.00 8.00 – 9.00, 14.00 – 15.00 & 16.30 – 20.00	8.00 - 20.00 8.00 – 9.00, 14.00 – 15.00 & 16.30 – 20.00	10.00 – 16.00	✓	✓				✓	✓		✓				
FRC59			Maldon		9.00 - 17.30															

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMEN TARY	Hours: Sat OPENING HOURS SUPPLEMEN TARY	Hours: Sun OPENING HOURS SUPPLEMEN TARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Tollesbury Pharmacy	12A East Street		CM9 8QD	13.00 - 13.30	9.00 – 13.00	Closed	✓	✓				✓	✓						
FX730	SimplyMeds Online (DSP)	Unit K2, Beckingham Business Park	Maldon	CM9 8LZ	9.00 – 18.00  Closed 13.00 – 14.00	Closed	Closed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

### Maldon opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 11 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 7.00 and latest closing time is 22.30.
- On Saturdays 9 pharmacies are open in the morning and 3 of the pharmacies remain open in the afternoon. The earliest opening time is 7.00 and the latest closing time is 22.30.
- On Sundays 3 pharmacies open, longest opening times are 10.00 to 20.00.

### Services (data January 2022)

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Maldon locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Maldon locality

## 7.10 Rochford Locality



# Rochford Locality

Rochford covers an area of 167 square kilometers and is predominantly rural in its character. It has miles of coastline as well as vast areas of countryside. Rochford has a population of 87,627 with 524 people living per square km. 95.6% of the population are of a White British ethnicity.

In the Indices of Multiple Deprivation 2019 the Rochford Local Authority area was ranked 286 out of 317 lower tier authorities in England. This places Rochford in the upper 10% of least deprived Lower Tier Local Authorities (LTLAs) nationally. Compared to the other local authority areas in Essex, Rochford is ranked as 10<sup>th</sup> out of 12 in the county for overall deprivation.

Rochford is also one of three areas in Essex which fall into the 10% least deprived areas nationally. As of 2019 the Rochford area contains 53 LSOAs of which 1 is ranked in the bottom two most deprived deciles nationally.



Population: **87,627**  
Area (sq. Km): **167**  
People/sq. Km: **524**



Life expectancy at birth  
Male : **81.1 years**  
Female : **84.2 years**



Educational attainment (5 or more GCSEs) % of all children: **61.7%**



White British: **95.6%**  
White non British: **1.6%**  
Mixed: **1.1%**  
Asian/Asian British: **1.1%**  
Black/Black British: **0.5%**  
Total BAME residents: **4.3%**



IMD rank: **286**  
Residents living in most deprived decile: **1.8 %**  
Homelessness rate/1000: **2.1**



18+ overweight/obese: **62%**  
Physically inactive adults: **20.2%**



Job density/ working age population: **0.59**  
Unemployment: **3.9%**  
% 16-64 year olds receiving employment support: **2.9%**



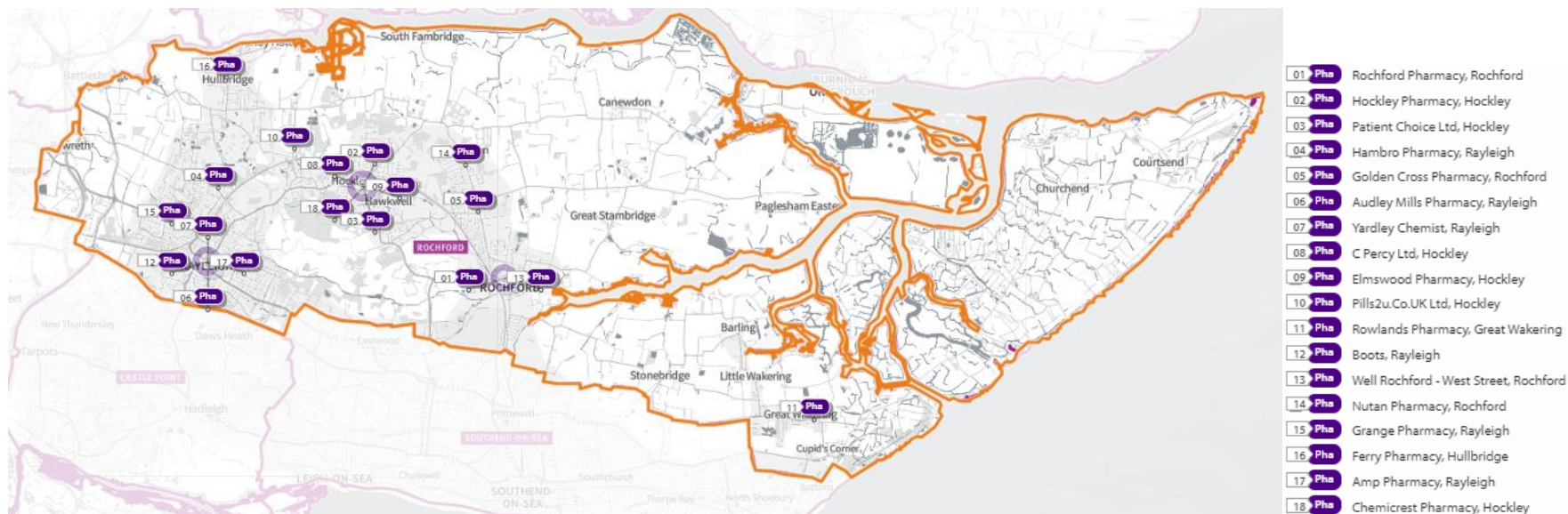
Depression QoF Incidence (18+): **1.2%**  
Suicide rate/100000: **8.3**  
Loneliness: **11.2%**



Fuel poverty: **10%**  
Green infrastructure assets: **27.5%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

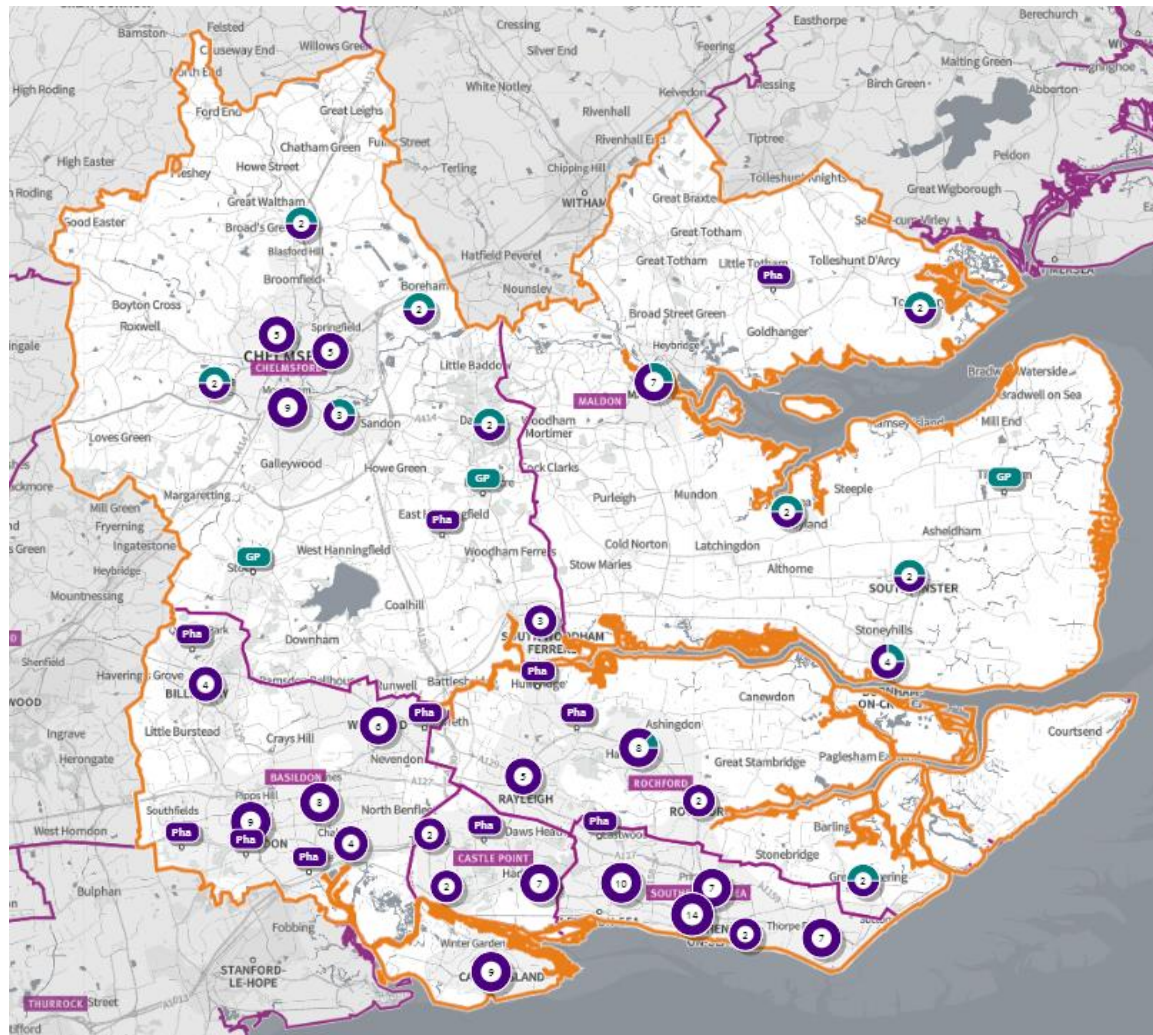
**Figure 51 Map of Rochford Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22), Note: *Pills2u Pharmacy* closed August 2022 (source: NHSE)



**Figure 52 Map of Pharmacies and dispensing doctors within the locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)



## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Rochford residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Rochford residents also have access to dispensing doctors' pharmacies in other HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the Castle Point and Rochford CCG area shows that 93% of prescriptions generated in the CCG are dispensed within the area and 7% out of area including 3% by distance selling pharmacies.

### **Pharmaceutical services in the locality**

***Table 32 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Rochford</b>
Total Number of Community Pharmacies	15
Dispensing Doctors	2
Dispensing Appliance Contractors	1
Distance Selling Pharmacies	0

**Table 33 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FDX41	AMP Pharmacy	55-57 Eastwood Road	Rayleigh	SS6 7JE	8.00 - 21.00	9.00 - 17.00	10.00 - 17.00	✓	✓		✓		✓			✓	✓			
FKX68	Boots	77-79 High Street	Rayleigh	SS6 7EJ	8.30 - 5.30 8.30 - 9.30 & 13.00 - 14.00	8.30 - 15.30 8.30 - 9.30 & 13.00 - 14.00	10.00 - 16.00	✓	✓				✓			✓				

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FG175	C Percy Ltd	212 Main Road	Hockley	SS5 4EG	9.00- 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓	✓		✓	✓	✓	✓		✓	✓			
FJ339	Chemicrest Pharmacy	39-41 Spa Road	Hockley	SS5 4AZ	9.30 - 18.00 13.00 - 14.00 & 17.30 - 18.00	9.30 – 16.00 13.00 - 14.00 & 15.30 - 16.00	Closed	✓					✓	✓			✓			✓
FG511	Elmswood Pharmacy	53 Southend Road	Hockley	SS5 4PZ	9.00 - 18.00 13.00 - 14.00 & 17.30 - 18.00	9.00 - 13.00 11.30 - 13.00	Closed	✓					✓							
FY681	Ferry Pharmacy	167 Ferry Road	Hullbridge	SS5 6JH	9.00 - 18.30 17.00 - 18.30	9.00 - 13.00	Closed	✓	✓		✓		✓	✓		✓	✓			✓
FCP70	Golden Cross Pharmacy	10 Golden Cross Parade, Ashingdon Road	Rochford	SS4 1UB	9.00 - 18.45 17.00 - 18.45	9.00 - 16.30	Closed	✓				✓	✓							
FWV73		113 London Road	Rayleigh		9.00 - 18.30	9.00 - 17.00														

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	Grange Pharmacy			SS6 9AX	13.00 - 14.00 & 17.30 - 18.30	12.00 - 13.00 & 16.00 - 17.00	Closed	✓	✓			✓	✓	✓						
FAC81	Hambro Pharmacy	53A Hullbridge Road	Rayleigh	SS6 9NL	9.00 – 19.00  17.00 – 19.00	9.00 – 17.00  9.00 – 17.00	10.00 - 14.00	✓					✓							
FW105	Hockley Pharmacy	5-7 Broad Parade	Hockley	SS5 5DA	9.00 - 18.15 13.00 - 14.00 & 18.00 - 18.15	9.00 - 17.30	Closed	✓	✓				✓	✓						
FT788	Nutan Pharmacy	456 Ashingdon Road	Rochford	SS4 3ET	9.00 - 19.00 17.00 - 19.00	9.00 - 17.00	Closed	✓					✓							
FEM75	Rochford Pharmacy (100 Hour Pharmacy)	15-17 West Street	Rochford	SS4 1BE	8.00 - 22.30	8.00 - 22.30	8.00 - 21.00	✓	✓		✓	✓	✓							
FKW03	Rowlands Pharmacy	62 High Steet	Great Wakering	SS3 0EQ	9.00 - 18.00	Closed	Closed	✓		✓			✓			✓	✓			

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
					Closed 13.00 - 14.00															
FT153	Well Rochford - West Street	42 West Street	Rochford	SS4 1AJ	8.00 - 18.00 8.00 - 9.00 & 13.00 - 14.00	9.00 - 13.00	Closed	✓				✓	✓					✓		
FEA38	Yardley Chemist	Burley House, 15 High Street	Rayleigh	SS6 7EW	8.30 - 18.30 8.30 - 9.00, 13.00 - 14.00 & 18.00 - 18.30	Closed	Closed	✓	✓		✓	✓	✓			✓	✓			✓
FWN89	Patient Choice Ltd (DAC)	10 – 12 Main Road	Hockley	SS5 4QS	9.00 - 17.30	Closed	Closed	N/A												

### Rochford opening hours

- Weekday opening hours were taken from Friday as a standard.

Monday to Friday, all 15 community pharmacies are open between the hours of 9:00 to 17:00.

Earliest opening time is 8.00 and latest closing time is 22.30.

- On Saturdays 14 pharmacies are open in the morning and 9 of the pharmacies remain open in the afternoon. The earliest opening time is 8.00 and the latest closing time is 22.30.
- On Sundays 4 pharmacies open, longest opening times are 8.00 to 21.00.

### **Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Rochford locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Rochford locality

## 7.11 Tendring Locality



# Tendring Locality

Tendring is located in the Northeastern peninsula of Essex and covers an area of approximately 336 square kilometers. The main populous areas are those on the coastline such as Frinton, Walton, Brightlingsea, Clacton and Harwich.

Tendring is the fifth most populous district in Essex with a population of 147,353, with 438 people per square km. 95.4% of the population are of White British ethnicity.

In the Indices of Multiple Deprivation 2019 the Tendring Local Authority area was ranked 32 out of 317 lower tier authorities in England. This places Tendring in the bottom 10% of most deprived Lower Tier Local Authorities (LTLAs) nationally. Tendring is ranked as the most deprived area out of 12 districts in the county for overall deprivation. Tendring is the only area in Essex which falls into the 10% of most deprived areas nationally and is 68 places below the next lowest area in the county.





Population: **147,353**  
Area (sq. Km): **336**  
People/sq. Km: **438**



Life expectancy at birth  
Male : **78.2 years**  
Female : **82 years**



Educational attainment (5 or more GCSEs) % of all children: **48.8%**



White British: **95.4%**  
White non British: **2.2%**  
Mixed: **1.1%**  
Asian/Asian British: **0.9%**  
Black/Black British: **0.3%**  
Total BAME residents: **4.6%**



IMD rank: **32**  
Residents living in most deprived decile: **30.8 %**  
Homelessness rate/1000: **2.1**



18+ overweight/obese: **68%**  
Physically inactive adults: **23.5%**



Job density/ working age population: **0.66**  
Unemployment: **6.2%**  
% 16-64 year olds receiving employment support: **5.6%**



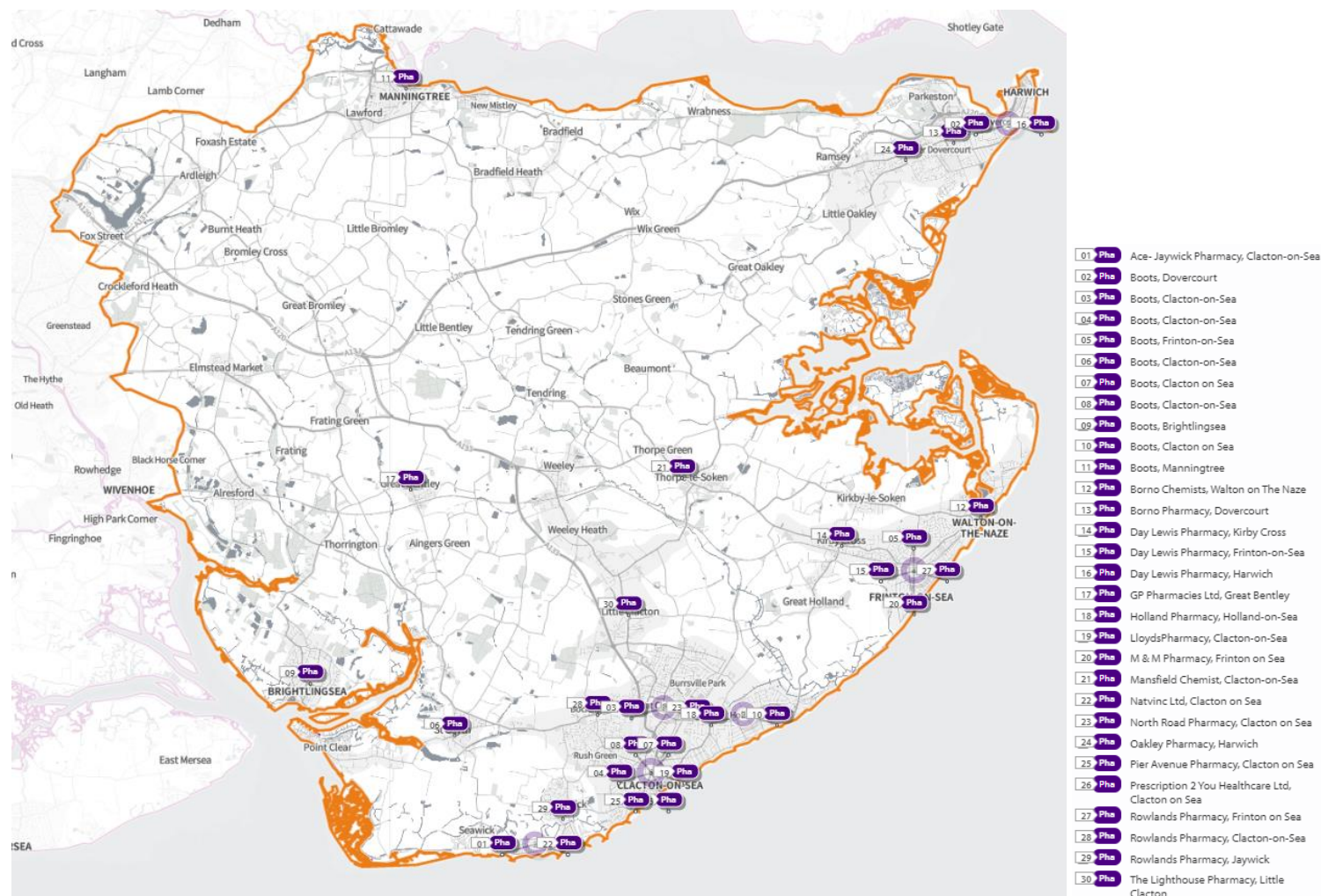
Depression QoF Incidence (18+): **1.4%**  
Suicide rate/100000: **16.3**  
Loneliness: **17%**



Fuel poverty: **15.3%**  
Green infrastructure assets: **16.9%**

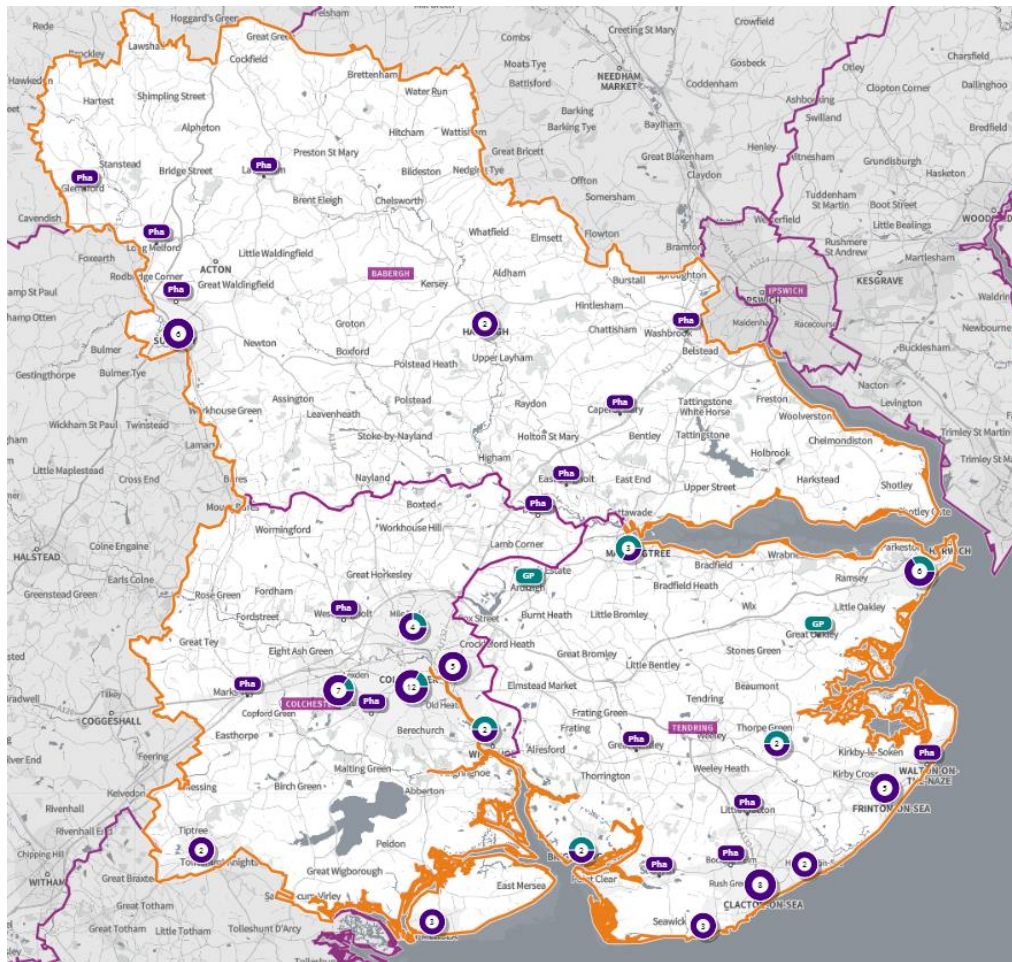
Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>

**Figure 53 Map of Tendring Pharmacies**



Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 54 Map of Pharmacies and dispensing doctors within the Tendring locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

## Pharmaceutical services provision in the locality

### Provision

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### Access

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6km buffer zone around Essex by each journey method.

Overall, across Essex, generally residents are within a relatively short travel time whichever method is chosen:

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Tendring residents can drive to a pharmacy within 20 minutes.
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes).
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Tendring residents also have access to dispensing doctors, pharmacies in other HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the North East Essex CCG area shows that 89% of prescriptions generated in the CCG are dispensed within the area and 11% out of area including 5% by distance selling pharmacies.

#### **Pharmaceutical services in the Tendring locality**

***Table 34 Number and type of providers of pharmaceutical services in the area***

<b>Type Of Contract</b>	<b>Tendring</b>
Total Number of Community Pharmacies	29
Dispensing Doctors	8
Dispensing Appliance Contractors	0
Distance Selling Pharmacies	0

**Table 35 Pharmacy contractors in the locality and provision of commissioned services**

\* Friday hours are taken as standard for Mon- Fri

**Services key:**

Services 1 & 2 are NHSE commissioned Advanced **necessary services**

Services 3-6 are NHSE commissioned Advanced services

Service 7 is an NHSE commissioned Enhanced service

Service 8 is a CCG locally commissioned services

Services 9-13 are local authority locally commissioned services

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FAN43	Boots UK Ltd	224-226 High Street	Dovercourt	CO12 3AJ	<b>8.30 - 17.30</b> 8.30-9.30  13.30-14.30 & 17.15-17.30	<b>8.30-17.30</b> 8.30 - 9.30, 13.30-14.30 & 17.00-17.30	Closed	✓					✓						✓	✓
FAN97	Prescription 2 You Healthcare	89/91 Pier Avenue	Clacton-On-Sea	CO15 1QE	<b>8.00 - 18.30</b>	<b>9.00 -17.00</b>	10.00-13.00	✓					✓			✓	✓		✓	✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
					8.00 - 9.00, 12.00 - 14.00 & 18.00 - 18.30	9.00- 13.00 & 16.00- 17.00														
FAP95	GM Graham Pharmacies Ltd (100 Hour Pharmacy)	77-79 Frinton Road	Holland-On-Sea	CO15 5UH	8.00- 23.00	8.00- 22.00	8.00- 22.00	✓	✓			✓	✓		✓	✓				
FCX40	Boots UK Ltd	15 North Road	Clacton-On-Sea	CO15 4DB	8.45 - 20.00 8.45-9.00 & 17.00- 20.00	9am - 17pm	Closed	✓	✓				✓				✓	✓		✓
FD548	Natvinc Ltd	18 Broome Way	Clacton-On-Sea	CO15 2HN	9.00 - 18.00 13.00 - 14.00	9.00 - 16.00	Closed						✓							✓
FE590	Boots UK Ltd	54-62 Pier Avenue		CO15 1QN	8.00 - 17.30	8.30 - 17.30		✓	✓			✓				✓	✓			



Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
			Clacton-On-Sea		8.00 - 9.30, 13.00 - 14.00 & 17.15 - 17.30	8.30 - 9.30, 13.00 - 14.00 & 17.00 - 17.30	10.00 - 16.00						✓							
FEV34	L Rowland & Co (Retail) Ltd	98 Connaught Avenue	Frinton-On-Sea	CO13 9PT	9.00 - 17.30 13.20 - 14.00	9.00 - 13.00 11.30 - 13.00	Closed	✓					✓							
FGR39	Lloyds Pharmacy Ltd	2 Jackson Road	Clacton-On-Sea	CO15 1JA	9.00 - 18.00 11.00 - 14.30	9.00 - 12.30	Closed	✓				✓	✓				✓			✓
FGR78	L Rowland & Co (Retail) Ltd	354 St Johns Road	Bockings Elm Clacton-On-Sea	CO16 8DS	9.00 - 18.00 13.20 - 14.00	Closed	Closed	✓					✓			✓			✓	
FJF03	GP Pharmacies Ltd	The Green Pharmacy	The Green Colchester	CO7 8PJ	9.00 - 18.30	9.00 - 13.00	Closed	✓	✓				✓			✓				



Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
					17.00 - 18.30															
FK003	Fourth Dimensions Ltd	Maidshead Parade, High St	Clacton-On-Sea	CO16 0DY	9.00 - 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓					✓							
FWR90	GM Graham Pharmacies Ltd	78-80 Pier Avenue	Clacton-On-Sea	CO15 1NH	9.00 - 17.30 13.20 - 13.30	Closed	Closed					✓	✓						✓	
FKJ91	Prescriptions2You Limited (100 Hour Pharmacy)	25 North Road	Clacton-On-Sea	CO15 4DD	7.00 - 22.00	7.00 - 22.00	10.00 - 20.00	✓	✓				✓							
FLG31	Boots UK Ltd	10 Connaught Avenue	Frinton-On-Sea	CO13 9PW	9.00 - 17.30 9.00 - 9.30 & 13.00 - 14.15	9.00 - 17.30 9.00 - 9.30, 13.00 - 14.15 & 17.00 - 17.30	10.00 - 16.00	✓				✓	✓							
FLQ39	Day Lewis Plc	1-5 The Parade	Halstead Road Kirby Cross	CO13 0LN	8.30 - 17.30 13.00 - 14.00	Closed	Closed	✓	✓		✓	✓	✓							

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FLY44	Day Lewis Plc	8 The Triangle Shop Ctr	Rochford Way Frinton-On-Sea	CO13 0AU	9.00 - 17.30 17.00 - 17.30	9.00 - 13.00	Closed	✓	✓			✓	✓							
FN90	Borno Chemists Ltd	Fryatt Hospital	419 Main Road Dovercourt	CO12 4EX	8.30 - 18.30 8.30 - 9.00 & 17.00 - 18.30	Closed	Closed	✓					✓			✓	✓	✓		✓
FPT34	Borno Chemists Ltd	3 Portobello Buildings	High Street Walton On The Naze	CO14 8BB	9.00 - 18.30 17.00 - 18.30	9.00 - 13.00	Closed	✓	✓				✓				✓			✓
FPV12	Boots UK Ltd	19 Clacton Road	Clacton-On-Sea	CO16 8PA	9.00 - 17.30	9.00 - 17.00 14.00 - 17.00	Closed	✓	✓				✓				✓			✓

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
					13.00 - 14.00 & 17.00 - 17.30															
FQW40	M & M Farmacia Ltd (100 Hour Pharmacy)	152 Connaught Avenue	Frinton-On-Sea	CO13 9NE	8.00 - 22.00	7.00 - 22.00	7.00 - 22.00	✓	✓			✓	✓							
FRL06	Boots UK Ltd	158 Old Road	Clacton-On-Sea	CO15 3AY	9.00 - 18.30 13.00 - 14.00 & 18.00 - 18.30	9.00 - 17.00	Closed	✓					✓				✓			
FT720	The Lighthouse Pharmacy Ltd	19-21 The Street	Little Clacton	CO16 9LQ	9.00 - 17.00	9.00 - 14.00	Closed	✓			✓		✓			✓				
FTA65	Day Lewis PLC	151 High Street	Harwich	CO12 3AX	9.00 - 18.00	Closed	Closed	✓				✓	✓			✓	✓			
FVL26			32 Crossways	CO15 2NB																

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
	L Rowland & Co (Retail) Ltd	Jaywick Community Centre	Jaywick		8.30 - 18.00 8.30 - 9.30 & 13.20 - 14.00	Closed	Closed	✓		✓			✓			✓			✓	
FVP82	Boots UK Ltd	86 Pier Avenue	Clacton-On-Sea	CO15 1NJ	9.00-18.30 17.00 - 18.30	Closed	Closed	✓					✓			✓	✓			✓
FWE04	Boots UK Ltd	52 Victoria Place	Brightlingsea	CO7 0AB	8.30 - 18.30 8.30 - 9.00, 13.00 - 14.00 & 18.00 - 18.30	9.00 - 17.00 13.00 - 17.00	Closed		✓			✓	✓				✓			
FWL47	Boots UK Ltd	75 Frinton Road	Clacton-On-Sea	CO15 5UH	9.00 - 18.30 13.00 - 14.00 & 18.00 - 18.30	9.00 - 17.00	Closed	✓	✓				✓							
FWW87	Boots UK Ltd		Station Road	CO11 1AA		8.30 - 17.30														

Service Code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address line	Town	Postcode	Hours: M - F* OPENING HOURS SUPPLEMENTARY	Hours: Sat OPENING HOURS SUPPLEMENTARY	Hours: Sun OPENING HOURS SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
		Century House	Manningtree		8.30 - 19.00 8.30 - 9.00, 13.00 - 14.00 & 18.00 - 19.00	8.30 - 9.00 & 13.00 - 17.30	Closed	✓					✓				✓			
FXX36	Oakley Prescriptions Ltd	10 Oakley Road	Dovercourt	CO12 4QZ	9.00 - 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓	✓				✓		✓	✓		✓		

### Tending opening hours

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 29 community pharmacies are open between the hours of 9:00 to 17:00.  
Earliest opening time is 7.00 and latest closing time is 23.00.
- On Saturdays 22 pharmacies are open in the morning and 13 of the pharmacies remain open in the afternoon. The earliest opening time is 7.00 and the latest closing time is 22.00.
- On Sundays six pharmacies open, longest opening times are 8.00 to 22.00.

**Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by many of the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

**Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the  
Tendring locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would  
secure improvements or better access to relevant services across the Tendring locality

## 7.12 Uttlesford Locality



# Uttlesford Locality

Uttlesford is located in the North West corner of Essex. It is the largest district in Essex covering approximately 641 square kilometers and is mainly rural in character with four market towns: Saffron Walden, Great Dunmow, Stansted Mountfitchet and Thaxted.

Uttlesford has a population of 92,759 and is the least densely populated district with 145 people living per square km. 92.3% of the population are of White British ethnicity.

In the Indices of Multiple Deprivation 2019 the Uttlesford Local Authority area was ranked 295 out of 317 lower tier authorities in England. This places Uttlesford in the upper 10% of least deprived Lower Tier Local Authorities (LTLAs) nationally.

As of 2019 the Uttlesford area contains 46 LSOAs of which none are ranked in the bottom two most deprived deciles nationally. Uttlesford is one of three LTLAs across the ECC area which do not have any LSOAs in the bottom 10% nationally.



Population: **92,759**  
Area (sq. Km): **641**  
People/sq. Km: **145**



Life expectancy at birth  
Male : **82.6 years**  
Female : **85.4 years**



Educational attainment  
(5 or more GCSEs) % of  
all children: **70.4%**



White British: **92.3%**  
White non British: **4.3%**  
Mixed: **1.2%**  
Asian/Asian British: **1.4%**  
Black/Black British: **0.5%**  
Total BAME residents: **7.7%**



IMD rank: **295**  
Residents living in most  
deprived decile: **0 %**  
Homelessness rate/1000: **0.5**



18+ overweight/obese: **62.6%**  
Physically inactive adults: **19.1%**



Job density/ working age  
population: **1.01**  
Unemployment: **4.4%**  
% 16-64 year olds receiving  
employment support: **2.5%**



Depression QoF Incidence  
(18+): **1.2%**  
Suicide rate/100000: **10.5**  
Loneliness: **15.9%**

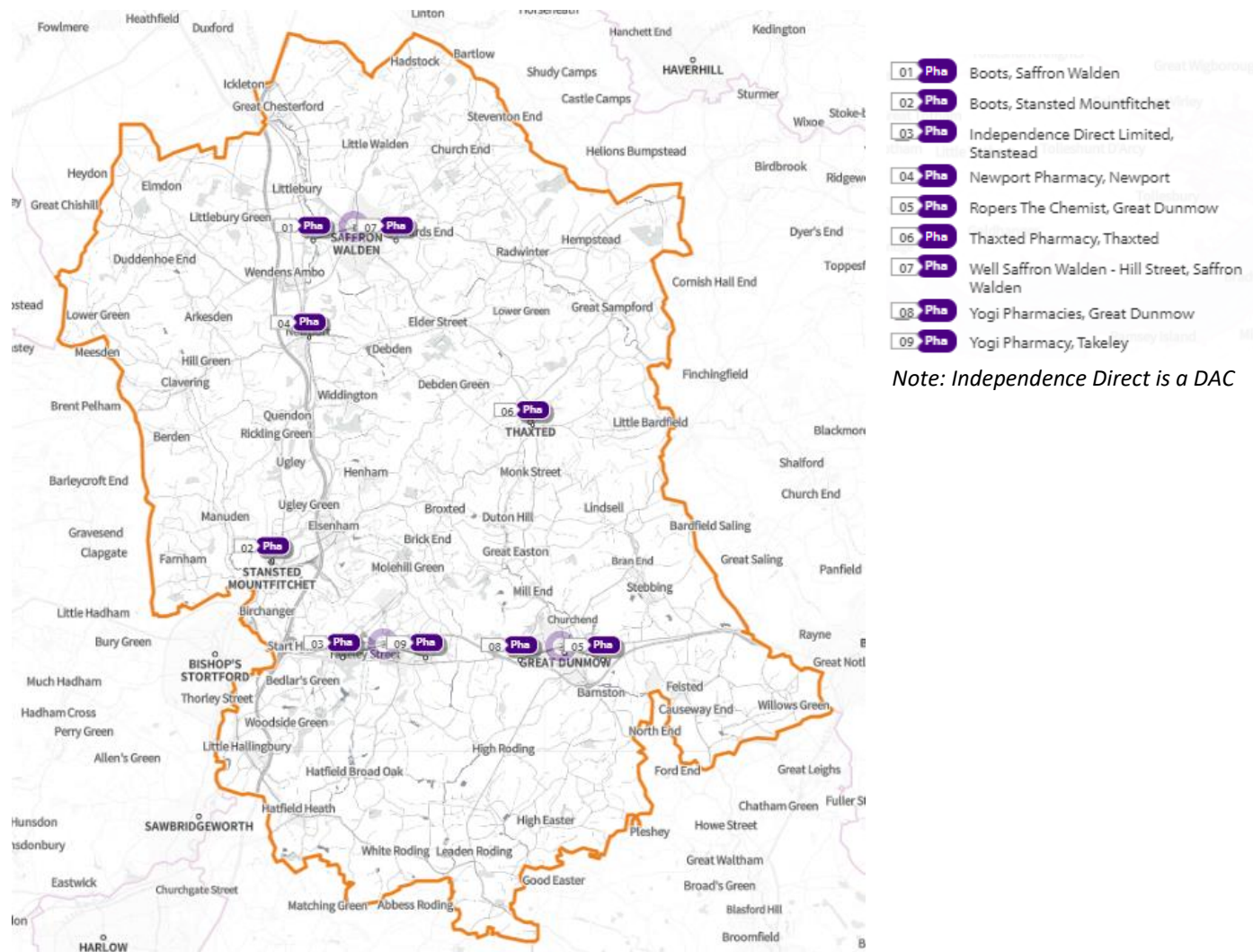


Fuel poverty: **11.9%**  
Green infrastructure  
assets: **12.3%**

Further details can be accessed in the Essex Joint Strategic Needs Assessment <https://data.essex.gov.uk/>



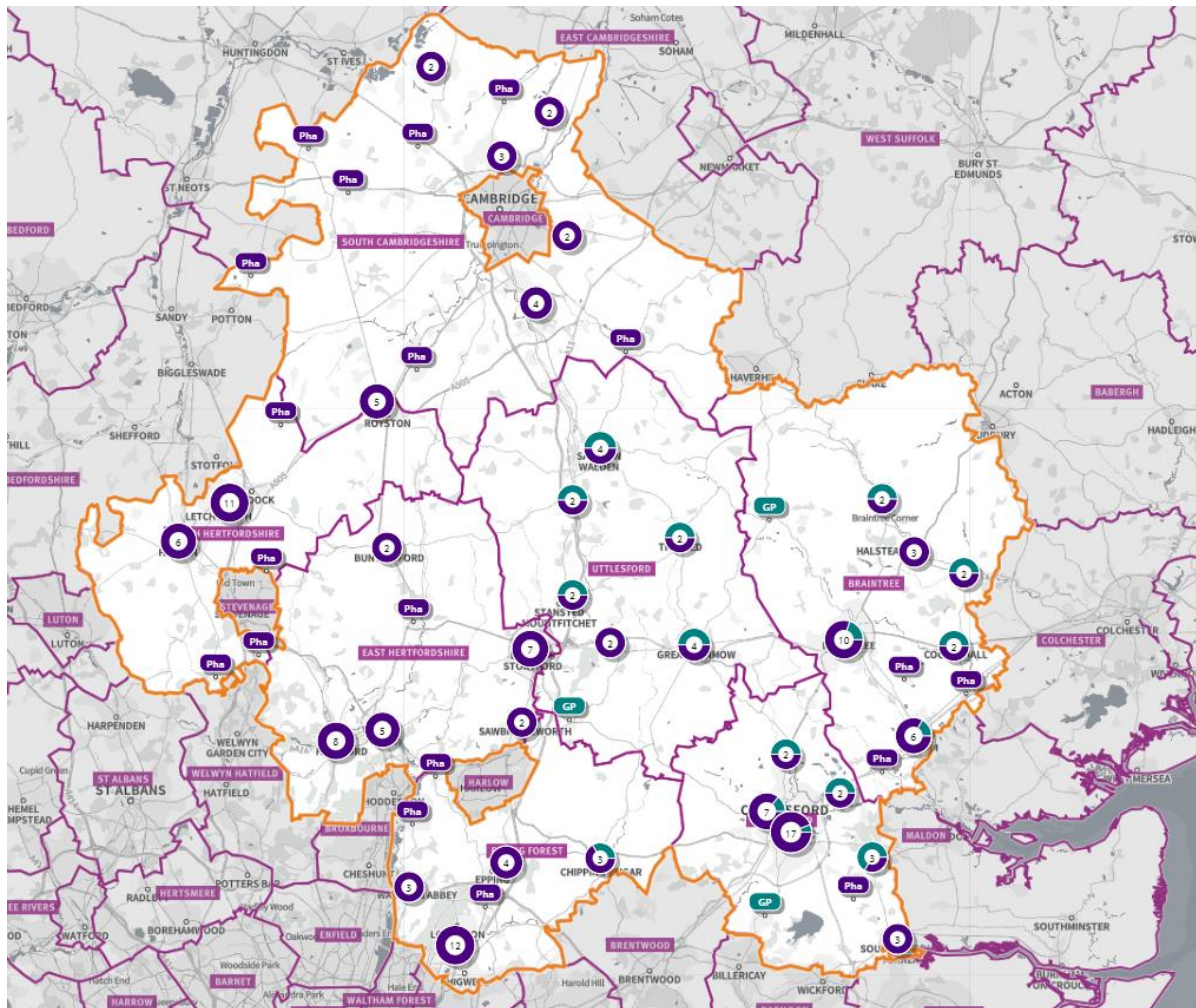
**Figure 55 Map of Uttlesford Pharmacies**



*Note: Independence Direct is a DAC*

Source: [Shape Place Atlas](#) (as at 22/03/22)

**Figure 56 Map of Pharmacies and dispensing doctors within the Uttlesford locality, and neighbouring pharmacy provision**



Source: [Shape Place Atlas](#)

## **Pharmaceutical services provision in the locality**

### **Provision**

The information contained in this report was obtained from NHSE, local commissioners and a contractor survey.

Opening hours were obtained via the NHSE pharmacy contracts team.

Service provision for advanced services was obtained via NHSE, NHSBSA and with the support of the local LPC.

### **Access**

Appendix F shows that using the base population data on the SHAPE Place Atlas platform, it is possible to calculate the Essex population (and by district) that are estimated to have a journey time either within 20 minutes, 20 - 30 minutes or over 30 minutes to a pharmacy across Essex and within a 1.6KM buffer zone around Essex by each journey method.

- 99.9% of the Essex population could get to a pharmacy in a 20-minute drive.
- 95% a 20-minute public transport journey.
- 83% within a 20-minute walk. Residents have to travel for longer if they walk.
- 11% over 30-minute walk away.
- Uttlesford residents across can drive to a pharmacy within 20 minutes
- Most residents can get to a pharmacy within a 20-minute journey on public transport in most districts. However, some districts see a relatively high % of their population having to travel for longer (Braintree, Maldon, Uttlesford 20-30 minutes; Braintree, Epping Forest, Uttlesford over 30 minutes)
- Most residents can get to a pharmacy within 20-minute walk in most districts. Some districts however see a relatively higher % of their population that'd have to walk further (Braintree, Brentwood, Uttlesford 20-30 minutes; Braintree, Maldon, Uttlesford over 30 minutes).

Travel time to access pharmaceutical services are no longer than journey times to access key services as shown in section 6 of this report.

From the results of the public survey (Appendix E) 83% of residents stated that they had a reasonable distance to travel to the pharmacy equating to less than 20 minutes, 14% had travelled between 20 and 30 minutes, and 3% had travelled between 30-45 minutes. 61% made the trip by car, and 34% had travelled on foot—only 3% used public transport and 2% a bicycle.

Uttlesford residents also have access to dispensing doctors, pharmacies in neighbouring HWB areas and distance selling pharmacies in England. Analysis of dispensing flows in the West Essex CCG area shows that 86% of prescriptions in the CCG are dispensed within the area and 14% out of area including 5% by distance selling pharmacies.

#### **Pharmaceutical services in the Uttlesford locality**

***Table 36 Number and type of providers of pharmaceutical services in the area***

Type Of Contract	Uttlesford
Total Number of Community Pharmacies	8
Dispensing Doctors	8
Dispensing Appliance Contractors	1
Distance Selling Pharmacies	0

**Table 37 Pharmacy contractors in the locality and provision of commissioned services**

* Friday hours are taken as standard for Mon- Fri																				
Services code key:																				
Services 1 & 2 are NHSE commissioned Advanced <b>necessary services</b>																				
Services 3-6 are NHSE commissioned Advanced services																				
Service 7 is an NHSE commissioned Enhanced service																				
Service 8 is a CCG locally commissioned service																				
Services 9-13 are local authority locally commissioned services																				
Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address	Town	Postcode	Hours: M - F* OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sat OPENING HOURS <small>SUPPLEMENTARY</small>	Hours: Sun OPENING HOURS <small>SUPPLEMENTARY</small>	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FTG55	Boots	Market Place, Saffron Walden		CB10 1HR	<b>8.30 - 17.30</b> 8.30- 9.00, 13.00 - 14.00	<b>9.00 - 11.30</b> 11.30 - 17.30	10.00 – 16.00	✓	✓						✓	✓				✓
FW844	Boots	Unit 2,The Greens Building, 4/8 Cambridge Road, Stansted Mountfitchet	Stansted Mountfitchet	CM24 8BZ	<b>9.00 - 18.00</b> 7.00 - 9.00, 13.00 - 14.00 & 18.00 - 19.00	<b>9.00 - 13.00</b> 13.00 - 17.00	Closed	✓	✓						✓					

Service code								1	2	3	4	5	6	7	8	9	10	11	12	13
Organisation code	Trading Name	Address	Town	Postcode	Hours: M - F* SUPPLEMENTARY	Hours: Sat SUPPLEMENTARY	Hours: Sun SUPPLEMENTARY	NMS	CPCS	SAC	SCS	HYPERTENSION	FLU Vaccination	COVID Vaccination	PALLIATIVE CARE	SEXUAL HEALTH	SMOKING CESSATION	NHS Health Checks	NEEDLE EXCHANGE	SUPERVISED CONSUMPTION
FAG85	Newport Pharmacy	The Brown House, High Street, Newport	Saffron Walden	CB11 3QY	9.00 - 17.00 17.00 - 18.00	9.00 - 13.00	Closed	✓	✓			✓								
FTE06	Ropers The Chemist	3-5 High Street	Great Dunmow	CM6 1AB	9.00 - 18.00	9.00 - 17.00	Closed	✓				✓								
FN549	Thaxted Pharmacy	3 Town Street	Thaxted	CM6 2LD	9.00 - 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓	✓			✓		✓		✓				
FXV63	Well Saffron Walden - Hill Street	3 The Arches, Hill Street	Saffron Walden	CB10 1ED	9.00 - 17.30 13.30 - 14.30 & 17.30 - 18.30	9.00 - 11.30 11.30 - 13.00	Closed	✓	✓			✓						✓		
FK965	Yogi Pharmacies	7 Market Place	Great Dunmow	CM6 1AX	9.00 - 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓				✓							✓	
FAE08	Yogi Pharmacy	Ellesborough House, Dunmow Road	Takeley	CM2 2 6SH	9.00 - 18.00 13.00 - 14.00	9.00 - 13.00	Closed	✓				✓								
FJN80	Independence Direct Ltd (DAC)	Suite 16, 3rd Floor, Endeavour House, Coopers End Road	Stansted	CM2 4 1SJ	9.00 - 17.00	Closed	Closed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

### **Uttlesford opening hours**

- Weekday opening hours were taken from Friday as a standard.  
Monday to Friday, all 8 community pharmacies are open between the hours of 9:00am to 17:30.  
Earliest opening time is 7.00 and latest closing time is 19.00.
- On Saturdays all the pharmacies are open in the morning and 3 of the pharmacies remain open in the afternoon. The latest closing time is 17.30.
- On Sundays one pharmacy is open between 10:00 until 16:00.

### **Services (data January 2022)**

There is good access to commissioned services within the locality.

The necessary services of NMS and CPCS are provided by almost all the pharmacies.

The NHSE commissioned services that are not provided by pharmacies are delivered by other organisations in the locality.

### **Housing (Appendix G)**

The impact of local housing development plans on provision of pharmaceutical services has been considered but has not identified any gaps in pharmaceutical services provision in the area during the lifetime of this PNA.

No gaps in the provision of necessary pharmaceutical services have been identified in the Uttlesford locality

No gaps in pharmaceutical services have been identified that if provided either now or in the future would secure improvements or better access to relevant services across the Uttlesford locality

## 8. Likely future needs to consider

### 8.1 Sustainability

The Royal Pharmaceutical Society<sup>15</sup> has identified priorities for pharmacies in partnership with other partners to support sustainability and reduce the environmental impact of medicines use. Medicines account for about 25% of carbon emissions within the NHS. Community pharmacists can play a role in supporting sustainability by:

- Using digital tools to reduce the environmental impact of travel, such as virtual consultations where they are clinically appropriate and appropriate for the patient
- Improving organisational, departmental, and personal transport and travel plans, including maximising working from home to reduce travel
- Streamlining ordering and delivery of medicines to reduce carbon emissions
- Encouraging the public to use active transport
- Educating the public about not stockpiling medicines, only ordering the repeat medicines they need, and appropriate disposal of medicines
- Undertaking education on the impact of climate change, how to implement sustainable practices and carbon literacy.
- Sourcing environmentally friendly reusable alternatives to single use plastics in the pharmacy, such as medicine spoons, medicine cups, oral syringes and plastic compliance aids.
- Providing medication reviews to identify potential medicines waste, improve compliance, deprescribe medicines not required, and change from high-carbon products to low-carbon alternatives and low environmental impact alternatives where appropriate
- Collaborating with other health professionals to reduce use of medicines with the biggest environmental impact, for example inhalers and medical gases
- Lead audit work on environmental sustainability.

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<sup>15</sup> <https://www.rpharms.com/recognition/all-our-campaigns/policy-a-z/future-of-pharmacy>



## 8.2 Inequalities

- 8.2.1 The NHS Long -Term Plan, NICE guidelines, the new community pharmacy contractual framework, and learning from the impact of COVID-19 come together to signal the potential for enhancing the role of community pharmacy teams in addressing health inequalities.
- 8.2.2 Public Health England (PHE) produced a briefing<sup>16</sup> highlighting the unique role that pharmacy teams can play in helping to address health inequalities. The briefing, set out suggestions on how to make the most of pharmacy teams' potential to work with local community and faith leaders, reach out to under-served communities and those with the poorest health outcomes, and to take on a health inequalities leadership role. It also sets out recommendations for system leaders, commissioners and community pharmacy teams themselves.
- 8.2.3 The almost 11,200 community pharmacies in England are rooted in the heart of local communities. 80% of people can get to a pharmacy within a 20-minute walk (DHSC internal data – March 2019), with access highest in the most deprived areas, bucking the inverse care law.
- 8.2.4 Community pharmacy staff are drawn from local communities and reflect their make-up. Community pharmacy teams have a long history of delivering community health promoting interventions – engaging in an annual series of public health campaigns and rolling out initiatives such as stop smoking services, reducing alcohol consumption, sexual health services and dementia friends.
- 8.2.5 The Community Pharmacy Contractual Framework (CPCF) identifies the critical role of community pharmacy as an agent of improved public health and prevention, embedded in the local community.
- 8.2.6 The CPCF has also identified community pharmacy as a setting for clinical service delivery, with the potential to support important primary care services to reach further into the heart of communities with the greatest need. New services already introduced include - referrals from NHS111 and GPs to community pharmacists for minor illnesses, the urgent supply of a prescribed medicine, and the Discharge Medicines Service with referrals from hospitals to community pharmacists for patients discharged from hospital who need support with their medicines. From August 2021, blood pressure case finding and stop smoking services for patients discharged from hospital have been embedded within the community pharmacy contractual framework.

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<sup>16</sup> [Pharmacy-teams-seizing-opportunities-for-addressing-health-inequalities.pdf \(psnc.org.uk\)](https://psnc.org.uk/pharmacy-teams-seizing-opportunities-for-addressing-health-inequalities.pdf)

- 8.2.7 From 1 January 2021<sup>17</sup>, being a Healthy Living Pharmacy (HLP) was an essential requirement for all community pharmacy contractors in England. The HLP framework is aimed at achieving consistent provision of a broad range of health promotion interventions through community pharmacies to meet local need, improving the health and wellbeing of the local population and helping to reduce health inequalities.
- 8.2.8 Integrated Care System (ICS) pharmacists will have a critical leadership role in further enhancing the role of community pharmacy teams in addressing health inequalities.
- 8.2.9 In England there are an estimated 1.2 million health related issue visits to a pharmacy every day<sup>18</sup> and these provide a valuable opportunity to support behaviour change through making every one of these contacts count.
- 8.2.10 Making healthy choices such as stopping smoking, improving diet and nutrition, increasing physical activity, losing weight and reducing alcohol consumption could make a significant contribution to reducing the risk of disease, improving health outcomes for those with long-term conditions, reducing premature death and improving mental wellbeing.
- 8.2.11 Pharmacies are ideally placed to encourage and support people to make these healthy choices as part of the provision of pharmaceutical services and services commissioned by the Council and the CCGs.
- 8.2.12 COVID-19 has clearly demonstrated the value of virtual consultations and enabling people to engage with health professionals is critical to the sustainability of the NHS. Patients have benefited from the multi-disciplinary virtual ward rounds and meetings facilitated through digital technology across primary and secondary care. It is imperative that people can benefit from these digital options when consulting with a pharmacist where appropriate. Access to digital consultation tools and equipment in all pharmacy settings can help to deliver:
- Improved convenience
  - Reduced carbon footprint
  - Improved safety for patients

It is recognised that these platforms are not always suitable for all patients and should enhance, rather than replace access to face-to-face care. There needs to be flexibility in the delivery of service to balance access and not further the health inequalities gap.

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<sup>17</sup> [Healthy Living Pharmacies : PSNC Main site](#)

<sup>18</sup> Public Health England, Royal Society of Public Health (2016) Building Capacity: Realising the potential of community pharmacy assets for improving the public's health [rsph.org.uk](https://rsph.org.uk)

## 9. Conclusion

Conclusions for the purpose of schedule 1 to The Regulations.

When assessing the provision of pharmaceutical services in the Essex HWB area the steering group considered the following:

- The number and distribution of all contractors in each PNA locality and opening hours
- The location of and choice of pharmaceutical services
- Access to community pharmacies during weekdays, evenings and the weekend
- Access to community pharmacies via various types of transport (Appendix F)
- Provision of Essential, Advanced and Enhanced services in each locality
- Provision of necessary and relevant services
- Results of the public questionnaire (Appendix E)
- Results of the contractor questionnaires (Appendix H)
- Results of the statutory consultation (Appendix B)
- The health needs of the population from the JSNA
- Projected population growth
- Specific populations
- The Index of Multiple Deprivation and deprivation ranges as well as the other wider determinants of health
- The general lifestyle including smoking and drug and alcohol misuse
- The disease burden

The PNA is required to clearly state what is considered to constitute Necessary Services as required by paragraphs 1 and 3 of Schedule 1 to the Pharmaceutical Regulations 2013.

For the purposes of this PNA, Necessary Services for the HWB are defined as Essential Services plus NMS and CPCS.

Other Advanced Services are considered relevant as they contribute toward improvement in provision and access to pharmaceutical services.

For the purpose of this PNA, Enhanced Services are defined as pharmaceutical services that secure improvements or better access to, or that have contributed towards meeting the need for pharmaceutical services in the HWB area.

Locally commissioned services are those that secure improvements or better access to, or that have contributed towards meeting the need for pharmaceutical services in Essex and are commissioned by the CCG or local authority, rather than NHSE.

Access to pharmaceutical services for the residents of Essex is good and the main conclusion of this PNA is that there are currently no gaps in the provision of necessary or relevant pharmaceutical services.

The PNA also looked at changes which are anticipated within the lifetime of the document, for example the predicted population growth.

Given the current population demographics, housing projections and the distribution of service providers across the HWB area, this document concludes that the current provision will be sufficient to meet the likely future needs of the residents during the three-year lifetime of this pharmaceutical needs assessment.

**The HWB has not identified any services that would secure improvements, or better access, to the provision of pharmaceutical services either now or within the 3-year lifetime of this pharmaceutical needs assessment.**

Based on the information available at the time of developing this PNA no current gaps in the provision of **essential services during normal working hours** have been identified in any of the localities

Based on the information available at the time of developing this PNA no current gaps in the provision of **essential services outside normal working hours** have been identified in any of the localities

Based on the information available at the time of developing this PNA no current gaps in the provision of the **New Medicine Service and Community Pharmacist Consultation Service** advanced services have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps in the need for the **necessary services** in specified future circumstances have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps in the current provision of other **relevant services** or in specified future circumstances have been identified in any of the localities

Based on the information available at the time of developing this PNA no gaps have been identified in **essential services** that if provided either now or in the future would secure improvements or better access to essential services in any of the localities

Based on the information available at the time of developing this PNA no gaps have been identified in the provision of **advanced services** that if provided either now or in the future would secure improvements or better access to advanced services in any of the localities

Based on the information available at the time of developing this PNA no gaps in respect of securing improvements or better access to the **enhanced services** in specified future circumstances have been identified in any of the localities

## **10. Appendices to this report (provided separately)**

Appendix A	Development of PNA and Steering Group
Appendix B	Full consultation report
Appendix C	List of Pharmacies in the HWB area
Appendix D	List of Dispensing Doctors in the HWB area
Appendix E	Public survey report
Appendix F	Travel times and maps
Appendix G	Housing Report
Appendix H	Contractor Survey

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